

800-615-2652

Complaint Number: 101103



## Disposal Note

Generated By: Theresa Bencil  
Generated On: 22 Sep 2011

To The Attention Of

*Ann Kain*

Apollo Design

Origination Date 01 Sep 2011

Customer Complaint Ref

Customer Order N°

### 1) Invoices And Items On Complaint

(a) Invoice Number 8600030851

Invoice Date

19 May 2011

- Material

153500

Batch

Material Description

225 WH 21NX60YD IMP APTAP-GAF-WH II 24

	On The Invoice		On The Complaint	
Quantity	15.00	CAR	3.00	CAR
Value	4143.55	USD	828.71	USD

### 2) Problem Identified By Customer

Customer has 48 rolls of material that is delaminating. Photos attached.

9/22/11 - customer has an additional 24 rolls - increased complaint

### Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.  
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.  
Please be assured of our best attention at all times.

Ref. of destroyed product\*

Dimensions\*

Quantity non conformed\*

Quantity Destroyed\*

Batches numbers concerned \*

Responsible of Destruction (in capital letters) -  
Visa / Date\*

Date\*

10/7/11

Name\*

Ann Kain