## **Business Requirements Document (BRD)**

# **Business Objectives**

- Develop an intuitive and scalable e-commerce platform tailored for fashion and lifestyle products.
- Enhance user experience with seamless browsing, filtering, and purchasing capabilities.
- Enable efficient management of inventory, orders, and users through an admin dashboard.
- Provide actionable insights through advanced analytics for business growth.
- Ensure secure and reliable payment processing through major payment gateways.
- Achieve go-to-market readiness within the stipulated timeline.

#### Stakeholders and Their Roles

- Client/Business Owner: Define product catalog, approve designs, and oversee project delivery.
- Project Manager: Coordinate activities, ensure milestones are met, and manage risks.
- Business Analyst: Gather and document requirements, communicate with stakeholders.
- Product Manager: Prioritize features, manage the product roadmap.
- Development Team: Build and deploy the e-commerce platform.
- QA Team: Conduct rigorous testing to ensure platform quality.
- Marketing Team: Plan product launches, promotions, and marketing strategies.

# High-Level Requirements

### Functional Requirements:

- User registration, login, and account management.
- Product catalog with search and advanced filtering.
- Wishlist, cart management, and checkout process.
- Integration with payment gateways (e.g., Razorpay, PayPal).
- Order tracking and management for users and admins.
- Admin features: inventory management, user management, and reporting tools.

### **Non-Functional Requirements:**

- High performance
- Scalability
- Security
- Responsiveness
- Availability

#### Functional Specifications Document (FSD)

#### 1.User Features

## **Product Browsing:**

- Dynamic categories (e.g., Men, Women, Kid's Accessories).
- Thumbnail images, product titles, prices, and ratings displayed.

#### **Product Filtering:**

• Filter by price, brand, size, color, and ratings.

#### **User Profiles:**

Manage personal details, order history, and Wishlist.

## **Cart Management:**

Add/remove products, view subtotal and taxes.

#### **Checkout:**

■ Multi-step process: shipping details → payment → confirmation.

### 2. Admin Features

### **Inventory Management:**

Add/edit/delete products, manage stock levels.

### **Order Tracking:**

• Real-time order status updates.

#### **User Management:**

Activate/deactivate accounts, assign roles.

### Reporting:

• Generate reports on sales trends, inventory, and user behavior.

## 3. Payment Gateway Integration

- Support for Razor pay, PayPal, and credit/debit cards.
- Automated payment confirmation and invoice generation.

## 4. Analytics Dashboard

- Track KPIs: daily sales, conversion rates, average order value.
- User behavior insights: popular categories, session durations.
- Website performance metrics: traffic and page load times.

## Timeline and Milestones

Phase	Duration	Key Deliverable
Requirement Gathering	2 weeks	Finalized BRD and stakeholder sign-off
Design	3 weeks	Wireframes, UI/UX mockups
Development	8 weeks	Functional platform with all features
Testing	3 weeks	QA sign-off, bug fixes
Deployment	1 week	Go-live, post-launch monitoring

Total Estimated Timeline: 17 weeks

# Diagrams and Flowcharts

# User Journey Flowchart

- Visit Homepage → Browse Products → Filter/Search → Select Product → Add to Cart → Checkout → Payment → Order Confirmation
- For Admins: Login  $\rightarrow$  Manage Inventory  $\rightarrow$  Track Orders  $\rightarrow$  Generate Reports

# System Architecture

- Frontend: React.js for dynamic, responsive design.
- **Backend**: Node js for scalable server-side operations.
- Database: PostgreSQL for structured product and user data.
- Payment Gateways: APIs for Razor pay, PayPal