

SMS & Email Configuration in Vtas

In this document I will explain you how to receive alerts from Vtas to text message and email.

Step-1: Configuring Vtas settings editor, Open settings editor, in desktop tab search for the following and set them true.

- Raise SMS Alert on This PC = True
- Send Incident Alert on This PC = True
- Send Incident Email on new alarm = True

For reference look at the image below:

Viewscape Settings Editor V10.19

Pro Server Surface **Desktop** Pro Controls System Settings

Search...

SHARED Terminal Search

Setting	Value
EnduraPlaybackToolPath	
ExportManagerPath	C:\Program Files (x86)\V-Comply\VTAS\Export Manager\ExportManag
GeoRollupBuildingUp	True
GeutebruckPlaybackToolPath	
Heartbeat	False
IncidentClipsToSurface	True
InstekPlaybackToolPath	
LegacyNVRPlaybackForm	False
LiveCameraOnThisPC	True
Log	True
LogPath	
MapCachePath	
MasterControlIPAddress	127.0.0.1
MicVolume	1
MinimiseLaunchPath	
MovieMakerFilePath	
NewIncidentReport	False
OldAdpro	False
PanasonicNVRTimeout	15
PelcoEnduraPluginDir	
ProLiveAtStartup	False
RaiseSMSAlertOnThisPC	True
SendIncidentAlertOnThisPC	True
SendIncidentEmailOnNewAlarm	True
SendMaintenanceAlertOnThisPC	False
SMSAlertAudioPath	
SMSType	3
SNMPBaseMibsPath	C:\\Program Files (x86)\\V-Comply\\VTAS\\Base Mibs
TectonPause	1000
TectonPlaybackToolPath	
UseExportManager	True
UseLoneWorkerAlarmOnThisPC	False
UseObsRequestWarningsOnThisPC	True
VigilantPlaybackToolPath	
WonderwallOnThisPC	True

Reload/Revert Current Page Save Current Page

Step-2: In setting editor, in desktop tab search for the following and set them according to your requirements.

- Custom Email Body
- Custom Email Subject
- Custom SMS Message
- Custom SMS URL

For reference look at image below:

Pro Server

Surface

Desktop

Pro Controls

System Settings

Search...

SHARED

Terminal1

Search

Setting	Value
AutoEmailFormat	word
AVDownloaderFilePath	
AviPlaybackToolPath	
ColdstoreClipsToPlayerSubFolder	
CustomEmailBody	
CustomEmailSubject	
CustomSMSMessage	Dear customer, we have received alarm message : <alarmmessage> from site <accountnumber> on <datetime(d mmm yyyy h:nn:ss)>. Status : <incidentnum> Reach us at : sroc.systems@in.g4s.com Team G4S SROC
CustomSMSURL	http://rimbusit.biz/api/SmsApi/SendMultipleApi?UserID=g4smix2biz&Password=dfd2351D1&SenderID=GFSROC&Phno=<icphonenum>&Msg=<icmessage>&EntityID=1701172119683075493&TemplateID=1707172240694930851
DispatchLogOnThisPC	True
DvTelPlaybackToolPath	

Command Examples

- Dear Customer,we have received an alarm <alarmmessage> on <datetime(d mmm yyyy h:nn:ss)>. Incident reference <incidentnum>. Veracity India. Toll Free:1800 309 4484
- [http://allsms.org/api/SmsApi/SendSingleApi?UserID=vivind&Password=srry7418SR786&SenderID=VRCTIN\(VERAcity\)&Phno=<icphonenum>&Msg=<icmessage>&EntityID=1201159315011964548&TemplateID=1207170721325090023](http://allsms.org/api/SmsApi/SendSingleApi?UserID=vivind&Password=srry7418SR786&SenderID=VRCTIN(VERAcity)&Phno=<icphonenum>&Msg=<icmessage>&EntityID=1201159315011964548&TemplateID=1207170721325090023)

Step-3: Making a person who will be assigned all the SMS and Email alerts. Go to Information > People > Person. Add all the necessary information. Refer to image below.

Person [ADDING NEW]

First Name

Initial

Last Name

Vikash

VS

Shukla

General Details

Contact Information

Created Date

Suppress Expiry Warning

06 - 08 - 2024

☐

Restricted Viewing

Employee Alias

☐

Department

Company

<< NONE >>

<< NONE >>

Job Title

Officer Rank And Number

<< NONE >>

☐

Add

Delete

Save

Save + Close

Cancel

Step-4: Configuring Vtas, open Vtas application, go to Information > Location > Building/Property/ Floor. Enter you site name, Site Code and general details. Click on **Incident Alert** tab. Fill all the details in Email Alerts and SMS Alerts. Fill I the incident category and select the person. Refer to image below.

Command & Control

Camera List Location Map

<< No Zone Filter >>

Building / Property / Floor

Site Name: Testsite Site Code: 10001 Vulnerable Building: ☐

General Geo Rollup Key Holders Intruder Alarm Alarm ID CCTV Patrols

Client Managing Pro Events Incident Alert Dispatch Linked Buildings Mapping

Email Alerts

Incident Category: Vighnharta

Select Person

Person: vikash shukla

SMS Alerts

Incident Category: Vighnharta

Select Person

Person: vikash shukla

Add Delete Edit

Close Cancel

Step-5: This is an add on step from the above, In Building/Property/ Floor Panel. Click on Pro Events tab and add all the necessary Pro Events. Refer to image below.

Building / Property / Floor

Site Name: Testsite Site Code: 10001 Vulnerable Building: ☐

General Geo Rollup Key Holders Intruder Alarm Alarm ID CCTV Patrols

Client Managing Pro Events Incident Alert Dispatch Linked Buildings Mapping

Select Pro Event

Pro Event

- MAC Overdue Key
- ICall Missed Check Call
- Lone Worker Emergency Call
- Fast Scan Alarm
- Unknown Device Chip Alarm
- Auto Isolate Pro Event
- Lone Worker Geo Fence Alert
- Catch All Door Entry System
- Catch All ANPR System
- Pro Event nearing automatic activate
- Pro Event automatically activated
- Device nearing automatic activate
- Device automatically activated
- Pro Event quick hit warning
- Lone Worker Incident
- Galaxy Failed To Set
- Instek DVR fault
- Vighnharta panel Armed
- Vighnharta panel Disarmed

Add Delete Edit

Close Cancel

Step- 6: This concludes our integration with Vtas, now let's check if the SMS alerts are coming or not. Go to AppData > Local > I-comply > Viewscape > Log > Desktop , Search for SMSlog. Once you open the log file you can see all the alerts messages and you can check from their that your configuration is successful. Refer to image below.

Desktop

HomeShareView

VIND-VIKASH SHUKLA > AppData > Local > i-Comply > Viewscape > Log > Desktop

Name	Date modified	Type	Size
vtascontrols-2024-08-06-05-57-16.sil	06-08-2024 11:27	SIL File	0 KB
2024-8-5	05-08-2024 14:56	Text Document	28 KB
vtascontrols-2024-08-05-08-04-55.sil	05-08-2024 14:56	SIL File	157 KB
smslog	05-08-2024 14:37	Text Document	16 KB
vtascontrols-2024-08-03-11-50-49.sil	03-08-2024 17:58	SIL File	53 KB
2024-8-3	03-08-2024 17:29	Text Document	15 KB
vtascontrols-2024-08-02-08-20-15.sil	02-08-2024 18:06	SIL File	374 KB
2024-8-2	02-08-2024 17:44	Text Document	113 KB
2024-8-1	01-08-2024 17:59	Text Document	130 KB
vtascontrols-2024-08-01-07-37-33.sil	01-08-2024 17:59	SIL File	327 KB
2024-7-24	24-07-2024 12:35	Text Document	7 KB
vtascontrols-2024-07-24-07-05-55.sil	24-07-2024 12:35	SIL File	1 KB
vtascontrols-2024-07-17-07-52-16.sil	17-07-2024 13:25	SIL File	20 KB
2024-6-26	26-06-2024 16:03	Text Document	10 KB
vtascontrols-2024-06-26-10-33-43.sil	26-06-2024 16:03	SIL File	1 KB
vtascontrols-2024-06-25-06-21-10.sil	25-06-2024 12:02	SIL File	81 KB
2024-6-25	25-06-2024 12:00	Text Document	14 KB
2024-6-24	24-06-2024 04:07	Text Document	6 KB
vtascontrols-2024-06-23-22-37-35.sil	24-06-2024 04:07	SIL File	1 KB
2024-6-18	18-06-2024 18:15	Text Document	287 KB
vtascontrols-2024-06-18-06-24-17.sil	18-06-2024 18:15	SIL File	690 KB
vtascontrols-2024-06-14-07-47-22.sil	14-06-2024 15:09	SIL File	313 KB
2024-6-14	14-06-2024 15:02	Text Document	73 KB
ErrorLog	14-06-2024 13:22	Text Document	3 KB
vtaslog	14-06-2024 13:16	Text Document	1 KB

05-08-2024 14:37

'{"Response":{"Message":"Message ID : 52251158"},"Status":"OK"}'

08817597004

'Dear Customer,we have received an alarm Vighnhar'

05-08-2024 14:37

'{"Response":{"Message":"Message ID : 52251159"},"Status":"OK"}'

08817597004

'Dear Customer,we have received an alarm Vighnhar'

05-08-2024 14:37

'{"Response":{"Message":"Message ID : 52251160"},"Status":"OK"}'

08920154638

'Dear Customer,we have received an alarm Vighnhar'

05-08-2024 14:37

'{"Response":{"Message":"Message ID : 52251161"},"Status":"OK"}'

08817597004

'Dear Customer,we have received an alarm Vighnhar'