



Complaint Number: 101291

Disposal Note

Generated By: Jennifer Stebbins
Generated On: 27 Oct 2011

To The Attention Of

Gabriela Valdiviezo

Textape Inc.

Origination Date 20 Sep 2011

Customer Complaint Ref Scapa - FedEx ELP0001

Customer Order N° VA15344

1) Invoices And Items On Complaint

(a) Invoice Number 9700043064

Invoice Date 15 Sep 2011

- Material 153099

Batch

Material Description

149 BK 1/2INX60FT TEXTAPE 1.0 207

	On The Invoice		On The Complaint	
Quantity	200.00	CAR	3.00 <i>Le</i>	CAR
Value	19740.04	USD	296.10	USD

2) Problem Identified By Customer

Customer received shipment with 6 cartons crushed on one side. Customer signed freight bill damaged. FedEx OS&D# ELP0001.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.
Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions*

111 BX 4.2" (101)

Quantity non-conformed*

6 Cartons

Quantity Destroyed*

6 BX (1242 Rolls)

Batches numbers concerned*

Responsible of Destruction (in capital letters) -
Visa / Date*

GABRIELA VALDIVIEZO

Date*

10/27/11

Name*

Gabriela Valdiviezo