**AJ KC**

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**PROFESSIONAL SUMMARY**

Enthusiastic Web Developer with more than 1 year of experience in designing and implementing innovative web solutions. Proven expertise in front-end and back-end development, with a passion for staying updated on emerging technologies. Excited to contribute technical proficiency and creative problem-solving skills to a dynamic development team. Currently specializing in both frontend and backend technologies like JavaScript, Typescript, and React JS, React Native, Python, Node JS with a keen eye on becoming a Full Stack Developer.

**WORK EXPERIENCE**

**Web Developer (Internship/Contract)** **Jan 2023 – Sept 2023**

**NexGenSm, Canberra ACT**

* Designed and developed responsive and dynamic user interfaces using React and TypeScript
* Implemented robust backend functionalities using Node.js, creating efficient RESTful APIs to support frontend interactions.
* Utilized PostgreSQL database to manage and optimize data storage and retrieval processes.
* Deployed applications on AWS cloud, ensuring scalability, security, and reliability.
* Performed continuous testing and debugging to ensure seamless functionality and user experience.

**Helpdesk Support Jun 2022 – Dec 2022**

**Expert Education & VISA, Canberra**

* Provided basic troubleshooting assistance to end-users for common IT issues such as login problems, password resets, and software installations.
* Assisted in creating and managing user accounts, ensuring proper access permissions and security protocols.
* Provided guidance on commonly used software applications, addressing user inquiries related to functionality and basic problem resolution.
* Maintained accurate records of support requests, solutions provided, and escalation procedures followed for future reference.
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**Education Consultant Nov 2021 – Jun 2022**

**Expert Education & VISA, Canberra**

* Collaborate with schools, educators, and administrators to assess educational needs and challenges.
* Maintain strong relationships with clients, addressing concerns and providing ongoing support.
* Conduct in-depth assessments to evaluate clients' eligibility for various immigration pathways.
* Advise clients on suitable education programs based on their academic background, career goals, and migration aspirations.

**Customer Service. May 2018 – Oct 2021**

**Orto Trading Co., Sydney**

* Handled customer inquiries and suggestions courteously and professionally.
* Actively listened to customers, handled concerns quickly, and escalated major issues to the supervisor.
* Answered a constant flow of customer calls with minimal wait times.
* Participated in team meetings and training sessions to stay informed about product updates and changes.
* Demonstrated strong problem-solving skills by making discretionary decisions on product/service resolutions, refunds, replacements, or price adjustments.

**INDUSTRY CERTIFICATIONS**

* **Meta React Native Certification**
* **AWS Developer Associate Certification**
* **React JS Certification**
* **TypeScript Certification**
* **Mern Stack Certification**
* **Google IT Support Certification**

**TECHNICAL SKILLS**

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| --- | --- |
| **Programming/Markup Language:** | JavaScript (ES6+), Python, HTML5, CSS3, SASS, Styled Components |
| **Front-End Tools/Technologies:** | React JS, Next JS, Typescript, React Native, Redux, Redux Toolkit,  Sass, Styled Components, Tailwind CSS, Figma, Jest and React  Testing Library, Webpack, Babel |
| **Back-End Technologies:** | Node JS, Express JS, Flask, Rest and GraphQL APIs, Headless CMS,  Docker, Kubernetes, |
| **Database Management System:** | MySQL, PostgreSQL, MongoDB, SQLite |
| **Cloud Services:** | AWS, Azure |

**PERSONAL ATTRIBUTES**

* Always eager to learn and teamwork.
* Ability to prioritize and can work under pressure.
* Ability to multitask.
* Ability to work independently or with a team in a fast-paced deadline-oriented workload.
* Self-motivated worker with demonstrated initiatives and dedication to achieving organizational growth.
* Strong verbal and written communication skills.
* Always ready to help people.
* Australian Driver’s License

**EDUCATION**

**Bachelor of Information Technology Jul 2020 – Nov 2021**

**Kent Institute, Sydney**

*Web Development Major*

*Achieved High Distinction*

**Diploma & Advanced Diploma of IT Jun 2018 – May 2020**

**Australian Institute of Business and IT, Sydney**

*Programming Major*

*Achieved High Distinction*

**REFERENCES**

Available upon request