

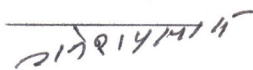
**Agreement : KOTAK 811 FKYC & STP PROCESS**

Dear Agent,

As a representative of Aws Nextstep Pvt.ltd, you are required to adhere to the following Code of Conduct:

1. **Carry Your ID:** Always remember to have your Aws Connect ID card with you. It helps customers recognize you and shows them you're authorized to help.
2. **Be Honest:** When assisting customers with their KYC, honesty is key. Never alter their information or engage in any deceitful behavior; it's against our principles.
3. **Keep It Peaceful:** We have a zero-tolerance policy for violence or threats against customers or their property. Our aim is to keep interactions calm, respectful, and free from conflict.
4. **No Drinking on Duty:** Please refrain from consuming alcohol or using drugs while on the job. It's important to stay focused, alert, and maintain a professional demeanor at all times.
5. **Respect Customer's Choices:** If a customer prefers you not to enter their premises, honor their wishes. Their comfort and privacy are paramount, and we must always respect their decisions.
6. **Protect Privacy:** Respecting customer privacy is crucial. Avoid intruding or spying on them; we must uphold their trust by safeguarding their personal information and maintaining confidentiality.
7. **Transparent Representation:** Inform customers that you're representing Aws Connect during KYC or account processes. Being transparent builds trust and credibility in our interactions.
8. **Dress the Part:** Dressing professionally reflects our commitment to professionalism and makes a positive impression on customers. It shows that we take our roles seriously and value their business.
9. **No Bribery:** Soliciting or accepting bribes or gifts from customers is strictly prohibited. Such actions compromise our integrity and could lead to severe consequences.
10. **Handle Documents with Care:** Always seek permission before handling customer documents. Respecting their privacy and maintaining the confidentiality of their information is paramount.
11. **Give Accurate Information:** Providing accurate information is essential for building trust with customers. If uncertain, don't hesitate to seek guidance from your supervisor.

(AgentSignature)



(SupervisorSignature)



12. Act Professionally: Maintaining a professional demeanor is key in all interactions. If faced with challenges, escalate them to your supervisor for resolution.

13. Keep Secrets: Safeguarding confidential information is critical. Refrain from sharing Aws Connect or customers' information with unauthorized individuals.

14. Protect Sensitive Info: Ensuring the confidentiality of sensitive information is vital. Safeguard passwords, app links, and other sensitive data from unauthorized access or disclosure.

15. Follow Account Rules: Adhering to account opening rules ensures compliance and prevents fraudulent activities. Only open accounts for eligible customers as per our criteria.

16. No Handling Cash: Avoid handling cash from customers; it reduces the risk of mishandling and maintains transparency in financial transactions.

17. Get Consent for Products: Always obtain the customer's consent before offering or applying for financial products. Respecting their decisions is fundamental to ethical business practices.

18. Follow Account Opening Procedures: Opening additional accounts requires explicit customer consent to maintain transparency and trust in our processes.

19. Verify Customer Details: Double-checking customer details before entry prevents errors and ensures accuracy in our records. Taking the time to verify information is essential for maintaining data integrity. By signing below, you acknowledge that you have read, understood, and agree to abide by the Aws Connect Code of Conduct. Failure to comply with these guidelines may result in disciplinary action.

AGENTNAME: GANESH PRASAD

AGENTID: \_\_\_\_\_

FOSID: \_\_\_\_\_

CITY: BARABANKI

PINCODE: 225409

STATE: UTTAR PRADESH

MOBILENO: 7007717707

TL/SUPERVISORNAME: \_\_\_\_\_

MOB.NO: \_\_\_\_\_



(Agent Signature) 21/01/14

(Supervisor Signature) \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_



आयकर विभाग  
INCOME TAX DEPARTMENT

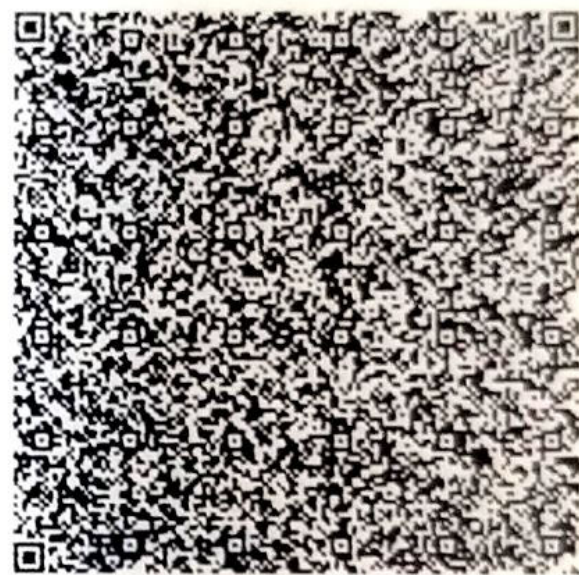


भारत सरकार  
GOVT. OF INDIA



स्थायी लेखा संख्या कार्ड  
Permanent Account Number Card

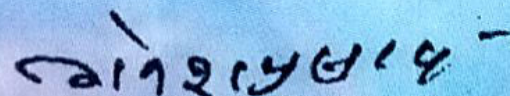
**BGNPG3745A**



नाम / Name  
**GANESH PRASAD**

पिता का नाम / Father's Name  
**PHOOL CHAND**

जन्म की तारीख /  
Date of Birth  
**10/08/1982**

  
हस्ताक्षर / Signature

23042019





भारत सरकार

Government of India



Issue Date: 01/01/2014



गणेश प्रसाद

Ganesh Prasad

जन्म तिथि / DOB : 10/08/1982

पुरुष / MALE



2877 6171 7373

मेरा आधार, मेरी पहचान





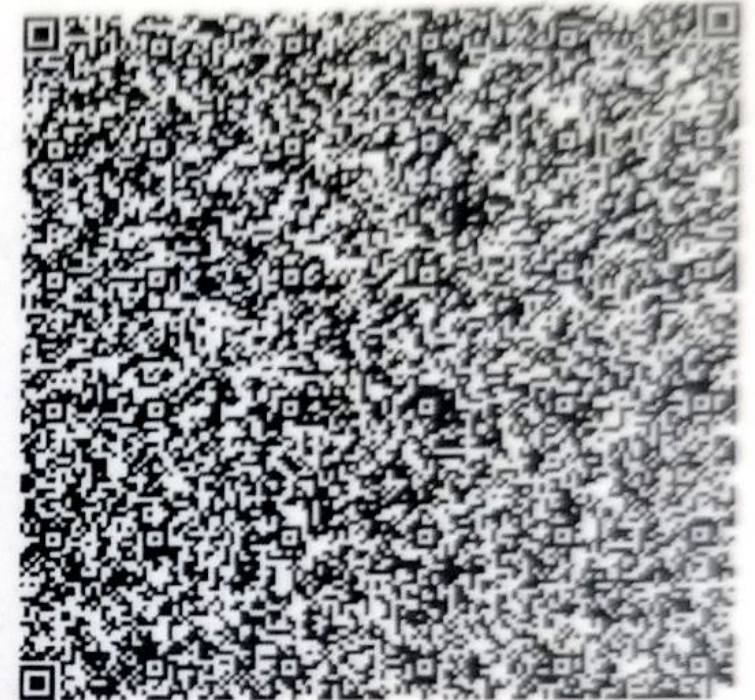
भारतीय विशिष्ट पहचान प्राधिकरण

Unique Identification Authority of India



पता: द्वारा: फूल चन्द, 259, आबकारी मजरे,  
बनी कोड़र, पोस्ट राम सनेही घाट, राम  
सनेहीघाट, बारा बंकी, उत्तर प्रदेश, 225409

Address: C/O: Phool Chand, 259, Aabkari  
Majre, Bani Kodar, Post Ram Sanehi Ghat,  
Ramsanehighat, Bara Banki, Uttar Pradesh,  
225409



**2877 6171 7373**



1947



[help@uidai.gov.in](mailto:help@uidai.gov.in)



[www.uidai.gov.in](http://www.uidai.gov.in)

Print Date: 22/05/2021



Membership No./  
Registration No.  
801845385



INDIAN  
INSTITUTE OF  
BANKING & FINANCE

Sr. No. 170417



## *Certificate of the Institute*

*The Governing Council of  
Indian Institute of Banking & Finance  
do hereby certify that*

**GANESH PRASAD**

*has successfully passed the*

**CERTIFICATE EXAMINATION FOR BUSINESS CORRESPONDENTS / FACILITATORS**

*of the Institute.*

MUMBAI, DATED 14TH JAN 2022

ISSUED IN PURSUANT TO CLAUSE 3 (c) OF  
THE MEMORANDUM OF ASSOCIATION OF  
THE INSTITUTE

Signature Not Verified

Digitally signed by DS INDIAN INSTITUTE OF BANKING AND  
FINANCE  
Date: 2022.02.18 14:58:23 IST  
Reason: Examination Completion Certificate issued by CEO IIBF  
Location: Mumbai - INDIA

**BISWA KETAN DAS**  
CHIEF EXECUTIVE OFFICER  
For and on behalf of the Governing Council



उत्तर प्रदेश पुलिस

कार्यालय

वरिष्ठ पुलिस अधीक्षक/ पुलिस उपायुक्त / पुलिस अधीक्षक  
जनपद- बाराबंकी

प्रमाणपत्र संख्या - 316292409575

दिनांक- 12/02/2024



### चरित्र प्रमाण-पत्र

प्रमाणित किया जाता है कि श्री/कु०/श्रीमती Ganesh Prasad ,  
पुत्र/पुत्री/पत्नी/अभिभावक श्री Phool Chand, Mohalla Aabkari Banikodar Nagar  
Panchayat Ramsanehighat, निवासी -Mohalla Aabkari Banikodar Nagar Panchayat  
Ramsanehighat थाना- रामसनेही घाट, जनपद- बाराबंकी की जाँच सम्बंधित थाना, स्थानीय  
अभिसूचना इकाई एवं जिला अपराध अभिलेख ब्यूरो रामसनेही घाट , जनपद बाराबंकी से  
कराये जाने पर पुलिस अभिलेखों में उक्त अभ्यर्थी/अभ्यर्थिनी के विरुद्ध कोई प्रतिकूल प्रविष्टि  
नहीं पायी गयी | यह प्रमाण-पत्र मात्र एक वर्ष तक ही मान्य है

**AKHILESH  
NARAIN  
SINGH**

Digitally signed by  
AKHILESH NARAIN  
SINGH  
Date: 2024.02.12  
18:13:50 +05'30'

वरिष्ठ पुलिस अधीक्षक / पुलिस उपायुक्त / पुलिस अधीक्षक

बाराबंकी

यह कंप्यूटर जनित दस्तावेज़ है अतः किसी हस्ताक्षर की आवश्यकता नहीं है |

Crime and Criminal Tracking Network and Systems (CCTNS)

यह प्रमाण पत्र ठेकेदारी के लिए मान्य नहीं है।



हाई स्कूल परीक्षा-अंक पत्र

1737878

माध्यमिक शिक्षा परिषद् उत्तर प्रदेश, द्वारा संचालित वर्ष २००८ की हाई स्कूल परीक्षा में निम्नलिखित परीक्षार्थी द्वारा प्राप्त अंकों का विवरण :-

अनुक्रमांक	परीक्षार्थी का नाम	जन्मतिथि	क्रमांक
2664665	GANESH PRASAD	10/08/82	6921356
	विद्यालय/केन्द्र का नाम	परीक्षा प्रवर्ग	संस्था/व्यक्ति
P P I C RAMSANEHI GHAT BARABANKI		FULL EXAM	PRIVATE

विषय	अधिकतम अंक	प्रश्नपत्रवार प्राप्तांक	योग	सम्पूर्ण योग एवं परीक्षाफल
HINDI	100	1/29 2/26	055	348/600
SANSKRIT	100	1/55	055	PASSED
ELE MATHEMATICS	100	1/35 2/17	052	SECOND DIV
SCIENCE	100	1/20 2/17 3/22 GR-B	059	
SOCIAL SCIENCE	100	1/26 2/31	057	
DRAWING	100	1/70	070	

जांचकर्ता के हस्ताक्षर  
दिनांक

15-6-09

प्रधानाचार्य  
के हस्ताक्षर



*Principal*  
Principal

P.P. INTER COLLEGE

Ram Sanehi Ghat (Barabanki)

नोट - आवश्यक सूचना पीछे मुद्रित है।

मुहर



1211490

69/2525/0044

अनुक्रमांक

2664665

# माध्यमिक शिक्षा परिषद्, उत्तर प्रदेश

बोर्ड ऑफ हाई स्कूल एण्ड इंटरमीडिएट एजुकेशन यू.पी.



## हाई स्कूल परीक्षा, २००८

प्रमाणित किया जाता है कि परिषद् के अभिलेखानुसार  
GANESH PRASAD

आत्मज/आत्मजा श्रीमती  
एवं श्री

PREMA DEVI

PHOOL CHAND

ने जिनकी जन्मतिथि

10TH AUGUST NINETEEN HUNDRED EIGHTY TWO (10-08-82)  
है, वर्ष २००८ की हाईस्कूल परीक्षा निम्नलिखित विवरण के अनुसार उत्तीर्ण की है -

1. HINDI

2. SANSKRIT

3. ELE MATHEMATICS

4. SCIENCE

5. SOCIAL SCIENCE

6. DRAWING

उत्तीर्ण श्रेणी

SECOND

विद्यालय/केन्द्र

P P I C RAMBANEHI GHAT BARABANKI

प्रमाण पत्र क्रमांक

इलाहाबाद

दिनांक

6914769

PRIVATE

31.05.2004

(बामुदेव यादव)

सचिव

'D' का अर्थ सम्बन्धित विषय में "विशेष योग्यता" है।

'HONOURS' का अर्थ "सम्मान सहित उत्तीर्ण" है।

टीप-विषय का पूर्ण विवरण पृष्ठ भाग पर अंकित है।

69014235