



Disposal Note

Generated By: Doug Matthews
Generated On: 19 Dec 2011

To The Attention Of Andrew Young Scapa UK Ltd

Origination Date 29 Sep 2011
Customer Complaint Ref 101419
Customer Order N° PO 4500256845

1) Invoices And Items On Complaint

| | | | |
|---|----------------|--------------|------------------|
| (a) Invoice Number | 9700040799 | Invoice Date | 11 Jul 2011 |
| - Material | 70545 | Batch | |
| Material Description 47.25 BioFlex 235-02 (easy release) | | | |
| | On The Invoice | | On The Complaint |
| Quantity | 5173.61 | M | 5173.61 |
| Value | 16160.33 | USD | 16160.33 |
| | | | M |
| | | | USD |

2) Problem Identified By Customer

Contamination by insects and particle contaminants found during dissection analysis of roll 3 of the material supplied against Dunstable PO 4500256845 , received in Dunstable 28.7.11.

Adrian Mancell has already issued a full report of the analysis , report

ITR 001-11.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.
Please be assured of our best attention at all times.

Ref. of destroyed product* ITEM 160195

Dimensions* 1120mm = 44.1" WIDE

Quantity non conformed* 498 LINEAR METRES

Quantity Destroyed* 498 LINEAR METRES.

Batches numbers concerned*

Responsible of Destruction (in capital letters) -
Visa / Date*

KEN POTTER

Date* 20.12.2011

Name* ANDREW YOUNG.

Andrew Young 20.12.2011