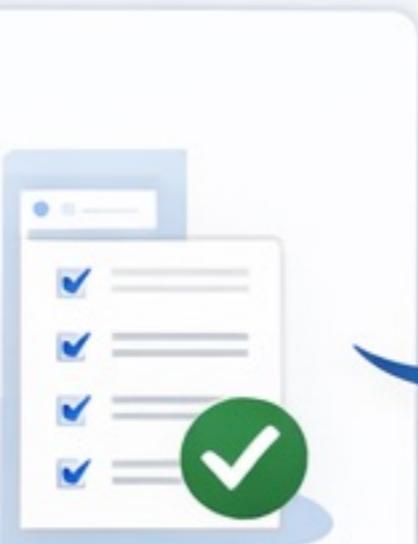
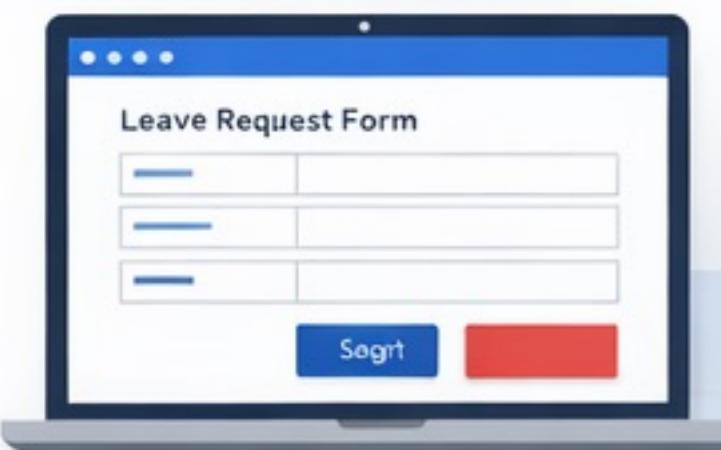


# Leave Request Automation System

Streamline Leave Requests with Google Apps Script



## Smart Web Form



- Auto-Fill Employee Details
- Multiple Leave Dates
- Validation & Alerts
- No Duplicate Entries

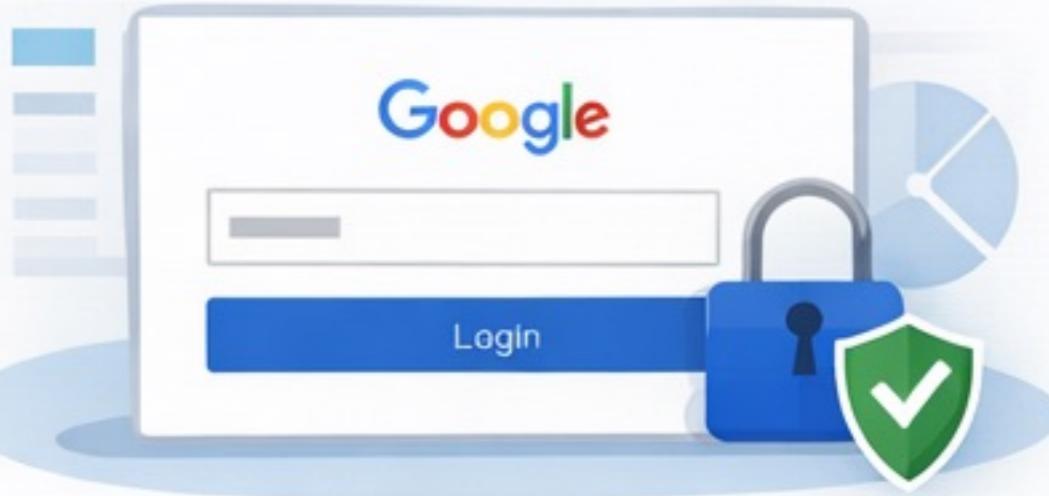
## Backend Automation



Google Apps Script

- Google Sheets Integration
- Server-Side Processing
- Prevent Duplicate Requests
- Automated Logs & Timestamps

## Scalable & Secure



- Google Workspace Access
- Centralized Data in Sheets
- Secure & Auditable

## Automated Notifications



- Instant Email Confirmations
- Status Updates to Employee & Leads

## Key Benefits



80% Less Manual Work



Error-Free Tracking



Centralized Records

## 1. Employee Submits Request

Leave Request Form

Employee ID: EMP123

Name: John Doe

Shift: Morning Shift

Select Leave Type: Vacation Leave

Leave Dates: May 10, 2024

Reason for Leave (Optional):  
Attending family function

Fills out the leave form & submits.

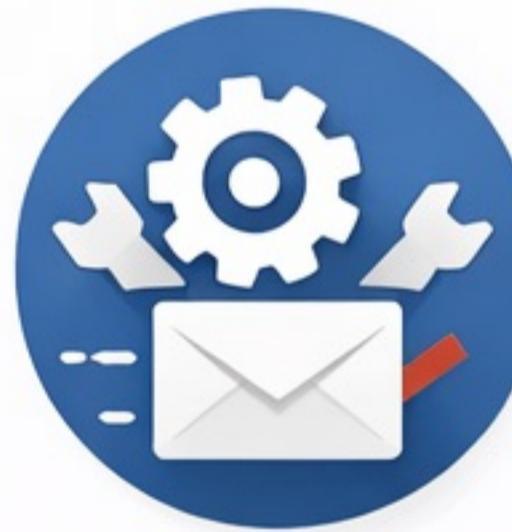


## 2. Data Logged in Google Sheet

Leave Requests

	A	B	C	D	E
1	Employee ID	Name	Leave Type	Leave Dates	Status
2	EMP123	John Doe	Vacation Leave	10-May-2024	Pending.
3					
4					
5					

Request is logged in the sheet.



## 3. Lead Approves Request

Leave Requests

	A	B	C	D	E
1	Employee ID	Name	Leave Type	Status	
2	EMP123	John Doe	Vacation Leave	10-May-2024	
3	EMP123	John Doe	Vacation Leave	Approved	
4					
5					

Lead updates status in Google Sheet.



## 4. Automated Email Notification

Gmail

Leave Request Approved

Dear John Doe (EMP123):

Your leave request has been approved.

Leave Type: Vacation Leave

Leave Date: 10-May-2024

Enjoy your time off!

Employee receives approval email.

# Leave Request Automation System

## 1. Employee Submits Leave Request

A laptop screen displaying a "Leave Request Form". The form includes fields for Employee Name (John Doe), Employee ID (EMP12345), Email (john.doe@example.com), Shift Selection (Morning Shift checked), Lead Selection (Lead: Jane Smith checked), and Date Range (May 10, 2024 to May 12, 2024). A "Submit Request" button is at the bottom.

Employee fills out the web form and submits leave request.

## 2. Leave Recorded in Google Sheets

A screenshot of a Google Sheets document titled "Leave Requests". The sheet contains a table with columns: A (Employee Name), B (Employee ID), C (Leave Dates), and D (Status). The data is as follows:

	A	B	C	D
1	Employee Name	Employee ID	Leave Dates	Status
2	John Doe	EMP12345	May 10, 2024	Pending
3				May 12, 2024
4				

Request logged in Google Sheets for lead's review.

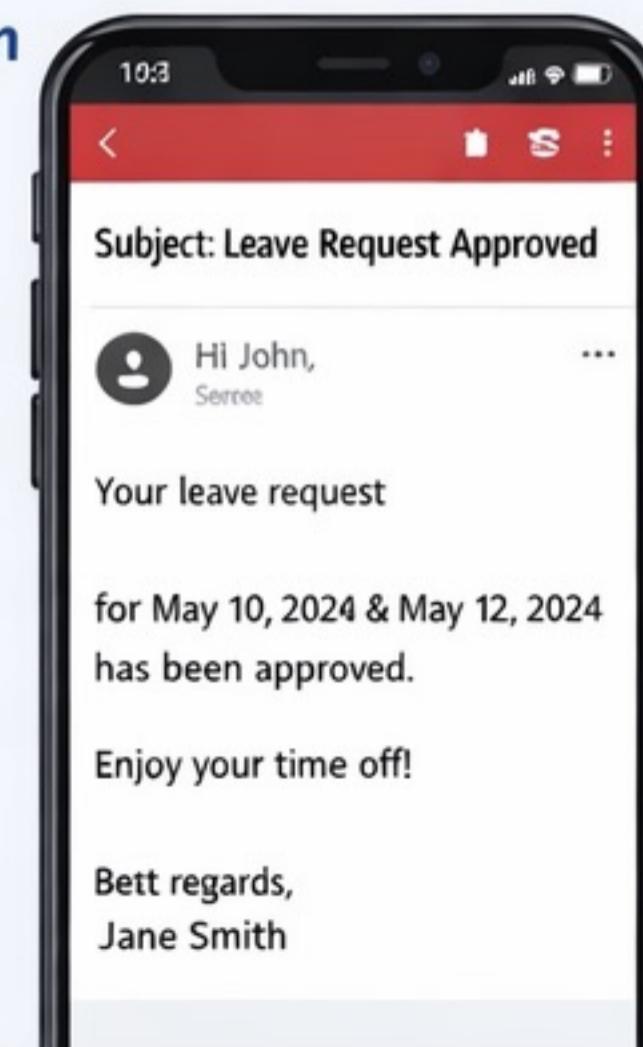
## 3. Lead Reviews & Updates Status

A screenshot of the "Leave Requests" Google Sheets document. The "Status" column for the second row has been updated to "Approved". A green arrow points to the "Approved" cell.

	A	B	C	D
1	Employee Name	Employee ID	Leave Dates	Status
2	John Doe	EMP12345	May 10, 2024	Approved
3			May 12, 2024	
4				

Lead changes the status to "Approved".

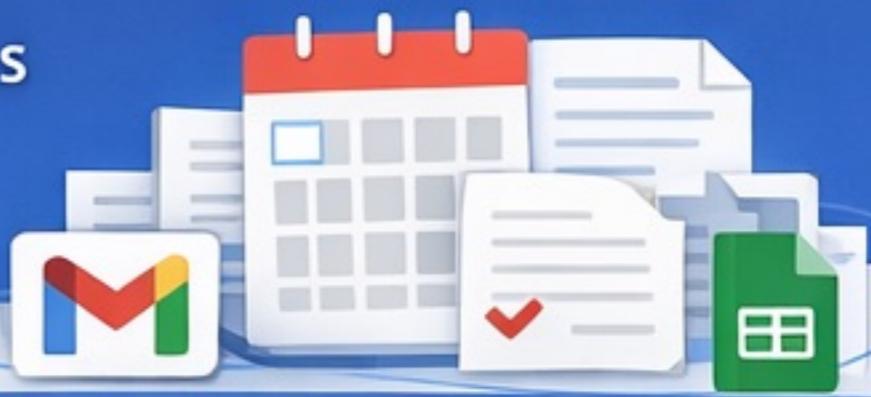
## 4. Automated Email Notification



Employee receives approval email

# Mortgage Document Correction Automation Tool

Streamline Correction Requests for Mortgage Teams  
Using Google Apps Script & Gmail API



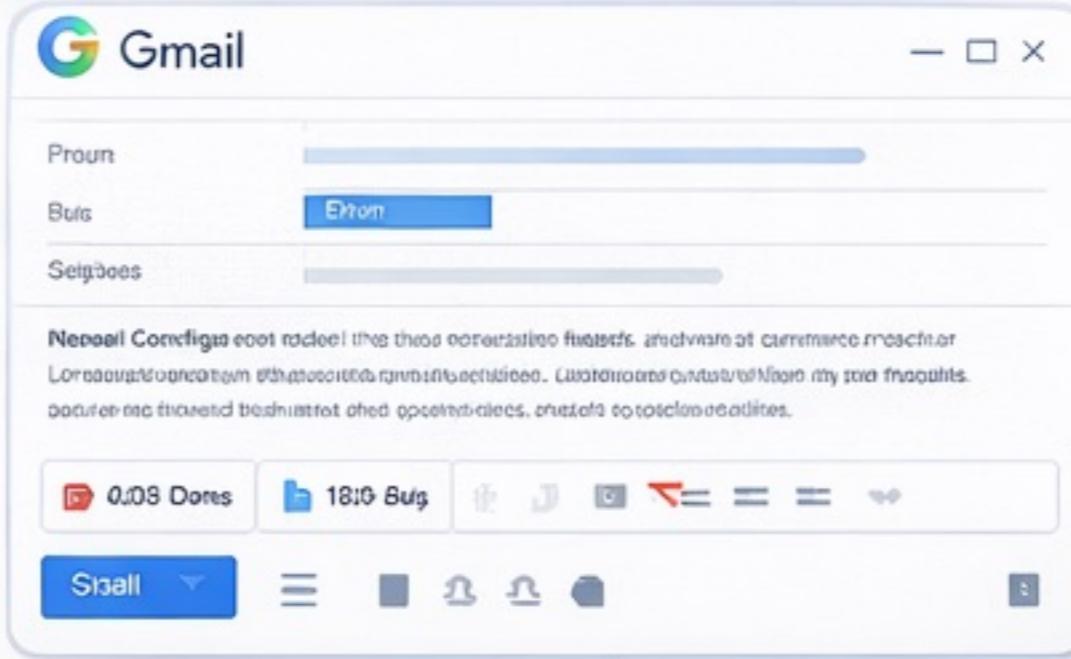
## Dynamic Web App Interface

- Responsive HTML Form
- Select Correction Type
- Enter Loan & Borrower Details
- Load To/CC Emails from Sheets

## Integrated Google Sheets Configuration

- EmailConfig Sheet Integration
- Update To/CC & Templates
- No Code Modification Required

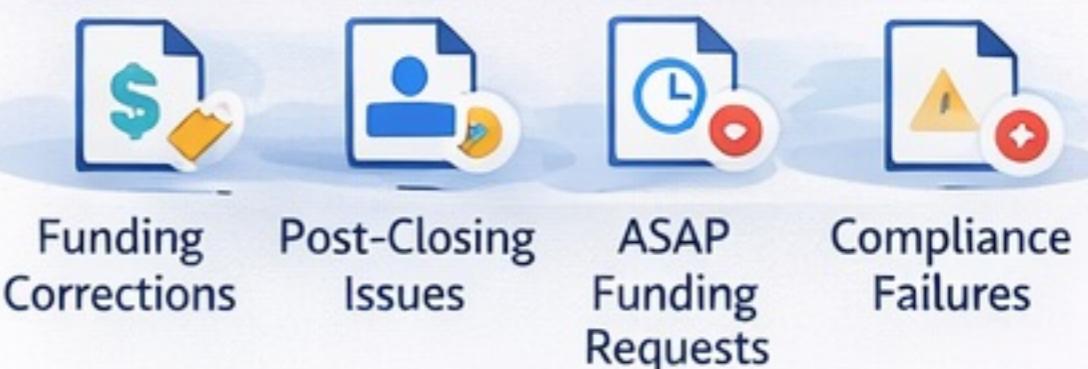
## Automated Gmail Draft Creation



## Error Prevention & Validation

- Validations for Required Fields
- Validate Email & Attachments
- Display Real-Time Feedback

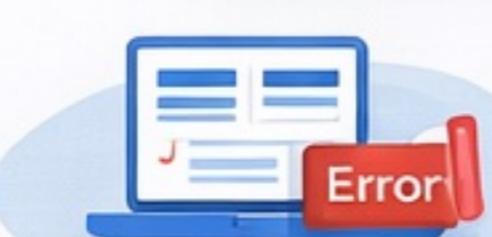
## Supports Multiple Workflows



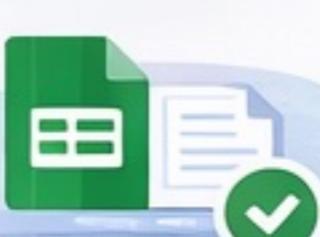
## Impact & Benefits



**70-80% Faster Drafting**



**Consistent Emails & Attachments**



**Real-Time Updates from Sheets**



**Improved Team Productivity**

70-80% Faster Drafting

Real-Time Updates from Sheets

Consistent Emails & Attachments

Improved Team Productivity

# Mortgage Document Correction Automation Tool

## 1. User Fills Out Correction Form

Correction Request Form

Funding Delay

Loan Number: 12345678

Borrower Last Name: Smith

Property Address: 123 Main St, Springfield, IL

Attachments

Upload PDFs

Generate Draft

User fills out the web form with loan and correction details.



## 2. Gmail Draft Generated

Gmail

To: exampelloanmanager@gmail.com

Cc: anotherprocessor@gmail.com +2 more

Urgent Funding Delay: 123 Main St, Springfield, IL, 12345678

Hi [Loan Team].

We have identified the following issue that must be corrected before we can fund the loan for John Smith at 123 Main St, Springfield, IL.

Loan #: 12345678

Docs-To-Update.pdf

Draft Gmail with prefilled recipients, subject, and details is created.



## 3. User Receives Confirmation

Draft Created

Your correction email draft has been created.

Click the link below to open the draft in Gmail:

Open Draft in Gmail

Tool displays "Draft Created" message with a direct draft link.



## 4. User Reviews and Sends Draft

Gmail

To: exampelloanmanager@gmail.com

Cc: anotherprocessor@gmail.com... +2 more

Urgent Funding Delay: 123 Main St, Springfield, IL, 12345678

Hi [Loan Team]

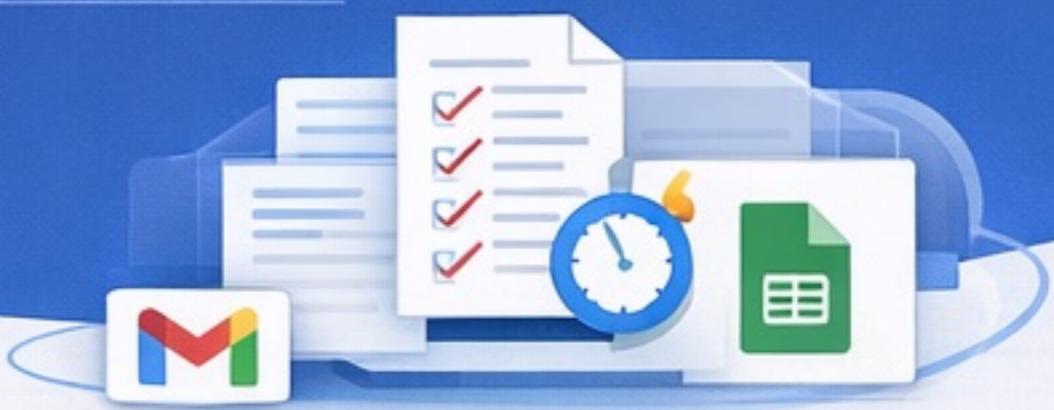
We have identified the following issue that must be corrected before we can fund the loan for John Smith at 123 Main St, Springfield, IL. Loan #: 12345678

Send

User clicks the link to open and send the Gmail draft instantly.

# Mortgage Escalation & RCA Automation System

Automate Mortgage Escalations & RCA Processes  
Using Google Apps Script, Sheets, & Gmail API



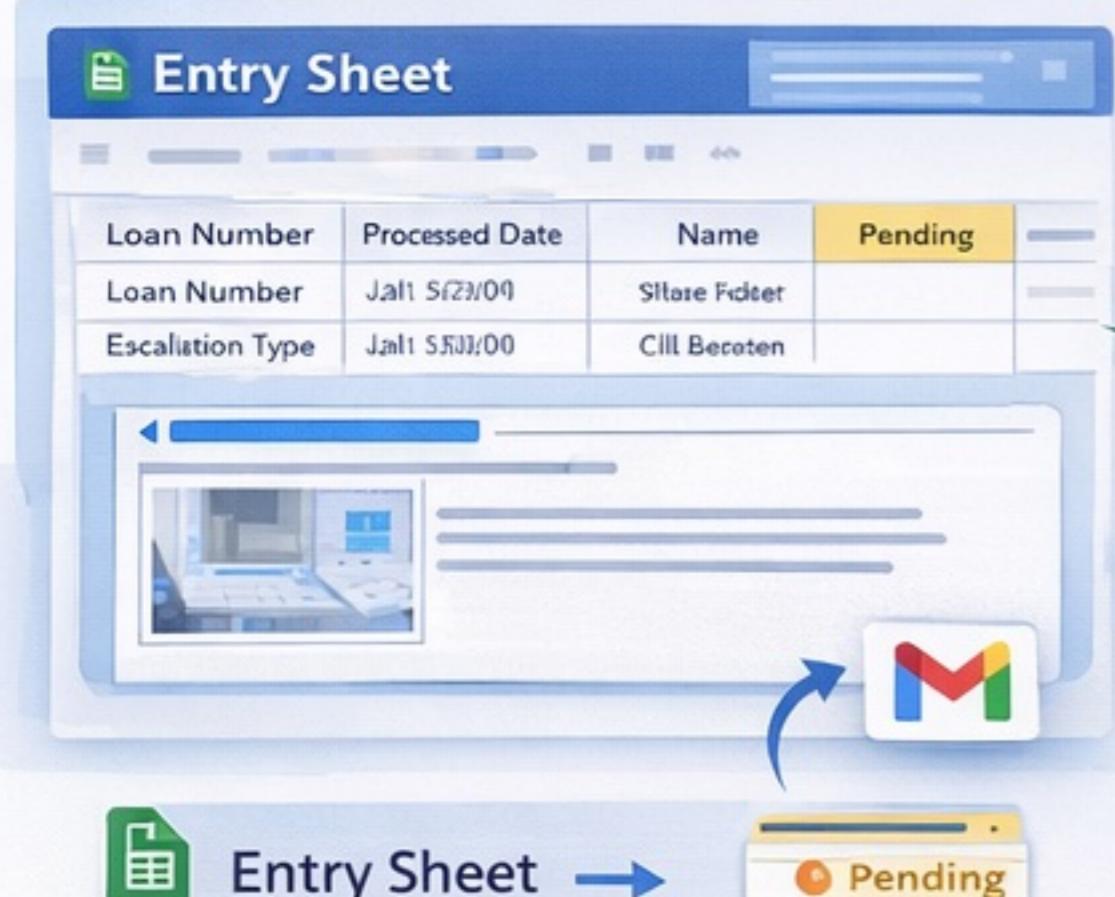
## Overview

A fully automated Escalation and RCA (Root Cause Analysis) Management Tool developed using Google Apps Script, HTML, CSS, JavaScript, and the Gmail API, integrated with Google Sheets. The system automates the entire workflow of raising, tracking, and resolving mortgage escalations — by sending structured escalation emails, tracking RCA submissions, and sending automated reminders —

## System Workflow

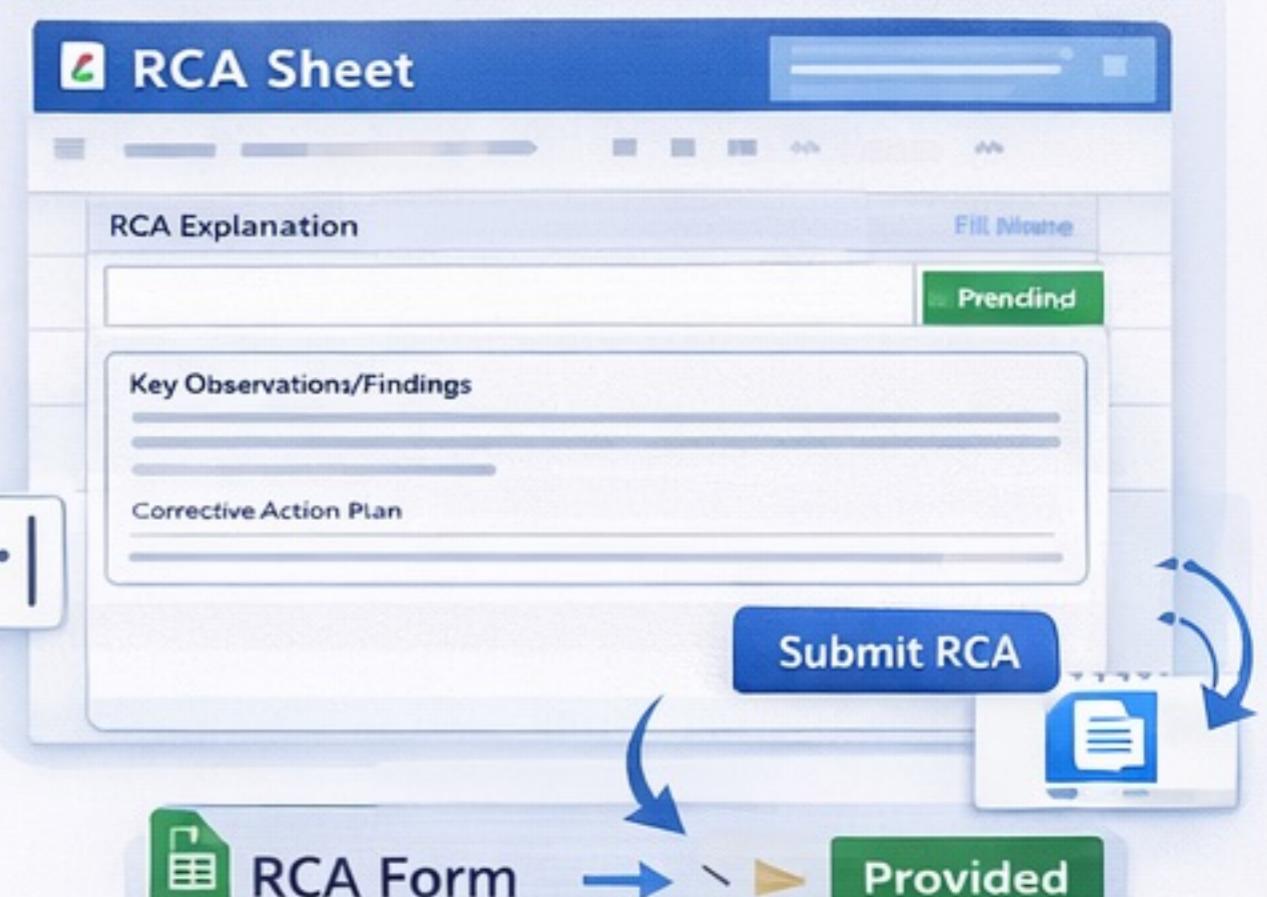
### 1. Escalation Form

- Submit escalation details online
- Auto-add “Pending” entry to sheet
- Send structured escalation email (To/CC)



### 2. RCA Form

- Open RCA link from email
- Fill RCA Explanation, Findings, and Actions
- Automate status update to “Provided”



- Submit escalation details online
- Auto-add “Pending” entry to sheet
- Send structured escalation email (To/CC)

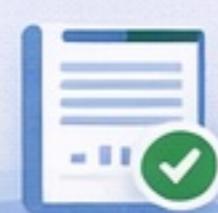
- Open RCA link from email
- Fill RCA Explanation, Findings, and Actions
- Automate status update to “Provided”

## Impact



80% Less Manual Follow-Ups

Improved Accountability



Centralized Tracking

Automated Reminders



# Mortgage Escalation & RCA Automation System

## 1. User Submits Escalation Form

Escalation Submission Form

Loan Number: 12345678

Processed Date: April 24, 2024

Name: John Doe

Escalation Type: Funding Issue

Error Description: Incorrect calculation of funds to close.

Submit Escalation

User fills out the web app form with escalation details and submits.

## 2. Escalation Logged & Email Sent

Escalations

A	B	C	D	E
1	Loan Number	Processed Date	Name	Escalation Type
2	12345678	4/24/2024	John Doe	Funding Issue
3				Pending
4				
5				
6				
7				

Mortgage Escalation: Loan # 12345678, Funding Issue

Daar Sir/Madam,  
Kindly take corrective action at immediate earliest.  
Please Smiths time escalation to complete the escalation tasks at the earliest.  
DEE HEFE iGA!

Click Here to submit RCA

Details logged in Google Sheets and formatted escalation email sent to team lead.

## 3. Team Submits RCA

RCA Submission Form

RCA Explanation:

There was an incorrect calculation in funds to close due to an outdated formula error.

Key Observations:

Identified outdated funds calculation formula.

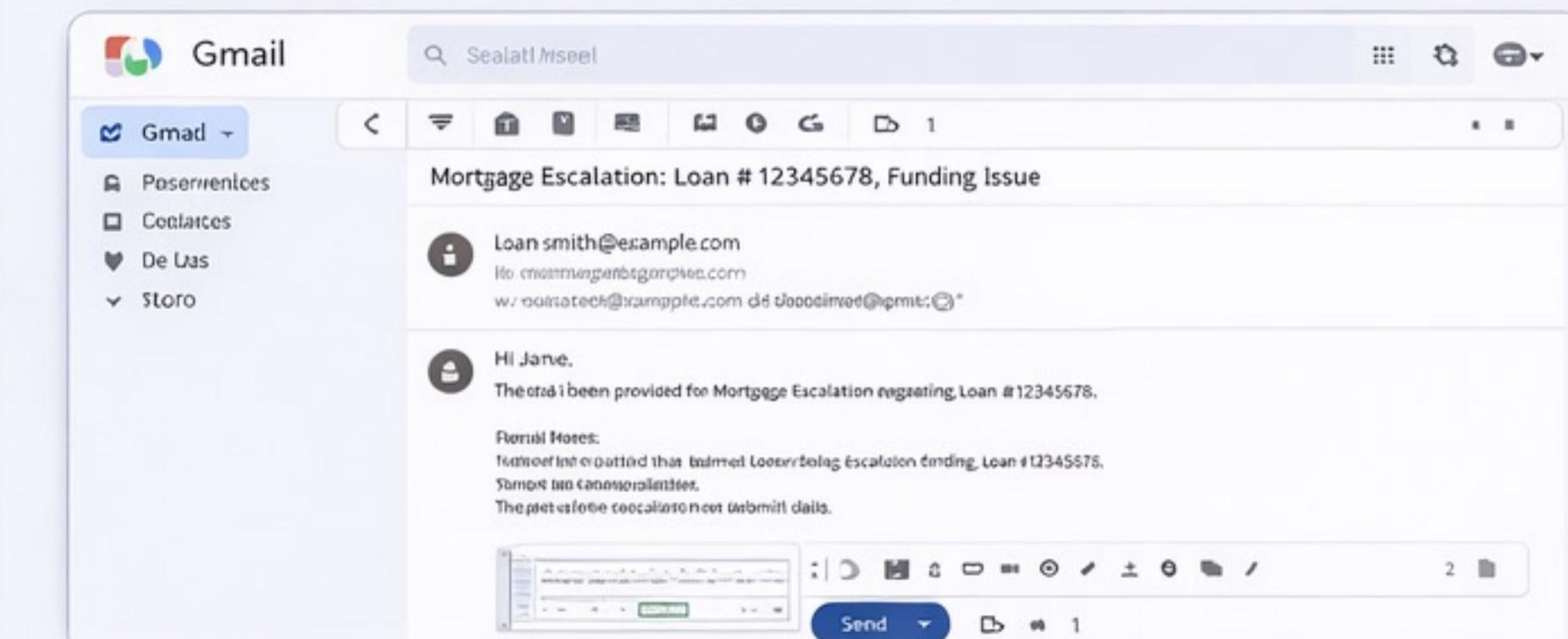
Corrective Action Plan:

Implemented updated formula and retrained staff.

Submit RCA

Team lead clicks "Click Here" link, fills out RCA form, provides expl-

## 4. Status Updated & Email Sent



Escalation status updates and reply-all email confirms RCA resolution.

# Mortgage Funding Delay Tracker

Automatically Log All Funding Delay Emails  
for Easy Tracking & Auditing



## Project Overview

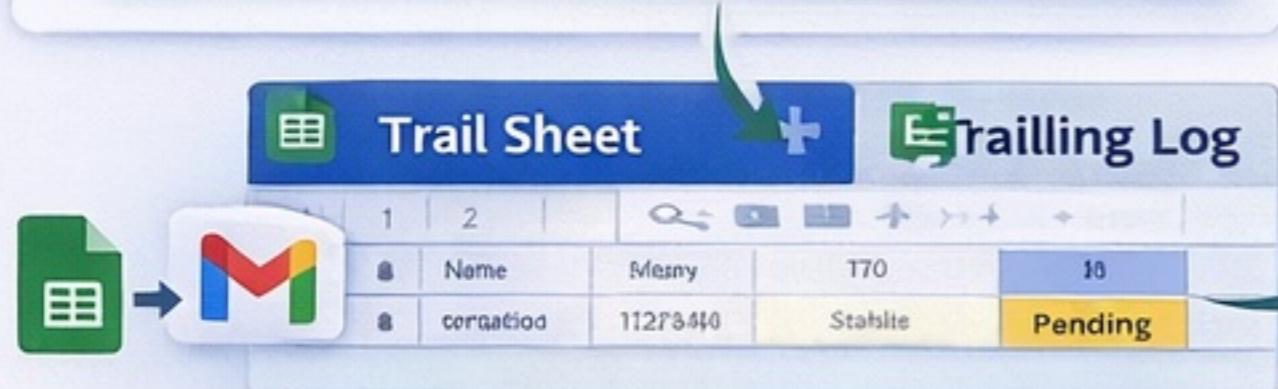
An automation script built using Google Apps Script that integrates Gmail and Google Sheets to automatically log all funding delay email conversations for each loan number. The system reads loan data from the Trail sheet, copies it to a Trailing log, and fetches all related email threads from Gmail – saving hours of manual searching and ensuring that all communication history is easily traceable for audit or follow-up.

## How It Works

### 1. Data Logging from 'Trail' to 'Trailing'

- Whenever a new row is added in the Trail sheet, the script automatically copies columns A:H into the Trailing sheet.

Creates a permanent log entry



### 2. Automated Gmail Conversation Extraction

subject: "Urgent Funding Delay" subject:loanNo"

### 3. Conversation Cleanup and Storage

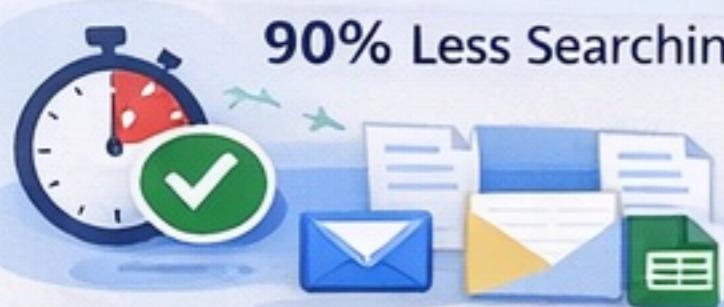
- Text cleansed for readability & summarized per loan
- Extracts sender names, timestamps, and plain text content
- Appends cleaned-up summary to the same row



### 3. Conversation Cleanup and Storage

Loan Number	Email	Summary
1	1771 PM	Text often copied from funding delay.
2	77.6SSIS	After the phone, an email was in the log request. 134MAJASABS
3	6:55 PM	SUPPIES L3ARR LEGEST T6GARS FOR OAHNT bortion Wadhouper.
4	4:35 PM	and osnited threelito TCTA wneTTin reaslates, notabue upa

## Impact



90% Less Searching

- Reduced manual searching for email threads by approximately **90%**
- Ensured every funding delay conversation is centrally logged and
- Improved visibility for **management** on communication timelines

- Enhanced efficiency and transparency in the loan funding escalation process



# Mortgage Funding Delay Tracker

## 1. New Loan Entry in Trail Sheet

	A	B	B	C	⋮
1	Loan Number	Borrower Name	Reason	Reason	
2	12345624	Jane Brown	New Broe	Missing signature	
3	12345677	Marh Date	Lead VIEW	Cleance	
4	98765432	Jane Brown	Missing signature	Missing signature	
6					
5					
5					



A new row for a delayed loan is added in the Trail sheet.

## 2. Trail Data Logged in Trailing Log

The screenshot shows a Gmail inbox with a search bar at the top containing the query "Urgent Funding Delay: 98765432". Below the search bar, there is a list of emails. The first email in the list is highlighted with a yellow background and has the subject "Urgent funding Delay: 98765432". The email is from "Connor Williams" and was sent on "Apr 22, 2024". The body of the email includes the text "Satae Beolay 0.11, 987432. 36322". The second email in the list is from "Jane Brown" and was sent on "Apr 22, 2024". The body of this email includes the text "Setdey72anneippnding 403, analis. Isave nonber initking message.". The third email in the list is from "Team Lead" and was sent on "Apr 22, 2024".

The script scans Gmail, retrieves all related delay emails for '98765432'.



## 3. Related Emails Extracted from Gmail

	A	B	C	D	
1	Loan Number	Borrower Name	Reason	Reason	
2	98765432	Jane Brown	Funding Issue	Missing signature	
6	98765432	Jane Brown	Missing signature		
6					
4					
5					



A new row for a delayed loan is added in the Trail sheet.

## 4. Emails Logged in Trailing Sheet

	A	Communication Log
1	Loan Number	Communication Log
6	98765432	Connor Williams - Apr 25, 2024 9:15 AM "Hi, we're still waiting on the updated signed docs. Loan# 98765432..."
3	98765432	Jane Brown - Apr 25, 2024 3:02 PM "Here is the document, please review and confirm. Loan# 98765432..."
4	98765432	Team Lead - Apr 25, 2024 11:45 AM "This lead is pending due to missing bomy borrower signature. Loan# 98765432.."
5	012.2.4024	
6	98765432	
6	012.2.4024	

All related emails are extracted, cleaned up, and logged in the Trailing log.