



Welcome to the fourth monthly Employee News update. The purpose of the monthly Employee News update is to provide Scapa employees with a source of information about the business, share ideas from around the organisation and celebrate success.

### Gerresheimer

Issue 4, February 2011

Gerresheimer are a key supplier of finished medical devices to the pharmaceutical market, specialising in plastic and glass devices. Their customers include some of the largest medical companies in the world. Daniel Eng, European Sales Manager - Medical has been working with Gerresheimer for the last 2 years on a number of projects for Roche.

About 9 months ago Gerresheimer audited the Dunstable site and identified a range of issues particularly with regard to documentation and procedures. Overall they summarised the audit as 'disappointing', not to their, or their customer standards.

On 2nd February 2011 Gerresheimer returned to Dunstable for a second audit. We are glad to report that they were staggered by the progress that has been made by the site. In particular they commented upon the improvements on Coating Line 1, our converting clean room and our procedures. These are now working to the standards of our competitors. Gerresheimer were also very complimentary about the new refurbished reception area and the engagement of the Dunstable team.

There will be another full Quality audit from Gerresheimer in the next 2 months and Les Dalton, the newly appointed Interim Plant Manager at Dunstable says "we are working hard to ensure that the high standards required by our customers are maintained and that we continue to get positive feedback".

Thanks to everyone involved with the audit, improvement work and refurbishments. We still have a long way to go but this is a fantastic step forward.

For further information contact Barry Andrew, BU Director Medical

# 5s Training Programme Valence

On October 4th 2010 a 5S training programme was launched on coating line 102, at the Valence Branly site. A multi-functional working party of 5 employees - Bernard Guchet, Kevin Gires – coating line operators; Dominique Ochier from engineering, Laurent Cerdan from methods and Hervé Champagne supervisor, worked with a specialist trainer over 4 days. The objective was to improve housekeeping, efficiency and consequently Quality and Health and Safety on the shop floor. The working party improved the layout of the stock areas, reorganised the desks and identified the necessary tools on shadow boards.

Thanks to the efforts of the team the work was finished by December and regular audits have been done since. With local government financing 3 new 5S programmes are programmed for 2011 to pursue continuous improvement in the Branly coating department.

From left to right: Philippe Duchene, Bernard Gilian, Kevin Gires, Ian Marchant,

From left to right: Philippe Duchene, Bernard Gilian, Kevin Gires, Ian Marchant, Fred Orti, Hervé Champagne, Laurent Cerdan, Bernard Guchet, Jean Paul Philit, Dominique Ochier

For further information contact Frederic ORTI, Production Manager Branly









### Johnson and Johnson Award

### Johnson-Johnson

Congratulations to the Scapa Medical team in North America who have won a Silver Supplier's Recognition Award from Johnson & Johnson for the third year in a row (2008 - 2010).

The award recognises the commitment to our partnership and extraordinary performance in terms of Service Level, Quality, Cost Management and Innovation Support.

Barry Andrew, BU Director Medical

### Asia Celebrates the New Year

#### of the Rabbit

Our Asian colleagues celebrated their New Year during the first week of February. The Chinese calendar is based on a combination of lunar and solar movements. The Chinese New Year is celebrated with the New Moon on the first day of the new year and ends on the full moon 15 days later. The 15th day of the New Year is China is called the Lantern Festival, which is celebrated at night with lantern displays and children carrying lanterns in a parade.



The Korean New Year, commonly known as Seolnal, is celebrated on the first day of the lunar calendar. It is the most important of the traditional Korean holidays. It consists of a period of celebrations, starting on New Year's Day. The Korean New Year is typically a family-oriented holiday, used by many to return to their home towns to visit their parents and other relatives.

According to the Chinese Zodiac, the Year of 2011 is the Year of the Golden Rabbit, and begins on February 3, 2011 and ends on January 22, 2012. The Rabbit is the fourth sign of the Chinese Zodiac, which consists of 12 animal signs. The year of the Rabbit is traditionally associated with home and family, artistic pursuits, diplomacy, and keeping the peace.

We wish all our colleagues in Asia a very Happy New Year.

# PEOPLE NEWS

Congratulations to Mods Spuls who has reached his 25 year service with Scapa at Dunstable.

#### Joining This Month

- Wendie Etter as Technical Service Chemist at Windsor
- Ruth Williams and Tracey McKenna joined the Group Credit Control team
- Mark Hall as Interim Global Category Manager Substrates Purchasing
- Louis (Lou) Lurz as Inside Sales Manager at the Windsor

## Getting to know you..... Gene Kim

Each month we will include an interview of 150 words or less with Scapa employees. The aim is to help us get to know each other a bit better. As February saw New Year celebrated in China and Korea we are featuring Gene Kim MD Asia.



Where were you born and where do you live now? I was born in Seoul, Korea. I live in Hong Kong the last 3 years, but this is the second time I am living/working from Hong Kong. I lived in several countries including US, France, Switzerland in the past.

#### What is your role in Scapa?

I am responsible for Asia business, and Electronics BU at Scapa. It is truly challenging role to build the team, expertise, and capabilities to grow, and penetrate new business domain that we haven't been doing for many years. On the other hand, full of excitement, every day feels like a new day, and the team in Asia has been making significant changes every day of the whole year. Of course, I never forget about all the hands on support from executives, and colleagues from Europe, and NA...

What food reminds you of home?

Any Asian food reminds me home already.

What music are you listening to on your iPod? I do mostly social networking these days to keep in touch with people from the past.

Where do you like to go on holiday? Huahin, Thailand. Everything for the family members...beautiful Thai royal beach, good food, good service, good price of course, and 12 PGA class golf courses.

What advice would you give to someone visiting Hong Kong for the first time?

- 1) Don't be surprised of high rise buildings, packed street of people of all races.
- 2) Plan ahead of time what do you want to do; you will find anything you want to do in HK but it takes some time to find which is where.
- 3) Enjoy the food from all over the world.

What advice would you give to someone just starting out in their working life?

Seek the joy & pain of "learning". Make sure you learn something every day, this will make a big change in a few years.

If you have news stories that you want included in the update or have any questions or comments please contact: Tracy Sheedy, Group HR Director, tracy.sheedy@scapa.com.