

Α

MINI PROJECT REPORT Laundry Management System SUBMITTED BY

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IN PARTIAL FULFILLMENT OF BACHELOR'S OF COMPUTER APPLICATIONS

THROUGH
FACULTY OF SCIENCE
SCHOOL OF COMPUTER SCIENCE
2020-2021
TO

Dr. Vishwanath Karad MIT- World Peace University



Faculty of Science School of Computer Science Mini Project

CERTIFICATE

This is to certify that Mr. / Ms. /Mrs. <u>Ashutosh Mane</u> studying in S.Y MCA in MIT-WPU School of Computer Science has successfully completed the mini project work titled <u>Laundry Management System</u> in partial fulfillment of requirement for the award of BCA prescribed by the MIT World Peace University, Pune, from 04-03-2021 to 05-05-2021.

This project is the record of authentic work carried out by him / her out during the academic year 2020-2021.

Dr. Shankar Mali
Internal Project
Guide
Faculty of Science

Dr.RajeshreeKhande AHOS

School Of Computer

Dr. C. H. Patil

Dr. Shubhalaxmi Joshi

Head of School

Associate Dean

Faculty of Science

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CERTIFICATE OF COMPLETION

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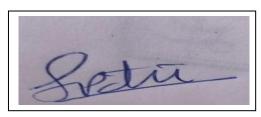
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DECLARATION

I, Mr. / Ms. / Mrs. <u>Ashutosh Mane</u> hereby declare that this project is the record of authentic work carried out by me during the academic year 2020-2021. This project is plagiarism-free and has not been submitted to any other University or Institute towards the award of any degree.



Signature of the student

(SYMCA)

PRN of the student

(1132190016)

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Signature of the student

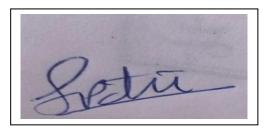
(SYMCA)

PRN of the student

(1132190278)

DECLARATION

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Signature of the student

(SYMCA)

PRN of the student

(1132190058)

ACKNOWLEDGEMENT

I wish to express my deep sense of gratitude and honor towards the faculty for giving us a chance and platform to work on such projects.

I wish to thank everyone in the organization that helped me during project development from time to time. I also express my honor and gratitude to **Dr. Shankar Mali** and constant encouragement for completing my project work successfully.

I also express my honor and gratitude to **<u>Dr. RajeshreeKhande</u>** for giving us this opportunity.

I also want to thank <u>Dr. C. H. Patil</u> for constant encouragement and help for completing my project work successfully. And last but not the least, I express my gratitude towards <u>Dr. Shubhalaxmi Joshi</u>, for always being there as our guide.

Arace

Student Signature

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INTRODUCTION

Laundry firms currently use a manual system for the management and maintenance of critical information. The current system requires numerous paper forms, with data stores spread throughout the laundry management infrastructure. Often information (on forms) is incomplete or does not follow management standards. Records are often lost in transit during computation

requiring a comprehensive auditing process to ensure that no vital information is lost. Multiple copies of the same information exist in the laundry firm data and may lead to inconsistencies in data in various data stores.

A significant part of the operation of any laundry firm involves the acquisition, management and timely retrieval of great volumes of information. This information typically involves; customer personal information and clothing records history, user information and retrieval period, users scheduling as regards customers details and dealings in service rendered, also our products package waiting list. All of this information must be managed in an efficient and cost wise fashion so that the organization resources may be effectively utilized.

The goal of laundry management system is to automate the management of the laundry firm making it more efficient and error free. It aims at standardizing data, consolidating data ensuring data integrity and reducing inconsistencies, through the use of highly computerized process that is stress free, reliable and quick through the use of asp.net computer programming language and SQL database application to both the users and the staff in charge of the registration and laundry management processes. HTML would be at the front-end and provide the graphical user interface that relates with the user, while the SQL database will be at the back-end to handle the data storage process.

EXISTING SYSTEM

Laundry firm currently uses a manual system for the management and maintenance of critical information. The current system requires numerous paper forms, with data stores spread throughout the Laundry firm management infrastructure. Often information (on forms) is incomplete, or does not follow management standards. Forms are often lost in transit between departments requiring a comprehensive auditing process to ensure that

no vital information is lost. This has lead to inconsistencies in various data due to large volume of contrasting customer details leading to mix-up of clothes in the laundry firm which thus leads to delay in collecting the clothes back.

NEED OF THE SYSTEM

- 1. The new system is totally computerized system.
- 2. This system shows the customer whole detail about the clothes given in laundry whether the work is done or are they in process etc.
- 3. This system provides customer the facility to send request for laundry pickup right from the home which is time saving.
- 4. Customer can view the price on the dashboard itself.
- 5. It is the most useful software considering the current corona condition in which customers cannot go out of their home.

PURPOSE OF THE SYSTEM

.

The goal of the laundry management system is to provide a computerized process that is stress free, reliable and quick through the use of php computer programming language and SQL database application to the users and staffs in charge of the registration of customers and laundry management processes.

.

SCOPE OF WORK

The objective of this work is to implement a management system that will streamline registration process, reduce administrative tasks and paper work so as to improve the registration cycle process flow.

OPERATING ENVIRONMENT- HARDWARE AND SOFTWARE

• System Interfaces:

The system interfaces used are user friendly and flexible so that it can store the data efficiently. MySQL is used for databases to store the data. The system interface uses end to end security.

• User Interfaces:

User interfaces are the mobiles, personal computers, laptops from which they use a browser to access a website.

• Hardware Interfaces:

Hardware interfaces include the mobiles and laptops with minimum 2gb RAM and minimum 8gb memory.

DESCRIPTION OF TECHNOLOGY USED

Hardware Requirements:

Hardware requirements are as follows:

- ✓ Processor –Celeron (R) Dual –Core CPU <u>T3100@1.90GHz</u> 1.90 GHz;
- ✓ Installed Memory (RAM) at least 350 MB;
- ✓ System type-32 bit Operating System;
- ✓ Model-Presario CQ42 Notebook PC; Resolution-1366/768;

Software Requirements:

Operating System: Windows xp,7,8,10 or any Linux platform or MAC OS

Back-End Tools: PHP

Front-End Tools: Html, CSS, JavaScript

Browser: Google Chrome or Mozilla Firefo

PROPOSED SYSTEM

The Laundry Management System is designed for any Laundry firm to replace their existing manual, paper based system. The new system is in form of an eregistration system to control the following; customer information, products, services, users, carts and receipt. These services are to be provided in an efficient, cost effective manner, with the goal of reducing the delay and resources currently required for such tasks as clothes details are bounded to a particular customer

with a given id. Since the existing system makes use of tedious administrative tasks, lots paper work and time, in which full information cannot be gotten from busy customers.

OBJECTIVES OF SYSTEM

The main objective of building this system is to determine:

- 1. To implement a management system that will streamline registration process
- To reduce administrative tasks and paper work so as to improve the registration cycle process flow.
- 3. To provide flexibility for customers of pick up and drop facility.
- 4. It aids the administrative in data management of customers, by allowing the user to search for any customer with ease.

ANALYSIS OF SYSTEM

Project Description:

The Laundry Management System is designed for any Laundry firm to replace their existing manual, paper based system. The new system is in form of an e-registration system to control the following; customer information, products, services, users, carts and receipt. These services are to be provided in an efficient, cost effective manner, with the goal of reducing the delay and resources currently required for such tasks as clothes details are bounded to a particular customer with a given id. Since the existing system makes use of tedious administrative tasks, lots paper work and time, in which full information cannot be gotten from busy customers.

Capabilities of system:

The system will help customers to have an brief idea about the processing of their clothes/status of the clothes given for the laundry and also about the updated price of the clothes. Customers can send request for the pickup of the clothes to the laundry right from home.

Benefits:

- 1. It reduces paper work for registration and keeping records of customer is easy.
- 2. It saves customer time as customer can send pickup request from home.
- 3. It will help the admin to keep records on monthly/yearly basis.

USER REQUIREMENTS

> HARDWARE REQUIREMENT

• Client side:

RAM	512 MB
Hard disk	10 GB
Processor	1.0 GHz

• Server side:

RAM	1 GB
Hard disk	20 GB
Processor	2.0 GHz

\triangleright Software Requirements

•Client side:

Web Browser	Google Chrome or any compatible browser
Operating System	Windows or any equivalent OS

• Server side:

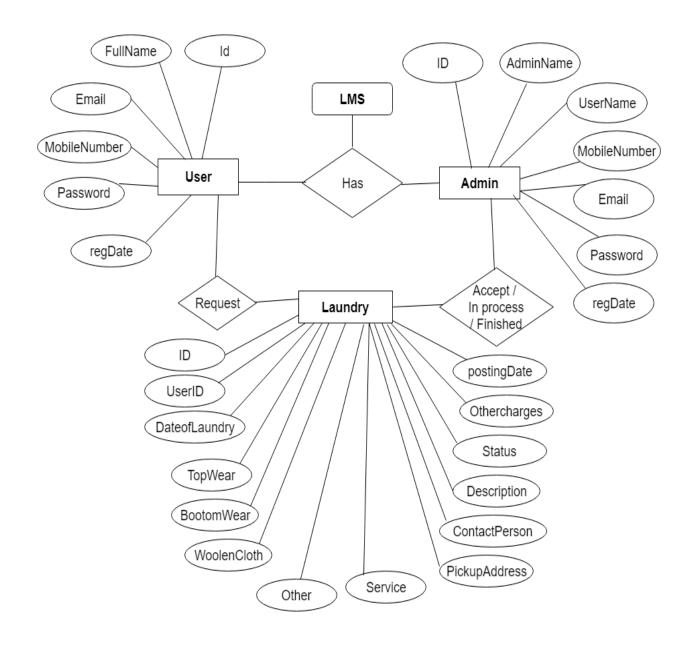
Web Server	APACHE
Server side Language	РНР
Database Server	MYSQL
Web Browser	Google Chrome or any compatible browser
Operating System	Windows or any equivalent OS

ANALYSIS & DESIGN

System analysis is a method of problem-solving that deals with the breaking down of a system into components parts in order to study how well the individual parts work and interact to accomplish their purpose. It involves the process of enumerating the existing problems, analyzing the proposed system for costs and benefits, analyzing the system and user requirements and considering possible alternative system.

System analysis is important in the design of subsequent systems. System design consists of design activities that produce system specifications which satisfy the functional requirements that have been developed in the system analysis process. System design is basically the structural implementation of system analysis. The proposed system is being designed in such a way that users only need to input their customer data which is then entered into a computer database. Customers will be assigned a specific id on registration.

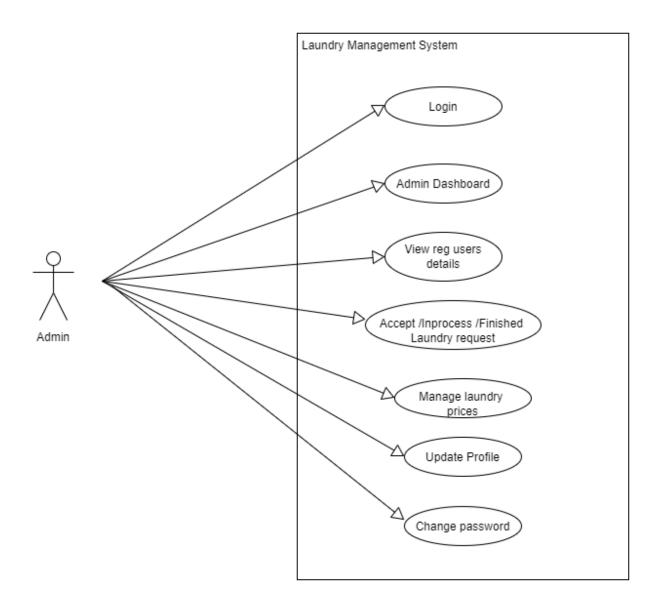
ENTITY RELATIONSHIP DIAGRAM



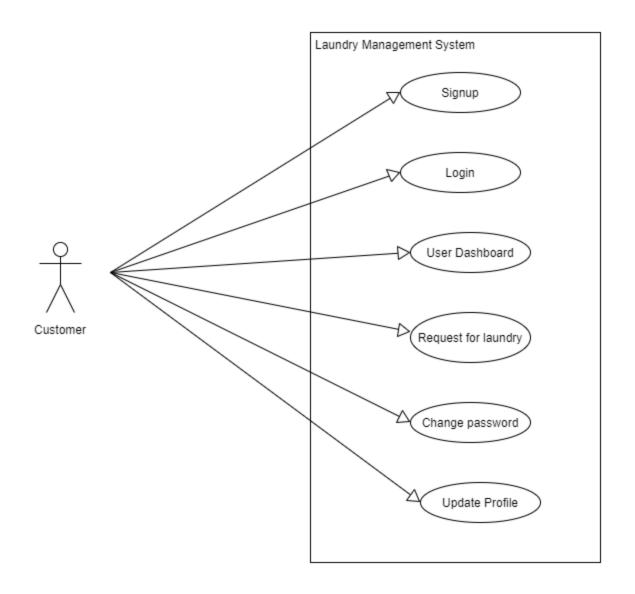
UML DIAGRAMS:

USE CASE DIAGRAM

> Use Case diagram for Admin

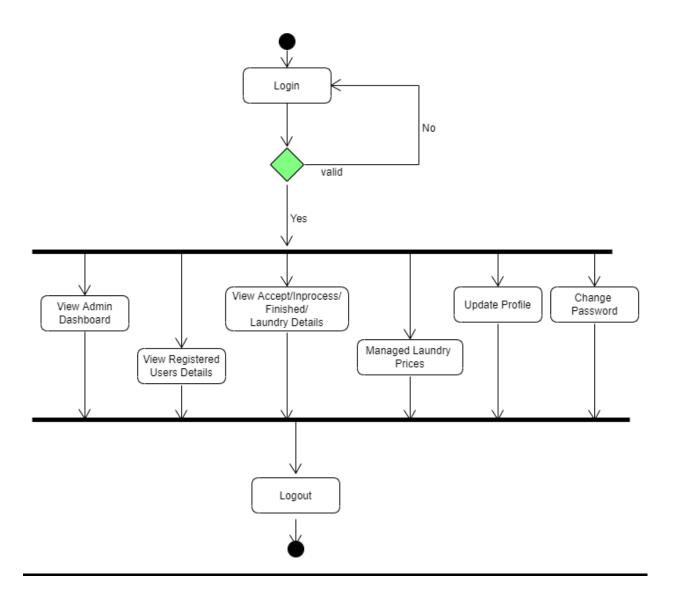


Use Case diagram for Customer

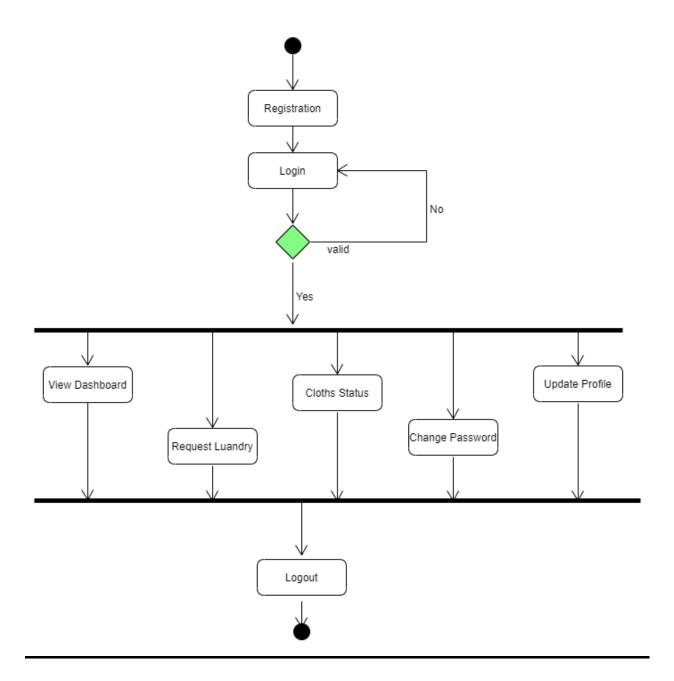


ACTIVITY DIAGRAM

Admin Activity:

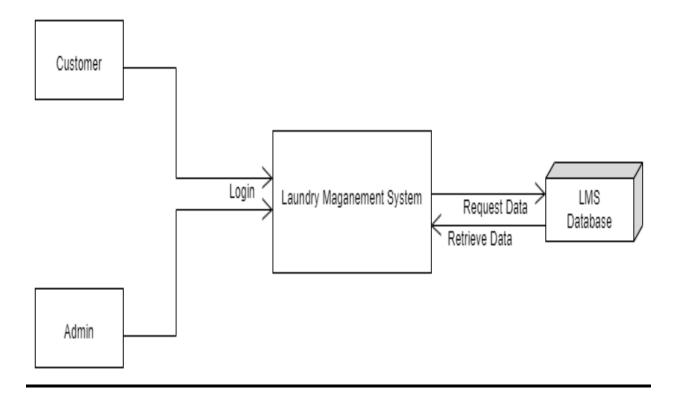


Customer Activity:



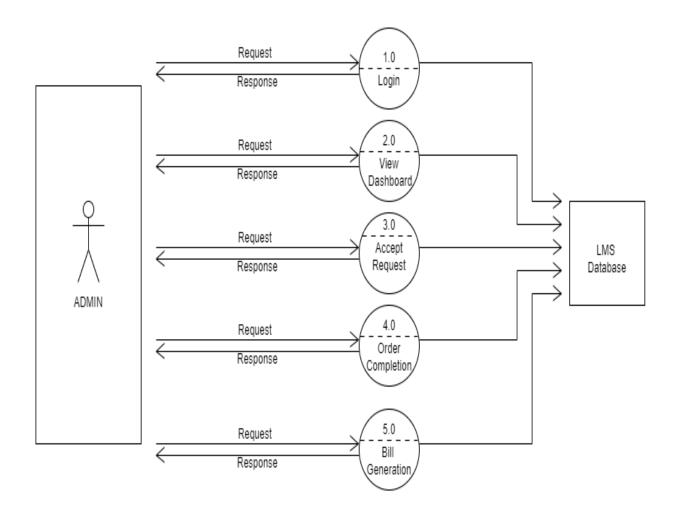
DATA FLOW DIAGRAM

> Context level DFD:



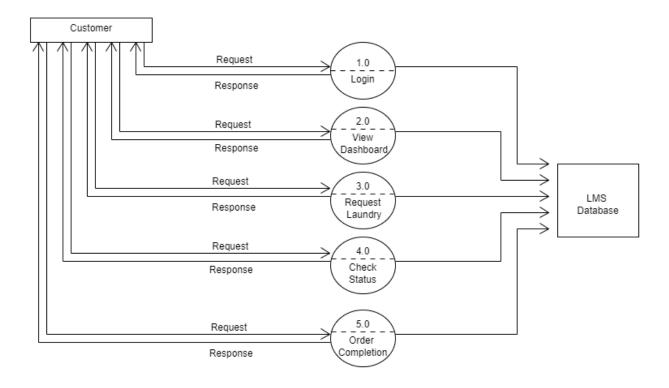
Admin side:

> Level 1 DFD:



Customer side

➤ Level 1 DFD:



SCREENSHOTS

Customer side

Image No: 1(Registration page)

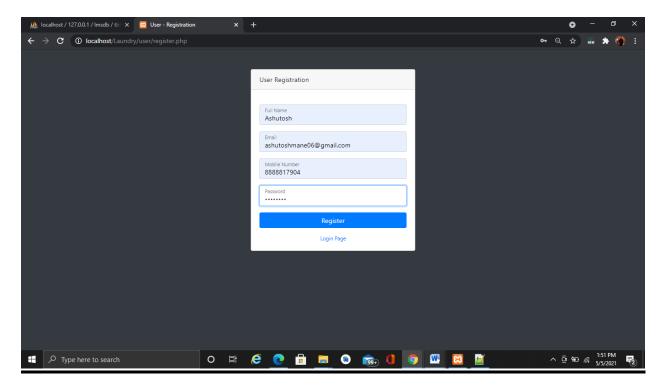


Image No:2 (Login page)

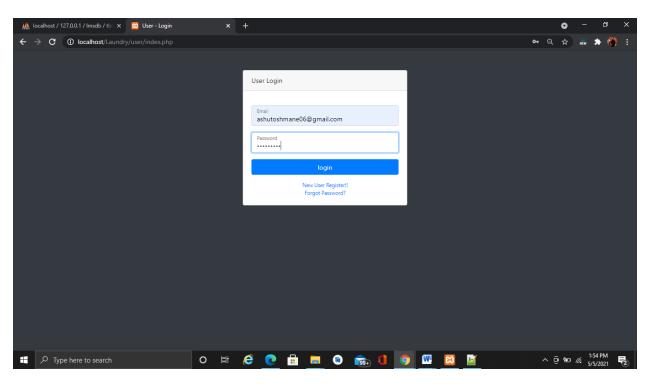


Image No:3(dashboard.php)

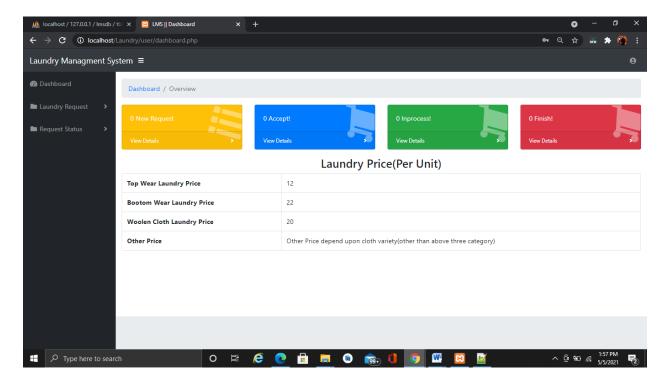
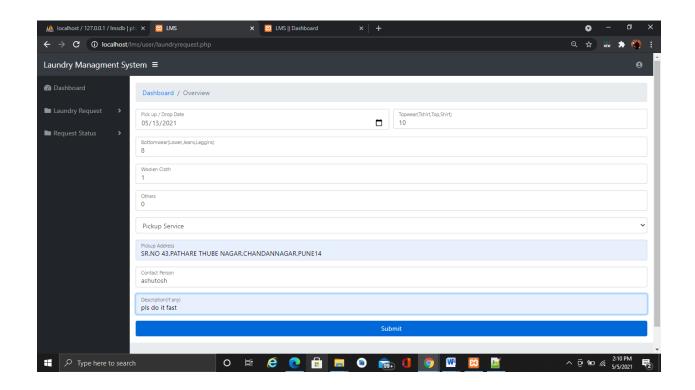


Image No:4(Laundry Request)



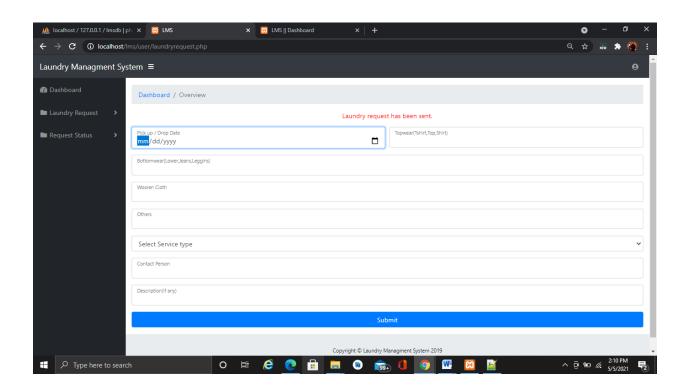


Image No:5(New Request)

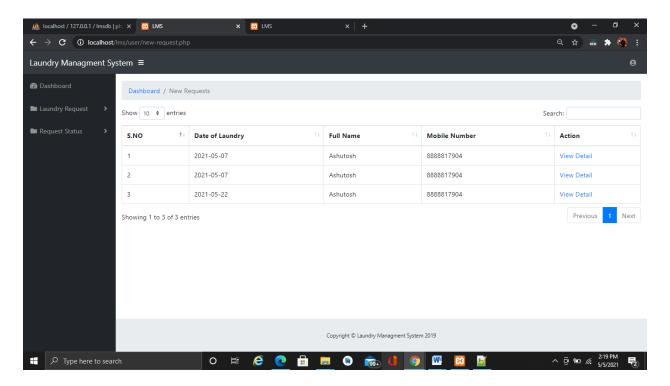


Image No:6(Accepted Request)

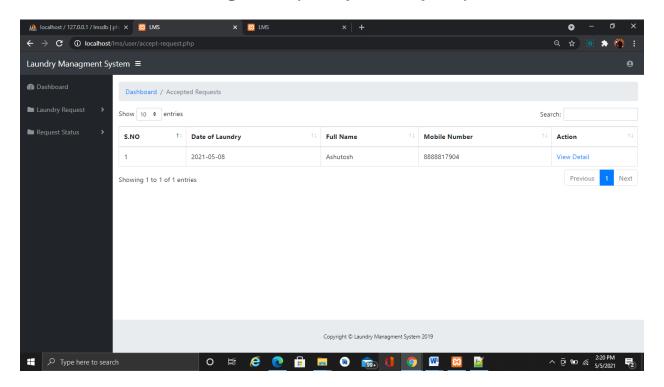


Image No:7(In Process Request)

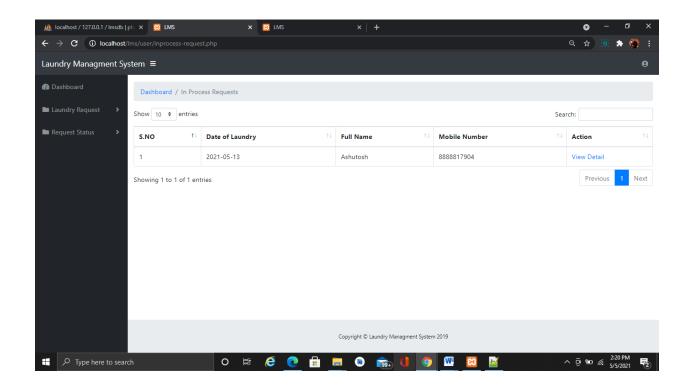


Image No:8(Finish Request)

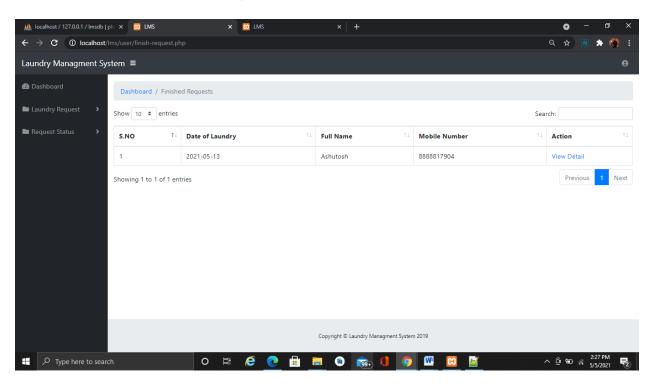


Image No:9(User Profile Update)

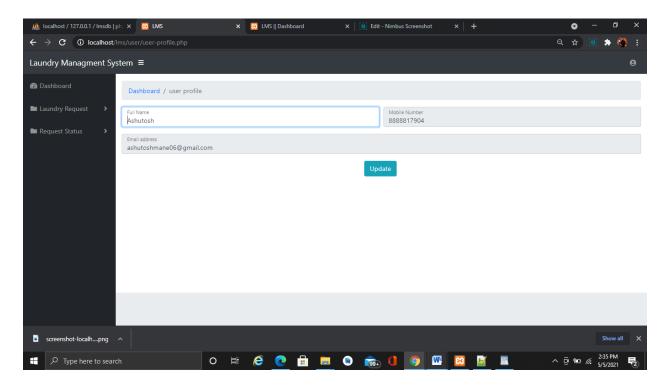


Image No:10(Change Password)

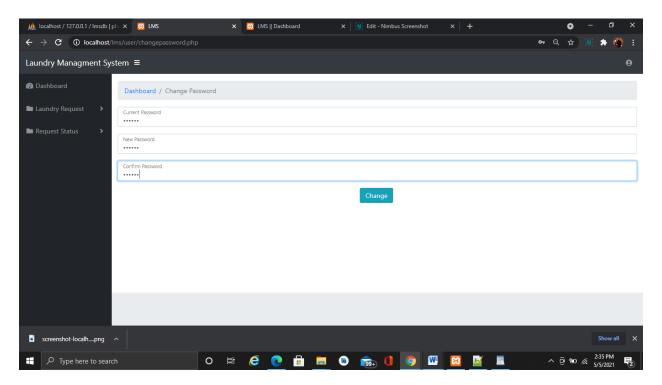
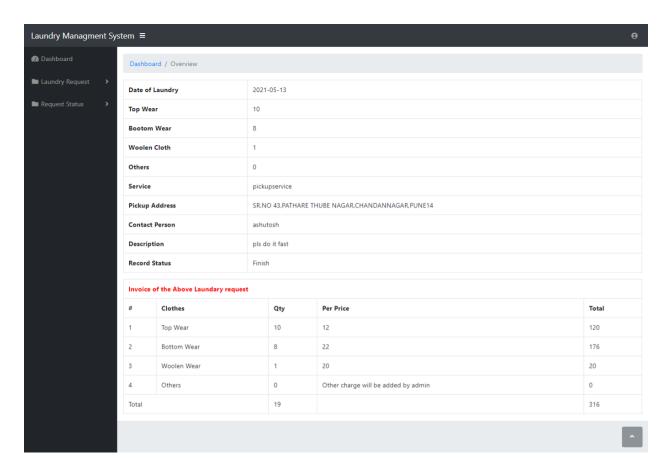


Image No:11(View Details)



Admin side:

Image No:12(Admin Login)

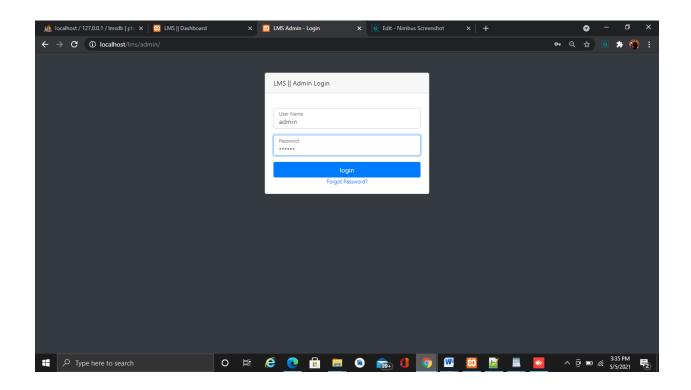


Image No:13(Admin dashboard)

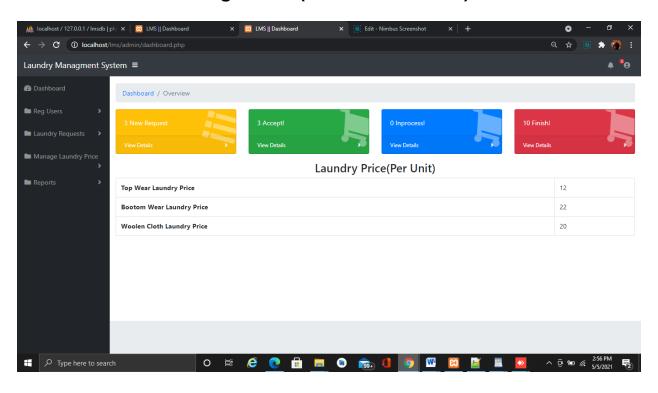


Image No:14(Reg users)

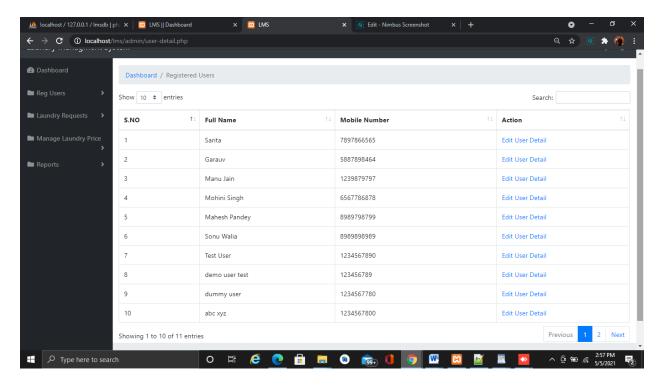


Image No:15(Edit user details)

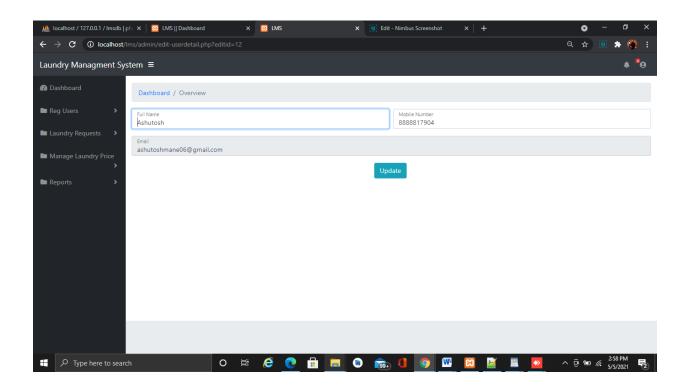


Image No:16(New requests)

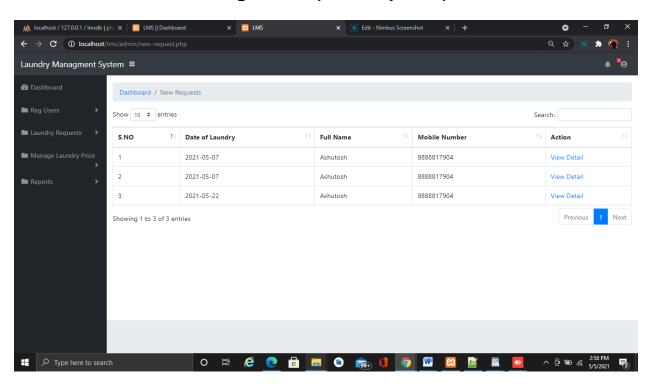


Image No:17(Accepted Requests)

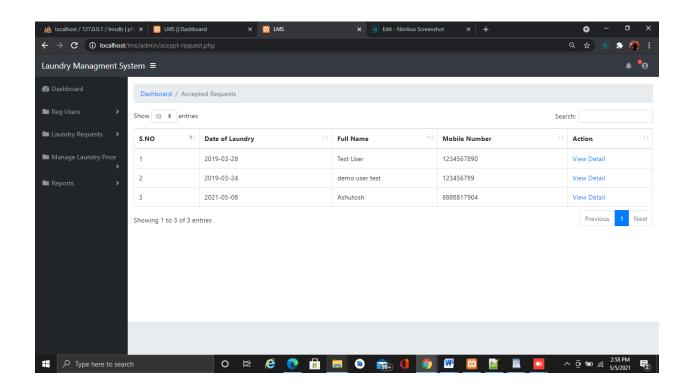


Image No:18(Inprocess Requests)

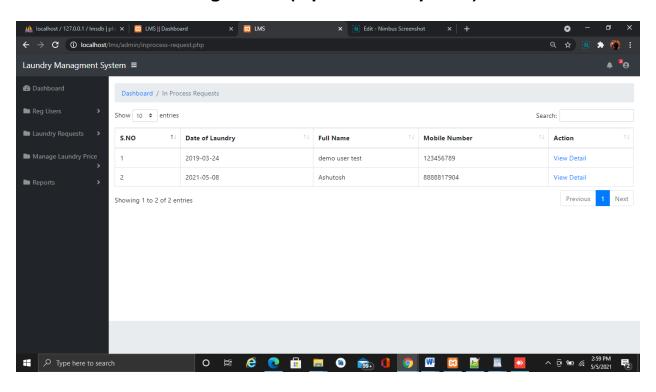


Image No:19(Finished Requests)

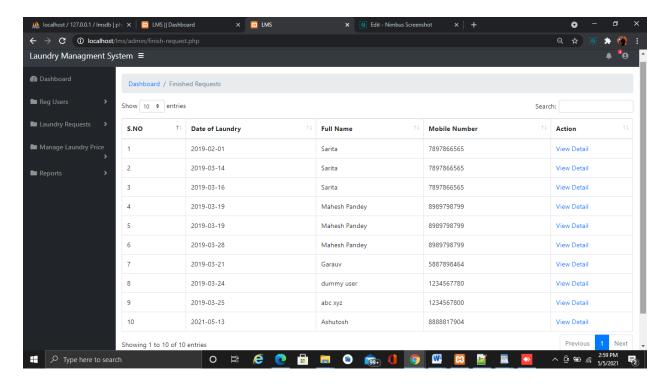
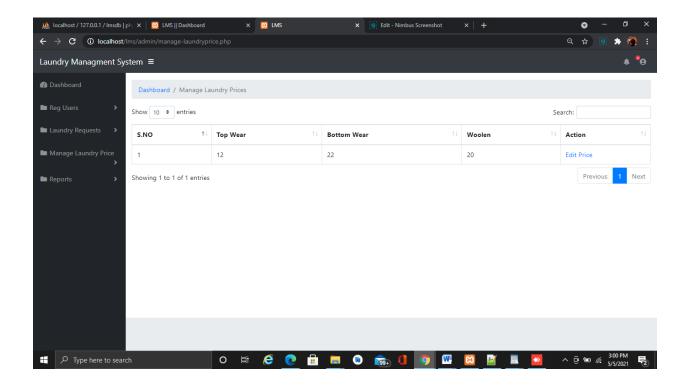


Image No:20(Manage Laundry Price)



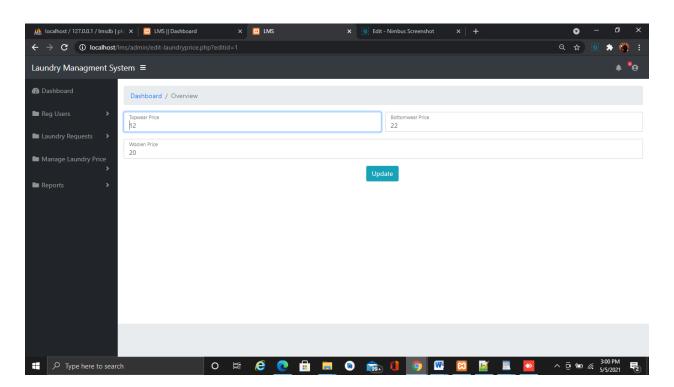


Image No:21(Reports)

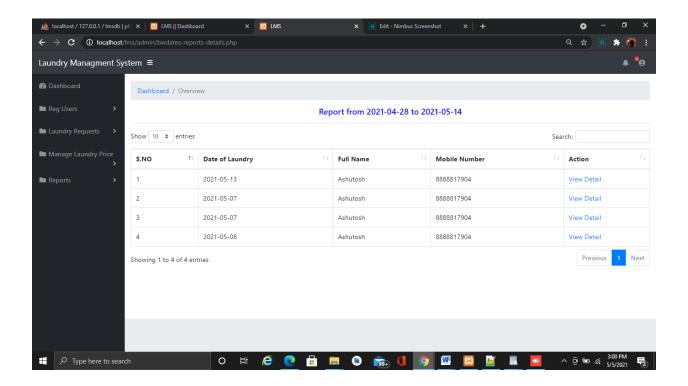


TABLE SPECIFICATIONS

1)tbladmin:-

Key	Field Name	Data Type	Null
Primary Key	ID	int(11)	Not Null
	AdmiName	Varchar(120)	Not Null
	UserName	Varchar(120)	Not Null
	MobileNumber	Bigint(10)	Not Null
	Email	Varchar(120)	Not Null
	Password	Varchar(120)	Not Null

regDate Timestamp Not Null

2)tbllaundryreq:-

Key	Field Name	Data Type	Null
Primary Key	ID	int(10)	Not Null
	UserID	int(11)	Not Null
	DateofLaundry	Date	Not Null
	TopWear	varchar(120)	Not Null
	BottomWear	varchar(120)	Not Null
	WoolenCloth	Varchar(120)	Not Null
	Other	Varchar(120)	Not Null
	Service	Varchar(120)	Not Null
	PickupAddress	Varchar(120)	Not Null
	ContactPerson	Varchar(120)	Not Null
	Description	Varchar(120)	Not Null
	Status	Varchar(120)	Not Null
	OtherCharges	Bigint(20)	Not Null
	postingDate	Timestamp	Not Null

3)tblpricelist:-

Key	Field Name	Data Type	Null
Primary Key	ID	int(11)	Not Null

TopWear	Varchar(120)	Not Null
BottomWear	Varchar(120)	Not Null
Woolen	Varchar(120)	Not Null

4)tbluser:-

Key	Field Name	Data Type	Null
Primary Key	ld	int(11)	Not Null
	FullName	varchar(120)	Not Null
	Email	varchar(120)	Not Null
	MobileNumber	Bigint(10)	Not Null
	Password	varchar(120)	Not Null
	regDate	timestamp	Not Null

Table No: 1

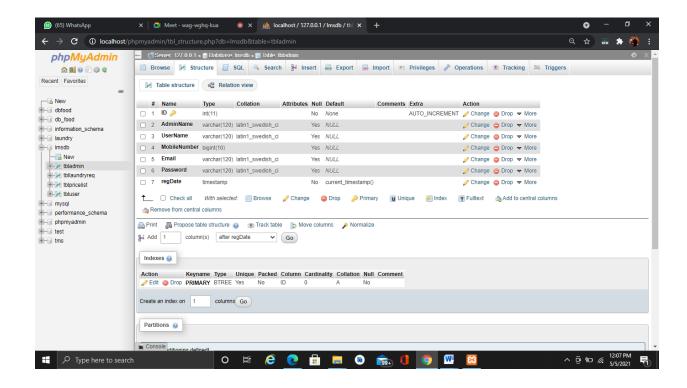


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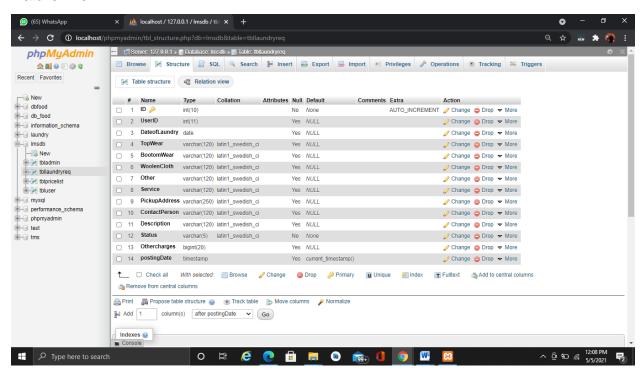


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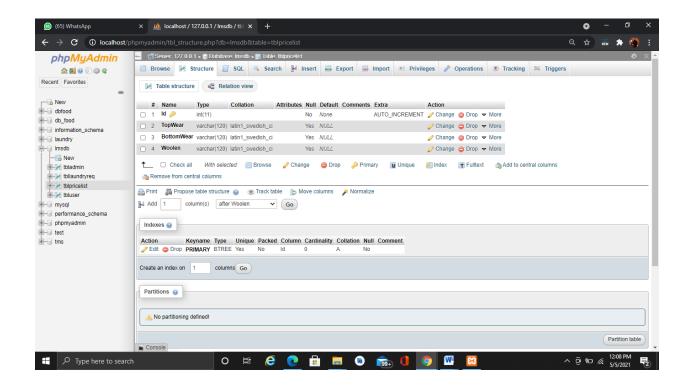
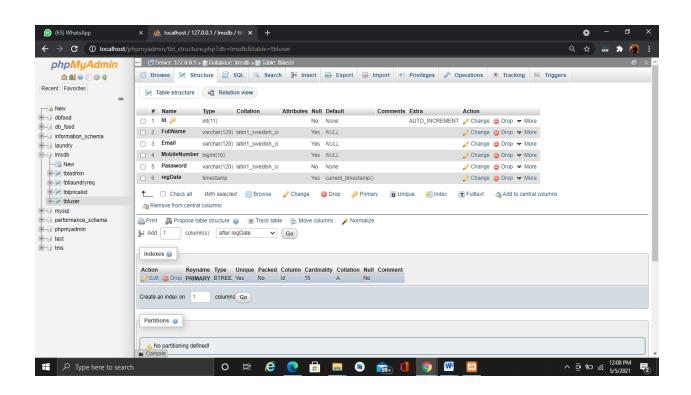


Table No: 4



TESTING

TESTING AND CHARACTERISTICS OF TESTING

Testing of software is critical, since testing determines the correctness, completeness and quality of the software being developed. Its main objective is to detect errors in the software. Errors prevent software from producing outputs according to user requirements. They occur if some part of the developed system is found to be incorrect, incomplete, or inconsistent. Errors can broadly be classified into three types, namely, requirements errors, design errors, and programming errors. To avoid these errors, it is necessary that: requirements are examined for conformance to user needs, software design is consistent with the requirements and notational convention, and the source code is examined for conformance to the requirements specification, design documentation and user expectations. All this can be accomplished through efficacious means of software testing.

Software testing is aimed at identifying any bugs, errors, faults, or failures (if any) present in the software. Bug is defined as a logical mistake, which is caused by a software developer while writing the software code. Error is defined as the measure of deviation of the outputs given by the software from the outputs expected by the user. Fault is defined as the condition that leads to malfunctioning of the software. Malfunctioning of software is caused due to several reasons such as change in the design, architecture or software code. Defect that causes error in operation or negative impact is called failure. Failure is defined as that state of software under which it is unable to perform functions according to user requirements. Bugs, errors, faults and failures prevents the software from performing efficiently and hence cause the software to produce unexpected outputs. Errors can be present in the software due to the following reasons.

- **Programming errors:** Programmers can make mistakes while developing the source code.
- **Unclear requirements:** The user is not clear about the desired requirements or the developers are unable to understand the user requirements in a clear and concise manner.
- **Software complexity:** The greater the complexity of the software, the more the scope of committing an error (especially by an inexperienced developer).
- Changing requirements: The users usually keep on changing their requirements, and it becomes difficult to handle such changes in the later stage of development process. Therefore, there are chances of making mistakes while incorporating these changes in the software.
- **Time pressures:** Maintaining schedule of software projects is difficult. When deadlines are not met, the attempt to speed up the work causes errors.
- **Poorly documented code:** If the code is not well documented or well written, then maintaining and modifying it becomes difficult. This causes errors to occur.

CHARACTERISTICS OF SOFTWARE TESTING:

There are several tests (such as unit and integration) used for testing the software. Each test has its own characteristics. The following points, however, should be noted.

High probability of detecting errors: To detect maximum errors, the tester should understand the software thoroughly and try to find the possible ways in which the software can fail. For example, in a program to divide two numbers, the possible way in which the program can fail is when 2 and 0 are given as inputs and 2 is to be divided by 0. In this case, a set of tests should be developed that can demonstrate an error in the division operator.

No redundancy: Resources and testing time are limited in software development process. Thus, it is not beneficial to develop several tests, which have the same intended purpose. Every test should have a distinct purpose.

Choose the most appropriate test: There can be different tests that have the same intent but due to certain limitations such as time and resource constraint, only few of them are used. In such a case, the tests, which are likely to find more number of errors, should be considered.

Moderate: A test is considered good if it is neither too simp1e, nor too complex. Many tests can be combined to form one test case. However this can increase the complexity and leave many errors undetected. Hence, all tests should be performed separately.

TEST CASES

No	Data input	Excepted Output	Actual Output	Pass / Fail
1	All fields are empty	Error message:	Error message:	Pass
		please fill out this field	* please fill out this field *	
2	Password validty check	Error message: "Please match the requested Format"	Error message: "Please match the requested Format"	Pass
3	Duplicate Email check	Error message: "The email already associated with another account"	Error message: "The email already associated with another account"	Pass
4	Login	The System give an error and denied	Login should fail with an	Pass
		From Login	error 'Invalid Username and Password'	

	Data			
No	input	Excepted Output	Actual Output	Pass / Fail
	D : (D
4	Register	*Vou are now successfully	* You are now	Pass
		*You are now successfully		
		registered. You can login now*	successfully registered.	
			You can login now *	
		Customer will be able to see the	Customer is be able to	
		laundry request send to admin.	see the laundry request	Pass
5	View requests		send to admin.	
		Customer will be able to see the	Customer is able to see	
	View accepted	laundry request accepted by the	the laundry request	Pass
6	requests	admin.	accepted by the admin.	
		Customer will be able to see the	Customer is able to see	
		laundry requests which are in	the laundry requests	
7	View inprocess	processing.	which are in processing.	Pass
			Customer will be able	
		Customer will be able to see the	to see the laundry	
		laundry requests which are	requests which are	
8	View finished	completed.	completed.	Pass
	Username and	Error message	Error message	
9	password	*User name required*	*User name required*	Pass

	required	*Password required*	*Password required*	
		Admin can view users details	Admin can view user	
10	Manage users		details	Pass

Image No:1(All fields compulsory)

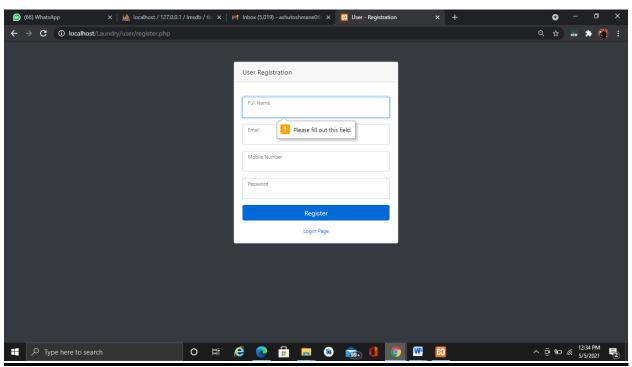


Image No: 2(Password validity check)

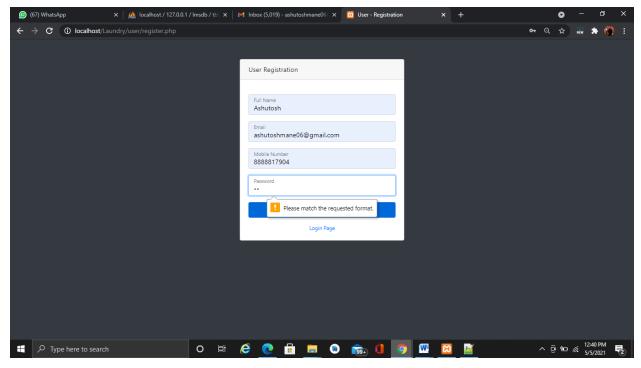


Image No: 3(Duplicate Email Check)

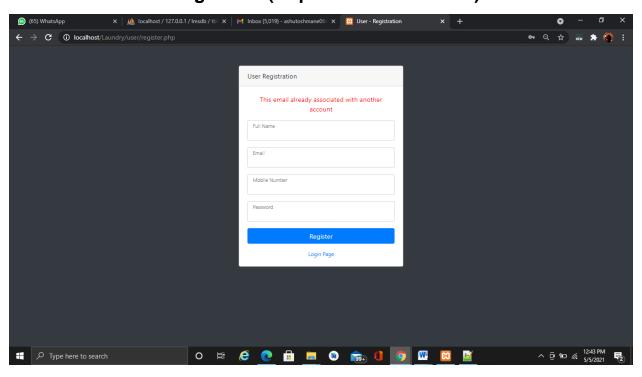


Image No: 4(Invalid login details)

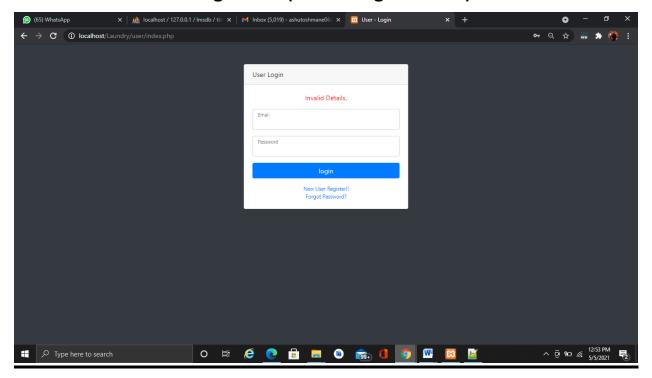


Image No: 5(Customer registration successful)

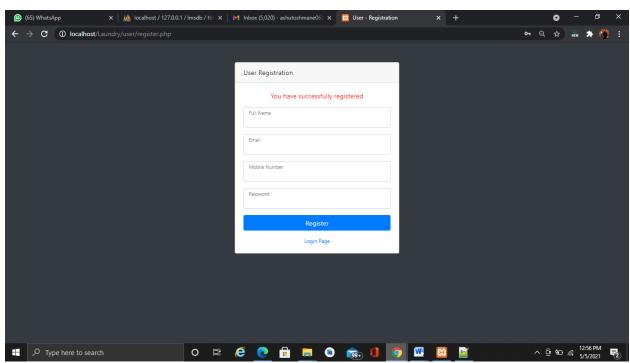
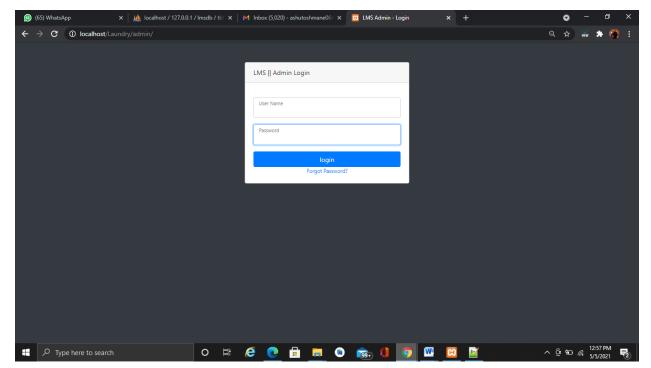


Image No: 5(Admin login username required)



LIMITATIONS AND DRAWBACKS

LIMITATIONS:

- Customer status should be updated by admin manually it does not have auto update feature.
- 2. Customer should give cash to the delivery boy no online payment facility available.
- 3. Admin needs to add other charges for different quality clothes or extra expenses manually.

DRAWBACKS:

- 1. Online Payment facility is not available.
- 2. Its hard for the customer to trust the online system because laundry

- is not yet digitalized.
- 3. Admin needs to accept request for small amount of clothes and pickup for that quantity is not profitable..
- 4. Deleivery boy must be trustrworthy and sincere as customer lend the money to them and also the clothes.

PROPOSED ENHANCEMENTS

- 1. We will be expanding the scope of system.
- 2. Introducing online payment facility.
- 3. Gentle reminders on phone for the status of the clothes.
- 4. Add an auto update system for the status of clothes.

CONCLUSIONS

- 1. The project is very feasible for customers with basic computer knowledge so it is very user friendly.
- 2. Automation of the entire system improves the efficiency.
- 3. It provides a friendly graphical user interface which proves to be better when compared to the existing system.
- 4. It provides a friendly graphical user interface which proves to be better when compared to the existing system.
- 5. It gives appropriate access to the authorized users depending on their permissions.
- 6. It effectively overcomes the delay in communications.
- 7. Updating of information becomes so easier.

- 8. System security, data security and reliability are the striking features.
- 9. The System has adequate scope for modification in future if it is necessary.

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ANNEXURE(WEEKLY REPORT)

WEEK 1

Week: Start date and End Date: 4th march- 10th march

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned on deciding the overall flow of the project. also planned about the no of tables in database using er diagram and also the use case diagrams.

Outcome of the week

We have a clear idea about the working of our project. We have a clear ER diagram and also the database tables and attributes along with use case diagram.

Skill Gained

We have gained the skill of information gathering and analyzing about how a system works.

Major Challenges

We faced problems while deciding the flow of system and also some issues while drawing diagrams.

Plan for the Next week

Our plan for next week is to work on database designing and on the static pages of the system.

WEEK 2

Week: Start date and End Date: 10th march- 17th march

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on database designing and diagrams.

Outcome of the week

We have a clear idea about the database tables and attributes designing and diagrams.

Skill Gained

We have gained the skill of finding the entity and also about what type of attributes are used for an entity.

Major Challenges

We faced problems while deciding the no of attributes that should be given for an entity and also deciding the relationships of tables.

Plan for the Next week

Our plan for next week is to work on static pages of the system.

WEEK 3

Week: Start date and End Date: 17th march- 24th march

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on activity diagram and static pages of user as well as admin side.

Outcome of the week

We have designed the static that is user log in and signup page and also admin log in page.

Skill Gained

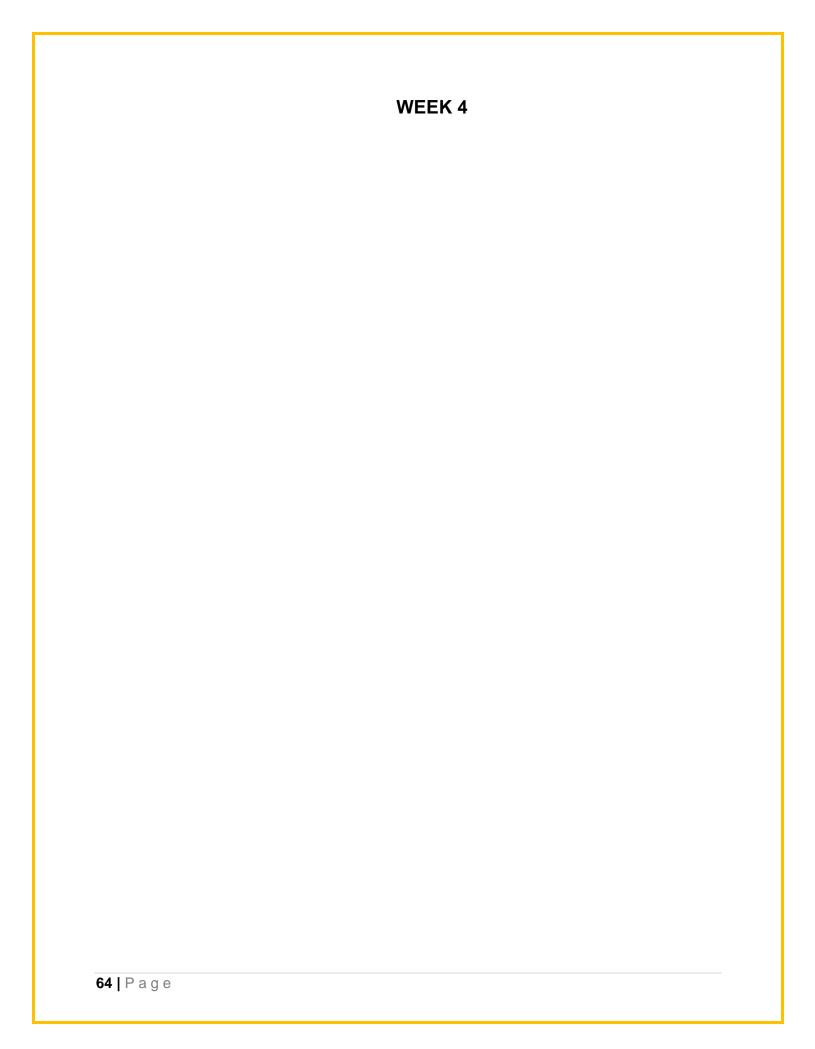
We have gained the skill of designing the static pages of system.

Major Challenges

We faced problems while designing the view of login and signup pages.

Plan for the Next week

Our plan for next week is to work on dynamic pages of user side.



Week: Start date and End Date: 24th march- 31st march

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on dynamic pages of user side.

Outcome of the week

We have designed the static that is user log in and signup page and also admin log in page and user dashboard.

Skill Gained

We have gained the skill of designing dynamic pages.

Major Challenges

We faced problem while implementing forgot password code.

Plan for the Next week

Our plan for next week is to work on more dynamic pages of user side.

WEEK 5

Week: Start date and End Date: 31st march-7th april

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on dynamic pages of user side.

Outcome of the week

We have designed user side dynamic pages.

Skill Gained

We have gained the skill of designing dynamic pages.

Major Challenges

We faced problem while inserting as well as fetching data from database.

Plan for the Next week

Our plan for next week is to work on remaining dynamic pages of user side.

WEEK 6

Week: Start date and End Date : 7th April -14th April

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on dynamic pages of user side.

Outcome of the week

We have designed most of the user side dynamic pages.

Skill Gained

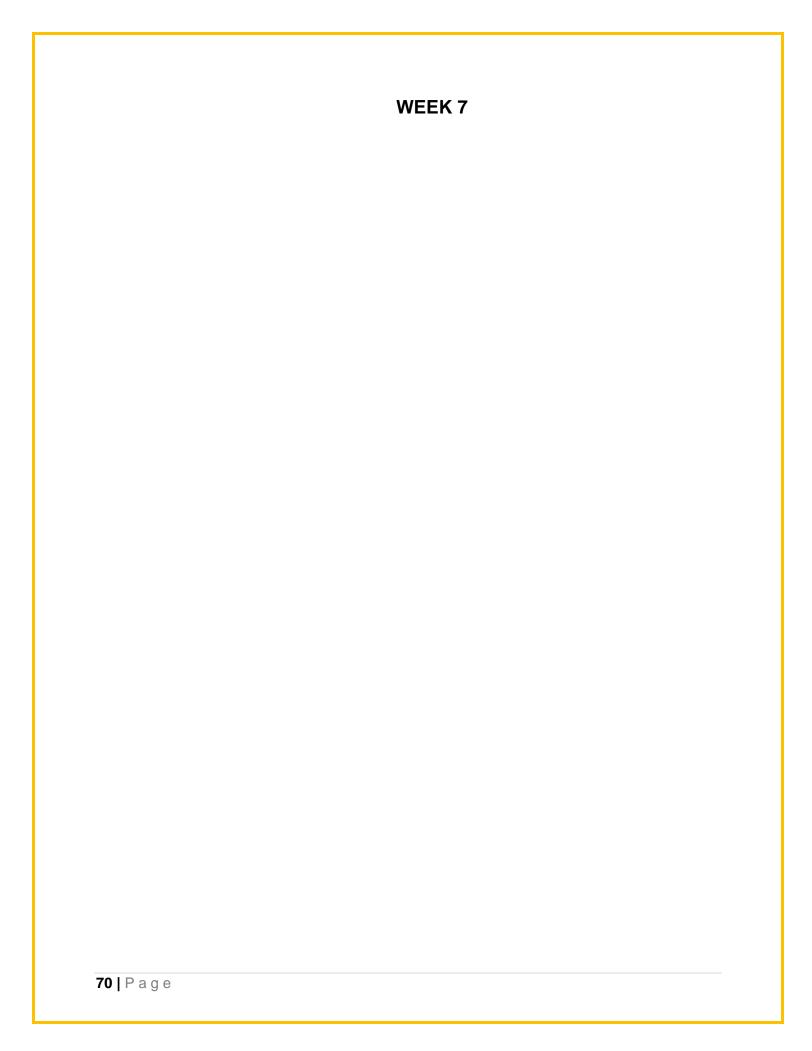
We have gained the skill of designing dynamic pages and linking the database.

Major Challenges

We faced problem while inserting as well as fetching data from database.

Plan for the Next week

Our plan for next week is to work on remaining dynamic pages of user side.



Week: Start date and End Date :14th April – 21st April

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to work on dynamic pages of user side and some part of admin side.

Outcome of the week

We have designed the user side dynamic pages and some part of admin side.

Skill Gained

We have gained the skill of designing dynamic pages and admin side pages.

Major Challenges

We faced problem while inserting as well as fetching data from linked pages.

Plan for the Next week

Our plan for next week is to complete admin side.

WEEK 8

Week: Start date and End Date: 21^{st} April -28^{th} April

Project Title: Laundry Management System

Team detail

Roll No	Name
234	Ashutosh Mane
238	Sujeet Patil
213	Akash Desai

Plan for the week (Last Week)

We planned to complete the full project.

Outcome of the week

We have designed the user side dynamic pages and admin side.

Skill Gained

We have gained the knowledge about testing the project

Major Challenges

We faced problem while adding and designing pages.