



Akshay K M *Salesforce Developer*

✉ km.akshay2001@gmail.com

☎ +91 7356310598

📍 Mysore, India

🌐 LinkedIn

🐙 Github

🔗 Portfolio

📄 PROFILE

Driven Salesforce Developer with a strong foundation in IT and a passion for creating innovative solutions. Adept at problem-solving and collaborating with diverse teams to deliver high-quality projects. Committed to continuous learning and leveraging emerging technologies to drive success. Seeking opportunities to apply my Salesforce expertise and contribute to impactful projects.

📁 PROFESSIONAL EXPERIENCE

System Engineer

Tata Consultancy Services

12/2023 – present | Kochi, Kerala

- Underwent comprehensive training and development in system engineering and Salesforce development.
- Worked on the implementation of Salesforce solutions for various clients, focusing on salesforce customization and configuration using Apex, VisualForce, and Lightning Components.
- Developed custom Salesforce applications to meet specific business requirements, integrating third-party systems using REST and SOAP APIs.

Project Intern

Ribbon Communications (ECI Telecom)

10/2023 – 11/2023 | Bangalore, Karnataka

- Assisted in the development and automation testing of telecommunication software solutions. Collaborated with the development team to enhance existing features and troubleshoot issues.
- Gained hands-on experience in working with telecom protocols and technologies. Contributed to project documentation and presentations.

🎓 EDUCATION

Electronics and Communication Engineering

Government Engineering College

08/2019 – 05/2023 | Chamarajanagara, Karnataka

CGPA: 8.97

Along with college curriculum, Founding Member and Organizer of the Energy Conservation Club (ECC): Led initiatives to promote energy conservation, actively contributed to national campaigns like Swachh Bharat Abhiyan and Digital India Initiative by organizing events and workshops.

Pre-University Course

Government PU College

04/2016 – 06/2018 | Mysore, Karnataka

Percentage: 82.67

I completed a rigorous PCMB curriculum, This provided a strong foundation in physical and life sciences, enhancing my analytical and problem-solving skills. This course preparing me for future academic pursuits in science and related fields.

🌐 LANGUAGES

English | Kannada

🧠 SKILLS

Salesforce Administration | Salesforce service cloud | ServiceMax Administration | Salesforce LWC | Salesforce Apex | Salesforce Apex Triggers | SOQL | JavaScript | HTML | CSS | Core Java | Python | Microservices | Django Rest Framework | REST API | SQL | Computer Networking | Communication | Problem-Solving | Teamwork & Adaptability | Attention to Detail & Conflict Resolution

📁 PROJECTS

Portfolio Project

Developed a dynamic and responsive web application using HTML, CSS, and JavaScript, featuring user-friendly interfaces and interactive elements. Demonstrated strong front-end development skills and adherence to best practices, resulting in a well-received project showcased in my portfolio.

Analysis of AOI and OAI Binary Tree Adders

The comparison result shows that the proposed RCA provides better efficiency in terms of area, delay and energy than the existing RCA.

Hex-Password based door lock security system

The design of hex-password based door lock security using Verilog HDL and Combinational circuit.

📄 CERTIFICATES

- Salesforce Certified Administrator
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified AI Associate
- Tab Academy Certified Java Developer
- Apponix Academy Certified Python Programmer

🏆 ACHIEVEMENTS

Salesforce Trailblazer Profile 🏆

Currently boasting 167 badges and accumulating 124,725 points on my Salesforce Trailblazer account, I have completed 25 trails and earned 7 superbades. This demonstrates my dedication to mastering Salesforce technologies and my commitment to continuous learning and professional growth within the Salesforce ecosystem.

HackerRank Profile 🏆

I have achieved proficiency with a three-star rating in Java and Python on HackerRank, complemented by a two-star proficiency in SQL. Additionally, I hold certifications in CSS, Java, and Python.

🎵 INTERESTS

Coding Practice | Watching Documentary Movies | Continuous Learning | Traveling | Reading