

MANIRAMPALLI AKHILA PATHAK

Senior Process Associate

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CAREER SUMMARY:

Focused Senior Analyst with over six years of experience in managing diverse projects across various work environments. Aspiring to contribute my skills and knowledge in a functional role that aligns with the organization's goals and objectives. Seeking an opportunity to leverage my past experiences and expertise in a challenging and dynamic environment, where I can make a significant impact.

WORK EXPERIENCE

Accenture PVT Solutions

Analyst | Aug 2018 - Jan 2020

Role 1 [Search Engine Trust & Safety]

During my tenure of 1.5 years at T&S, I was responsible for managing a diverse range of workflows related to ad and content review, policy enforcement, fraud spam research, ad integrity, ad apples, and malicious advertising. My primary objective was to ensure an enhanced user experience through accurate and compliant ad and content reviews in accordance with Google's policies.

Senior Analyst | Jan 2020 - Jan 2021

Role 2 [Specialist]

During my one-year tenure as a senior analyst - I skillfully managed production process equipment, meticulously documenting reports, and furnishing comprehensive production statistics. Furthermore, I played a pivotal role in minimizing potential hazards, ensuring a safe and efficient work environment.

Team Leader | Jan 2021 - Present

Role 3 [Team Lead]

As a Team Lead for over three years, I have led high-performing teams and driven operational excellence. My responsibilities include onboarding, policy

refreshers, team quality management, refresher sessions, workflow management, and performance management.

EDUCATION

2015 - 2018 | Bankatlal Badruka College for Information Technology
Bachelor of Science - Electronics and Computers

ACHIEVEMENTS

- Winner of the "Best Team Leader" award for all four quarters of 2022.
- Recipient of the prestigious "Star of Business" award.
- Honored with the "Encore Awards" for outstanding performance.
- Successfully maintained a zero attrition rate within my team, fostering a cohesive and productive work environment.

SKILLS:

- Effective Communication Skills
- Multidisciplinary teamwork
- Team player
- Friendly leader
- Process development
- Advanced critical thinking

DECLARATION:

I hereby declare that all the details furnished above are true to the best of my knowledge and belief

