



INTRODUCTION

I-Comply provide command and control solutions giving 360-degree situational awareness for security, building management and other applications. Building on 15 years of software development experience we have a proven track record in delivering configurable solutions. Incorporating both legacy and new technologies we can meet today's client requirements whilst the software is agile enough to adapt to emerging trends.

i-Comply are privately owned UK Company established in 2001. All our development and support teams are in the UK.

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SUPPORT

In case you have problems with the use of the Application beyond your possibilities to solve it, please contact helpdesk.india@i-comply.co.uk



icomply

OPERATOR MANUAL

VIEWSCAPE™

INTEGRATED SECURITY APPLICATION PLATFORM

User login / Organiser & Handover

Adding a New User

Add a New Camera

Adding NVR/DVR

Configuration Pro-Live Layout

Using Pro-Live Layout

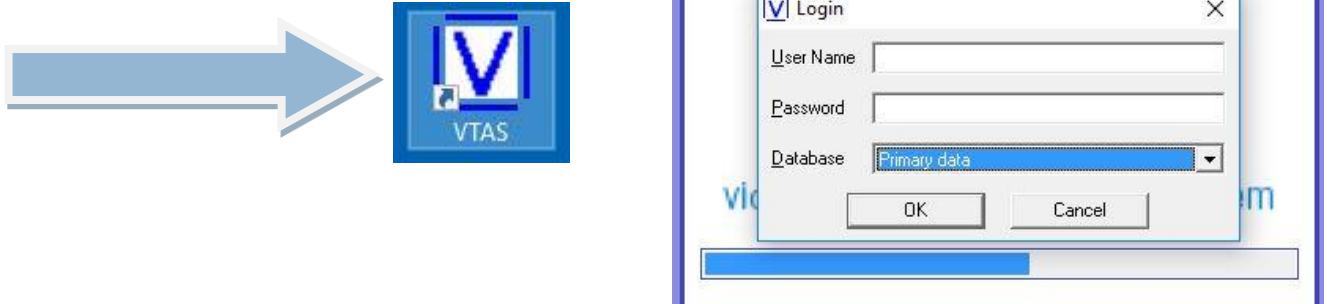
Playback Footage

How to Download Footage
Report



User login / Organiser & Handover

1. To open 'VIEWSCAPE', double-click on the shortcut icon located on the computer desktop, as shown below



'VIEWSCAPE' will begin to load. When requested, type in an authorized 'User Name' and a valid 'Password'.

Click 'OK' to continue.

NOTE: VIEWSCAPE cannot be accessed by anyone who is not an authorized user. Only authorized users will be allocated a valid username and password.

Default Username: - **admin**

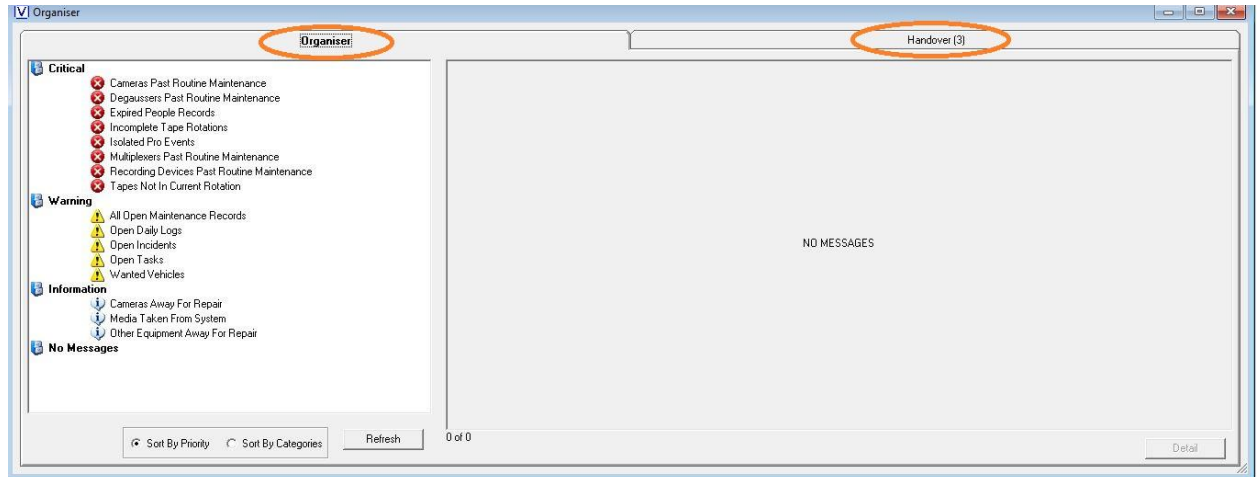
Default Password: - **moose**

If an incorrect 'Username' or 'Password' is entered, the following message will appear:



NOTE: If the wrong username or password is entered more than three times in a row, VIEWSCAPE will automatically shut down

2. On completion of a successful login, the following screen will be displayed

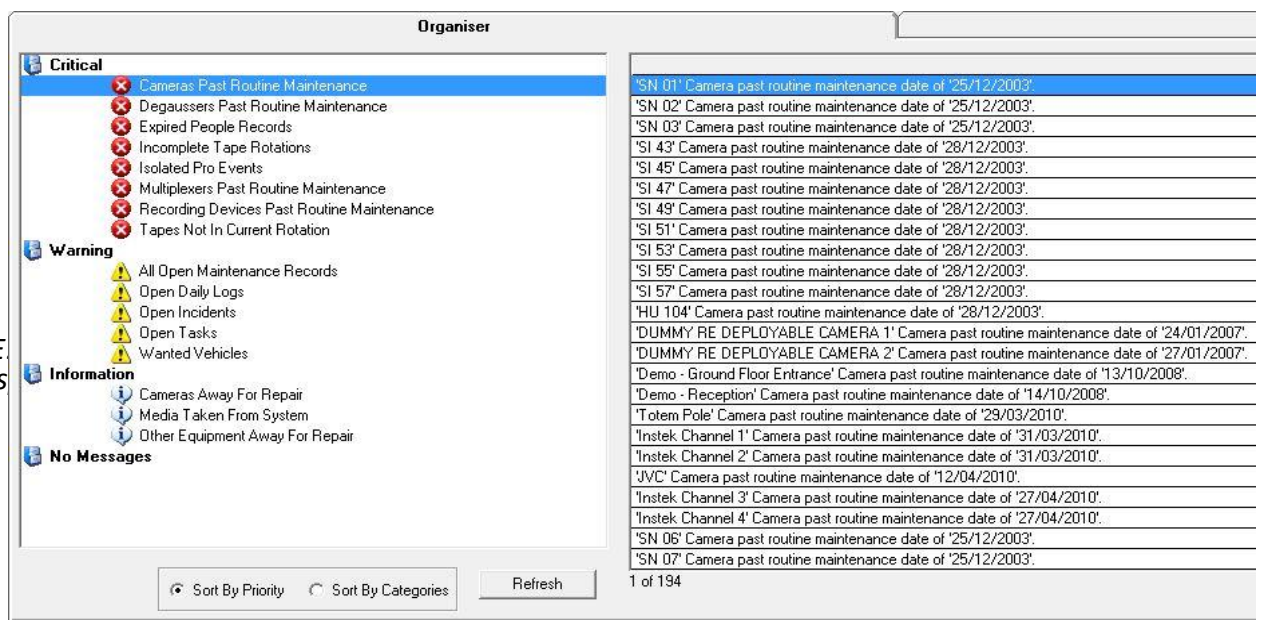


Two tabs will be visible, labeled 'Organiser' and 'Handover' respectively. By default, the 'Organiser' tab will always be the first window to be displayed after login

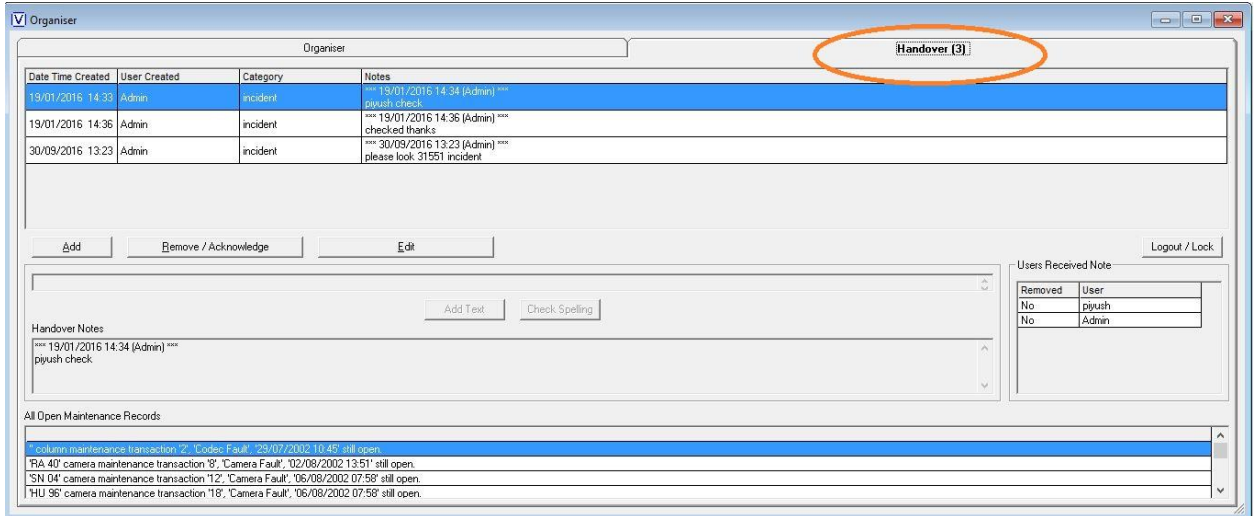
About Organiser

1. The 'Organiser' alerts the user to issues that have exceeded their review date or need attention. All issues are separated into four main categories as shown below:
 - i. Critical :- issues that require the most urgent attention
 - ii. Warning: - issues that will soon become 'Critical' if no action is taken.
 - iii. Information:- issues that are still within the review period
 - iv. No Message:- lists the categories where there are no outstanding issues

NOTE
be dis



To switch to the 'Handover' tab, click the tab as shown below:



Date Time Created	User Created	Category	Notes
19/01/2016 14:33	Admin	incident	*** 19/01/2016 14:34 (Admin) *** pjush check
19/01/2016 14:36	Admin	incident	*** 19/01/2016 14:36 (Admin) *** checked thanks
30/09/2016 13:23	Admin	incident	*** 30/09/2016 13:23 (Admin) *** please look 31551 incident

Removed	User
No	pijush
No	Admin

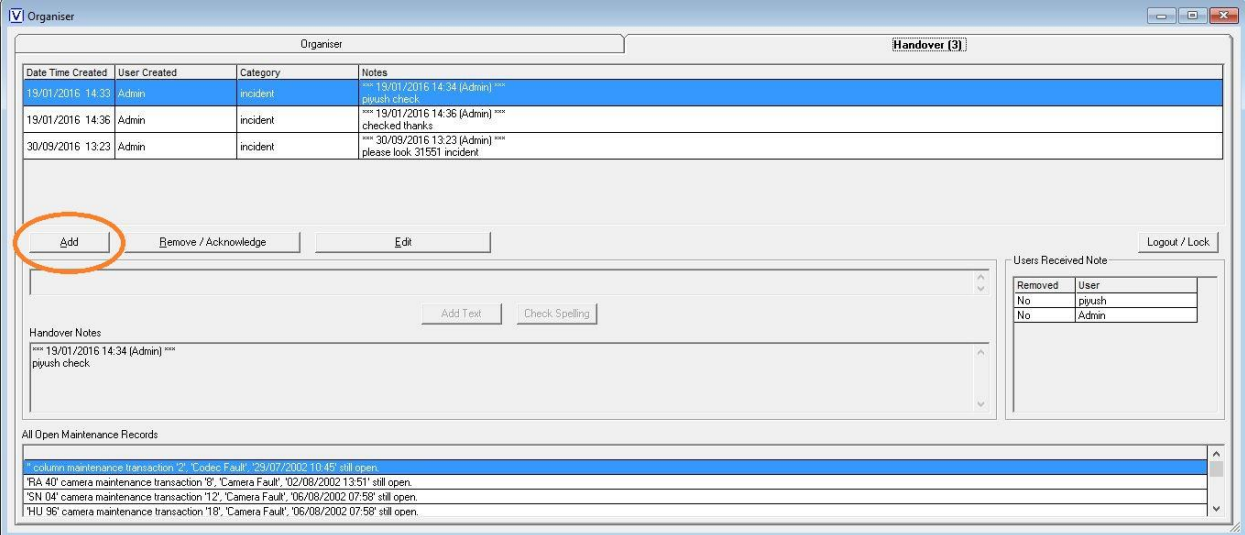
The 'Handover' tab will be displayed.

About Handover

The 'Handover' gives the facility to send and receive messages to and from other authorised users who have access to the site specific 'VIEWSCAPE' database.

The messaging format allows users to assign a relevant category to each message, such as; 'Action Required' or 'For Information' and gives options as to who receives the message defined by employee job role or selection by user name.

1. To create a new message, click the 'Add' button as highlighted below.



Date Time Created	User Created	Category	Notes
19/01/2016 14:33	Admin	incident	*** 19/01/2016 14:34 (Admin) *** piyush check
19/01/2016 14:36	Admin	incident	*** 19/01/2016 14:36 (Admin) *** checked thanks
30/09/2016 13:23	Admin	incident	*** 30/09/2016 13:23 (Admin) *** please look 31351 incident

Buttons: Add, Remove / Acknowledge, Edit

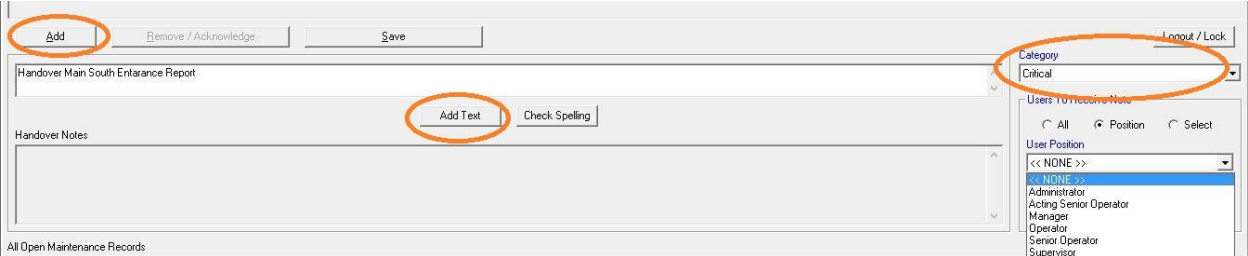
Handover Notes: *** 19/01/2016 14:34 (Admin) ***
piyush check

All Open Maintenance Records:

- column maintenance transaction '2', 'Camera Fault', '29/07/2002 10:45' still open.
- RA 40 camera maintenance transaction '8', 'Camera Fault', '02/08/2002 13:51' still open.
- SN 04 camera maintenance transaction '12', 'Camera Fault', '06/08/2002 07:58' still open.
- HU 96 camera maintenance transaction '18', 'Camera Fault', '06/08/2002 07:58' still open.

Type the desired message in the white box as shown below, and then click 'Add Text'.

- The message that has been typed will move to the 'Handover Notes' window once 'Add Text' has been clicked.



Buttons: Add, Remove / Acknowledge, Save

Handover Main South Entrance Report

Handover Notes

Category: Critical

Users to Receive Note:

☐ All ☒ Position ☐ Select

User Position:

- << NONE >>
- NONE
- Administrator
- Acting Senior Operator
- Manager
- Operator
- Senior Operator
- Supervisor

Click the drop-down menu to select a 'Message Category'. To define who receives the message, click on of the radio buttons as highlighted above. Individual users can be selected by clicking on 'Select', to send the message to all users click 'All'.

By clicking on 'Position', a list will appear to define recipients by 'User Position'

- Click the 'Save' button to send the message



Adding a New User

1. Device Permission :- This option allowing user rights to define **Isolate** and **Activate** Alerts state.

The screenshot displays the Veracity software interface. At the top, there is a menu bar with options: Information, Maintenance, Incident, SAR, Tape Changeover, Scanner, Search / Report, Pro, Admin, and Help. Below the menu bar is a toolbar with icons for Full Incident, Pro Live, Media Wall, Playback, Events History, and Alerts. The 'Admin' menu is open, showing a list of options including System Settings, Report Settings, Lookups, Merge Incident Sub Cuts, User Category Filter, Quick Keys, Merge People, Merge Companies, Bulk Delete, Camera Patrol, Location RFID Tag, Guard Tour, Mapping, Mapping Groups, Remote Camera Control, Remote Camera Schedule, User, User Profile, Database Access, SMS Settings, Database Setup, Export KPI Data, VTAS Pro (highlighted), and Failover VTAS Pro. The 'Device Permissions' dialog box is open in the foreground, showing a list of devices with columns for Device, Profile Name, and Full Control. The 'View' tab is selected, and the 'Add' button is highlighted. The 'Device' column lists various devices, including UB-2 BA003, UB-2 BA002, UB-2 BA001, UB-2 AT007, UB-2 AT004, UB-2, U-2 UPS-2 Batt Bank L3 ADUB 2, U-2 UPS-2 Batt Bank, U-2 UPS-1 Batt Bank ADUB-2, U-2 MG-2 DG-2 (10.64.10.177), U-2 MG-2 DG-1 (10.64.10.176), U-2 MG-2 DG-1 & 2 (10.64.10.174), U-2 CLASS 2.3 SWIT. GEAR R/M (10.64.10.171), U-2 CER Entry (10.64.10.162), U-2 600 KVA UPS-2 Adm. bldg, U-2 6.6KV RLY PNL R/M (10.64.10.175), U-2 6.6KV BREAKER ROOM (10.64.10.179), U-2 48V DC CHARGER 1 & 2 (10.64.10.170), U-2 48V DC BB 1 & 2 (10.64.10.169), and U-2 250V DC BB 4 (10.64.10.168). The 'Add' button is highlighted, and the 'Close' and 'Cancel' buttons are at the bottom.

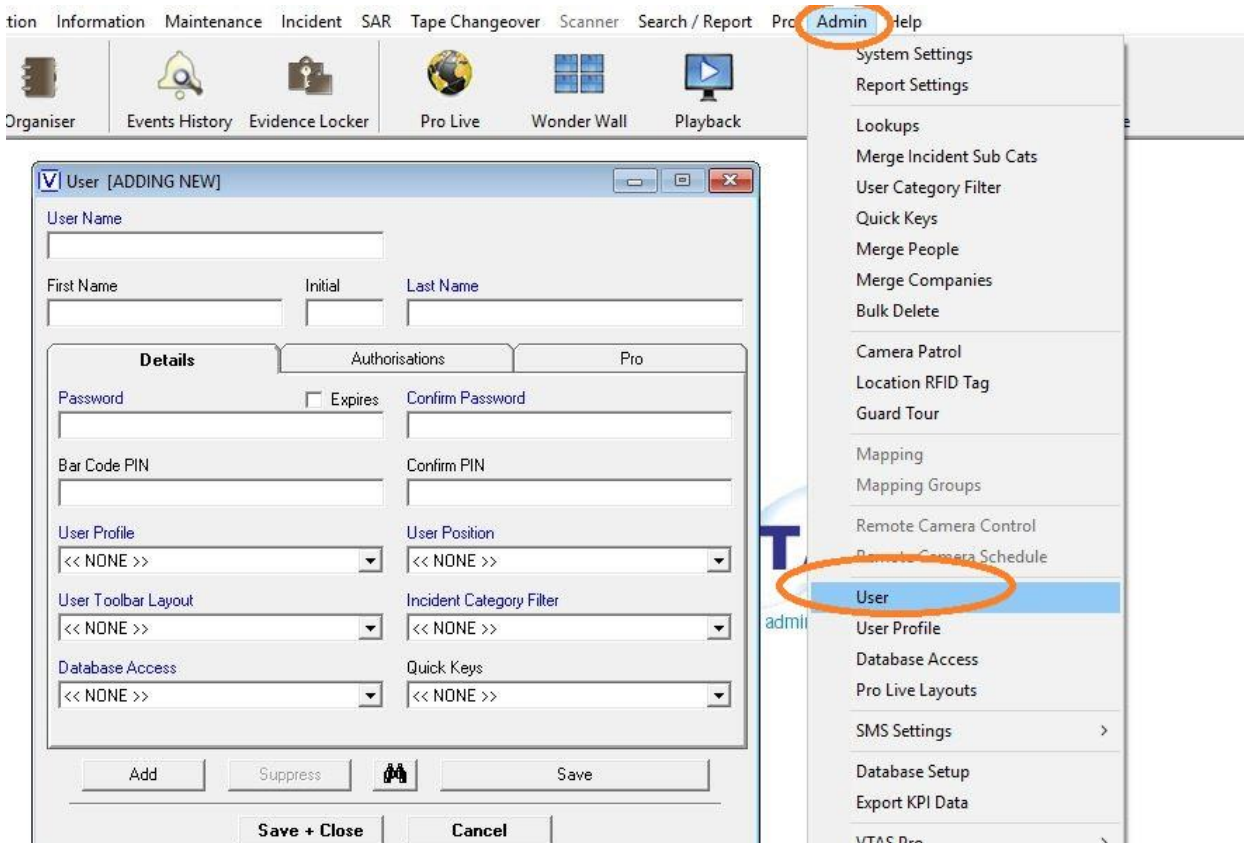
Admin User must create device Permission inside **Admin-> Vtas Pro->Device->Device Permissions.**

Click on Add button to Create a new Profile or check the existing.

To create new, Type profile name, select devices what all user can view and control.

NOTE: Only users with sufficient access rights will be allowed to add new users. If in doubt, contact the control room supervisor, authorised administrator, or i-COMPLY technical support.

2. Select 'Admin' from the toolbar menu, then from the drop-down menu select 'User'



The screenshot displays the Veracity software interface. At the top, a menu bar includes 'tion', 'Information', 'Maintenance', 'Incident', 'SAR', 'Tape Changeover', 'Scanner', 'Search / Report', 'Pro', 'Admin', and 'Help'. Below this is a toolbar with icons for 'Organiser', 'Events History', 'Evidence Locker', 'Pro Live', 'Wonder Wall', and 'Playback'. The 'Admin' menu is open, showing a list of options: 'System Settings', 'Report Settings', 'Lookups', 'Merge Incident Sub Cats', 'User Category Filter', 'Quick Keys', 'Merge People', 'Merge Companies', 'Bulk Delete', 'Camera Patrol', 'Location RFID Tag', 'Guard Tour', 'Mapping', 'Mapping Groups', 'Remote Camera Control', 'Remote Camera Schedule', 'User', 'User Profile', 'Database Access', 'Pro Live Layouts', 'SMS Settings', 'Database Setup', 'Export KPI Data', and 'VTAS Pro'. The 'User' option is highlighted. In the foreground, the 'User [ADDING NEW]' dialog box is open, showing fields for 'User Name', 'First Name', 'Initial', 'Last Name', 'Password', 'Confirm Password', 'Bar Code PIN', 'Confirm PIN', 'User Profile', 'User Position', 'User Toolbar Layout', 'Incident Category Filter', 'Database Access', and 'Quick Keys'. The 'Details' tab is selected, and the 'Add' button is visible at the bottom.



3. Complete the below form with relevant information regarding the 'New User'

Use the white boxes to enter text, and the drop-down menus to select categories where required.

The example shown demonstrates how each new user form should be completed. Click on the 'Authorizations' tab once the 'Details' tab is complete.

NOTE: All fields with **blue headings** are mandatory and must be completed. Fields with a black heading are optional

The screenshot shows a software window titled 'User [ADDING NEW]'. It contains several input fields and dropdown menus. The 'Details' tab is active, showing fields for 'User Name' (filled with 'User'), 'First Name' (filled with 'A'), 'Initial' (empty), 'Last Name' (filled with 'Other'), 'Password' (masked with 'x's), 'Confirm Password' (masked with 'x's'), 'Bar Code PIN' (empty), 'Confirm PIN' (empty), 'User Profile' (dropdown set to 'Administrator'), 'User Position' (dropdown set to 'Administrator'), 'User Toolbar Layout' (dropdown set to 'Default'), 'Incident Category Filter' (dropdown set to 'All'), 'Database Access' (dropdown set to 'All'), and 'Quick Keys' (dropdown set to 'Default'). There is an 'Expires' checkbox which is unchecked. At the bottom, there are buttons for 'Add', 'Suppress', 'Save', 'Save + Close', and 'Cancel'. A group of three people icon is also present.

- Complete the 'Authorisations' tab by ticking the desired boxes against each item.



User [ADDING NEW]

User Name
User

First Name Initial Last Name
A Other

Details **Authorisations** **Pro**

- ☒ Media Movement
- ☒ Media Destruction
- ☒ Visit
- ☒ Observation Request
- ☒ Third Party Viewing
- ☒ Internal Viewing
- ☒ Video Print
- ☒ VTAS Pro Failover

Add Suppress Save

Save + Close Cancel



The screenshot shows a 'User [ADDING NEW]' dialog box. It has three tabs: 'Details', 'Authorisations', and 'Pro'. The 'Pro' tab is selected. Inside the 'Pro' tab, there are two sections: 'General' and 'Pro Screen Layout'. The 'General' section has three radio buttons, each with a screen layout diagram composed of blue and yellow squares. The 'Pro Screen Layout' section has two radio buttons, each with a screen layout diagram. At the bottom of the dialog are buttons for 'Add', 'Suppress', 'Save', 'Save + Close', and 'Cancel'. The 'Add' button is disabled.

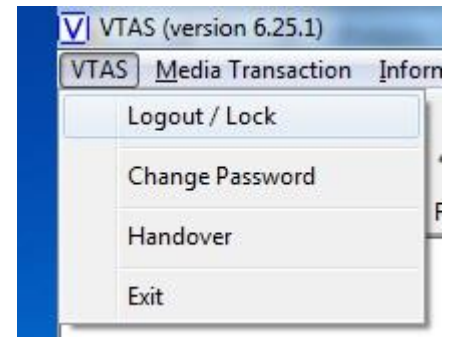
- Complete the 'Pro' tab by ticking the desired Radio boxes.
Click 'Save' to store the 'New User' and keep the window open to create another 'New User' or click 'Save + Close' to store the 'New User' and close the window.



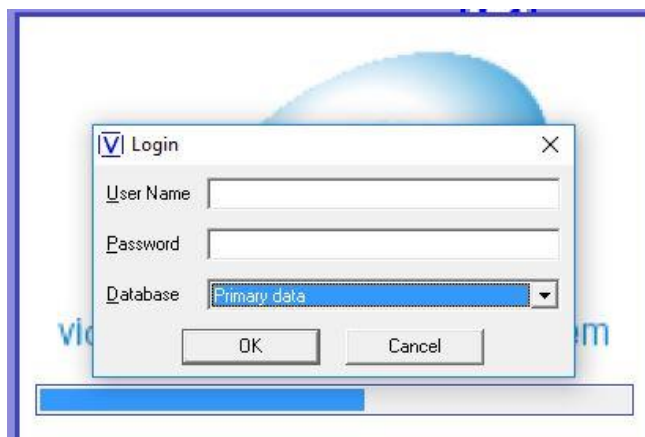




- To switch users, click 'VIEWSCAPE' in the top left corner, then click 'Logout / Lock'



- The 'Login' window will appear. Type in an authorised 'User Name' and a valid 'Password' to login as a different user



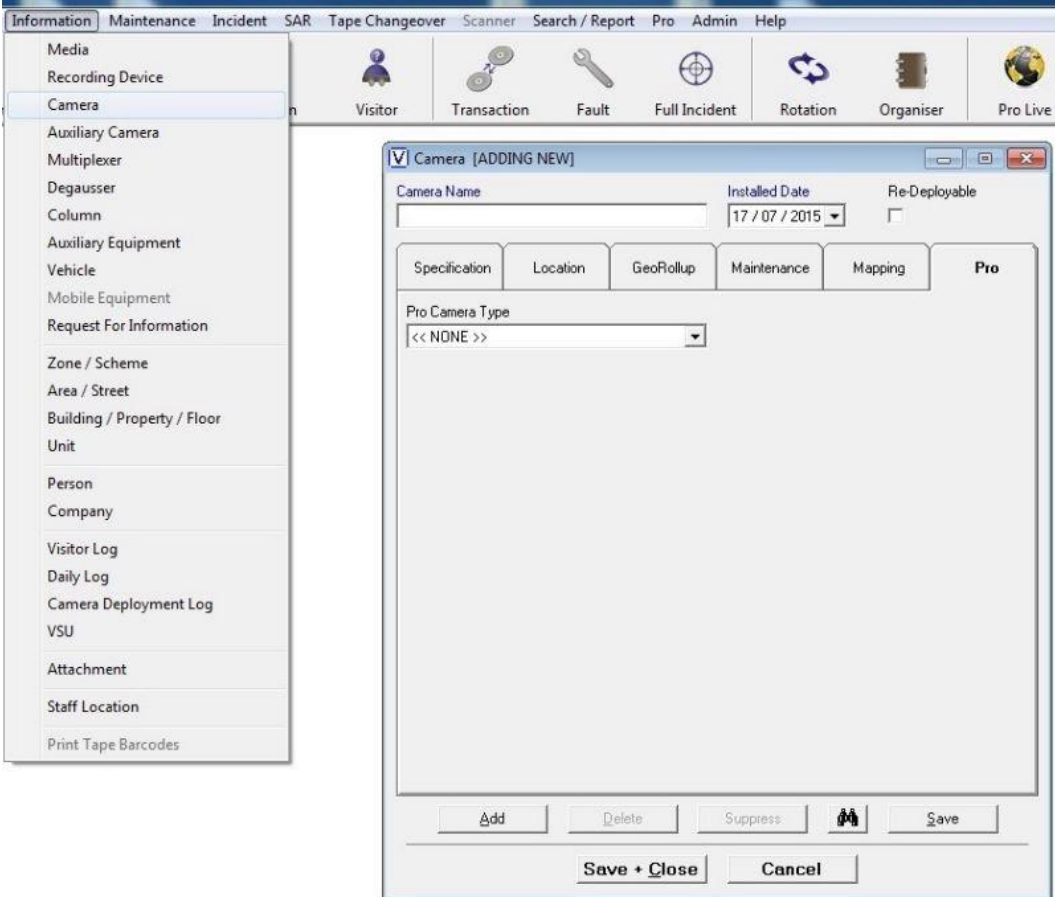
Add a New Camera

Login to 'VIEWSCAPE'. Select 'Information' from the toolbar menu, then from the dropdown menu select 'Camera' as shown below:

The Camera section is used to add, edit and delete cameras. This section is quite sophisticated, amongst other thing, allowing a user to specify the boundaries of the camera.

Press the 'Add' button to add a record. Complete the fields (each of which have been described) then it is imperative that either the 'Save' or 'Save + Close' button is pressed.

Clicking on 'Camera' window will open, as shown below:



The screenshot shows the VIEWSCAPE software interface. The 'Information' menu is open, and 'Camera' is selected. The 'Camera [ADDING NEW]' dialog box is displayed, showing fields for Camera Name, Installed Date (17 / 07 / 2015), and Re-Deployable (checkbox). The dialog box has tabs for Specification, Location, GeoRollup, Maintenance, Mapping, and Pro. The 'Pro Camera Type' dropdown is set to '<< NONE >>'. At the bottom of the dialog box are buttons for Add, Delete, Suppress, Save, Save + Close, and Cancel.

1. Specification:

An optional field to specify the camera type, Camera Lens Type, Camera Mount Type,

Camera Housing, Camera Motor and Means of Access

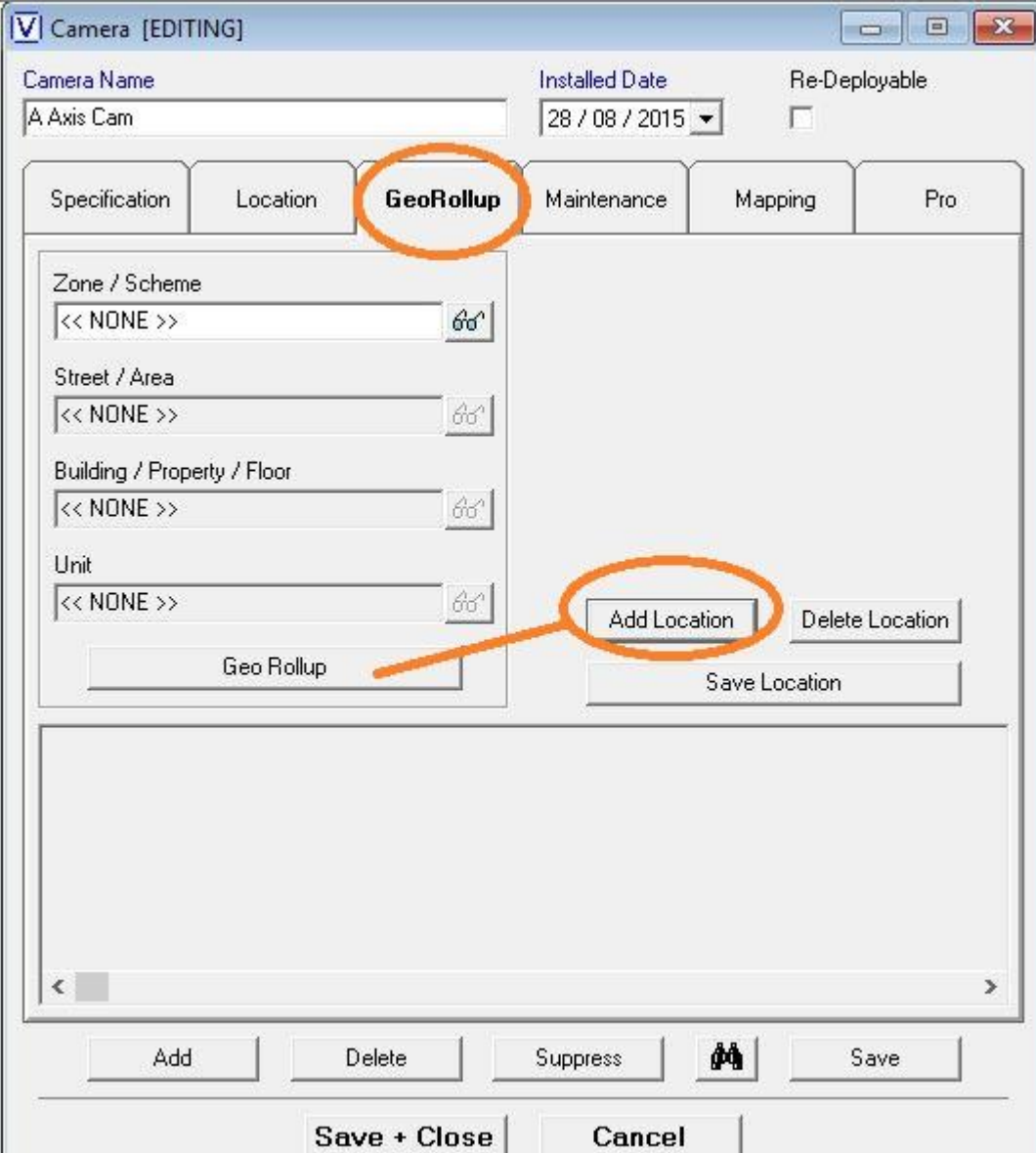
This could be a particular make or model.

This is a user defined lookup and must be populated before it can be used.

2. **Location:** This tab allows a user to specify relevant location description – in the adjacent box a '*Location Alias*' can also be added.

3. **GeoRollUp:**

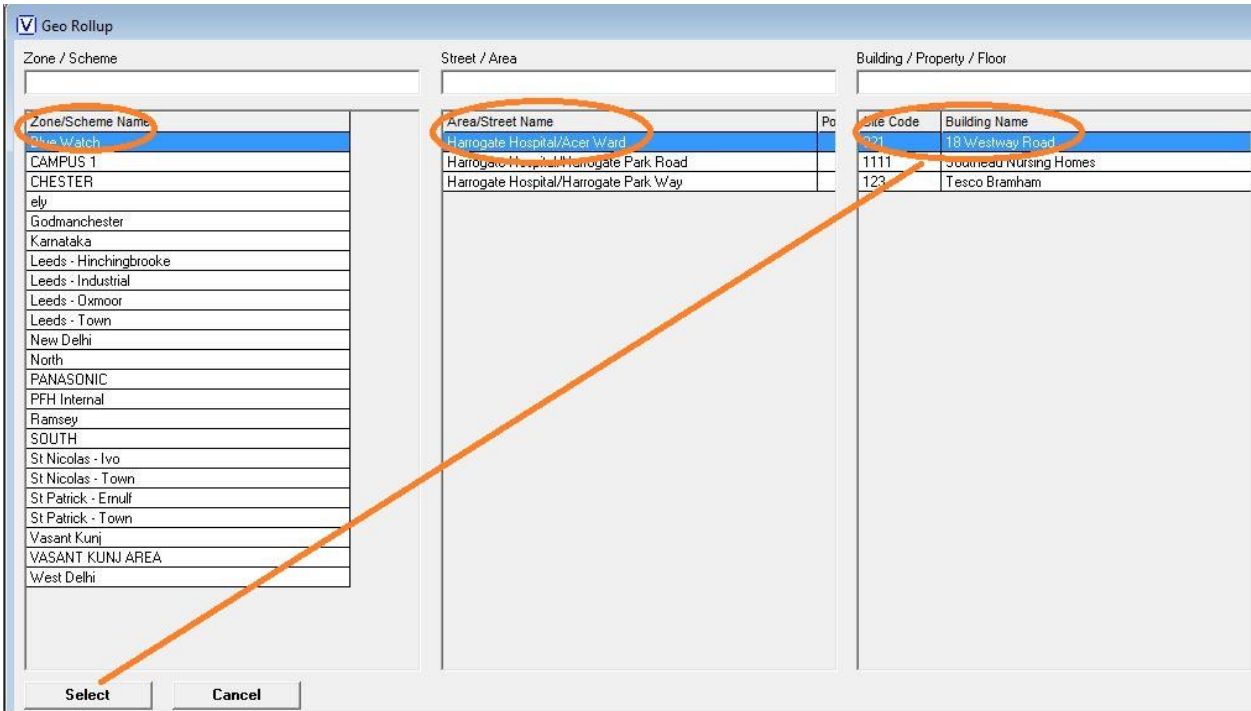
Click the 'GeoRollUp' tab then 'Add Location' as shown below



The screenshot shows the 'Camera [EDITING]' window. The 'GeoRollUp' tab is selected and circled in orange. The 'Add Location' button is also circled in orange, with an orange arrow pointing to it from the 'Geo Rollup' text field. The window contains the following fields and buttons:

- Camera Name: A Axis Cam
- Installed Date: 28 / 08 / 2015
- Re-Deployable: ☐
- Tabs: Specification, Location, **GeoRollUp**, Maintenance, Mapping, Pro
- Zone / Scheme: << NONE >>
- Street / Area: << NONE >>
- Building / Property / Floor: << NONE >>
- Unit: << NONE >>
- Buttons: Add Location, Delete Location, Save Location
- Bottom Bar: Add, Delete, Suppress, Save, Save + Close, Cancel

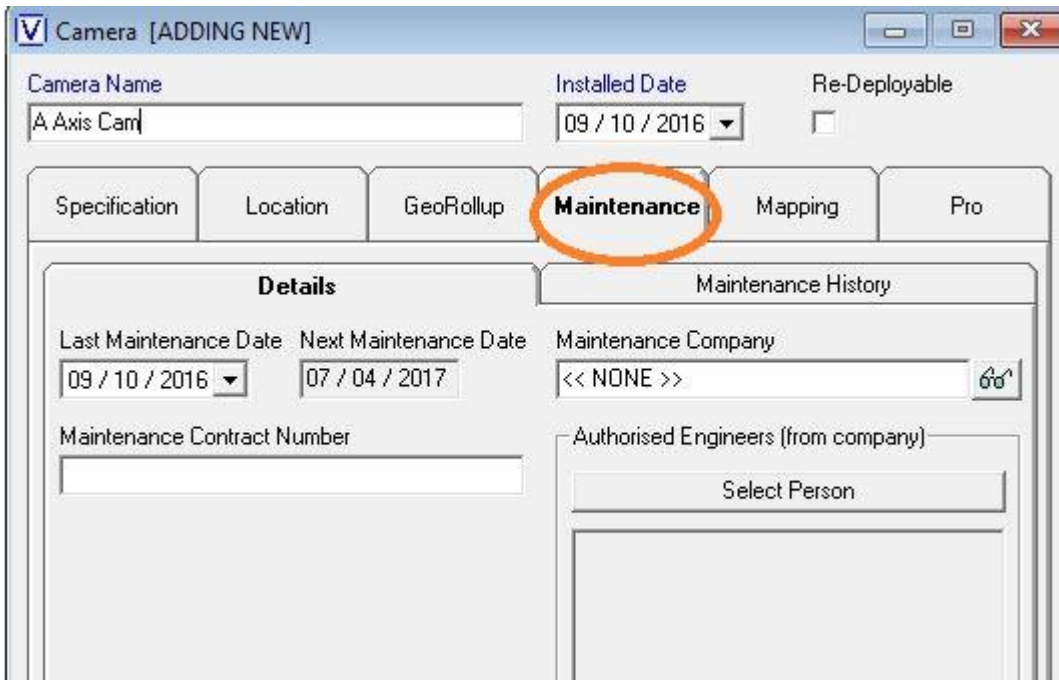
Existing 'Zone/Scheme/Street/area/Building' will be listed on the left. Click on the relevant '**Geo Rollup**', and use the arrows to select the 'Areas/Streets' from the list, as shown above



Zone / Scheme	Street / Area	Building / Property / Floor
Zone/Scheme Name	Area/Street Name	Building Name
Blue Watch	Harrogate Hospital/Acer Ward	18 Westway Road
CAMPUS 1	Harrogate Hospital/Harrogate Park Road	1111
CHESTER	Harrogate Hospital/Harrogate Park Way	123
ely		Tesco Bramham
Godmanchester		
Karnataka		
Leeds - Hinchingsbrooke		
Leeds - Industrial		
Leeds - Oxmoor		
Leeds - Town		
New Delhi		
North		
PANASONIC		
PFH Internal		
Ramsey		
SOUTH		
St Nicolas - Ivo		
St Nicolas - Town		
St Patrick - Ernulf		
St Patrick - Town		
Vasant Kunj		
VASANT KUNJ AREA		
West Delhi		

Click on Select button on left bottom corner then press '**save location**' for saving location details

4. Maintenance



Camera Name: A Axis Cam

Installed Date: 09 / 10 / 2016

Re-Deployable: ☐

Specification Location GeoRollup **Maintenance** Mapping Pro

Details

Last Maintenance Date: 09 / 10 / 2016

Next Maintenance Date: 07 / 04 / 2017

Maintenance Company: << NONE >>

Maintenance Contract Number:

Authorised Engineers (from company):

Select Person

5. Click the '**Maintenance**' tab, as shown below:

NOTE: All information requested on this tab is optional

Use the drop-down menu to define the '**Last Maintenance Date**', as shown above

The following additional

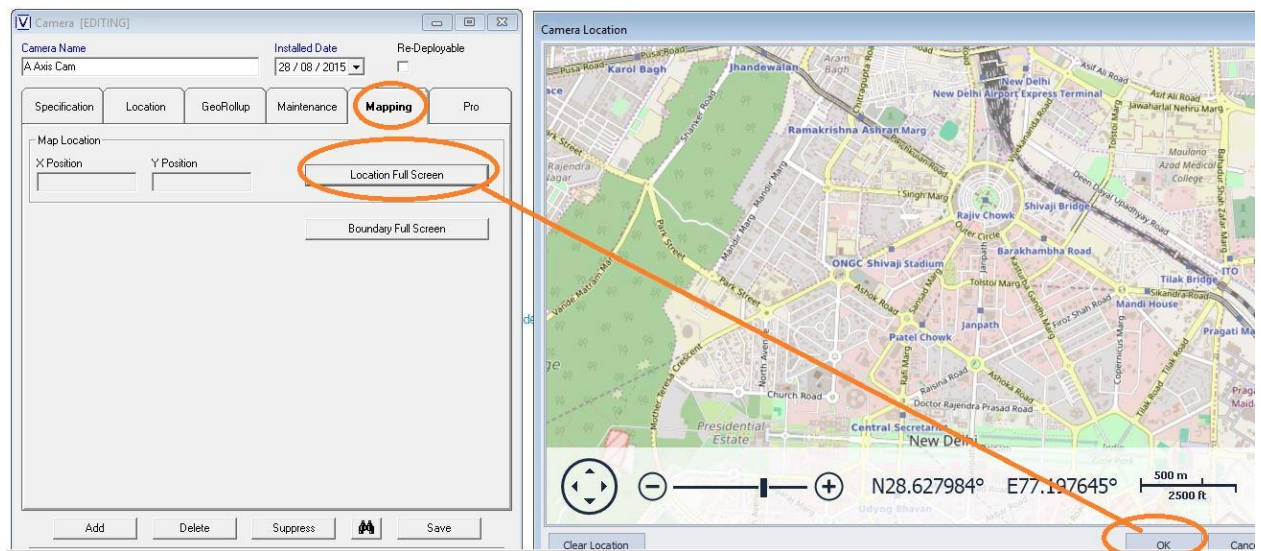
information can also be provided by completing the highlighted fields as shown:

- Maintenance Contact Number
- Maintenance Company
- Authorised Engineers

NOTE: The additional '**Maintenance History**' tab will show an audit history of maintenance visits once they have been created.

6. Mapping

Click the 'Mapping' tab, as shown below

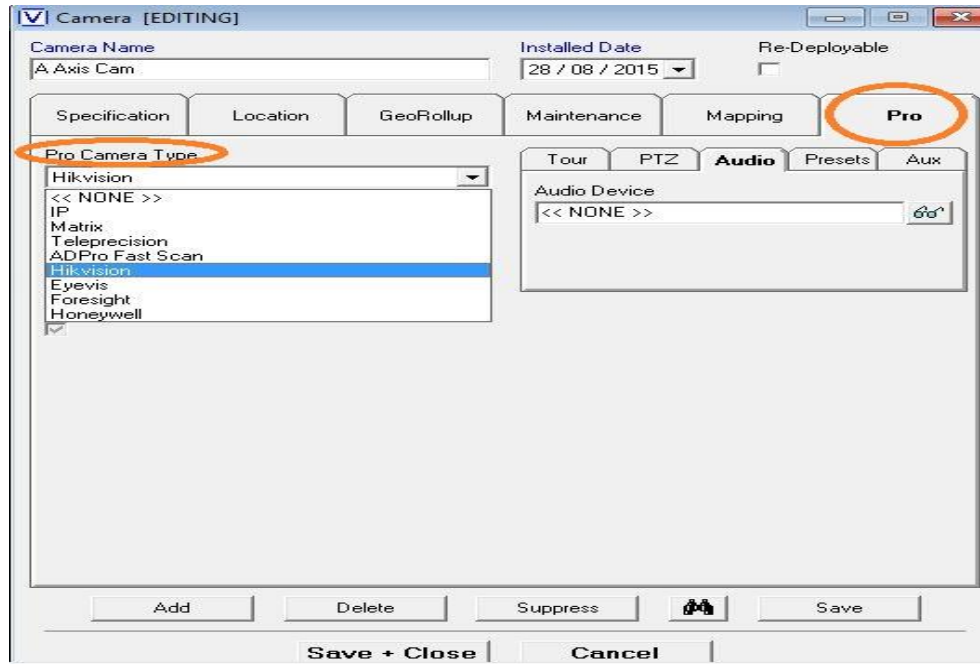


The 'Mapping Location' window will be displayed user need to 'Right Click' on map to define location where cam was located then 'OK' as shown above

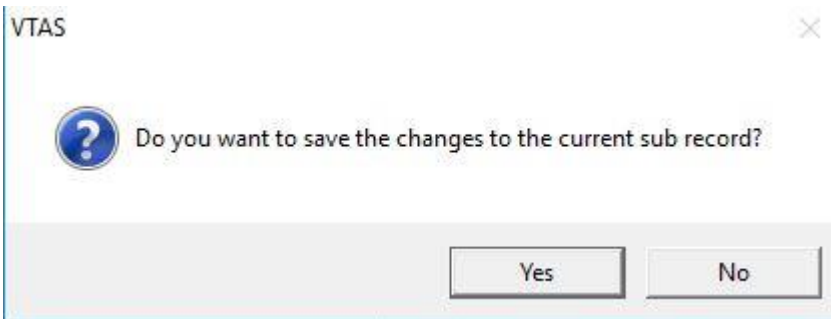
7. Pro

Click the 'Pro' tab, as shown below

Note: -This tab is Mandatory for Operator to select Camera type like: - Hikvision, Honeywell, Wavestore VMS, Milestone VMS, IP etc.
Based on Licensed



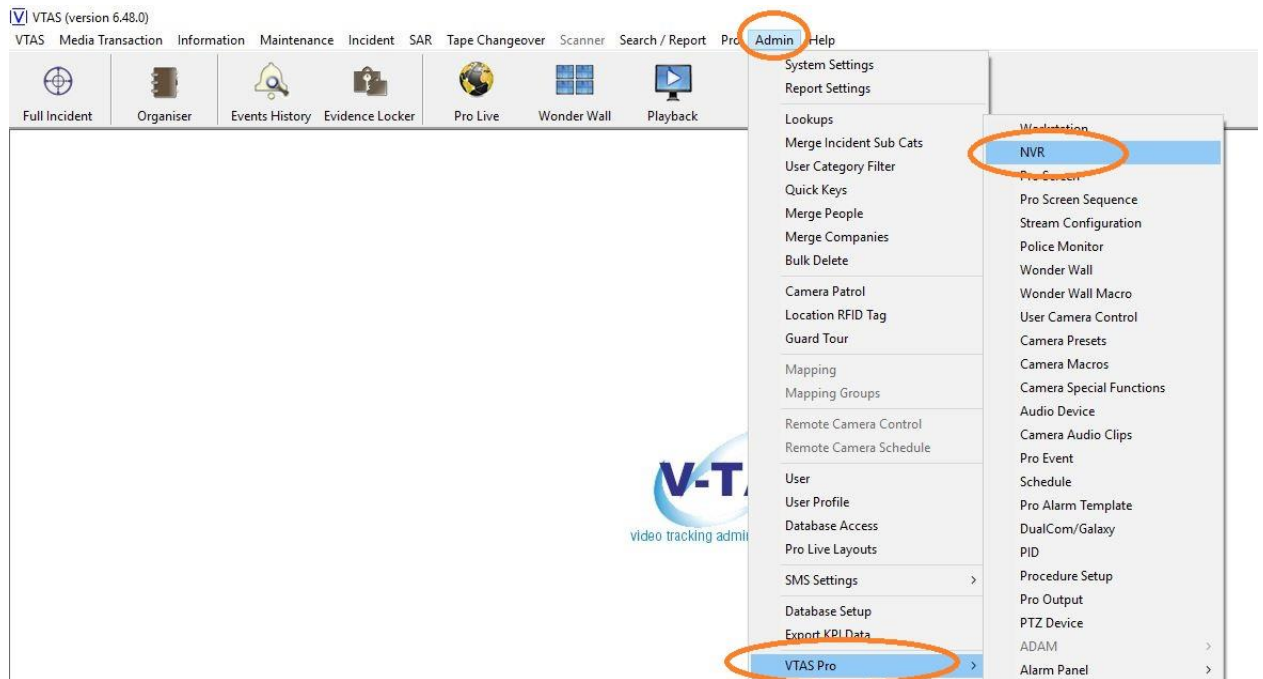
Click the 'Save + Close' button to complete and save the 'Camera' record, as shown below:



This Popup Window will appear 'Yes' for continue with defined information and 'No' for discard

Adding NVR/DVR

1. Login to 'VIEWSCAPE'. Select 'Admin' from the toolbar menu, then from the drop-down menu select 'VIEWSCAPE Pro', then select 'NVR', as shown below



2. The '**NVR ADDING NEW**' window will appear, as shown below

**Note: NVR Type
Based on
software license**



- **NVR Alias:** Type in a descriptive name for the 'NVR' under the heading '*NVR Alias*'
- **NVR Type:** This tab Allows user to specify NVR Type like Hikvision (NVR/DVR), Honeywell, Wavestore etc.
- **User Name:** in the white box under the heading 'User Name', as highlighted - enter a valid 'User Name' for the 'NVR/DVR'
- **Password:** in the white box under the heading 'Password', as highlighted - enter a valid 'Password' for the 'NVR/DVR'

3. Click on the '**Recording Channels**' tab, as highlighted below

The screenshot shows the 'NVR [EDITING]' window. The 'NVR Alias' is 'Hik NVR' and the 'NVR Type' is 'HikVision'. The 'Recording Channels' tab is active. The 'Num Of Channels' is set to 35. The 'Channel Type' is set to 'IP Camera'. The 'Save Channel' button is highlighted. The 'Update' button is also highlighted. The 'Channel Source' is set to 'IP Camera'. The 'IP Recording Configuration' section shows 'Resolution' as '<< NONE >>' and 'FPS' as '0'. The 'Transport' is set to '<< NONE >>'. The 'Add', 'Delete', and 'Save' buttons are at the bottom. The 'Save + Close' and 'Cancel' buttons are at the bottom right.

Enter the number of channels the 'NVR' has in total under the heading '**Num. of Channels**', as shown.

Click the '**Update**' button to refresh the '**Num. of**

Channels' information after a change has been made

NOTE: If the buttons on this tab are not accessible (grayed-out), click the 'Save' button to save the 'NVR' record first – once saved, all buttons on this tab will be available

4. Once the 'Num. of Channels' has been defined (as per the last step), each channel will appear on an individual line as shown below

Click on a '**Recording Channel**', the '**Channel**' will be highlighted **blue** to identify the selection

Note: For **DVR**, we use recording channels up to 32 and for **NVR** we use recording channels after 32

NVR [EDITING]

NVR Alias: Hik NVR NVR Type: HikVision

Num Of Channels: 35 Update

Channel	Type	Resolution	FPS	Transport
25	0			
26	0			
27	0			
28	0			
29	0			
30	0			
31	0			
32	0			
33	0			
34	0			
35	0			

Save Channel

Channel Source

Channel Type

- IP Camera
- Channel Not In Use
- IP Camera
- Analog Camera
- IP Workstation
- Analog Workstation
- IP Pro Screen
- Analog Pro Screen

IP Recording Configuration

Resolution: << NONE >> FPS: 0

Transport: << NONE >>

From the drop-down menu under the heading '**Channel Source**', select one of the following options to define the '**Channel Type**':

- ❖ Channel Not In Use
- ❖ IP Camera
- ❖ Analog Camera
- ❖ IP Workstation
- ❖ Analog Workstation
- ❖ IP Pro Screen
- ❖ Analog Pro Screen

This example shows how to configure a '**Recording Channel**' for an '**IP Camera**'

NVR [EDITING]

NVR Alias: Hik NVR NVR Type: HikVision

Num Of Channels: 35 Update

Channel	Resolution	FPS	Transport	Channel Name
25	0			
26	0			
27	0			
28	0			
29	0			
30	0			
31	0			
32	15	False	Hik NVR Cam 1 Lobby Area	
33	0			
34	0			
35	0			

Channel Source: Channel Type: IP Camera Camera: Hik NVR Cam 1 Lobby Area

IP Recording Configuration: Resolution: 1280x720 FPS: 15 Transport: H264 Multicast

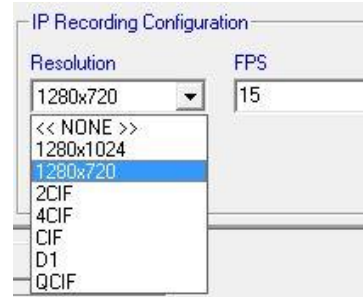
Add Delete Save

Save Channel

- Click on a 'Recording Channel', the 'Channel' will be highlighted 'Blue' to identify the selection.
- From the drop-down menu under 'Channel Type' select 'IP Camera', as shown.
- Click on the 'Glasses' button adjacent to 'Camera', as highlighted. The 'Camera Name Look Up' window will appear - Click the 'Asc Search' button to list all 'Camera Names' in ascending order. Click the 'Camera Name' relating to the 'NVR Channel' being configured.
If camera is not available, please follow the [Adding new Camera](#) Section.

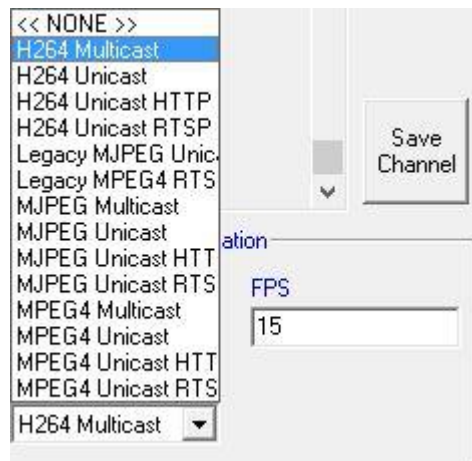
Complete the remaining input fields as shown below, then click the 'Save' button:

8. Use the 'Resolution' drop-down menu to define the 'IP Camera Image Resolution' from the below list



The image shows a dialog box titled "IP Recording Configuration". It has two main sections: "Resolution" and "FPS". The "Resolution" section has a drop-down menu currently showing "1280x720". The "FPS" section has a text input field containing "15". The drop-down menu for Resolution is open, showing the following options: "<< NONE >>", "1280x1024", "1280x720" (highlighted), "2CIF", "4CIF", "CIF", "D1", and "QCIF".

9. Use the 'Transport' drop-down menu to define the 'IP Camera Image Compression' from the below list



The image shows a "Transport" drop-down menu with the following options: "<< NONE >>", "H264 Multicast" (highlighted), "H264 Unicast", "H264 Unicast HTTP", "H264 Unicast RTSP", "Legacy MJPEG Unicast", "Legacy MPEG4 RTS", "MJPEG Multicast", "MJPEG Unicast", "MJPEG Unicast HTTP", "MJPEG Unicast RTSP", "MPEG4 Multicast", "MPEG4 Unicast", "MPEG4 Unicast HTTP", "MPEG4 Unicast RTSP", and "H264 Multicast". To the right of the menu is a "Save Channel" button. Below the menu, there is a "FPS" input field containing "15".

Click the 'Save' or 'Save + Close' button to complete and save the 'NVR' record

10. The below example shows an 'NVR' record configured with multiple 'Recording Channels'



Channel	Zone	Is NVR	Camera Name	Camera Type	Camera Model
25	0				
26	0				
27	0				
28	0				
29	0				
30	0				
31	15	False	Building A Zone 1		
32	15	False	Hik NVR Cam 1 Lobby Area		
33	25	False	Building A Zone 3		
34	25	False	Building A Zone 8		
35	20	False	Building A Zone 4		

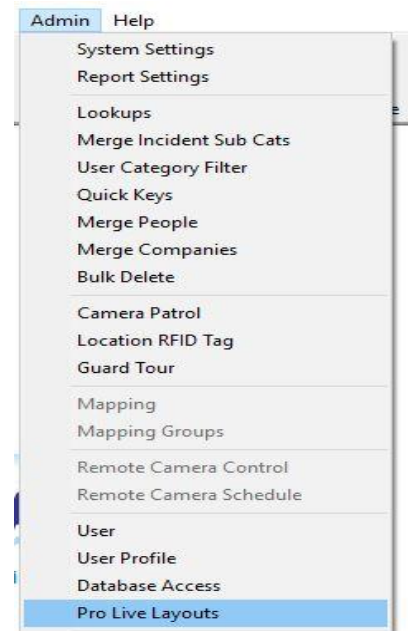
The highlighted 'Recording Channel' shows how the 'IP Camera' for channel 35 has been configured.

To make changes to an existing 'NVR' record, click the 'Edit' button.

NOTE: When the 'Edit' button has been clicked and changes made, 'Edit' button will be replaced with the 'Save' button.

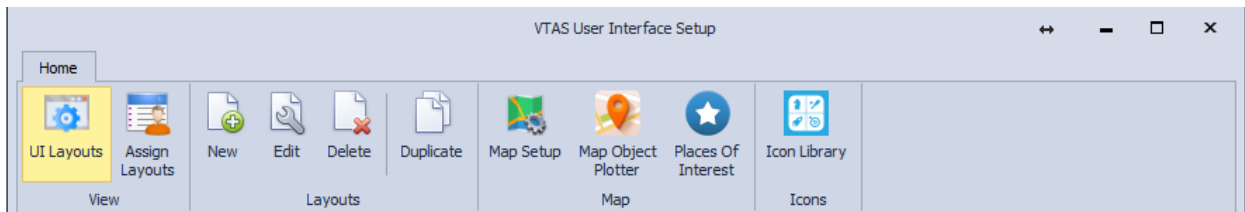
Configuration Pro-Live Layout

1. Login to 'VIEWSCAPE'. Select 'Admin' from the toolbar menu, then from the drop-down menu select 'Pro Live Layouts'



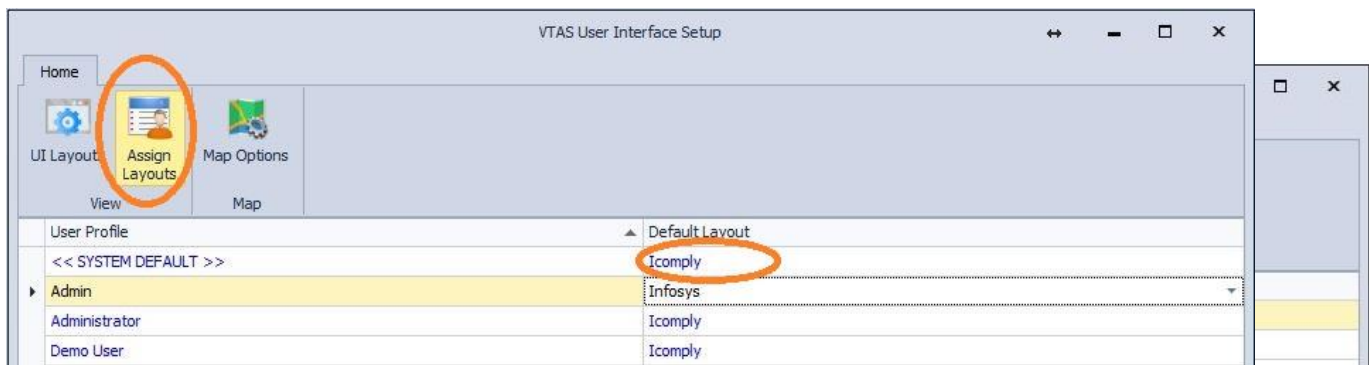
With this tab Viewscope enables to give Add New Layout, Assign Layouts, Edit Layout, Delete Layout, create duplicate layout and Set map default location.

2. **UI Layout:**
All Existing Layouts will be visible here on this tab.

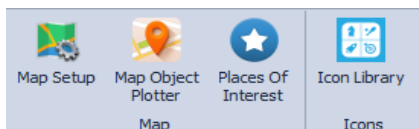


3. **Assign Layouts:**

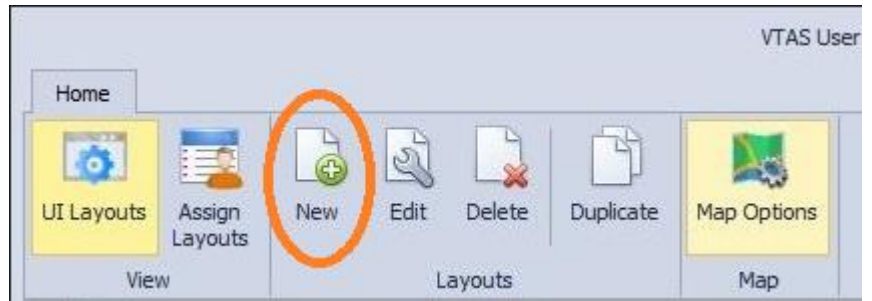
Admin or which has admin rights can assign default System Layout or layout to User.



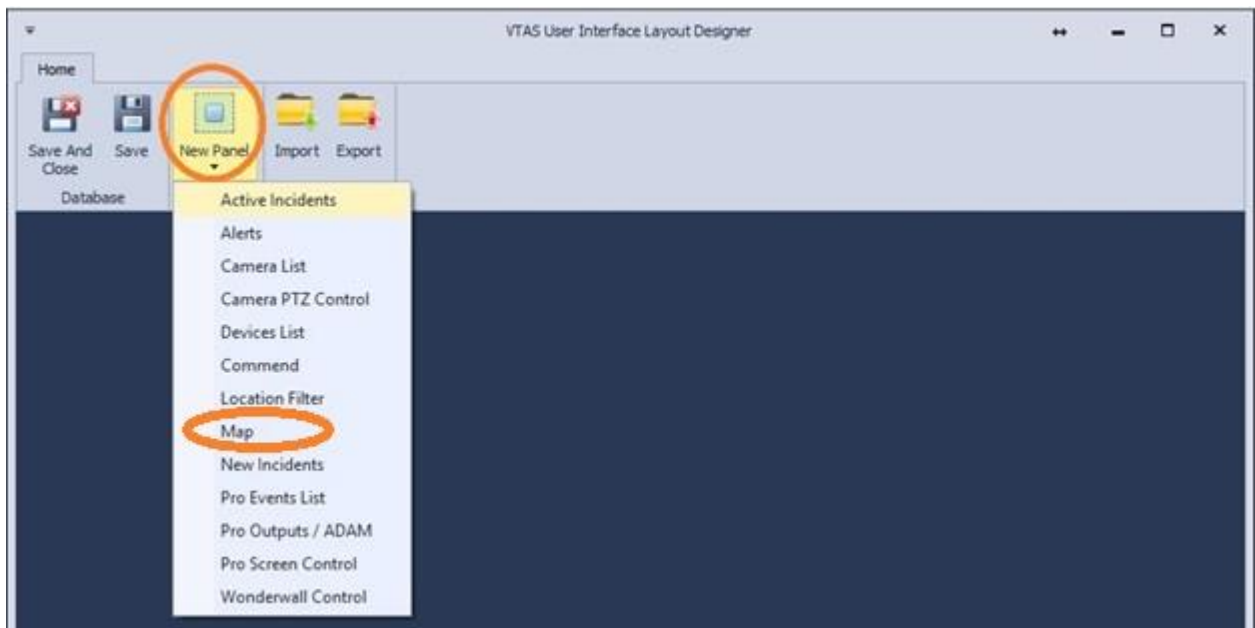
Click on default Layout to assign



4. **New:** This tab enables user to create a new layout And allows you to add forms as per use



Use New Panel tab to add forms for Customized Pro Live Form

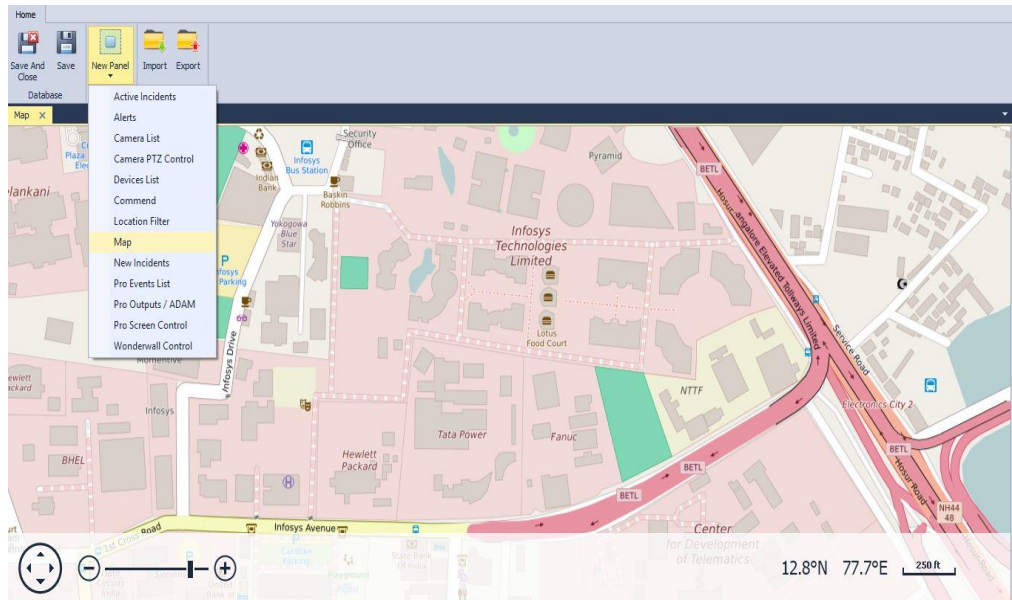


Click on Map to add on Pro-Live Screen

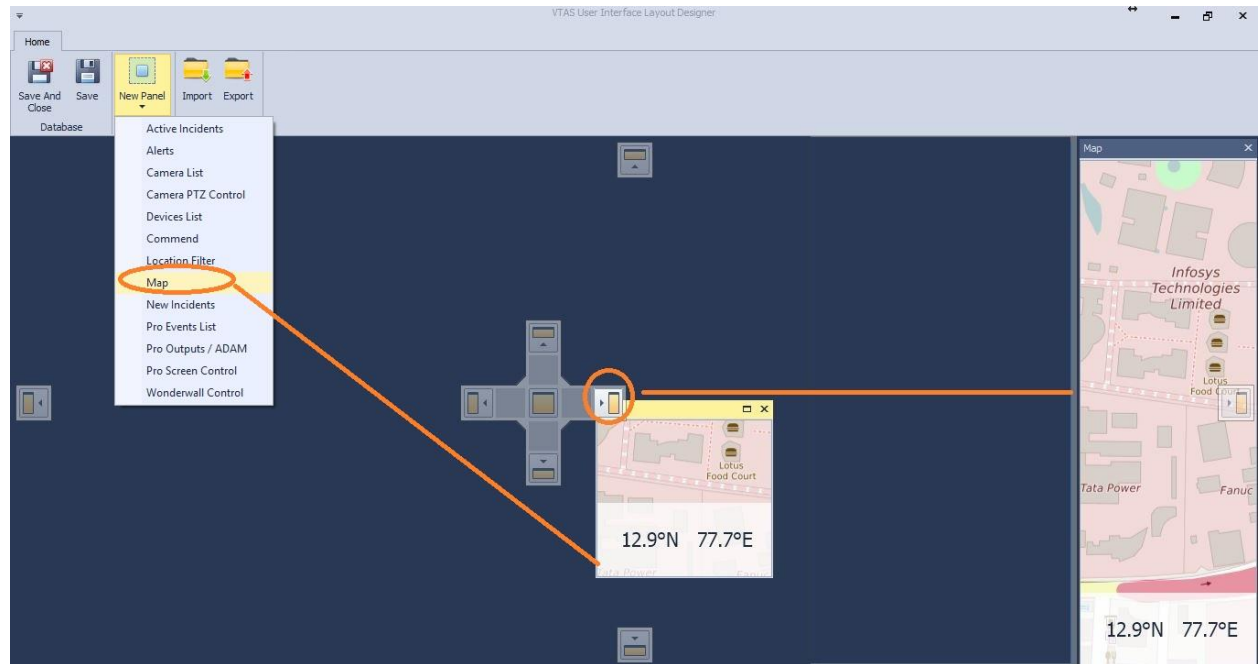
Note:

Layout is totally customized
you can add or remove form
or change the view of form.

- **Active Incident:** Form where user can acknowledge manually created incidents
- **Alerts:** Form where incident generated by any integrated application and user can act on open incidents
- **Camera List:** All Cams are there and user can see and stream
- **Camera Ptz:** All Ptz Controllers
- **Device List:** All the Intrusion/galaxy panel list
- **Commend:** Intercom System
- **Location Filter:** GeoRollUp (area/street, Zone and Building)
- **Map:** Live Open Street Map
- **New Incidents:** Form where user can Create manual incident
- **Pro event List:** All Event List
- **Pro Output/Adam:** All I / O Devices can control form this form
- **ProScreen Control:** User can change Surface Controller Layout with the use this form
- **Wonderwall Control:** Form will give user to access all Wonderwall macro, sequence and some more

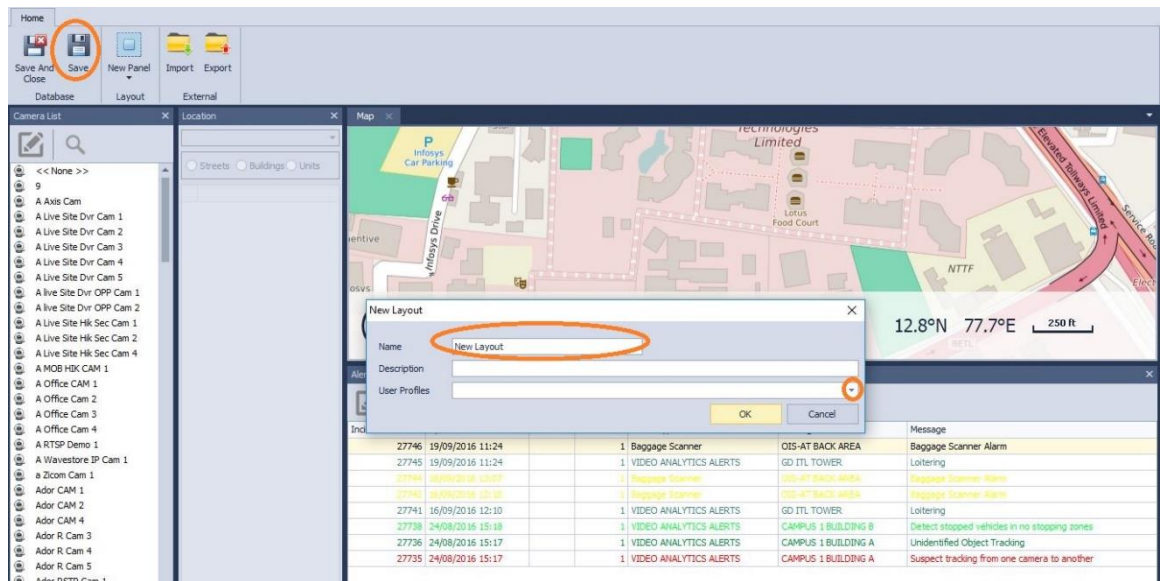


To add any form in layout









- Click on New Panel it gives you all the available form list
- Click on form to add
- Drag and drop form where you want to be.
- Customized layout per you/user

Save Layout



- Click on Save button once layout complete
- Description is optional to small brief about layout
- Select tab to assign layout to user profile
- Confirm to click 'OK' and for Discard click 'Cancel'

Home		
		
Map Setup	Map Object Plotter	Places Of Interest
Map		
		
Icon Library	Duplicate	Map Options
Icons		
Name	Description	Available To User Profiles
▶ Icomply		Admin, Administrator
Infosys		Administrator
New Layout		Admin, Administrator, Demo User

Note: All Created layouts with assigned user profiles you can see in 'UI Layouts'

5. Edit:

This allows you to edit any existing layout if you have rights to do.

6. Delete:

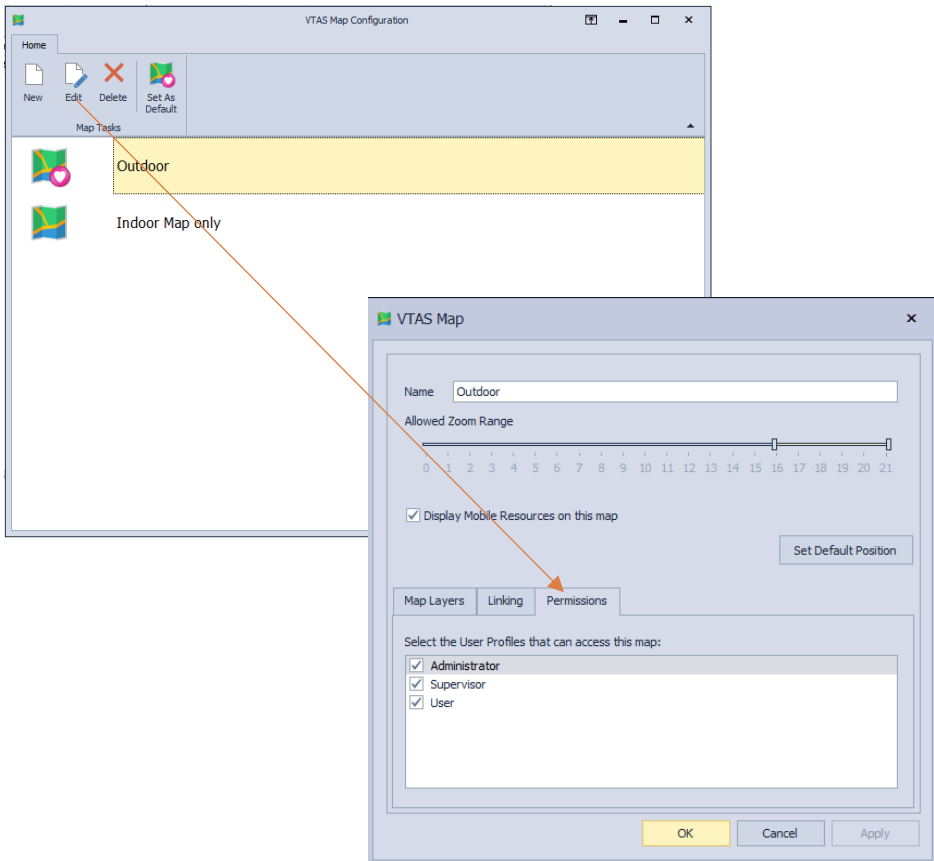
This allows you to delete existing Layout from this button

7. Duplicate:

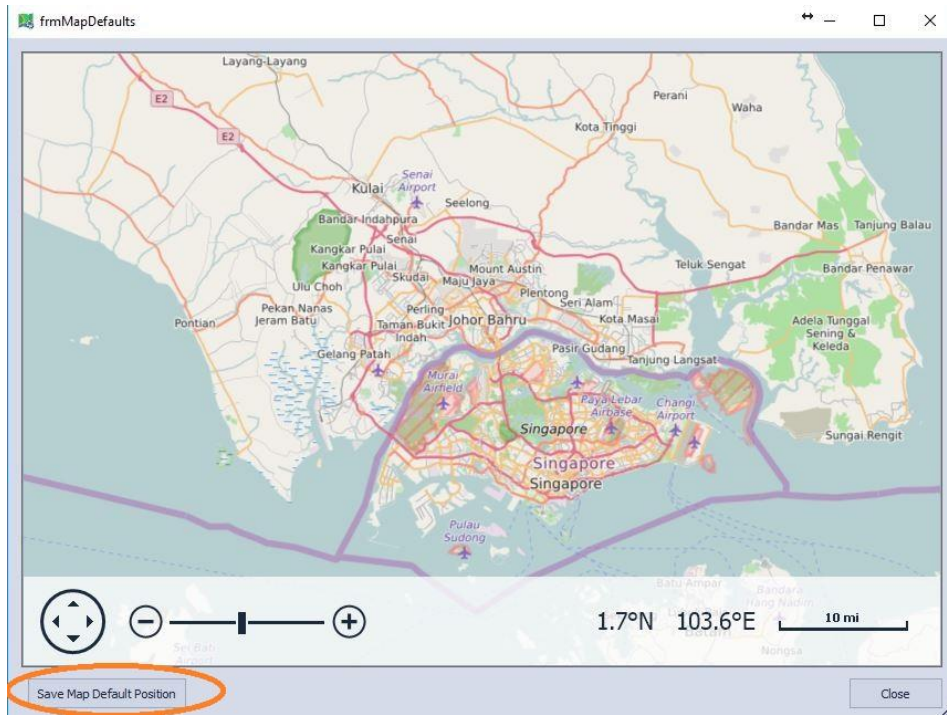
This allows you to create duplicate layout

8. Map Options:

- Inside Map Setup Admin user can view all configured maps, Here Admin can also Define the Permissions on Map so Indoor Operator can only view Indoor map, Outdoor operator can view Outdoor map and Admin Can view all maps.

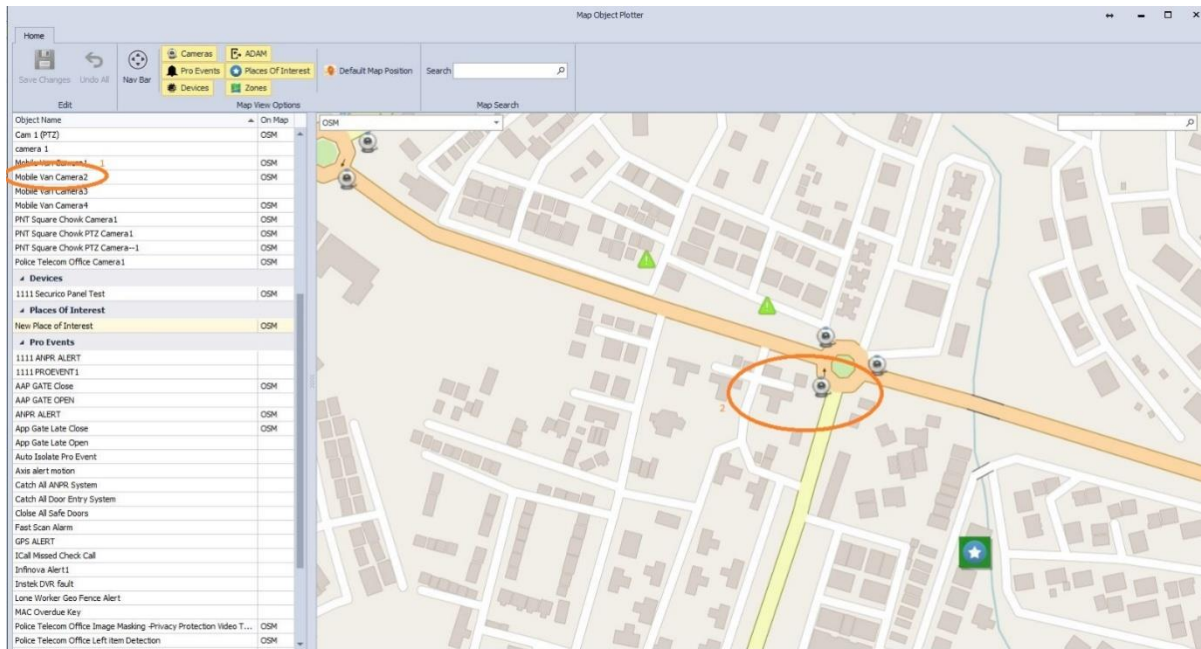


Click on **Edit**-> Permissions
Select **User Profiles** where
Admin wants to give Maps
rights.



9. Map Object Plotter

The map plotter allows all objects (cameras, devices, proevent etc.) to be plotted from the same place. This means it's much quicker to setup sites and plot all the cameras for example as shown below.



*Note:
Click on
Object
then
"Right
click"
on
same
place
where
you
want to
plot*

10. Places of Interest

'Places of interest' is just like a map shortcut. They are only available on systems with multiple maps now.

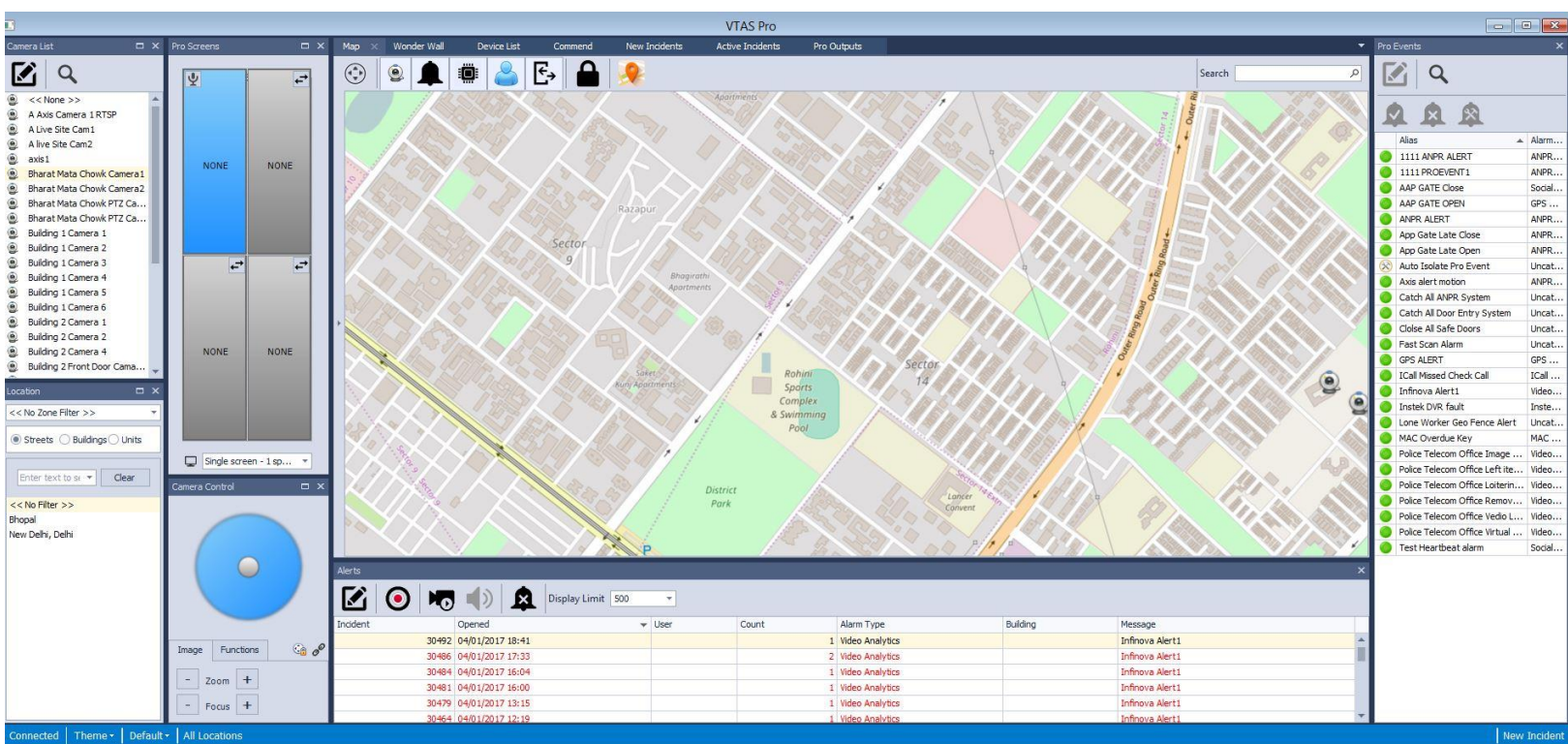
11. Icon Library

Icon library is for adding custom icons for devices.



Using Pro-Live Layout

Finally, to click on Pro Live Button on main screen to see newly created Customized layout as shown below:

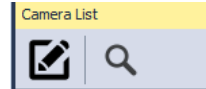


Note: Below Example for 2 monitor setups 1st is for Client workstation and 2nd for Surface controller

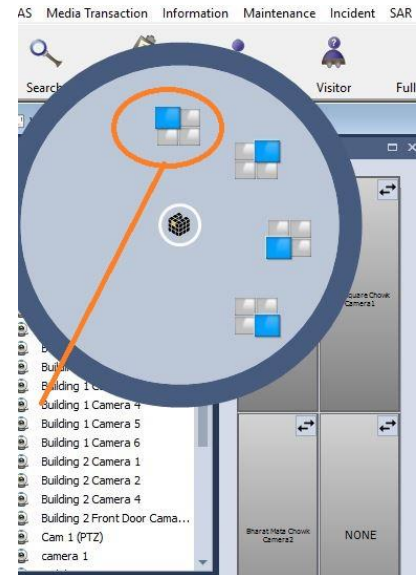
1. Camera List

Camera list allows us to select & find cameras and gives option to play By '**right clicking**' on camera and select the *Spot position where to play.

Operator can Plot camera and search camera from here with the help of buttons just bottom on the '*Camera list*'

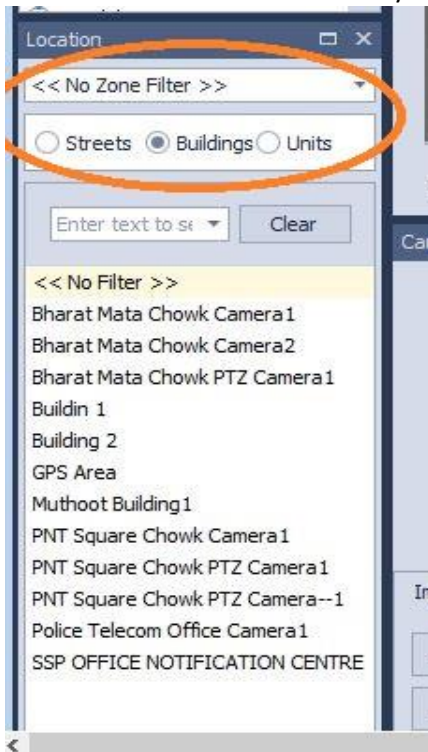


*Spot – Highlighted '**Blue**' square window is called Spot window and rest called cues



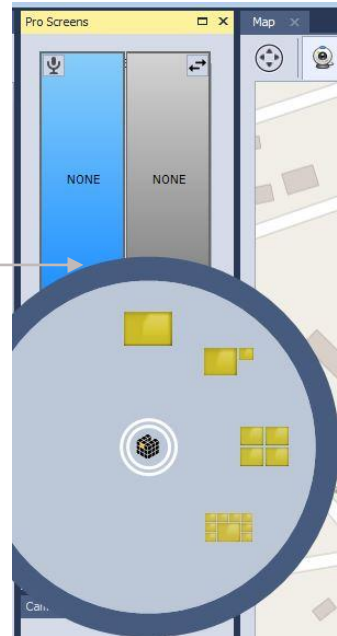
2. Location

Location List enables multiple ways to filter **Camera's**, so it's effortless for users to view Camera's by Zone/Streets/building and units.

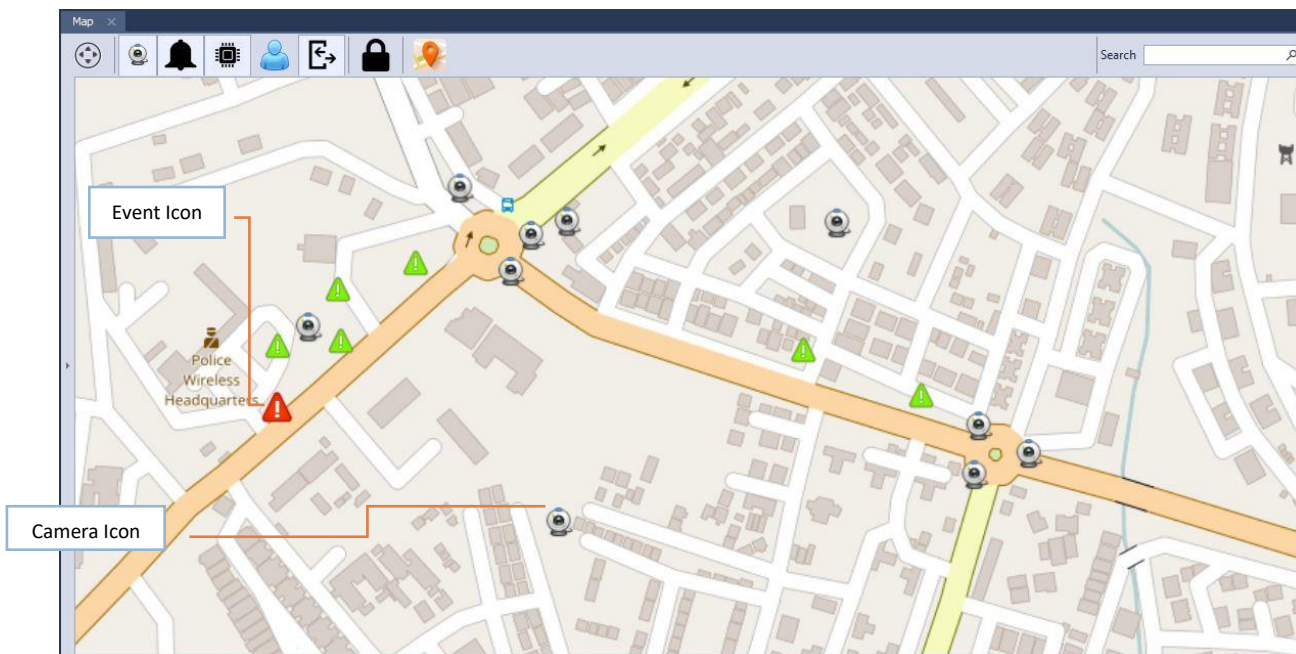


3. Pro Screens

Pro Screen tab enables users to change the surface layout, if user wishes to change just command to 'Right Click' on Pro screen grid & select the layout. You can drag and drop camera onto spot or cues screen to play or just right click onto camera and select spot or cues screen.

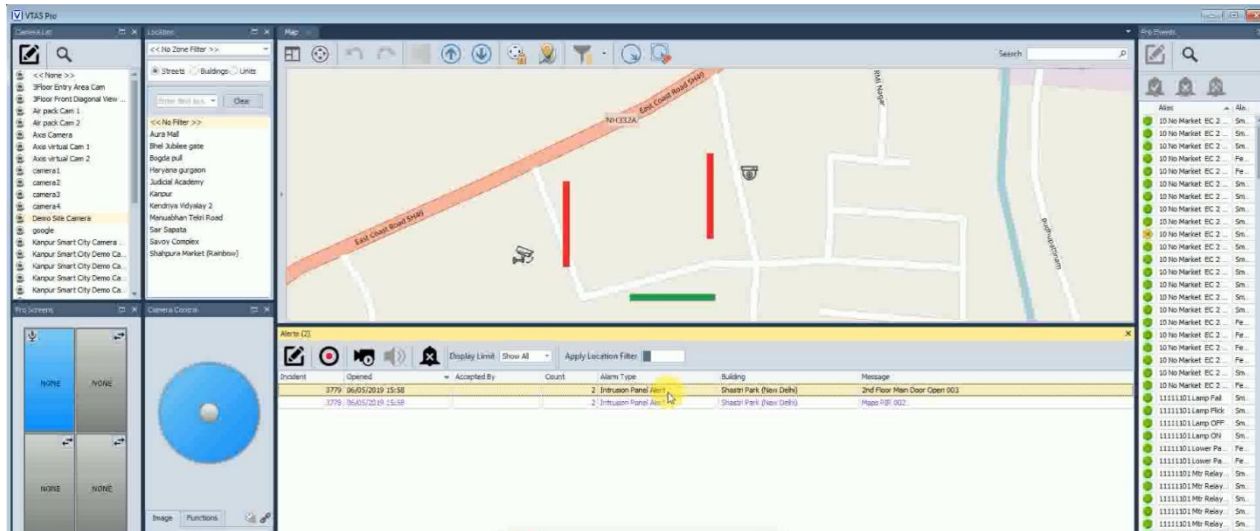


4. Map

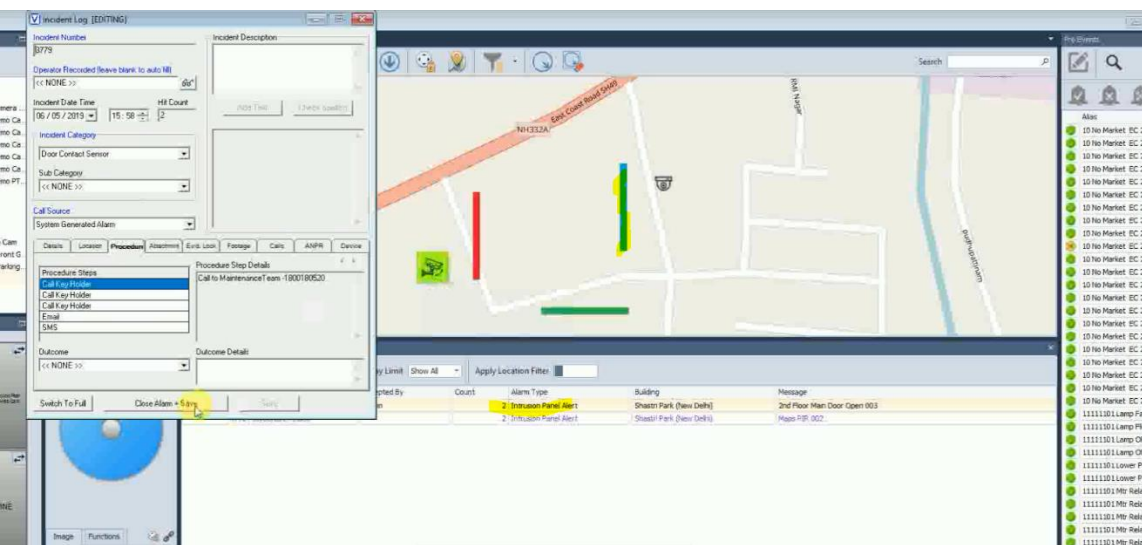


Note:- All the Icons of Camera & Events are customizable & Flexible.

5. Alerts



- On this Main Prolive Tab user can see all triggered Events on Map with Respective color coding.
- All icons always be in Green color in normal state.
- Once any events triggered alerts will be Pop Up on Map with Red color and events also visible in below Alert tab.



- After Handling Event Icon color on map turn onto different color Blue and new event window will be visible to Operator.



- After closing the event, icon color turn back onto Green color on Map.

On this alerts tab you will receive all the alerts like Critical, time sensitive, Vms, Dvr alarms etc.

Note: - Every alert has a unique incident number auto generated by Viewscape Application and it's significant for reporting resolutions.
You will get all the basic explanation of alerts on this form with priority and color coding wise.
we can define alarms priority and color of alerts at the time of commissioning.



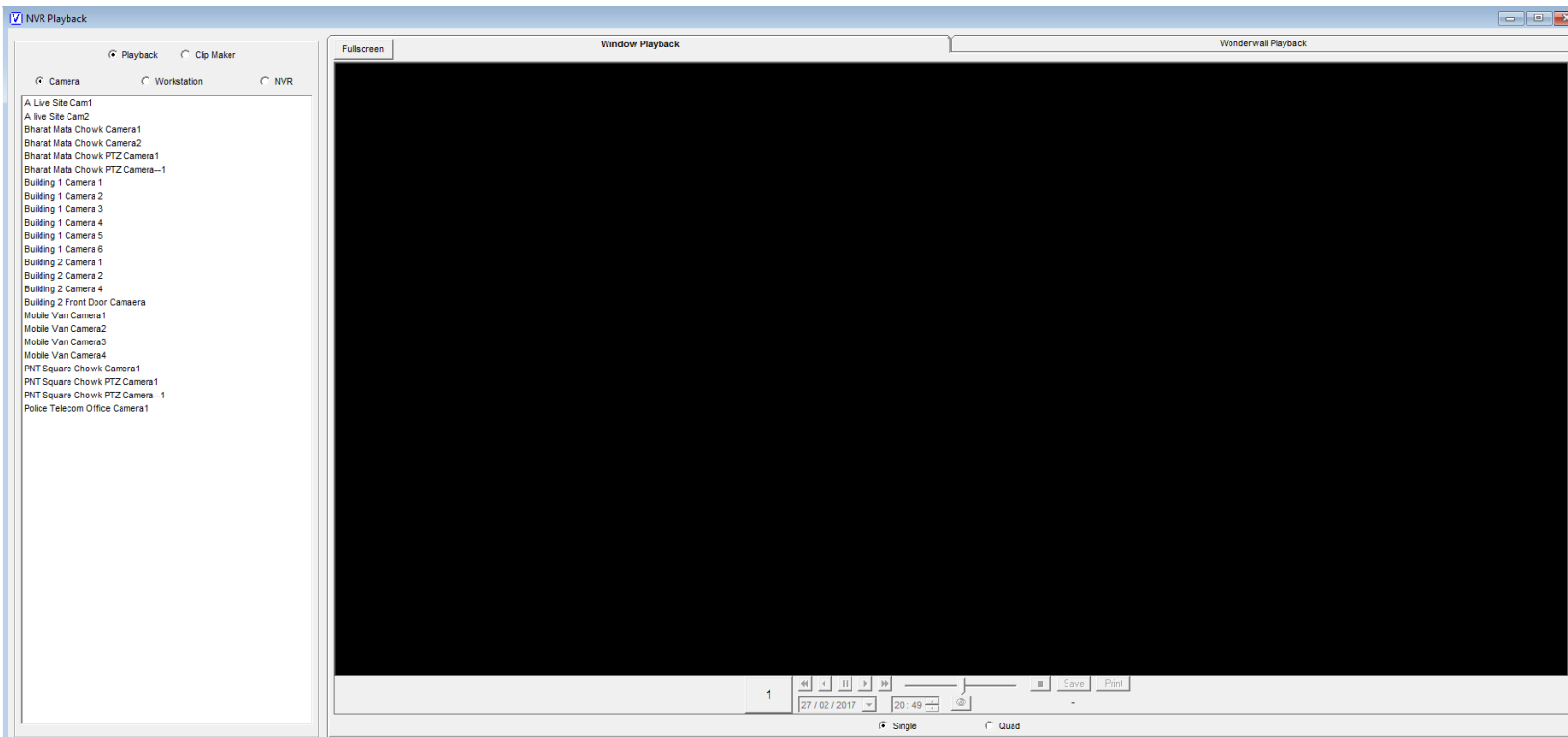
Playback Footage

Viewscape Enables user to view Playback.



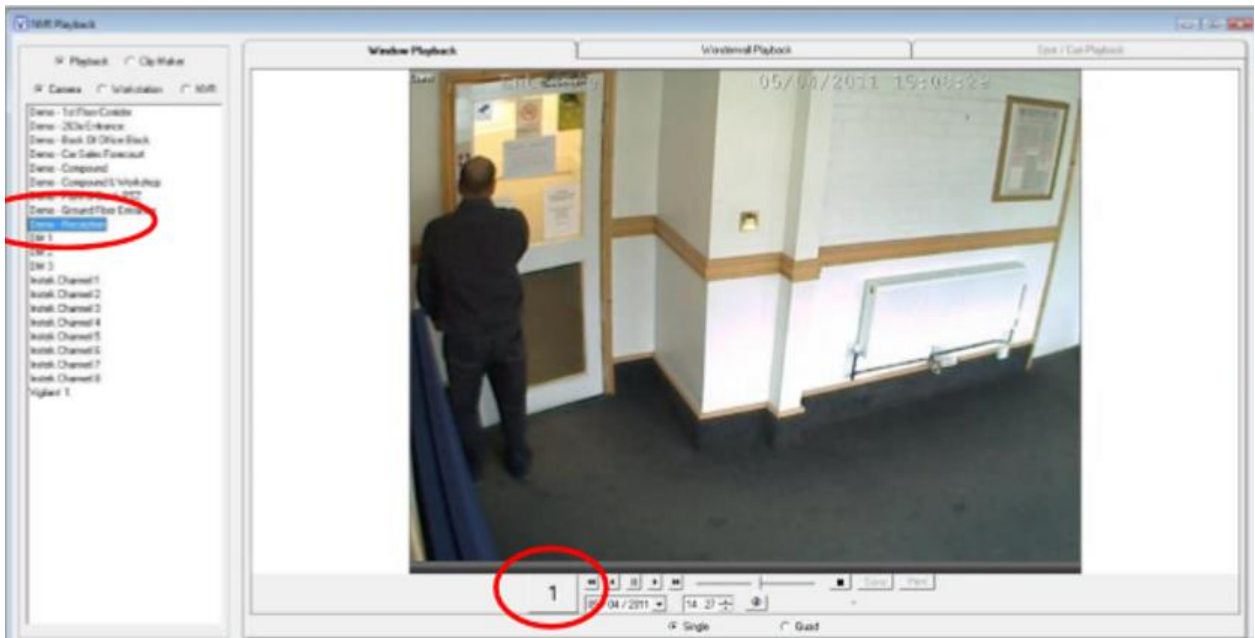
1. Login to VIEWSCAPE. Click on 'Playback' from the toolbar menu

Once 'NVR Playback' is selected, a new window will appear displaying a black screen under the tab of 'Window Playback'. This window will display the chosen footage in this position



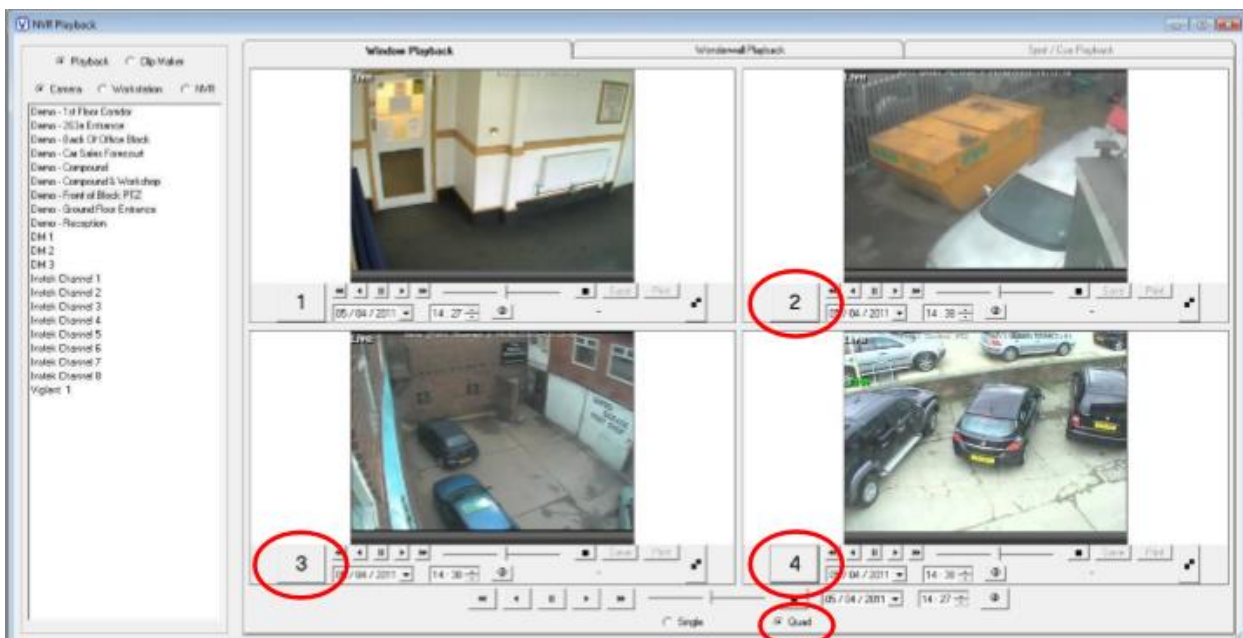
2. To display footage in the 'Window Playback', double-click on a camera or recording channel as listed under the previous 'Camera', 'Workstation', or 'NVR' options. Then click the button labeled '1' near the bottom of the screen.

The (live) video feed of the selected camera or recording channel will now be displayed.



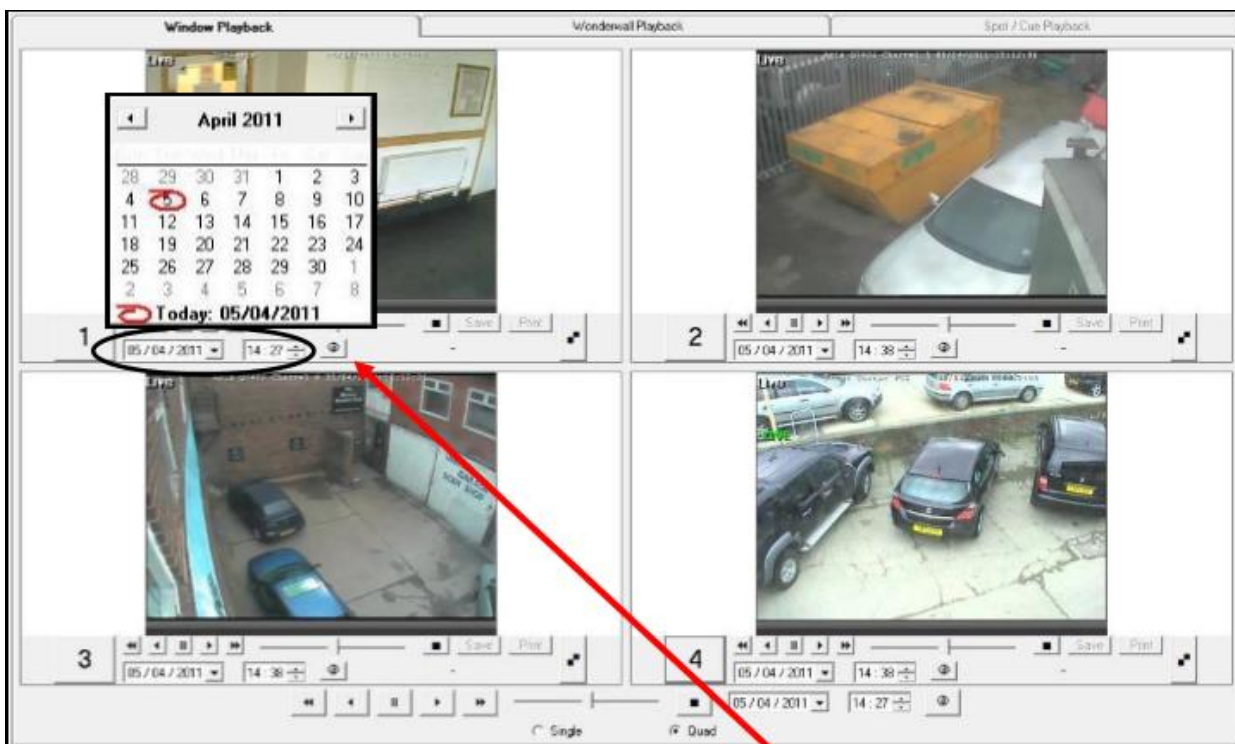
To display up to four video channels in 'Window Playback', click the button labelled 'Quad' and repeat the above steps and apply the desired live video to the additional available screens.

Once the camera or recording channel has been selected, click the buttons labeled '2', '3', or '4' respectively to assign the chosen video feed.



3. To playback footage of a defined date and time, click the drop-down menu beneath the corresponding screen to display a calendar with which to select a date.

Click the up/down arrows next to the time to adjust accordingly





Once the date and time has been selected, click the 'EYE' button (next to the time selection) to go to the recording as defined.

NOTE: Adjusting the date/time under each individual window in 'Quad View' will define the video to be viewed in that specific window only.

To synchronize the date/time of all four windows, use the controls at the bottom of the screen directly above the 'Quad' button.

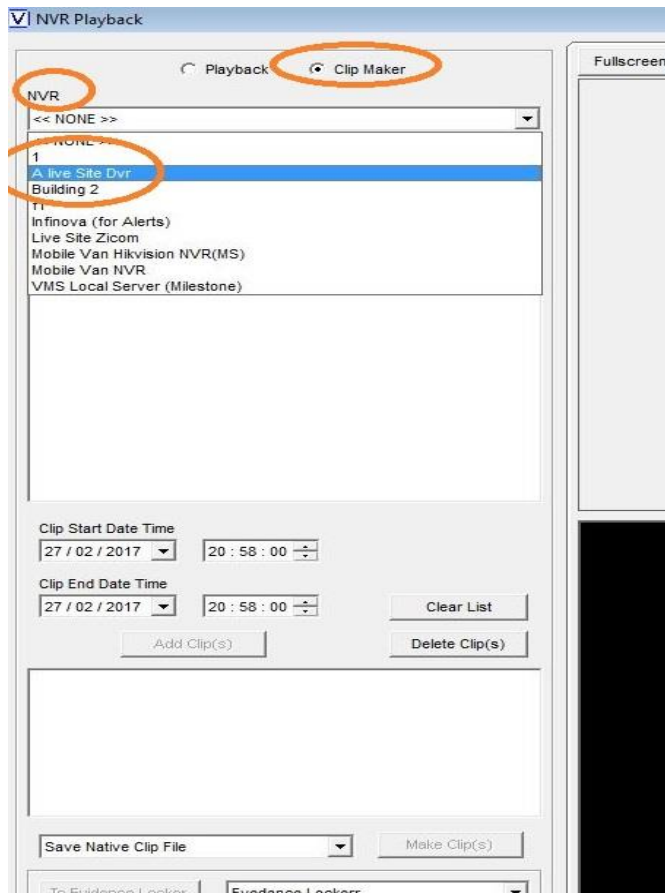




How to Download Footage

1. Open the 'NVR Playback' window as detailed in step one of [Playback Footage](#).

On the left-hand panel above the recording channels, click on the radio button labeled 'Clip Maker'. Underneath the radio button will be an 'NVR' drop-down menu. From this list select the recorder from which footage is required, as shown below





2. Click on the camera or recording channel name to select it; it will turn blue once selected – multiple channels can be selected. Click a second time to deselect; item will no longer be highlighted blue.

Specify the required date using the drop-down menu, and specify the time using the up/down arrows.

NOTE: If different dates and/or times are required from multiple channels, each channel must be selected individually to define the individual period – in this instance make sure that only one channel is highlighted blue.

If multiple channels of the same date and time are required, all required channels can be selected at once

3. When the camera or recording, channel has been selected, and the date/time specified, click 'Add Clip(s)' to confirm the selection.

To remove a selection, click 'Clear List'.

The screenshot shows the 'NVR Playback' window. At the top, there are tabs for 'Playback' and 'Clip Maker'. Below the tabs, a dropdown menu shows 'A live Site Dvr'. A list of channels is displayed, with '[01] A Live Site Cam1 (15 fps)' highlighted in blue. Below the channel list, there are date and time selection fields. The 'Clip Start Date Time' is set to '27 / 02 / 2017' and '20 : 58 : 00'. A calendar for February 2017 is shown, with the 27th highlighted. To the right of the calendar are 'Clear List' and 'Delete Clip(s)' buttons. At the bottom, there is a 'Save Native Clip File' dropdown and a 'Make Clip(s)' button.

This screenshot shows the same 'NVR Playback' window, but with the 'Add Clip(s)' button highlighted by a red circle. The 'Clip Start Date Time' is now '27 / 02 / 2017' and '19 : 58 : 00'. The 'Clip End Date Time' is '27 / 02 / 2017' and '20 : 58 : 00'. Below the date/time fields, a blue bar displays the selected clip: 'A Live Site Cam1 (15 fps) 27/02/2017 19:58:00 to 27/02/2017 20:58:00'. The 'Clear List' and 'Delete Clip(s)' buttons are still present. At the bottom, the 'Save Native Clip File' dropdown and 'Make Clip(s)' button are visible.

Clip Start Date Time
 27 / 02 / 2017 19 : 58 : 00

Clip End Date Time
 27 / 02 / 2017 20 : 58 : 00

Clear List

Add Clip(s) Delete Clip(s)

A Live Site Cam1 (15 fps) 27/02/2017 19:58:00 to 27/02/2017 20:58:00

Save Native Clip File

Make Clip(s)

Save Native Clip File
 Save Native Clip File (with player)
 Burn Native Clip File (with player)
 Burn Playable DVD
 Save AVI File
 Burn AVI File

Add To Incident << NONE >>

4. Playback footage can be save onto different formats.

Select format and click on '**Make clip**'.

5. When the processing of 'Clips' is complete, a dialogue box will appear. Click 'OK'.

Search

There are two ways to access the Search Report form: select 'Search' from the 'Search / Report' menu or click the 'Search / Report' icon on the toolbar:

In doing so, the following form will be displayed:

Search

Searches

Search Groups

Camera Searches

Camera
 Camera Deployment
 Incident
 Maintenance
 Media
 Other
 Person
 Pro
 Recorder
 SAR
 Task
 Visitor

All Cameras Maintenance by Date Time Period
 Auxiliary Camera Covers Areas/Streets
 Camera Covers Areas/Streets
 Cameras Covering Area/Street
 Cameras Usable/Unusable
 Maintenance by Date Time Period
 Maintenance by Zone by Date Time Period

All Cameras Maintenance

Date Time From
 02 / 03 / 2016 17 : 42

Date Time To
 02 / 03 / 2016 17 : 42

Hide User Time Stamp

Search

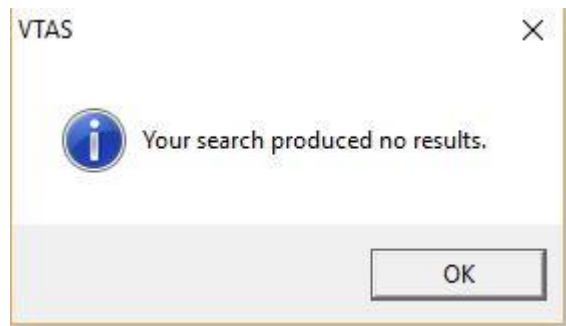


There is an extensive range of searches to choose from. Follow these steps to search on a category:

1. Choose a Search Group
2. Select the category to search on
3. Complete the Search Criteria as appropriate
4. Click the Search button.

An appropriate error message will appear if the details have not been completed correctly. Simply click 'OK' and complete the relevant detail as appropriate.

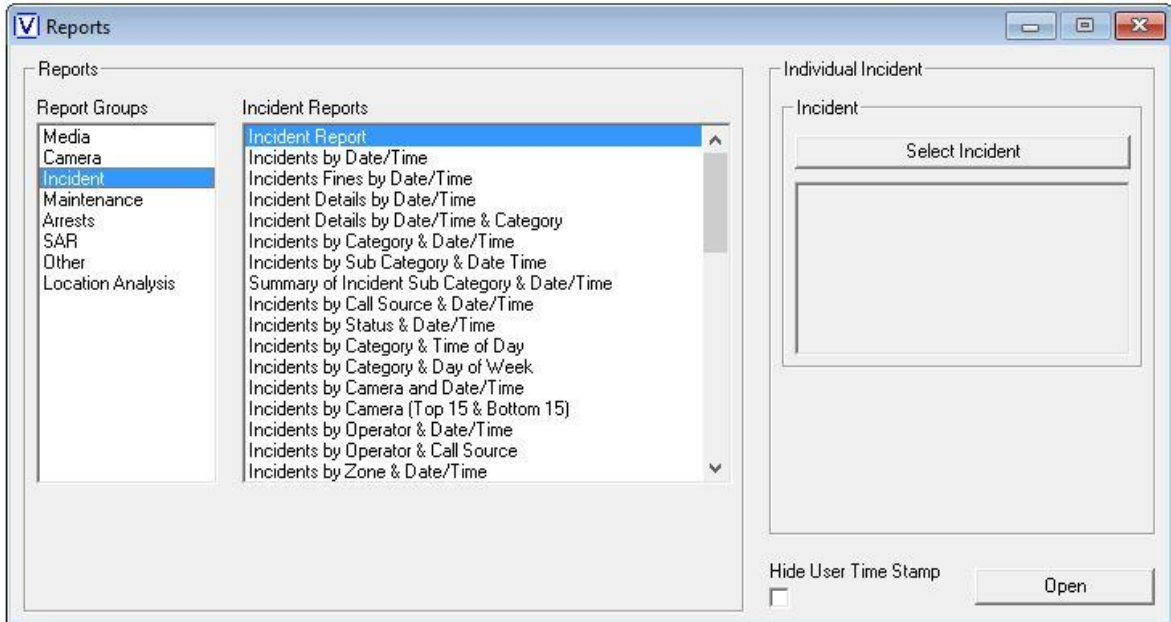
The following message may appear in some cases:



Report

A fundamental part of VIEWSCAPE is the ability to generate reports that can then be used for analytical purposes. There are two ways to access the 'Report' form: select 'Report' from the 'Search / Report' menu or click the 'Report' icon on the toolbar.

The following form will be loaded:

A screenshot of a software window titled 'Reports'. The window has a menu bar with a 'V' icon and 'Reports'. It is divided into three main sections. On the left, under 'Report Groups', there is a list: Media, Camera, Incident (highlighted), Maintenance, Arrests, SAR, Other, and Location Analysis. In the center, under 'Incident Reports', there is a list of report types: Incident Report (highlighted), Incidents by Date/Time, Incidents Fines by Date/Time, Incident Details by Date/Time, Incident Details by Date/Time & Category, Incidents by Category & Date/Time, Incidents by Sub Category & Date Time, Summary of Incident Sub Category & Date/Time, Incidents by Call Source & Date/Time, Incidents by Status & Date/Time, Incidents by Category & Time of Day, Incidents by Category & Day of Week, Incidents by Camera and Date/Time, Incidents by Camera (Top 15 & Bottom 15), Incidents by Operator & Date/Time, Incidents by Operator & Call Source, and Incidents by Zone & Date/Time. On the right, under 'Individual Incident', there is a section titled 'Incident' with a 'Select Incident' button and a large empty text area. At the bottom right, there is a checkbox labeled 'Hide User Time Stamp' which is unchecked, and an 'Open' button.

There is an extensive range of reports to choose from. Follow these steps to search on a category:

1. Choose a Report Group
2. Select the category to report on.
3. Complete the Report Criteria on the right-hand side as appropriate.
4. Click the Open button.

In some instances, when the report criteria has not been completed fully, a warning message will appear. Simply click the 'OK' button and complete the criteria and try to run the report again.

When the report produces no results the following message appears:

