

Complaint Number: 101467



Disposal Note

Generated By: Theresa Benoit
Generated On: 15 Nov 2011

To The Attention Of Michelle Cook Walco Corporation

Origination Date 30 Sep 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number	9700042997	Invoice Date	13 Sep 2011
- Material	158725	Batch	
Material Description			
136 YELLOW 52INX2000YD			
Quantity	On The Invoice	YD	On The Complaint
	10000.00		233.33
Value	15121.00	USD	352.82
			USD

2) Problem Identified By Customer

Customer rejecting partial roll - 50"x700' due to poor wind - causing material to crease as it unwinds, and causing finished rolls to have poor wind.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product* 136 yellow

Dimensions* 50" x 700 ft.

Quantity non conformed* 1 Roll.

Quantity Destroyed* 1 Roll.

Batches numbers concerned* REN0050001

Responsible of Destruction (in capital letters) -
Visa / Date*

Date* Michelle Cork

Name* 10/16/11