Ridwana Karim

B. Sc in Computer Science and Technology (CSE),
Ahsanullah University of Science & Technology (AUST)
Present Address: House#278, Block F, Road#3/A, Basundhara (R/A)
Date of Birth: 10th March, 1994, Blood Group: O+(ve)
Contact: +8801676528943, Email: ridwana.tuli@gmail.com

Career Objective:

To obtain a creative and challenging position in an organization that gives me an opportunity for self improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative and logical skills.

Employment History:

Job Title   **:** Project Developer
Duration   **:** Currently working here.
Employer   **:** Network Express of Professionals Ltd. (Netexpro)
Department **:** Information Technology (IT)
Job Responsibilities:
• Responsible for a professional network based website project including the design, structure and implementation; Codename Netexpro.
• Developed the Front-end and Back-end for the website .
• Conducting the testing of the website's various component.
• Providing documentation regarding project milestones and updates.
• Platform : Html, CSS, Bootstrap, Jquery, PHP(Laravel), Mysql.

Job Title   : Intern
Duration   : 23 April,2017 – 22 july,2017
Employer   : Banglalink Digital Communications Ltd.
Department   : Service Assurance and Experience
Job Responsibilities:
• Assisting preparation of daily and weekly reports – Daily Radio Instance, Weekly KPI Report(s), BTRC Report, Hourly & Weekly Customer Complaint Trend etc.
• Observing various 2G and 3G network parameters and customer feedback flow for ensuring service within SLA and making necessary interactions with stakeholders.
• Automation of Reports using MS Excel VBA for higher efficiency in report making.
• Assigned as QA Tester and Website Editor for Banglalink's new dynamic and scalable Unified Customer Complaint Management Tool; Codename Helix.
• Configuring Helix: creating questionnaire, assigning stakeholder teams, defining user roles, integrating teams with corresponding questionnaire, routing complaint tickets etc.; and providing further support to stakeholders.

Academic Profile:

2013-2017   **Bachelor of Science in Computer Science & Engineering (CSE)**
                   Ahsanullah University of Science and Technology (AUST)
                   CGPA: 3.324 out of 4.00
2012   **Higher Secondary School Certificate**
                   Holy Cross College (GPA: 5.0 out of 5.0)
2010   **Secondary School Certificate Exam**
                   Sher-e-Bangla Nagar Govt. Girls' High School (GPA:5.0 out of 5.0)

Technical Skills:

- Office Applications: MS Word, MS Excel, MS PowerPoint, MS Office
- Operating System: Windows, Linux
- Framework: Decently skilled in Codeigniter, Laravel Framework.

Developed APPS in Platforms(C, C#, Java, Android, PHP):

- DBMS project Online Food ordering system, Platform: Windows, Language: HTML,CSS,PHP
- Point & shoot game,; Language: C
- Chat messenger; Language: Java(TCP,UDP)
- ISD project on Gymnasium Management for a gym under sky view foundation: Windows,
- Language: HTML, OOP PHP, CSS
- Radar(object detection), Language: Java, Arduino Programming Language
- Game Project: Hangman, Tic-tac-toe, Platform: Windows, Language: C#
- DDBMS project Food Management System for a restaurant. Platform:PHP; Framework(codeigniter) .
- Graphics Project : Shadhinota Tower using OpenGL

B. Sc. Thesis & Project:

Website: A complain based website for the welfare of women in Bangladesh using framework.
Application: An android application based on the topic of the website.
Supervised By: Faisal Muhammad Shah
Assistant Professor, CSE
Ahsanullah University of Science and Technology.

Language Capability:	Speaking	Reading	Writing
Bengali (mother tongue)	Excellent	Excellent	Excellent
English	Excellent	Excellent	Excellent

Self Assessments:

- Punctual, hardworking and self-motivated
- Quick learner and eager to learn new things
- Flexibility to adopt changing environment
- Excellent analytical skill and good work ethic.

Activities and achievements:

- Educational board scholarship award
- Active member in Red Cross Bangladesh
- Member at Ahsanullah University of Science and Technology debate club
- Volunteer at House of Volunteers (HOV) in Ahsanullah University of Science and Technology
- Active member at Badhon, a voluntary Blood Donor's organization.

References:

- **Faisal Muhammad Shah**
  Assistant Professor,CSE
  Ahsanullah University of Science and Technology
  Phone: +8801911090363
  Email: faisal505@hotmail.com

- **Md. Zubairul Islam**
  Service Assurance and Experience Senior Manager
  Banglalink Digital Communications Ltd.
  Phone: +8801924400096
  Email: zuislam@banglalink.net

I do hereby ensure that the stated information is true to the best of my knowledge and belief.

Applicant's Signature

(Ridwana Karim)