

REDICK JAKE D. TAAL

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To fulfil my desire to be in an IT company where I can utilize my knowledge and skills and to obtain opportunities that will advance my professional career and provide me with new knowledge and expertise.

EDUCATION

PAMANTASAN NG LUNGSOD NG PASIG

Bachelor of Science in Information Technology (BSIT), 2023

BUTING SENIOR HIGH SCHOOL

Information and Communication Technology (ICT), 2019

OJT EXPERIENCE

Company – One Point Contact Inc. (Ticket Monitoring & Report Monitoring)

- Managing ticket opening and closing using their ACMS system.
- Keeping a tight check on the progress of projects and ensuring that they are completed.
- Encoding CE report, ticket request and finished request using Excel.

SKILLS

- HTML5, CSS3, JavaScript, Tailwind, and React
- Basic knowledge with MySQL and Python
- Basic image manipulation using Adobe Photoshop
- Basic troubleshooting
- Basic knowledge with Microsoft office suite (Word, Excel, PowerPoint)
- Motivated and always willing to learn new things
- Collaborative and able to work in teams or group

- Critical thinking/Logical thinking