

Complaint Number: 101471



Disposal Note

Generated By: Theresa Bencil
Generated On: 08 Nov 2011

To The Attention Of

Ann Kain

Apollo Design

Origination Date 29 Sep 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number 9600035434

Invoice Date 12 Sep 2011

- Material 153499

Batch 0000607271

Material Description

225 BK 2INX60YD IMP APTAP-GAF-BLA 24

	On The Invoice		On The Complaint	
Quantity	15.00	CAR	15.00	CAR
Value	4143.55	USD	4143.55	USD

(b) Invoice Number 9600035838

Invoice Date 21 Sep 2011

- Material 153499

Batch

Material Description

225 BK 2INX60YD IMP APTAP-GAF-BLA 24

	On The Invoice		On The Complaint	
Quantity	24.00	CAR	24.00	CAR
Value	6629.69	USD	6629.69	USD

(c) Invoice Number 960C036060

Invoice Date 26 Sep 2011

- Material 153499

Batch 0000607271

Material Description
225 BK 2INX60YD IMP APTAI-GAF-BLA 24

	On The Invoice		On The Complaint	
Quantity	4.00	CAR	4.00	CAR
Value	1104.95	USD	1104.95	USD

- Material 153500

Batch 0000607345

Material Description
225 WH 2INX60YD IMP APTAP-GAF-WH 24

	On The Invoice		On The Complaint	
Quantity	5.00	CAR	5.00	CAR
Value	1381.18	USD	1381.18	USD

2) Problem Identified By Customer

Customer has 5 cartons of material rejected for poor unwind - very little adhesive on rolls.

P.O. 6983 24 cases of black 2 in rejected

P.O. 6963 15 cases of black 2 in rejected

P.O. 7007 4 cases of black 2 in rejected

P.O. 7007 5 cases of white rejected

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.
Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions*

Quantity non conformed*

Quantity Destroyed*

48 cases

Batches numbers concerned*

Responsible of Destruction (in capital letters) -
Visé / Date*

Date*

11/10/11

Name*

Amo Kain