

# ■ Technical Approach – AI Medical Scheduling Agent

## 1. Architecture Overview

The AI Medical Scheduling Agent was designed and implemented as a modular, intelligent scheduling system using Streamlit. It follows an agent-inspired workflow, integrating automated patient intake, schedule management, and report generation. The architecture separates the user interface, logic, and data handling into modular service layers for easier debugging and scalability.

## Core Components

- PatientDB – Manages patient data stored in CSV.
- ScheduleDB – Manages doctor availability and booked appointments in Excel.
- Exporter – Generates Admin Review Reports (Excel) after every booking.
- EmailClient / SMSClient – Simulates confirmations and reminders for demo purposes.

## Workflow Summary

Patient enters details → System checks existing records (CSV) → Applies scheduling rules (60/30-minute logic) → Finds available slots → Confirms booking → Updates Excel calendar → Exports Admin Review Report → Queues reminder notification.

## 2. Framework Choice

LangGraph and LangChain were chosen for workflow orchestration, enabling flexible, node-based scheduling logic. Streamlit serves as the front-end interface, connected to LangGraph nodes for patient lookup, slot validation, and reminders.

## 3. Integration Strategy

To make the system realistic yet lightweight, several integrations were implemented:

- Patients: 50 synthetic records stored in CSV.
- Doctor Schedules: Excel workbooks with availability and booking sheets.
- Appointment Form: Generates PDF post-booking.
- Reminders: Stubbed Email/SMS notifications.
- Reports: Admin Excel file generated per appointment.

## 4. Challenges and Solutions

- Excel file locking on Windows → Solved using context managers and atomic writes.
- Streamlit UI reruns resetting state → Fixed using `st.session_state` caching.
- Double booking issues → Prevented with dynamic slot filtering.
- Reminder testing without APIs → Built stub clients for local simulation.

## 5. Design Decisions

- Separation between UI and logic using service classes.
- CSV and Excel used for transparency and easy demo setup.
- Modular architecture for scalability and future AI integration.

## **6. Future Enhancements**

- Integrate Google/Outlook Calendar APIs.
- Add LLM-based conversational interface.
- Implement HIPAA-compliant security.
- Extend Streamlit UI for mobile responsiveness.

## **7. Outcome**

The project demonstrates a complete AI-driven scheduling system capable of automating patient appointments end-to-end. It showcases expertise in workflow automation, data handling, and integration of AI frameworks into practical healthcare solutions.