



Complaint Number: 100573

## Disposal Note

Generated By: Shady Kamel  
Generated On: 26 Jul 2011

To The Attention Of

Kola Rajeshwari

OSI Systems PVT LTD

Origination Date

20 Jun 2011

Customer Complaint Ref

CAPA: MED/11-12/04

Customer Order N°

OPTOPC1011-0458

### 1) Invoices And Items On Complaint

(a) Invoice Number

9700039584

Invoice Date

07 Jun 2011

- Material

165878

Batch

ING0010852

Material Description

&gt;155-0124/B dwg 155-0124 rev B

Quantity

On The Invoice

10500.00

EA

On The Complaint

10500.00

EA

Value

3399.90

USD

3399.90

USD

### 2) Problem Identified By Customer


Customer received adhesive dots on pn 155-0124, at IQA they observed that the color was not matching with the drawing (PMS 7461).




### Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*	SMR#01132	Dimensions*	3.25" x 1.88"
Quantity non conformed*	10,500	Quantity Destroyed*	10,500
Batches numbers concerned*			
Responsible of Destruction (in capital letters) - Visa / Date*	CSI SYSTEMS Pvt. Ltd. (Optoelectronics Div.)		
Date*	03.08.11	Name*	K. Rajeshwari

  
(K. Rajeshwari)  
ISA

  
(Anil K. Pandey)  
QA - Manager