

Complaint Number: 100949



Disposal Note

Generated By: Cynthia Craig
Generated On: 06 Sep 2011

To The Attention Of

Michael Gauthier

EDELSTEIN ECHO TAPE

Origination Date

08 Aug 2011

Customer Complaint Ref

VINE109

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number

9600032572

Invoice Date

30 Jun 2011

- Material

152626

Batch

Material Description

133 TR 24MMX33M ECHO V-NET09 #3

Quantity

On The Invoice

8.00

CAR

On The Complaint

1.00

CAR

Value

347.45

USD

87.50

USD

(b) Invoice Number

9600032575

Invoice Date

05 Aug 2011

- Material

152626

Batch

Material Description

133 TR 24MMX33M ECHO V-NET09 #6

Quantity

On The Invoice

7.00

CAR

On The Complaint

2.00

CAR

Value

405.37

USD

115.82

USD

2) Problem Identified By Customer

Customer has found 250000 rolls in the box # 34 of the 48 rolls

Customer cannot sell any cases so request for credit for all 48 rolls

Batch # 001593447 and 001593448

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you. Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly. Please be assured of our best attention at all times.

Ref. of destroyed product*	V1-V6101 (133 clear)	Dimensions*	24mm x 39mm
Quantity non conformed*		Quantity Destroyed*	22 Rolls
Batch numbers concerned*			
Responsible of Destruction (in capital letters) - Visa / Date*	Dorren Gauthier		
Date*	September 8, 2011	Name*	Michael Gauthier