# Use of Exploratory Data Analysis techniques to perform Credit Risk Analytics for LendingClub

BY

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### LendingCLub Company Information

Lending Club, a peer-to-peer lending company based in the United States, was reviewed. Here, investors fund potential borrowers and earn profits based on the risks associated with the borrower's credit score. The company serves as a bridge between investors and borrowers.

#### Problem statement

#### Introduction

To develop a basic understanding of risk analytics in banking and financial services and understand how data is used to minimise the risk of losing money while lending to customers.

#### **Business Risks**

If the applicant is likely to repay the loan, then not approving the loan results in a loss of business to the company.

If the applicant is not likely to repay the loan, i.e. he/she is likely to default, then approving the loan may lead to a financial loss for the company.

#### Problem statement

#### **Business Objectives**

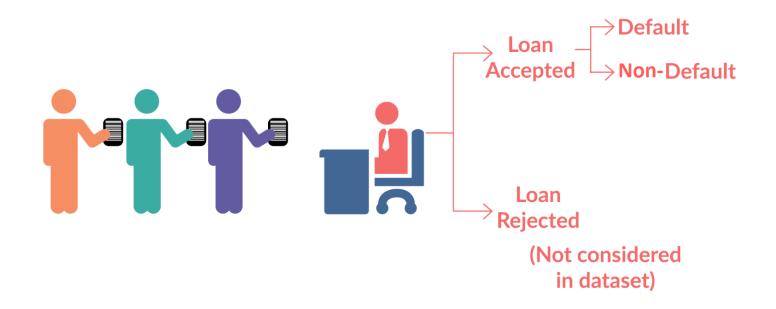
The company wants to understand the driving factors (or driver variables) behind loan default, i.e. the variables which are strong indicators of default.

#### Aim of this Case Study

To identify "risky applicants" so that loans can be reduced thereby cutting down the amount of credit loss. [Credit loss it the amount of money lost by the lender when the borrower refuses to pay or runs away with the money that needs to be paid to the company]

### Diagram as per problem statement

#### **LOAN DATASET**



### To understand the meaning of variables the data dictionary was used

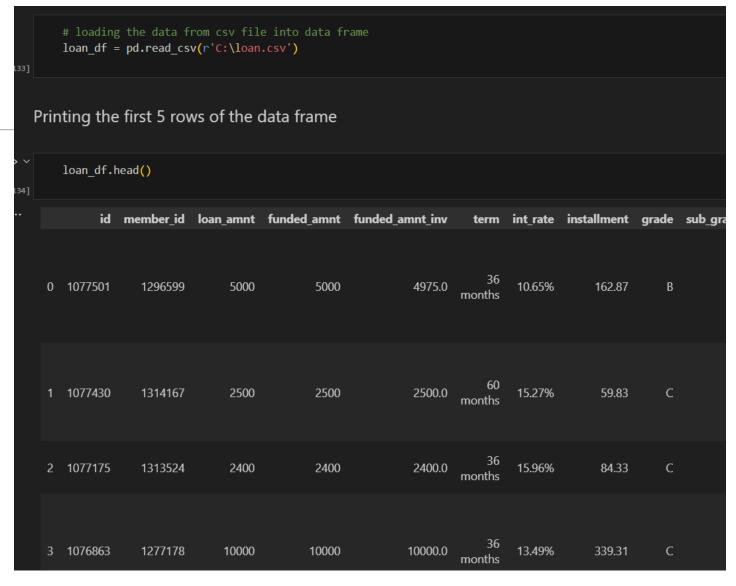
acc now deling	The number of accounts on which the borrower is now delinquent.
q	
acc_open_past_24m	
ths	Number of trades opened in past 24 months.
addr_state	The state provided by the borrower in the loan application
all_util	Balance to credit limit on all trades
	The self-reported annual income provided by the borrower during
annual_inc	registration.
	The combined self-reported annual income provided by the co-borrowers
annual_inc_joint	during registration

### **Understanding Data**

- •The code snippets in subsequent slides provide various methods to explore and understand the structure and content of a DataFrame named `loan\_df`.
- •First, is configured to display all columns without truncation. Then the `shape` method is used to retrieve the dimensions of the DataFrame, giving the total count of rows and columns. The `info()` method provides details about the DataFrame, such as data types and non-null counts. `loan\_df.columns` lists all column names.
- •The `describe()` method generates descriptive statistics for numeric columns. `loan\_df.dtypes` returns the data type of each column.
- •Lastly, `loan\_df.isnull().sum().sum()` calculates the total number of missing values across all columns, which totals 2,263,366 missing entries, indicating areas that may require data cleaning or imputation.
- •Many other steps are carried out till cell no. 146 which are commented in the python notebook

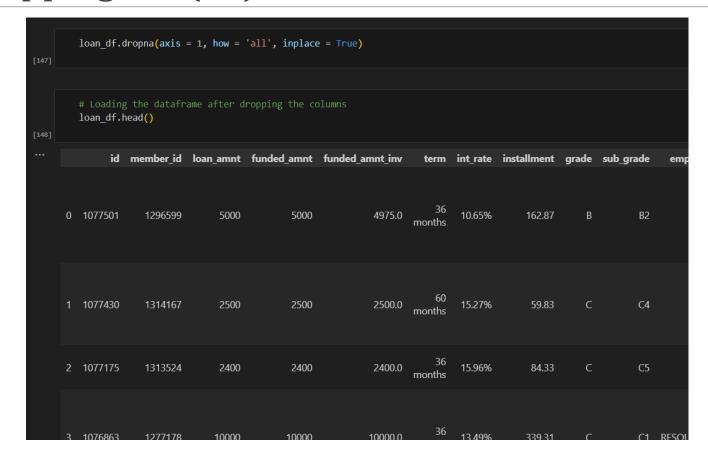
### **Understanding Data**

```
# Show all the columns in a data frame
        pd.set_option('display.max_columns', None)
[135]
        # Get the number of rows and columns in a data frame using shape method
        loan df.shape
[136]
    (39717, 111)
    Total number of Rows: 39717
    Total number of columns: 111
        loan_df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 39717 entries, 0 to 39716
     Columns: 111 entries, id to total_il_high_credit_limit
     dtypes: float64(74), int64(13), object(24)
     memory usage: 33.6+ MB
        # List of columns in dataframe
        loan df.columns
     Index(['id', 'member id', 'loan amnt', 'funded amnt', 'funded amnt inv',
```



Data Cleaning & Manipulation

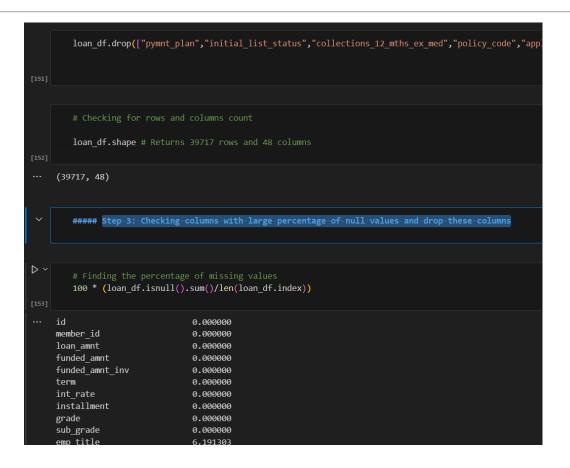
### Step 1: Dropping the (54) Columns with all null values



### Step 1: Dropping the (54) Columns with all null values

```
loan df.shape # Returns 39717 rows and 57 columns
(39717, 57)
   singlevaluedcol = loan df.nunique()
   print(singlevaluedcol[singlevaluedcol == 1])
pymnt_plan
initial_list_status
collections 12 mths ex med
policy code
application type
acc now deling
chargeoff within 12 mths
deling amnt
tax liens
dtype: int64
```

### Step 2: Dropping columns with same values that is unique value count is 1



### Step 3: Checking columns with large percentage of null values and drop these columns

```
# Finding the percentage of missing values
100 * (loan_df.isnull().sum()/len(loan_df.index))
```

```
id
                             0.000000
member id
                             0.000000
loan amnt
                             0.000000
funded amnt
                             0.000000
funded_amnt_inv
                             0.000000
                             0.000000
term
int rate
                             0.000000
installment
                             0.000000
grade
                             0.000000
```

```
# Filter only columns having values greater than zero
missingvaluespercentage = 100 * (loan_df.isnull().sum()/len(loan_df.index))
print(missingvaluespercentage[missingvaluespercentage > 0.0])
emp_title
                           6.191303
emp length
                           2.706650
desc
                          32.585543
title
                           0.027696
mths_since_last_deling
                          64.662487
mths since last record
                          92.985372
revol_util
                           0.125891
last_pymnt_d
                           0.178765
next pymnt d
                          97.129693
last_credit_pull_d
                           0.005036
pub rec bankruptcies
                           1.754916
dtype: float64
# Dropping columns with high missing value percentage
loan_df.drop(["mths_since_last_delinq", "mths_since_last_record", "next_pymnt_d"], axis = 1, inplace = True)
# Removing desc column as it a free text data as per data dictionary
loan_df.drop(["desc"], axis = 1, inplace = True)
```

# Removing emp title column which does not contribute any meaning on analysis and having 6% of missing values

loan df.drop(["emp title"], axis = 1, inplace = True)

### Step 4: Checking columns for the percentage of null values and fill missing values

```
[159]: # Check for the missing percentage of null values
       missingvaluespercentage = 100 * (loan_df.isnull().sum()/len(loan_df.index))
       print(missingvaluespercentage[missingvaluespercentage > 0.0])
       emp_length
                                2.706650
       revol util
                               0.125891
       pub_rec_bankruptcies
                               1.754916
       dtype: float64
      # Check the above column for values before filling missing/imputing values
       loan df.emp length.value counts()
[160]: emp_length
       10+ years
                    8879
       < 1 year
                    4583
       2 years
                    4388
                    4095
       3 years
                    3436
       4 years
       5 years
                    3282
       1 year
                    3240
       6 years
                    2229
       7 years
                    1773
                    1479
       8 years
       9 years
                    1258
       Name: count, dtype: int64
```

### Step 4: Checking columns for the percentage of null values and fill missing values

```
loan_df.revol_util.value_counts()
[162]: loan_df.pub_rec_bankruptcies.value_counts()
[162]: pub_rec_bankruptcies
             37339
                                                                                 [161]:
                                                                                          revol util
       1.0
               1674
                                                                                           0%
                                                                                                        977
       2.0
       Name: count, dtype: int64
                                                                                           0.20%
                                                                                           63%
[163]: # Imputing missing values with most frequently found values as the percent
                                                                                                                                        records.
       # Using mode function
       loan_df.revol_util.fillna(loan_df.revol_util.mode()[0], inplace = True)
       loan_df.pub_rec_bankruptcies.fillna(loan_df.pub_rec_bankruptcies.mode()[0], inplace = True)
[164]: # Verifying for null values
       print(loan_df.revol_util.isna().sum())
       print(loan df.pub rec bankruptcies.isna().sum())
[165]: # Checking for all the columns for missing values
       100 * (loan df.isnull().sum()/len(loan df.index)) # Missing percentage is zero as per the result
```

### Step 5: Checking columns that are not necessary and dropping them.

- member\_id
- url
- zip\_code

As these columns are having details corresponding to individual applicant and does not help in our analysis

```
[167]: # Removing the above columns
loan_df.drop(["member_id", "url", "zip_code"], axis = 1, inplace = True)
```

### Step 6: Removing records that are not needed (Cleaning Rows)

```
[168]: # Keeping only records with Loan status as completed and charged off for our analysis as per the problem statement
loan_df = loan_df[loan_df.loan_status != "Current"]

[169]: # Checking the Loan status values
loan_df.loan_status.unique()

[169]: array(['Fully Paid', 'Charged Off'], dtype=object)

[170]: # Check of the shape of the dataframe
loan_df.shape

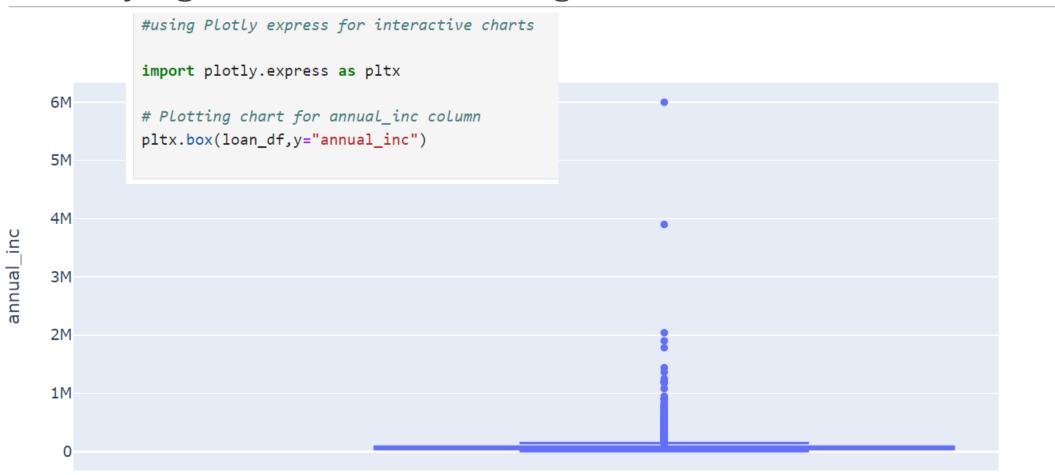
[170]: (38577, 37)
```

### Step 7: Correcting the datatype and value of columns that are invalid

```
# identify the column types
                                                               # Analysing each column with the data type as object
      loan_df.dtypes
                                                               # Check for term data
[171]: id
                               int64
                                                               print(loan_df.term.unique())
                               int64
      loan_amnt
      funded_amnt
                               int64
                                                                [' 36 months' ' 60 months']
      funded_amnt_inv
                              float64
                               object
                              object
      int_rate
                                                               # Apply data correction on term data
      installment
                              float64
                                                               loan_df['term'] = loan_df['term'].str.rstrip(' months').astype('int')
      grade
                               object
                              object
      sub_grade
                              object
       emp_length
                                                               # Check for int rate
                                                       [174]:
                              object
      home_ownership
                                                               print(loan_df.int_rate.unique())
       annual_inc
                              float64
                              object
      verification_status
                                                                ['10.65%' '15.27%' '15.96%' '13.49%' '7.90%' '18.64%' '21.28%' '12.69%'
                              object
      issue_d
                                                                 '14.65%' '9.91%' '16.29%' '6.03%' '11.71%' '12.42%' '14.27%' '16.77%'
                              object
      loan_status
                               object
       purpose
                                                                 '7.51%' '8.90%' '18.25%' '6.62%' '19.91%' '17.27%' '17.58%' '21.67%'
       addr_state
                               object
                                                                          '20.89%' '20.30%' '23.91%' '19.03%' '23.13%' '22.74%' '22.35%'
       dti
                              float64
                                                                 '22.06%'
                                                                                             '23.52%'
                                                                                                      '22.11%'
      delinq_2yrs
                               int64
      earliest_cr_line
                               object
                                                                 '10.99%'
                                                                                   '18.79%'
                                                                                             '11.49%'
                                                                                                       '8.49%'
                                                                                                               '15.99%'
                               int64
      inq_last_6mths
                                                                                                       '10.59%' '17.49%'
                                                                           '15.23%'
                                                                                    '14.79%'
                                                                                              5.42%
                                                                                                                          '15.62%'
                               int64
      open_acc
                                                                 '13.99%' '18.39%' '16.89%' '17.99%' '20.99%' '22.85%' '19.69%' '20.62%'
                               int64
      pub_rec
                                                                 '20.25%' '21.36%' '23.22%' '21.74%' '22.48%' '23.59%' '12.62%' '18.07%'
      revol_bal
                               int64
      revol util
                               obiect
                                                                          '7.91%' '7.42%' '11.14%' '20.20%' '12.12%' '19.39%' '16.11%'
                                                                          '22.64%' '13.84%' '16.59%' '17.19%' '12.87%' '20.69%'
                                                                                             '22.94%' '24.40%'
                                                                                                                  '21.48%'
                                                                          '19.79%'
                                                                                    '18.49%'
                                                                                                                           '14.82%'
 And several other steps up to cell 195
                                                                                   '20.11%' '16.02%' '13.43%' '14.91%' '13.06%' '15.28%'
```

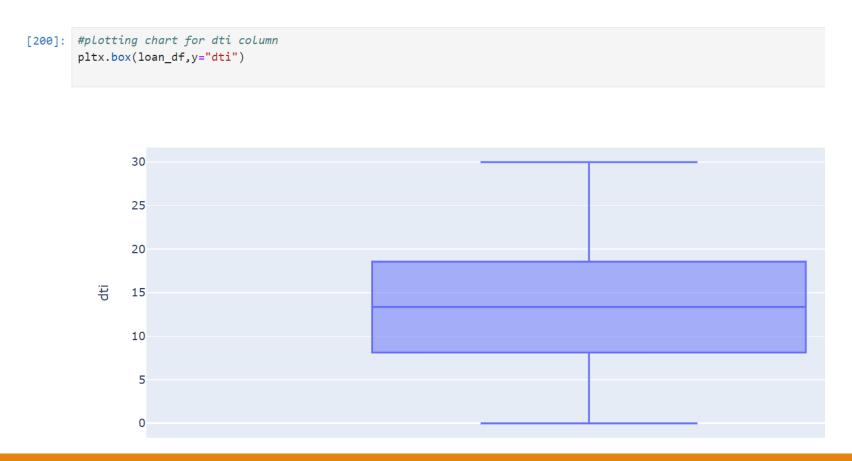
```
[196]: # Check if there any outliers in annual inc column
       loan_df.annual_inc.describe().apply(lambda x: format(x, 'f'))
[196]: count
                   38577.000000
                   68777.973681
       mean
                   64218.681802
       std
                   4000.000000
       min
       25%
                  40000,000000
       50%
                   58868.000000
       75%
                   82000.000000
       max
                6000000.000000
       Name: annual_inc, dtype: object
      #using Plotly express for interactive charts
       import plotly.express as pltx
       # Plotting chart for annual_inc column
       pltx.box(loan_df,y="annual_inc")
```

Step 8: Identifying Outliers and removing those records



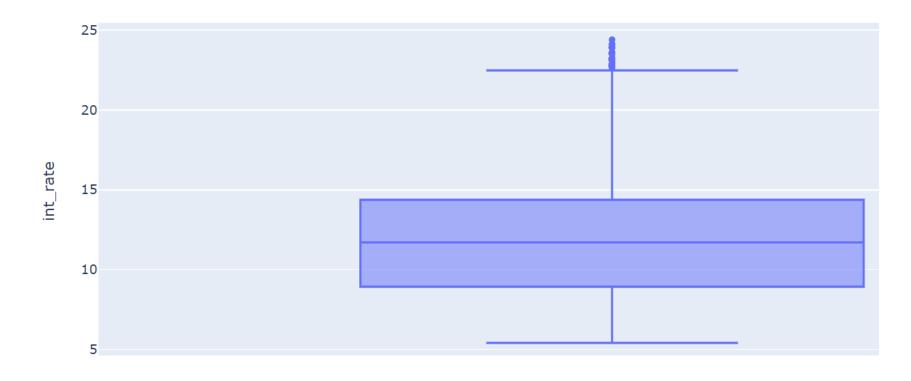
```
#using Plotly express for interactive charts
                                                                s 145k an outlier since there is no continous distribution.
[198]:
           import plotly.express as pltx
           # Plotting chart for annual inc column
           pltx.box(loan df,y="annual inc")
[199]: #
       loan_df.dti.describe().apply(lambda x: format(x, 'f'))
                38577.000000
[199]: count
                  13.272727
       mean
                   6.673044
       std
       min
                   0.000000
       25%
                   8.130000
       50%
                  13.370000
       75%
                  18.560000
                  29.990000
       Name: dti, dtype: object
```

### Step 8:For dti column we see the values are evenly spread hence no outliers cleanup required for this column



[201]: #plotting chart for interest rate column
pltx.box(loan\_df,y="int\_rate")

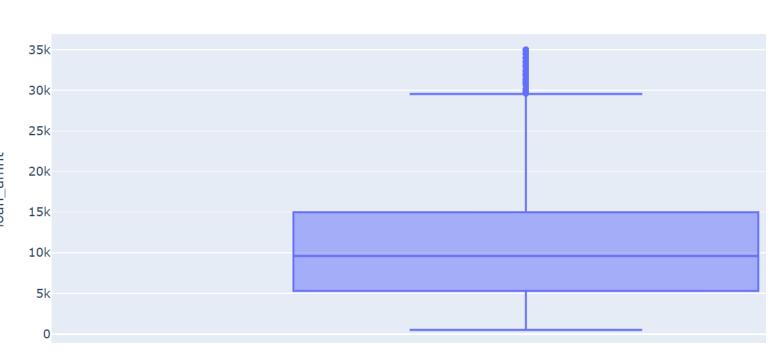
- •For int\_rate column we see the values are evenly spread with some outliers seen above the upper fence.
- •since the difference is not that huge we can skip the cleanup for this column.



•For loan amount column we see the pltx.box(loan\_df,y="loan\_amnt")

values are evenly spread with some outliers seen above the upper fence.

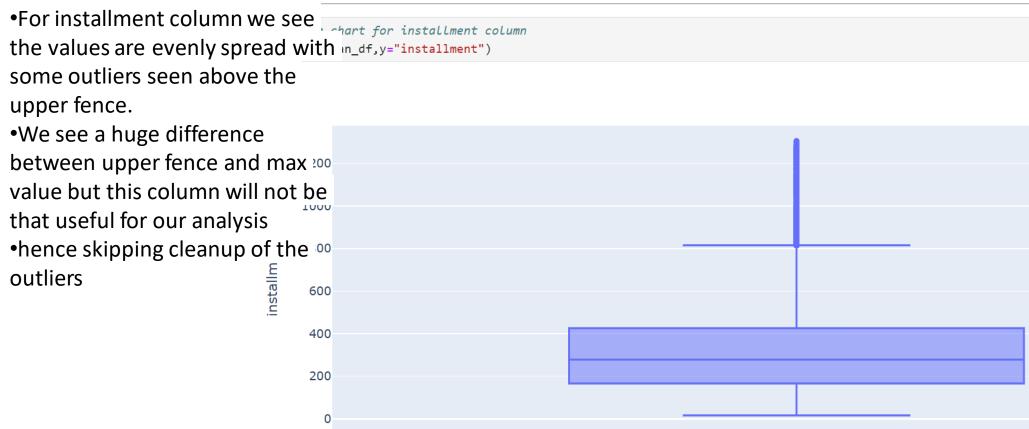
•Since the difference is not that huge we can skip the cleanup for this column.



[203]: #plotting chart for funded amount column
pltx.box(loan\_df,y="funded\_amnt")



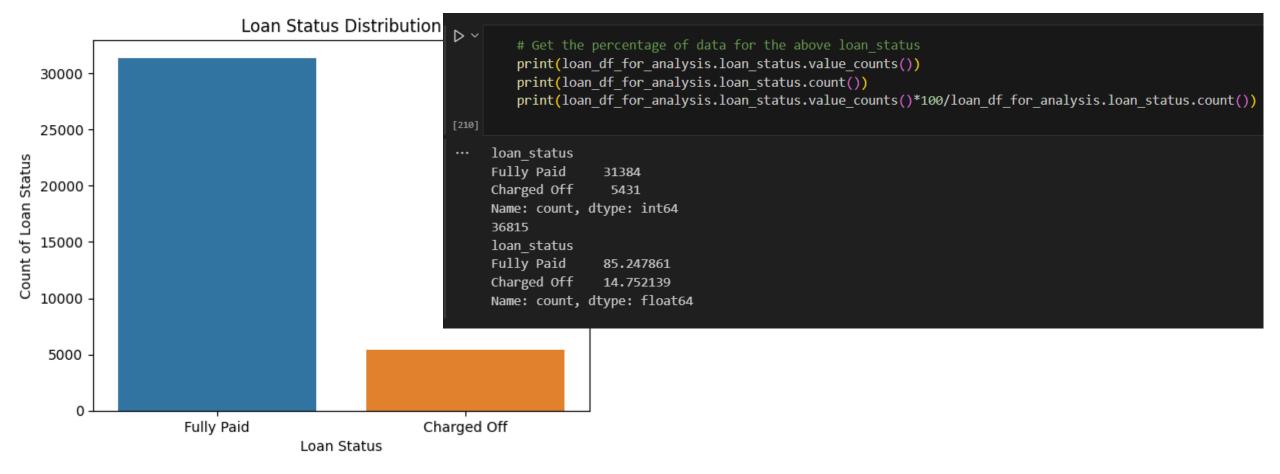
- For funded amount column we see the values are evenly spread with some outliers seen above the upper fence.
- since the difference is not that huge we can skip the cleanup for this column.



### Step 9: Check for the duplicated records after cleanup activity

- The code snippet checks for duplicated records in the `loan\_df\_for\_analysis` DataFrame by applying the `.duplicated()` method, which identifies duplicate rows.
- The `.value\_counts()` method is then used to count how many rows are unique versus duplicates. The output indicates that there are 36,815 unique rows and no duplicates (`False` indicates no duplicates).
- This confirms the data cleanup was effective, and the dataset is now ready for further analysis without redundancy issues.

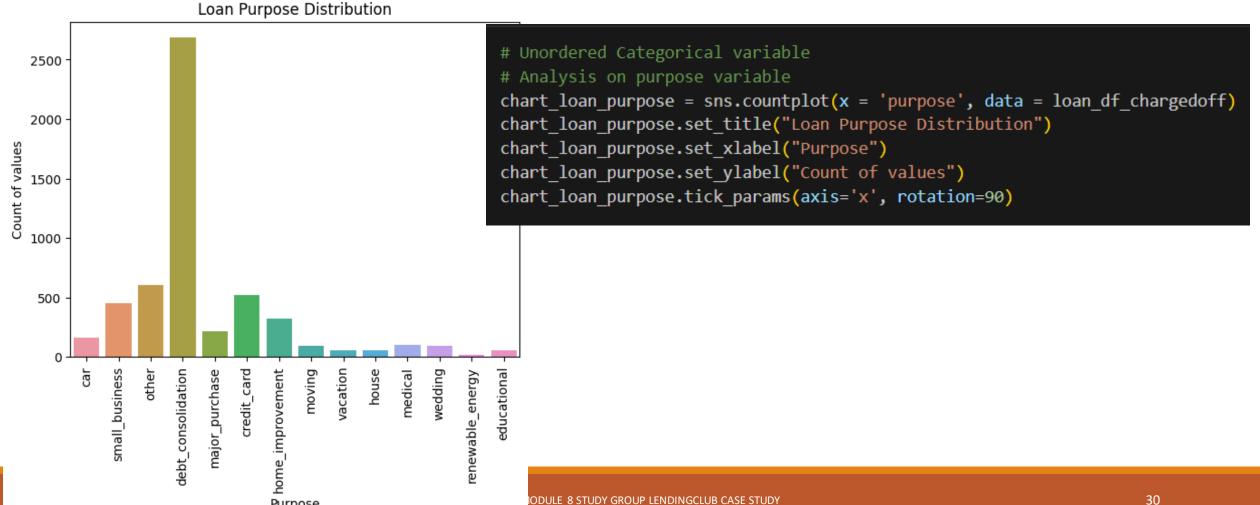
### Univariate Analysis: Determining charged off loan percentage vs. fully paid.



As per the graph, charged off loan percentage is less compared to fully paid.

Categorical Variable Analaysis on Charged Off (Default Customers)

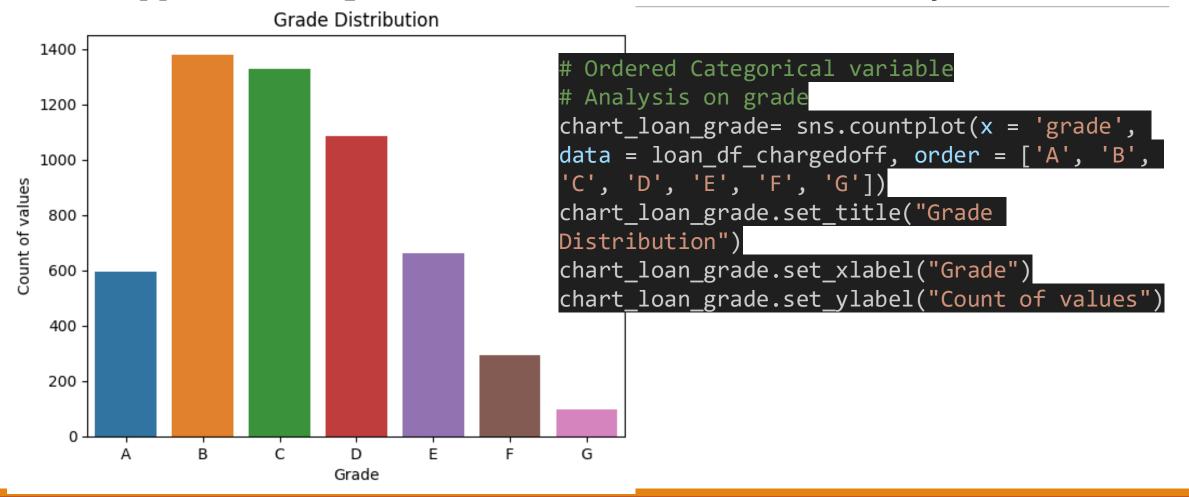
### Observation 1: Majority of Charged off loans with "purpose" variable indicates that applicant took loans to pay off other debts



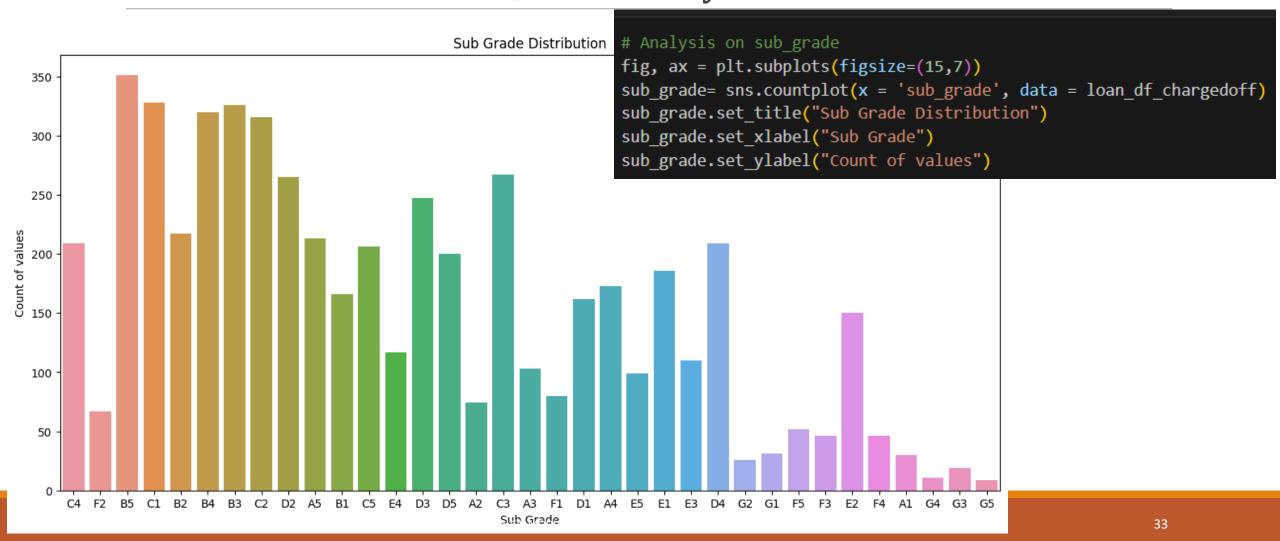
# Observation 2: Majority of Charged off loans with "home\_ownership" variable indicates that applicant either stayed in rent or mortgaged house



## Observation 3: Majority of Charged off loans with "grade" variable indicates that applicant with grade "B" defaulted the most, followed by "C" & "D"

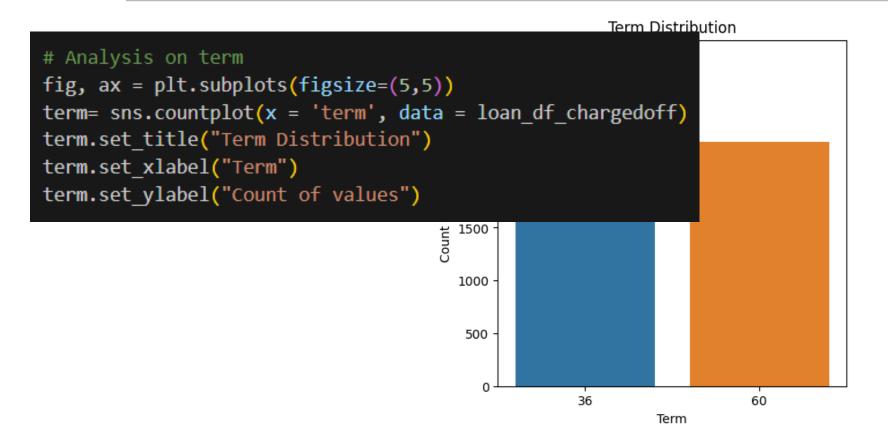


# Observation 4: "sub\_grade" variable indicates that applicant with sub grade "B5" defaulted the most, followed by "C2" & "D2"



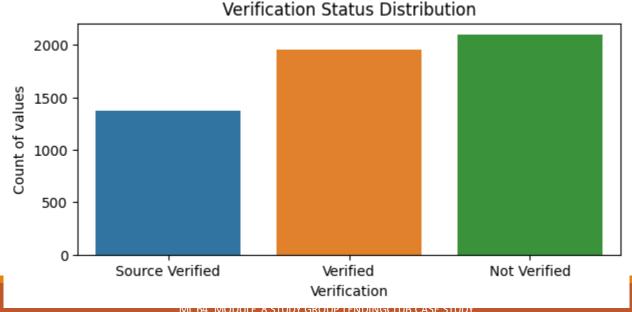
### Observation 5:

"term" variable indicates that the applicant with term of 36 months defaulted the most.

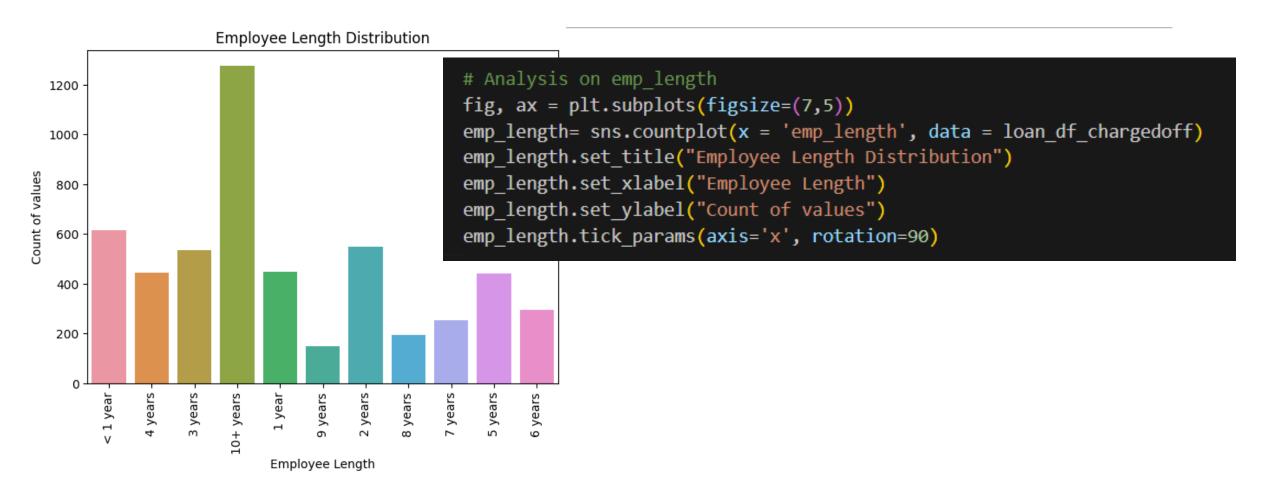


### Observation 6: Borrowers whose income was not verified defaulted more then verified

```
# Analysis on verification status
fig, ax = plt.subplots(figsize=(7,3))
ver_status= sns.countplot(x = 'verification_status', data = loan_df_chargedoff)
ver_status.set_title("Verification Status Distribution")
ver_status.set_xlabel("Verification")
ver status.set ylabel("Count of values")
```

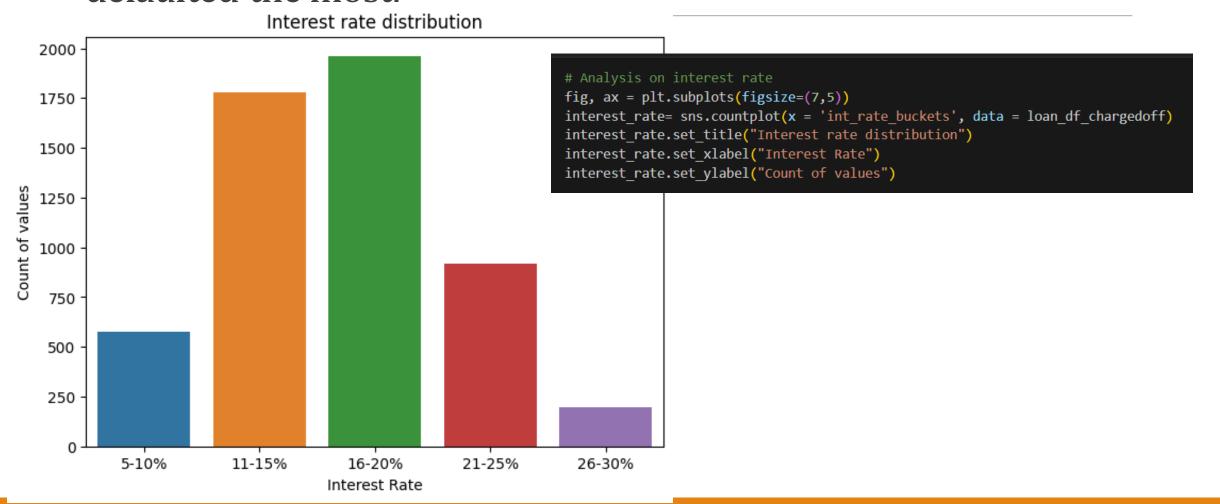


### Observation 7: Numerical Variable Analaysis on Charged Off (Default Customers)

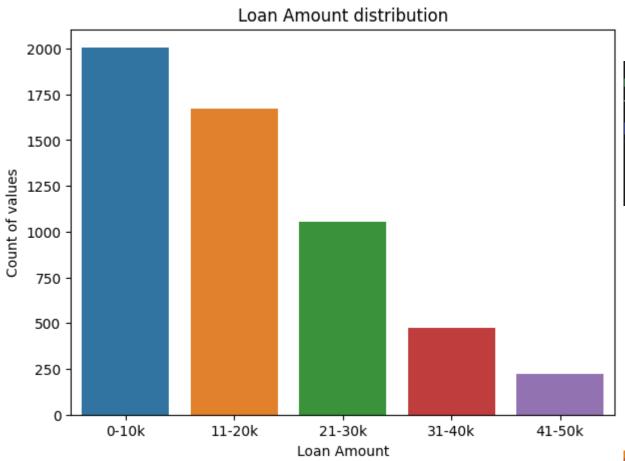


Borrowers whose experience is more 10 years

# Observation 8: Borrowers who took loans at an interest rate between 16-20% defaulted the most.



# Observation 9: Borrowers who took loans amount between 0-10k defaulted the most.

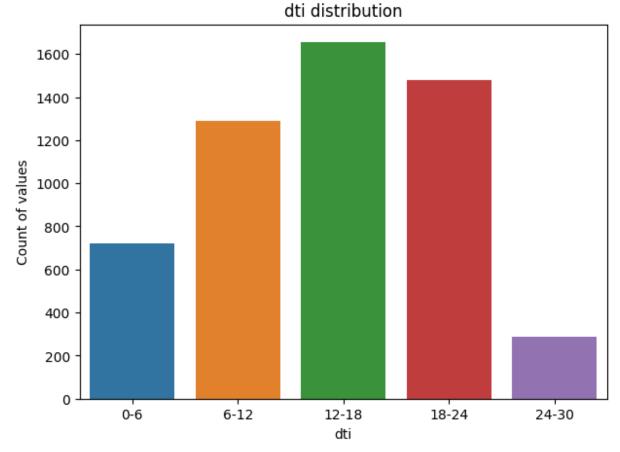


```
mount
ts(figsize=(7,5))
plot(x = 'loan_amnt_buckets', data = loan_df_chargedoff)
"Loan Amount distribution")
("Loan Amount")
("Count of values")
```

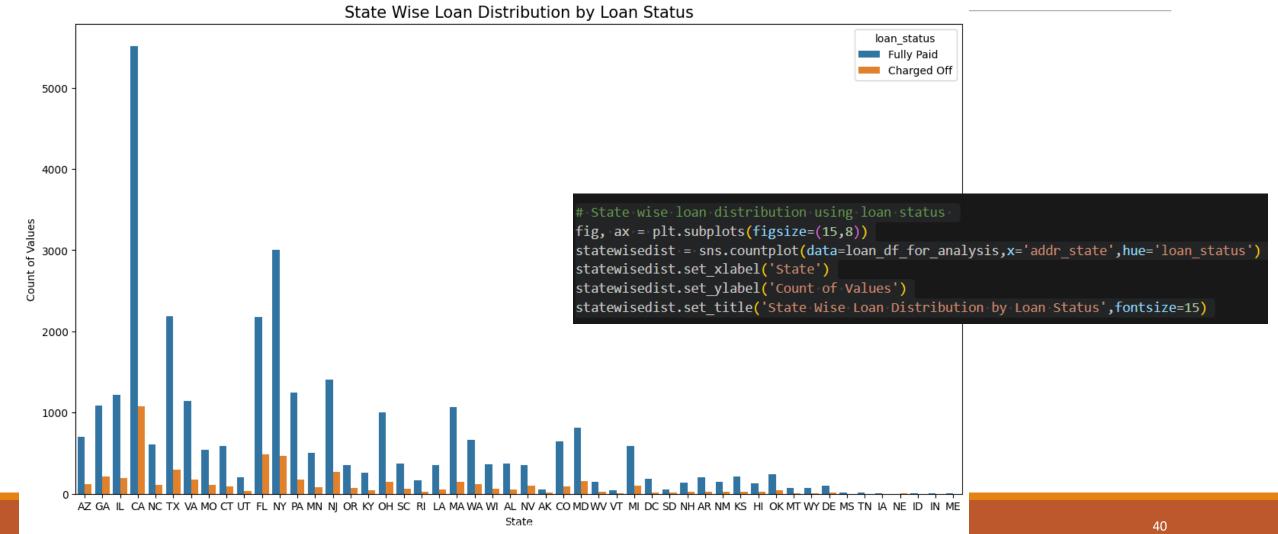
## Observation 10: Borrowers with dti range between 12-18 defaulted the most

```
# Analysis on Dti (debt to income ratio)

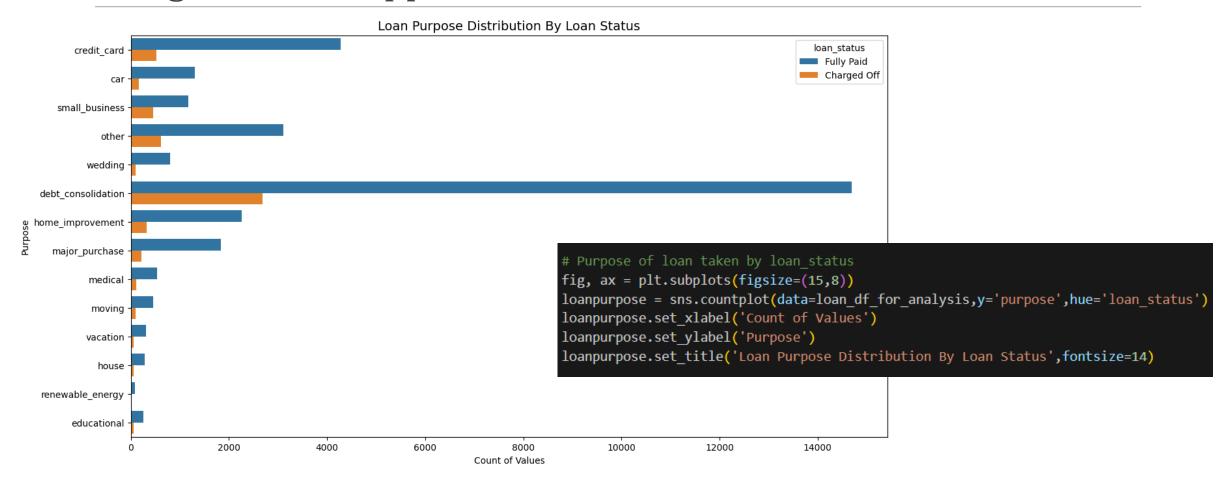
fig, ax = plt.subplots(figsize=(7,5))
Dti= sns.countplot(x = 'dti_buckets', data = loan_df_chargedoff)
Dti.set_title("dti distribution")
Dti.set_xlabel("dti")
Dti.set_ylabel("Count of values")
```



# Segmented Univariate Analysis Observation 10: Most of the borrowers are from the state "CA","NY","TX" and "FL" where major defaulters are from "CA", "FL" and "NY".



# Observation 11: Debt consolidation is the major reason for both fully paid and charged off loan applicant.



#### Observation 12: DTI between 10-20 indicates a higher risks in terms of defaulters

```
# Dti (Debt to Income ratio) Vs Loan
Status

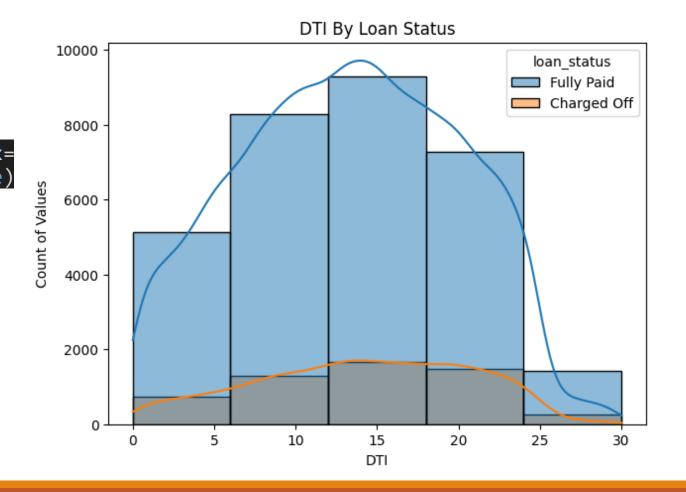
fig, ax = plt.subplots(figsize=(7,5))

Dti =
sns.histplot(data=loan_df_for_analysis,x='dti',hue='loan_status', bins=5,kde=True)

Dti.set_xlabel('DTI')

Dti.set_ylabel('Count of Values')

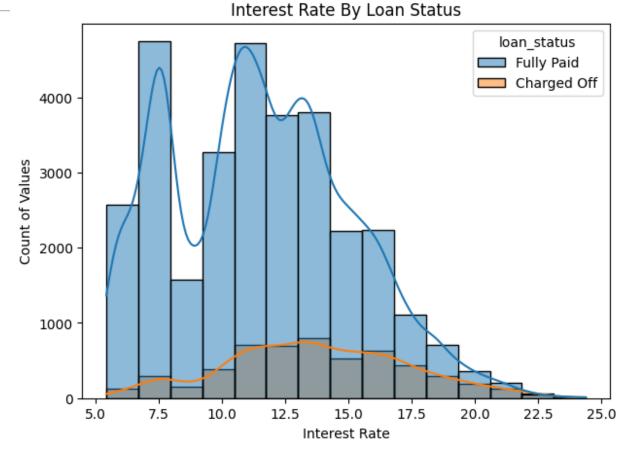
Dti.set_title('DTI By Loan
Status',fontsize=12)
```



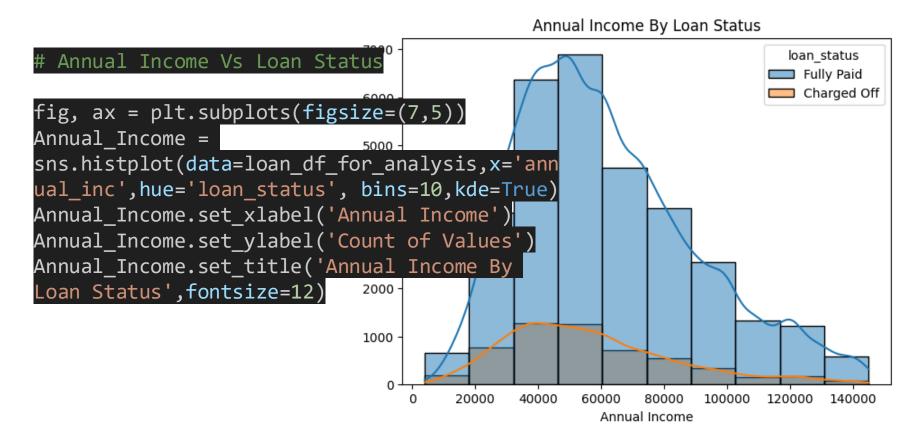
### Observation 13: Interest Rate between 10-17.5 has more number of defaulters

#### # Interest Rate Vs Loan Status

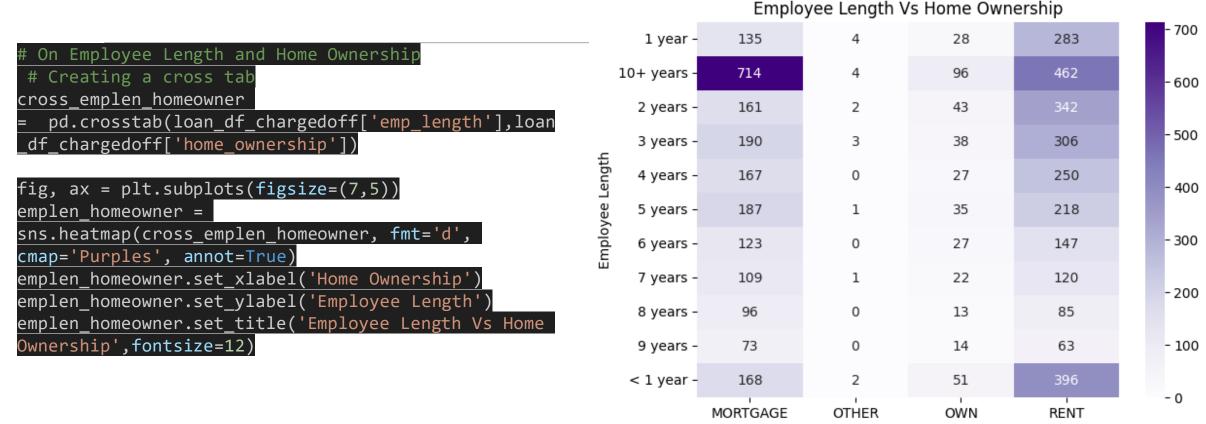
```
fig, ax = plt.subplots(figsize=(7,5))
Interest_Rate =
sns.histplot(data=loan_df_for_analysis,x='int_rate
',hue='loan_status', bins=15,kde=True)
Interest_Rate.set_xlabel('Interest Rate')
Interest_Rate.set_ylabel('Count of Values')
Interest_Rate.set_title('Interest Rate By Loan
Status',fontsize=12)
```



#### Observation 14: Borowwers with Annual Income greater than 20K and less than 50k are more prone to default.



### Categorical Bivariate Analysis Observation 15:



#### **Observation 15:**

Borrowers who have more than 10+ years of experience and live on rent or mortgages have high default rate

Home Ownership

#### Observation 16: Borrowers with assigned grade B,C & D fall in higher catergory of defaulters

```
Home Ownership Vs Grade
  On Home Ownership Vs Grade
                                                     MORTGAGE
  Creating a cross tab
cross grade homeowner
                                                         260
                                                               565
                                                                     528
                                                                           411
                                                                                270
   pd.crosstab(loan df chargedoff['home owne
rship'], loan df chargedoff['grade'])
                                                   Home Ownership
OWN OTHE
fig, ax = plt.subplots(figsize=(7,5))
cross grade homeowner =
sns.heatmap(cross_grade_homeowner, fmt='d',
cmap='BuPu', annot=True)
                                                         52
                                                               113
                                                                     107
                                                                           80
cross_grade_homeowner.set_xlabel('Grade')
cross grade homeowner.set ylabel('Home
Ownership')
                                                         279
                                                                     689
cross grade homeowner.set title('Home
                                                               697
                                                                           587
Ownership Vs Grade',fontsize=12)
                                                                      C
                                                                           D
                                                                                 E
```

- 600

- 500

- 400

- 300

- 200

- 100

- 0

132

136

Grade

38

11

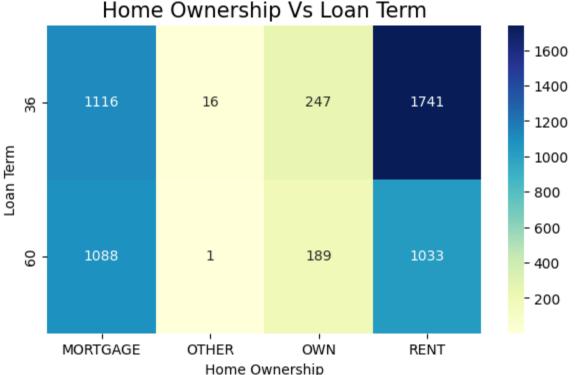
47

#### Observation 17:

Borrowers staying on Rent and with shorter loan term tend to

default more.

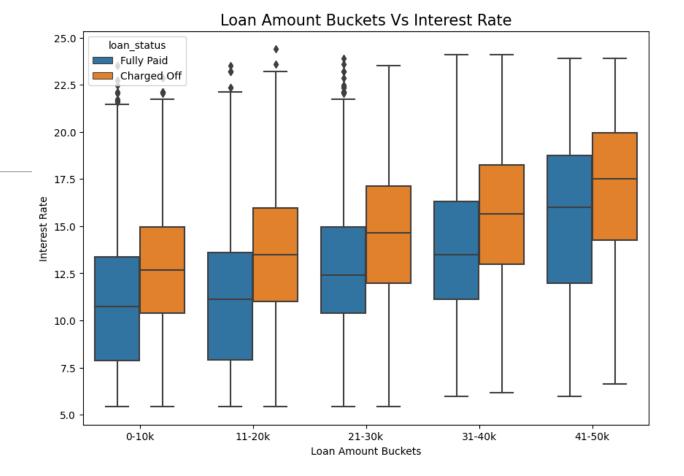
```
Home Ownership Vs Loan Term
 Creating a cross tab
ctab_term_homeownership =
pd.crosstab(loan_df_chargedoff['term'],
loan df chargedoff['home ownership'])
fig, ax = plt.subplots(figsize=(7,4))
ctab_term_homeownership =
sns.heatmap(ctab_term_homeownership,
annot=True, fmt='d', cmap='YlGnBu')
ctab_term_homeownership.set_xlabel('Home
Ownership')
ctab_term_homeownership.set_ylabel('Loan Term')
ctab_term_homeownership.set_title('Home
Ownership Vs Loan Term',fontsize=15)
```



#### Numerical Bivariate Analysis Observation 18:

#### **Observation 18:**

As per the above data points we see can interest rate is high for the charged off loan\_status compared to fully paid.

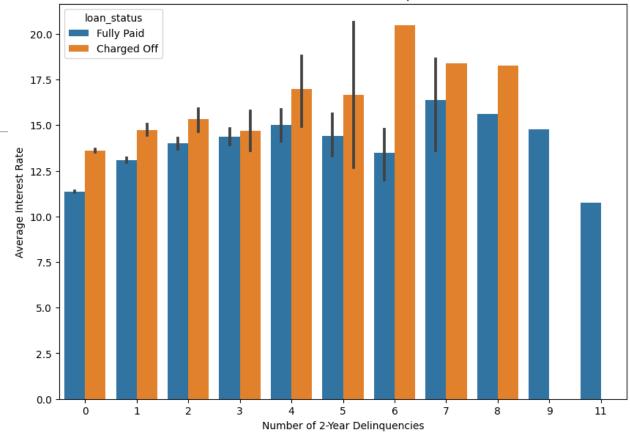


```
# On Interest rate and Loan Amount Bucket
fig, ax = plt.subplots(figsize=(10,7))
interest_rate_Loan = sns.boxplot(y='int_rate',x='loan_amnt_buckets',data=loan_df_for_analysis, hue='loan_status')
interest_rate_Loan.set_xlabel('Loan Amount Buckets')
interest_rate_Loan.set_ylabel('Interest Rate')
interest_rate_Loan.set_title('Loan Amount Buckets Vs Interest Rate',fontsize=15)
```

### Numerical Bivariate Analysis Observation 19:

Interest rate vs deling

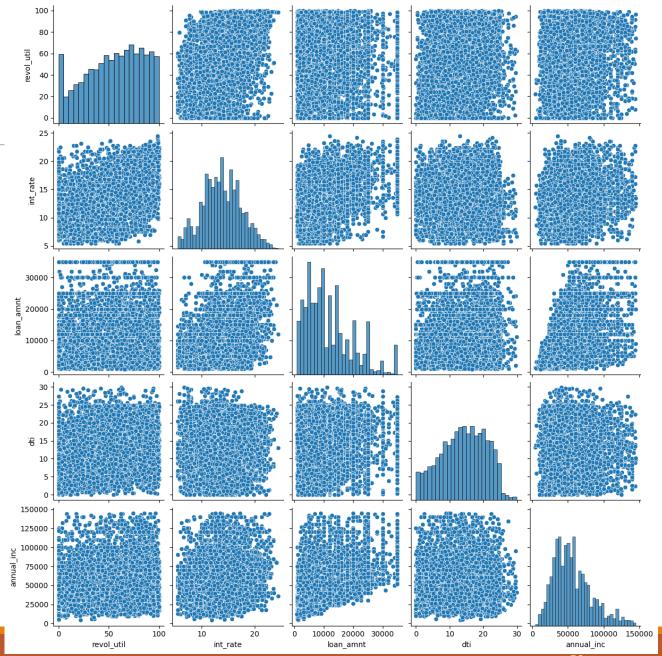
It is observed that 2-year deling with value 6 has the highest interest rate.



```
fig, ax = plt.subplots(figsize=(10,7))
  interestratevsdelinq = sns.barplot(x='delinq_2yrs', y='int_rate', data=loan_df_for_analysis , hue='loan_status')
  interestratevsdelinq.set_xlabel('Number of 2-Year Delinquencies')
  interestratevsdelinq.set_ylabel('Average Interest Rate')
  interestratevsdelinq.set_title('Interest Rate Vs 2-Year Delinquencies')
Text(0.5, 1.0, 'Interest Rate Vs 2-Year Delinquencies')
```

Using pair plot for understanding the distribution accross different numerical variables

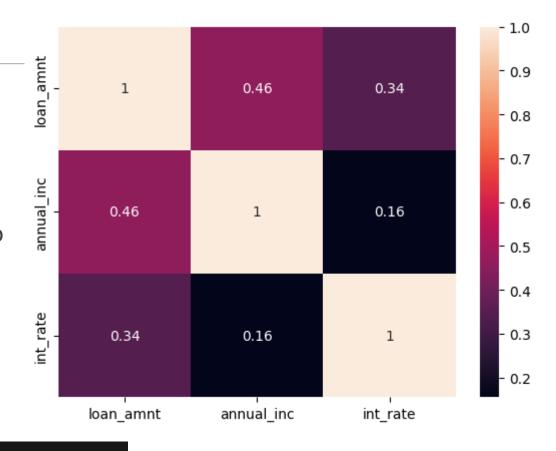
```
sns.pairplot(loan_df_chargedoff,
vars=['revol_util', 'int_rate',
'loan_amnt', 'dti', 'annual_inc'])
```



#### Multivariate Analysis

The code generates a heatmap visualizing the correlation among 'loan\_amnt', 'annual\_inc', and 'int\_rate' within `loan\_df\_chargedoff`.

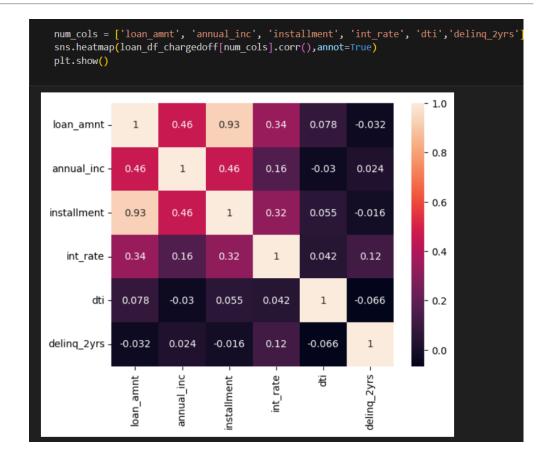
It selects these numerical columns, computes their correlation matrix, and uses Seaborn's `heatmap` function to display the results with annotations, helping identify relationships between these financial variables.



# Plotting correlation between loan amount, annual income and interest rate on charged off loan status
num\_cols = ['loan\_amnt', 'annual\_inc','int\_rate']
sns.heatmap(loan\_df\_chargedoff[num\_cols].corr(),annot=True)

#### Multivariate Analysis

- This code snippet visualizes the correlation among selected financial attributes—loan amount, annual income, installment, interest rate, debt-to-income ratio (DTI), and delinquencies over the past two years—for loans that have been charged off.
- It defines these attributes in a list, calculates their correlation matrix from the `loan\_df\_chargedoff` DataFrame, and then uses Seaborn's `heatmap` function to create a heatmap. Annotations are enabled to display the correlation coefficients on the heatmap. The `plt.show()` function is used to display the plot.



#### Multivariate Analysis

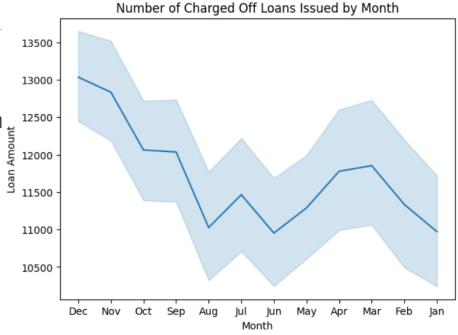
- By calculating and visualizing the correlation matrix for these variables from the loan\_df\_chargedoff DataFrame, the code helps identify stronger or newer relationships that could impact the likelihood of a loan charge-off, enhancing the understanding of factors influencing loan defaults.
- The annot=True parameter in the heatmap function ensures that correlation values are displayed on the heatmap, making it easier to interpret the relationships visually.



## Observation 20: Maximum charged off loans were issued in the month of Dec

The code creates a line plot to visualize the distribution of charged-off loans by month using Matplotlib and Seaborn.

It sets the figure size, plots 'loan\_amnt' against 'loan\_issue\_month' fron loan\_issue\_month' fron loan\_issue\_month



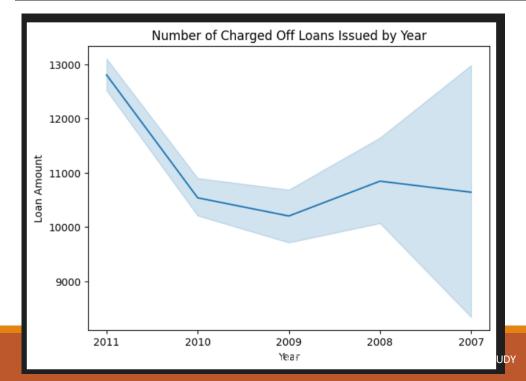
```
# Using derived column month to plot charged off loans to identify the month where loans taken was maximum.

fig, ax = plt.subplots(figsize=(7,5))
loan_issue_month = sns.lineplot(data =loan_df_chargedoff,y='loan_amnt', x='loan_issue_month')
loan_issue_month.set_xlabel("Month")
loan_issue_month.set_ylabel("Loan Amount")
loan_issue_month.set_title('Number of Charged Off Loans Issued by Month')
```

## Obsevation 21: Maximum charged off loans were issued in the year 2011

```
# Using derived column year to plot charged off loans to identify the month where loans taken was maximum.

fig, ax = plt.subplots(figsize=(7,5))
loan_issue_month = sns.lineplot(data =loan_df_chargedoff,y='loan_amnt', x='loan_issue_year')
loan_issue_month.set_xlabel("Year")
loan_issue_month.set_ylabel("Loan Amount")
loan_issue_month.set_title('Number of Charged Off Loans Issued by Year')
```



#### Conclusion

The completion of this assignment has provided an understanding of how real business problems are addressed using EDA. In this case study, techniques learned in EDA were applied, and a basic comprehension of risk analytics in banking and financial services was developed. It was also understood how data is utilized to minimize the risk of financial losses while lending to customers.

The data provided contains information about past loan applicants and whether they defaulted or not. The aim was to identify patterns that indicate whether a person is likely to default, which could be used for taking actions such as denying the loan, reducing the loan amount, or lending to risky applicants at a higher interest rate.

In this case study, EDA was utilized to understand how consumer attributes and loan attributes influence the tendency to default.