

MANAGEMENT ACCOUNTS

SCAPA GROUP PLC

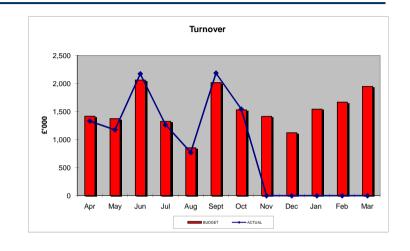
Consumer (Europe)



Market Performance

| | | October | | | YTD | |
|--------------------|--------|---------|-------|--------|--------|--------|
| | Actual | Budget | PY | Actual | Budget | PY |
| | | | | | | |
| | | | | | | |
| Sales | 1,543 | 1,530 | 1,671 | 10,439 | 10,577 | 10,395 |
| | | | | | | |
| Std Gross Margin | 696 | 708 | 764 | 4,838 | 4,916 | 4,868 |
| % of Sales | 45.1% | 46.3% | 45.7% | 46.3% | 46.5% | 46.8% |
| | | | | | | |
| D&L | (74) | (98) | | (564) | (666) | |
| % of sales | -4.8% | -6.4% | | -5.4% | -6.3% | |
| | | • | | | | |
| R&D Direct | 0 | 0 | | 0 | 0 | |
| R&D Allocated | (12) | (13) | | (98) | (113) | |
| % of sales | -0.8% | -0.9% | | -0.9% | -1.1% | |
| | | | | | | |
| S&M Direct | (163) | (103) | | (883) | (755) | |
| S&M Allocated | (45) | (63) | | (392) | (530) | |
| % of sales | -13.5% | -10.8% | | -12.2% | -12.2% | |
| | | | | | | |
| Market Performance | 402 | 431 | | 2,901 | 2,851 | |
| ROS | 26.1% | 28.2% | | 27.8% | 27.0% | |
| | | | | | | |

| % Var | Month | % Var | YTD |
|-----------|-------|-------------|-----|
| Budget | PY | Budget | PY |
| | | | |
| 13 | -128 | -138 | 44 |
| -12 | -68 | -78 | -30 |
| 24 | | 102 | |
| 0 1 | | 0 15 | |
| -60 18 | | -128 138 | |
| -29 | | 50 | |
| | | | |



HIGHLIGHTS

Budget phainsg on line with seasonality

<u>Performance</u>

Retroactive prompt payment discount allocation to S&M Direct is affecting oct ROS YTD on line

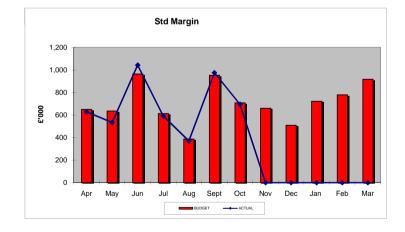
Gross Margin - see GM causal slide

Factored product weigth improve the mix

<u>Sales</u>

France: +15% vs budget

All others region beyond budget and LY







| | | Apr-10 | May-10 | Jun-10 | Q1 | Jul-10 | Aug-10 | Sep-10 | Q2 | Oct-10 | Nov-10 | Dec-10 | Q3 | Jan-11 | Feb-11 | Mar-11 | Q4 | FY2011 |
|--------------------|----------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------------------|------------------|----------------|------------------|------------------|------------------|------------------|------------------|
| Orders | Actual Budget | 1,462 | 1,225 | 2,534 | 5,221 0 | 1,291 | 905 | 2,207 | 4,403 0 | 1,671 | | | 1,671 0 | | | | 0 | 11,295 0 |
| | PY | 1,361 | 1,419 | 2,308 | 5,087 | 1,316 | 893 | 1,983 | 4,192 | 1,802 | 1,311 | 1,004 | 4,117 | 1,436 | 1,869 | 1,880 | 5,185 | 18,581 |
| | | | ļ | <u> </u> | | | | | | | | | | | | | | 0 |
| Sales | Actual | 1,331 | 1,174 | 2,173 | 4,678 | 1,263 | 770 | 2,185 | 4,218 | 1,543 | 0 | 0 | 1,543 | 0 | 0 | 0 | 0 | 10,439 |
| | Budget PY | 1,416 1,331 | 1,374 1,224 | 2,061 2,129 | 4,852 4,684 | 1,325 1,318 | 854 832 | 2,016 1,890 | 4,195 4,040 | 1,530 1,671 | 1,414 1,376 | 1,124 746 | 4,069 3,794 | 1,544 1,444 | 1,668 1,809 | 1,949 1,911 | 5,162 5,165 | 18,277 17,682 |
| | Actual vs budget | (85) | (200) | 112 | (174) | (62) | (84) | 1,890 | 23 | 1,671 | (1,414) | (1,124) | (2,526) | (1,544) | (1,668) | (1,949) | (5,162) | (7,838) |
| | Actual vs PY | 0 | (50) | 44 | (6) | (55) | (62) | 295 | 178 | (128) | (1,376) | (746) | (2,251) | (1,444) | (1,809) | (1,911) | (5,165) | (7,243) |
| | | | | İ | | | | | | | | | | | | | | 0 |
| Std Gross Margin | Actual | 628 | 533 | 1,043 | 2,204 | 592 | 370 | 976 | 1,938 | 696 | 0 | 0 | 696 | 0 | 0 | 0 | 0 | 4,838 |
| | Budget | 651 | 636 | 965 | 2,252 | 614 | 389 | 953 | 1,956 | 708 | 660 | 510 | 1,879 | 724 | 780 | 918 | 2,421 | 8,508 |
| | PY | 592 | 568 | 1,025 | 2,185 | 635 | 386 | 896 | 1,918 | 764 | 616 | 345 | 1,725 | 632 | 826 | 919 | 2,376 | 8,206 |
| | Actual %age | 47.2% | 45.4% | 48.0% | 47.1% | 46.9% | 48.1% | 44.7% | 45.9% | 45.1% | #DIV/0! | #DIV/0! | 45.1% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 46.3% |
| | Budget %age PY %age | 46.0% 44.5% | 46.3% 46.4% | 46.8% 48.1% | 46.4% 46.7% | 46.4% 48.2% | 45.5% 46.4% | 47.3% 47.4% | 46.6% 47.5% | 46.3% 45.7% | 46.7% 44.7% | 45.3% 46.3% | 46.2% 45.5% | 46.9% 43.8% | 46.7% 45.6% | 47.1% 48.1% | 46.9% 46.0% | 46.5% 46.4% |
| | Pr %age | 44.5% | 46.4% | 48.1% | 46.7% | 48.2% | 46.4% | 47.4% | 47.5% | 45.7% | 44.7% | 46.3% | 45.5% | 43.8% | 45.6% | 48.1% | 46.0% | 46.4% |
| D&L | Actual | (75) | (66) | (116) | (257) | (73) | (43) | (117) | (233) | (74) | 0 | 0 | (74) | 0 | 0 | . 0 | 0 | (564) |
| | Budget | (89) | (87) | (126) | (302) | (85) | (56) | (125) | (267) | (98) | (92) | (74) | (264) | (97) | (105) | (121) | (323) | (1,155) |
| | PY | 0 | o | 0 | 0 | o o | o o | o | o | o | o o | `o´ | o | o | o o | `o´ | 0 | 0 |
| | Actual % Sales | -5.6% | -5.6% | -5.3% | -5.5% | -5.8% | -5.6% | -5.4% | -5.5% | -4.8% | #DIV/0! | #DIV/0! | -4.8% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | -5.4% |
| | Budget % Sales | -6.3% | -6.3% | -6.1% | -6.2% | -6.4% | -6.6% | -6.2% | -6.4% | -6.4% | -6.5% | -6.6% | -6.5% | -6.3% | -6.3% | -6.2% | -6.3% | -6.3% |
| | PY % Sales | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| R&D | Actual | | _ | | | | _ | _ | | 2 | | | | | | | | 0 |
| K&D | Actual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Actual vs budaet | 0 | 0 | 0 | 0 | 0 | o | 0 | 0 | 0 | . 0 | | 0 | 0 | . 0 | | 0 | 0 |
| | Actual % Sales | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | #DIV/0! | #DIV/0! | 0.0% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 0.0% |
| | Budget % Sales | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| | | | | İ | | | | | | | | | | | | | | 0 |
| R&D Allocated | Actual | (13) | (12) | (19) | (44) | (12) | (10) | (20) | (42) | (12) | 0 | 0 | (12) | 0 | 0 | 0 | 0 | (98) |
| | Budget | (16) | (16) | (23) | (55) | (13) | (11) | (20) | (45) | (13) | (14) | (13) | (40) | (14) | (15) | 18 | (10) | (150) |
| | Actual vs budget | 3 | 4 | 4 | 11 | 1 | 1 | 0 | 3 | 1 | 14 | 13 #DIV/0! | 28 | 14 | 15 | (18) | 10 | 52 |
| | Actual % Sales Budget % Sales | -1.0% -1.1% | -1.0% -1.2% | -0.9% -1.1% | -0.9% -1.1% | -1.0% -1.0% | -1.3% -1.3% | -0.9% -1.0% | -1.0% -1.1% | -0.8% -0.9% | #DIV/0! -1.0% | #DIV/0! -1.1% | -0.8% -1.0% | #DIV/0! -0.9% | #DIV/0! -0.9% | #DIV/0! 0.9% | #DIV/0! -0.2% | -0.9% -0.8% |
| | budget /o Jules | -1.1/0 | -1.2/0 | -1.1/6 | -1.1/0 | -1.0% | -1.5% | -1.076 | -1.170 | -0.376 | -1.0% | -1.1/0 | -1.0/6 | -0.376 | -0.5% | 0.576 | -0.276 | 0 |
| S&M | Actual | (127) | (99) | (159) | (385) | (109) | (100) | (126) | (335) | (163) | 0 | 0 | (163) | 0 | 0 | 0 | 0 | (883) |
| | Budget | (101) | (100) | (125) | (325) | (100) | (103) | (126) | (328) | (103) | (101) | (122) | (325) | (100) | (101) | (126) | (326) | (1,303) |
| | Actual vs budget | (26) | 1 | (34) | (60) | (9) | 3 | (0) | (7) | (60) | 101 | 122 | 162 | 100 | 101 | 126 | 326 | 420 |
| | Actual % Sales | -9.5% | -8.4% | -7.3% | -8.2% | -8.6% | -13.0% | -5.8% | -7.9% | -10.6% | #DIV/0! | #DIV/0! | -10.6% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | -8.5% |
| | Budget % Sales | -7.1% | -7.3% | -6.0% | -6.7% | -7.5% | -12.0% | -6.2% | -7.8% | -6.7% | -7.1% | -10.8% | -8.0% | -6.5% | -6.0% | -6.4% | -6.3% | -7.1% |
| COM Allegated | Antoni | (40) | (55) | (07) | (101) | (41) | (42) | (72) | (155) | (45) | 0 | 0 | (45) | 0 | | | 0 | (202) |
| S&M Allocated | Actual Budget | (49) (72) | (55) (72) | (87) (103) | (191) (247) | (41) (65) | (42) (58) | (73) (97) | (156) (220) | (45) (63) | (63) | 0 (57) | (45) (183) | 0 (63) | 0 (67) | 0 (84) | 0 (214) | (392) (864) |
| | Actual vs budget | 23 | 17 | 16 | (247) | (65) | (58) 16 | (97) | (220) | 18 | 63 | 57 | 138 | (63) | 67 | (84) 84 | (214) | (864) 472 |
| | Actual % Sales | -3.7% | -4.7% | -4.0% | -4.1% | -3.2% | -5.5% | -3.3% | -3.7% | -2.9% | #DIV/0! | #DIV/0! | -2.9% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | -3.8% |
| | Budget % Sales | -5.1% | -5.2% | -5.0% | -5.1% | -4.9% | -6.8% | -4.8% | -5.2% | -4.1% | -4.5% | -5.1% | -4.5% | -4.1% | -4.0% | -4.3% | -4.1% | -4.7% |
| | | | | | | | | | | | : | : | | | : | | | 0 |
| Market Performance | Actual | 364 | 301 | 662 | 1,327 | 357 | 175 | 640 | 1,172 | 402 | 0 | 0 | 402 | 0 | 0 | 0 | 0 | 2,901 |
| | Budget | 373 | 362 | 588 | 1,323 | 351 | 161 | 585 | 1,097 | 431 | 391 | 244 | 1,066 | 450 | 492 | 606 | 1,548 | 5,034 |
| | Actual vs budget | (9) | (61) | 74 | 4 | 6 | 14 | 55 | 75 | (29) | (391) | (244) | (664) | (450) | (492) | (606) | (1,548) | (2,133) |
| | Actual % Sales Budget % Sales | 27.3% 26.3% | 25.6% 26.3% | 30.5% 28.5% | 28.4% 27.3% | 28.3% 26.4% | 22.7% 18.9% | 29.3% 29.0% | 27.8% 26.2% | 26.1% 28.2% | #DIV/0! 27.7% | #DIV/0! 21.7% | 26.1% 26.2% | #DIV/0! 29.2% | #DIV/0! 29.5% | #DIV/0! 31.1% | #DIV/0! 30.0% | 27.8% 27.5% |
| | Duuget 70 Jules | 20.370 | 20.370 | 20.370 | 27.370 | 20.470 | 10.370 | 29.0% | 20.270 | 20.270 | 21.170 | Z1./70 | 20.270 | 23.270 | 23.370 | 31.170 | 30.070 | 27.370 |





| Actual v Budget (£'000) | | | | | | |
|-------------------------------|-----------|----------|-----|-----|------|-------------|
| Month | Sales | GM | D&L | R&D | S&M | Performance |
| BUDGET | | | | | | |
| Sales | 1,530 | 708 | -98 | -13 | -166 | 431 |
| By Area | | | | | | |
| France | 161 | 39 | | | | 39 |
| UK | -46 | -5 | | | | -5 |
| Germany/Austria | -61 | -31 | | | | -31 |
| Italy Other | -61 20 | -17 2 | | | | -17 2 |
| Costs | | | | | | |
| Costs | | | | | | |
| - Cash Discounts | | | | | -41 | -41 |
| - Bonus | | | | | | 0 |
| - Customer Claims | | | | | 1 | 1 |
| - Agents Commission | | | | | | 0 |
| - L&P Consulting | | | | | -2 | -2 |
| - | | | | | | 0 |
| - Adv & Mkt | | | | _ | | 0 |
| -R&D Allocated | | | | 1 | 4.0 | 1 |
| -S&M Allocated -D&L Actual | | | 24 | | 18 | 18 |
| -D&L ACTUBI | | | 24 | | | 24 |
| to explain | 0 | 0 | 0 | 0 | -18 | -19 |
| ACTUAL | 1,543 | 696 | -74 | -12 | -208 | 402 |

| Actual v Budget (£'000) YTD | Sales | GM | D&L | R&D | S&M | Performance | Month GM Walk | YTD GM Walk | Month Impac | |
|--------------------------------|--------|-------|------|------|--------|-------------|------------------|----------------|----------------|--|
| BUDGET | | | | | | | | | | |
| Sales | 10,577 | 4,916 | -666 | -113 | -1,286 | 2,851 | 46.3% | 46.5% | | |
| | | | | | | | 46.3% | 46.5% | 0.0% | |
| By Area | | | | | | | 46.3% | 46.5% | 0.0% | |
| France | 227 | 1 | | | | 1 | 44.2% | 45.5% | -2.1% | |
| UK | -239 | 3 | | | | 3 | 45.1% | 46.6% | 0.9% | |
| Germany/Austria | -99 | -87 | | | | -87 | 44.9% | 46.2% | -0.2% | |
| Italy | -62 | -18 | | | | -18 | 45.6% | 46.3% | 0.7% | |
| Other | 36 | 25 | | | | 25 | 45.1% | 46.4% | -0.5% | |
| Costs | | | | | | | | | | |
| - Cash Discounts | | | | | -75 | -75 | | | | |
| - Bonus | | | | | -20 | -20 | | | | |
| - Customer Claims | | | | | 10 | 10 | | | | |
| - Agents Commission | | | | | -11 | -11 | | | | |
| - L&P Consulting | | | | | -20 | -20 | | | | |
| - Stock Write Off | | | | | -7 | -7 | | | | |
| - Adv & Mkt | | | | | 0 | 0 | | | | |
| -R&D Allocated | | | | 15 | | 15 | | | | |
| -S&M Allocated | | | | | 138 | 138 | | | | |
| -D&L Actual | | | 102 | | | 102 | | | | |
| to explain | -1 | -2 | 0 | 0 | -5 | -7 | | | | |
| ACTUAL | 10,439 | 4,838 | -564 | -98 | -1,275 | 2,901 | 45.1% | 46.3% | -1.2% | |



GM Performance By Product Category - Consumer

Budget Gross Margin

6095 Price / Customer Mix Volume **Produced Other** Price / Customer Mix Volume

Actual Gross Margin

Factored

| | M | onth |
|--------------------------------|-------------------|----------------------|
| | £'000s | % |
| | 708 | 46.3% |
| Price / Customer Mix Volume | -25 9 | -1.7% 0.4% |
| Price / Customer Mix Volume | -19 -146 | -1.2% -7.0% |
| Price / Customer Mix Volume | 11 157 -13 | 0.7% 7.5% |
| Difference | 696 (0) | 45.1% 0.0% |

| Υ | TD |
|--------|-------|
| £'000s | % |
| 4,916 | 46.5% |
| | |
| -106 | -1.0% |
| -88 | -0.4% |
| | |
| 132 | 1.3% |
| -451 | -2.3% |
| | |
| 33 | 0.3% |
| 402 | 2.0% |
| | |
| 4,837 | 46.3% |
| 0 | 0.0% |

(79)



Consumer Split - Country/Segment Period

| | Tu | rnover £'000 | | | Std GC % | | Std GM % | | |
|------------------------|--------|--------------|-------|--------|----------|---------|----------|----------|----------|
| Country | Actual | Budget | PY | Actual | Budget | PY | Actual | Budget | PY |
| France | 1,171 | 1,010 | 1,167 | 64.0% | 67.0% | 65.0% | 46.2% | 49.7% | 47.6% |
| Germany/Austria/Switz | 273 | 334 | 346 | 68.9% | 69.2% | 66.8% | 48.7% | 49.1% | 47.7% |
| Italy | 33 | 94 | 124 | 63.6% | 56.4% | 58.1% | 24.2% | 26.6% | 31.5% |
| United Kingdom/Ireland | 6 | 52 | 8 | 50.0% | 44.2% | 37.5% | 16.7% | 11.5% | 25.0% |
| Other | 60 | 40 | 29 | 58.3% | 67.5% | 55.2% | 21.7% | 27.5% | 13.8% |
| | | | | | <u> </u> | | | | |
| | 1,543 | 1,530 | 1,674 | 64.6% | 66.1% | 64.5% | 45.1% | 46.3% | 45.7% |
| | ŀ | | 1 | | - | ! ! | | 1 | 1 |
| BMD | 1,449 | 1,421 | 1,492 | 64.4% | 65.8% | 64.3% | 46.2% | 47.1% | 46.4% |
| Henkel | 66 | 62 | 149 | 71.2% | 71.0% | 66.4% | 28.8% | 30.6% | 40.9% |
| Food and Consumer | 15 | 38 | 33 | 60.0% | 68.4% | 63.6% | 40.0% | 47.4% | 36.4% |
| Sports | 13 | 9 | 0 | 61.5% | 66.7% | #DIV/0! | 7.7% | 11.1% | #DIV/0 |
| | | <u> </u> | | | <u> </u> | | | <u> </u> | <u> </u> |
| | 1,543 | 1,530 | 1,674 | 64.6% | 66.1% | 64.5% | 45.1% | 46.3% | 45.7% |

| | | | - | | |
|----------|-------------|-----|----------|----------|-----|
| | get Varianc | | | Variance | |
| Turnover | GC | GM | Turnover | GC | GM |
| | | | | | |
| 161 | 73 | 39 | 4 | -8 | -14 |
| -61 | -43 | -31 | -73 | -43 | -32 |
| -61 | -32 | -17 | -91 | -51 | -31 |
| -46 | -20 | -5 | -2 | 0 | -1 |
| 20 | 8 | 2 | 31 | 19 | 9 |
| | | | | | |
| 13 | -14 | -12 | -131 | -83 | -69 |
| | | | | | |
| 28 | -2 | 0 | -43 | -27 | -22 |
| 4 | 3 | 0 | -83 | -52 | -42 |
| -23 | -17 | -12 | -18 | -12 | -6 |
| 4 | 2 | 0 | 13 | 8 | 1 |
| | | | | | |
| 13 | -14 | -12 | -131 | -83 | -69 |
| | | | | | |
| · · | | | | | |

| | Std GC | | | Std GM | |
|--------|--------|-------|--------|--------|-----|
| Actual | Budget | PY | Actual | Budget | PY |
| | | 1 | | | |
| 750 | 677 | 758 | 541 | 502 | 555 |
| 188 | 231 | 231 | 133 | 164 | 165 |
| 21 | 53 | 72 | 8 | 25 | 39 |
| 3 | 23 | 3 | 1 | 6 | 2 |
| 35 | 27 | 16 | 13 | 11 | 4 |
| | | | | | |
| 997 | 1,011 | 1,080 | 696 | 708 | 765 |
| | | | | | |
| 933 | 935 | 960 | 670 | 670 | 692 |
| 47 | 44 | 99 | 19 | 19 | 61 |
| 9 | 26 | 21 | 6 | 18 | 12 |
| 8 | 6 | 0 | 1 | 1 | 0 |
| | | | | | |
| 997 | 1,011 | 1,080 | 696 | 708 | 765 |



Consumer Split - Country/Segment YTD

| | Tur | nover £'000 | | | Std GC % | | : | Std GM % | |
|------------------------|--------|-------------|--------|--------|----------|-------|--------|----------|-------|
| Country | Actual | Budget | PY | Actual | Budget | PY | Actual | Budget | PY |
| France | 7,168 | 6,941 | 7,012 | 65.4% | 67.1% | 67.1% | 48.4% | 49.9% | 49.5% |
| Germany/Austria/Switz | 2,367 | 2,466 | 2,516 | 67.8% | 68.9% | 67.1% | 47.7% | 49.3% | 47.2% |
| Italy | 500 | 562 | 545 | 57.4% | 56.6% | 57.1% | 26.4% | 26.7% | 30.5% |
| United Kingdom/Ireland | 68 | 307 | 92 | 54.4% | 41.0% | 53.3% | 20.6% | 3.6% | 2.2% |
| Other | 336 | 300 | 233 | 62.8% | 64.3% | 61.8% | 28.9% | 24.0% | 18.9% |
| | | | | | | į | | | |
| | 10,439 | 10,576 | 10,398 | 65.4% | 66.1% | 66.3% | 46.3% | 46.5% | 46.8% |
| | | - | | | | į | | | |
| BMD | 9,630 | 9,793 | 9,319 | 65.3% | 66.0% | 66.6% | 47.6% | 47.5% | 48.5% |
| Henkel | 493 | 471 | 822 | 68.2% | 68.7% | 62.7% | 31.4% | 31.0% | 31.6% |
| Food and Consumer | 250 | 233 | 189 | 64.0% | 68.4% | 64.6% | 38.4% | 45.6% | 38.1% |
| Sports | 66 | 80 | 68 | 62.1% | 65.0% | 67.6% | 7.6% | 8.7% | 20.6% |
| | | 1 | | | <u> </u> | į | | <u> </u> | |
| 1 | 10,439 | 10,577 | 10,398 | 65.4% | 66.1% | 66.3% | 46.3% | 46.5% | 46.8% |

| Budg | get Variance | e | PY | Variance % | |
|----------|--------------|-----|----------|------------|------|
| Turnover | GC | GM | Turnover | GC | GM |
| | | | | | |
| 227 | 29 | 1 | 156 | -16 | -2 |
| -99 | -96 | -87 | -149 | -84 | -58 |
| -62 | -31 | -18 | -45 | -24 | -34 |
| -239 | -89 | 3 | -24 | -12 | 12 |
| 36 | 18 | 25 | 103 | 67 | 53 |
| | | | | | |
| -137 | -169 | -76 | 41 | -69 | -29 |
| | | | | | |
| -163 | -171 | -73 | 311 | 77 | 61 |
| 22 | 12 | 9 | -329 | -179 | -105 |
| 17 | 1 | -10 | 61 | 38 | 24 |
| -14 | -11 | -2 | -2 | -5 | -9 |
| | | | | | |
| -138 | -169 | -76 | 41 | -69 | -29 |
| • | • | | | | |

| | Std GC | | | Std GM | |
|--------|--------|-------|--------|--------|-------|
| Actual | Budget | PY | Actual | Budget | PY |
| | | | | | |
| 4,686 | 4,657 | 4,702 | 3,466 | 3,465 | 3,468 |
| 1,604 | 1,700 | 1,688 | 1,129 | 1,216 | 1,187 |
| 287 | 318 | 311 | 132 | 150 | 166 |
| 37 | 126 | 49 | 14 | 11 | 2 |
| 211 | 193 | 144 | 97 | 72 | 44 |
| | | | | | |
| 6,825 | 6,994 | 6,894 | 4,838 | 4,914 | 4,867 |
| | | | | | |
| 6,288 | 6,459 | 6,211 | 4,582 | 4,655 | 4,521 |
| 336 | 324 | 515 | 155 | 146 | 260 |
| 160 | 159 | 122 | 96 | 106 | 72 |
| 41 | 52 | 46 | 5 | 7 | 14 |
| | | | | | |
| 6,825 | 6,994 | 6,894 | 4,838 | 4,914 | 4,867 |



Top 10 Customers - Large and Strategic Period

| | | Tur | nover £'000 | | | Std GC % | | | Std GM % | | Budg | et Variance | e % |
|------|---------------------|--------|-------------|-------|--------|----------|-------|--------|----------|-------|----------|-------------|-----|
| 0 | Customer | Actual | Budget | PY | Actual | Budget | PY | Actual | Budget | PY | Turnover | GC | GM |
| | | | | | | | | | | | | | |
| | GIMA | 34 | 67 | 72 | 62.0% | 66.7% | 62.5% | 40.0% | 47.3% | 42.2% | -34 | -24 | -18 |
| | lenkel | 66 | 62 | 149 | 71.2% | 70.1% | 66.6% | 28.5% | 30.0% | 40.6% | 3 | 3 | 0 |
| | Gedimat | 34 | 39 | 28 | 68.0% | 70.1% | 68.7% | 48.4% | 53.9% | 53.0% | -5 | -4 | -5 |
| | GISS | 27 | 27 | 33 | 47.0% | 52.8% | 54.3% | 28.1% | 34.3% | 32.1% | 0 | -1 | -2 |
| - | i.E.B.A. | 52 | 23 | 31 | 61.0% | 65.6% | 61.7% | 44.9% | 48.3% | 45.9% | 29 | 17 | 12 |
| 6 F | PUM | 19 | 21 | 19 | 65.8% | 69.5% | 65.5% | 44.7% | 51.3% | 44.3% | -2 | -2 | -2 |
| 7 L | oxam | 14 | 22 | 17 | 67.4% | 64.3% | 66.1% | 23.0% | 14.6% | 20.9% | -8 | -5 | 0 |
| 8 F | PBM | 0 | 1 | 0 | 0.0% | 64.6% | 0.0% | 0.0% | 49.7% | 0.0% | -1 | 0 | 0 |
| 9 E | Brossette | 2 | 5 | 4 | 77.4% | 77.6% | 77.1% | 67.4% | 64.3% | 65.1% | -3 | -2 | -2 |
| 10 | Ciffreo Bona | 15 | 13 | 13 | 62.7% | 63.7% | 64.8% | 44.0% | 47.8% | 46.5% | 2 | 1 | 0 |
| | | 263 | 281 | 367 | 64.0% | 66.6% | 64.4% | 37.8% | 41.3% | 41.3% | -18 | -19 | -17 |
| | | | | | | | | | | | | | |
| 1 9 | ogedesca | 199 | 177 | 218 | 65.3% | 67.6% | 64.7% | 49.1% | 51.7% | 49.2% | 22 | 11 | 6 |
| 2 1 | ИСD | 179 | 78 | 70 | 59.4% | 61.9% | 57.6% | 40.8% | 42.9% | 39.3% | 100 | 58 | 39 |
| 3 | OUT FAIRE | 93 | 94 | 114 | 66.0% | 68.2% | 65.2% | 48.2% | 52.3% | 47.5% | -1 | -3 | -4 |
| 4 F | Point P | 53 | 89 | 131 | 60.7% | 67.6% | 64.1% | 42.9% | 50.3% | 45.4% | -36 | -28 | -22 |
| 5 5 | iocoda | 62 | 68 | 56 | 67.8% | 69.5% | 66.6% | 52.3% | 54.2% | 52.0% | -6 | -5 | -5 |
| 6 | Bigmat | 85 | 67 | 83 | 66.2% | 68.4% | 65.4% | 47.6% | 51.4% | 47.7% | 18 | 10 | 6 |
| 7 1 | Master Pro | 65 | 52 | 56 | 62.7% | 65.8% | 62.4% | 45.4% | 50.3% | 46.4% | 13 | 6 | 3 |
| 8 E | urobaustoffe | 14 | 26 | 17 | 63.8% | 69.6% | 65.2% | 48.3% | 54.5% | 51.3% | -11 | -9 | -7 |
| 9 E | BayWa | 8 | 27 | 26 | 66.6% | 67.7% | 65.3% | 50.7% | 54.6% | 53.4% | -19 | -13 | -11 |
| 10 9 | aint Gobain Germany | 0 | 4 | 0 | 0.0% | 73.4% | 0.0% | 0.0% | 57.4% | 0.0% | -4 | -3 | -2 |
| | | 758 | 682 | 771 | 63.8% | 67.3% | 64.1% | 46.4% | 51.0% | 47.4% | 77 | 25 | 4 |
| | į | | 1 1 | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | į | | | | | | | | | | 1 | | |
| c | OTHERS | 522 | 568 | 534 | 66.1% | 64.3% | 65.2% | 47.0% | 43.1% | 46.3% | -46 | -20 | 0 |
| 1 | OTAL | 1,543 | 1,530 | 1,671 | 64.6% | 66.0% | 64.5% | 45.1% | 46.3% | 45.7% | 13 | -14 | -12 |

| PY | Variance % | |
|---|--|-----|
| Turnover | GC | GM |
| | | |
| -39 | -24 | -17 |
| -84 | -53 | -42 |
| 6 | 4 | 2 |
| -6 | -5 | -3 |
| 21 | 12 | 9 |
| 0 | 0 | 0 |
| -3 | -2 | 0 |
| 0 | 0 | 0 |
| -2 | -1 | -1 |
| -39 -84 6 -6 21 0 -3 0 -2 2 | -53 4 -5 12 0 -2 0 -1 1 | 1 |
| | | |
| | | |
| -18 | -11 | -9 |
| 109 | 66 | 45 |
| -21 | -13 | -9 |
| -78 | -52 | -37 |
| 6 | 5 | 4 |
| 2 | 2 | 1 |
| 8 | 5 | 3 |
| -2 | -2 | -2 |
| -18 | -12 | -10 |
| -18 109 -21 -78 6 2 8 -2 -18 0 | 0 | 0 |
| -12 | -11 | -14 |
| -12 | -11 66 -13 -52 5 2 5 -2 -12 0 | |
| | | |
| -128 | -81 | -68 |

| Attrition Risk Rating | | Customer Growth | Scapa Growth |
|--------------------------|---|--------------------|-----------------|
| 3 | - | Growing | Declining |
| 5 | | Declining | Declining |
| 5 4 | | | |
| | | Growing | Declining |
| 4 | | Growing | Declining |
| 1 | | Static | Growing |
| 3 | | Static | Static |
| 3 | | Static | Static |
| 5 | | Static | Declining |
| 4 | | Declining | Declining |
| 3 | | Static | Static |
| | | | |
| 1 | | Growing | Growing |
| 4 | | Declining | Declining |
| 2 | | Static | Static |
| 2 | | Growing | Growing |
| 2 | | Static | Static |
| 2 | | Static | Static |
| | | | |
| 2 | | Static | Growing |

Growing Static



Top 10 Customers - Large and Strategic YTD

| | | Tu | nover £'000 | | | Std GM % | | Bud | get Variance | e % | PY |
|----|----------------------|--------|-------------|--------|--------|----------|-------|----------|--------------|------|----------|
| | Customer | Actual | Budget | PY | Actual | Budget | PY | Turnover | GC | GM | Turnover |
| 1 | GIMA | 530 | 508 | 498 | 47.2% | 47.6% | 42.8% | 21 | 13 | 8 | 32 |
| 2 | Henkel | 493 | 472 | 818 | 31.6% | 30.9% | 31.8% | 21 | 13 | 10 | -325 |
| 3 | Gedimat | 234 | 279 | 290 | 52.8% | 53.6% | 53.8% | -45 | -33 | -26 | -56 |
| | GISS | 189 | 191 | 183 | 28.6% | 34.3% | 32.9% | -2 | -10 | -11 | 6 |
| 5 | | 253 | 154 | 154 | 44.8% | 49.0% | 48.4% | 100 | 54 | 38 | 99 |
| 6 | PUM | 129 | 181 | 149 | 43.6% | 51.3% | 43.6% | -53 | -43 | -37 | -21 |
| 7 | Loxam | 117 | 126 | 144 | 21.8% | 14.2% | 24.8% | -9 | -2 | 8 | -27 |
| 8 | PBM | 0 | 5 | 4 | 0.0% | 52.2% | 40.8% | -5 | -3 | -3 | -4 |
| 9 | Brossette | 20 | 37 | 38 | 68.9% | 64.5% | 65.5% | -16 | -13 | -10 | -18 |
| 10 | Ciffreo Bona | 74 | 86 | 84 | 42.7% | 47.5% | 42.5% | -12 | -9 | -9 | -10 |
| | | 2,039 | 2,039 | 2,363 | 40.4% | 42.0% | 39.2% | 1 | -33 | -32 | -324 |
| | | | 1 / 1 | , | | | | | | | |
| 1 | Sogedesca | 1,228 | 1,200 | 1,206 | 49.8% | 51.6% | 48.8% | 28 | -8 | -8 | 22 |
| | MCD | 706 | 684 | 530 | 41.2% | 46.1% | 40.8% | 22 | -19 | -25 | 176 |
| 3 | TOUT FAIRE | 657 | 649 | 679 | 50.9% | 52.0% | 49.6% | 9 | -6 | -3 | -22 |
| 4 | Point P | 464 | 550 | 521 | 46.8% | 50.8% | 47.8% | -86 | -75 | -62 | -57 |
| 5 | Socoda | 467 | 440 | 454 | 54.0% | 54.3% | 52.3% | 27 | 17 | 13 | 13 |
| 6 | Bigmat | 484 | 434 | 453 | 50.7% | 50.8% | 51.2% | 50 | 32 | 25 | 31 |
| 7 | Master Pro | 344 | 342 | 304 | 48.3% | 49.9% | 47.1% | 2 | -3 | -5 | 40 |
| 8 | Eurobaustoffe | 123 | 188 | 145 | 49.5% | 55.2% | 52.4% | -66 | -52 | -43 | -22 |
| 9 | BayWa | 177 | 199 | 183 | 50.5% | 55.2% | 53.7% | -22 | -19 | -20 | -6 |
| 10 | Saint Gobain Germany | 5 | 23 | 0 | 54.9% | 57.4% | 0.0% | -18 | -14 | -11 | 5 |
| | | 4,655 | 4,710 | 4,475 | 48.8% | 51.2% | 48.7% | -55 | -147 | -139 | 181 |
| | | | ; | | | : | | | - | | |
| | | | | | | | | | | | |
| | | | | | | • | | | | | |
| | OTHERS | 3,744 | 3,828 | 3,557 | 46.6% | 43.1% | 49.6% | -83 | 12 | 92 | 188 |
| | TOTAL | 10,439 | 10,577 | 10,395 | 46.3% | 46.5% | 46.8% | -138 | -168 | -78 | 44 |

| | Variance % | |
|----------|---|--|
| Turnover | GC | GM |
| | • | |
| 32 | 29 | 37 |
| -325 | -177 | -104 |
| -56 | -42 | -33 |
| 6 | -10 | -6 |
| 99 | 54 | 39 |
| -21 | -15 | -9 |
| -27 | -18 | -10 |
| -4 | -2 | -2 |
| -18 | -14 | -11 |
| -10 | -5 | -4 |
| -324 | -201 | -103 |
| | | |
| 22 | 5 | 22 |
| 176 | 101 | 74 |
| -22 | -17 | -3 |
| -57 | -46 | -32 |
| 13 | 12 | 15 |
| 31 | 16 | 13 |
| 40 | 27 | 23 |
| -22 | - <mark>19</mark> | -15 |
| -6 | -7 | -9 |
| 5 | 4 | 3 |
| 181 | 77 | 92 |
| | 29 -177 -42 -10 -54 -15 -18 -2 -14 -5 -201 -17 -46 -12 -16 -27 -19 -7 -4 -7 -7 -7 -7 -7 -7 -7 -7 -7 -7 -7 -7 -7 | 37 -104 -33 -6 39 -9 -10 -2 -11 -4 -103 22 74 -3 -32 -15 -9 3 -92 -19 |
| 188 | 57 | -19 |
| 44 | -67 | -30 |

| Attrition Risk Rating | Customer Growth | Scapa Growth |
|--------------------------|--------------------|-----------------|
| | | |
| 3 | Growing | Declining |
| 5 | Declining | Declining |
| 4 | Static | Declining |
| 4 | Growing | Declining |
| 1 | Static | Growing |
| 3 | Static | Static |
| 3 | Static | Static |
| 5 | Static | Declining |
| 4 | Declining | Declining |
| 3 | Static | Static |
| | | |
| | | |
| 1 | Growing | Growing |

| 1 | Growing | Growing |
|---|-----------|-----------|
| 4 | Declining | Declining |
| 2 | Static | Static |
| 2 | Static | Static |
| 2 | Static | Static |
| 2 | Static | Static |
| 2 | Static | Growing |
| 1 | Static | Growing |
| 1 | Static | Static |
| 1 | Declining | Growing |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY20: |
|-----------------|--------------|-----|-----|-----|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|-------|
| GIMA | Actual/Fcast | 36 | 82 | 123 | 240 | 11 | 70 | 174 | 256 | 34 | 0 | 0 | 34 | 0 | 0 | 0 | 0 | 530 |
| | Budget | 80 | 70 | 95 | 246 | 0 | 75 | 120 | 195 | 67 | 59 | 59 | 184 | 0 | 88 | 141 | 229 | 854 |
| | PY | 15 | 71 | 107 | 193 | 61 | 96 | 76 | 233 | 72 | 33 | 23 | 128 | 9 | 76 | 195 | 281 | 834 |
| Henkel | Actual/Fcast | 90 | 39 | 97 | 227 | 79 | 55 | 67 | 201 | 66 | 0 | 0 | 66 | 0 | 0 | 0 | 0 | 493 |
| | Budget | 76 | 69 | 92 | 237 | 55 | 46 | 71 | 172 | 62 | 58 | 63 | 184 | 59 | 62 | 79 | 200 | 793 |
| | PY | 153 | 81 | 115 | 350 | 88 | 137 | 94 | 319 | 149 | 146 | 34 | 329 | 47 | 64 | 76 | 187 | 1,18 |
| Gedimat | Actual/Fcast | 24 | 19 | 67 | 110 | 37 | 10 | 44 | 90 | 34 | 0 | 0 | 34 | 0 | 0 | 0 | 0 | 234 |
| | Budget | 39 | 37 | 60 | 136 | 37 | 17 | 49 | 103 | 39 | 37 | 27 | 102 | 42 | 44 | 50 | 137 | 479 |
| | PY | 51 | 27 | 58 | 136 | 44 | 22 | 60 | 126 | 28 | 24 | 9 | 61 | 32 | 80 | 53 | 165 | 489 |
| GISS | Actual/Fcast | 24 | 23 | 34 | 81 | 37 | 8 | 36 | 81 | 27 | 0 | 0 | 27 | 0 | 0 | 0 | 0 | 189 |
| | Budget | 27 | 25 | 37 | 88 | 27 | 13 | 35 | 75 | 27 | 26 | 18 | 71 | 29 | 29 | 33 | 91 | 326 |
| | PY | 21 | 19 | 39 | 79 | 20 | 21 | 29 | 71 | 33 | 20 | 25 | 78 | 32 | 26 | 30 | 88 | 316 |
| S.E.B.A. | Actual/Fcast | 33 | 30 | 52 | 115 | 31 | 11 | 44 | 86 | 52 | 0 | 0 | 52 | 0 | 0 | 0 | 0 | 253 |
| | Budget | 21 | 19 | 28 | 68 | 24 | 11 | 28 | 62 | 23 | 22 | 17 | 62 | 25 | 26 | 29 | 80 | 272 |
| | PY | 22 | 13 | 23 | 57 | 31 | 6 | 29 | 66 | 31 | 29 | 14 | 74 | 46 | 50 | 44 | 140 | 338 |
| PUM | Actual/Fcast | 19 | 20 | 32 | 71 | 16 | 5 | 18 | 39 | 19 | 0 | 0 | 19 | 0 | 0 | 0 | 0 | 129 |
| | Budget | 24 | 24 | 40 | 88 | 24 | 11 | 37 | 72 | 21 | 20 | 14 | 55 | 23 | 25 | 28 | 75 | 291 |
| | PY | 16 | 17 | 64 | 98 | 13 | 11 | 9 | 33 | 19 | 16 | 19 | 54 | 15 | 11 | 23 | 49 | 232 |
| Loxam | Actual/Fcast | 28 | 3 | 20 | 51 | 28 | 9 | 16 | 53 | 14 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 117 |
| | Budget | 17 | 16 | 22 | 55 | 18 | 9 | 23 | 49 | 22 | 20 | 15 | 57 | 22 | 22 | 26 | 70 | 231 |
| | PY | 36 | 8 | 19 | 63 | 20 | 10 | 35 | 65 | 17 | 24 | 8 | 48 | 26 | 1 | 11 | 37 | 212 |
| PBM | Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Budget | 1 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 2 | 8 |
| | PY | 1 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| Brossette | Actual/Fcast | 4 | 2 | 3 | 9 | 3 | 2 | 4 | 9 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 20 |
| | Budget | 5 | 5 | 7 | 17 | 5 | 3 | 7 | 14 | 5 | 5 | 4 | 14 | 6 | 6 | 6 | 18 | 63 |
| | PY | 6 | 6 | 8 | 20 | 6 | 4 | 4 | 15 | 4 | 4 | 3 | 10 | 3 | 4 | 4 | 10 | 55 |
| Ciffreo Bona | Actual/Fcast | 15 | 5 | 8 | 28 | 16 | 3 | 11 | 30 | 15 | 0 | 0 | 15 | 0 | 0 | 0 | 0 | 74 |
| | Budget | 13 | 12 | 17 | 41 | 11 | 5 | 15 | 31 | 13 | 12 | 7 | 32 | 12 | 13 | 12 | 36 | 141 |
| | PY | 11 | 13 | 12 | 36 | 10 | 9 | 16 | 35 | 13 | 9 | 7 | 29 | 8 | 18 | 17 | 44 | 144 |
| Subtotal | Actual/Fcast | 272 | 223 | 436 | 931 | 258 | 174 | 413 | 845 | 263 | 0 | 0 | 263 | 0 | 0 | 0 | 0 | 2,03 |
| | Budget | 302 | 278 | 400 | 980 | 201 | 191 | 386 | 777 | 281 | 258 | 224 | 763 | 219 | 314 | 405 | 938 | 3,45 |
| · | PY | 332 | 256 | 447 | 1.034 | 293 | 316 | 353 | 962 | 367 | 305 | 141 | 812 | 217 | 330 | 454 | 1.000 | 3.80 |

| FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010A £ | FY2011F vs FY2010A % | Q4 FY2010 Actual |
|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|---------------------|
| 530 | 854 | -325 | -38% | 834 | -304 | -36% | 281 |
| 493 | 793 | -300 | -38% | 1,184 | -691 | -58% | 187 |
| 234 | 479 | -245 | -51% | 489 | -255 | -52% | 165 |
| 189 | 326 | -137 | -42% | 316 | -127 | -40% | 88 |
| 253 | 272 | -19 | -7% | 338 | -84 | -25% | 140 |
| 129 | 291 | -162 | -56% | 232 | -104 | -45% | 49 |
| 117 | 231 | -114 | -49% | 212 | -95 | -45% | 37 |
| 0 | 8 | -8 | -100% | 4 | -4 | -100% | 0 |
| 20 | 63 | -43 | -68% | 55 | -35 | -63% | 10 |
| 74 | 141 | -67 | -47% | 144 | -70 | -49% | 44 |
| 2,039 | 3,458 | -1,419 | -41% | 3,809 | -1,770 | -46% | 1,000 |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 | FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010# £ |
|----------------------|------------------------|----------|----------|----------|-------|----------|----------|-----------|------------|----------|----------|----------|------------|----------|----------|----------|------------|------------|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|
| Sogedesca | Actual/Fcast | 169 | 172 | 230 | 572 | 196 | 65 | 196 | 457 | 199 | 0 | 0 | 199 | 0 | 0 | 0 | 0 | 1,228 | 1,228 | 2,099 | -871 | -41% | 2,006 | -778 |
| | Budget | 157 | 159 | 240 | 556 | 164 | 78 | 226 | 468 | 177 | 168 | 118 | 463 | 191 | 200 | 222 | 612 | 2,099 | | | | | <u> </u> | |
| | PY | 163 | 134 | 209 | 506 | 176 | 98 | 208 | 482 | 218 | 147 | 104 | 469 | 170 | 214 | 165 | 548 | 2,006 | | | | | <u> </u> | |
| M C D | Actual/Fcast | 52 | 41 | 129 | 222 | 43 | 34 | 228 | 305 | 179 | 0 | 0 | 179 | 0 | 0 | 0 | 0 | 706 | 706 | 1,171 | -465 | -40% | 1,138 | -433 |
| | Budget | 64 | 62 | 196 | 322 | 64 | 30 | 190 | 283 | 78 | 87 | 44 | 209 | 179 | 84 | 93 | 356 | 1,171 | | | | | | 4 |
| | PY | 32 | 35 | 151 | 218 | 51 | 11 | 179 | 242 | 70 | 67 | 32 | 169 | 222 | 206 | 81 | 510 | 1,138 | | | | | | |
| TOUT FAIRE | Actual/Fcast | 92 | 82 | 152 | 325 | 78 | 40 | 121 | 238 | 93 | 0 | 0 | 93 | 0 | 0 | 0 | 0 | 657 | 657 | 1,131 | -474 | -42% | 1,082 | -425 |
| | Budget | 95 | 87 | 133 | 314 | 85 | 41 | 114 | 240 | 94 | 89 | 65 | 248 | 102 | 106 | 120 | 328 | 1,131 | | | | | Ļ | |
| | PY | 81 | 148 | 136 | 365 | 71 | 29 | 100 | 200 | 114 | 69 | 40 | 224 | 54 | 121 | 119 | 293 | 1,082 | | | | | ь | |
| Point P | Actual/Fcast | 75 | 51 | 111 | 238 | 34 | 13 | 127 | 174 | 53 | 0 | 0 | 53 | 0 | 0 | 0 | 0 | 464 | 464 | 982 | -518 | -53% | 859 | -394 |
| | Budget PY | 72 | 68 | 114 | 254 | 70 | 32 | 105 | 207 | 89 | 82 | 60 | 230 | 92 | 94 | 106 | 291 | 982 | | | | | | _ |
| 5 1 | | 48 | 69 | 118 | 235 | 68 | 32 | 54 | 155 | 131 | 65 | 46 | 242 | 65 | 87 | 74 | 226 | 859 | 467 | 707 | 220 | 440/ | 700 | 240 |
| Socoda | Actual/Fcast | 85 | 49 | 86 | 220 | 73 | 28 | 84 | 185 | 62 | 0 | 0 | 62 | 0 | 0 | 0 | 0 | 467 | 467 | 787 | -320 | -41% | 786 | -319 |
| | Budget PY | 59 65 | 60 52 | 83 85 | 202 | 60 38 | 30 39 | 80 119 | 170 196 | 68 56 | 64 59 | 46 43 | 179 157 | 73 72 | 77 82 | 86 76 | 237 230 | 787 786 | | | | | Ь—— | + |
| D: | | 60 | 36 | 140 | 235 | 47 | 17 | 100 | 164 | 85 | 0 | 0 | 85 | 0 | 0 | 0 | 0 | 484 | 484 | 769 | -284 | -37% | 721 | -237 |
| Bigmat | Actual/Fcast Budget | 59 | 58 | 88 | 205 | 58 | 26 | 78 | 162 | 67 | 62 | 43 | 172 | 71 | 73 | 86 | 230 | 769 | 404 | 769 | -204 | -3/70 | /21 | -23/ |
| | PY | 61 | 45 | 69 | 175 | 69 | 14 | 112 | 195 | 83 | 47 | 11 | 141 | 30 | 56 | 125 | 211 | 721 | | | | | | _ |
| Master Pro | Actual/Fcast | 32 | 43 | 72 | 148 | 39 | 15 | 79 | 132 | 65 | 0 | 0 | 65 | 0 | 0 | 0 | 0 | 344 | 344 | 602 | -258 | -43% | 561 | -217 |
| Waster F10 | Budget | 48 | 45 | 66 | 159 | 48 | 23 | 62 | 132 | 52 | 49 | 35 | 136 | 54 | 56 | 64 | 175 | 602 | 344 | 002 | -236 | *43/0 | 301 | -21/ |
| | PY | 23 | 25 | 72 | 120 | 41 | 12 | 75 | 128 | 56 | 53 | 28 | 138 | 43 | 51 | 81 | 176 | 561 | - | | | | \vdash | + |
| Eurobaustoffe | Actual/Fcast | 16 | 12 | 10 | 37 | 13 | 30 | 29 | 71 | 14 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 123 | 123 | 298 | -175 | -59% | 235 | -112 |
| Europaustone | Budget | 28 | 27 | 30 | 85 | 20 | 27 | 32 | 78 | 26 | 21 | 17 | 63 | 16 | 26 | 30 | 72 | 298 | 125 | 230 | 1,5 | 3370 | 233 | |
| | PY | 24 | 33 | 9 | 65 | 28 | 9 | 25 | 63 | 17 | 25 | 7 | 49 | 14 | 33 | 12 | 59 | 235 | | | | | | |
| BavWa | Actual/Fcast | 33 | 9 | 36 | 78 | 11 | 14 | 65 | 91 | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 177 | 177 | 314 | -137 | -44% | 279 | -102 |
| | Budget | 29 | 29 | 31 | 89 | 21 | 29 | 33 | 83 | 27 | 22 | 18 | 68 | 17 | 27 | 31 | 75 | 314 | | | | | | 1 |
| | PY | 43 | 15 | 51 | 109 | 21 | 12 | 16 | 48 | 26 | 11 | 17 | 55 | 21 | 21 | 25 | 67 | 279 | | | | | | 1 |
| Saint Gobain Germany | Actual/Fcast | 0 | 0 | 0 | 0 | 1 | 4 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 5 | 43 | -38 | -88% | 24 | -19 |
| | Budget | 4 | 4 | 4 | 12 | 4 | 0 | 4 | 8 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 12 | 43 | | | | | 1 | |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 4 | 13 | 0 | 8 | 20 | 24 | | | | | | |
| Subtotal | Actual/Fcast | 614 | 495 | 966 | 2,075 | 536 | 259 | 1,027 | 1,822 | 758 | 0 | 0 | 758 | 0 | 0 | 0 | 0 | 4,655 | 4,655 | 8,195 | -3,540 | -43% | 7,691 | -3,036 |
| | Budget | 615 | 599 | 984 | 2.197 | 594 | 314 | 923 | 1.831 | 682 | 647 | 451 | 1.780 | 799 | 747 | 841 | 2.387 | 8.195 | | | | | | |
| | PY | 540 | 554 | 901 | 1,995 | 564 | 257 | 888 | 1,709 | 771 | 547 | 329 | 1,647 | 703 | 872 | 764 | 2,340 | 7,691 | | | | | | |
| Others | Actual/Fcast | 445 | 455 | 771 | 1,672 | 469 | 337 | 745 | 1.551 | 522 | 0 | 0 | 522 | 0 | 0 | 0 | 0 | 3,744 | 5.784 | 10.082 | -4.298 | -43% | 9.991 | -4.207 |
| | Budget | 500 | 497 | 677 | 1,674 | 530 | 349 | 707 | 1,586 | 568 | 509 | 449 | 1,526 | 526 | 607 | 704 | 1,837 | 6,623 | ., | ., | , | | ., | 1, |
| | PY | 459 | 414 | 782 | 1,654 | 461 | 259 | 648 | 1,369 | 534 | 524 | 277 | 1,335 | 524 | 607 | 693 | 1,824 | 6,182 | | | i i | | | 1 |
| TOTAL | Actual/Fcast | 1,331 | 1,174 | 2,173 | 4,678 | 1,263 | 770 | 2,185 | 4,218 | 1,543 | 0 | 0 | 1,543 | 0 | 0 | 0 | 0 | 10,439 | 10,439 | 18,277 | -7,838 | -43% | 17,682 | -7,243 |
| | Budget | 1,416 | 1,374 | 2,061 | 4,852 | 1,325 | 854 | 2,016 | 4,195 | 1,530 | 1,414 | 1,124 | 4,069 | 1,544 | 1,668 | 1,949 | 5,162 | 18,277 | | | | | | |
| | PY | 1,331 | 1,224 | 2,129 | 4,684 | 1,318 | 832 | 1,890 | 4,040 | 1,671 | 1,376 | 746 | 3,794 | 1,444 | 1,809 | 1.911 | 5,165 | 17,682 | | | | | | |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY201 |
|-----------------|--------------|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| GIMA | Actual/Fcast | 37% | 49% | 47% | 47% | 48% | 50% | 48% | 49% | 40% | 0% | 0% | 40% | 0% | 0% | 0% | 0% | 47% |
| | Budget | 48% | 48% | 48% | 48% | 0% | 48% | 48% | 48% | 47% | 47% | 47% | 47% | 0% | 48% | 49% | 49% | 48% |
| | PY | -1% | 48% | 33% | 36% | 46% | 50% | 49% | 49% | 42% | 52% | 47% | 45% | 83% | 49% | 48% | 49% | 45% |
| Henkel | Actual/Fcast | 34% | 0% | 37% | 29% | 33% | 48% | 28% | 35% | 28% | 0% | 0% | 28% | 0% | 0% | 0% | 0% | 32% |
| | Budget | 33% | 30% | 32% | 32% | 30% | 32% | 28% | 30% | 30% | 29% | 30% | 30% | 32% | 31% | 31% | 31% | 31% |
| | PY | 28% | 28% | 29% | 28% | 39% | 31% | 26% | 32% | 41% | 37% | 27% | 37% | 32% | 25% | 35% | 31% | 32% |
| Gedimat | Actual/Fcast | 54% | 54% | 54% | 54% | 55% | 51% | 51% | 53% | 48% | 0% | 0% | 48% | 0% | 0% | 0% | 0% | 53% |
| | Budget | 53% | 54% | 53% | 53% | 53% | 53% | 54% | 54% | 54% | 53% | 54% | 54% | 54% | 53% | 54% | 54% | 54% |
| | PY | 52% | 53% | 53% | 52% | 56% | 55% | 55% | 55% | 53% | 54% | 56% | 54% | 52% | 48% | 51% | 50% | 52% |
| GISS | Actual/Fcast | 33% | 24% | 35% | 31% | 27% | 20% | 27% | 26% | 28% | 0% | 0% | 28% | 0% | 0% | 0% | 0% | 29% |
| | Budget | 35% | 35% | 34% | 35% | 34% | 34% | 34% | 34% | 34% | 35% | 35% | 35% | 35% | 34% | 35% | 35% | 35% |
| | PY | 39% | 22% | 33% | 32% | 27% | 43% | 32% | 34% | 32% | 32% | 38% | 34% | 34% | 32% | 31% | 32% | 33% |
| S.E.B.A. | Actual/Fcast | 46% | 49% | 43% | 46% | 44% | 46% | 43% | 44% | 45% | 0% | 0% | 45% | 0% | 0% | 0% | 0% | 45% |
| | Budget | 49% | 49% | 49% | 49% | 49% | 49% | 49% | 49% | 48% | 48% | 48% | 48% | 48% | 48% | 48% | 48% | 49% |
| | PY | 48% | 45% | 58% | 51% | 48% | 50% | 45% | 47% | 46% | 45% | 54% | 47% | 41% | 43% | 46% | 43% | 46% |
| PUM | Actual/Fcast | 43% | 43% | 44% | 44% | 42% | 44% | 43% | 43% | 45% | 0% | 0% | 45% | 0% | 0% | 0% | 0% | 44% |
| | Budget | 50% | 50% | 50% | 50% | 52% | 53% | 54% | 53% | 51% | 51% | 52% | 51% | 51% | 52% | 51% | 51% | 51% |
| | PY | 43% | 43% | 45% | 44% | 45% | 41% | 38% | 42% | 44% | 44% | 47% | 45% | 45% | 44% | 40% | 42% | 44% |
| Loxam | Actual/Fcast | 24% | -18% | 28% | 23% | 23% | 51% | -1% | 20% | 23% | 0% | 0% | 23% | 0% | 0% | 0% | 0% | 22% |
| | Budget | 13% | 15% | 14% | 14% | 14% | 15% | 14% | 14% | 15% | 18% | 18% | 17% | 16% | 16% | 17% | 16% | 15% |
| | PY | 28% | 11% | 12% | 21% | 33% | 9% | 33% | 30% | 21% | 26% | 40% | 26% | 19% | 32% | 54% | 30% | 26% |
| PBM | Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 53% | 50% | 52% | 52% | 53% | 52% | 55% | 54% | 50% | 50% | 50% | 50% | 49% | 50% | 50% | 50% | 51% |
| | PY | 60% | 22% | 18% | 35% | 31% | 0% | 62% | 51% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 41% |
| Brossette | Actual/Fcast | 66% | 59% | 61% | 63% | 77% | 85% | 69% | 76% | 67% | 0% | 0% | 67% | 0% | 0% | 0% | 0% | 69% |
| | Budget | 65% | 65% | 64% | 65% | 64% | 64% | 65% | 65% | 64% | 64% | 64% | 64% | 64% | 64% | 64% | 64% | 64% |
| | PY | 66% | 64% | 64% | 65% | 68% | 67% | 65% | 67% | 65% | 62% | 67% | 64% | 67% | 62% | 61% | 63% | 65% |
| Ciffreo Bona | Actual/Fcast | 44% | 40% | 44% | 43% | 45% | 29% | 41% | 41% | 44% | 0% | 0% | 44% | 0% | 0% | 0% | 0% | 43% |
| | Budget | 48% | 47% | 48% | 48% | 47% | 48% | 47% | 47% | 48% | 48% | 48% | 48% | 48% | 47% | 48% | 48% | 48% |
| | PY | 39% | 39% | 40% | 39% | 45% | 44% | 45% | 44% | 46% | 43% | 43% | 44% | 42% | 46% | 40% | 43% | 43% |
| Subtotal | Actual/Fcast | 38% | 37% | 44% | 40% | 38% | 48% | 41% | 41% | 38% | 0% | 0% | 38% | 0% | 0% | 0% | 0% | 40% |
| | Budget | 42% | 42% | 42% | 42% | 40% | 42% | 43% | 42% | 41% | 41% | 41% | 41% | 41% | 42% | 43% | 42% | 42% |
| · | PY | 34% | 38% | 37% | 37% | 44% | 40% | 40% | 41% | 41% | 40% | 42% | 41% | 39% | 42% | 44% | 42% | 40% |

| FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010A £ | FY2011F vs FY2010A % | Q4 FY2010 Actual |
|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|---------------------|
| 250 | 408 | -158 | -39% | 379 | -129 | -34% | 138 |
| | | | | | | | |
| 156 | 244 | -88 | -36% | 380 | -225 | -59% | 58 |
| | | | | | | | |
| 123 | 257 | -134 | -52% | 256 | -133 | -52% | 82 |
| | | | | | | | |
| 54 | 113 | -58 | -52% | 105 | -51 | -48% | 28 |
| | | | | | | | |
| 113 | 132 | -19 | -14% | 156 | -42 | -27% | 60 |
| | | | | | | | |
| 56 | 149 | -93 | -62% | 101 | -45 | -45% | 21 |
| | | | 02/0 | | | | |
| 26 | 36 | -10 | -28% | 56 | -30 | -54% | 11 |
| 20 | 30 | -10 | -20/0 | 30 | -30 | -34/0 | 11 |
| 0 | | | 4000/ | 2 | -2 | 4.000/ | 0 |
| 0 | 4 | -4 | -100% | 2 | -2 | -100% | 0 |
| | | | | | | | |
| 14 | 40 | -27 | -66% | 36 | -22 | -61% | 7 |
| | | | | | | | |
| 32 | 67 | -35 | -53% | 61 | -30 | -48% | 19 |
| | | | | | | | |
| 824 | 1,451 | -627 | -43% | 1,532 | -708 | -46% | 424 |
| | | | | | | | |
| | | | | | | | |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY20 |
|----------------------|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Sogedesca | Actual/Fcast | 51% | 51% | 49% | 50% | 52% | 47% | 48% | 49% | 49% | 0% | 0% | 49% | 0% | 0% | 0% | 0% | 509 |
| - | Budget | 51% | 52% | 51% | 51% | 52% | 51% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 529 |
| | PY | 46% | 50% | 46% | 47% | 50% | 52% | 50% | 50% | 49% | 52% | 52% | 51% | 52% | 49% | 49% | 50% | 495 |
| MCD | Actual/Fcast | 41% | 45% | 45% | 44% | 40% | 41% | 39% | 39% | 41% | 0% | 0% | 41% | 0% | 0% | 0% | 0% | 41 |
| | Budget | 43% | 45% | 46% | 45% | 46% | 39% | 50% | 48% | 43% | 47% | 45% | 45% | 48% | 45% | 45% | 47% | 46 |
| | PY | 34% | 30% | 44% | 40% | 40% | 30% | 43% | 42% | 39% | 44% | 36% | 40% | 42% | 43% | 45% | 43% | 425 |
| TOUT FAIRE | Actual/Fcast | 52% | 50% | 52% | 51% | 54% | 53% | 48% | 51% | 48% | 0% | 0% | 48% | 0% | 0% | 0% | 0% | 51 |
| | Budget | 52% | 52% | 52% | 52% | 52% | 51% | 53% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52% | 52 |
| | PY | 49% | 50% | 51% | 50% | 54% | 42% | 49% | 50% | 48% | 49% | 54% | 49% | 52% | 50% | 48% | 50% | 50 |
| Point P | Actual/Fcast | 48% | 47% | 47% | 48% | 47% | 46% | 47% | 47% | 43% | 0% | 0% | 43% | 0% | 0% | 0% | 0% | 475 |
| | Budget | 50% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 50% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51 |
| | PY | 48% | 48% | 49% | 49% | 48% | 50% | 49% | 49% | 45% | 47% | 47% | 46% | 46% | 44% | 43% | 44% | 47 |
| Socoda | Actual/Fcast | 54% | 54% | 55% | 54% | 56% | 55% | 52% | 54% | 52% | 0% | 0% | 52% | 0% | 0% | 0% | 0% | 54 |
| | Budget | 54% | 54% | 54% | 54% | 54% | 54% | 55% | 55% | 54% | 54% | 54% | 54% | 54% | 54% | 54% | 54% | 54 |
| | PY | 53% | 52% | 51% | 52% | 54% | 56% | 52% | 53% | 52% | 55% | 57% | 54% | 54% | 51% | 53% | 53% | 53 |
| Bigmat | Actual/Fcast | 52% | 54% | 53% | 53% | 51% | 47% | 49% | 49% | 48% | 0% | 0% | 48% | 0% | 0% | 0% | 0% | 51 |
| | Budget | 51% | 51% | 51% | 51% | 50% | 50% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51 |
| | PY | 48% | 49% | 55% | 51% | 54% | 53% | 52% | 53% | 48% | 50% | 52% | 49% | 54% | 49% | 55% | 53% | 52 |
| Master Pro | Actual/Fcast | 49% | 49% | 51% | 50% | 46% | 49% | 48% | 48% | 45% | 0% | 0% | 45% | 0% | 0% | 0% | 0% | 48 |
| | Budget | 50% | 50% | 50% | 50% | 50% | 49% | 50% | 50% | 50% | 50% | 50% | 50% | 50% | 50% | 50% | 50% | 50 |
| | PY | 48% | 32% | 47% | 44% | 52% | 42% | 50% | 50% | 46% | 49% | 48% | 48% | 53% | 49% | 46% | 49% | 48 |
| Eurobaustoffe | Actual/Fcast | 50% | 52% | 51% | 51% | 50% | 50% | 48% | 49% | 48% | 0% | 0% | 48% | 0% | 0% | 0% | 0% | 50 |
| | Budget | 55% | 55% | 56% | 55% | 55% | 55% | 56% | 55% | 55% | 55% | 55% | 55% | 55% | 54% | 55% | 55% | 55 |
| | PY | 52% | 51% | 43% | 50% | 56% | 56% | 52% | 55% | 51% | 56% | 58% | 54% | 51% | 56% | 48% | 53% | 53 |
| BayWa | Actual/Fcast | 51% | 46% | 49% | 50% | 53% | 47% | 52% | 51% | 51% | 0% | 0% | 51% | 0% | 0% | 0% | 0% | 51 |
| | Budget | 55% | 55% | 56% | 55% | 55% | 55% | 56% | 55% | 55% | 55% | 55% | 55% | 55% | 54% | 55% | 55% | 55 |
| | PY | 55% | 54% | 54% | 54% | 53% | 53% | 51% | 52% | 53% | 55% | 53% | 54% | 38% | 47% | 43% | 43% | 51 |
| Saint Gobain Germany | Actual/Fcast | 52% | 52% | 0% | 52% | 46% | 58% | 0% | 55% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 55 |
| | Budget | 57% | 57% | 57% | 57% | 57% | 0% | 57% | 57% | 57% | 57% | 57% | 57% | 57% | 57% | 57% | 57% | 57 |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 61% | 0% | 61% | 42% | 0% | 46% | 44% | 46 |
| Subtotal | Actual/Fcast | 50% | 50% | 50% | 50% | 51% | 49% | 46% | 48% | 46% | 0% | 0% | 46% | 0% | 0% | 0% | 0% | 49 |
| | Budget | 51% | 51% | 51% | 51% | 51% | 51% | 52% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51% | 51 |
| | PY | 48% | 48% | 48% | 48% | 51% | 50% | 49% | 50% | 47% | 50% | 50% | 49% | 48% | 48% | 49% | 48% | 49 |
| Others | Actual/Fcast | 48% | 44% | 48% | 47% | 47% | 48% | 44% | 46% | 47% | 0% | 0% | 47% | 0% | 0% | 0% | 0% | 47 |
| | Budget | 42% | 43% | 44% | 43% | 43% | 42% | 44% | 43% | 43% | 44% | 42% | 43% | 43% | 44% | 44% | 44% | 43 |
| | PY | 48% | 49% | 54% | 51% | 48% | 51% | 49% | 49% | 46% | 42% | 44% | 44% | 40% | 45% | 50% | 45% | 47 |
| TOTAL | Actual/Fcast | 47% | 45% | 48% | 47% | 47% | 48% | 45% | 46% | 45% | 0% | 0% | 45% | 0% | 0% | 0% | 0% | 46 |
| | Budget | 46% | 46% | 47% | 46% | 46% | 46% | 47% | 47% | 46% | 47% | 45% | 46% | 47% | 47% | 47% | 47% | 47 |
| | PY | 45% | 46% | 48% | 47% | 48% | 46% | 47% | 47% | 46% | 45% | 46% | 45% | 44% | 46% | 48% | 46% | 46 |

| FY2011 | FY2011 | FY2011F | FY2011F | FY2010 | FY2011F | FY2011F | Q4 FY2010 |
|--------|--------|------------|------------|--------|------------|------------|-----------|
| Fcast | Budget | vs FY2011B | vs FY2011B | Actual | vs FY2010A | vs FY2010A | Actual |
| | , i | £ | % | | £ | % | |
| 611 | 1,084 | -473 | -44% | 992 | -381 | -38% | 272 |
| | | | | | | | |
| 291 | 542 | -251 | -46% | 475 | -184 | -39% | 217 |
| 231 | 512 | 251 | 40,0 | 47.5 | 104 | 3370 | 217 |
| | | | | | | | |
| 334 | 589 | -255 | -43% | 538 | -204 | -38% | 146 |
| | | | | | | | |
| 217 | 499 | -282 | -56% | 401 | -184 | -46% | 100 |
| | | | | | | | |
| | | | | | | | |
| 252 | 426 | -174 | -41% | 415 | -163 | -39% | 121 |
| | | | | | | | |
| 245 | 392 | -146 | -37% | 373 | -128 | -34% | 112 |
| | | | | | | | |
| 166 | 301 | -135 | -45% | 268 | -102 | -38% | 85 |
| 166 | 301 | -135 | -45% | 268 | -102 | -38% | 85 |
| | | | | | | | |
| 61 | 164 | -103 | -63% | 125 | -64 | -51% | 31 |
| | | | | | | | |
| 89 | 173 | -84 | -48% | 142 | -53 | -37% | 29 |
| 65 | 1/3 | -04 | -40/0 | 142 | -55 | -5770 | 23 |
| | | | | | | | |
| 3 | 25 | -22 | -88% | 11 | -8 | -74% | 9 |
| | | | | | | | |
| 2,270 | 4,194 | -1,924 | -46% | 3,741 | -1,471 | -39% | 1,123 |
| | ., | | ,. | | | | |
| | | | | | | | |
| 2,568 | 4,314 | -1,746 | -40% | 4,465 | -1,897 | -42% | 1,254 |
| | | | | | | | |
| 4,838 | 8,508 | -3,670 | -43% | 8,206 | -3,368 | -41% | 2,376 |
| | | | | | | | |
| | | | | | | | |

BU

Consumer (Europe)

Currency GBP £ 000's

ORDERS ROADMAP

Incoming orders field in SIS represents any/all order lines created/rejected/changed on a given day or within given fiscal period regardless of a confirmed GI date. A cancelled order would show as a negative value.

| Key | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 |
|----------------------|-----|--------|--------|--------|-------|--------|--------|--------|-----|--------|--------|--------|-----|--------|--------|-------|-----|--------|
| Customer | | Actual | Actual | Actual | Q1 | Actual | Actual | Actual | ŲΣ | Actual | Actual | Actual | ųэ | Actual | Fcast | Fcast | Q4 | F12011 |
| customer | | Actual | Actual | Actual | | Actual | Actual | Actual | | Actual | Accuai | Actual | | Actual | i case | rease | | |
| GIMA | ACT | 103 | 31 | 268 | 402 | 26 | 0 | 84 | 110 | 10 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 522 |
| | PY | 0 | 269 | 59 | 328 | 17 | 69 | 6 | 91 | 83 | 20 | 20 | 123 | 9 | 220 | 61 | 290 | 832 |
| Henkel | ACT | 29 | 64 | 135 | 228 | 5 | 59 | 63 | 127 | 154 | 0 | 0 | 154 | 0 | 0 | 0 | 0 | 509 |
| | PY | 115 | 84 | 127 | 326 | 114 | 32 | 182 | 329 | 161 | 60 | 31 | 252 | 61 | 71 | 120 | 253 | 1,160 |
| Gedimat | ACT | 30 | 22 | 74 | 126 | 31 | 10 | 56 | 98 | 29 | 0 | 0 | 29 | 0 | 0 | 0 | 0 | 253 |
| | PY | 50 | 26 | 74 | 150 | 41 | 26 | 53 | 119 | 33 | 23 | 11 | 67 | 59 | 63 | 60 | 182 | 517 |
| GISS | ACT | 25 | 30 | 41 | 95 | 38 | 17 | 27 | 83 | 37 | 0 | 0 | 37 | 0 | 0 | 0 | 0 | 215 |
| | PY | 21 | 21 | 49 | 91 | 23 | 21 | 35 | 79 | 35 | 24 | 21 | 80 | 36 | 28 | 27 | 92 | 343 |
| S.E.B.A. | ACT | 25 | 33 | 55 | 113 | 31 | 15 | 45 | 90 | 62 | 0 | 0 | 62 | 0 | 0 | 0 | 0 | 265 |
| | PY | 21 | 13 | 28 | 62 | 30 | 7 | 30 | 66 | 35 | 40 | 29 | 104 | 29 | 47 | 61 | 137 | 369 |
| PUM | ACT | 24 | 19 | 33 | 77 | 16 | 10 | 20 | 46 | 32 | 0 | 0 | 32 | 0 | 0 | 0 | 0 | 155 |
| | PY | 21 | 21 | 75 | 117 | 17 | 9 | 15 | 41 | 22 | 16 | 24 | 63 | 20 | 16 | 29 | 64 | 284 |
| Loxam | ACT | 32 | 29 | 22 | 83 | 25 | 3 | 6 | 35 | 29 | 0 | 0 | 29 | 0 | 0 | 0 | 0 | 147 |
| | PY | 36 | 15 | 12 | 63 | 25 | 13 | 32 | 70 | 15 | 17 | 34 | 66 | 1 | 11 | 0 | 12 | 211 |
| PBM | ACT | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| | PY | 1 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| Brossette | ACT | 4 | 9 | 4 | 16 | 3 | 2 | 4 | 9 | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 29 |
| | PY | 7 | 4 | 10 | 21 | 6 | 5 | 3 | 13 | 4 | 3 | 3 | 10 | 3 | 5 | 4 | 11 | 56 |
| Ciffreo Bona | ACT | 4 | 0 | 16 | 20 | 10 | 5 | 15 | 30 | 13 | 0 | 0 | 13 | 0 | 0 | 0 | 0 | 64 |
| | PY | 12 | 12 | 14 | 37 | 14 | 8 | 18 | 40 | 14 | 12 | 8 | 34 | 13 | 16 | 33 | 62 | 173 |
| | | | | | | | | | | | | | | | | | | |
| | | | | | | _ | | | | | 1 | | | | | 1 | | • |
| Sogedesca | ACT | 203 | 184 | 648 | 1,035 | 188 | 85 | 237 | 510 | 209 | 0 | 0 | 209 | 0 | 0 | 0 | 0 | 1,753 |
| | PY | 159 | 144 | 255 | 558 | 196 | 111 | 211 | 518 | 218 | 159 | 114 | 491 | 221 | 197 | 196 | 613 | 2,181 |
| M C D | ACT | 66 | 38 | 246 | 350 | 125 | 99 | 226 | 449 | 142 | 0 | 0 | 142 | 0 | 0 | 0 | 0 | 941 |
| | PY | 38 | 45 | 170 | 254 | 55 | 121 | 116 | 291 | 75 | 74 | 157 | 306 | 147 | 220 | 108 | 475 | 1,325 |
| TOUT FAIRE | ACT | 83 | 91 | 133 | 307 | 59 | 56 | 137 | 252 | 90 | 0 | 0 | 90 | 0 | 0 | 0 | 0 | 649 |
| | PY | 138 | 110 | 151 | 399 | 66 | 33 | 119 | 218 | 113 | 77 | 47 | 237 | 81 | 129 | 148 | 358 | 1,213 |
| Point P | ACT | 99 | 27 | 180 | 306 | 50 | 39 | 239 | 329 | 62 | 0 | 0 | 62 | 0 | 0 | 0 | 0 | 696 |
| | PY | 67 | 40 | 146 | 253 | 80 | 30 | 93 | 203 | 182 | 26 | 76 | 284 | 78 | 90 | 89 | 257 | 997 |
| Socoda | ACT | 73 | 64 | 136 | 274 | 73 | 32 | 92 | 197 | 64 | 0 | 0 | 64 | 0 | 0 | 0 | 0 | 534 |
| | PY | 77 | 40 | 96 | 213 | 52 | 42 | 116 | 210 | 63 | 60 | 61 | 184 | 64 | 85 | 101 | 250 | 857 |
| Bigmat | ACT | 65 | 57 | 93 | 216 | 48 | 24 | 105 | 177 | 88 | 0 | 0 | 88 | 0 | 0 | 0 | 0 | 481 |
| | PY | 57 | 40 | 86 | 183 | 51 | 23 | 112 | 185 | 81 | 50 | 8 | 139 | 49 | 55 | 117 | 221 | 729 |
| Master Pro | ACT | 47 | 53 | 139 | 238 | 39 | 18 | 98 | 156 | 61 | 0 | 0 | 61 | 0 | 0 | 0 | 0 | 454 |
| | PY | 33 | 23 | 90 | 146 | 39 | 20 | 73 | 132 | 65 | 53 | 28 | 145 | 44 | 104 | 41 | 189 | 611 |
| Eurobaustoffe | ACT | 17 | 13 | 68 | 98 | 16 | 31 | 32 | 79 | 16 | 0 | 0 | 16 | 0 | 0 | 0 | 0 | 193 |
| | PY | 23 | 35 | 8 | 66 | 29 | 11 | 24 | 65 | 17 | 27 | 11 | 54 | 25 | 20 | 12 | 57 | 242 |
| BayWa | ACT | 37 | 10 | 10 | 58 | 13 | 16 | 72 | 101 | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 168 |
| | PY | 32 | 15 | 51 | 97 | 21 | 12 | 16 | 48 | 26 | 13 | 21 | 59 | 42 | 12 | 30 | 84 | 288 |
| Saint Gobain Germany | ACT | 1 | 0 | 41 | 41 | 1 | 4 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 46 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 20 | 23 | -2 | 0 | 4 | 2 | 26 |



TWC - Market

| | | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 | Sep-10 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Mar-11 | Average | TARGET |
|---------------------|--------------------|----------------|---------|----------------|-------------|----------------|----------------|---------|--|-----------------|-----------------|-----------------|-----------------|---------|--------|
| | | | | | | | | | <u> </u> | | | <u> </u> | | | 5% |
| Finished Goods sto | ock - days | | | | [| | | | i i | | | i i | | | |
| | Actual | 18.3 | 26.5 | 18.5 | 30.7 | 29.9 | 26.7 | 22.6 | į | | | į | | 24.7 | 26.5 |
| | Budget | 24.4 | 23.6 | 24.4 | 26.2 | 34.5 | 31.9 | 23.2 | 21.4 | 29.5 | 30.3 | 26.6 | 24.2 | 26.7 | |
| | PY | | | 22.7 | 25.2 | 37.0 | 33.6 | 22.5 | 20.5 | 35.1 | 35.8 | 26.1 | 20.2 | 27.9 | |
| | Actual vs budget | -6.1 | 2.9 | -5.9 | 4.5 | -4.6 | -5.2 | -0.6 | -21.4 | -29.5 | -30.3 | -26.6 | -24.2 | | |
| | Actual vs budget % | -25.0% | 12.3% | -24.2% | 17.2% | -13.3% | -16.3% | -2.6% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | Actual vs PY | 18.3 | 26.5 | -4.2 | 5.5 | -7.1 | -6.9 | 0.1 | -20.5 | -35.1 | -35.8 | -26.1 | -20.2 | | |
| | Actual vs PY % | #DIV/0! | #DIV/0! | -18.4% | 21.7% | -19.3% | -20.5% | 0.5% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| F: : 1 . 1 | I signs | | | | | | | | | | | | | | |
| Finished Goods sto | Actual | 520 | 663 | 509 | 847 | 667 | 675 | 662 | | | | | | 649 | |
| | | 719 | 658 | 723 | 762 | 834 | 803 | 656 | 631 | 701 | 734 | 750 | 752 | 727 | |
| | Budget PY | 664 | 675 | 723 627 | 693 | 847 | 776 | 620 | 605 | 701 736 | 734 741 | 730 709 | 625 | 693 | |
| | Actual vs budget | -199 | 5 | -214 | 85 | -167 | -128 | 6 | -631 | -701 | -734 | -750 | -752 | 093 | |
| | Actual vs budget % | -199 -27.7% | 0.8% | -214 -29.6% | 35 11.2% | -167 -20.0% | -128 -15.9% | | -031 -100.0% | -701 -100.0% | | -730 -100.0% | -752 -100.0% | | |
| | Actual vs PY | -27.7% | -12 | -23.0% -118 | 154 | -20.0% -180 | -13.9% -101 | 42 | -605 | -100.0% -736 | -100.0% -741 | -709 | -100.0% -625 | | |
| | Actual vs PY % | -21.7% | -1.8% | -118 | 22.2% | -180 -21.2% | -13.1% | 6.8% | -100.0% | | -100.0% | -100.0% | -100.0% | | |
| | Actual V3 1 1 70 | 21.770 | 1.070 | 10.070 | 22.270 | 21.2/0 | 13.170 | 0.070 | 100.070 | 100.070 | 100.070 | 100.070 | 100.070 | | |
| Total Debtors - day | /S | | | | | | | | ! | | | ! | | | |
| | Actual | 68.7 | 87.1 | 71.3 | 82.3 | 92.2 | 77.5 | 77.1 | | | | | | 79.5 | 87.5 |
| | Budget | | | | | | | | ļ | | | ļ | | 0.0 | |
| | PY | 105.0 | 103.5 | 90.6 | 88.5 | 89.4 | 94.7 | 83.8 | 86.3 | 95.0 | 102.2 | 93.6 | 72.5 | 92.1 | |
| | Actual vs budget | 68.7 | 87.1 | 71.3 | 82.3 | 92.2 | 77.5 | 77.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | | |
| | Actual vs budget % | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | |
| | Actual vs PY | -36.3 | -16.4 | -19.3 | -6.2 | 2.8 | -17.2 | -6.7 | -86.3 | -95.0 | -102.2 | -93.6 | -72.5 | | |
| | Actual vs PY % | -34.6% | -15.8% | -21.3% | -7.0% | 3.2% | -18.1% | -8.0% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | | | | | | | | | | | | | | | |
| Total Debtors - £'0 | | l | | | | | | | <u> </u> | | | <u> </u> | | | |
| | Actual | 3,699 | 4,101 | 3,716 | 4,300 | 3,912 | 3,611 | 4,121 | | | | | | 3,923 | |
| | Budget | | | | | | | | | | | | | 0 | |
| | PY | 5,212 | 4,731 | 4,729 | 4,663 | 3,908 | 4,158 | 4,329 | 4,686 | 3,649 | 3,822 | 4,619 | 4,182 | 4,391 | |
| | Actual vs budget | 3,699 | 4,101 | 3,716 | 4,300 | 3,912 | 3,611 | 4,121 | 0 | 0 | 0 | 0 | 0 | | |
| | Actual vs budget % | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | |
| | Actual vs PY | -1,513 | -630 | -1,013 | -363 | 4 | -547 | -208 | -4,686 | -3,649 | -3,822 | -4,619 | -4,182 | | |
| | Actual vs PY % | -29.0% | -13.3% | -21.4% | -7.8% | 0.1% | -13.2% | -4.8% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |



Pipeline

| No | Customer | Status | | Actual b | y quarter | | Total actual | | Target b | y quarter | | Total target | | Variance | by quarter | | Total variance |
|----------|----------------|--------|----|----------|-----------|----|-----------------|-----|----------|-----------|-----|-----------------|-------|----------|------------|-------|-------------------|
| Budgeted | I | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | |
| v | Turnia Daylina | 2 | 0 | 0 | 0 | | 0 | 0 | 40 | 60 | 100 | 200 | 0 | (40) | (60) | (100) | (200) |
| l, | Travis Perkins | 3 | 0 | 0 | 0 | | 0 | 0 | 40 | 60 | 100 | 200 | 0 | (40) | (60) | (100) | (200) |
| Υ | Raag | 3 | 15 | 30 | 0 | | 45 | 40 | 20 | 40 | 40 | 140 | (25) | 10 | (40) | (40) | (95) |
| Υ | Jewson | 2 | 0 | 0 | 0 | | 0 | 0 | 0 | 20 | 70 | 90 | 0 | 0 | (20) | (70) | (90) |
| Ν | Screwfix | 4 | 10 | 0 | 0 | | 10 | 50 | 50 | 40 | 60 | 200 | (40) | (50) | (40) | (60) | (190) |
| N | Home Base | 1 | 0 | 0 | 0 | | 0 | 0 | 15 | 20 | 15 | 50 | 0 | (15) | (20) | (15) | (50) |
| N | B&Q | 1 | 0 | 0 | 0 | | 0 | 50 | 70 | 70 | 60 | 250 | (50) | (70) | (70) | (60) | (250) |
| Ν | EDE | 1 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 100 | 100 | 0 | 0 | 0 | (100) | (100) |
| Υ | Legallais | 4 | 20 | 0 | 0 | | 20 | 15 | 10 | 10 | 25 | 60 | 5 | (10) | (10) | (25) | (40) |
| N | Barnier System | | 6 | 10 | 3 | | 19 | 0 | 0 | 20 | 50 | 70 | 6 | | (17) | (50) | -51 |
| Total | | | 51 | 40 | 3 | 0 | 94 | 155 | 205 | 280 | 520 | 1,160 | (104) | (175) | (277) | (520) | (1,066) |
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |

Comment

- Travis Perkins: Scapa becoming supplier agreement implementation action plan
- Raag: Cloth tape business to move from Advance to Scapa need production allocation from Ashton
- Jewson: no progress
- Screwfix: served via Great Star. Project to remove Henkel and place Barnier
- Home Base: no progress
- B&Q: no progress
- EDE: contract signed
- Legallais: on going
- Barnier System: stock building in Sept, sales starting in October



NPD

| | | Live/successf | | | | | Total | | | | | Total | | | | | Total | |
|------|------------------|---------------|----|----------|-----------|----|--------|----|----------|-----------|----|--------|----|------------|-----------|----|----------|----------|
| | Project | ul | | Actual b | y quarter | | actual | | Target b | y quarter | | target | | Variance b | y quarter | | variance | Comments |
| | | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | | |
| | | | | | | | | | | | | | | | | | | |
| Budg | geted: | | | | | | | | | | | | | | | | | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| Tota | al | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Unb | udgeted: | | | | | | | | | | | | | | | | | |
| | • | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| | | | | | | | 0 | | | | | 0 | | | | | 0 | |
| Tota | ı | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | al Bud and Unbud | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |



MANAGEMENT ACCOUNTS

SCAPA GROUP PLC

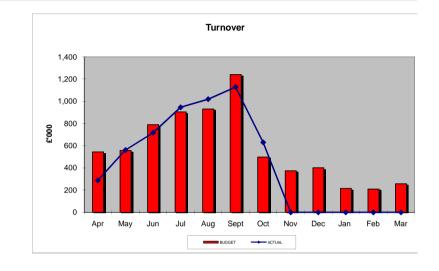
Consumer (NA)



Market Performance

| | | October | | | YTD | |
|--------------------|------------|---------|-------|--------|------------|-------|
| | Actual | Budget | PY | Actual | Budget | PY |
| | | | | | | |
| | | | | | | |
| Sales | 630 | 499 | 854 | 5,288 | 5,470 | 6,700 |
| | | | | | | |
| Std Gross Margin | 200 | 140 | 98 | 1,827 | 1,850 | 1,970 |
| % of Sales | 31.7% | 28.2% | 11.5% | 34.5% | 33.8% | 29.4% |
| | (0.7) | (0.1) | | (252) | (0.00) | |
| D&L | (27) | (34) | | (253) | (380) | |
| % of sales | -4.3% | -6.8% | | -4.8% | -7.0% | |
| R&D Direct | (4) | (1) | | (26) | (9) | |
| R&D Allocated | (1) | (4) | | (13) | (29) | |
| % of sales | -0.8% | -1.0% | | -0.7% | -0.7% | |
| | / 1 | () | | | | |
| S&M Direct | (70) | (65) | | (468) | (479) | |
| S&M Allocated | (14) | (10) | | (76) | (79) | |
| % of sales | -13.3% | -15.1% | | -10.3% | -10.2% | |
| Market Performance | 84 | 26 | | 991 | <i>875</i> | |
| ROS | 13.3% | 5.3% | | 18.7% | 16.0% | |
| | 23,570 | 2.370 | | | | |

| -182 -23 127 | -1,412 -143 |
|--------------------|----------------|
| -23 | |
| -23 | |
| | -143 |
| 127 | |
| | |
| -17 16 | |
| 11 3 | |
| 116 | |
| | |



HIGHLIGHTS

Sales ended at 630K vs. a budget of 499K resulting in a positive variance of 131k.

With five more months left in the fiscal year, the backlog is 921K towards a remaining budget of 1.4M.

Performance

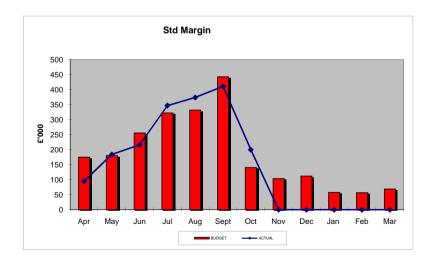
With better sales and controlled costs, the monthly ROS ended at 13.3% vs. a 5.3% adding another 58K extra to bring the total YTD positive variance to 116K. If the current trend continues, the BU may end up adding another 200K worth of profit by the year end.

Gross Margin

GM ended at 31.7% vs a budget of 28.2%. The total YTD GM percentage is slightly higher than the budgeted (34.5 vs.3.8) but a decent 5% gain over the last year.

<u>Sales</u>

Sales ended at 630K vs. a budget of 499K resulting in a positive variance of 131k. Sales to Costco were better than expected and a shipments worth 92K to Forzani helped them bring the gap a bit closer to their annual budget.







| | | Apr-10 | May-10 | Jun-10 | Q1 | Jul-10 | Aug-10 | Sep-10 | Q2 | Oct-10 | Nov-10 | Dec-10 | Q3 | Jan-11 | Feb-11 | Mar-11 | Q4 | FY2011 |
|--------------------|----------------------------------|------------------|-----------------|------------------|------------------|----------------|----------------|----------------|----------------|------------------|-------------------|-------------------|------------------|-------------------|-------------------|-------------------|-------------------|------------------|
| Orders | Actual | 988 | 622 | 1,388 | 2,998 | 451 | 665 | 829 | 1,945 | 526 | | | 526 | | | | 0 | 5,469 |
| | Budget PY | 691 | 255 | 2.102 | 0 3.048 | 695 | 1.006 | 967 | 0 2.668 | 1.041 | 679 | 480 | 0 2.200 | 533 | 438 | 1.010 | 0 1.981 | 0 9.898 |
| | ** | 031 | 233 | 2,102 | 3,048 | 033 | 1,000 | 307 | 2,000 | 1,041 | 675 | 400 | 2,200 | 333 | 450 | 1,010 | 1,561 | 0 |
| Sales | Actual | 288 | 561 | 716 | 1,565 | 946 | 1,019 | 1,128 | 3,093 | 630 | 0 | 0 | 630 | 0 | 0 | 0 | 0 | 5,288 |
| | Budget | 544 | 558 | 790 | 1,893 | 906 | 932 | 1,241 | 3,079 | 499 | 374 | 402 | 1,275 | 216 | 210 | 258 | 685 | 6,931 |
| | PY | 470 (256) | 525 3 | 1,188 | 2,184 | 1,060 40 | 1,195 87 | 1,407 | 3,662 14 | 854 | 868 (374) | 591 (402) | 2,313 | 489 | 295 | 416 | 1,200 (685) | 9,359 (1,643) |
| | Actual vs budget Actual vs PY | (182) | 36 | (74) (472) | (328) (619) | (114) | 87 (176) | (113) (279) | (569) | 131 (224) | (868) | (591) | (645) (1,683) | (216) (489) | (210) (295) | (258) (416) | (1,200) | (4,071) |
| | | | | | | | | | | | | | | | | | | 0 |
| Std Gross Margin | Actual | 95 | 184 | 216 | 495 | 347 | 374 | 411 | 1,132 | 200 | 0 | 0 | 200 | 0 | 0 | 0 | 0 | 1,827 |
| | Budget PY | 175 131 | 180 165 | 256 353 | 612 649 | 322 379 | 332 372 | 443 471 | 1,098 1,222 | 140 98 | 104 253 | 112 118 | 357 469 | 58 104 | 57 101 | 69 89 | 184 295 | 2,250 2,635 |
| | Actual %age | 33.0% | 32.8% | 30.2% | 31.6% | 36.7% | 36.7% | 36.4% | 36.6% | 31.7% | 253 #DIV/0! | #DIV/0! | 31.7% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 2,635 34.5% |
| | Budget %age | 32.2% | 32.4% | 32.4% | 32.3% | 35.6% | 35.6% | 35.7% | 35.7% | 28.2% | 27.8% | 27.9% | 28.0% | 26.7% | 27.0% | 26.7% | 26.8% | 32.5% |
| | PY %age | 27.9% | 31.5% | 29.7% | 29.7% | 35.8% | 31.1% | 33.5% | 33.4% | 11.5% | 29.2% | 19.9% | 20.3% | 21.3% | 34.3% | 21.5% | 24.6% | 28.2% |
| | 4 | (48) | (0.0) | (24) | (20) | (48) | (=+) | (5.4) | (4.50) | (20) | | _ | (0.0) | | | | | 0 |
| D&L | Actual Budget | (17) (37) | (28) (38) | (31) (59) | (76) (133) | (45) (61) | (51) (63) | (54) (89) | (150) (213) | (27) (34) | 0 (26) | 0 (32) | (27) (92) | 0 (15) | 0 (14) | 0 (23) | 0 (52) | (253) (490) |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Actual % Sales | -5.9% | -5.0% | -4.3% | -4.9% | -4.8% | -5.0% | -4.8% | -4.8% | -4.3% | #DIV/0! | #DIV/0! | -4.3% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | -4.8% |
| | Budget % Sales | -6.8% | -6.8% | -7.4% | -7.0% | -6.8% | -6.8% | -7.2% | -6.9% | -6.8% | -6.8% | -8.1% | -7.2% | -6.8% | -6.8% | -8.8% | -7.6% | -7.1% |
| | PY % Sales | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| R&D | Actual | (4) | (3) | (5) | (12) | (3) | (3) | (4) | (10) | (4) | 0 | 0 | (4) | 0 | 0 | 0 | 0 | (26) |
| | | (1) | (1) | (1) | (4) | (1) | (1) | (1) | (4) | (1) | (1) | (1) | (4) | (1) | (1) | (1) | (4) | (15) |
| | Actual vs budget | (3) | (2) | (4) | (8) | (2) | (2) | (3) | (6) | (3) | 1 | 1 | (0) | 1 | 1 | 1 | 4 | (11) |
| | Actual % Sales | -1.4% | -0.5% | -0.7% | -0.8% | -0.3% | -0.3% | -0.4% | -0.3% | -0.6% | #DIV/0! | #DIV/0! | -0.6% | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | -0.5% |
| | Budget % Sales | -0.2% | -0.2% | -0.2% | -0.2% | -0.1% | -0.1% | -0.1% | -0.1% | -0.2% | -0.3% | -0.4% | -0.3% | -0.5% | -0.5% | -0.6% | -0.5% | -0.2% |
| R&D Allocated | Actual | (2) | (2) | (2) | (6) | (2) | (2) | (2) | (6) | (1) | 0 | 0 | (1) | 0 | 0 | 0 | 0 | (13) |
| | Budget | (4) | (4) | (5) | (13) | (4) | (4) | (5) | (13) | (4) | (4) | (5) | (13) | (4) | (4) | (5) | (13) | (50) |
| | Actual vs budget | 2 | 2 | 3 | 7 | 2 | 2 | 3 | 7 | 3 | 4 | 5 | 12 | 4 | 4 | 5 | 13 | 37 |
| | Actual % Sales Budget % Sales | -0.7% -0.7% | -0.4% -0.7% | -0.3% -0.6% | -0.4% -0.7% | -0.2% -0.4% | -0.2% -0.4% | -0.2% -0.4% | -0.2% -0.4% | -0.2% -0.8% | #DIV/0! -1.0% | #DIV/0! -1.2% | -0.2% -1.0% | #DIV/0! -1.8% | #DIV/0! -1.8% | #DIV/0! -1.9% | #DIV/0! -1.8% | -0.2% -0.7% |
| | Buaget % Sales | -0.7% | -0.7% | -0.6% | -0.7% | -0.4% | -0.4% | -0.4% | -0.4% | -0.8% | -1.0% | -1.2% | -1.0% | -1.8% | -1.8% | -1.9% | -1.8% | -0.7% |
| S&M | Actual | (53) | (50) | (75) | (178) | (61) | (75) | (84) | (220) | (70) | 0 | 0 | (70) | 0 | 0 | 0 | 0 | (468) |
| | Budget | (64) | (64) | (80) | (208) | (64) | (64) | (79) | (206) | (65) | (64) | (79) | (207) | (64) | (64) | (80) | (207) | (829) |
| | Actual vs budget | 11 | 14 | 5 | 30 | 3 | (11) | (5) | (14) | (5) | 64 | 79 | 137 | 64 | 64 | 80 | 207 | 361 |
| | Actual % Sales Budget % Sales | -18.4% -11.8% | -8.9% -11.5% | -10.5% -10.1% | -11.4% -11.0% | -6.4% -7.0% | -7.4% -6.9% | -7.4% -6.3% | -7.1% -6.7% | -11.1% -13.0% | #DIV/0! -17.0% | #DIV/0! -19.7% | -11.1% -16.3% | #DIV/0! -29.6% | #DIV/0! -30.2% | #DIV/0! -30.9% | #DIV/0! -30.3% | -8.9% -12.0% |
| | Budget /o Sules | -11.0% | -11.3% | -10.176 | -11.0% | -7.0% | -0.5% | -0.576 | -0.7/6 | -13.0% | -17.0% | -15.7% | -10.5/0 | -23.6% | -30.2% | -30.9% | -30.3% | 0 |
| S&M Allocated | Actual | (10) | (11) | (12) | (33) | (8) | (8) | (13) | (29) | (14) | 0 | 0 | (14) | 0 | 0 | 0 | 0 | (76) |
| | Budget | (10) | (11) | (13) | (34) | (10) | (11) | (13) | (34) | (10) | (11) | (13) | (34) | (11) | (10) | (13) | (34) | (136) |
| 1 | Actual vs budget | 0 | (0) | 1 | 1 | 2 | 3 | 0 | 5 | (4) | 11 | 13 | 20 | 11 | 10 | 13 | 34 | 60 |
| | Actual % Sales Budget % Sales | -3.5% -1.9% | -2.0% -1.9% | -1.7% -1.7% | -2.1% -1.8% | -0.8% -1.2% | -0.8% -1.1% | -1.2% -1.1% | -0.9% -1.1% | -2.2% -2.1% | #DIV/0! -2.8% | #DIV/0! -3.2% | -2.2% -2.7% | #DIV/0! -4.9% | #DIV/0! -5.0% | #DIV/0! -5.1% | #DIV/0! -5.0% | -1.4% -2.0% |
| | Judget /0 Jules | -1.370 | -1.3/0 | -2.770 | -1.0/0 | -1.2/0 | -1.1/0 | -1.170 | -1.1/0 | -2.1/0 | -2.0/0 | -3.270 | -2.7/0 | -4.5/0 | -5.0% | -3.170 | -5.0/6 | 0 |
| Market Performance | Actual | 9 | 90 | 91 | 190 | 228 | 235 | 254 | 717 | 84 | 0 | 0 | 84 | 0 | 0 | 0 | 0 | 991 |
| 1 | Budget | 59 | 63 | 98 | 221 | 182 | 189 | 257 | 628 | 26 | (1) | (18) | 7 | (37) | (37) | (53) | (126) | 730 |
| 1 | Actual vs budget | (50) | 27 | (7) | (31) | 46 | 46 | (3) | 89 | 58 | 1 | 18 | 77 | 37 | 37 | 53 | 126 | 261 |
| | Actual % Sales Budget % Sales | 3.1% 10.9% | 16.0% 11.3% | 12.7% 12.5% | 12.1% 11.7% | 24.1% 20.1% | 23.1% 20.3% | 22.5% 20.7% | 23.2% 20.4% | 13.3% 5.3% | #DIV/0! -0.2% | #DIV/0! -4.6% | 13.3% 0.5% | #DIV/0! -16.9% | #DIV/0! -17.5% | #DIV/0! -20.4% | #DIV/0! -18.4% | 18.7% 10.5% |
| ļ | buaget % sales | 10.9% | 11.5% | 12.5% | 11./76 | 20.1% | 20.5% | ZU./% | 20.4% | 5.5% | *U.276 | -4.6% | U.5% | -16.9% | -17.5% | -2U.4% | -18.4% | 10.5% |





| Actual v Budget (£'000) | | | | | | |
|-----------------------------|------------|-----------|-----|-----|-----|-------------|
| Month | Sales | GM | D&L | R&D | S&M | Performance |
| BUDGET | | | | | | |
| Sales | 499 | 140 | -34 | -5 | -75 | 26 |
| | | | | | | |
| Volume | | | | | | |
| Costco Others | 149 -42 | 62 -12 | | | | 62 -12 |
| | -42 -13 | -12 -5 | | | | -12 -5 |
| Source for Sports Reebok | -13 0 | -5 0 | | | | -5 0 |
| Walmart | -1 | 0 | | | | 0 |
| Mix/Other | -24 | -19 | | | | -19 |
| Forzani | 63 | 34 | | | | 34 |
| Costs | | | | | | |
| -Marketing | | | | | 3 | 3 |
| -Other | | | | | 4 | 4 |
| -Travel | | | | 0 | 2 | 2 |
| -Personnel costs | | | | -3 | 1 | -2 |
| -R&D Allocated | | | | 3 | | 3 |
| -S&M Allocated | | | | | -4 | -4 |
| -D&L Actual | | | 7 | | | 7 |
| -Commissions | | | | | -15 | -15 |
| to explain | 0 | 0 | 0 | 0 | 0 | 0 |
| ACTUAL | 630 | 200 | -27 | -5 | -84 | 84 |
| | | | | | | |

| Actual v Budget (£'000) | | | | | | |
|-------------------------|-------|-------|------|-----|------|-------------|
| YTD | Sales | GM | D&L | R&D | S&M | Performance |
| BUDGET | | | | | | |
| Sales | 5,470 | 1,850 | -380 | -38 | -557 | 875 |
| Volume | | | | | | |
| Costco | 356 | 144 | | | | 144 |
| Others | -108 | -35 | | | | -35 |
| Source for Sports | -98 | -32 | | | | -32 |
| Reebok | 0 | 0 | | | | 0 |
| Walmart | -36 | -14 | | | | -14 |
| Mix/Other | -105 | -18 | | | | -18 |
| Forzani | -191 | -68 | | | | -68 |
| Costs | | | | | | |
| -Marketing | | | | | 7 | 7 |
| Other | | | | _ | -7 | -7 |
| Travel | | | | -1 | 0 | -1 |
| Personnel costs | | | | -17 | 34 | 18 |
| R&D Allocated | | | | 16 | | 16 |
| S&M Allocated | | | | | 3 | 3 |
| D&L Actual | | | 127 | | | 127 |
| Commissions | | | | | -23 | -23 |
| to explain | 0 | 0 | 0 | 0 | 0 | 0 |
| ACTUAL | 5,288 | 1,827 | -253 | -39 | -544 | 991 |

| 00) | | | | | | | Month | YTD | Month | YTD |
|-----|-------|-------|------|-----|----------|-------------|---------|---------|--------|--------|
| | Sales | GM | D&L | R&D | S&M | Performance | GM Walk | GM Walk | Impact | Impact |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | 5,470 | 1,850 | -380 | -38 | -557 | 875 | 28.2% | 33.8% | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | 356 | 144 | | | | 144 | 31.3% | 34.2% | 3.1% | 0.4% |
| | -108 | -35 | | | | -35 | 28.1% | 33.8% | 0.0% | 0.0% |
| | -98 | -32 | | | | -32 | 27.9% | 33.8% | -0.2% | 0.0% |
| | 0 | 0 | | | | 0 | 28.2% | 33.8% | 0.0% | 0.0% |
| | -36 | -14 | | | | -14 | 28.1% | 33.8% | 0.0% | 0.0% |
| | -105 | -18 | | | | -18 | 25.6% | 34.1% | -2.6% | 0.3% |
| | -191 | -68 | | | | -68 | 31.1% | 33.8% | 2.9% | -0.1% |
| | | | | | | | | | | |
| | | | | | 7 | 7 | | | | |
| | | | | | -7 | -7 | | | | |
| | | | | -1 | 0 | -1 | | | | |
| | | | | -17 | 34 | 18 | | | | |
| | | | | 16 | 2 | 16 | | | | |
| | | | 127 | | 3 | 3 127 | | | | |
| | | | 127 | | -23 | -23 | | | | |
| | 0 | 0 | 0 | 0 | -23 0 | 0 | | | | |
| _ | | | | | | | | | / | |
| _ | 5,288 | 1,827 | -253 | -39 | -544 | 991 | 31.7% | 34.5% | 3.6% | 0.7% |





| | | | Tur | nover £'000 | | | Std GC % | | | Std GM % | | |
|----|-------------------------|----------|---------|-------------|-----|---------------|---------------|----------------|--------|--------------|--------|--|
| | Customer | | Actual | Budget | PY | Actual | Budget | PY | Actual | Budget | PY | |
| 1 | Costco | - | 116 | -33 | -85 | 64.7% | 63.7% | 157.5% | 41.8% | 39.4% | 187.3% | |
| 2 | Forzani | | 92 | 30 | 60 | 58.4% | 66.7% | 62.0% | 32.6% | 46.5% | 41.4% | |
| 3 | Wal-mart | | 34 | 35 | 89 | 60.3% | 64.6% | 52.0% | 34.2% | 40.4% | 26.3% | |
| 4 | Source for Sports | | 30 | 44 | 28 | 61.9% | 62.8% | 52.0% 55.4% | 37.2% | 40.4% | 31.5% | |
| | Reebok | | | 1 1 | 0 | 0.0% | | 0.0% | 0.0% | | 0.0% | |
| 5 | | | 0 14 | 0 23 | 34 | 0.0% 47.2% | 0.0% 46.2% | 0.0% 41.3% | 11.3% | 0.0% 7.5% | 9.8% | |
| | Dick's Sporting Goods | | | | | | | | | | | |
| 7 | The ICE Group | - 1 | 22 | 13 | 16 | 58.1% | 61.0% | 52.3% | 37.2% | 39.6% | 30.3% | |
| 8 | The Hockey Group | | 22 | 36 | 56 | 47.3% | 45.9% | 39.2% | 12.3% | 12.5% | 9.1% | |
| 9 | Sports Excellence | | 5 | 8 | 6 | 67.9% | 67.6% | 62.6% | 46.7% | 46.1% | 42.9% | |
| 10 | National Hockey Dealers | <u> </u> | 4 | 8 | 8 | 44.8% | 46.6% | 43.3% | 12.8% | 15.7% | 16.6% | |
| | | <u> </u> | 338 | 163 | 211 | 59.9% | 57.0% | 7.9% | 34.4% | 29.8% | -40.0% | |
| | | - 1 | | 1 1 | | | 1 | ! | | 1 | | |
| 1 | Collins Sports | | 0 | 2 | 2 | 0.0% | 22.9% | -2.4% | 0.0% | -4.7% | -13.9% | |
| 2 | Sports Authority | | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 3 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 4 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 5 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 6 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 7 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 8 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 9 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| 10 | | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| | | | 0 | 2 | 2 | 0.0% | 22.9% | -2.4% | 0.0% | -4.7% | -13.9% | |
| | | | | | | | | | | | | |
| | | | | | | | į | | | į | | |
| | | | | 1 1 | | | 1 | | | 1 | | |
| | OTHERS | | 292 | 333 | 640 | 55.0% | 53.0% | 52.6% | 28.6% | 27.6% | 28.6% | |
| | TOTAL | - | 630 | 499 | 854 | 57.6% | 54.2% | 41.4% | 31.7% | 28.2% | 11.5% | |

| D. de | | . 0/ | | DV A | / 0/ | | | | | | | | |
|----------|-------------|-------------|-----|-------|------------|---|---|--|---|---|---|---|---|
| | et Variance | | | | /ariance % | | | | | | | | |
| Turnover | GC | GM | Tur | nover | GC | (| | | | | | | |
| | | | | | | | | | | | | | |
| 1.5 | 96 | 61 | | 200 | 208 | | | | | | | | |
| 63 | 34 | 16 | | 33 | 17 | | | | | | | | |
| -1 | -2 | -3 | - 1 | 55 | -26 | | | | | | | | |
| -13 | -9 | -6 | | 3 | 4 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| -9 | -4 | 0 | | 20 | -8 | | | | | | | | |
| 9 | 5 | 3 | | 6 | 4 | | | | | | | | |
| -14 | -6 | -2 | | 34 | -12 | | | | | | | | |
| -3 | -2 | -1 | | -1 | 0 | | | | | | | | |
| -4 | -2 | -1 | | -4 | -2 | | | | | | | | |
| 175 | 110 | 68 | 1 | 27 | 186 | | | | | | | | |
| | | | | | | | | | | | | | |
| -2 | -1 | 0 | | -2 | 0 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| 0 | 0 | 0 0 0 | 0 | 0 | 0 0 | 0 | 0 | | 0 | 0 | | | |
| 0 | 0 | | | | | | | | | | 0 | 0 | |
| 0 | 0 | | | | | | | | | 0 | | 0 | 0 |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| 0 | 0 | 0 | | 0 | 0 | | | | | | | | |
| -2 | -1 | 0 | | -2 | 0 | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | į | | | | | | | | | |
| -42 | -16 | -8 | -3 | 349 | -176 | - | | | | | | | |
| 131 | 93 | 60 | -: | 224 | 10 | | | | | | | | |

| Attrition Risk | Customer | Scapa |
|----------------|------------|----------------------------|
| Rating | Growth | Growth |
| 1 | declining | growing |
| 1 | static | declining |
| 1 | growing | Static |
| 2 | declining | Static |
| 1 | growing | growing |
| 1 | static | Static |
| 2 | static | Static Static Static |
| 1 | static | Static |
| 1 | static | Static |
| 4 | declining | declining |
| 1 | static | static |
| 1 | static | static |
| | | |
| | | |
| | | |
| | | |
| | | |
| - | | |
| | | |
| | | |



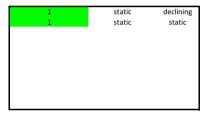


| | | Tur | nover £'000 | | | Std GC % | | Std GM % | | | | |
|--|--------|--------------|--------------|------------|----------------|----------------|----------------|----------------|----------------|----------------|--|--|
| Customer | | Actual | Budget | PY | Actual | Budget | PY | Actual | Budget | PY | | |
| 1 (| | 1 200 | 1 1012 | 016 | C1 C0/ | 63.7% | 51.4% | 40.00/ | 39.4% | 24.00/ | | |
| 1 Costco 2 Forzani | • | 1,369 397 | 1,013 588 | 916 645 | 61.6% 59.9% | | 61.5% | 40.6% 35.7% | 39.4% 46.6% | 24.9% 39.0% | | |
| | | | 588 400 | | | 67.0% 64.6% | 55.9% | | | 26.9% | | |
| Wal-mart Source for Sports | | 365 279 | 400 377 | 455 335 | 64.5% 58.8% | 63.1% | 55.9% 59.2% | 39.0% 33.2% | 40.4% 40.4% | 36.0% | | |
| 5 Reebok | | 255 | 256 | 212 | 59.0% | 60.4% | 59.2% 49.0% | 31.4% | 34.1% | 23.2% | | |
| 6 Dick's Sporting Goods | | 255 72 | 256 75 | 92 | 59.0% 46.8% | 46.2% | 49.0% 39.0% | 31.4% 8.4% | 7.5% | 7.0% | | |
| | | 84 | 75 81 | 92 82 | 58.5% | 61.0% | 59.0% 52.2% | 8.4% 36.4% | 39.6% | 30.4% | | |
| 7 The ICE Group 8 The Hockey Group | | 84 137 | 81 150 | 82 165 | 58.5% 47.8% | 44.1% | 52.2% 37.1% | 13.8% | 39.6% 10.1% | 9.4% | | |
| Sports Excellence | | 73 | 83 | 82 | 65.6% | 67.5% | 62.6% | 43.9% | 45.9% | 40.7% | | |
| 9 Sports Excellence 10 National Hockey Dealer | | 73 26 | 62 | 82 68 | 46.2% | 67.5% 47.6% | 62.6% 42.4% | 43.9% 14.3% | 45.9% 17.0% | 18.0% | | |
| National nockey Dealer | ` | | | | | | | | | | | |
| | ļ. | 3,058 | 3,086 | 3,052 | 60.2% | 62.4% | 53.9% | 36.1% | 38.1% | 28.3% | | |
| | • | 22 | | 2.4 | 40.00/ | 20.70/ | 24.50/ | 4.50/ | 4.20/ | 6.20/ | | |
| Collins Sports | | 22 | 68 | 34 | 18.2% | 30.7% | 21.5% | 4.5% | 1.2% | 6.2% | | |
| 2 Sports Authority | | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 3 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 4 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 5 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 5 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 7 | 0 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 3 | | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| 9 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| .0 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| | 1 | 22 | 68 | 34 | 18.2% | 30.7% | 21.5% | 4.5% | 1.2% | 6.2% | | |
| | | | | | • | 1 | | | | | | |
| | | | | | | 1 | | | | | | |
| | | | | | : | 1 | ! | | 1 | | | |
| OTHERS | | 2,208 | 2,316 | 3,614 | 57.3% | 53.2% | 52.8% | 32.7% | 29.1% | 30.5% | | |
| TOTAL | - | 5,288 | 5,470 | 6,700 | 58.8% | 58.1% | 53.1% | 34.5% | 33.8% | 29.4% | | |

| Budg | et Variance | % | |
|---|-------------|------|-----|
| Turnover | GC | GM | Tur |
| | | | |
| 356 | 198 | 156 | 4 |
| 356 -191 -36 -98 0 -3 3 -13 -10 | -156 | -132 | -2 |
| -36 | -23 | -20 | - |
| -98 | -74 | -60 | - |
| 0 | -4 | -7 | |
| -3 | -1 | 0 | - |
| 3 | 0 | -1 | |
| -13 | -1 | 4 | - |
| -10 | -8 | -6 | |
| | | -7 | - |
| -28 | -87 | -73 | |
| | | | |
| -28 -46 0 0 0 0 0 0 | -17 | 0 | - |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| 0 | 0 | 0 | |
| -46 | -17 | 0 | |
| | | | |
| | | | |
| | | | |
| -108 | 32 | 50 | -1, |
| -108 -182 | 74 | 22 | |
| -182 | -71 | -23 | -1, |
| | | | |

| PY | Variance % | | | |
|----------|--|------|--|--|
| Turnover | GC | GM | | |
| | | | | |
| 453 | 373 | 328 | | |
| -248 | -159 | -110 | | |
| -90 | -19 | 20 | | |
| -55 | -34 | -28 | | |
| 43 | 46 | 31 | | |
| -20 | -2 | 0 | | |
| 2 | 6 | 6 | | |
| -28 | 4 | 3 | | |
| -9 | 373 -159 -19 -34 46 -2 6 4 -3 -17 | -1 | | |
| | | -9 | | |
| 6 | 196 | 240 | | |
| | | | | |
| -12 | -3 | -1 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | 0 | 0 | | |
| 0 | -3 0 0 0 0 0 0 0 | 0 | | |
| | | | | |
| -12 | -3 | -1 | | |
| | | | | |
| | | | | |
| -1,406 | -642 | -382 | | |
| -1,412 | -449 | -143 | | |

| Attrition Risk Rating | Customer Growth | Scapa Growth |
|--------------------------|--------------------|-----------------|
| | | |
| 2 | Growing | Growing |
| 2 | static | declining |
| 1 | Growing | declining |
| 2 | declining | declining |
| 1 | Growing | Growing |
| 1 | static | Static |
| 2 | declining | declining |
| 3 | static | Static |
| 3 | static | declining |
| 3 | declining | declining |





| | | | | - | - 01 | | - | | - 02 | - | | | - 02 | 40 | | 40 | | FV2044 |
|---------------------------|--------------|-----|-----|-----|------|-----|-----|-----|-------|-----|-----|-----|------|-----|-----|-----|-----|--------|
| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | / | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 |
| customer | | | | | | | | | | | | | | | | | | |
| 1 Costco | Actual/Fcast | 0 | 0 | 70 | 70 | 470 | 388 | 325 | 1,184 | 116 | 0 | 0 | 116 | 0 | 0 | 0 | 0 | 1,369 |
| | Budget | 48 | 50 | 71 | 169 | 258 | 265 | 353 | 877 | -33 | -25 | -27 | -85 | 30 | 29 | 36 | 95 | 1,056 |
| | PY | 0 | -2 | 99 | 98 | 339 | 221 | 343 | 903 | -85 | 95 | -53 | -42 | -1 | -1 | -49 | -52 | 907 |
| 2 Forzani | Actual/Fcast | 7 | 50 | 63 | 120 | 94 | 64 | 26 | 185 | 92 | 0 | 0 | 92 | 0 | 0 | 0 | 0 | 397 |
| | Budget | 31 | 32 | 45 | 109 | 132 | 136 | 181 | 450 | 30 | 22 | 24 | 76 | 14 | 14 | 17 | 44 | 679 |
| | PY | 48 | 17 | 54 | 119 | 117 | 84 | 265 | 466 | 60 | 41 | 80 | 180 | -59 | 3 | 69 | 13 | 778 |
| 3 Wal-mart | Actual/Fcast | 21 | 9 | 168 | 198 | 13 | 42 | 78 | 133 | 34 | 0 | 0 | 34 | 0 | 0 | 0 | 0 | 365 |
| | Budget | 30 | 31 | 44 | 105 | 77 | 79 | 105 | 261 | 35 | 26 | 28 | 89 | 10 | 10 | 12 | 33 | 487 |
| | PY | 96 | 3 | 6 | 105 | 128 | 99 | 34 | 261 | 89 | 33 | 35 | 157 | 21 | 30 | 25 | 75 | 598 |
| 4 Source for Sports | Actual/Fcast | 7 | 33 | 63 | 104 | 52 | 21 | 73 | 145 | 30 | 0 | 0 | 30 | 0 | 0 | 0 | 0 | 279 |
| | Budget | 58 | 59 | 85 | 202 | 39 | 40 | 53 | 131 | 44 | 33 | 35 | 112 | 11 | 11 | 14 | 36 | 482 |
| | PY | 17 | 61 | 100 | 178 | 27 | 39 | 62 | 129 | 28 | 65 | 32 | 125 | 21 | 24 | 21 | 66 | 498 |
| 5 Reebok | Actual/Fcast | 0 | 61 | 0 | 61 | 60 | 107 | 27 | 194 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 255 |
| | Budget | 50 | 51 | 73 | 174 | 24 | 25 | 33 | 82 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 256 |
| | PY | 0 | 131 | 0 | 131 | -17 | 99 | 0 | 82 | 0 | 0 | 0 | 0 | 0 | 8 | 72 | 80 | 292 |
| 6 Dick's Sporting Goods | Actual/Fcast | 10 | 5 | 9 | 25 | 7 | 10 | 16 | 33 | 14 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 72 |
| · · · | Budget | 7 | 7 | 10 | 25 | 8 | 8 | 11 | 28 | 23 | 17 | 19 | 59 | 12 | 12 | 15 | 39 | 151 |
| | PY | 8 | 10 | 6 | 25 | 8 | 8 | 17 | 33 | 34 | 26 | 16 | 77 | 24 | 14 | 5 | 42 | 177 |
| 7 The ICE Group | Actual/Fcast | 6 | 3 | 20 | 30 | 1 | 4 | 27 | 33 | 22 | 0 | 0 | 22 | 0 | 0 | 0 | 0 | 84 |
| | Budget | 8 | 9 | 12 | 29 | 11 | 12 | 16 | 39 | 13 | 10 | 10 | 32 | 4 | 4 | 5 | 13 | 114 |
| | PY | 6 | 4 | 19 | 29 | 10 | 11 | 16 | 37 | 16 | 19 | 23 | 58 | 16 | 19 | 10 | 46 | 170 |
| 8 The Hockey Group | Actual/Fcast | 11 | 18 | 11 | 41 | 21 | 18 | 35 | 74 | 22 | 0 | 0 | 22 | 0 | 0 | 0 | 0 | 137 |
| | Budget | 25 | 26 | 37 | 89 | 8 | 8 | 10 | 26 | 36 | 27 | 29 | 92 | 17 | 17 | 21 | 55 | 261 |
| | PY | 16 | 40 | 32 | 88 | 3 | 9 | 8 | 21 | 56 | 50 | 4 | 109 | 49 | 3 | 12 | 64 | 283 |
| 9 Sports Excellence | Actual/Fcast | 3 | 17 | 12 | 32 | 14 | 7 | 14 | 36 | 5 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 73 |
| | Budget | 13 | 13 | 19 | 45 | 9 | 9 | 12 | 30 | 8 | 6 | 7 | 22 | 4 | 4 | 4 | 12 | 108 |
| | PY | 3 | 11 | 29 | 43 | 5 | 10 | 18 | 33 | 6 | 5 | 13 | 24 | 6 | 3 | 7 | 16 | 116 |
| O National Hockey Dealers | Actual/Fcast | 3 | 5 | 1 | 10 | 7 | 2 | 3 | 13 | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 26 |
| , | Budget | 12 | 12 | 17 | 41 | 4 | 4 | 5 | 13 | 8 | 6 | 7 | 21 | 4 | 4 | 5 | 12 | 87 |
| | PY | 2 | 10 | 36 | 47 | 2 | 2 | 10 | 14 | 8 | 5 | 5 | 18 | 4 | 4 | 3 | 11 | 90 |
| Subtotal | Actual/Fcast | 69 | 203 | 419 | 691 | 739 | 665 | 625 | 2,029 | 338 | 0 | 0 | 338 | 0 | 0 | 0 | 0 | 3,058 |
| | Budget | 283 | 291 | 413 | 987 | 570 | 586 | 780 | 1,936 | 163 | 123 | 133 | 419 | 107 | 104 | 128 | 339 | 3,681 |
| | PY | 195 | 285 | 382 | 862 | 623 | 582 | 774 | 1.979 | 211 | 339 | 156 | 706 | 81 | 108 | 174 | 362 | 3,909 |

| FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010A £ | FY2011F vs FY2010A % | Q4 FY2010 Actual |
|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|---------------------|
| 1,369 | 1,056 | 313 | 30% | 907 | 462 | 51% | -52 |
| 397 | 679 | -282 | -41% | 778 | -381 | -49% | 13 |
| 365 | 487 | -123 | -25% | 598 | -233 | -39% | 75 |
| 279 | 482 | -203 | -42% | 498 | -219 | -44% | 66 |
| 255 | 256 | 0 | 0% | 292 | -37 | -13% | 80 |
| 72 | 151 | -79 | -52% | 177 | -105 | -59% | 42 |
| 84 | 114 | -30 | -26% | 170 | -86 | -51% | 46 |
| 137 | 261 | -124 | -48% | 283 | -146 | -52% | 64 |
| 73 | 108 | -35 | -32% | 116 | -43 | -37% | 16 |
| 26 | 87 | -61 | -70% | 90 | -63 | -71% | 11 |
| 3,058 | 3,681 | -623 | -17% | 3,909 | -851 | -22% | 362 |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 | FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | |
|------------------|----------------|-----|-----|-------|-------|-------|-------|-------|-------|-----|-----|-----|-------|-----|-----|-----|-------|--------|-----------------|------------------|----------------------------|----------------------------|----|
| Collins Sports | Actual/Fcast | 2 | 0 | 3 | 5 | 0 | 16 | 1 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 22 | 87 | -65 | -75% | Ť |
| | Budget | 7 | 7 | 10 | 24 | 12 | 13 | 17 | 41 | 2 | 2 | 2 | 6 | 5 | 5 | 6 | 15 | 87 | | | | | 1 |
| | PY | 0 | 0 | 4 | 4 | 3 | 17 | 8 | 28 | 2 | 0 | 3 | 5 | 2 | 1 | 0 | 3 | 40 | | | | | Τ |
| Sports Authority | Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | T |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | Ι |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | Ι |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | ı |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | 1 |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 4 | 4 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 1 | 4 |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | Ι |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | L |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | ı |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | 1 |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 4 | 4 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 4 | 4 |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | Ι |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | L |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | L |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | 1 |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 4 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 4 | 4 |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | Ι |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | T |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| | 0 Actual/Fcast | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #DIV/0! | 4 |
| | Budget | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 4 |
| | PY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 4 |
| Subtotal | Actual/Fcast | 2 | 0 | 3 | 5 | 0 | 16 | 1 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 22 | 87 | -65 | -75% | 4 |
| | Budget | 7 | 7 | 10 | 24 | 12 | 13 | 17 | 41 | 2 | 2 | 2 | 6 | 5 | 5 | 6 | 15 | 87 | | | | | T |
| | PY | 0 | 0 | 4 | 4 | 3 | 17 | 8 | 28 | 2 | 0 | 3 | 5 | 2 | 1 | 0 | 3 | 40 | | | | | П |
| Others | Actual/Fcast | 217 | 358 | 294 | 869 | 207 | 338 | 502 | 1,047 | 292 | 0 | 0 | 292 | 0 | 0 | 0 | 0 | 2,208 | 5,266 | 6,843 | -1,577 | -23% | T |
| | Budget | 254 | 260 | 367 | 881 | 324 | 333 | 444 | 1,101 | 333 | 250 | 267 | 850 | 104 | 101 | 125 | 330 | 3,163 | | ĺ | | 1 | T |
| | PY | 275 | 241 | 802 | 1,318 | 434 | 596 | 626 | 1,656 | 640 | 529 | 432 | 1,602 | 406 | 186 | 242 | 834 | 5,410 | | ĺ | | 1 | T |
| TOTAL | Actual/Fcast | 288 | 561 | 716 | 1,565 | 946 | 1,019 | 1,128 | 3,093 | 630 | 0 | 0 | 630 | 0 | 0 | 0 | 0 | 5,288 | 5,288 | 6,931 | -1,643 | -24% | T |
| | Budget | 544 | 558 | 790 | 1,893 | 906 | 932 | 1,241 | 3,079 | 499 | 374 | 402 | 1,275 | 216 | 210 | 258 | 685 | 6,931 | | | | | T |
| | PY | 470 | 525 | 1.188 | 2.184 | 1.060 | 1.195 | 1,407 | 3,662 | 854 | 868 | 591 | 2,313 | 489 | 295 | 416 | 1.200 | 9,359 | | | | | 46 |

| FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010A £ | FY2011F vs FY2010A % | Q4 FY2010 Actual |
|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|---------------------|
| 22 | 87 | -65 | -75% | 40 | -18 | -45% | 3 |
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| | | | | | | | |
| 22 | 87 | -65 | -75% | 40 | -18 | -45% | 3 |
| | | | | | | | |
| 5,266 | 6,843 | -1,577 | -23% | 9,319 | -4,053 | -43% | 1,197 |
| | | | | | | | |
| 5,288 | 6,931 | -1,643 | -24% | 9,359 | -4,071 | -43% | 1,200 |
| | | | | | | | |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 |
|-------------------------|--------------|-----|------|-----|-----|------|-----|-----|-----|------|-----|------|------|------|------|-------|-------|--------|
| Costco | Actual/Fcast | 0% | 0% | 47% | 47% | 42% | 39% | 39% | 40% | 42% | 0% | 0% | 42% | 0% | 0% | 0% | 0% | 41% |
| | Budget | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% | 39% |
| | PY | 0% | 100% | 31% | 30% | 45% | 33% | 38% | 40% | 187% | 37% | 131% | 452% | 100% | 100% | 100% | 100% | 16% |
| Forzani | Actual/Fcast | 26% | 31% | 25% | 28% | 27% | 71% | 27% | 42% | 33% | 0% | 0% | 33% | 0% | 0% | 0% | 0% | 36% |
| | Budget | 47% | 47% | 47% | 47% | 47% | 47% | 47% | 47% | 46% | 47% | 46% | 46% | 46% | 46% | 46% | 46% | 47% |
| | PY | 30% | 36% | 44% | 37% | 39% | 39% | 39% | 39% | 41% | 40% | 40% | 40% | 116% | 50% | 28% | -368% | 32% |
| Wal-mart | Actual/Fcast | 38% | 39% | 35% | 35% | 36% | 38% | 51% | 45% | 34% | 0% | 0% | 34% | 0% | 0% | 0% | 0% | 39% |
| | Budget | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% |
| | PY | 27% | 22% | 17% | 26% | 30% | 25% | 25% | 27% | 26% | 26% | 29% | 27% | 36% | 34% | 35% | 35% | 28% |
| Source for Sports | Actual/Fcast | 36% | 38% | 18% | 25% | 37% | 37% | 38% | 38% | 37% | 0% | 0% | 37% | 0% | 0% | 0% | 0% | 33% |
| | Budget | 41% | 41% | 41% | 41% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 39% | 39% | 39% | 39% | 40% |
| | PY | 38% | 38% | 38% | 38% | 39% | 39% | 29% | 34% | 32% | 30% | 30% | 30% | 39% | 32% | 32% | 34% | 35% |
| Reebok | Actual/Fcast | 0% | 31% | 0% | 31% | 30% | 31% | 39% | 32% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 31% |
| | Budget | 34% | 34% | 34% | 34% | 34% | 34% | 34% | 34% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 34% |
| | PY | 0% | 33% | 0% | 33% | 100% | 24% | 0% | 8% | 0% | 0% | 0% | 0% | 0% | 34% | 29% | 30% | 25% |
| Dick's Sporting Goods | Actual/Fcast | 1% | 0% | 8% | 4% | 15% | 8% | 11% | 11% | 11% | 0% | 0% | 11% | 0% | 0% | 0% | 0% | 8% |
| | Budget | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% | 7% |
| | PY | -2% | 0% | 2% | 0% | 14% | 7% | 8% | 9% | 10% | 7% | 5% | 8% | 11% | 15% | -144% | -4% | 4% |
| The ICE Group | Actual/Fcast | 33% | 37% | 35% | 35% | 40% | 39% | 37% | 37% | 37% | 0% | 0% | 37% | 0% | 0% | 0% | 0% | 36% |
| | Budget | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% | 40% |
| | PY | 30% | 34% | 32% | 32% | 32% | 27% | 29% | 29% | 30% | 26% | 31% | 29% | 35% | 34% | 35% | 35% | 31% |
| The Hockey Group | Actual/Fcast | 13% | 13% | 6% | 11% | 18% | 13% | 15% | 16% | 12% | 0% | 0% | 12% | 0% | 0% | 0% | 0% | 14% |
| | Budget | 11% | 11% | 11% | 11% | 4% | 4% | 4% | 4% | 13% | 12% | 12% | 13% | 13% | 13% | 13% | 13% | 11% |
| | PY | 12% | 10% | 8% | 10% | 4% | 14% | 5% | 9% | 9% | 10% | -4% | 9% | 15% | 14% | 30% | 18% | 11% |
| Sports Excellence | Actual/Fcast | 68% | 47% | 22% | 39% | 46% | 50% | 48% | 48% | 47% | 0% | 0% | 47% | 0% | 0% | 0% | 0% | 44% |
| | Budget | 47% | 47% | 47% | 47% | 45% | 45% | 45% | 45% | 46% | 46% | 46% | 46% | 46% | 46% | 46% | 46% | 46% |
| | PY | 48% | 43% | 42% | 42% | 42% | 32% | 40% | 38% | 43% | 45% | 37% | 40% | 46% | 55% | 57% | 52% | 42% |
| National Hockey Dealers | Actual/Fcast | 11% | 11% | 19% | 12% | 20% | 12% | 13% | 17% | 13% | 0% | 0% | 13% | 0% | 0% | 0% | 0% | 14% |
| | Budget | 19% | 19% | 19% | 19% | 13% | 12% | 12% | 12% | 16% | 16% | 16% | 16% | 13% | 13% | 13% | 13% | 16% |
| | PY | 14% | 14% | 18% | 17% | 30% | 12% | 21% | 21% | 17% | 20% | 15% | 17% | 23% | 19% | 28% | 23% | 18% |
| Subtotal | Actual/Fcast | 26% | 31% | 31% | 31% | 37% | 40% | 38% | 38% | 34% | 0% | 0% | 34% | 0% | 0% | 0% | 0% | 36% |
| | Budget | 36% | 36% | 36% | 36% | 40% | 40% | 40% | 40% | 30% | 30% | 30% | 30% | 32% | 32% | 32% | 32% | 37% |
| | PY | 26% | 29% | 32% | 30% | 38% | 31% | 36% | 35% | -40% | 28% | -2% | 1% | -43% | 31% | 7% | 3% | 25% |

| FY2011 Fcast | FY2011 Budget | FY2011F vs FY2011B £ | FY2011F vs FY2011B % | FY2010 Actual | FY2011F vs FY2010A £ | FY2011F vs FY2010A % | Q4 FY2010 Actual |
|-----------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|---------------------|
| 556 | 416 | 139 | 33% | 143 | 413 | 289% | -52 |
| | | | | | | | |
| 142 | 316 | -174 | -55% | 252 | -110 | -44% | -48 |
| | | | | | | | |
| 142 | 197 | -55 | -28% | 167 | -25 | -15% | 26 |
| 142 | 137 | -55 | -2070 | 107 | -23 | -1370 | 20 |
| | | | | | | | |
| 93 | 194 | -101 | -52% | 172 | -80 | -46% | 23 |
| | | | | | | | |
| 80 | 87 | -7 | -8% | 73 | 7 | 10% | 24 |
| | | | | | | | |
| 6 | 11 | -5 | -46% | 7 | -1 | -19% | -2 |
| | | | | | | | |
| 31 | 45 | -14 | -32% | 53 | -22 | -42% | 16 |
| | | | | | | | |
| 19 | 29 | -10 | -35% | 32 | -13 | -40% | 11 |
| 15 | 23 | -10 | -33/6 | 32 | -13 | -40/0 | - 11 |
| | | | | | | | |
| 32 | 50 | -18 | -35% | 49 | -17 | -34% | 9 |
| | | | | | | | |
| 4 | 14 | -10 | -73% | 17 | -13 | -77% | 2 |
| | | | | | | | |
| 1,104 | 1,360 | -256 | -19% | 964 | 139 | 14% | 10 |
| | | | | | | | |
| | | | | | | | |



| Key Customer | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 |
|------------------|----------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|------|------|-----|-----|-----|-----|--------|
| Collins Sports | Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 6% | 0% | 6% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 5% |
| | Budget | 5% | 5% | 5% | 5% | -1% | -1% | -1% | -1% | -5% | -5% | -5% | -5% | 3% | 3% | 3% | 3% | 1% |
| | PY | 0% | 0% | 17% | 17% | 13% | 7% | 2% | 6% | -14% | 0% | -24% | -20% | 17% | 9% | 0% | 14% | 5% |
| Sports Authority | Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | 0 Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Budget | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | PY | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Subtotal | Actual/Fcast | 0% | 0% | 0% | 0% | 0% | 6% | 0% | 6% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 5% |
| | Budget | 5% | 5% | 5% | 5% | -1% | -1% | -1% | -1% | -5% | -5% | -5% | -5% | 3% | 3% | 3% | 3% | 1% |
| | PY | 0% | 0% | 17% | 17% | 13% | 7% | 2% | 6% | -14% | 0% | -24% | -20% | 17% | 9% | 0% | 14% | 5% |
| Others | Actual/Fcast | 35% | 34% | 29% | 33% | 34% | 32% | 35% | 34% | 29% | 0% | 0% | 29% | 0% | 0% | 0% | 0% | 33% |
| | Budget | 29% | 29% | 29% | 29% | 29% | 29% | 30% | 29% | 28% | 27% | 27% | 27% | 23% | 23% | 23% | 23% | 28% |
| | PY | 29% | 34% | 29% | 30% | 32% | 32% | 31% | 32% | 29% | 30% | 28% | 29% | 34% | 37% | 32% | 34% | 31% |
| TOTAL | Actual/Fcast | 33% | 33% | 30% | 32% | 37% | 37% | 36% | 37% | 32% | 0% | 0% | 32% | 0% | 0% | 0% | 0% | 35% |
| | Budget | 32% | 32% | 32% | 32% | 36% | 36% | 36% | 36% | 28% | 28% | 28% | 28% | 27% | 27% | 27% | 27% | 32% |
| | PY | 28% | 31% | 30% | 30% | 36% | 31% | 33% | 33% | 12% | 29% | 20% | 20% | 21% | 34% | 21% | 25% | 28% |

| FY2011 | FY2011 | FY2011F | FY2011F | FY2010 | FY2011F | FY2011F | Q4 FY2010 |
|--------|--------|--|--------------|--------|------------|------------|-----------|
| Fcast | Budget | vs FY2011B | vs FY2011B | Actual | vs FY2010A | vs FY2010A | Actual |
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| 1,827 | 2,250 | -423 | -19% | 0 | 1,827 | #DIV/0! | 295 |
| 2,027 | 2,230 | 723 | 2370 | | 2,327 | | |
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Currency

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ORDERS ROADMAP

Incoming orders field in SIS represents any/all order lines created/rejected/changed on a given day or within given fiscal period regardless of a confirmed GI date. A cancelled order would show as a negative value.

| PY 0 0 628 628 63 286 267 491 76 102 21 199 0 0 0 0 0 1,317 (ani) ACT 38 153 113 303 44 4 111 199 146 0 0 144 0 0 0 0 0 608 143 PY 89 199 127 236 166 74 88 328 91 4 81 176 18 97 8 123 863 144 111 199 146 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | Key | | 1 | 2 | 3 | Q1 | 4 | 5 | 6 | Q2 | 7 | 8 | 9 | Q3 | 10 | 11 | 12 | Q4 | FY2011 |
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| PY | Customer | | Actual | Actual | Actual | | Actual | Actual | Actual | | Actual | Actual | Actual | | Actual | Fcast | Fcast | | |
| Per 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Costco | ACT | 0 | 0 | 748 | 748 | 87 | 261 | 240 | 588 | 126 | 0 | 0 | 126 | 0 | 0 | 0 | 0 | 1,461 |
| PY | | PY | 0 | 0 | 628 | 628 | -63 | 286 | 267 | 491 | 76 | 102 | 21 | 199 | 0 | 0 | 0 | 0 | 1,317 |
| Hendrit | Forzani | | | | | | | | | | | | | | | | | | |
| refor Sports | | | | _ | | | | | | | | | | | | | | | |
| rece for Sports PY 94 71 7 172 4 183 60 2 195 6 11 20 37 21 0 0 0 21 0 0 0 0 0 0 223 447 240 PY 94 71 7 172 4 18 18 16 38 16 19 21 56 31 44 107 1822 447 240 POLY 100 122 0 0 0 2 72 7 0 0 0 0 0 0 0 0 0 0 0 0 | Wal-mart | | | | | | | | | | | | | | | | | | |
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| Sporting Goods | Danhali | | | _ | | | | | | | | | | | | | | _ | |
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| Initial Hockey Dealers | Sports Excellence | ACT | 29 | 8 | 1 | 37 | 5 | 2 | 11 | 18 | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | |
| Inissports | | | | | | | | | | | | | | | 4 | | | 4 | |
| lins Sports | National Hockey Dealers | | | | | | | | | | | | | | | | | | |
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| PY | | | | | | | | | | | | | | | | | | | |
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| PY | | | 0 | | 13 | | 15 | 3 | 4 | 22 | 0 | 3 | 3 | 6 | 0 | 0 | | 1 | |
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TWC - Market

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| | | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 | Sep-10 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Mar-11 | Average | TARGET 5% |
|----------------------|--------------------|---------|----------|--------|--------|--------|--------|--------|---------|---------|---------|----------|---------|---------|--------------|
| | | | | | | | | | | | | İ | | | 5% |
| Finished Goods sto | ck - days | | <u> </u> | ! ! | ! ! | ! ! | ! | | ! | | | ! ! | | | |
| | Actual | 45.8 | 37.4 | 23.2 | 22.9 | 14.5 | 15.7 | 20.7 | | | | | | 25.7 | 23.2 |
| | Budget | 24.8 | 24.2 | 19.7 | 18.1 | 17.4 | 12.1 | 16.4 | 16.7 | 26.9 | 31.1 | 35.3 | 39.8 | 23.5 | |
| | PY | | | 32.7 | 26.3 | 18.4 | 17.9 | 17.8 | 14.2 | 17.8 | 27.4 | 33.5 | 38.4 | 24.4 | |
| | Actual vs budget | 21.0 | 13.2 | 3.5 | 4.8 | -2.9 | 3.6 | 4.3 | -16.7 | -26.9 | -31.1 | -35.3 | -39.8 | | |
| | Actual vs budget % | 84.7% | 54.5% | 17.8% | 26.5% | -16.7% | 29.8% | 26.2% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | Actual vs PY | 45.8 | 37.4 | -9.5 | -3.4 | -3.9 | -2.2 | 2.9 | -14.2 | -17.8 | -27.4 | -33.5 | -38.4 | | |
| | Actual vs PY % | #DIV/0! | #DIV/0! | -29.1% | -12.8% | -21.1% | -12.2% | 16.2% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | | | | | | | | | | | | | | | |
| Finished Goods sto | ck - £'000 | | | | | | | | | | | 1 | | | |
| | Actual | 367 | 374 | 293 | 384 | 295 | 338 | 394 | | | | - | | 349 | |
| | Budget | 260 | 307 | 286 | 310 | 343 | 262 | 310 | 240 | 274 | 266 | 265 | 280 | 284 | |
| | PY | 498 | 526 | 513 | 494 | 409 | 433 | 440 | 324 | 304 | 383 | 358 | 356 | 420 | |
| | Actual vs budget | 107 | 67 | 7 | 74 | -48 | 76 | 84 | -240 | -274 | -266 | -265 | -280 | | |
| | Actual vs budget % | 41.2% | 21.8% | 2.4% | 23.9% | -14.0% | 29.0% | 27.1% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | Actual vs PY | -131 | -152 | -220 | -110 | -114 | -95 | -46 | -324 | -304 | -383 | -358 | -356 | | |
| | Actual vs PY % | -26.3% | -28.9% | -42.9% | -22.2% | -27.8% | -21.9% | -10.4% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | | | | | | | | | | | | | | | |
| Total Debtors - day | s | | | | | | | | | | | - | | | |
| | Actual | 96.8 | 88.2 | 90.2 | 86.1 | 94.5 | 106.4 | 97.1 | | | | | | 94.2 | 97.6 |
| | Budget | 90.2 | 90.2 | 90.2 | 90.1 | 90.1 | 90.1 | 96.3 | 96.3 | 96.3 | 93.1 | 93.1 | 93.1 | 92.4 | |
| | PY | 150.4 | 97.2 | 95.1 | 92.9 | 91.9 | 88.5 | 84.5 | 95.7 | 100.2 | 109.3 | 109.7 | 117.4 | 102.7 | |
| | Actual vs budget | 6.6 | -2.0 | 0.0 | -4.0 | 4.4 | 16.3 | 0.8 | -96.3 | -96.3 | -93.1 | -93.1 | -93.1 | | |
| | Actual vs budget % | 7.3% | -2.2% | 0.0% | -4.4% | 4.9% | 18.1% | 0.8% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | Actual vs PY | -53.6 | -8.9 | -4.8 | -6.8 | 2.5 | 17.9 | 12.5 | -95.7 | -100.2 | -109.3 | -109.7 | -117.4 | | |
| | Actual vs PY % | -35.7% | -9.2% | -5.1% | -7.3% | 2.8% | 20.2% | 14.8% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | | | | | | | | | | | | | | | |
| Total Debtors - £'00 | | | | | | | | | | | | <u> </u> | | | |
| | Actual | 1,070 | 1,269 | 1,665 | 2,172 | 2,986 | 3,622 | 2,858 | İ | | | į | | 2,235 | |
| | Budget | 1,692 | 1,692 | 1,692 | 2,729 | 2,729 | 2,729 | 2,200 | 1,750 | 1,153 | 627 | 627 | 627 | 1,687 | |
| | PY | 1,400 | 1,408 | 2,406 | 3,030 | 3,564 | 3,602 | 3,138 | 3,156 | 2,455 | 2,150 | 1,611 | 1,456 | 2,448 | |
| | Actual vs budget | -622 | -423 | -27 | -557 | 257 | 893 | 658 | -1,750 | -1,153 | -627 | -627 | -627 | | |
| | Actual vs budget % | -36.8% | -25.0% | -1.6% | -20.4% | 9.4% | 32.7% | 29.9% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |
| | Actual vs PY | -330 | -139 | -741 | -858 | -578 | 20 | -280 | -3,156 | -2,455 | -2,150 | -1,611 | -1,456 | | |
| | Actual vs PY % | -23.6% | -9.9% | -30.8% | -28.3% | -16.2% | 0.6% | -8.9% | -100.0% | -100.0% | -100.0% | -100.0% | -100.0% | | |

73.5

77

October 2010

73.5





| No | Customer | Status | | Actual by | y quarter | | Total actual | | Target b | y quarter | | Total target | | Variance | by quarter | | Total variance |
|----|------------------|--------|----|-----------|-----------|----|-----------------|----|----------|-----------|----|-----------------|----|----------|------------|----|-------------------|
| | | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | |
| | | | | | | | | | | | | | | | | | |
| | 1 Canadian Tire | 1 | 0 | | | | 0 | | | | 50 | 50 | 0 | | | | |
| | 2 Atlas Trainers | 2 | 0 | | | | 0 | | | | | TBD | 0 | | | | |
| | | | | | | | | | | | | | | | | | |
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| | Total | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 0 |
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Comments

1. Canadian Tire:

2. Atlas Trainers Tape Initiative:



NPD

| | | Live/successf | | | | | Total | | | | | Total | | | | | Total | |
|----|---------|---------------|----|----------|-----------|----|--------|----|-----------|---------|----|--------|----|----------|------------|----|----------|--------------|
| No | Project | ul | | Actual b | y quarter | | actual | | Target by | nuarter | | target | | Variance | by quarter | | variance | Comments |
| | | | Q1 | Q2 | | Q4 | | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | | 201111121113 |
| | | | Q1 | QZ | QЗ | Q- | | Q. | QZ | Q3 | Q- | | Q± | Q٤ | QЗ | QŦ | | |
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