## **Capstone Team Project**

## **Sentiment Analysis and/or Recommendation Systems (DEFAULT)**

From Business Questions to Business Decisions

## Note:

- All the other capstone projects should follow a similar format of 11 steps described below. The difference will be in the type of data used and the type of the business problem to be addressed. Those nuances/differences are highlighted in BLUE in this document.
- The Teams are self-formed, and should include up to 3 (three) students.
- If your Capstone project is **BUSINESS-SENSITIVE**, e.g., it is related to your work place, please, discuss with the instructor (Nagiza: <a href="mailto:nagiza.samatova@gmail.com">nagiza.samatova@gmail.com</a>) how we might approach evaluating your project (e.g., NDA agreement, etc.).

Suppose that your team has just joined the Data-guided Business Intelligence (DBI) unit in your company. Your boss meets you on your first day and makes the following comment:

I keep hearing that Sentiment Analytics and Recommendation Systems are promising technologies that improved the efficacy of many businesses by more than 5%-7%. I feel that we are behind and should build the expertise within our unit and explore opportunities for using such technologies in our end-to-end dataguided business intelligence process. Before starting to collect the data specific to our business, let's first gain some experience using previously collected data by Yelp. I have heard that your team has proven already as being the team of infinite intelligence; hence, I am choosing your team to spear-head the effort!

Your first assignment, as a team, within the DBI will include the following:

- To examine and assess the business value of the Yelp data set (the CSV and/or JSON files will be provided to you):
  - http://www.yelp.com/dataset\_challenge
- To create a list of four business questions that could utilize Sentiment Analysis and/or Recommendation System technologies to guide business intelligence.

- 3. To find the survey papers and tutorials (see Google Scholar, https://scholar.google.com/) that summarize the most recent R&D advances in Sentiment Analytics and Recommendation Systems.
- 4. To propose a <u>target</u> question your team will address using the Yelp Data Set with Sentiment Analysis and/or Recommendation Systems approaches. For example, *how to* detect the FAKE reviews? (Yelp has the ground truth data, i.e., manually curated data of fake and non-fake reviews for this question)
- 5. To justify the possible business value behind answering such a question.
- 6. To discuss how you may evaluate the quality of different answers: both from business and technology perspectives.
- 7. To recommend 3 research papers that could be relevant to solving your target question and write a paragraph summary for each paper:
  - When making your recommendations, pay attention to how many people cited such papers (*Cited by* field in Google Scholar): highly cited papers may indicate more impactful technology and/or earlier technology, and
  - Whether these papers have been published in high impact conferences such as SIGMOD KDD, ICDM, ICDE, NIPS, etc. (see computer science conference rankings: <a href="https://en.wikipedia.org/wiki/List\_of\_computer\_science\_conferences">https://en.wikipedia.org/wiki/List\_of\_computer\_science\_conferences</a>).
- 8. To describe which features/attributes from the Yelp Data Set you have used.
- 9. To prototype a relatively simple, 'bread-and-butter' solution that solves this question from end-to-end perspective (both the design and the implementation demo). Make sure to include at least two (2) components (in total); each from a different category/topic including but not limited to (see the roadmap of other technologies relevant to data science in general, <a href="https://datavizblog.files.wordpress.com/2013/10/image1.jpg">https://datavizblog.files.wordpress.com/2013/10/image1.jpg</a>):
  - Graph Embedding
  - Deep Learning
  - Time series forecasting
  - Apache Spark
  - Heterogeneous, dynamic, and multi-attribute graphs
  - Fraud/anomaly/outlier detection
  - Model inter-comparison, diagnostics, design of data science experiments
  - Generalized Linear Models
  - Sentiment Analysis and/or Recommendation Systems

While using Python/R is a desirable solution, you are not restricted to Python alone. Any other programming tools, packages, etc. that are available in the open source domain is a fair game for this initial prototype implementation. We are not after the most optimized and accurate solution. We would like to test your ability to reason about the business intelligence problem from the end-to-end perspective!

- 10. To submit your Project materials in Moodle by the due date in the assignment schedule.
  - Clearly describe how each member of the team contributed to this assignment (in a separate file of your submission).
  - Include the identified survey/tutorial and research papers, and paper summaries.
  - Include all the required codes & README on how to use your end-to-end solution to the target question as part of your GitHub portfolio. Provide us with the link to your GitHub.
  - Describe how you evaluated the quality of your solution to the target question.
  - Include Power Point slides summarizing your project.