

## Ride Confirmation

Please review your Reservation Details and Routing Instructions carefully, if any of the information appears to be incorrect, please contact our reservation department immediately via email [reservations@bostonasapcoach.com](mailto:reservations@bostonasapcoach.com) or by phone toll-free US/Canada 800.960.0232. International +1.617.630.0232.

<b>Reservation Number:</b> 0000			
Reservation Date / Day:			
Reservation Time:	1:30 PM		
Passenger Name:			
Passenger Phone Number:			
Additional Passenger(s) Name:			
Additional Passenger(s) Number:			
Number of Passenger(s):	1		
Number of Luggage(s):	1		
Service Type:	Point-to-Point - Transfer		
Vehicle Class:	Executive Sedan		
<b>Charges / Fees</b>			
Base Flat Rate:	0.00	Estimated Hours: 1.0	Total Base Rate: 0.00
Wait Time:	0.00	Units: 0	This Field Changes From Base Flat Rate to Base Hourly Rate
En-Route Stop(s):	0.00	Units: 0	The Field of 0 will change for Units and Each Unit is 8.25
Service Charge:	0.00		The Field of 0 will change for Units and Each Unit is 49.00
Sub Total:	0.00		This is Gratuity and is 20% on (Total Base Rate, Wait Time & Stop)
Holiday Surcharge:	0.00		This is the Total of Total Base Rate, Wait Time, Stop & Svc Charge)
Late PM / Early AM Charge:	0.00		This is 25% on Sub-Total (5 Major Holidays Ref Terms & condition)
Meet & Greet Charges:	0.00		This is Fixed Rate (Hr B/W 11:30 PM to 5:59 AM) Manually Entered
Tolls / Parking:	0.00		This is Fixed Rate Airport Inside Meet. Manually Entered & Varies
Airport Tax / Fees:	0.00		This is Fixed Rate for Tolls Manually Entered & Varies
Administrative Fees:	0.00		This is Fixed Rate Airport P/U Tax Fee Manually Entered & Varies
STC Surcharge:	0.00		This is 5% on the Sub-Total
State Tax / GST / VAT:	0.00		This is 20% on the Sub-Total
Misc Child Seat(s):	0.00		This is % Rate field & Varies
Discount:	0.00	0	This is Fixed Rate Field (30.00 Each Seat) Manually Entered
Estimated Total:	0.00	USD	This is % Rate field & Varies

## THINGS To KNOW

Estimated total amount shown may fluctuate depending on Waiting-Time, En-Route Stop(s), Ride Duration, Tolls/Parking, Government mandated charges, etc. Time-based Hourly Rates will be billed from the time of Pick-up to the time of Drop-off plus Garage-to-Garage charges. All rates are estimated and are subject to change due to additional charges. Such charges will appear without notice among your final charges as applicable. For any last-minute Changes or Cancellations, please review our policies below carefully to avoid any preventable Charges.

### Change, Cancellation, and No-Show Policy

Late change, cancellation, and no-show policy applies to all confirmed flat rate and time-based hourly rate reservations: →

- For flat rate transfer reservations in the United States, Canada, and Puerto Rico, a late change fee or late cancellation fee for all transfer reservations will be charged. Unless the Transfer reservations changed or cancelled within the minimum stated time prior to the scheduled pick-up time.
- For time-based hourly reservations, a late change fee or late cancellation fee equal to the minimum hours quoted at the time of reservation will be charged. Unless the hourly reservation changed or cancelled within the minimum stated time prior to the scheduled pick-up time.
- For all countries not aforementioned and where a reservation is changed or cancelled within the minimum stated time prior to the scheduled pick-up time, either transfer reservation or time-based hourly rate reservation will incur a fee equal to the applicable transfer rate or hourly rate plus local VAT where applicable will be charged. Unless the transfer or hourly reservation changed or cancelled within the minimum stated time prior to the scheduled pick-up time.
- Applies to all reservations where the pickup location is within the local city metropolitan area. The local city metropolitan area is defined as within 50 miles of the city center. All services outside the local city metropolitan area may be assessed the actual drive time to and from the pick-up location.
- All Special Event reservations change and cancellation policies supersede standard change and cancellation policies and are noted in the email confirmation.
- A No-Show fee equal to the transfer or time-based hourly minimum rate, plus any if applicable wait time, applicable tolls, parking, airport fee, fuel surcharge, STC charge, regulatory fees, taxes, will apply for all confirmed reservations, should the passenger fail to cancel or meet the chauffeur at the designated pick-up location.

To avoid a late change / modification fee, cancellation fee, or no-show fee, the reservation(s) must be changed or cancelled in accordance with the cancellation policy terms noted below in this email confirmation. You may either change, modify or cancel the reservation on-line, via email [reservations@bostonasapcoach.com](mailto:reservations@bostonasapcoach.com) or by phone toll-free US/Canada 800.960.0232. International +1.617.630.0232. Please note if reservation(s) is within Six Hours, please Call to change / modify or cancel.

### Change and Cancellation Terms

Late change and cancellations fee equal to the rate confirmed at the time of reservation will apply unless: →

- Sedan Reservations are changed or cancelled more than Three (3) Hours prior to the scheduled pickup time.
- SUV / MPV Reservations are changed or cancelled more than Six (6) Hours prior to the scheduled pickup time.
- Van / Sprinter Reservations are changed or cancelled more than Twelve (12) Hours prior to the scheduled pickup time.
- Sedan Limousine / SUV Limousine / Sprinter Limo Coach Reservations are changed or cancelled more than Seventy-Two (72)) Hours prior to the scheduled pickup time.
- Limo Coach / Mini Coach / Motor Coach Reservations are changed or cancelled more than Seventy-Two (72) Hours prior to the scheduled pickup time.
- Event and Special Occasion Reservations are changed or cancelled more than Seventy-Two (72) Hours prior to scheduled pickup time.
- International Reservations for Sedan, SUV, MPV, and Van are changed or cancelled more than Twenty-Four (24) Hours prior to the scheduled pickup time.

The above cancellation terms represent standard policy at the Company and may be modified from time to time based on market, desired reservation dates and vehicle availability. All modifications that are mutually agreed upon in writing or communicated and confirmed at the time of reservation will supersede the above.

### Wait Time Policy

All flat-rate rides that do not begin at an airport are subject to Wait Time after the Ten (10) minutes of grace period is over: →

- On all flat rate transfers origination from an Airport, customers are permitted waiting period of Forty Five (45) minutes after the actual arrival time of domestic flights and Seventy (70) minutes for international flights at no extra charge.

### Additional

- The Company assumes no liability for any lost or misplaced personal property or any other items left in the vehicle.
- The party hiring the vehicle acknowledges and agrees the terms of this reservation liability agreement and also understand that the said party his/her responsibility in returning the vehicle to the Company in the same condition as when received. Otherwise in addition to the Flat or Time-based Hourly Rate for Vehicle and Chauffeur, any damage excess of usual use and wear of Hired Vehicle, there will be a minimum charge of 400.00 USD for the Repair and or General Cleaning of the Vehicle. Decision as to the usual wear and use of the Vehicle Interior and its environs, rests with the Company, solely and its experience as to general habitation of hired vehicles and its decision is final.
- Additionally, in no event, will the Company or any of its affiliates or subcontractors be liable or responsible for damages of any kind caused by any delay in performance or failure to perform, in whole or in part, any of their obligations in connection with the services, where such delay or failure is due in part to traffic, road construction, strikes, weather, fire, flood, earthquake, act of God, act of war or terrorism, act of any public authority or sovereign government, civil disorder, government sanctioned embargo, delay caused by any air or ground passenger carrier, or any other circumstances beyond the reasonable control of the Company, its affiliates or subcontractors.

### Questions about this reservation?

Check out our FAQs: <https://www.bostonasapcoach.com/supports-faqs/> or Call 24/7 Reservations: 800.960.0232 If calling from outside the US or Canada, please dial: +1.617.630.0232

Have you booked the second leg of your travel yet?

Book a Ride

Thank you for using our Chauffeured Transportation Services