



First Aide

LOGIN WITHOUT PASSWORD



A Web Page

http://peacecorpsfirstaide.gov/index.php

First Aide

A Confidentiality Safety Resource for Peace Corps Volunteers

Please enter your Volunteer ID to get started

>PCV1234567

Sign in to Account

[Create Account here](#)

LOGIN WITH PASSWORD (EITHER OF TWO LOGIN'S WILL BE IMPLEMENTED A/C REQUIREMENT)

The illustration shows a web browser window with a grey title bar and address bar. The title bar contains the text 'A Web Page'. The address bar contains the URL 'http://peacecorpsfirstaide.gov/index.php'. The main content area has a green background. At the top, the text 'First Aid' is written in large white letters, followed by a horizontal white line. Below this, the text 'A Confidentiality Safety Resource for Peace Corps Volunteers' is written in white. In the center, the text 'Please enter your Volunteer ID to get started' is written in white. Below this, there are two input fields: the first contains 'PCV1234567' and the second contains '*****'. Below the input fields, there is a large green button with the text 'Sign in to Account' in white. Below the button, the text 'Create Account here' is written in white and underlined. The browser window has a grey footer bar with a small icon in the bottom right corner.

A Web Page

http://peacecorpsfirstaide.gov/index.php

First Aid

A Confidentiality Safety Resource for Peace Corps Volunteers

Please enter your Volunteer ID to get started

> PCV1234567

> *****

Sign in to Account

Create Account here

REGISTRATION



First Aide

A Confidentiality Safety Resource for Peace Corps Volunteers

Username:

Password:

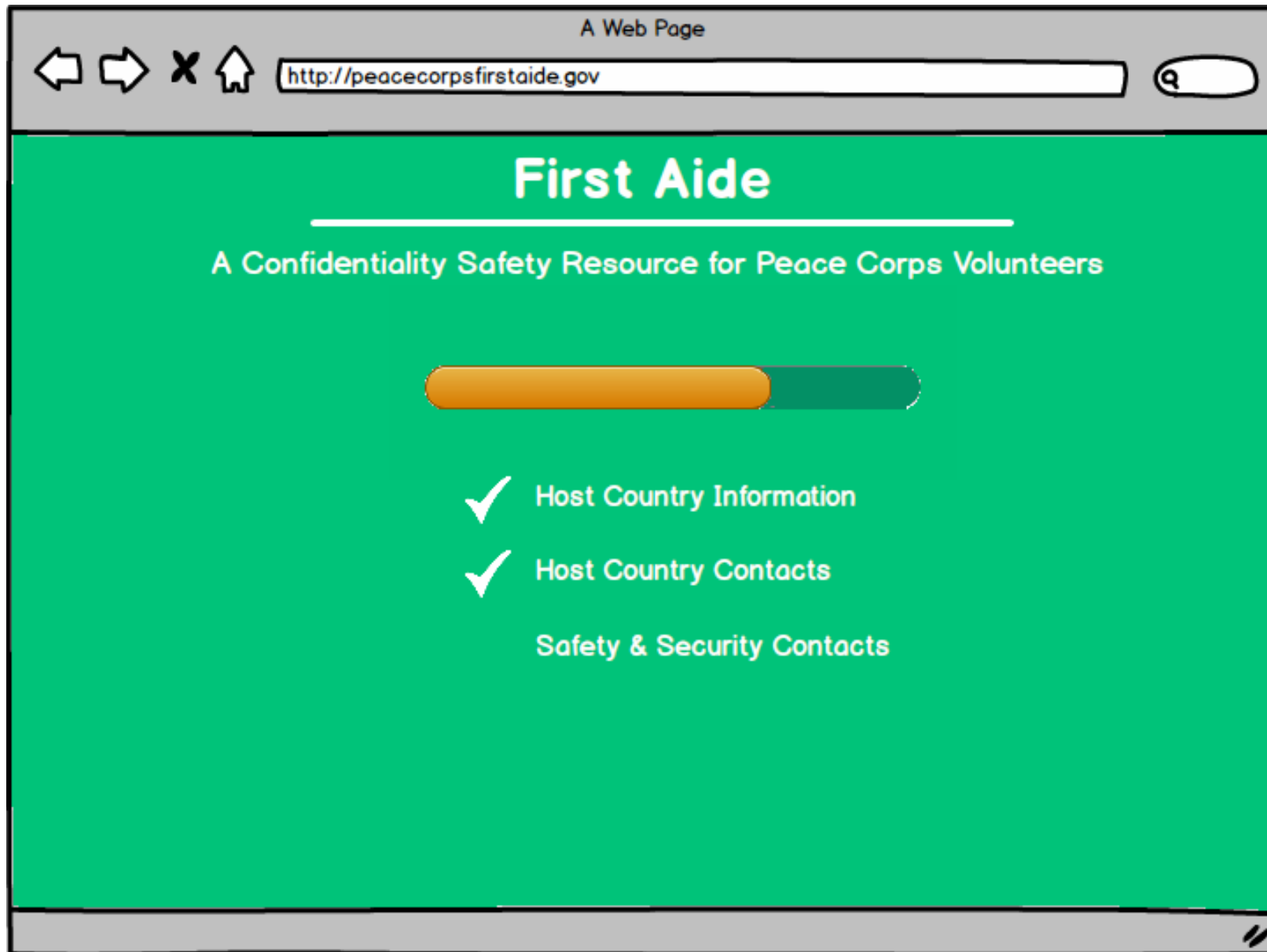
Host Country:

Create an account

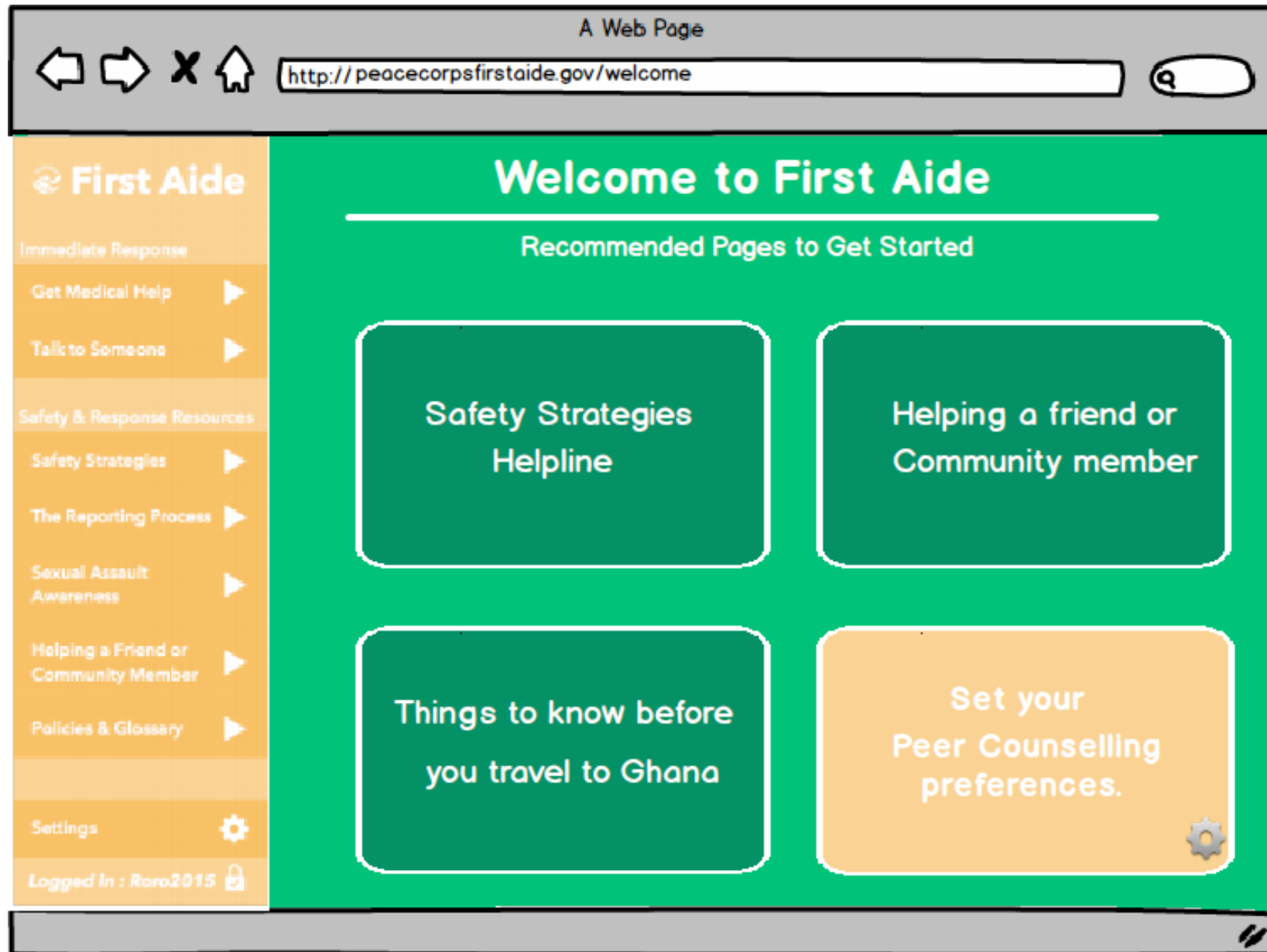


This is a secure portal

PROGRESS BAR OPENS AFTER LOGGED IN



WELCOME PAGE WHEN LOG IN SUCCESSFUL (HOME PAGE)





Immediate Response

Get Medical Help ▶

Talk to Someone ▶

Safety & Response Resources

Safety Strategies ▶

The Reporting Process ▶

Sexual Assault
Awareness ▶

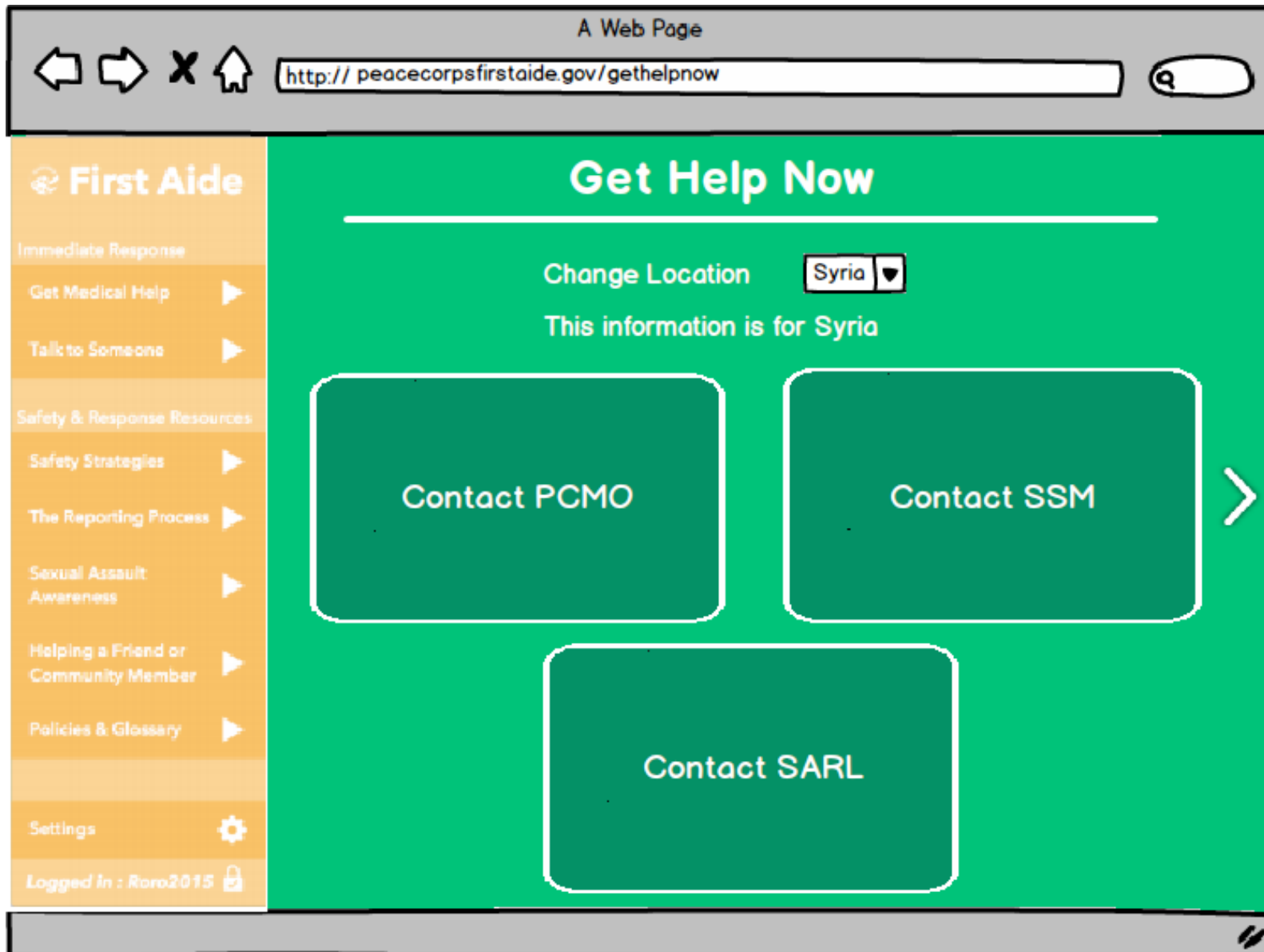
Helping a Friend or
Community Member ▶

Policies & Glossary ▶

Settings ⚙

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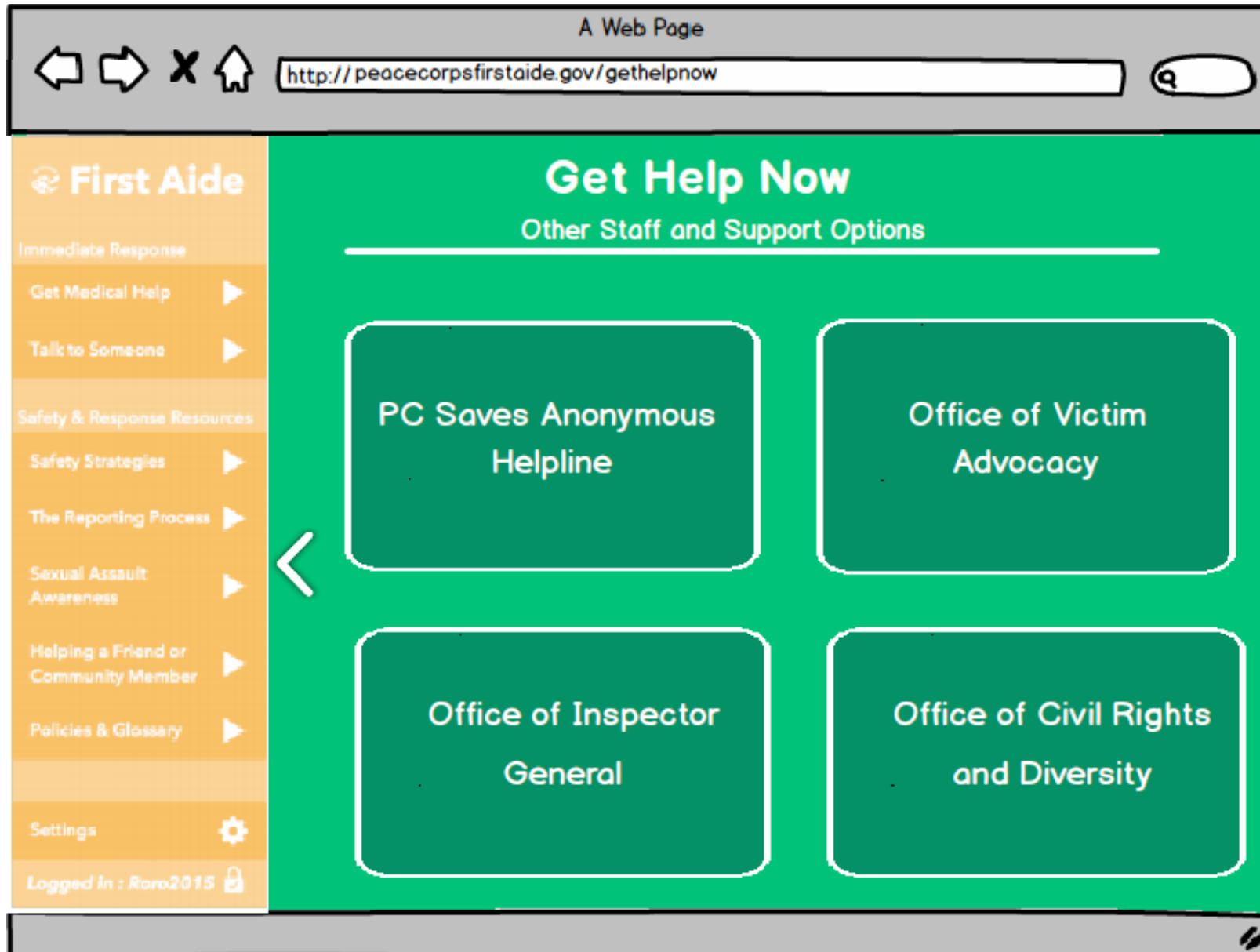
GET HELP NOW (EQUIVALENT TO GET MEDICAL HELP IN VERTUCAL MENU)



MOCK UP FOR GET
HELP NOW

The user can select
country using drop
down
The infromation will be
updated accordingly

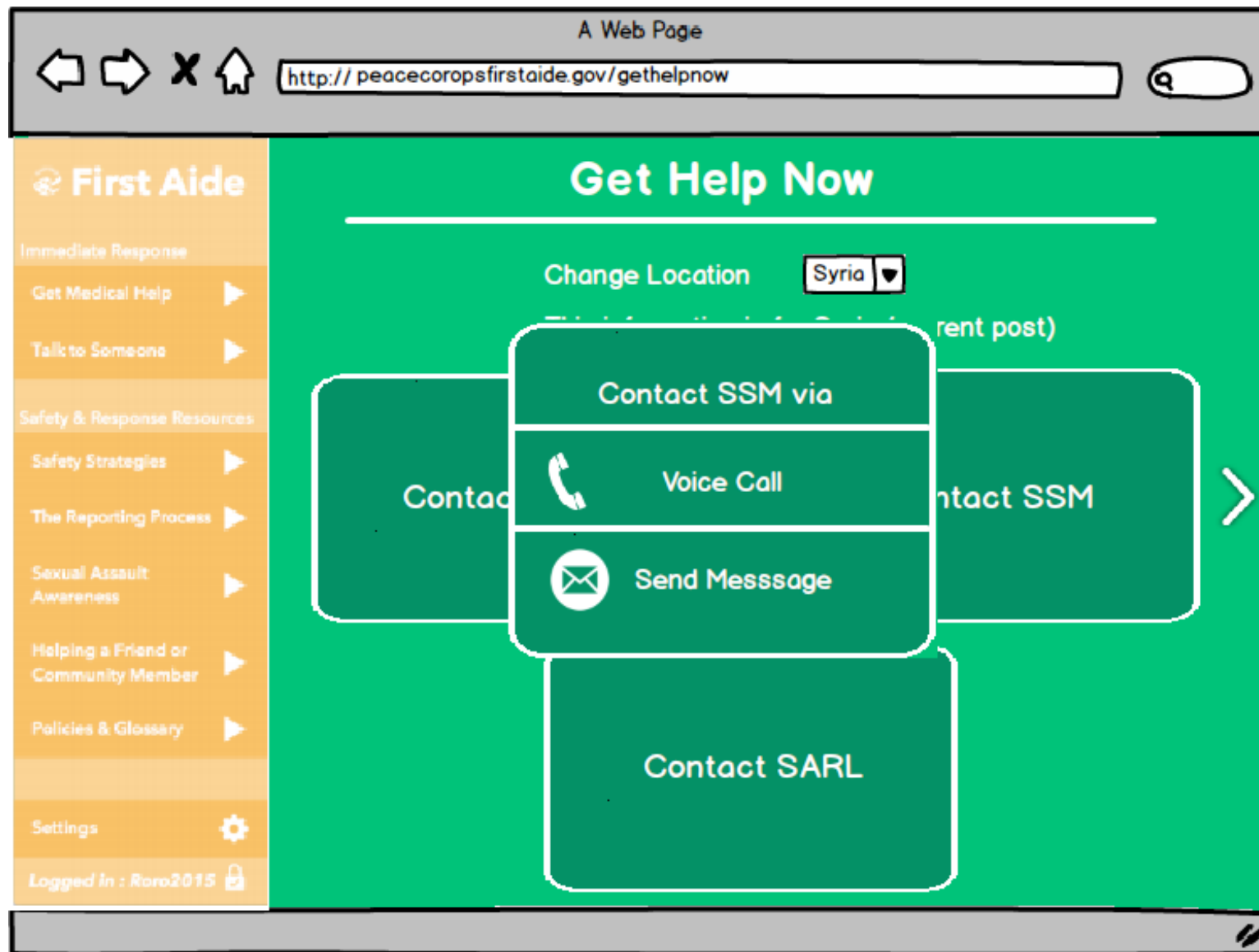
The forward button
leads to next page of
'GET HELP NOW'



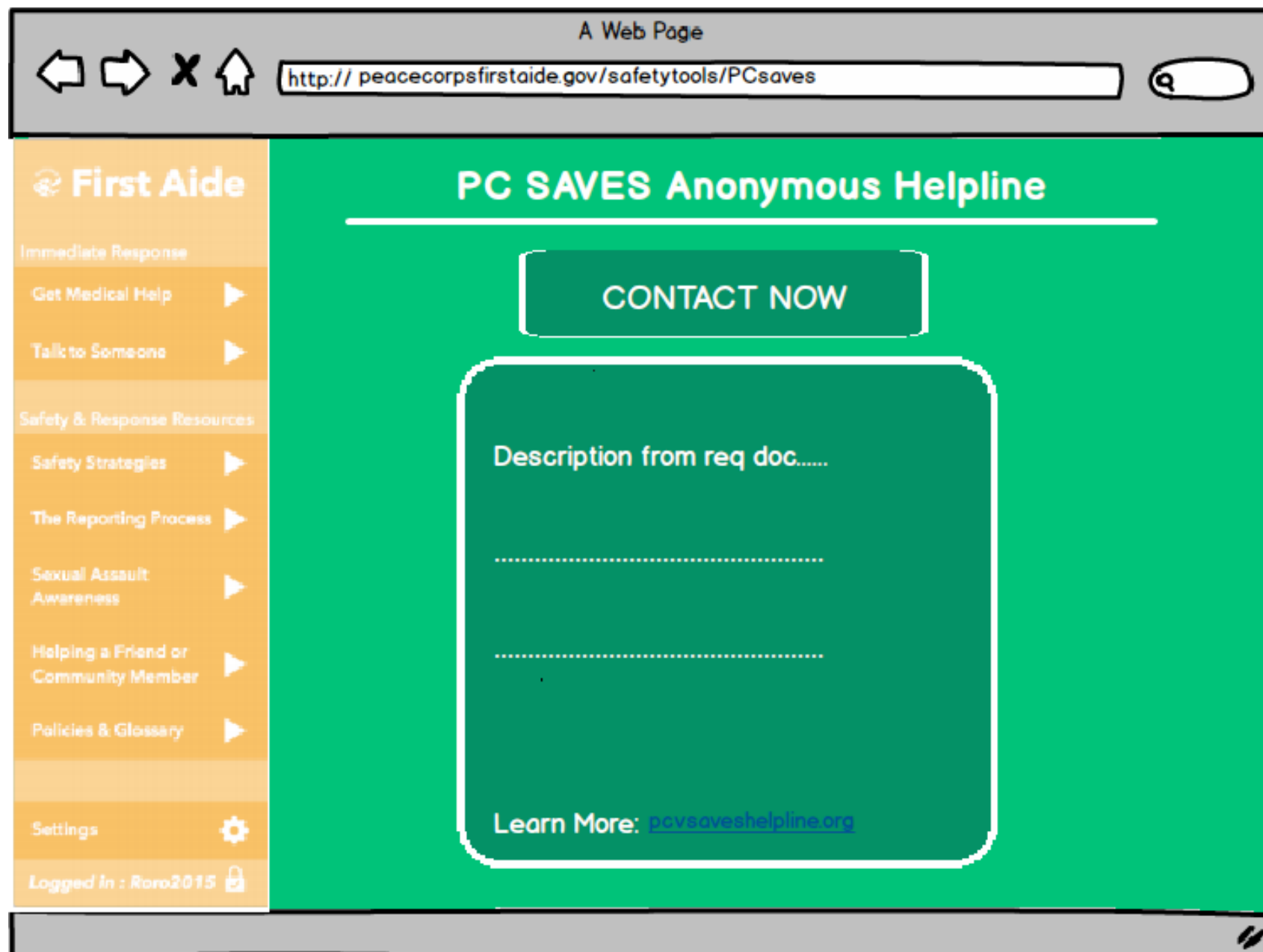
This is the second page of 'GET HELP NOW'

The user can get the information by clicking on the options
The backward button leads to the first page of 'GET HELP NOW'

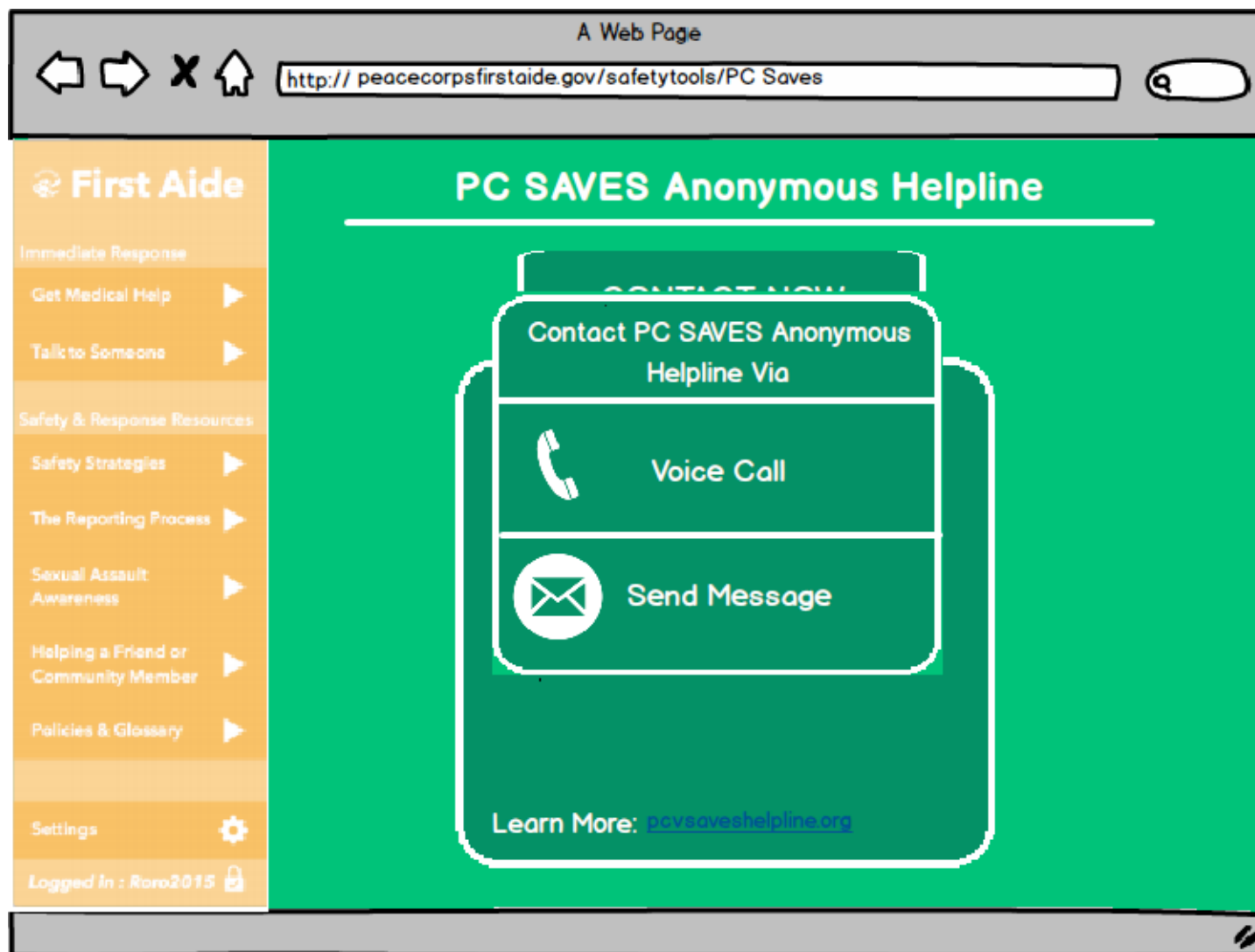
WHEN CONTACT SSM CLICKED



use 'twilio' for
sending sms and
for calls
Similar mockup for
Contact SARL and
Contact PMO



WHEN CONTACT NOW CLICKED IN PC SAVES Anonymous Helpline



When Contact Now is clicked this pops up...The same will be implemented for other sub-modules of 'GET HELP NOW' which are:
Office of Victim Advocacy
Office of Inspector General
Office of Civil Rights Diversity



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Settings ⚙

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Office of Victim Advocacy

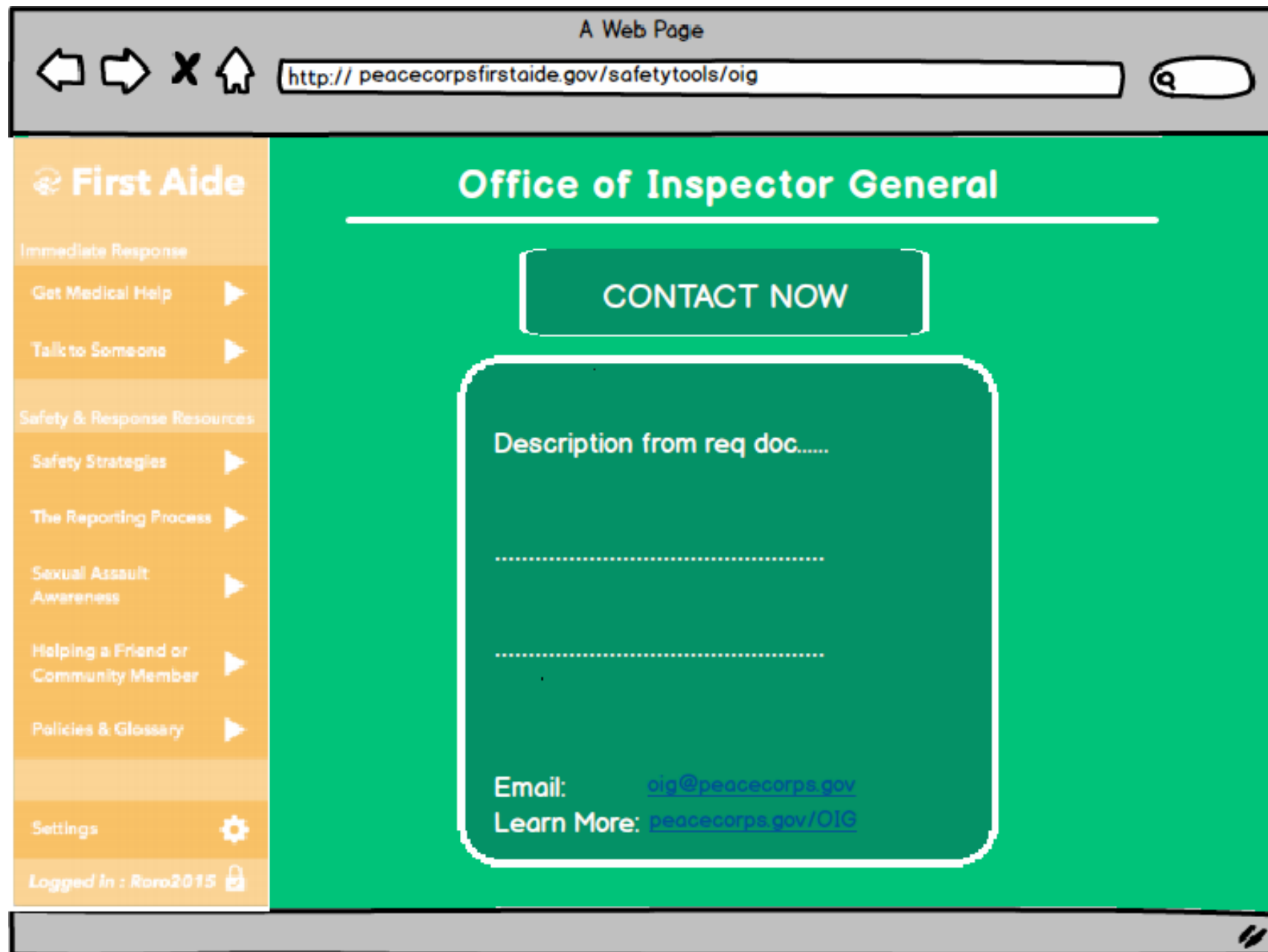
CONTACT NOW

Description from req doc.....

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Email: victimadvocate@peacecorps.com





First Aide

Immediate Response

Get Medical Help



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Safety & Response Resources

Safety Strategies



The Reporting Process



Sexual Assault
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Policies & Glossary



Settings



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Office of Civil Rights and Diversity

CONTACT NOW

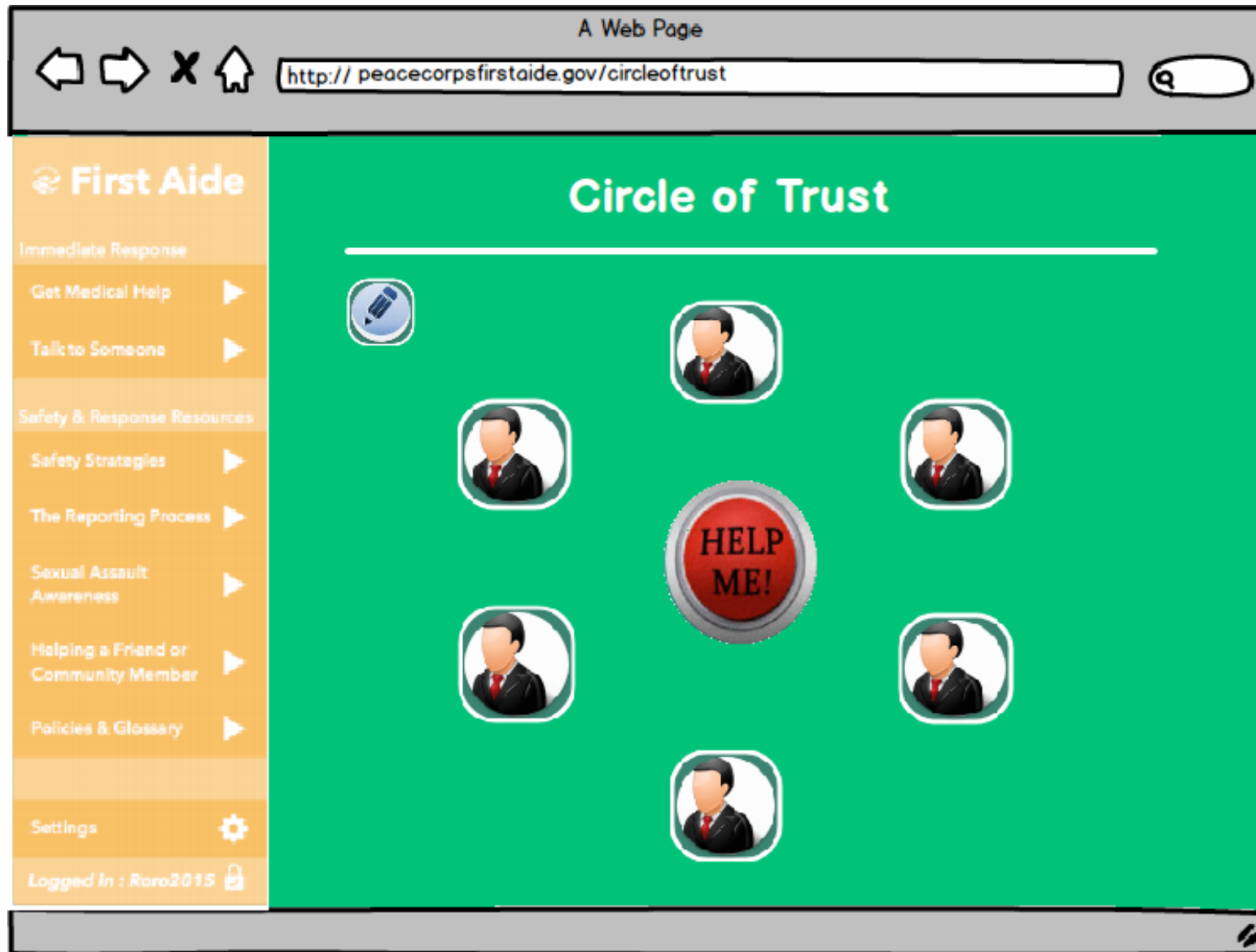
Description from req doc.....

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Email: ocrd@peacecorps.gov

CIRCLE OF TRUST (EQUIVALENT TO TALK TO SOMEONE IN THE VERTICAL MENU)



Functions

'On Click - EDIT BUTTON ,
the user is redirected to a
page
where comrade numbers can
be changed

'On Click - HELP ME, a dialog
is shown
where the user can select a
request to be sent

'On Click - COMRADE ICON -
the respective comrade
details are shown

A Web Page

http://peacecorpsfirstaide.gov/circleoftrust

First Aide

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Safety & Response Resources

- Safety Strategies ▶
- The Reporting Process ▶
- Sexual Assault Awareness ▶
- Helping a Friend or Community Member ▶
- Policies & Glossary ▶

Settings ⚙

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Circle of Trust

Add comrade numbers here

Comrade 1

Comrade 2

Comrade 3

Comrade 4

Comrade 5

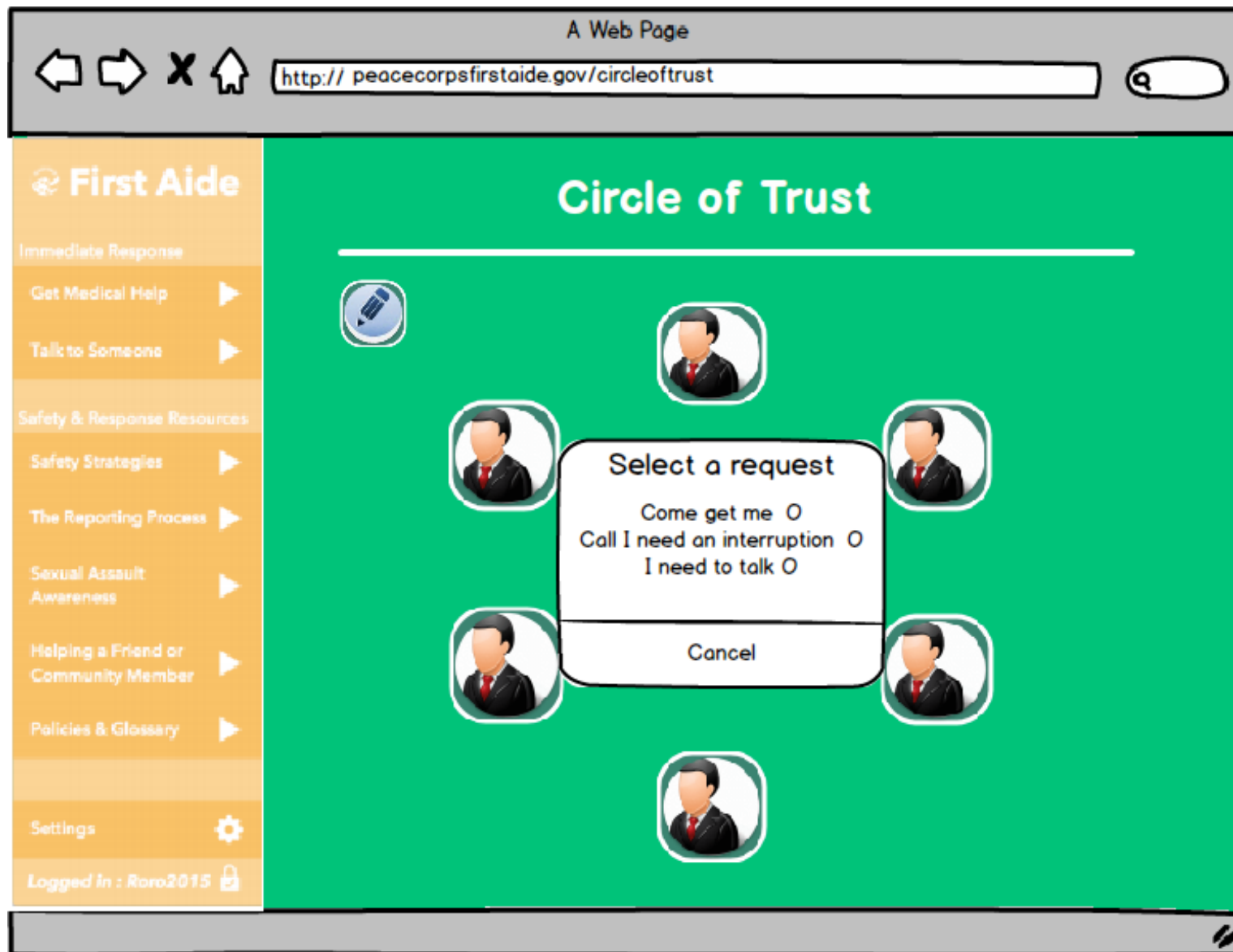
Comrade 6

SAVE

USER CLICKED ON EDIT
NUMBERS ICON

When the user clicks on 'edit
button' of circle of trust, this
page appears
The comrade numbers can be
filled and
saved here

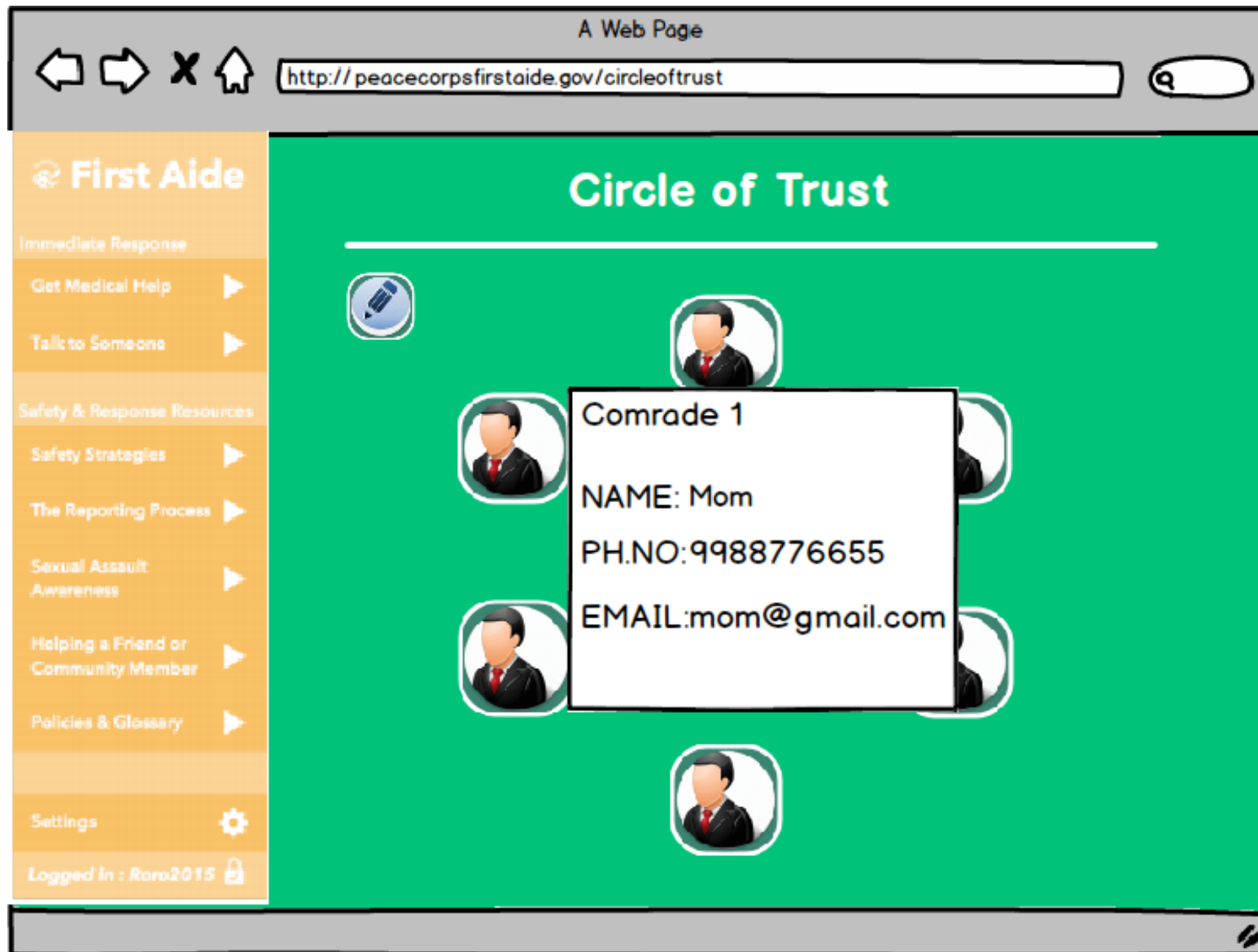
The backward icon leads to
main page of 'CIRCLE OF
TRUST'



USER CLICKED 'HELP ME' button on the circle of trust page then, this dialog appears

The user can select the request
Then the message is sent to comrades
This can be implemented using a sms gateway

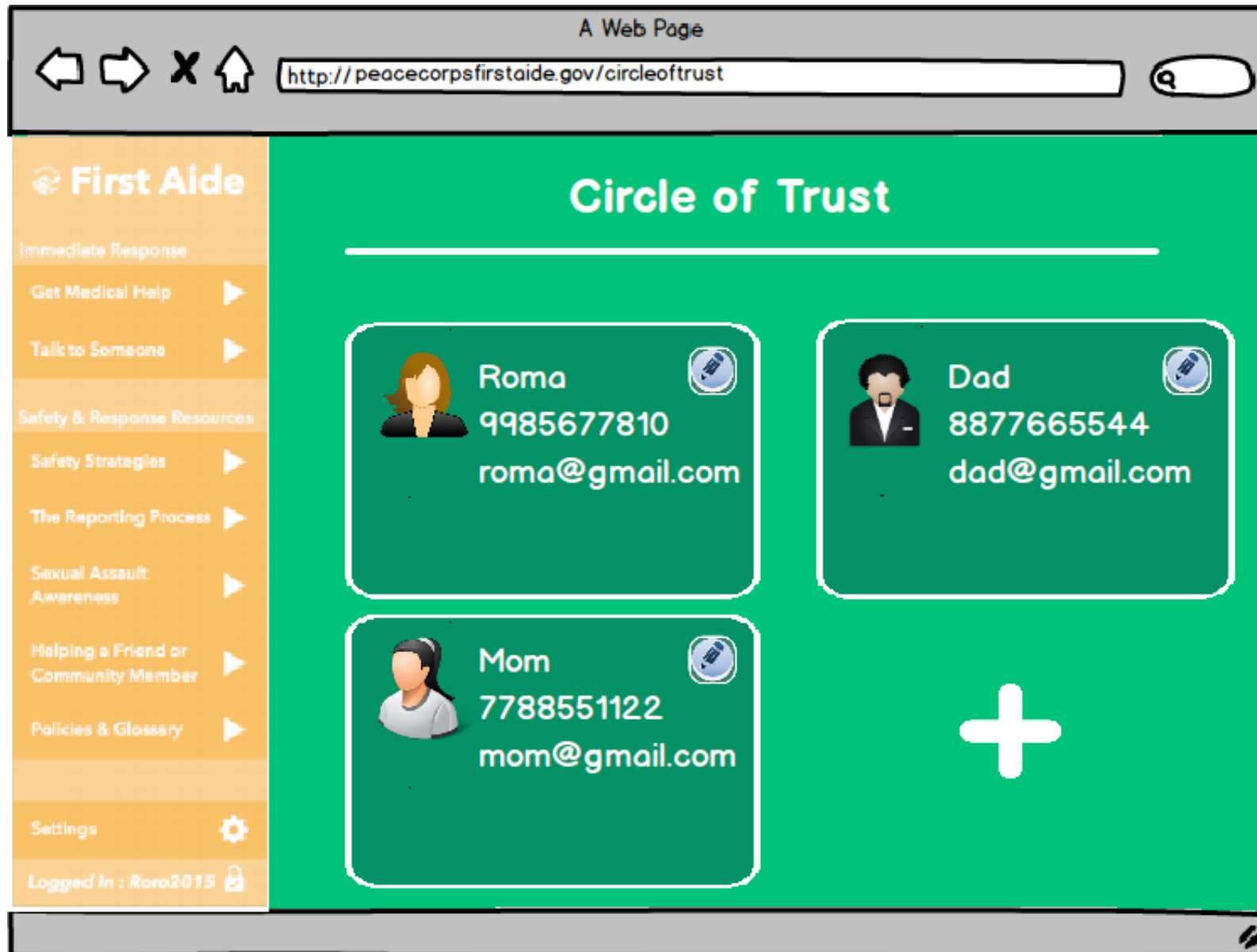
On sending messages the user will be told using a dialog that that messages have been sent



USER CLICKS ON
COMRADE ICON

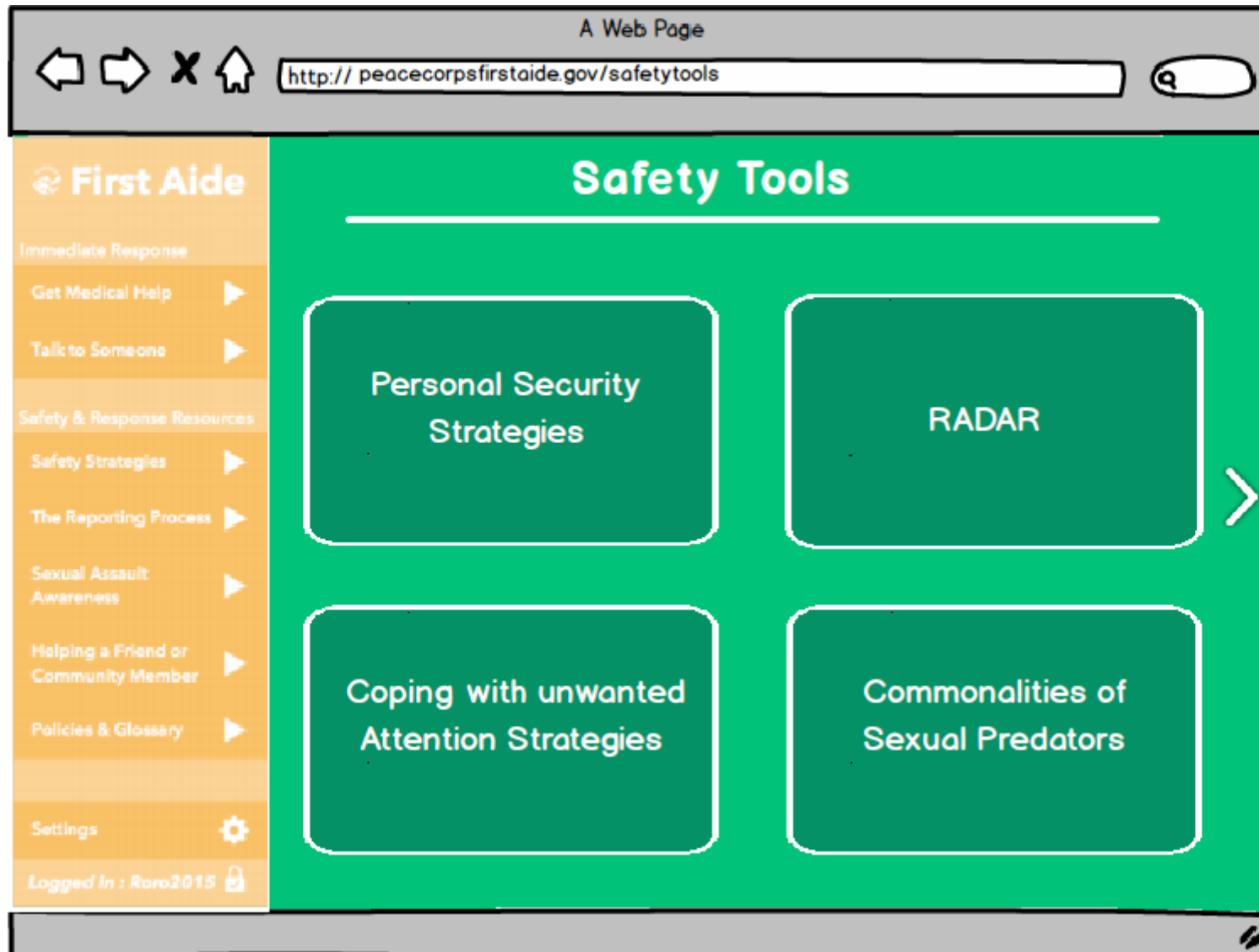
When the user clicks
on comrade icon
the respective details
of the comrade
appear as a dialog

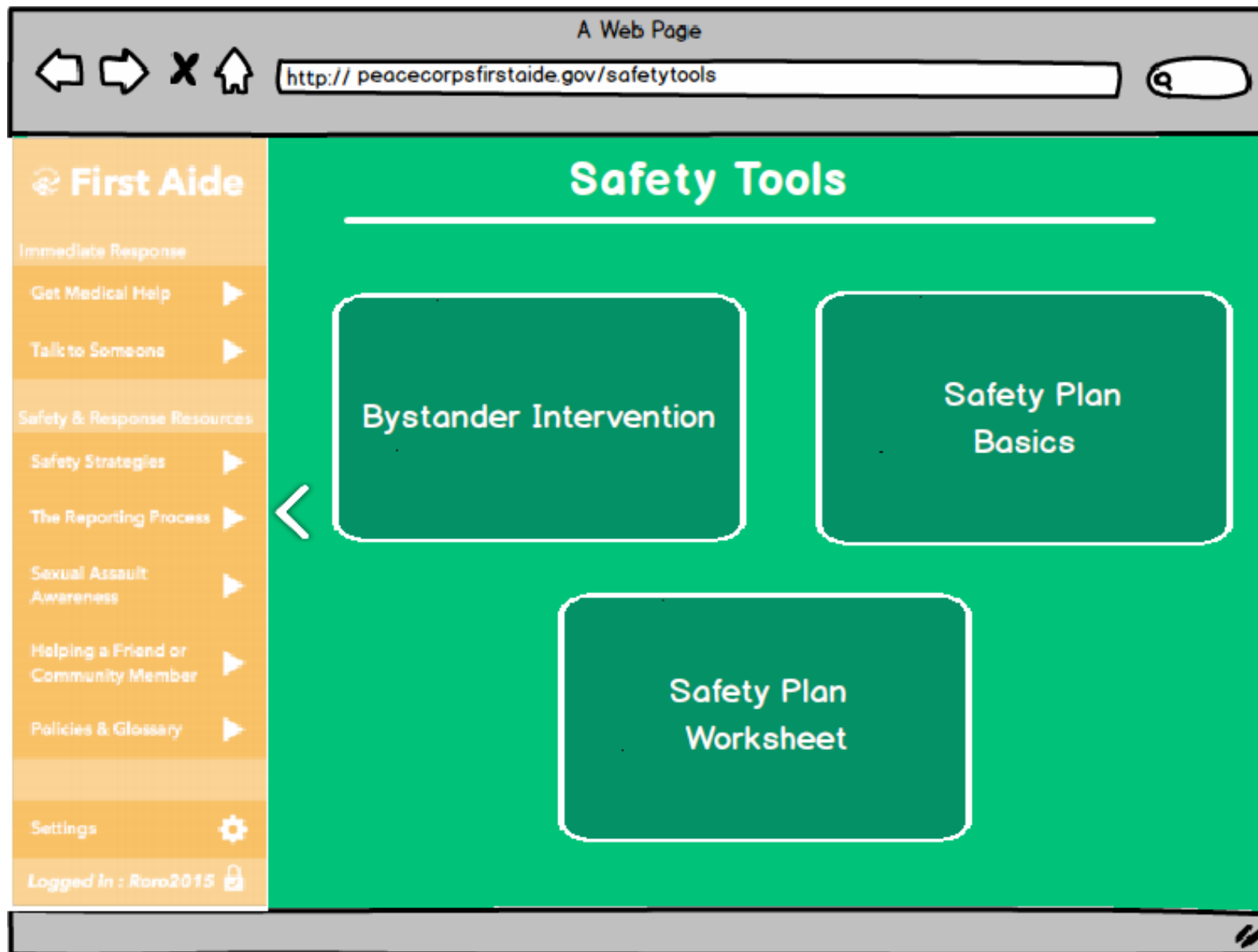
ALTERNATE DESIGN FOR 'CIRCLE OF TRUST'



As this is a web app
the space restriction is no
more
Here is an alternative
design to
implement 'CIRCLE OF
TRUST'

SAFETY TOOLS (EQUIVALENT TO SAFETY STRATEGIES IN VERTICAL MENU)







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Personal Security Strategies

Requirements and content
yet to be provided





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RADAR

Step 1: Recognize the Danger

Description from req doc.....

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Step 1: Assess your options

Description from req doc.....

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RADAR (SUB-MODULE OF SAFETY TOOLS)

On scrolling to the right the next steps will be shown

The same design will be used for other sub-modules of safety tools which are:

- Personal Security Strategies
- Coping with Unwanted Attention
- Commonalities of sexual predators
- Bystander Intervention
- Safety Plan Basics
- Safety Plan Worksheet



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Coping with Unwanted Attention

Description from req doc.....

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Coping with Unwanted
Attention Strategies

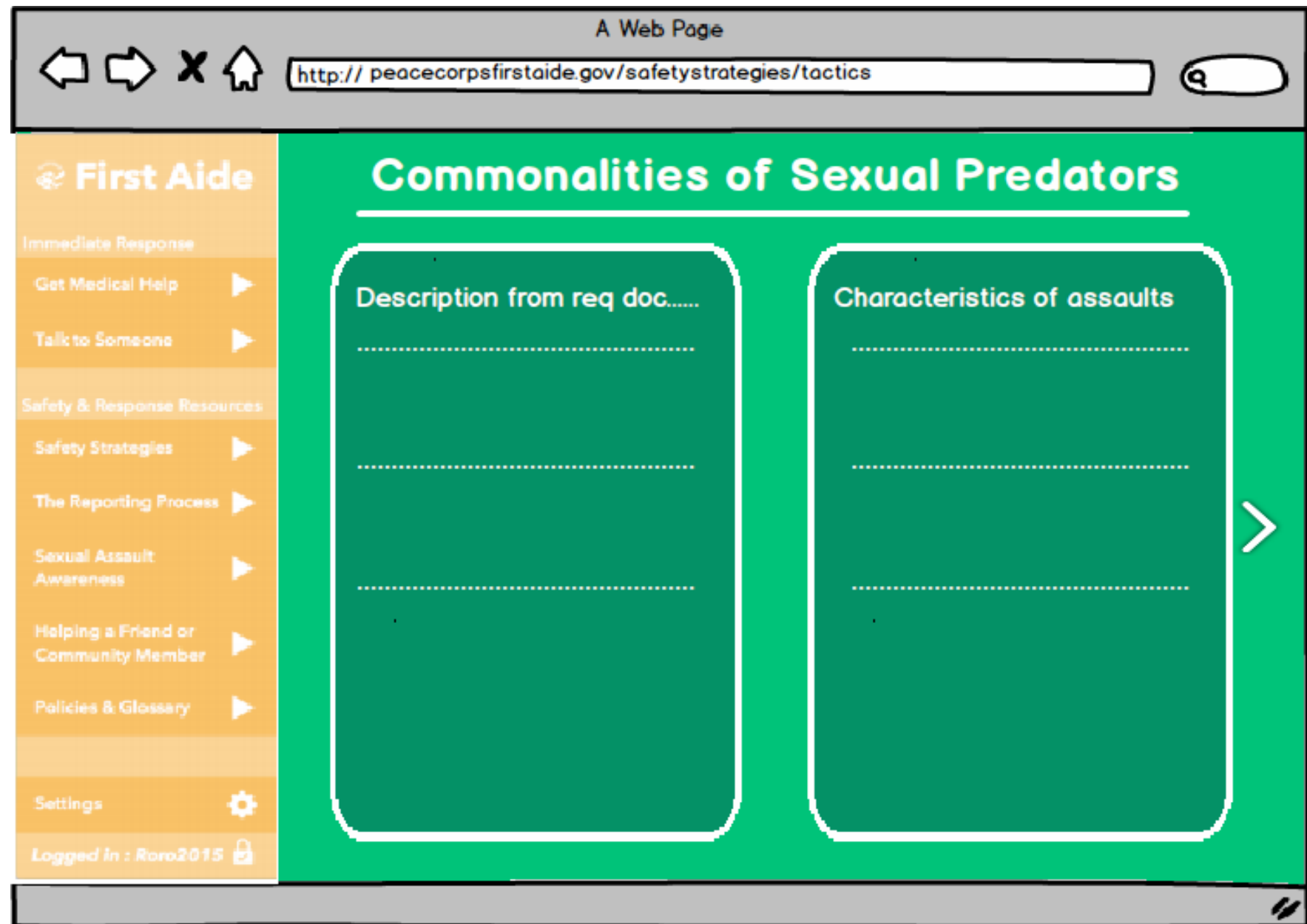
> Walk Purposefully.....

> Look Assertive.....

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First Aide

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Safety Strategies ▶

The Reporting Process ▶

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Awareness ▶

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Policies & Glossary ▶

Settings ⚙

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Bystander Intervention

Description from req doc.....

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Bystander Intervention Strategies

Verbal with potential victim.....

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First Aide

Immediate Response

Get Medical Help



Talk to Someone



Safety & Response Resources

Safety Strategies



The Reporting Process



Sexual Assault
Awareness



Helping a Friend or
Community Member



Policies & Glossary



Settings



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Safety Plan Worksheet

Description from req doc.....

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Physical Safety

► Concerns

▼ Actions

.....





First Aide

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The Reporting Process ▶

Sexual Assault
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Policies & Glossary ▶

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Safety Plan Basics

Description from req doc.....

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Main reason for a Safety Plan




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User Personas

<p>ROWAN 29 YEARS OLD SINGLE FEMALE</p>  <p>EMPATHETIC, SOCIAL, DEPENDABLE</p> <p>PCV IN GHANA 6 MONTHS</p> <p>Works in health care Does not speak country language</p> <p>INTERNET ACCESS Internet Cafe in Town; 15 min walk; connection is slow & spotty</p> <p>BROUGHT WITH HER Smart Phone</p> <p><i>"I'm starting to feel pretty confident here. I am still finding a comfort level with the language but I know my way around and people have been friendly."</i></p> <p>A fellow Volunteer is assaulted and approaches Rowan as a confidant. Rowan wants to know how she can support her friend.</p>	<p>GOALS & NEEDS</p> <p>Quickly look up information on PC Policies</p> <p>Ability to access information without having internet access</p> <p>Ability to easily access information when needed</p> <p>PAIN POINTS</p> <p>Irregular/limited internet access</p> <p>Overwhelmed by the information she received during PST; doesn't remember the details</p> <p>Has heard that the Safety and Security Manager is unapproachable</p> <p>Doesn't speak the language well, knows a couple of phrases</p>	<p>PEYTON 25 YEARS OLD, SINGLE FEMALE</p>  <p>EAGER, ADVENTUROUS, TRUSTING</p> <p>PCV IN PERU 2 MONTHS</p> <p>Works in education Speaks conversational Spanish</p> <p>INTERNET ACCESS Available at residence; Available in town; connection is slow</p> <p>BROUGHT WITH HER Laptop, Smart Phone</p> <p><i>"Training is brutal; its mentally and emotionally exhausting... Some things certainly do get lost in the shuffle."</i></p> <p>Peyton and friends go to a local bar where she sees a familiar local and steps out. He begins to grope her and despite substantial resistance, he overpowers and rapes her. The incident leaves Peyton shaken, traumatized, and afraid.</p>	<p>GOALS & NEEDS</p> <p>Needs an anonymous way to talk to someone about what happened</p> <p>To remain in Peace Corps & continue service in her host country</p> <p>To easily get in touch with support services</p> <p>Assurance that she will be supported even though she was breaking certain PC rules</p> <p>PAIN POINTS</p> <p>Is afraid PC rules will get in the way of being able to address what happened</p> <p>Experiencing emotional instability</p> <p>Unsure of who to turn to for help or advice</p> <p>Unsure if she is physically ok (besides emotionally)</p> <p>Internet connection is consistently slow</p>	<p>SEAN 40 YEARS OLD, SINGLE MALE</p>  <p>INDEPENDENT, BRAVE, WELL-TRAVELED</p> <p>PCV IN MOROCCO 1 YEAR</p> <p>Works in education Knows phrases of country language</p> <p>INTERNET ACCESS NO INTERNET</p> <p>BROUGHT WITH HIM Laptop, Simple Phone</p> <p><i>"I don't remember a ton of safety & security sessions from Pre-Service Training. I remember we had a session where we had people from the embassy come and scare us to death."</i></p> <p>Sean is on a weekend beach vacation and is harassed, groped, stalked, and threatened sexually by another male Volunteer. Sean wants to file a report because he's concerned for his safety, but is hesitant to seek help because he is embarrassed and is afraid of the consequences of others finding out.</p>	<p>GOALS & NEEDS</p> <p>Wants to file a report to prevent future harassment</p> <p>Wants to know what he can do on his own to better address the situation</p> <p>Needs a clear explanation of policies and services available to him</p> <p>Confidentiality</p> <p>PAIN POINTS</p> <p>No access to internet</p> <p>Never bothered to memorize training teachings because never thought he would be susceptible to unwanted sexual behavior</p> <p>Afraid of affecting the way others see him, afraid of retaliation from his aggressor</p>
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