

Complaint Number. 101230

Disposal NoteGenerated By: Jeannine Kenney
Generated On: 23 Sep 2011SCAPA -
800 615
2652 - FAX

To The Attention Of

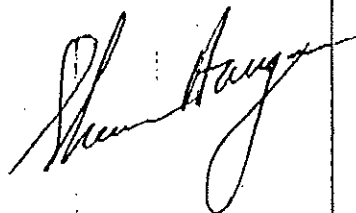
Shawn Haugen

Just Tape

Origination Date 14 Sep 2011

Customer Complaint Ref 174 Jumbo

Customer Order N° 8273

**1) Invoices And Items On Complaint**

(a) Invoice Number 8700042876

Invoice Date

31 Aug 2011

- Material 160810

Batch

REN0049045

Material Description

174 NT 57IN USE.X450YD JUMBOPAPER LINER

	On The Invoice		On The Complaint	
Quantity	450.00	YD	80.00	YD
Value	1922.94	USD	341.86	USD

2) Problem Identified By Customer

The problem was the last 80 yards of material on the roll. The liner shifted and the adhesive bonded to itself making the roll unable to unwind.

Customer has requested credit for 80 yards.

Pictures attached for review.

Ref Batch # REN0049045 - 1 roll 57" x 460 yds.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*

174NT

Dimensions*

57" x 80 Yds

Quantity non conformed*

80 Lm Yds

Quantity Destroyed*

80 Lm Yds

Batches numbers concerned*

REN00491005

Responsible of Destruction (in capital letters) -
Visa / Date*

Date*

9-30-11

Name*

JOHN RODGERS
John Rodgers