

# CS 387 Project - Restaurant Management System

## Project Design document

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a)TABLES:

- 1)item(item\_id,item\_name,cost,qua\_inv,unit)
- 2)dish(dish\_id,dish\_name,recipe,time\_taken,dish\_type,cost,rating,photo)
- 3)dish\_items(dish\_id,item\_id,quantity)
- 4)area(area\_id,loc,city)
- 5)customer\_type(c\_type\_id,c\_type,min\_num\_dishes,max\_num\_dishes)
- 6)customer(c\_id,name,username,pswd,ph\_no,addr,num\_orders,num\_dish)
- 7)cart(c\_id,dish\_id,quantity)
- 8)employee(e\_id,name,username,pswd,salary,ph\_no,addr,e\_type,join\_date,status,left\_dateprim\_area\_id,sec\_area\_id)
- 9)offer(offer\_id,name,discount)
- 10)day(dat,day)
- 11)offer\_valid(offer\_id,dat,dish\_id,c\_type\_id)
- 12)day\_to\_day\_dishes(dat,dish\_id,dish\_count)
- 13)day\_to\_day\_items(dat,item\_id,used,bought,left\_inv)
- 14)orders(order\_id,c\_id,area\_id,table\_id,dat,received\_time,finished\_time,delivered\_time,deliver\_person,status,order\_type)
- 15)order\_dishes(order\_id,dish\_id,quantity,offer\_id)
- 16)table\_status(table\_id,loc,status)

There are no functional dependencies in our shema. Hence it is 3NF form.

b)INTEGRITY CONSTRAINTS:

1)item:

primary key(item\_id)

2)dish:

primary key(dish\_id)  
dish\_type in ('Veg Starter','Nog-Veg Starter','Veg Main','Non-Veg Main','Deserts')

3)dish\_items:

Primary key(dish\_id,item\_id)  
Foreign key(dish\_id) references dish  
Foreign key(item\_id) references item

4)area:

Primary key(area\_id)

5)table\_status:

Primary key(table\_id)  
Status in ('O','E') - 'O' is for Occupied and 'E' is for Empty

6)customer\_type:

Primary key(c\_type\_id)  
C\_type in ('Platinum','Gold','Silver','Normal')

7)customer:

Primary key(c\_id)  
unique(username) - each customer should have unique username  
Username not null  
Pswd not null

8)cart:

Primary key(c\_id,dish\_id)  
Foreign key(c\_id) references customer  
Foreign key(dish\_id) references dish

9)employee:

Primary key(e\_id)  
unique(username) - each employee should have unique username

**Username not null**  
**Pswd not null**  
**E\_type in** ('Chef','Waiter','Head Waiter','Delivery','Manager')  
**Status in** ('Working','Leave','Left')  
**Foreign key**(prim\_area\_id) references **area**  
**Foreign key**(sec\_area\_id) references **area**

**10)offer:**

**Primary key**(offer\_id)

**11)day:**

**Primary key**(dat)  
**Day in** ('Mon','Tue','Wed','Thu','Fri','Sat','Sun')

**12)offer\_valid:**

**Unique**(offer\_id,dat,dish\_id,c\_type\_id)  
**Foreign key**(offer\_id) references **offer**  
**Foreign key**(dat) references **day** - Can be null, null value means that this offer is valid on all days  
**Foreign key**(dish\_id) references **dish** - Can be null, that means offer is valid for all dishes  
**Foreign key**(c\_type\_id) references **customer\_type** - Can be null, that means offer is valid for all customer types  
**offer\_id not null**

**13)day\_to\_day\_dishes:**

**Primary key**(dat,dish\_id)  
**Foreign key**(dat) references **day**  
**Foreign key**(dish\_id) references **dish**

**14)day\_to\_day\_items:**

**Primary key**(dat,item\_id)  
**Foreign key**(dat) references **day**  
**Foreign key**(item\_id) references **item**

**15)orders:**

**Primary key**(order\_id)  
**Foreign key**(c\_id) references **customer**  
**Foreign key**(area\_id) references **area** - null value means it's a Dine-in order  
**Foreign key**(delivery\_person) references **employee** - null value means it's a Dine-in order  
**Foreign key**(table\_id) references **table\_status** - null value means it's a Dine-in order  
**Foreign key**(dat) references **day**  
**Status in** ('Preparing','Out for delivery','Delivered','Served')  
**Order\_type in** ('Online','Dine')  
**Dat not null**

**16)order\_dishes:**

**Primary key**(order\_id,dish\_id)  
**Foreign key**(order\_id) references **orders**  
**Foreign key**(dish\_id) references **dish**  
**Foreign key**(offer\_id) references **offer** - null value means no offer was applicable

**c)Not using any views.**

**e)Our DDL file and files for inserting Data are in the following drive link:**

<https://drive.google.com/drive/folders/1HdnO0YS0Dhby2dRFf5YNT0XBc3hZKFU-?usp=sharing>

# d,f) Transactions in DB for each use case and the corresponding SQL query

For Everyone:-  
-----

Use Case : Login

- 1. If the role is Customer then we search for the corresponding row in the customer table -  
  
SELECT \* FROM customer where username = u\_name and pswd = pwd
- 2. If the role is any other then we search for the corresponding row in the employee table -  
  
SELECT \* FROM employee where username = u\_name and pswd = pwd

For Owners:-  
-----

Managing Employees -

Use Case: View Employee details

- 1. Query all existing employee records's name  
  
SELECT \* from employee
- 2. Return details of a single selected employee  
  
SELECT \* from employee where e\_id= employee\_id

Use Case: Delete Employee details

- 1. Delete employee record details from the table  
  
DELETE FROM employee WHERE e\_id =employee\_id

Use Case: Edit Employee details

- 2. Edit employee record details from the table  
UPDATE employee SET status=new\_state where e\_id = employee\_id

Use Case: Add Employee details

- 1. Add a new entry into the employee table  
  
INSERT INTO employee  
VALUES (name, salary, ph\_no, addr, username, pswd, e\_type, join\_date, status, left\_date, prim\_area\_id, sec\_area\_id)

Managing Dishes -

Use Case: View Dish details or Menu

- 1. Query all records' names from the dish table  
SELECT \* from dish
- 2. Return details of a selected dish  
SELECT \* from dish where dish\_id = dish\_id

Use Case: Delete dish

- 1. Remove the particular dish record from database  
DELETE FROM dish WHERE dish\_id = dish\_id;  
DELETE FROM dish\_items WHERE dish\_id = dish\_id;

Use Case: Add Dish details

- 1. Insert a new entry to the dishes table  
INSERT INTO dish VALUES (dish\_id, dish\_name, recipe, time\_taken, dish\_type, cost, rating, photo);  
INSERT INTO dish\_items VALUES (dish\_id, item\_id, quantity);

## **Restaurant Details**

**Use Case: View and edit Restaurant details**

1. These details will be stored as a JSON file.

## **Managing Items**

**Use Case: View Item details**

1. Query all item names from the item table.  
`SELECT * from item;`
2. Query a particular item record from the item table.  
`SELECT * from item WHERE item_id = item_id;`

**Use Case: View Items purchased and used up on that day**

1. Fetch all items from day-to-day-items relation.  
`SELECT * from day_to_day_items where day = d;`

**Use Case: Update item count in the inventory**

1. Update the qua\_inv attribute for that item in the item table  
`UPDATE item SET qua_inv=new_quantity WHERE item_id = item_id;`

## **Managing Tables**

**Use Case: View Table Status**

1. Fetch all tables from the table relation  
`SELECT * from table_status;`
2. Fetch further details about a table from the table relation  
`SELECT * from table_status where table_id = t_id`

**Use Case: Edit Table Status**

1. Edit the status attribute of a table  
`UPDATE table_status SET status=new_state WHERE table_id = table_id;`

## **Managing Orders**

**Use Case: View order history details**

1. Fetch all order's details from the orders relation  
`SELECT * from orders`
2. Fetch complete details of a particular order from the orders relation  
`SELECT * from orders where order_id = order_id`

**Use Case: Add an order**

1. Adds a row to the orders table, adds dishes in the orders to the order\_dishes table  
  
`INSERT INTO orders`  
`VALUES (c_id, area_id, table_id, dat, received_time, finished_time, delivered_time, delivery_person, status, order_type)`  
  
`INSERT INTO order_dishes`  
`VALUES (order_id, dish_id, quantity, offer_id)`

## **Manage Customers**

**Use Case: View customer details**

1. Fetch details of all customers from the customers relation  
`SELECT * from customer`
2. Fetch complete details of a particular customer.  
`SELECT * from customer WHERE c_id = c_id`

**Use Case: Add a new customer**

1. Adding a new row to the customer table  
INSERT INTO customer  
VALUES (c\_id,name,username,pswd,ph\_no,addr,0,0)

Use Case: Edit customer details

1. The corresponding row in the customer table is updated  
UPDATE customer  
SET name=name AND ph\_no = ph\_no AND addr=addr  
WHERE c\_id = customer\_id

### Manage Offers

Use Case: View offer details

1. Fetch all offers from the offers relation  
SELECT \* from offer
2. Fetch details about a particular offer  
SELECT \* from offer WHERE offer\_id = offer\_id

Use Case: Add an offer to the offer table and offer\_valid tables

1. A new row is added to the order table and rows are added to the offer\_valid tables  
INSERT INTO offer  
VALUES (offer\_id,name,discount)  
  
INSERT INTO offer\_valid  
VALUES (offer\_id,dat,dish\_id,c\_type\_id)

### Manage Delivery People

Use Case: View delivery person details

1. Fetch all delivery person from the employees table / delivery person table  
SELECT \* from employee where e\_type = 'Delivery'

Use Case: Edit delivery person details

1. Change the area codes for a particular Delivery person  
UPDATE employee SET prim\_area\_id=p\_id and sec\_area\_id = s\_id WHERE e\_id = e\_id

For Customers:- (View Menu,  
-----

Use Case: View cart and confirm the order

1. Viewing rows corresponding to the customer in the cart table  
SELECT \* from cart where c\_id = c\_id;
2. On confirmation, insert a new order into the orders relation. - Already written

Use Case: View previous orders

1. Fetch orders from orders table, filter on a particular customer.  
SELECT \* from orders where c\_id = c\_id;
2. Fetch a particular order detail, on selection. - Already written

Use Case: Change account details - Already written

1. Fetch existing account details from Customers table and login table.
2. Modify customer details record in the customers table.

For Chef:-  
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The relevant subset of Owner use cases - (Manage Dishes,Menu,Recipe of dishes)

For Head Waiter:-  
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The relevant subset of Owner use cases - (Manage Table Status)

For Inventory Manager :-  
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The relevant subset of Owner use cases - (Manages inventory of items)

#### For Billing Manager:-

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The relevant subset of Owner use cases - (Managers Orders and Customers)

#### For Delivery Manager:-

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The relevant subset of Owner use cases - (Manages Delivery Persons and Area Codes)

#### Analytics Use cases

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1. best dishes according to user rating

```
SELECT * from dish ORDER BY rating limit 10;
```

2. Most ordered dish

```
Select dish_name from dish, (SELECT dish_id FROM order_dishes GROUP BY dish_id ORDER BY count(*) DESC limit 1) as a where dish.dish_id=a.dish_id;
```

3. Best day with most orders

```
SELECT dat from orders  
GROUP BY dat  
ORDER BY count(*) DESC  
limit 1;
```

4. Most frequent customers

```
SELECT *  
FROM customer,(SELECT c_id,count(*) as freq from orders group by c_id ORDER BY freq desc  
limit 1) as a1  
WHERE a1.c_id = customer.c_id;
```

5. Best delivery person by no.of deliveries

```
select delivery_person,name  
from (SELECT delivery_person,count(*) as num_deliveries from orders where delivery_person is not null group by delivery_person  
order by num_deliveries desc limit 1) as A,employee where A.delivery_person=employee.e_id;
```

I. Business Logic Controller :-

For Everyone:-  
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Use Case : Login

Users need to sign up at first, before logging into the web app. From next time onwards, they can directly sign in.

For Owners:-  
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Use Case: View Employee details

All employees previously added via the "Add Employee" option and those already existing in the database will be visible. A particular employee's details can be brought into focus by clicking on it.

Use Case: Delete Employee details

Employee records will be deleted. There is no way to recover these details.

Use Case: Edit Employee details

An existing employee's details such as name, ph.no , job can be edited.

Use Case: Add Employee details

A new employee has to be added to the database using this option. The new employee can have the same name as another employee, since we will have a unique employee ID.

Use Case: View Dish details

All dishes added previously via the "add dish" option and those already present in the database will be displayed. A particular dish can be viewed in focus by clicking on it.

Use Case: Delete dish

This particular dish will be removed from the database. This operation is irreversible.

Use Case: Add Dish details

A new dish is added into the menu using this option. The dish name needs to be unique, to avoid confusion for customers.

Use Case: View and edit Restaurant details

Restaurant details can be edited and saved. We need a photo, address, ph.no and a neat description.

Use Case: View Item details

All items added previously via the "add item" option and those already present in the database will be displayed. A particular item can be viewed in focus by clicking on it.

Use Case: View Items purchased and used up on that day

Items used up will be reflected in the dishes-orders served. Items purchased will be managed by the Inventory Manager.

Use Case: Update item count in the inventory

Item count will be updated in the database. This has to reflect the orders placed and inventory bought.

Use Case: View Table Status

The status will be free/occupied/reserved.

Use Case: Edit table status



Can update the status of tables. Free tables can be made busy/reserved. Busy table can be freed.

**Use Case: View order history details**

All previous orders are displayed. Click on a particular order to view it in focus.

**Use Case: Add an order**

Create an order manually after taking orders from dine-in customers. Online customers will place orders under their own name.

**Use Case: View customer details**

All current customers are displayed. Click on a particular customer to view them in focus.

**Use Case: Add a new customer**

This option is used to register new customers offline.

**Use Case: Edit customer details**

This option is used to edit details offline.

**Use Case: View offer details**

All current offers are displayed. Offers typically allot discounts on total bill.

**Use Case: View delivery person details**

Delivery persons details are displayed. Emphasis is kept on whether they are free or currently doing a delivery.

**For Customers:-**

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**Use Case: View menu and select items**

All items are displayed to the user. They can select a particular item for ordering.

**Use Case: View cart and confirm the order**

After viewing their items again in the cart, they can apply for an offer and confirm their order.

**Use Case: View previous orders**

All previous orders of that user are visible. Clicking on a particular order will open it in focus.

**Use Case: Change account details**

Users can change their details like name, phone no., Address etc.

**For Chef:-**

-----

The relevant subset of Owner use cases - (Manage Dishes,Menu,Recipe of dishes)

**For Head Waiter:-**

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The relevant subset of Owner use cases - (Manage Table Status, Manage Waiters)

**For Inventory Manager :-**

-----

The relevant subset of Owner use cases - (Manages inventory of items)

**Use case : Update about items**

Details about how much of which item was bought will be updated here. This will also update the attributes of that item in the Items relation.

**For Billing Manager:-**

-----

The relevant subset of Owner use cases - (Managers Orders and Customers)

**For Delivery Manager:-**

-----

The relevant subset of Owner use cases - (Manages Delivery Persons and Area Codes)

**Use Case: Assign a delivery person**

Delivery manager will assign a delivery person to make a delivery to an online customer. Manager needs to take care of assigning the right delivery location to that delivery person.

**H. User forms :**