AUNG PHYO PAING

NETWORK ENGINEER

CONTACT

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PERSONAL INFORMATION

- Date of Birth   :   30-Sep-1995
- Race   :   Hindu
- Religion   :   Buddhist
- Marital Status   :   Single
- NRC No :   12/BAHANA(P)000159

SKILLS

- Creativity Skill
- Analytical Skills
- Interpersonal Skill
- Organizational Skills
- Teamwork Skills
- Strengths

LANGUAGES

- English (Intermediate)
- Myanmar (Fluent)
- Hindi (Listening / Speaking)
- Japanese (N5 Basic)

PROFILE

To obtain a challenging position as a Senior Network Engineer in the field network using my skills in Network designing, installation, maintaining and troubleshooting, Technical Supporting for end-user and customers and to become an IT professional and to improve the IT field with my knowledge.

EDUCATION

2012 - 2016
University of Dagon, Myanmar
Bachelor of Science (B.Sc) (Botany)

2018
KMD Institute
Diploma in IT system Support (City & Guild)

2018
WEI- World English Institute from America
Diploma in Intermediate English 4 Skills

2019 - 2021
Linux Lab Training Institute
Diploma in Microsoft Infrastructure (MCSA, MCSE)

OTHER QUALIFICATIONS

- Cisco Certified Network Associate, CCNA. (Global Certified, Expired)
- Cisco Certified Network Professional, CCNP. (Local Certified)
- Network Security. (Fortigate Firewall and Juniper)
- Linux Server Installation and Configuration. (AD, DHCP, DNS, Apache Web Server)
- Oracle Database Installation and Configuration.
- Microsoft Certified Technology Specialist: Window Server 2012 Application Infrastructure, Configuration.
- Microsoft Certified Technology Specialist: Window Server 2016 Active Directory, Configuration, Network Infrastructure Configuration.
- Microsoft Certified Systems Administrator on Microsoft Window Server 2019.
- Microsoft Certified Systems Administrator: Messaging on Microsoft Window Server 2019.
- Microsoft Certified System Administrator on AD installation, DHCP, DNS and File server installation.
- Microsoft Certified Technology Specialist: Microsoft Window Vista Configuration.
- CCTV Installation, Configuration and Maintenance.
- Learning Web Development HTML, CSS, JQuery.

TECHNICAL SKILL

- Working knowledge and support experience in Windows 7, Windows 8, Window 10, Window 11, Windows Server 2012, 2016, 2019 environments.
- Desktop, Laptop and Server installation, configuration, troubleshooting and end- user support.
- Knowledge of network protocols: IPv4, IPv6, RIP V1, RIP V2, IGRP, EIGRP, OSPF, VLAN, STP, Frame Relay, Ethernet.
- Implementing, Maintaining, upgrading, installation & troubleshooting of CISCO ROUTER, SWITCH and its peripherals.
- Experience in network cabling, Routers, Hubs, Switches, wireless devices, DHCP Server, DNS Server, Web Server and ISA Server.
- Experience in Network Design. (Logical and Physical Design)
- Experience in Microsoft environment – Active Directory, Microsoft Office 2015, Microsoft Office 2019.
- Installation, Configuration, Upgrading, and troubleshooting Operating Systems, hardware, applications, drivers, patches and antivirus software.
- Efficient delivery of customer services and on site IT support.
- Ability of seeking solutions for complex networking and IT technical problems.

WORK EXPERIENCE

METATEAM MYANMAR Co.,Ltd   2023 JANUARY - 2024 AUGUST

https://metateammyanmar.com/en/

Senior Network and System Administrator

- Provided design of both physical and logical network, optimizing performance, and implementation strategies including rebuilding the entire network infrastructure across four remote locations redesigning all Switches and Routers. RedesignedIN IP and bandwidth management strategy.
- Installation, configuration and error checking finger Print.
- Installing and configuration of computer hardware, software, networks, printers, and scanner.
- Experience in Network Administrator by services provided for the IT infrastructure and Over 300 Clients of PC End users on the Site.
- Manage Network Team and Assign Daily test and schedule.
- Report to Manager and Director for Daily, Weekly, Monthly Report.
- Prepare Network Team Budget for Weekly, Monthly, Yearly.
- Prepare for Network Team Policy.
- Installation and configuration Linux server. (Web server, Apache Server, Gitlab Server)
- Installation and configuration MS 365.
- Mail Migration and Domain setup.
- New Infrastructure Design create.
- New Infrastructure installation and configuration.
- Fortigate 100E firewall, Aruba 6200f Switch, Cisco 2960 switch and Cisco Access Point and Ruiji Access Point device configuration.

WORK EXPERIENCE

FairDeal Co., Ltd   2019 SEPTEMBER - 2023 JANUARY

https://www.fairdealmm.com/

Network and System Administrator

- Provided design of both physical and logical network, optimizing performance, and implementation strategies including rebuilding the entire network infrastructure across four remote locations redesigning all Switches and Routers. Redesigned IP and bandwidth management strategy.
- Administrate MS ISA Server 2004, MS Exchange Server 2016. Monitor the implementation of all IT Security Systems.
- Set up VLANs and configured ISL trunk on Fast-Ethernet channel between switches. Provided WAN/LAN/VLAN, NAT support including installation and maintenance to users in a Cisco network environment. Prepared and developed technical documentations and security policies for the organization.
- Administrate and maintain the group of Windows 2016/2019 high availability servers ensuring uptime, applications & operating system patches, maintenance releases, applying appropriate security policies, Group Policy Objects (GPO), and performing backup and recovery duties. Maintain user's log.
- Implements, administrates and maintains MS SQL databases. Schedule database/ application backup by using standard procedures. Applying operating system updates and configuration changes.
- Review database performance parameters. Perform security administration from database/ application server side. Run regular audits on all systems and network devices.
- Develops and maintains technology policies, standards and procedures manual; develops and maintains related technology checklists.
- Experience in Network Administrator by services provided for the IT infrastructure and Over 200 Clients of PC End users on the Site.
- Ability to services provide to manage things of File Server, Domain Controller, Proxy Server.
- Microsoft Hyper –V Virtual machine.
- Windows Server Active Directory and Domain System.
- File Server Policy and Backup.
- Maintaining internet connections and Server operation.

WORK EXPERIENCE

FairDeal Co., Ltd   2019 SEPTEMBER - 2023 JANUARY

https://www.fairdealmm.com/

Network and System Administrator

- Troubleshooting to Local network connections, official application software, error fixed and PCs hardware in local network.
- Monitoring and Maintaining CCTV Network System and Data.
- Managing Email, anti-spam and virus protection.
- Undertaking routine preventative measure.
- Investigating diagnosing and solving computer software and hardware faults.
- Communicating with users to determine the nature of problems when responding to breakdowns.
- Implementing, maintaining and monitoring network security, particularly when network connects to the network.
- Checking computer equipment for electrical safety. (UPS, Stabilizer, etc .....)
- Managing stocks of equipment, consumables and other supplies.
- System upgrading, monitoring and maintaining Computers & Network.
- Maintaining operation of printers and scanners.
- Microsoft Outlook Configuration and error solving.
- Internet Server Monitoring. (Fortigate firewall proxy server)
- File Server and User Permission Configuration.
- Installing and configuration of computer hardware, software, networks, printers, and scanner.
- Installation, configuration and error checking finger Print.
- Installation, configuration and error checking Door Lock Report.
- Installation and configuration ERP Software. (Microsoft Dynamic 365)
- Support Back data entry (Invoicing Executive JD, Sale Revenue (Monthly closing), Stock check.
- Installation and support DMS software and user error.

WORK EXPERIENCE

SEANET VSAT MYANMAR Co., Ltd　　　2019 FEBRUARY - 2019 SEPTEMBER

https://www.seanetmyanmar.com/

Junior Engineering

- Providing technical assistance and supporting for incoming queries and issues over phone.
- Determining the best solution based on the issue and information details provided by customers.
- Recording events, problems and customer's resolution in logs.
- Follow-up and upgrading customer's status and information.
- Pass on any feedback or suggestion provided by customers to the appropriate internal team.
- Identifying and suggesting possible improvements on procedures.
- Determining the best solution based on the issue and information details provided by customers.
- Providing Customers with product and service information.
- Educating start-level customers how to use internet and how to connect internet with our device.
- Supporting customers according to their needs, guiding customers how to troubleshoot and trace the error step by step via phone.
- Reporting customers feedback to relevant department daily, weekly, monthly and yearly.

WORK EXPERIENCE

KMD Institute   2018 SEPTEMBER - 2018 SEPTEMBER

https://institute.kmd.com.sg/

Lecture

- Hardware installation of IBM compatible PC.
- Desktop and Network Operating System installation.
- Application Software Installation.
- Data Recovery.
- Trouble shooting, Network cable, Internet Configuration, Repairing and Upgrading Desktop and Laptop.
- Router Configuration and installation.
- Internet Traffic control and usage management.
- Suggestion and providing IT Solution to user problems.
- Training Network and A+.

KMD Institute   2018 SEPTEMBER - 2018 SEPTEMBER

https://institute.kmd.com.sg/

Lecture