Requirement Specification and ERD For Hotel Management System

The main objective of the entire activity is to automate the process of day to day activities of Hotel like:

- Room activities.
- Admission of a New Customer.
- Assign a room according to customer's demand,
- Checkout of a computer and releasing the room
- Finally compute the bill etc.
- Packages available.
- Advance online bookings.
- Online Cancellation.
- List of Regular customers.
- Feedbacks

Requirements from users point of view

- Each Hotel has different kinds of rooms
- Each room has different facilities
- Each hotel can have more 1 room of same type
- Services should be associated with a room type
- A room should be in a hotel
- A customer can book any number of rooms at any hotel
- An employee can work at only hotel
- Every booking is associated with hotel, room and customer
- Every booking will have a unique payment
- Can Cancel the room at any point
- Can choose the payment method
- Availability of room

Entities and their attributes:

HOTEL ENTITY: Attributes of Hotel are

- hotel id.
- hotel_name,
- hotel_type,
- hotel_rent,
- hotel_description,
- hotel_address

ROOMS Entity: Attributes of rooms are

- room_number,
- room_category,
- room_type,
- room_description,

SERVICES Entity: Attributes of Services are

- service_id,
- service_name,
- service_type,
- service_description

PAYMENTS Entity: Attributes of Payments are

- payment_id,
- payment_date,
- payment_amount,
- payment_description

BOOKING Entity: Attributes of Booking are

- booking_id,
- booking_title,
- booking type,
- booking_date,
- booking_description

CUSTOMERS Entity: Attributes of Customers are

- customer id,
- customer_name,
- customer_mobile,
- customer email,
- customer_address

EMPLOYEE Entity: Attributes of Employee are

- emp_id,
- emp_name,
- emp_contact,
- emp_salary,
- emp_address,
- emp_designation

Description of HMS Database:

- Each entity (Customers, Services, Booking, Rooms, Hotel, Employee) contains primary and unique keys.
- The entity Services, Booking has binded with Hotel, Rooms entities with foreign keys.
- There is one-one and one-many relations between Booking,Payments,Customers, Hotel
- All the entities Booking, Services, Hotel, Customers are normalized to reduce duplicacy of records.

