



Complaint Number: 101553

Disposal Note

Generated By: Jennifer Stebbins
Generated On: 22 Nov 2011

To The Attention Of Matt Vasquez Defense Materials Group

Origination Date 07 Oct 2011

Customer Complaint Ref

Customer Order N° 4501413-00

1) Invoices And Items On Complaint

(a) Invoice Number 9700043742

Invoice Date 03 Oct 2011

- Material 163847

Batch

Material Description

56 COPET Thermoplastic 2.2mil

Quantity On The Invoice
2080.00 YD

Value 14493.23 USD

On The Complaint

112 FT
\$ 260.11 USD

2) Problem Identified By Customer

The customer recieved one roll, 56" x 250yds that was damaged in transit. The carrier did note the damage on the delivery receipt. 112Ft unuseable.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.
Please be assured of our best attention at all times.

Ref. of destroyed product*	ET37000	Dimensions*	56" X 2,080 YD
Quantity non conformed*	112 FT	Quantity Destroyed*	112 FT
Batches numbers concerned*	2064245		
* Responsible of Destruction (in capital letters) - Visa / Date*	Gabe Minjarez		
* Date*	11/22/2011	* Name*	J. VARGAS