

Project Design Phase- II

Customer Journey

DATE	19 SEPTEMBER 2022
TEAM ID	PNT2022TMID03488
PROJECT NAME	Hazardous Area Monitoring for Industrial Plant powered by IoT
MAXIMUM MARKS	2 Marks

COUSTOMER JOURNEY MAP

PHASES	REGISTRATION	PRECAUTIONS	NEED	SHARING	PAYEMENT
STEPS	FINDING IT IN BROWSER	HAVE TO KNOW WELL ABOUT THAT BEFORE INSTALLING	TO REDUCE THE WORK BY DOING THINGS THROUGH SMART WORK	IT SHOULD BE SHARED TO THE ONES WHO WORKS HARD TO MAKE IT EASY	ONLINE AND OFFLINE
ACTIONS	LOGIN WITH PHONE NUMBER TO ACCESS IT EASILY	DO NOT FORGOT THE PASSWORD	AS WE HAVE TO MAKE IT EASY WE HAVE THE NEED FOR THIS	THIS MAKES THE OTHERS TO KNOW ABOUT THAT	WE CAN DO IT BY USING UPI
GOLES AND MOTIVATIONS	MAKING CUSTOMERS TO REGISTER SUCCESSFULLY AND TO USE WITHOUT ANY PROBLEMS	HAVE TO SEE ALL PEOPLE NEEDS AND HAVE TO MAKE IT LIKE IT WORKS FOR ALL	THIS IS IMPORTANT THAT ONLY IF IT GETS MOTIVATED IT HELPS MUCH	ALL ARE DOING FARMING BUT FEW ARE DOING SMART FARMING SO, IT HELPS WHO DO	AS WE GET ACCESS WE SHOULD PAY IT AS WE WILL GET SATISFACTION
POSITIVE MOMENTS	SMART FARMING IS THE BEST THING AND WE CAN MAKE IT EASILY IN KESS TIME	KNOWING EVERYTHING ABOUT THAT IN THE APP WILL MAKE CUSTOMERS TO UNDERSTAND WHAT THEY HAVE TO DO	AS WE ARE DOING SOMETHING IT WILL BE NEED FOR ALL OTHERS	WHEN IT GET SHARED WITH OTHERS IT WILL MAKE OTHERS TO DO THEIR WORK EASILY	AS CAN DO IN WHATEVER THE WAY WE WANT TO DO AND IT WILL BE EASY FOR THE CUSTOMERS.
AREAS OF OPPORTUNITY	IN FUTURE ALL ARE GOING TO USE IOT AND IT HELPS PEOPLE TO WORK SMARTLY	BY FINDING THE PRECAUTIONS OF ARES THAT GIVES OPPORTUNITY IS USEFUL	KNOWING WHERE WE USE THAT WILL BE HEALPFUL AND WHAT IS THE NEED AND HOW IT WORKS IN FUTURE	SHARING ABOUT THE FEATURE WOTK AND SHARING WITH THAT WITH OTHERS MAY SHARE IT FOR MANY	SMART WORK WILL BE ABLE TO MAKE THROUGH EASY WAYS AND IT HELPS IN FUTURE.