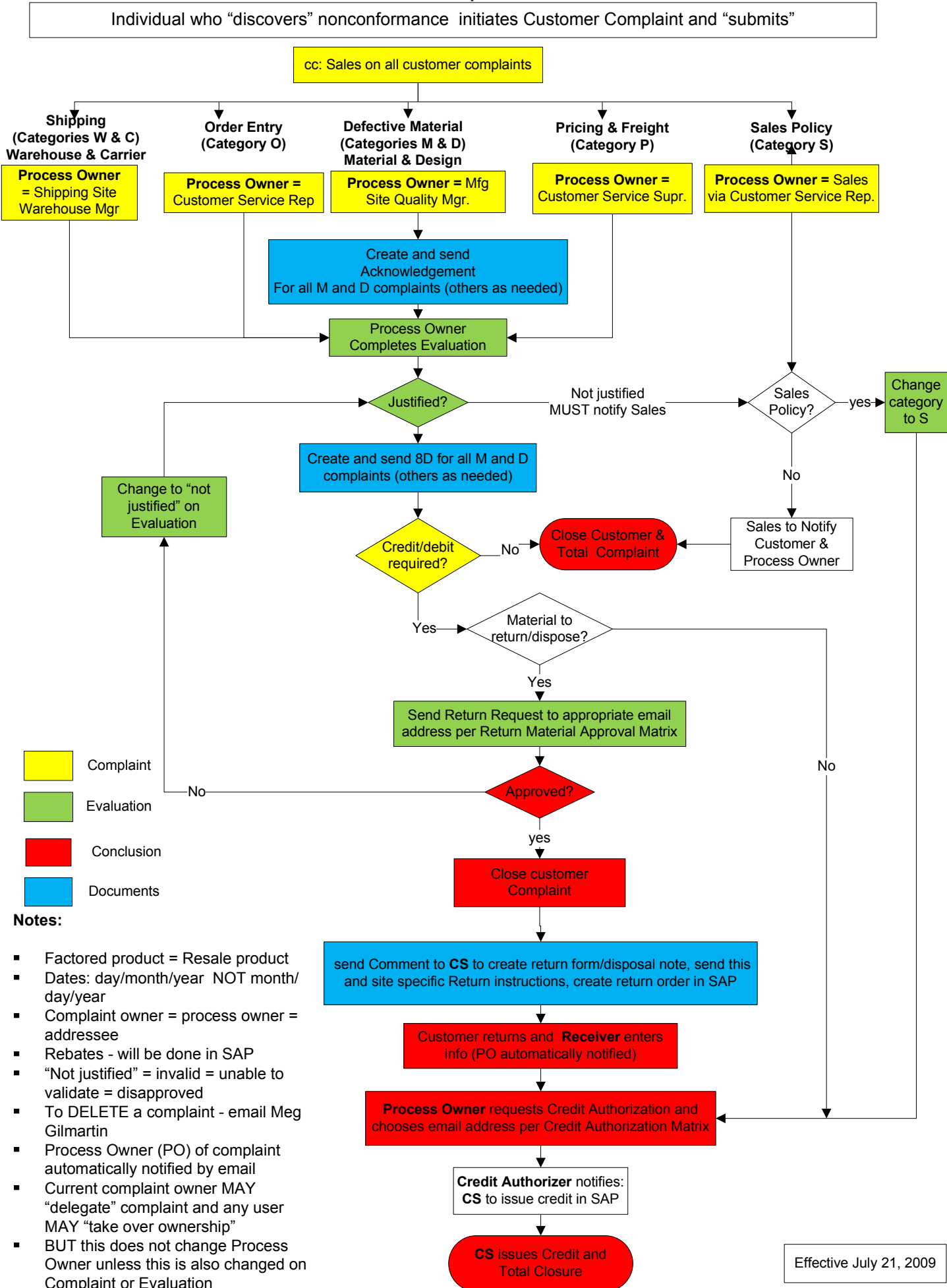


NA Customer Complaint Process Flow



Supplier Complaint Process Flow

Rev Date: 11/17/2008

