

QUALITY ALERT!



To: All Stenter Crews

- **Product: SFR10-103 (P1310) (D145)**
- **Incident: Customer Complaint**
- **Reason: tape with inclusion and smear marks on surface, caused by dried blob of mix being coated (please see below).**
- **CAN ALL STENTER CREWS PLEASE BE VIGILANT WHEN COATING THIS PRODUCT TO AVOID SUCH INCLUSIONS. MANY THANKS FOR YOUR UNDERSTANDING.**

P. Ward - QA – 07/07/2011

