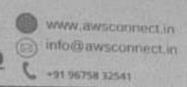


AWS NEXTSTEP PVT.LTD



Agreement: KOTAK 811 FKYC & STP PROCESS

Dear Agent.

As a representative of Aws Nextstep Pvt.ltd, you are required to adhere to the following Code of Conduct:

- 1. Carry Your ID: Always remember to have your Aws Connect ID card with you. It helps customers recognize you and shows them you're authorized to help.
- Be Honest: When assisting customers with their KYC, honesty is key. Never alter their information or engage in any deceitful behavior; it's against our principles.
- Keep It Peaceful: We have a zero-tolerance policy for violence or threats against customers or their property. Our aim is to keep interactions calm, respectful, and free from conflict.
- No Drinking on Duty: Please refrain from consuming alcohol or using drugs while on the job.
 It's important to stay focused, alert, and maintain a professional demeanor at all times.
- Respect Customer's Choices: If a customer prefers you not to enter their premises, honor their wishes. Their comfort and privacy are paramount, and we must always respect their decisions.
- Protect Privacy: Respecting customer privacy is crucial. Avoid intruding or spying on them, we must uphold their trust by safeguarding their personal information and maintaining confidentiality.
- 7. Transparent Representation: Inform customers that you're representing Aws Connect during KYC or account processes. Being transparent builds trust and credibility in our interactions.
- 8. Dress the Part: Dressing professionally reflects our commitment to professionalism and makes a positive impression on customers. It shows that we take our roles seriously and value their business.
- No Bribery: Soliciting or accepting bribes or gifts from customers is strictly prohibited. Such
 actions compromise our integrity and could lead to severe consequences.
- 10. Handle Documents with Care: Always seek permission before handling customer documents.
 Respecting their privacy and maintaining the confidentiality of their information is paramount.
- Give Accurate Information: Providing accurate information is essential for building trust with customers. If uncertain, don't hesitate to seek guidance from your supervisor.

(AgentSignature)

(SupervisorSignature)





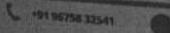
- 12. Act Professionally: Maintaining a professional demeanor is key in all interactions. If faced with challenges, escalate them to your supervisor for resolution.
- 13.Keep Secrets: Safeguarding confidential information is critical. Refrain from sharing Aws Connect or customers' information with unauthorized individuals.
- 14. Protect Sensitive Info: Ensuring the confidentiality of sensitive information is vital. Safeguard passwords, app links, and other sensitive data from unauthorized access or disclosure.
- 15. Follow Account Rules: Adhering to account opening rules ensures compliance and prevents fraudulent activities. Only open accounts for eligible customers as per our criteria.
- 16. No Handling Cash: Avoid handling cash from customers; it reduces the risk of mishandling and maintains transparency in financial transactions.
- 17. Get Consent for Products: Always obtain the customer's consent before offering or applying for financial products. Respecting their decisions is fundamental to ethical business practices.
- 18. Follow Account Opening Procedures: Opening additional accounts requires explicit customer consent to maintain transparency and trust in our processes.
- 19. Venty Customer Details: Double-checking customer details before entry prevents errors and ensures accuracy in our records. Taking the time to verify information is essential for maintaining data integrity. By signing below, you acknowledge that you have read, understood, and agree to abide by the Aws Connect Code of Conduct. Failure to comply with these guidelines may result in disciplinary action.

AGENTHAME SCHIN KUMAR	AGENTID: CHONDA		
PINCODE	STATE UTT AR PRADESH		
MOBILENO: 7985611874 TUSUPERVISORNAME:	MOB.NO:		



(Agent Signature) Y-1 Date 29/07

(Supervisor Signature) (1901) 1378 Date:





www.awsconnect.in







सियन क्षमाट

आयकर विभाग INCOME TAX DEPARTMENT

HIरत सरकार GOVT OF INDIA



MWZPK2627J

TH / Name SACHIN KUMAR

पिता का नाम / Father's Name ASHOK KUMAR

जन्म की तारीख / Date of Birth 01/01/2005



05012023

PAN Application Digitally Signed, Carl No.
4 Valid Unions Physically Signed

याचिन क्रमाट



हाईस्कृल परीक्षा - २०२१ High School Examination - 2021

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SACHIN KUMAR सचिन क्मार

SUNITA SHUKLA सुनीता शुक्ला

ASHOK KUMAR

1ST JANUARY TWO THOUSAND FIVE (01-01-2005)

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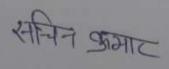
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Note for reported instructions and were



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Payment Successful

₹1,000 😍



Rupees One Thousand Only

To: Aws Nextstep Private Limited

HDFC Bank - 5494

From: Sachin Kumar

State Bank Of India - 6668



UPI Ref. No: 4211276 92466

29 Jul 2024, 02:30 PM

