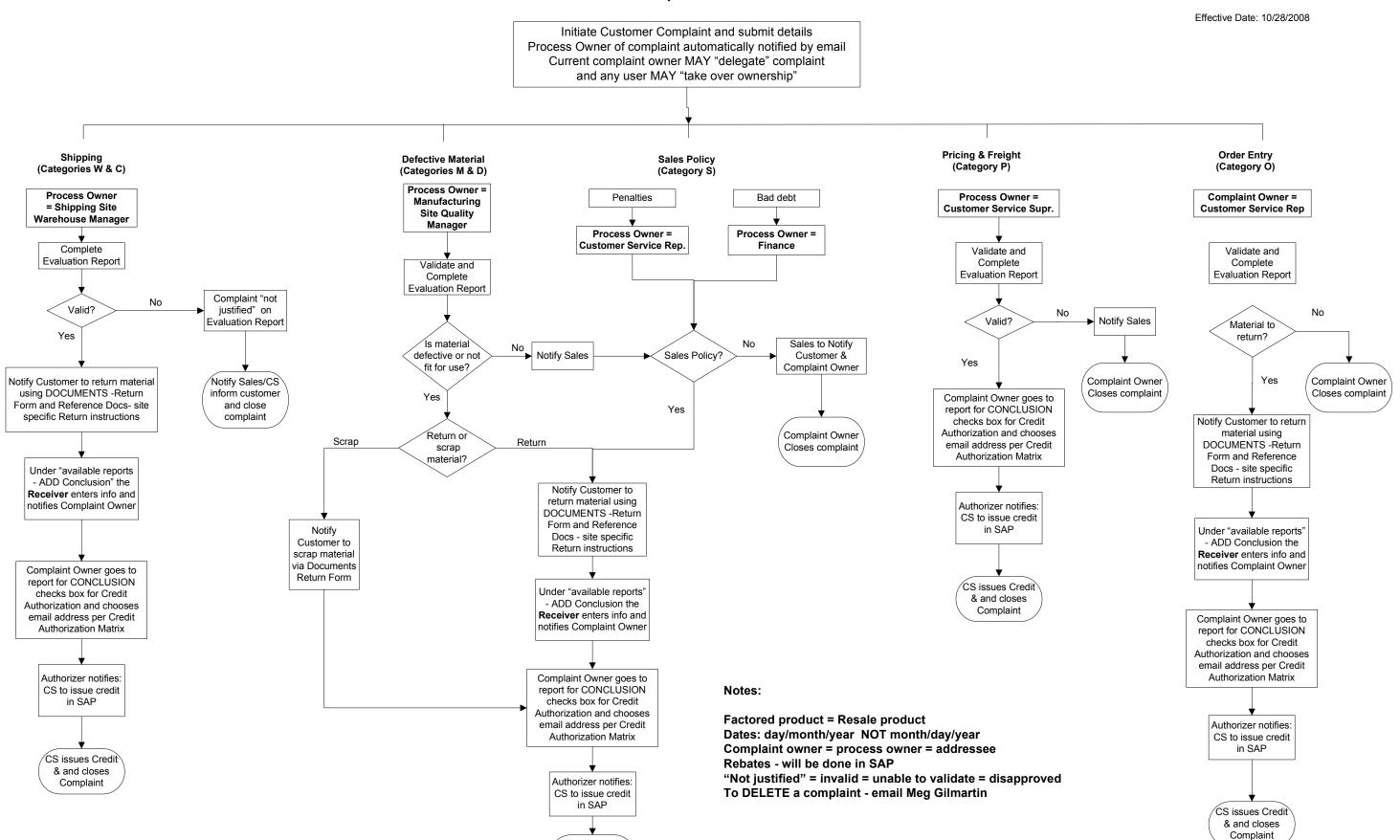
## **NA Customer Complaint Process Flow**



CS issues Credit & and closes Complaint