

Nnenna Jennifer Ajuzieogu

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Objective

Fresh and talented MBA & IT graduate seeking an internship opportunity to leverage my skills and expertise within the Tech industry to delight clients by providing exceptional service to their needs.

Education

Worcester Polytechnic Institute, Worcester MA May 2023

Master of Science in Information Technology

- Continuing education in business intelligence, data management for analytics, policy, and strategy for information technology and analytics, user experience design, innovation with information systems, and information security management

Fitchburg State University, Fitchburg MA 2019

Master of Business Administration

- Attained a 4.0 GPA

East Tennessee State University, Johnson City TN 2016

Bachelor of Science in Public Health/Concentration in Community and Behavioral Health

- Attained a 3.96 GPA

Skills

Microsoft Office 365

HTML | CSS | JavaScript

Tableau | SQL | Python

Bug reports

Software updates and installation

Minitab Analytical & Statistical Software

Technical troubleshooting

Server support

Android Studios

Experience

Assistant Manager, Mnandi Salon & Spa, Leominster MA

Aug 2019 – Present

- Developed loyal and highly satisfied customer base through proactive management of team customer service strategies.
- Completed regular inventory counts to verify stock levels, address discrepancies.
- Acted as liaison between employees and clients to ensure all customer service inquiries and complaints were handled properly.
- Monitored cash intake and deposit records.

Full Time Recovery Specialist, Lahey Health Behavioral Services, Tewksbury MA Sept 2017 – Dec 2017

- Maintained a high level of confidentiality and attention to detail, while ensuring the safety and structure of clients, provided activities, and kept accurate records.
- Leveraged positive communication and reasoning with difficult and/or emotional client situations.

P/T On-Call Health Screening Technician/Health Educator - Interactive Health Inc. (MD and MA) April 2017 – Dec 2017

- Provide health and wellness programs to corporate clients in various area locations; provide health screening services to include finger-stick, blood pressure, body composition, height/weight, waist circumference, bone mineral density, and health coaching; present health educational programs, awareness tables and educational materials.

Volunteer Intern - American Red Cross - Kingsport TN Aug 2016 – Nov 2016

- Promote and present community education programs including disaster training and healthcare workshops and provide referral services support to community organizations.