

Marie Claire Akingabire

Kigali / Rwanda

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Passionate and skilled Community Health Nurse with a Bachelor's degree, extensive experience with international organizations, and a solid foundation in public health and hospital-based nursing. With over six years in bedside care and three years in school health services, I am currently advancing my expertise by pursuing a Master's in Public Health with a Global Health Specialization. Known for my proactive approach, adaptability in dynamic healthcare settings, and collaborative skills, I excel in building cross-functional partnerships and fostering networks that enhance health service delivery and accessibility. Committed to public health outcomes, I bring active listening, strategic insight, and a focus on sustainable solutions that drive impactful improvements in community health and healthcare access.

(Master's program coursework completed; currently in thesis phase.)

Professional experiences

Professional Health and Fulfillment

Operator/ Zipline International Inc

Professional Health and Fulfillment Operator

Zipline International Inc.

2019 – Present

- **Stakeholder Collaboration:** Developed and managed strategic partnerships with government bodies, healthcare providers, and community organizations to advance healthcare logistics and access through innovative drone technology.
- **Quality and Security Management:** Implemented rigorous quality and security protocols, ensuring a safe, reliable healthcare supply chain.
- **Partnership Training & Development:** Designed and facilitated comprehensive training for partners and internal teams, enhancing operational standards and collaboration.
- **Visitor Experience Coordination:** Organized and led tours for stakeholders, showcasing Zipline's impact and strengthening community and partner engagement.
- **Strategic Improvement & Planning:** Spearheaded initiatives for service expansion and operational efficiency, closely aligning with public health objectives.
- **Product Forecasting & Requisition:** Managed demand forecasting and procurement, ensuring consistent availability of essential medical supplies.
- **Project Management for Continuous Improvement:** Led projects focused on scalability and operational effectiveness.

- **Patient Advocacy:** Amplified patient stories to highlight Zipline's role in improving healthcare accessibility.
- **Customer Care:** Delivered responsive patient support, reinforcing service quality and trust.

Special Projects Manager – Expanded Program on Immunization (EPI)

In collaboration with RBC and GAVI

1 Year

- **Program Decentralization:** Pioneered the decentralization of immunization services, increasing vaccine access across rural health posts.
- **Strategic Partnerships:** Collaborated with RBC and GAVI to broaden immunization coverage, supporting national public health goals.
- **NCDA & Product Distribution:** Directed the distribution of NCDA products, contributing to the national fight against child malnutrition.
- **Insulin Accessibility:** Coordinated efforts with stakeholders to enhance insulin availability, supporting Type 1 diabetes management.

Professional Registered Nurse / Kibagabaga Hospital

Kibagabaga Hospital

2012 – 2018

- **Patient Diagnosis and Care:** Delivered comprehensive assessments, care accompaniment, and follow-up to achieve positive health outcomes.
- **Medication & Treatment Management:** Ensured accurate medication administration and treatment monitoring in alignment with medical guidelines.
- **Health Education & Advocacy:** Provided patient and family education on preventive health, fostering informed health practices.
- **Team Coordination & Leadership:** Collaborated with interdisciplinary teams; trained and supervised nursing staff to uphold patient care standards.
- **Emergency Preparedness:** Ensured readiness through effective management of emergency protocols and equipment.
- **Infection Control:** Led infection prevention initiatives, ensuring compliance and safety for patients and staff.
- **Chronic Disease & Immunization Expertise:** Specialized in diabetes care and immunization programs, supporting both chronic disease management and preventive health measures

Education Background

Master of Public Health, Global Health Specialization

Mount Kigali University (Formerly Mount Kenya University)

2023 – 2025

- **Bachelor of Science in Nursing, Community Health Nursing**
Mount Kenya University, Kigali Campus
2020 – 2022
- **Advanced Diploma in General Nursing Sciences**
College of Medicine and Other Health Sciences (Formerly Kigali Health Institute)
2009 – 2011

Languages

- English: Full professional proficiency
- French: Full professional proficiency
- Swahili: Basic

Professional training and experiences

- **Professional Training and Experience**
- **Global Health Equity:** "An Equity-Approach to Pandemic Preparedness and Response," Global Health Equity University & Partners In Health
- **Informatics Theory and Practice:** University of Minnesota, Driven to Discover
- **Gender-Based Violence Prevention:** University of Rwanda
- **Non-Communicable Diseases Research & Health Project Development:** University of Rwanda
- **Nutrition and Basic Life Support (BLS), First Aid, and Emergency Management**
- **Infection Prevention and Control:** Standards for High-Risk Environments
- **Customer Care in Health Settings & Emergency Triage Assessment**
- **Human Immunization Program, Malaria, and Tropical Disease Management**
- **Maternal, Neonatal, and Child Health (MNCH) & Integrated Management of Childhood Illness (IMCI)**
- **HIV/AIDS, VCT/PMTCT, and Tropical Disease Prevention and Control**
- **Medical Data Collection, Analysis, and Reporting** for the Ministry of Health
- **Computer Skills:** MS Word, Excel, PowerPoint, Canva, Outlook
- **Data Analysis Tools:** SPSS, Google Sheets
- **Health Informatics Training:** University of Minnesota

Awards and Achievements

- **Data Analytics Certification** (2024), Global Nexus Institute
- **Thrive@Work Programme** (2024), Africa Management Institute
- **Best Employee of the Year** (2020), Zipline International Inc.
- **Best Customer Obsession of the Year** (2022), Zipline International Inc.
- **Human Immunization Certificate** (2021), Teach to Reach, Geneva Learning Foundation

- **Health Informatics Certificate** (2019), University of Minnesota
 - **Diplôme d'Études en Langue Française (DELF) B2** (2017)
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References:

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Council

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I kindly swear this above information is true

Done on 4th November 2024



Akingabire Marie Claire