





# OLIVIA CAMPOS

## Pharmacist

### CONTACT

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(123) 456-7890   
Seattle, WA   
[LinkedIn](#) 

### EDUCATION

Doctor of Pharmacy  
Washington State University  
2013 - 2015  
Seattle, WA

Bachelor of Arts  
English  
Washington State University  
2008 - 2012  
Pullman, WA

### SKILLS

Detail-oriented  
Accuracy  
Patient Advocacy  
Scientific Aptitude  
Bilingual (Spanish)  
HIPPA

### LICENSE

Licensed Pharmacist, WA

### WORK EXPERIENCE

#### Pharmacist

CVSHealth

2019 - current / Seattle, WA

- Managed and supported a team of 11 pharmacy technicians in fulfilling over 1800 prescriptions per week
- Achieved a 29% increase in revenue in 2020 through physician network referrals, vaccine programs, and cross-promotion of similar products to maximize sales and improve patient experience
- Consulted with physicians and patients about medication dosage, drug interactions, disease management, and potential side effects of medication with 100% accuracy
- Implemented 4 innovative solutions to automate data management and remove paper tracking systems
- Trained 13 new pharmacists in the data management system, saving manual data entry time by 14 hours per week

#### Pharmacist

Capsule

2017 - 2019 / Seattle, WA

- Coordinated with the HR department, training 4 pharmacy technicians, and increasing team performance and efficiency by 17%
- Designed and managed improved guidelines and processes, maximizing team productivity and reducing administrative errors to less than 0.1%
- Leveraged industry knowledge to deliver customer service excellence, including patient education on proper medications, increasing monthly sales by \$6K+

#### Pharmacist Internship

Soliant Health

2015 - 2017 / Seattle, WA

- Shadowed pharmacist, filling and dispensing 75% of prescriptions, performing technician duties and technical processes
- Counseled 40+ patients, under the supervision of the pharmacist, with a caring and supportive attitude, following HIPAA regulations
- Resolved insurance rejections and billing issues, achieving a 96% patient satisfaction score
- Assisted 6 pharmacy staff with drug inventory, purchasing, receiving, and supply management