

# **User Manual**

Website name- HelpingHands:  
Marketplace for a Better Community

Akanksha  
DT2023001

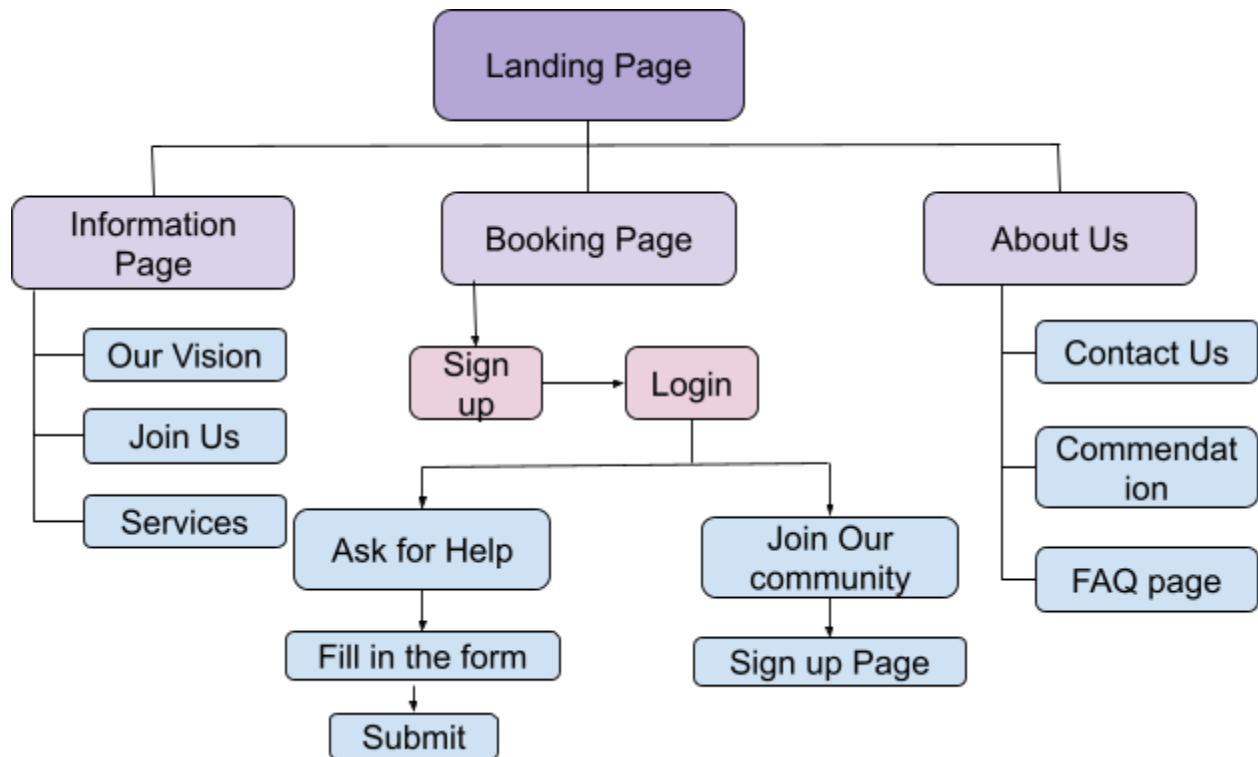
## **Objective**

The web application "HelpingHands" aims to build community support and mutual assistance. Its primary purpose is to bridge the gap between individuals who require part-time help with various tasks and those willing and able to provide such assistance. The main objective of "HelpingHands" is to create a platform where people can connect and collaborate for the betterment of their local community. It emphasizes the value of helping those in need, especially in tasks that may be challenging for some, such as grocery shopping for the elderly or taking pets for evening walks. The web application aims to make these tasks more accessible to those who require assistance while providing meaningful opportunities for individuals to offer their help.

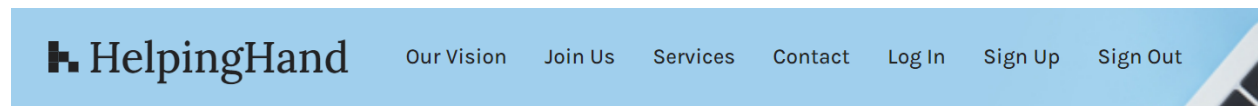
## **Target Audience**

HelpingHands is designed for a diverse audience. Its primary demographic includes individuals in need for instance elderly individuals who may find it difficult to complete everyday tasks, Busy parents juggling childcare and household responsibilities, and Working professionals. However, it is also helpful for individuals who have time, willingness, and desire to assist others in their community whether on a part-time basis or as a volunteer like school and university students, etc.

## **Site Map**



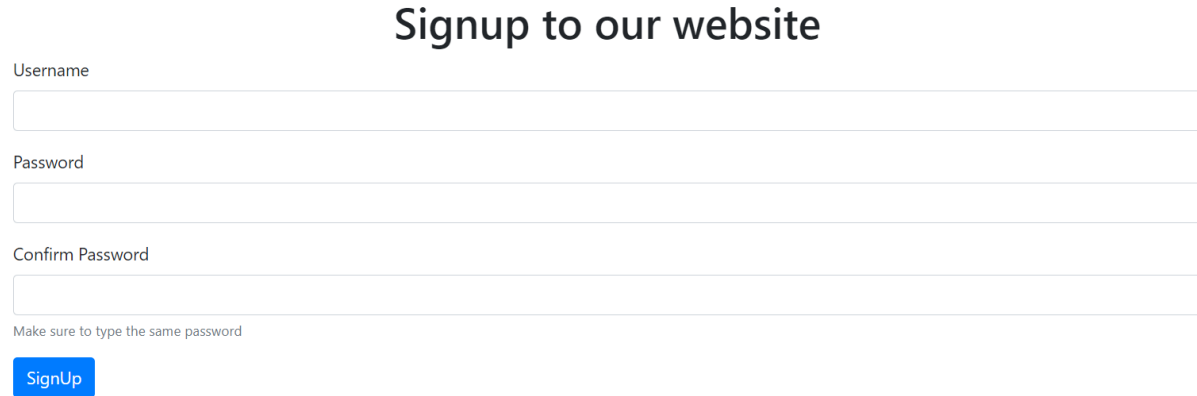
## Details of website pages



*Fig1: This image shows some of the options present on the home page of the website.*

These are the names of all the pages the website contains and even they show a hovering effect when the mouse is kept over them and connected to their respective pages. The Sign-up button is also active through which one can enroll with the website and then through the login button the user can log in to the website besides that, there is a sign-out button to log out of the

website.



A signup form titled "Signup to our website". It contains three input fields: "Username", "Password", and "Confirm Password". Below the "Confirm Password" field is a small text label that says "Make sure to type the same password". At the bottom of the form is a blue button labeled "SignUp".

Signup to our website

Username

Password

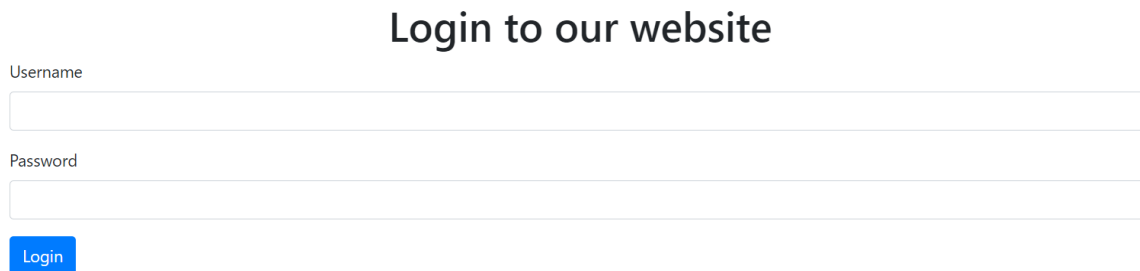
Confirm Password

Make sure to type the same password

SignUp

*Fig2: This image shows the signup page.*

This image is of the signup page where users can register using their name and password. Then user has to confirm the password and click on the signup button which will further direct the user to the login page.



A login form titled "Login to our website". It contains two input fields: "Username" and "Password". Below the "Password" field is a blue button labeled "Login".

Login to our website

Username

Password

Login

*Fig3: This image shows the login page of the website.*

This is the login page, where user can again put their username and password to login to the website. If the user writes the wrong password then it will show an error saying the password is incorrect.

Together, we strive to build a community where the well-being of one is the concern of all, creating a legacy of compassion for generations to come.

Ask for Help

join our community

*Fig4: This image shows the two buttons which are to ask for help and to join our community as a volunteer or for part-time job.*

The home page has two buttons which are seen in Figure 4, Ask for Help is connected to which job registration form, and Join Our Community is connected with sign up form.

Job Registration Form

FirstName	LastName	
<input type="text" value="Firstname"/>	<input type="text" value="Lastname"/>	
MobileNumber	TypeofJob	
<input type="text" value="MobileNumber"/>	<input data-bbox="841 940 1425 972" type="text" value="Choose..."/>	
JobDescription	Address 1	Address 2
<input type="text" value="JobDescription"/>	<input type="text" value="1234 Main St"/>	<input type="text" value="Apartment, studio, or floo"/>
City	State	Pincode
<input type="text"/>	<input data-bbox="841 1108 1226 1140" type="text" value="Choose..."/>	<input type="text"/>
Incentive	TimeSlot	SpecialRequest
<input type="text"/>	<input data-bbox="430 1192 812 1224" type="text" value="Choose..."/>	<input type="text"/>

*Fig5: This image shows the Job registration page of the website*

The job registration form can be accessed by clicking on the 'Ask for Help' button and the user can fill in all the details of this form whenever he/she requires help. Type of Job, State, and Time Slot has drop-down options. None of the options is a must to fill as whenever the user wants not to fill any particular option they are free to do so.

Choose...

- Andhra Pradesh
- Andaman and Nicobar Islands
- Arunachal Pradesh
- Assam
- Bihar
- Chandigarh
- Chhattisgarh
- Dadar and Nagar Haveli
- Daman and Diu
- Delhi
- Lakshadweep
- Puducherry
- Goa
- Gujarat
- Haryana
- Himachal Pradesh
- Jammu and Kashmir
- Jharkhand
- Karnataka

Choose...

*Fig6 : This image shows the drop-down option in the job registration form to select the state.*

Choose...

12am to 4am

4am to 8am

8am to 12pm

12pm to 4pm

4pm to 8pm

8pm to 12am

Choose...

*Fig7: This image shows the drop-down option in the job registration form to select the Time slot.*

Job Request List											
.astName	MobileNumber	TypeofJob	JobDescription	Address1	Address2	City	State	Pincode	Incentive	TimeSlot	SpecialRequest
Sharma	2147483647	Tech Support: Assistance with computer problems, smartphone issues, or setting up digital devices	I can teach children science and maths till class 12th	ascd	ascd	bangalore	Haryana	605006	500	8am to 12pm	b
Singh	1234567890	Tech Support: Assistance with computer problems, smartphone issues, or setting up	I have good knowledge about computer system, so can help anything related issues	32, church street	Ashoka apartment	Delhi	Delhi	110022	1000	8am to 12pm	dds

*Fig8: This image shows the Job request list.*

This table shows all the job requests present on the website, from where users who are searching for part-time jobs or are willing to volunteer for help can check the details and contact them. Once the user fills the form they can even edit it, the blue color switch is for edit purposes.

#### OUR VISION

"Our vision is to foster a thriving and compassionate community where no neighbor is left behind. We envision a place where kindness, support, and unity are the cornerstones of our neighborhood. In this future, individuals of all backgrounds and abilities come together to lend a helping hand, share resources, and offer solace to those in need. We dream of a society where isolation and neglect become relics of the past, replaced by bonds of friendship and mutual aid. Our website is a beacon guiding us toward this vision, a platform where every act of goodness ripples through our locality, shaping a brighter and more inclusive tomorrow."



[YouTube](#)

*Fig9: Image showing the vision page of the website.*

Our vision page contains the vision of the page written in textual form along with a video that can be played and it also contains the audio, it shows the vision of the website very nicely and the source of the video is given below the video, and that source is also clickable and it will direct the user to the real video.

# Get updates and help alerts from HelpingHand by joining our newsletter

Subscribe

☐

I agree to the Terms and Conditions

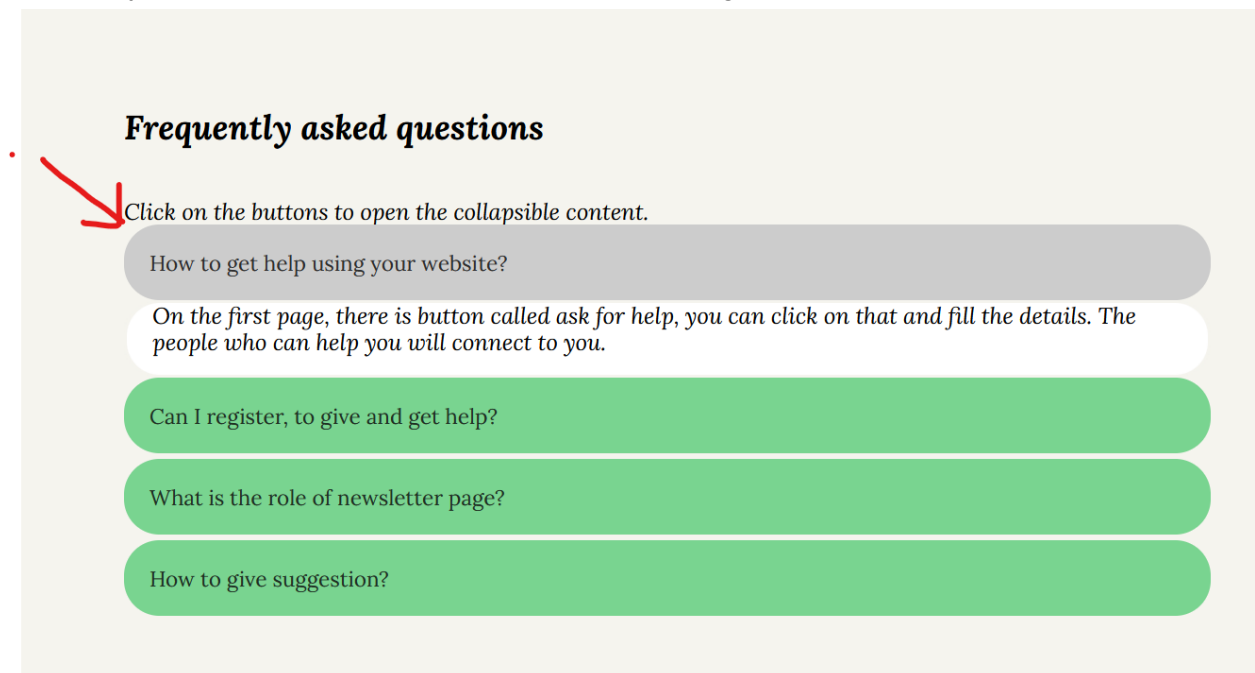
*Fig10: Image showing the newsletter page of the website.*

The newsletter page has a blank place for an email address, the user can fill in their email id and after putting a tick on I agree to the terms and conditions of the website can subscribe and their email ID will get fed into the backend table. Whenever the website get any new job request or have any other update the admin can send an alert mail to all the subscribed email id and the interested users can look into that.



*Fig11: This image shows the commendation page*

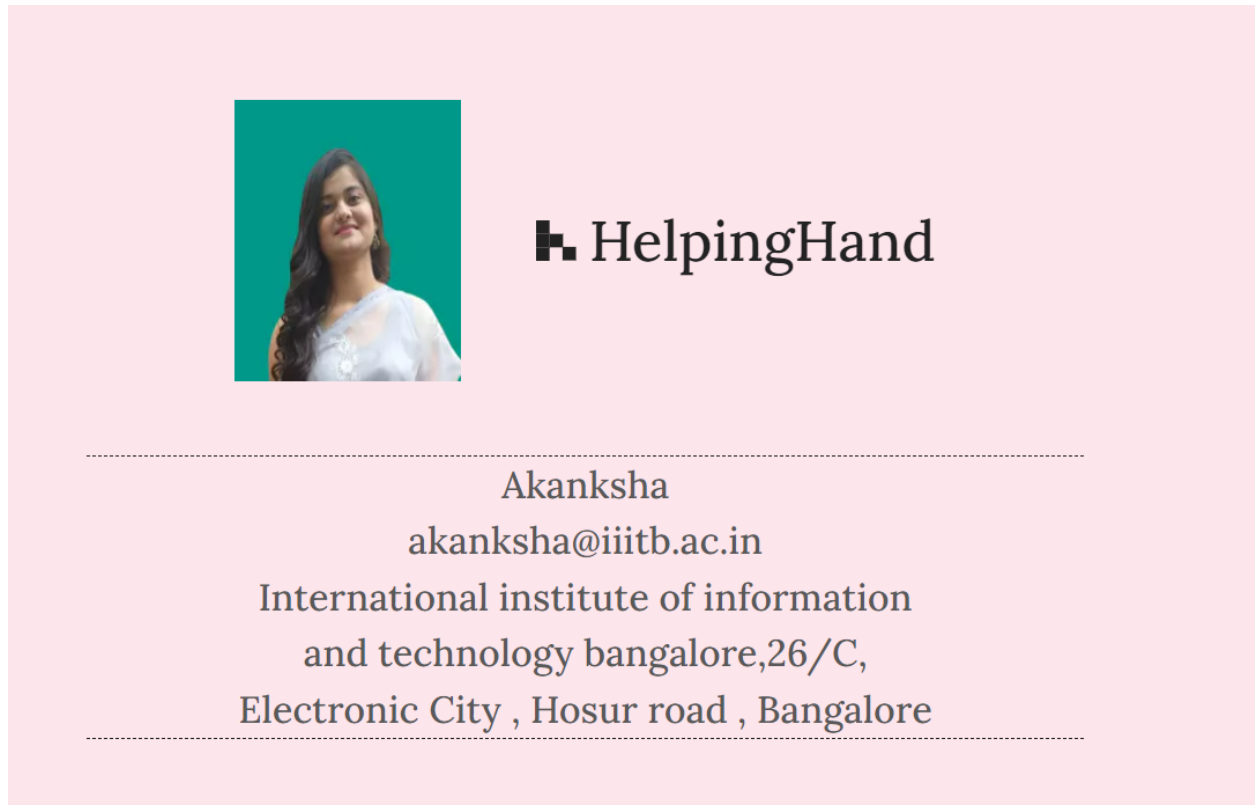
The commendation page has some feedback given by users and It automatically get changed after every 2 seconds. It shows the commendation along with the name of the user.





*Fig12: This image shows the FAQ page*

This is the FAQ page, it shows some of the frequently asked questions by the user. When the user clicks on the green button it opens down and it contains the answer to the question written on that particular green tab.



*Fig13: This is the Contact Us page of the website.*

This page contains the details of the admin such as photo, name, email ID, and address, the email ID is clickable. So whenever any user wants to send any feedback they can click on that and it will automatically direct them to your gmail ID and some of the things will be filled you can see in fig12, the user just has to fill subject and write the body.

New Message

akanksha@iiitb.ac.in

Subject

Hello,

Regards,

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*Fig14: This image shows the email page.*