

Complaint Number: 100345



Disposal Note

Generated By: Karim Fekih
Generated On: 22 Jun 2011

To The Attention Of

Helen

KINEMEDICS

Origination Date

07 Jun 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number

9601026582

Invoice Date

18 Apr 2011

- Material

133450

Batch

Material Description

BA HP 1 PINK BYD RENEW 32

Quantity

On The Invoice

210.00

CAR

On The Complaint

6.00

CAR

Value

10513.00

CAD

247.95

CAD

2) Problem Identified By Customer

product was unusable as it was too stiff for reuse and was damaged as they were pushed into the trays.

Pictures are attached

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (stamped grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions*

Quantity non conformed*

Quantity Destroyed*

Batch numbers concerned*

Responsible of Destruction (in capital letters) -
Visa / Date*

Date*

Name*