



PNR

168246722

Ticket ID

22ZIHMN

Order ID

21918121635

Departure

JAMNAGAR

1:00 PM, Sun, 10 Sep 2023



Arrival

RAJKOT

3:00 PM, Sun, 10 Sep 2023



Bus Operator Name

Patel Tours and Travels



Driver Contact & Vehicle Number

You will get the driver contact
number and vehicle number 30 mins
to 1 hour before departure



Boarding Point

Patel Office After Victoriya Bridge
Near Raj Park
Patel Office After Victoriya Bridge Near
Raj Park,9925244261,02882571230



Dropping Point

Big Bazar (150FT Ring Road)
Big Bazar (150FT Ring Road)



Reporting Time

12:45 PM



Boarding Time

1:00 PM

Traveller Details

1. Akash Chauhan

Male

Seat No: 17

Fare & Payment Details

Base Fare (1 Traveller):

₹ 152

Operator GST :

₹ 7.6

Total Amount Paid :

₹ 159.6

Cancellation Policy:

- a. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- b. Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 1:00 PM

Time of Cancellation

Refund
percentage

Refund Amount

Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- a. Providing refund and support in the event of cancellation.
- b. Providing customer support and information in case of any delays / inconvenience.

c. **Child Policy:** It is mandatory for children above the age of 3 years to have a bus ticket unless the bus operator specifies otherwise in their terms and conditions.

d. **Luggage Policy:** A passenger may carry up to 20 kilograms of luggage. In the event the passenger carries additional luggage than what is specified above, the bus operator may charge as per his Policy.

e. **Pet Policy:** Pets are not allowed.

f. **Liquor Policy:** Carrying or consuming liquor inside the bus is strictly prohibited. Bus Operators reserve the right to deboard drunk passengers. In such scenarios, a refund is not applicable.

g. Any transaction outside of Paytm that happens between the operator and passenger is not Paytm's responsibility.

Paytm is not responsible for:

- a. The bus operators expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- d. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

For Assistance:



Operator Contact

Contact for travel-related details like driver's contact, vehicle details



Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues
0120 4880880 (24x7)



24x7 Paytm Care

Avail our 24x7 Paytm Help Section to get all your queries resolved quickly
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