



Complaint Number: 101687

Disposal Note

Generated By: Theresa Benoit
Generated On: 12 Dec 2011

To The Attention Of

Phoenix Coyotes

Origination Date 21 Oct 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number 9600033266

Invoice Date

25 Jul 2011

- Material

151994

Batch

Material Description

104 DR 24MMX25M RHT (P7) 36

	On The Invoice		On The Complaint	
Quantity	10.00	CAR	10.00	CAR
Value	769.70	USD	769.70	USD

- Material

151994

Batch

0000596252

Material Description

104 DR 24MMX25M RHT (P7) 36

	On The Invoice		On The Complaint	
Quantity	0.00	CAR	0.00	CAR
Value	0.00	USD	0.00	USD

- Material

151994

Batch

0000596564

Material Description

104 DR 24MMX25M RHT (P7) 36

	On The Invoice		On The Complaint	
Quantity	0.00	CAR	0.00	CAR
Value	0.00	USD	0.00	USD

- Material

151993

Batch

0000596632

Material Description

104 DR 36mmX15YD RHT 32

	On The Invoice		On The Complaint	
Quantity	10.00	CAR	10.00	CAR
Value	428.80	USD	428.80	USD

2) Problem Identified By Customer

Material does not match NHL Coyotes Red requirement

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*		Dimensions*	
Quantity non conformed*	10 CS	Quantity Destroyed*	10 CS
Batches numbers concerned*			
Responsible of Destruction (in capital letters) - Visa / Date*	Stan Wilson		
Date*	15.19.11	Name*	Wilson