

Complaint Number: 100525



## Disposal Note

Generated By: Cynthia Craig  
Generated On: 30 Jun 2011

To The Attention Of

Garry Kerr

ALL TAPE

Origination Date

21 Jun 2011

Customer Complaint Ref

Customer Order N°

G-524-1

## 1) Invoices And Items On Complaint

(a) Invoice Number

9800031226

Invoice Date

31 May 2011

- Material

153184

Batch

0000580363

Material Description

174 NT 48MMX33M SCAPA MIC (S3) 24

	On The Invoice		On The Complaint	
Quantity	3.00	CAR	1.00	CAR
Value	633.80	CAD	211.30	CAD

## 2) Problem Identified By Customer

Product is gappy with low adhesion - customer sent 2 rolls to Renfrew for evaluation - requests credit for the other 22 rolls for a total of 24 rolls - all gappy.

## Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.  
Please would you be kind enough to complete this disposal form (starred grey part) so that Scape may process any reimbursement quickly.  
Please be assured of our best attention at all times.

Ref. of destroyed product\*

Dimensions\*

Quantity non conformed\*

Quantity Destroyed\*

Batches numbers concerned\*

Responsible of Destruction (in capital letters) \*  
Visa / Date\*

Date\*

July 4, 2011

Name\*

