

**Akash Simon**

Senior Quality Assurance Engineer

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**Summary**

Senior QA Engineer with 10+ years' experience in manual and automation testing, specializing in end-to-end UI testing for web and standalone mobile applications. Proficient in API testing, test planning, requirements elicitation, full test-cycle execution, defect lifecycle management, and independent verification & validation within Agile/Scrum teams. Continuously adopts new technologies to streamline testing, improve coverage, and deliver high-quality software on schedule.

**Education****VTU**

Bachelor of Engineering(Computer Science)

**Technical Skills**

Manual Testing, Test Planning and Test Strategy, Risk Assessment and Mitigation, SDLC, STLC, Agile Methodology, Jira, TestRail, Core Java, Selenium, TestNG, Maven, Python, Playwright, Appium, WebdriverIO, API-Testing, Postman/Swagger, REST Automation, Automation Framework Designing

**Soft Skills**

Project Management, Requirements Elicitation, Problem-solving and Analytical Thinking, Team Development and Mentoring, Continuous Learning and Adaptability

**Certifications**

- ISTQB - Foundation Level
- Edureka Certificate of Completion - Springboot & Microservices Training

**Work Experience****Domino's Pizza Enterprises Limited – Australia, Currently - Kuala Lumpur, Malaysia**

Senior Quality Engineer  
 Aug, 2023 - Dec, 2025  
 E-Commerce

- Collaborated with cross-product teams to implement process improvements and prevent recurring quality issues.
- Developed automated test scenarios using Playwright with Python, boosting testing efficiency.
- Enhanced QA processes through continuous methodology and workflow improvements.
- Led the development and integration of Grafana + K6 performance monitoring for server threshold management.
- Leveraged Generative AI and custom AI agents to automate test case creation, optimize test data, and enhance exploratory testing (AI-Driven QA).
- Provided in-depth training to team members across new and ongoing projects.
- Accurately estimated QA effort to support effective project planning and delivery.
- Delivered QA result presentations and maintained clear communication with project leadership.
- Performed production testing and demonstrated builds to stakeholders as required.
- Ensured compliance with testing standards and best practices to maintain product quality.
- Managed Quality Systems documentation and training at both local and global levels.

**Solve.Care - Bangalore, India**

Senior Automation QA Engineer  
 Apr, 2022 - Jul, 2023  
 Healthcare Domain

- Analyzed requirements during Product/Build Grooming calls and contributed to test planning and requirement clarification.
- Automated test scenarios using Selenium (Java), maintained and debugged the automation suite.
- Presented automation demos to the team before production releases, ensuring alignment with acceptance criteria.
- Performed Blockchain API contract testing using Postman.
- Enhanced test effectiveness by introducing improved test strategies and techniques; managed test cases in TestRail.
- Practiced Agile methodology with strong proficiency in Jira for tracking, planning, and collaboration.
- Independently designed and implemented a robust automation framework with automated reporting for business stakeholders.
- Conducted interoperability testing for healthcare devices, verifying BMI, heart rate, and ECG data accuracy.
- Managed a cross-functional QA team of 10 across three locations, collaborating with business development during requirement phases.
- Led and coordinated QA efforts within Agile Scrum processes.
- Provided leadership in defining automation methodologies, tools, standards, and best practices.

**Quinta Systems PVT LTD - Bangalore, India**

Senior Software QA Engineer  
 Oct, 2017 - Mar, 2022  
 Supply chain management and E-Commerce

- Defined QA strategies, test plans, scenarios, and test cases based on business and functional requirements.
- Analyzed test results, metrics, and performance data; delivered comprehensive QA reports using Jira.
- Developed automation scripts from scratch using Selenium, Java, TestNG, and designed hybrid automation frameworks.
- Performed mobile testing using Appium (Android) and manual testing for iOS platforms.
- Conducted API testing with Postman/Swagger and automated APIs using REST Assured.
- Managed end-to-end QA processes, including client demos, documentation, and project coordination.
- Supported deployment activities, CI/CD pipelines, and integrated Jenkins standalone jobs.
- Collaborated with development teams on defect resolution, root-cause analysis, and requirement clarifications.
- Led SCRUM ceremonies and acted as Scrum Master for the QA team.
- Executed full-cycle manual testing across all applications.
- Performed DB-to-UI data validation, ensuring accuracy and consistency.
- Maintained automation repositories and codebase using Git.
- Managed blended QA teams (contractors and full-time) and trained onshore/offshore team members.

**Pole To Win - Bangalore, India**

Application Support Engineer  
 Rockstar Games

- Specialized in Game Testing within a product-based environment, focusing on detailed manual test case design and execution.
- Documented test results clearly and collaborated closely with development teams for efficient defect resolution.
- Performed comprehensive manual testing across multiple platforms to ensure optimal performance and user experience.