



Complaint Number: 100985

Disposal Note

Generated By: Theresa Benoit
Generated On: 31 Aug 2011

To The Attention Of Reed Ellis Stranco Inc.

Origination Date 12 Aug 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number	9600033836	Invoice Date	08 Aug 2011
- Material	152431	Batch	0000600744
Material Description			
125 WH 12.5INX360YD MIC 1			
	On The Invoice		On The Complaint
Quantity	32.00	ROL	1.00
Value	12489.92	USD	390.31
			USD

2) Problem Identified By Customer

Customer reporting damage to one roll of material. Damage was noted at time of delivery per attached POD. Photos were sent, but unable to attach to complaint. Forwarding to QA in Renfrew.

Customer indicates that skids were completely damaged, and that carrier admitted to re-palletizing material. There was visible damage to 20 cartons, however only 1 roll is damaged.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions* 12 1/2 X 360 yds

Quantity non confirmed*

Quantity Destroyed* 1 - Roll

Batches numbers concerned*

Responsible of Destruction (in capital letters) -
Visa / Date*

Date*

9-6-2011

Name*

Reed Ellis