Akash Pattil

QA Engineer | Functional Testing | API Testing | DB Testing | Payment & E-comm

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Experience Summary

- Quality Assurance Engineer with **3.5 years** of relevant experience in functional testing across **Payment** & **Ecommerce** Domains.
- Proficient in testing on **Web-based** Applications.
- Excellent experience in **Quality Assurance,** Quality Assurance Methodologies and Requirement analysis.
- Excellent hands-on experience in performing **CRUD operations** on **API** using **Postman** & **Swagger**.
- Expertise working in **Agile Scrum Environment.**
- Extensively participated in **Sprint planning, Sprint Grooming, Daily-standup, Sprint review & Sprint retrospective** Meetings**.**
- Well versed and acquainted with **SDLC, Software Testing Life Cycle (STLC), Bug Life Cycle**.
- Developed **Test Design (Test Scenarios, Test Cases & Test Data),** Test Execution, Test Closure**.**
- Hands-on experience in **Black Box Testing** including **Smoke Testing, Sanity Testing** on critical or basic feature of an application, **Functional Testing** on each and every component of an application, **Re Testing**, **Regression Testing** after fixing bugs and verified that the fixes will not create problems elsewhere.
- Expertise in Bug Reporting & Tracking Tool **JIRA.**
- Expertise in Test Management Software like **TestFLO** (Jira) and Excel.
- Strong Foundation in **Core Java, Selenium WebDriver, TestNG, and BDD Cucumber.**
- Expertise in **Sql Queries, Mobile App Testing, Database Testing** & **Rest API Testing.**
- Responsible for **Detecting Defects**, classifying them based on **Severity** and **Priority** and Defect Reporting & Tracking.
- Involved in practicing **RTM (**Requirement Traceability Matrix**)** for **Test Cases.**
- Proficiency in **analyzing the software requirements** and providing solutions and ready to face new challenges.
- Served as **Single point of Contact** (SPOC) for **product demos** to internal sales team.

Skills

Manual Testing and Quality Assurance

Manual Testing | Defect Reporting & Tracking | Quality Assurance | API Testing | Test Plan | Test Case Design | Risk-Based Testing | UAT | Problem Solving | Jira Tool | Postman Tool | DB Testing | Payment Testing | Debugging | Smoke Testing | Sanity Testing | Regression Testing | UAT Testing | Team Work & Collaboration

Automation Testing, Tools and Methodologies

Automation Testing | Selenium WebDriver | TestNG | Cucumber BDD | Maven | Agile Scrum Methodology | Java

Work Experience

QA Engineer   06/2022 - 06/2024

Enkash-Nehat Tech Solutions Private Limited

- Collaborated with product owner to understand complex requirements for financial applications, effectively articulating these requirements to testing teams.
- Took Overall responsibilities for test quality, designing comprehensive test cases for Collect Payment, Vendor Payment, GST, Bill Payment, and Tally Sync modules that covered all critical business scenarios.
- Participated in peer testing activities, sharing insights on test scenarios and collaborating with team members to ensure completeness across functional, regression, API and database testing areas.
- Tracked defects throughout their lifecycle using JIRA, ensuring timely resolution and reducing production issues by 30%
- Conducted walkthrough with business teams for the 2-way tally sync ERP integration, improving alignment and achieving 90% accuracy in data transfers.
- Enhanced test coverage methodologies to address early risk identification, resulting in faster, defect-free agile.

Jr. QA Engineer
08/2021 - 12/2021

Anchanto Services Private Limited

- Executed test cases for warehouse management systems, documented results, and reported defects using JIRA, Streamlined warehouse operations.
- Ensured faster, quality releases and business alignment by participating in agile ceremonies, managing JIRA defects, and maintaining RTM to reduce production issues and requirement gaps.

Jr. Software Engineer
08/2020 - 08/2021

Quiesta Technologies Private Limited

- Enhanced software reliability by addressing test coverage challenges; Initiated Smoke, Sanity, Regression types of tests, improving user experience.
- Identified production defects, resolving issues 20% faster by tracking bugs in JIRA within an agile team.

Associate Engineer
11/2017 - 07/2020

Prompt Personnel Private Limited (Client-TCL)

- Enhanced call quality by resolving VoIP issues, improving network performance and user satisfaction.
- Collaborated with SOC and NOC teams to resolve network issues within a SLA targets.

Projects Description

Olympus (B2B Spend Management Platform) & Payment Gateway

Company: EnKash- Nehat Tech Solutions Private Limited
Role: QA Engineer
Testing Approach: Functional, API & Database Testing
Tools: JIRA, MYSQL Workbench, Postman & Kibana (Logs)
- **Description:** EnKash Olympus is a technology platform designed to automate business payables and receivables, helping SMEs and merchants streamline financial operations. It offers features like account payable, receivable management, and expense management, enabling mid-size businesses to reduce manual effort, improve case flow, and enhances financial efficiency.

WAREO (Warehouse Management System)

Company: Anchanto Services Private Limited
Role: Jr. QA Engineer
Testing Approach: Functional & API Testing
Tools: JIRA & Postman
- **Description:** Wareo is a powerful & modern platform that incorporates the sheer power of innovation, intelligence, state-of-art technology to transfer your existing warehouse into greatly productive distribution and fulfillment center.

LEADMART

Company: Quiesta Technologies Private Limited
Role: Jr. Software Engineer
Testing Approach: Functional Testing
Tools: JIRA.
- **Description:** Lead Mart is a data-driven platform that extracts user-specific information and connects it with the right clients. It helps individuals effortlessly find relevant courses, enabling smarter career decisions and bridging the gap between learners and educational providers.

Key Achievements

- Awarded the **'Consider It Done'** title for identifying critical bugs in the 2-way Tally integration module.
- **Received kudos** for **excellent performance** and collaboration in QA delivery.

Education

Bachelor of Engineering in Electronics and Telecommunication

Bharati Vidyapeeth's College of Engineering ♀ Kolhapur