

# SMS & Email Configuration in Vtas

In this document I will explain you how to receive alerts from Vtas to text message and email.

Step-1: Configuring Vtas settings editor, Open settings editor, in desktop tab search for the following and set them true.

- Raise SMS Alert on This PC = True
- Send Incident Alert on This PC = True
- Send Incident Email on new alarm = True

For reference look at the image below:

Setting	Value
EnduraPlaybackToolPath	C:\Program Files (x86)\v-Comply\VTAS\Export Manager\ExportManager
GeoRollupBuildingUp	True
GeutebrickPlaybackToolPath	
Heartbeat	False
IncidentClipsToSurface	True
InsteckPlaybackToolPath	
LegacyNVRPlaybackForm	False
LiveCameraOnThisPC	True
Log	True
LogPath	
MapCachePath	
MasterControlIPAddress	127.0.0.1
MicVolume	1
MinimiseLaunchPath	
MovieMakerFilePath	
NewIncidentReport	False
OldAdpro	False
PanasonicNVRTTimeout	15
PelcoEnduraPluginDir	
ProLiveAtStartup	False
RaiseSMSAlertOnThisPC	True
SendIncidentAlertOnThisPC	True
SendIncidentEmailOnNewAlarm	True
SendMaintenanceAlertOnThisPC	False
SMSAlertAudioPath	
SMSType	3
SNMPBaseMibsPath	C:\\\\Program Files (x86)\\\\v-Comply\\\\VTAS\\\\Base Mibs
TectonPause	1000
TectonPlaybackToolPath	
UseExportManager	True
UseLoneWorkerAlarmOnThisPC	False
UseObsRequestWarningsOnThisPC	True
VigilantPlaybackToolPath	
WonderwallOnThisPC	True

Reload/Revert Current Page | Save Current Page

Step-2: In setting editor, in desktop tab search for the following and set them according to your requirements.

- Custom Email Body
- Custom Email Subject
- Custom SMS Message
- Custom SMS URL

For reference look at image below:

The screenshot shows a software interface with a top navigation bar containing 'Pro Server', 'Surface', 'Desktop' (which is highlighted in red), 'Pro Controls', and 'System Settings'. Below this is a search bar labeled 'Search...'. Underneath is a table titled 'Setting / Value' with the following rows:

Setting	Value
AutoEmailFormat	word
AVDownloaderFilePath	
AviPlaybackToolPath	
ColdstoreClipsToPlayerSubFolder	
CustomEmailBody	
CustomEmailSubject	
CustomSMSMessage	Dear customer, we have received alarm message : <alarmmessage> from site <accountnumber> on <datetime(d mmm yyyy h:nn:ss)>. Status : <incidentnum> Reach us at : sroc.systems@in.g4s.com Team G4S SROC
CustomSMSURL	<a href="http://nimbusit.biz/api/SmsApi/SendMultipleApi?UserID=g4smix2biz&amp;Password=difd2351Dl&amp;SenderID=GFSROC&amp;Phno=&lt;icphonenum&gt;&amp;Msg=&lt;icmessage&gt;&amp;EntityID=1701172119683075493&amp;TemplateID=1707172240694930851">http://nimbusit.biz/api/SmsApi/SendMultipleApi?UserID=g4smix2biz&amp;Password=difd2351Dl&amp;SenderID=GFSROC&amp;Phno=&lt;icphonenum&gt;&amp;Msg=&lt;icmessage&gt;&amp;EntityID=1701172119683075493&amp;TemplateID=1707172240694930851</a>
DispatchLogOnThisPC	True
DvTelPlaybackToolPath	

A yellow highlight is drawn around the 'CustomSMSMessage' row, which contains a sample message and a URL.

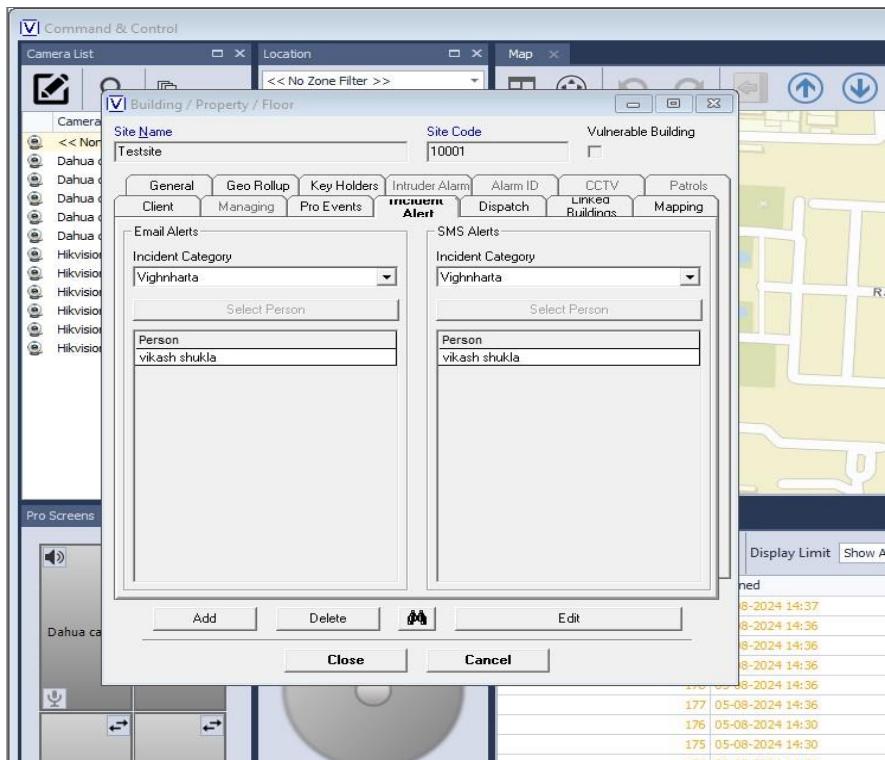
### Command Examples

- Dear Customer,we have received an alarm <alarmmessage> on <datetime(d mmm yyyy h:nn:ss)>. Incident reference <incidentnum>. Veracity India. Toll Free:1800 309 4484
- [http://allsms.org/api/SmsApi/SendSingleApi?UserID=vivind&Password=srry7418SR786&SenderID=VRCTIN\(VERACITY\)&Phno=<icphonenum>&Msg=<icmessage>&EntityID=1201159315011964548&TemplateID=1207170721325090023](http://allsms.org/api/SmsApi/SendSingleApi?UserID=vivind&Password=srry7418SR786&SenderID=VRCTIN(VERACITY)&Phno=<icphonenum>&Msg=<icmessage>&EntityID=1201159315011964548&TemplateID=1207170721325090023)

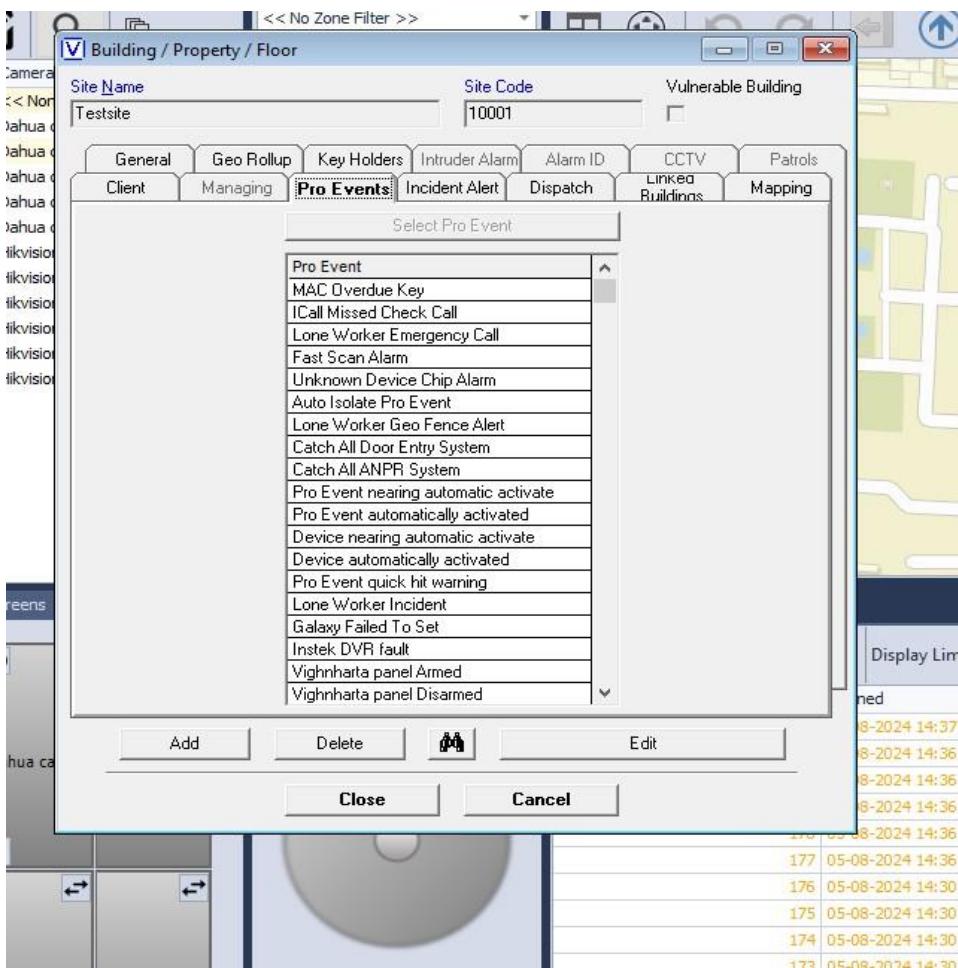
Step-3: Making a person who will be assigned all the SMS and Email alerts. Go to Information > People > Person. Add all the necessary information. Refer to image below.

The screenshot shows a Windows-style dialog box titled 'Person [ADDING NEW]'. It has fields for 'First Name' (Vikash) and 'Last Name' (Shukla). Below these are tabs for 'General Details' and 'Contact Information'. Under 'General Details', there are fields for 'Created Date' (06 - 08 - 2024), 'Initial' (VS), 'Employee Alias' (checkbox), 'Department' (dropdown: << NONE >>), 'Company' (dropdown: << NONE >>), 'Job Title' (dropdown: << NONE >>), and 'Officer Rank And Number' (checkbox). At the bottom are buttons for 'Add', 'Delete', 'Save', 'Save + Close', and 'Cancel'.

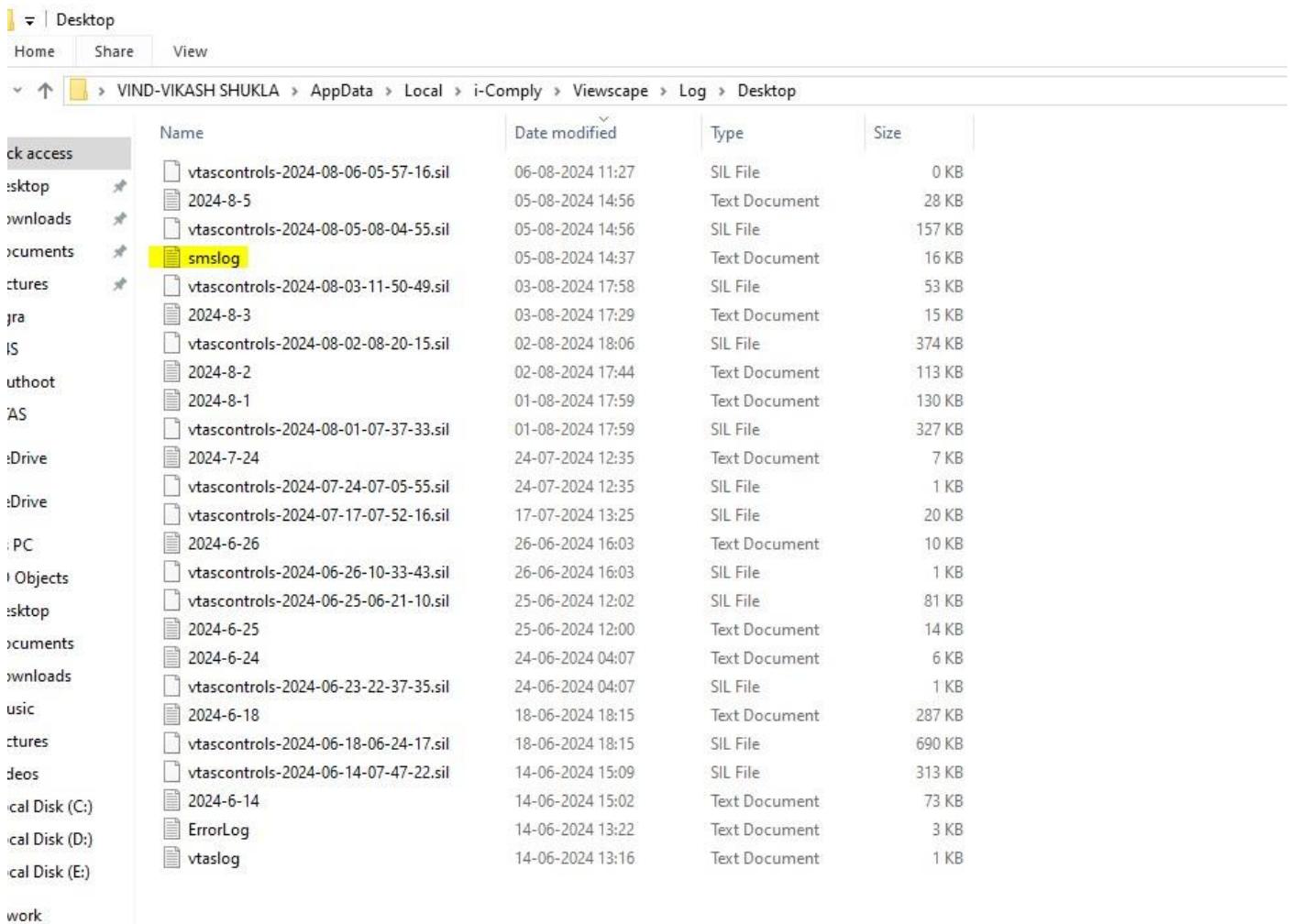
Step-4: Configuring Vtas, open Vtas application, go to Information > Location > Building/Property/Floor. Enter you site name, Site Code and general details. Click on **Incident Alert** tab. Fill all the details in Email Alerts and SMS Alerts. Fill I the incident category and select the person. Refer to image below.



Step-5: This is an add on step from the above, In Building/Property/ Floor Panel. Click on Pro Events tab and add all the necessary Pro Events. Refer to image below.



Step- 6: This concludes our integration with Vtas, now let's check if the SMS alerts are coming or not. Go to AppData > Local > I-comply > Viewscape > Log > Desktop , Search for SMSlog. Once you open the log file you can see all the alerts messages and you can check from their that your configuration is successful. Refer to image below.



The screenshot shows a Windows File Explorer window with the following details:

- Path:** Desktop > VIND-VIKASH SHUKLA > AppData > Local > i-Comply > Viewscape > Log > Desktop
- File List:**

Name	Date modified	Type	Size
vtascontrols-2024-08-06-05-57-16.sil	06-08-2024 11:27	SIL File	0 KB
2024-8-5	05-08-2024 14:56	Text Document	28 KB
vtascontrols-2024-08-05-08-04-55.sil	05-08-2024 14:56	SIL File	157 KB
smslog	05-08-2024 14:37	Text Document	16 KB
vtascontrols-2024-08-03-11-50-49.sil	03-08-2024 17:58	SIL File	53 KB
2024-8-3	03-08-2024 17:29	Text Document	15 KB
vtascontrols-2024-08-02-08-20-15.sil	02-08-2024 18:06	SIL File	374 KB
2024-8-2	02-08-2024 17:44	Text Document	113 KB
2024-8-1	01-08-2024 17:59	Text Document	130 KB
vtascontrols-2024-08-01-07-37-33.sil	01-08-2024 17:59	SIL File	327 KB
2024-7-24	24-07-2024 12:35	Text Document	7 KB
vtascontrols-2024-07-24-07-05-55.sil	24-07-2024 12:35	SIL File	1 KB
vtascontrols-2024-07-17-07-52-16.sil	17-07-2024 13:25	SIL File	20 KB
2024-6-26	26-06-2024 16:03	Text Document	10 KB
vtascontrols-2024-06-26-10-33-43.sil	26-06-2024 16:03	SIL File	1 KB
vtascontrols-2024-06-25-06-21-10.sil	25-06-2024 12:02	SIL File	81 KB
2024-6-25	25-06-2024 12:00	Text Document	14 KB
2024-6-24	24-06-2024 04:07	Text Document	6 KB
vtascontrols-2024-06-23-22-37-35.sil	24-06-2024 04:07	SIL File	1 KB
2024-6-18	18-06-2024 18:15	Text Document	287 KB
vtascontrols-2024-06-18-06-24-17.sil	18-06-2024 18:15	SIL File	690 KB
2024-6-14	14-06-2024 15:09	SIL File	313 KB
ErrorLog	14-06-2024 15:02	Text Document	73 KB
vtaslog	14-06-2024 13:22	Text Document	3 KB
	14-06-2024 13:16	Text Document	1 KB
- Log Content:**

```

05-08-2024 14:37  '{"Response":{"Message":"Message ID : 52251158"},"Status":"OK"}' 08817597004 'Dear Customer,we have received an alarm Vighnhari
05-08-2024 14:37  '{"Response":{"Message":"Message ID : 52251159"},"Status":"OK"}' 08817597004 'Dear Customer,we have received an alarm Vighnhari
05-08-2024 14:37  '{"Response":{"Message":"Message ID : 52251160"},"Status":"OK"}' 08920154638 'Dear Customer,we have received an alarm Vighnhari
05-08-2024 14:37  '{"Response":{"Message":"Message ID : 52251161"},"Status":"OK"}' 08817597004 'Dear Customer,we have received an alarm Vighnhari
  
```