

# Nnenna Jennifer Ajuzieogu

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## Objective

MBA & IT graduate seeking entry-level office within the IT industry, intending to delight customers by providing adequate service to their needs.

## Education

**Worcester Polytechnic Institute**, Worcester MA December 2022

Master of Science in Information Technology

### Related Course

Business intelligence, data management for analytics, policy and strategy for information technology and analytics, user experience design, innovating with information systems, information security management and many others.

**Fitchburg State University**, Fitchburg MA 2019

Master of Business Administration GPA 4.0

**East Tennessee State University**, Johnson City TN 2016

Bachelor of Science in Public Health/Concentration in Community and Behavioral Health GPA 3.96

## Skills

HTML | CSS | JavaScript

Tableau | Sqlite3 | Python

Minitab Analytical & Statistical Software

Microsoft Office Outlook, Word, Excel, Power Point

## Projects

**Personal project**, WPI

Dec 2021

- Created a website from scratch using visual studio code to write HTML, CSS, and JavaScript codes.

**WPI Office of Graduate Admissions information security management**, WPI

April 2021

- A team of 4 reviewed the department's security management on its data. After thorough research, our team recommended a contingency plan and yearly audits.

## Experience

**Assistant Manager, Mnandi Salon & Spa, Leominster MA**

Jul 2019 – Present

- Oversee operational management, including compliance with occupational health and safety regulations.
- Manage 7 staff members, including scheduling and employee relations.
- Provide excellent customer service in a busy salon environment.

**Aug 2017 – April 2019**

**Laundry Attendant, Integrity Services on Assignment at Great Wolf Lodge, Princeton MA**

Responsible for washing, drying, folding and transporting of linens for resort and restaurant

**Sept 2017 – Dec 2017**

**Full Time Recovery Specialist, Lahey Health Behavioral Services, Tewksbury MA**

- Maintained a high level of confidentiality and attention to detail, while ensuring the safety and structure of clients, provided activities, and kept accurate records.
- Used positive communication and reasoning with difficult and/or emotional client situations.