

AKANKSHA PRABHAKAR

TEST AUTOMATION ENGINEER

CONTACT

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PROFILE SUMMARY

Automation Tester with 4.6 years of experience in TOSCA and Selenium and hands-on expertise in automating Salesforce, SAP, and web applications. Proficient in designing, developing, and executing automation frameworks to enhance test efficiency and ensure high-quality software delivery. Skilled in Agile methodology, collaborating closely with cross-functional teams to implement robust test strategies and streamline automation processes. Strong analytical and problem-solving skills with a commitment to continuous learning and process improvement.

PROJECTS

Project: DAS Enterprise (JUPITER),

Client: Deloitte

Salesforce QA

Tools: TOSCA, JIRA, Salesforce.

- Automated Salesforce applications using TOSCA.
- Implemented RTBS and TDS for optimized test automation.
- Validated various Salesforce objects and workflows.
- Managed defects and test execution in JIRA.
- Worked in an Agile environment.

Project: QPL Change Control

(SAPPLCM), Client: MERCK

Lead Tester.

Tools: TOSCA, ALM, JIRA, SAP FIORI, SAP-ECC.

- Technical and Functional POC.
- Managed client interactions.
- Implemented TDS.

Project: Corp IT-SVT Comet

Client: MERCK

- Automation tester.
- POC for security testing.
- Worked in Regression and Integration testing.
- POC for macros using VBScript.

WORK EXPERIENCE

TEST AUTOMATION ENGINEER, SSR

Globant | 03/2024 - Present

- Automated Salesforce applications using TOSCA, reducing manual testing efforts by 60% and improving test efficiency.
- Designed and implemented TOSCA Test Case Design (TCD) and Test Data Service (TDS) to achieve data-driven automation, ensuring reusability and scalability.
- Developed and maintained Reusable Test Step Blocks (RTBS) in TOSCA to standardize and optimize test cases, reducing script duplication by 40%.
- Utilized TOSCA Dynamic Execution (DEX) to enable distributed test execution, improving execution speed and test coverage across multiple environments.
- Created and optimized TOSCA test cases using XScan, ensuring stable and maintainable automation scripts for Salesforce UI testing.
- Gained hands-on expertise in various Salesforce objects like Accounts, Leads, Opportunities, and Contacts.
- Validated Salesforce workflows, validations, approvals, and process automation to ensure functional accuracy.
- Collaborated with Salesforce developers, business analysts, and stakeholders to define and refine test scenarios.
- Worked in an Agile environment, actively participating in sprint planning, daily stand-ups, and retrospectives.
- Managed test execution, defect tracking, and reporting using JIRA, ensuring effective test management.
- Led and mentored team members by sharing best practices in Salesforce testing and test automation.
- Took ownership of test planning, execution, and process improvements to enhance Salesforce QA strategies.

SKILLS

-**Automation Tools:** TOSCA, Selenium, Cucumber
-**CRM & ERP:** Salesforce, SAP (SAP FIORI, SAP-ECC)
-**Test & Defect Management:** JIRA, ALM
-**Methodologies:** Agile, Waterfall
-**Programming Languages:** Java, Python, C, C++
-**Databases:** MySQL
-**Soft Skills:** Leadership and effective communication

EDUCATION

B.Tech (IT)- 8.7 CGPA
Banasthali Vidyapith(2016-2020)

QUALITY ENGINEERING SENIOR ANALYST

Accenture | 09/2020 - 03/2024

- Led a team of 8 members responsible for testing both manual and automation. Engaged in Functional Activities and Management Activities.
- Created and executed test scripts in ALM for various user stories and end to end scenarios.
- Automated 500+ test cases using TOSCA using TCD approach with Test Data Service (TDS).
- Involved in the analysis of business requirements, test planning and strategy, development of test requirements, test cases, and scenarios.
- Involved in System Integration testing, Regression Testing, Retrofit Testing, and User Acceptance Testing.
- Automated NetWeaver portal, SAP GUI, and IPI Portal using Tosca Test Suite with TCD approach integrated with ALM.
- Worked on JIRA for release planning and tracking the status of development.
- Used SAP-PPM functionality and SAP Fiori in the project.
- Direct interaction in Client Status Calls / Program Calls / Scrum calls, understood the requirement, and detected critical defects in the system.
- POC for security testing, tested 20K+ records using XML and TOSCA.

CERTIFICATIONS AND ACHIEVEMENTS

- **TOSCA Certifications:** AS1, AS2, TDS1, TDS2, AE1, AE2, TQL, API Testing.
- Received Growth Catalyst Award (ACE) by Accenture leadership.
- Received “Collaborating Effectively” recognition award for Change Control SME.
- Winner of Accenture + Tricentis Hackathon.
- Actively participated in Testathon organised by Lambda Test.