



Complaint Number: 101757

Disposal Note

Generated By: Theresa Benoit
Generated On: 13 Jan 2012

To The Attention Of Peter South / Ron Sanko PRO SERVICE EQUIPMENT - US HOC

Origination Date 19 Oct 2011

Customer Complaint Ref

Customer Order N°

1) Invoices And Items On Complaint

(a) Invoice Number 9600036011

Invoice Date 23 Sep 2011

- Material 151689

Batch

Material Description

101 WH 24MMX30YD RHT (P3) 81

	On The Invoice		On The Complaint	
Quantity	80.00	CAR	7.00	CAR
Value	6697.60	USD	586.04	USD

- Material

151876

Batch

Material Description

103 BK 24MMX30YDS RHT (P3) 81

	On The Invoice		On The Complaint	
Quantity	80.00	CAR	4.00	CAR
Value	8335.20	USD	416.76	USD

2) Problem Identified By Customer

Carrier damage noted at time of delivery. Customer inspected shipment and damaged qtls are not suitable for repackaging.

Acknowledgement

We regret you have encountered a problem with one of our products and apologize/apologise for the inconveniences that this may cause you.
Please would you be kind enough to complete this disposal form (starred grey part) so that Scapa may process any reimbursement quickly.
Please be assured of our best attention at all times.

Ref. of destroyed product*

Dimensions*

Quantity non conformed*

Quantity Destroyed*

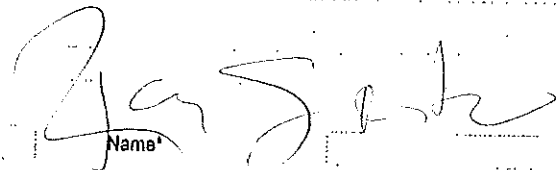
Batches numbers concerned*

Responsible of Destruction (In capital letters) -
Visa / Date*

Date*

Name*

1.12.12

A handwritten signature in black ink, appearing to read 'Jean-Jacques', is written over the 'Name*' field.