



Complaint Number: 102169

## Disposal Note

Generated By: Penny Cardaropoli  
Generated On: 20 Dec 2011

To The Attention Of

Geary

ITW Dellar Seat Components

Origination Date

07 Dec 2011

Customer Complaint Ref

Customer Order N°

### 1) Invoices And Items On Complaint

(a) Invoice Number

9700045753

Invoice Date

02 Dec 2011

- Material

166362

Batch

WIN0040412

Material Description

S1133 BLUE FAB(A)/60# 12IN X 600FT

Quantity

On The Invoice

12.00

PC

On The Complaint

1.00

PC

Value

4043.52

USD

336.96

USD

- Material

167020

Batch

Material Description

S1133 BLUE FAB(A)/60# 16.5IN X 600FT

Quantity

On The Invoice

16.70

PC

On The Complaint

0.00

PC

Value

7737.44

USD

0.00

USD

- Material

166364

Batch

WIN0040443

Material Description

S1133 BLUE FAB(A)/60# 21IN X 600FT

Quantity

On The Invoice

13.58

PC

On The Complaint

0.00

PC

Value

9151.83

USD

0.00

USD

### 2) Problem Identified By Customer

1 skid was received damaged. Customer signed for material damaged and also has pictures.

FYI, We couldn't find the packing slip for the order until we opened the damaged skid. It looks like it all fell over and they put the rolls in and tried to re-wrap it.

12/20 Update. Please dispose of the 1 roll at your facility.

### Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*		Dimensions*	
Quantity non conformed*		Quantity Destroyed*	
Batches numbers concerned*			
Responsible of Destruction (in capital letters) - Visa / Date*			
Date*	12/22/2011	Name*	Henry J. [Signature]