

Complaint Number: 101139



Disposal Note

Generated By: Jennifer Stebbins

Generated On: 16 Sep 2011

To The Attention Of

Arllyn Morales

Bron Tapes California

Origination Date 07 Sep 2011

Customer Complaint Ref

Customer Order N° CA 101139

1) Invoices And Items On Complaint

(a) Invoice Number 9700042542

Invoice Date 30 Aug 2011

- Material 152708

Batch 0000605098

Material Description

135 WH 44INX60YD MIC 9

Quantity On The Invoice 18.00

ROI On The Complaint 2.00 ROI

Value 1247.02

USD 138.56 USD

2) Problem Identified By Customer

Two logs damaged in transit, cores damaged. Customer can not put the logs onto their machine to slit due to damaged cores.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions*

4/4" X 600 YDS

Quantity non conformed*

2 logs

X Quantity Destroyed*

2 logs

Batches numbers concerned*

605098

X Responsible of Destruction (in capital letters) -
Via / Date*

X Date*

9/9/11

X Name*

D. P. R. S. H.