

CONSUMER SENTINEL NETWORK

**DATA
BOOK
2018**

**Federal Trade Commission
February 2019**



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Introduction

The FTC takes in reports from consumers about problems they experience in the marketplace. The reports are stored in the Consumer Sentinel Network (Sentinel), a secure online database available only to law enforcement. While the FTC does not intervene in individual consumer disputes, its law enforcement partners – whether they are down the street, across the nation, or around the world – can use information in the database to spot trends, identify questionable business practices and targets, and enforce the law.

Since 1997, Sentinel has collected tens of millions of consumer reports about fraud, identity theft, and other consumer protection topics. During 2018, Sentinel received nearly 3 million consumer reports, which the FTC has sorted into 29 top categories. The 2018 Consumer Sentinel Network Data Book (Sentinel Data Book) has aggregated information about what consumers told us last year on the full range of fraud, identity theft and other consumer protection topics. This year, Consumer Sentinel data is also available online in an interactive format, with updates provided quarterly. The Sentinel Data Book is based on unverified reports filed by consumers. The data is not based on a consumer survey. Sentinel has a five-year data retention policy, with reports older than five years purged biannually.

In addition to taking consumer reports directly from people who call the FTC's call center or report online, Sentinel also includes reports filed with other federal, state, local, and international law enforcement agencies, as well as other organizations, like the Better Business Bureau and Publishers Clearing House.

In 2018, the FTC was pleased to welcome the data contributions of the Nebraska Attorney General, New York State Attorney General, AARP FraudWatch Network, and Microsoft Corporation Cyber Crime Center. A full listing of data contributors is available in Appendix A3 and A4. Non-government organizations that contribute reports do not have access to Sentinel reports, as access is limited to law enforcement agencies.

For more information about the Consumer Sentinel Network, visit www.FTC.gov/Sentinel. Law enforcement personnel may join Sentinel at Register.ConsumerSentinel.gov.



Inside the Numbers

Sentinel sorts consumer reports into 29 top categories. Appendices B1 – B3 describe the categories, providing details, and three year figures. To reflect marketplace changes, new categories or subcategories are created or deleted over time.

The Consumer Sentinel Network Data Book excludes the National Do Not Call Registry. A separate report about these complaint statistics is available at: <https://www.ftc.gov/reports/national-do-not-call-registry-data-book-fiscal-year-2018>. The Sentinel Data Book also excludes reports about unsolicited commercial email.

Consumers can report as much or as little detail as they wish when they file a report. For the Sentinel Data Book graphics, percentages are based on the total number of Sentinel fraud, identity theft, and other report types in 2018 in which consumers provided the information displayed on each chart.

Reports to Sentinel sometimes indicate money was lost, and sometimes indicate no money was lost. Often, people make these reports after they experience something problematic in the marketplace, avoid losing any money, and wish to alert others. Except where otherwise stated, numbers are based on reports both from people who indicated a loss and people who did not.

Calculations of dollar amounts lost are based on reports in which consumers indicated they lost between \$1 and \$999,999. Prior to 2017, reported “amount paid” included values of \$0 to \$999,999.

States and Metropolitan Areas are ranked based on the number of reports per 100,000 population. State rankings are based on 2017 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2017). Metropolitan Area rankings are based on 2016 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2016).

This Sentinel Data Book identifies Metropolitan Areas (Metropolitan and Micropolitan Statistical Areas) with a population of 100,000 or more except where otherwise noted. Metropolitan areas are defined by Office of Management and Budget Bulletin No. 15-01, “Revised Delineations of Metropolitan Statistical Areas, Micropolitan Statistical Areas, and Combined Statistical Areas, and Guidance on Uses of the Delineations of These Areas” (July 15, 2015).

Numbers change over time. The Sentinel Data Book sorts consumer reports by year, based on the date of the consumer’s report. Some data contributors transfer their complaints to Sentinel after the end of the calendar year, and new data providers often contribute reports from prior years. As a result, the total number of reports for 2018 will likely change during the next few months, and totals from previous years may differ from prior Consumer Sentinel Network Data Books. The most up to date information can be found online at ftc.gov/data.

Executive Summary

Overview

During 2018, the Consumer Sentinel Network took in nearly 3 million reports, an increase from 2017.

- Fraud: 1.4 million (48% of all reports)
- Identity theft: 444,602 (15%)
- Other: 1.1 million (38%)

Imposter Scams are the top report category in 2018 (18% of all reports). Debt collection reports declined by 24% percent in 2018 (16% of all reports) and moved to #2. Identity theft (15% of all reports) rounds out the top three reports to Sentinel.

Fraud

There were over 535,000 imposter scam reports to Sentinel. Nearly one in five of those also reported a dollar loss, totaling nearly \$488 million lost to imposter scams. These scams include, for example, romance scams, people falsely claiming to be with the government, a relative in distress, a well-known business, or a technical support expert, to get a consumer's money.

Of the 1.4 million fraud reports, 25% indicated money was lost. In 2018, people reported losing nearly \$1.48 billion to fraud – an increase of \$406 million over what consumers reported losing in 2017.

The median loss for all fraud reports in 2018 is \$375. The median individual losses were highest in these fraud categories:

- Mortgage Foreclosure Relief and Debt Management (\$1,377)
- Business and Job Opportunities (\$1,304)
- Foreign Money Offers and Counterfeit Check Scams (\$1,214)

Telephone was the method of contact for 69% of fraud reports with a contact method identified. Only eight percent of those people reported losing money to the scammer – but that 8% reported an aggregate loss of \$429 million, and an \$840 median loss.

Wire transfers continue to be the most frequently reported payment method for fraud, with a reported aggregate loss of \$423 million.

Of people who reported their age, those aged 20-29 reported losing money to fraud in 43% of reports filed with the FTC, while people aged 70 – 79 reported losing money in 15% of their reports and people 80 and over reported losing money in just 13% of their reports. But when they did experience a loss, people aged 70 and older reported much higher median losses than any other age group.

Identity Theft

Credit card fraud tops the list of identity theft reports in 2018. The FTC received more than 167,000 reports from people who said their information was misused on an existing account or to open a new credit card account.

Military

Military consumers reported more than 59,000 fraud complaints, including over 36,000 imposter scams that cost them \$34 million in 2018. Imposter scams were the largest single category of reports from military consumers.

Top States

The states with the highest per capita rates of reported fraud in 2018 were Florida, Georgia, Nevada, Delaware, and Maryland. For reported identity theft, the top states in 2018 were Georgia, Nevada, California, Florida, and Texas.

3 MILLION REPORTS

TOP THREE CATEGORIES

1. Imposter scams
2. Debt collection
3. Identity theft

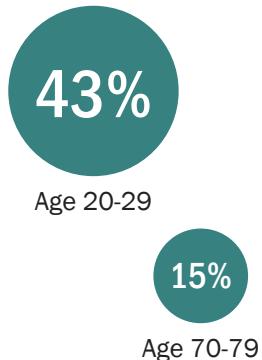
1.4 million fraud reports

25% reported a loss

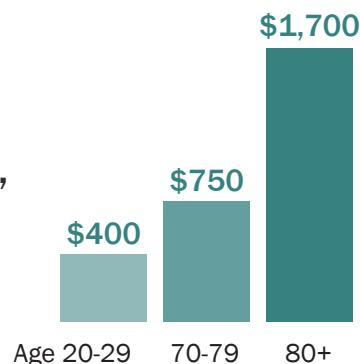
\$1.48 billion total fraud losses

\$375 median loss

Younger people reported losing money to fraud more often than older people.



But when people aged 70+ had a loss, the median loss was much higher.



Imposter Scams



NEARLY
1 IN 5
PEOPLE
LOST MONEY

\$488 million reported lost
\$500 median loss

Identity Theft

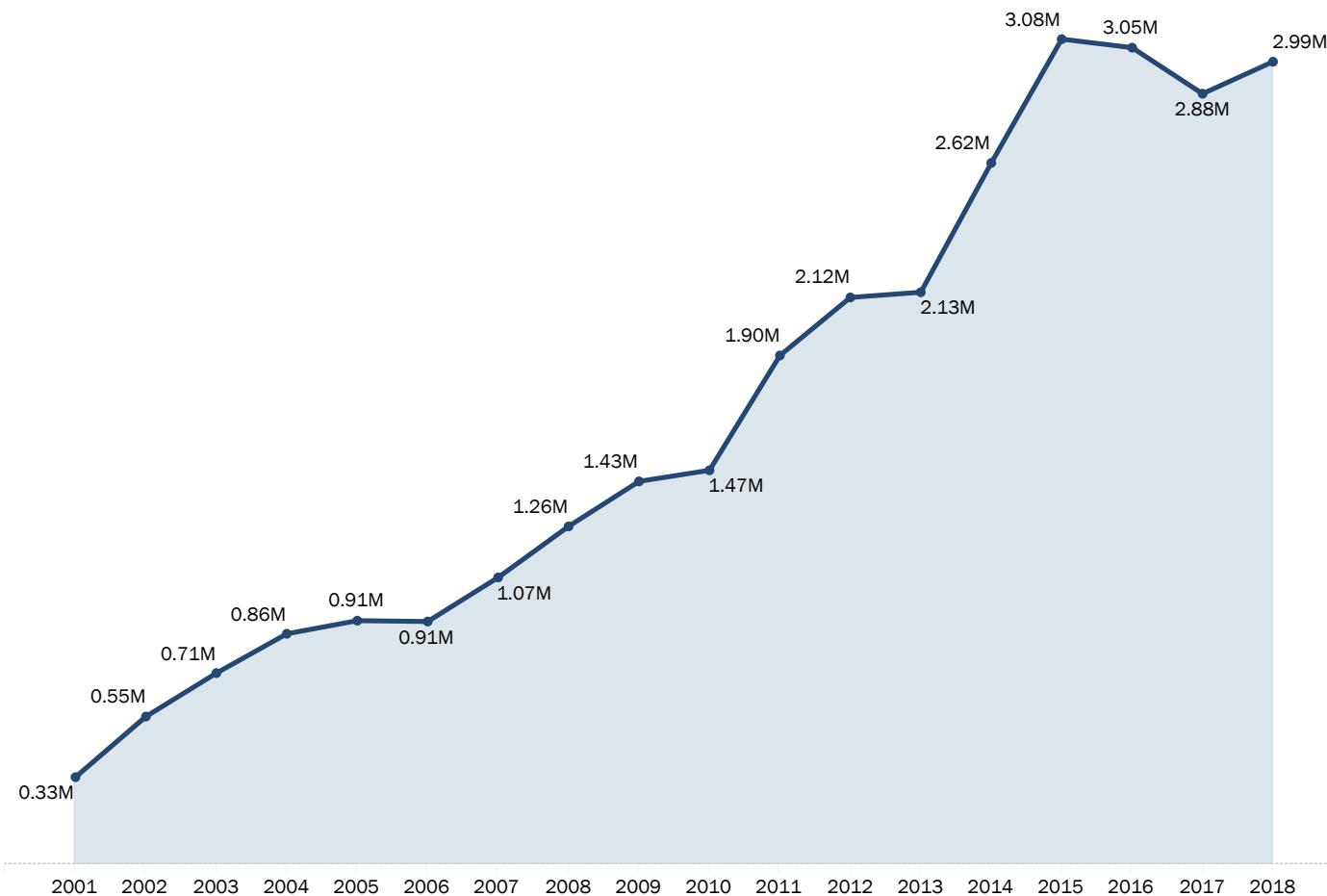
24%

Credit card new account fraud

38%

Tax fraud

Number of Fraud, Identity Theft and Other Reports by Year



Year	# of Reports
2001	325,519
2002	551,622
2003	713,657
2004	860,383
2005	909,314
2006	906,129
2007	1,070,447
2008	1,261,124
2009	1,428,977
2010	1,470,306
2011	1,898,543
2012	2,115,079
2013	2,134,565
2014	2,616,830
2015	3,078,749
2016	3,046,915
2017	2,875,016
2018	2,994,483

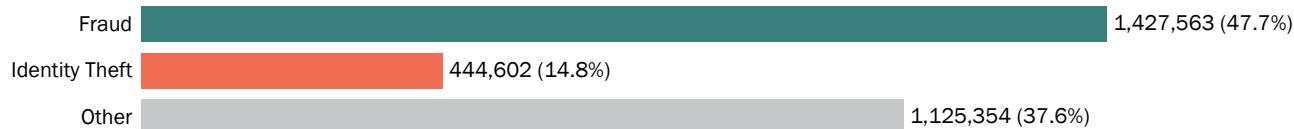
The reported figures exclude National Do Not Call Registry complaints.

Report Categories

Rank	Category	# of Reports	%
1	Imposter Scams	535,417	17.88%
2	Debt Collection	475,517	15.88%
3	Identity Theft	444,602	14.85%
4	Telephone and Mobile Services	164,876	5.51%
5	Shop-at-Home and Catalog Sales	143,072	4.78%
6	Banks and Lenders	138,134	4.61%
7	Credit Bureaus, Information Furnishers and Report Users	136,748	4.57%
8	Prizes, Sweepstakes and Lotteries	132,470	4.42%
9	Auto Related	104,604	3.49%
10	Internet Services	62,942	2.10%
11	Credit Cards	51,129	1.71%
12	Health Care	47,410	1.58%
13	Television and Electronic Media	38,336	1.28%
14	Travel, Vacations and Timeshare Plans	28,353	0.95%
15	Foreign Money Offers and Counterfeit Check Scams	27,443	0.92%
16	Business and Job Opportunities	25,068	0.84%
17	Advance Payments for Credit Services	19,575	0.65%
18	Computer Equipment and Software	18,350	0.61%
19	Investment Related	14,884	0.50%
20	Education	14,242	0.48%
21	Home Repair, Improvement and Products	11,331	0.38%
22	Mortgage Foreclosure Relief and Debt Management	10,039	0.34%
23	Magazines and Books	6,309	0.21%
24	Grants	6,274	0.21%
25	Office Supplies and Services	5,350	0.18%
26	Charitable Solicitations	4,350	0.15%
27	Tax Preparers	4,103	0.14%
28	Internet Auction	1,699	0.06%
29	Funeral Services	964	0.03%

Percentages are based on the total number of 2018 Sentinel reports (2,994,483). 6% of the total were coded "Other (Note in Comments)." See Appendix B3.

Report Type



Top 10 Fraud Categories

Rank	Category	# of Reports	% Reporting \$ Loss	Total \$ Loss	Median \$ Loss
1	Imposter Scams	535,417	18%	\$488M	\$500
2	Telephone and Mobile Services	164,693	5%	\$20M	\$200
3	Shop-at-Home and Catalog Sales	142,929	67%	\$107M	\$155
4	Prizes, Sweepstakes and Lotteries	132,470	10%	\$118M	\$530
5	Internet Services	57,907	28%	\$36M	\$139
6	Travel, Vacations and Timeshare Plans	28,353	40%	\$68M	\$800
7	Foreign Money Offers and Counterfeit Check Scams	27,443	34%	\$42M	\$1,214
8	Business and Job Opportunities	24,620	42%	\$116M	\$1,304
9	Advance Payments for Credit Services	19,575	77%	\$23M	\$376
10	Health Care	17,069	46%	\$4M	\$130

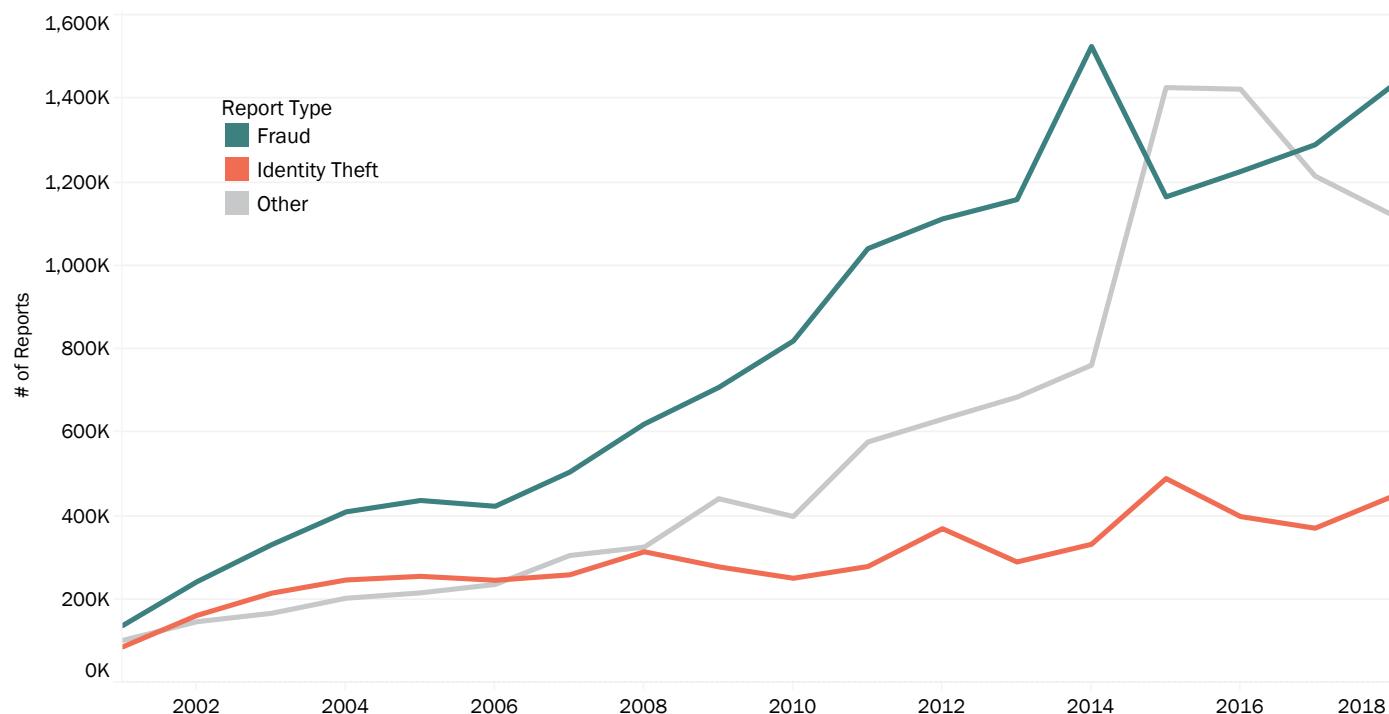
Identity Theft Types

Rank	Theft Type	# of Reports
1	Credit Card Fraud	157,688
2	Other Identity Theft	122,499
3	Employment or Tax-Related Fraud	67,374
4	Phone or Utilities Fraud	63,563
5	Bank Fraud	52,529
6	Loan or Lease Fraud	51,856
7	Government Documents or Benefits Fraud	24,854

Other Categories

Rank	Category	# of Reports
1	Debt Collection	475,517
2	Banks and Lenders	138,134
3	Credit Bureaus, Information Furnishers and Report Users	136,748
4	Auto Related	104,604
5	Credit Cards	51,129
6	Television and Electronic Media	38,336
7	Computer Equipment and Software	18,350
8	Education	14,242
9	Home Repair, Improvement and Products	11,331
10	Funeral Services	964

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud.

Number of Reports by Type**Number of Reports by Type**

Year	Fraud	Identity Theft	Other
2001	137,306	86,250	101,963
2002	242,783	161,977	146,862
2003	331,366	215,240	167,051
2004	410,298	246,909	203,176
2005	437,585	255,687	216,042
2006	423,672	246,214	236,243
2007	505,563	259,314	305,570
2008	620,832	314,587	325,705
2009	708,781	278,360	441,836
2010	820,072	251,074	399,160
2011	1,041,517	279,191	577,835
2012	1,112,693	369,958	632,428
2013	1,159,115	290,098	685,352
2014	1,526,365	332,545	762,021
2015	1,165,625	490,112	1,427,784
2016	1,226,402	398,952	1,423,823
2017	1,290,636	371,034	1,215,464
2018	1,427,563	444,602	1,125,354

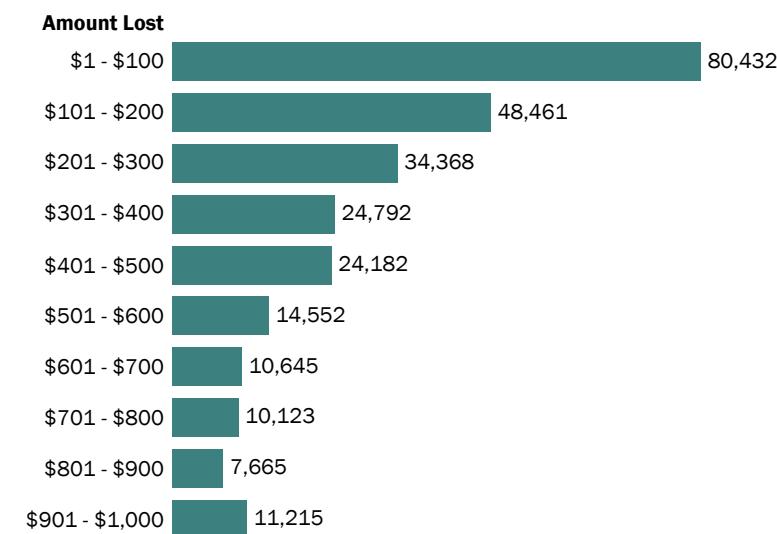
The reported figures exclude National Do Not Call Registry complaints.

Fraud Reports by Amount Lost

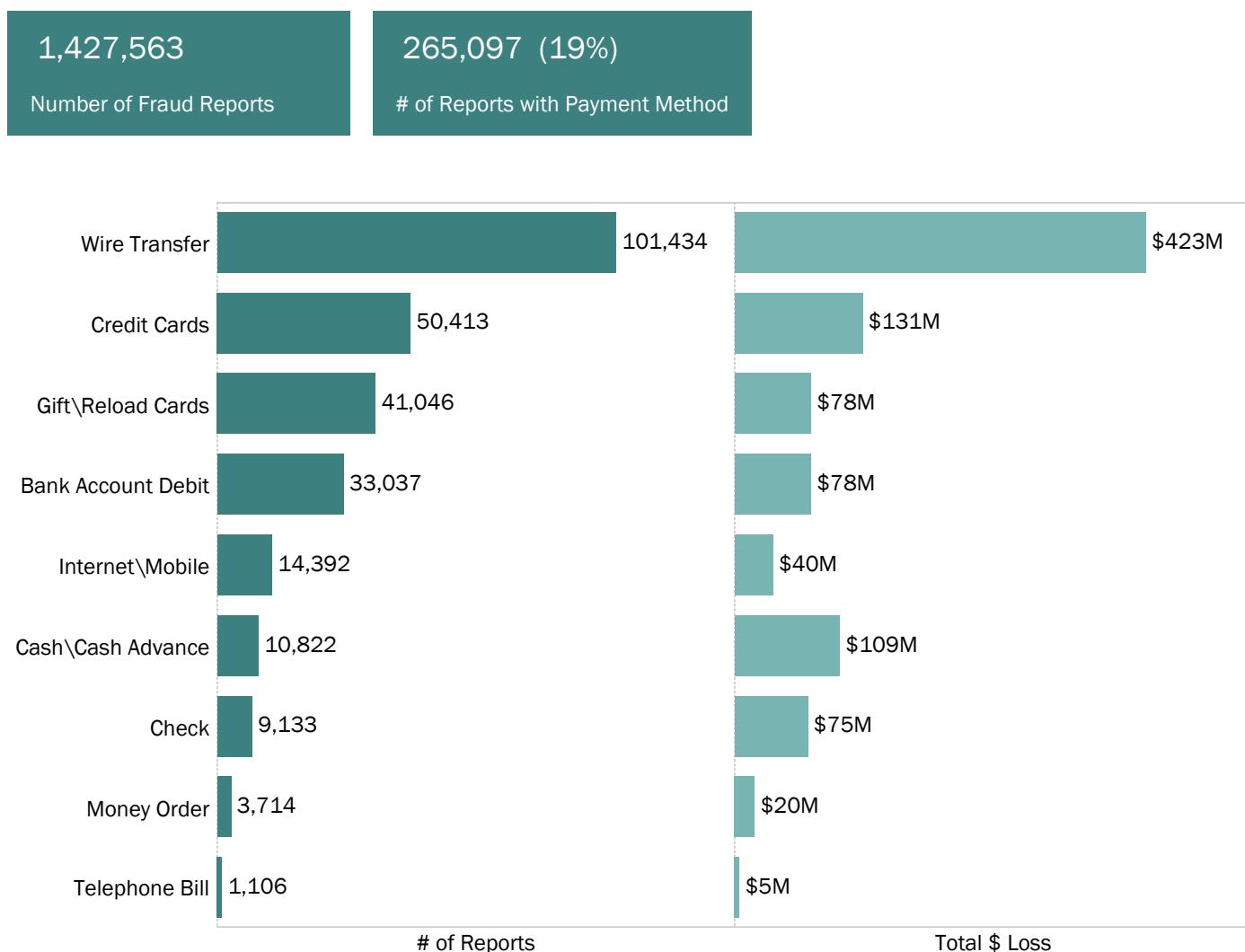
1,427,563	358,755 (25%)
Number of Fraud Reports	# of Reports with \$ Loss
\$1,484,650,267	\$375
Total \$ Loss	Median \$ Loss

Reported Fraud Losses in \$1 - \$10,000+ Range

Amount Lost	# of Reports
\$1 - \$1,000	266,435
\$1,001 - \$2,000	34,595
\$2,001 - \$3,000	14,786
\$3,001 - \$4,000	7,645
\$4,001 - \$5,000	5,741
\$5,001 - \$6,000	3,209
\$6,001 - \$7,000	2,334
\$7,001 - \$8,000	2,126
\$8,001 - \$9,000	1,521
\$9,001 - \$10,000	2,278
More than \$10,000	18,085

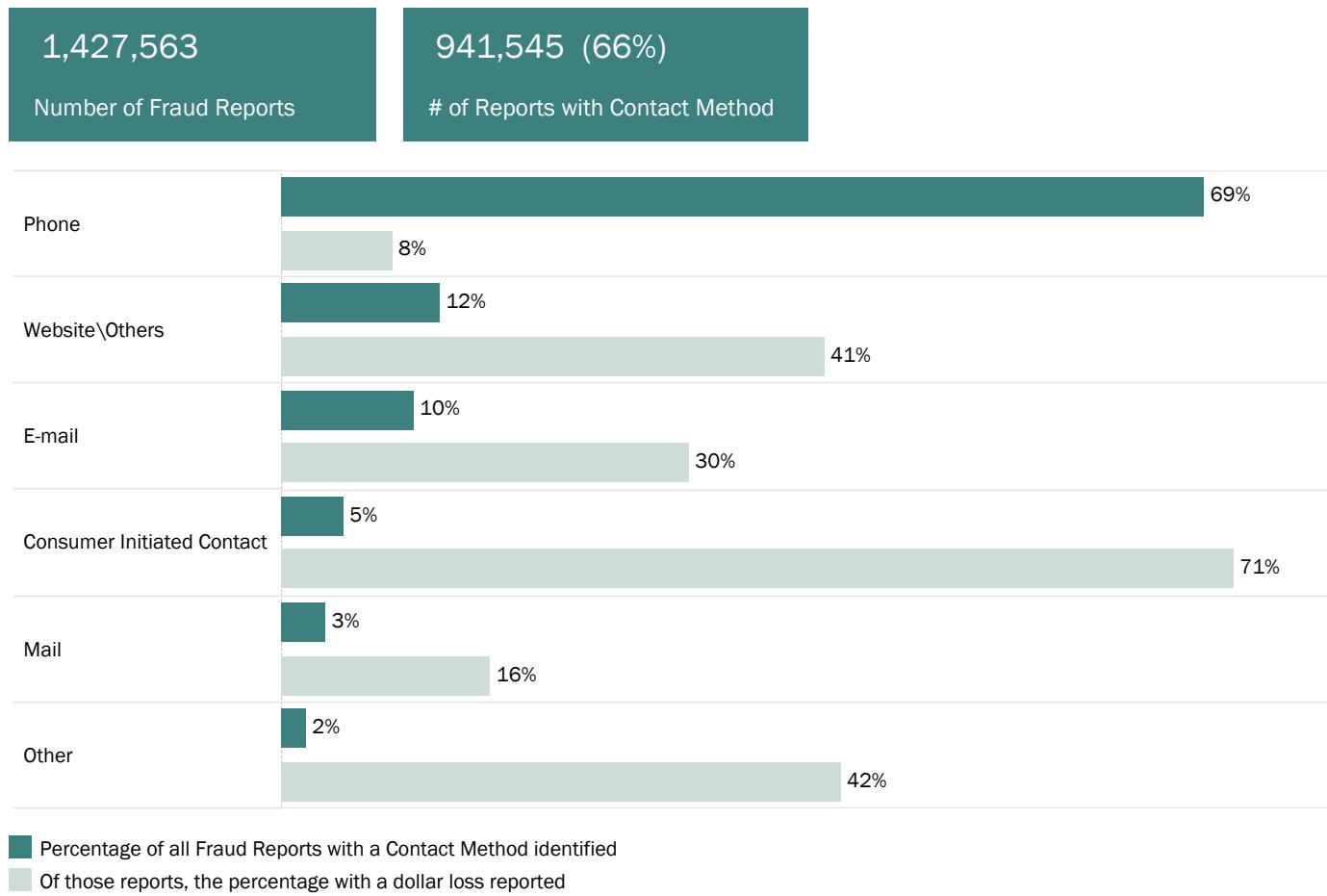
Reported Fraud Losses in \$1 - \$1,000 Range

The amount lost is based on reports in which consumers indicated they lost between \$1 and \$999,999.

Fraud Reports by Payment Method

Data contributors MoneyGram International and Western Union provided a significant number of reports, which may affect the distribution of the reported methods of payment.

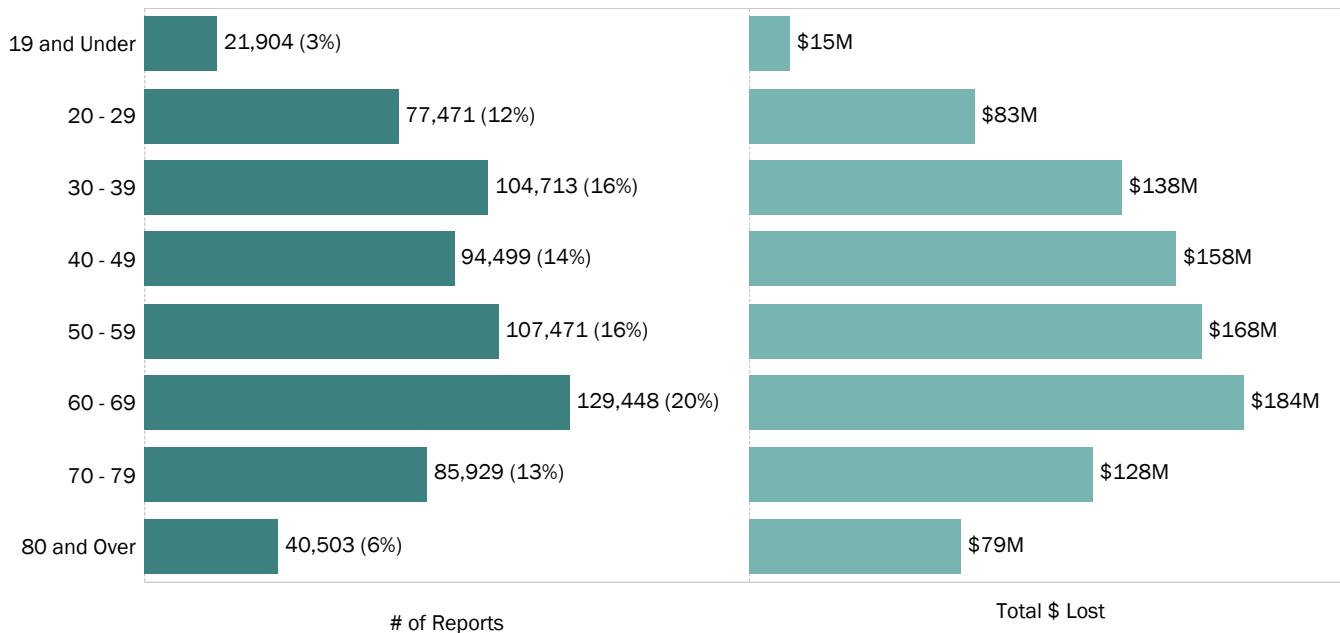
Fraud Reports by Contact Method



Number of Reports and Amount Lost by Contact Method

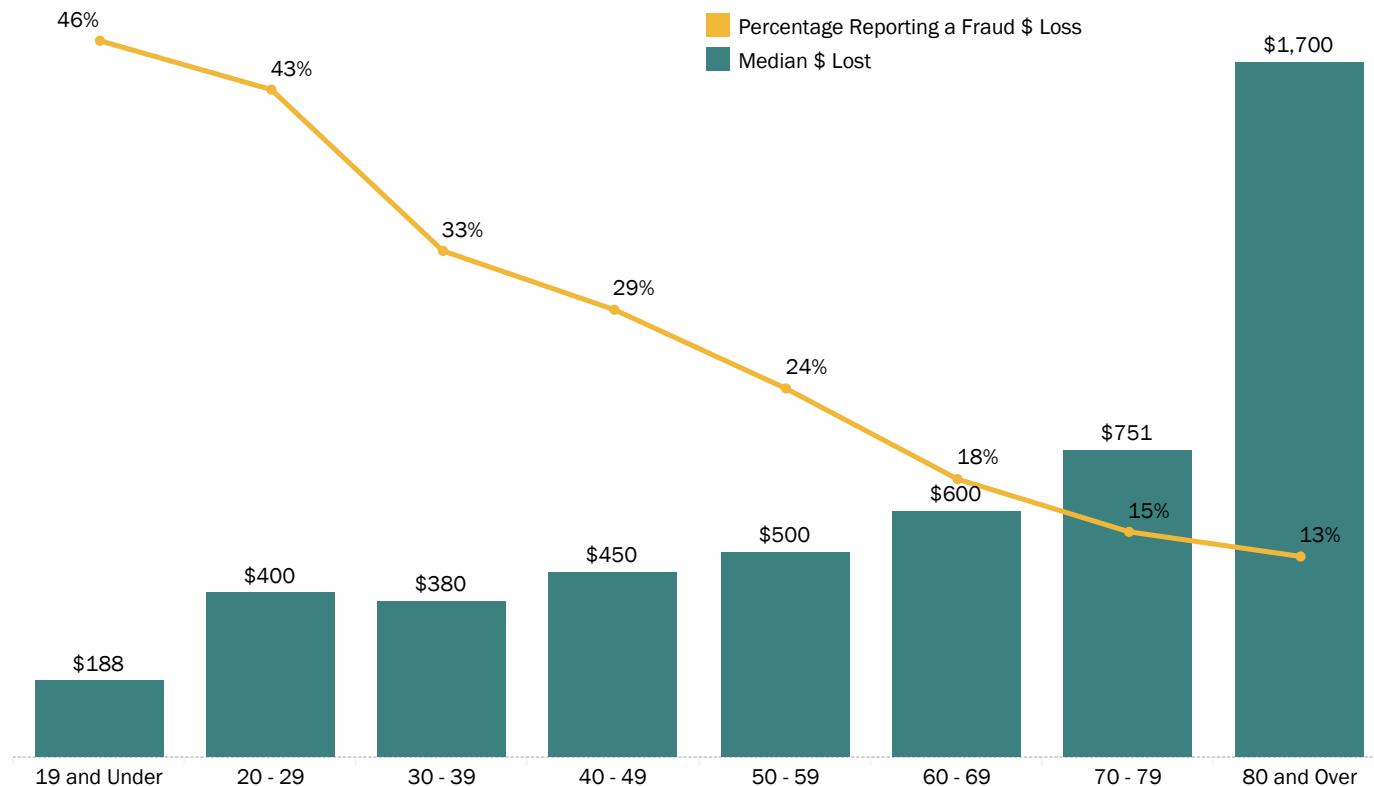
Contact Method	# of Reports	Total \$ Lost	Median \$ Lost
Phone	647,310	\$429M	\$840
Website\Others	111,057	\$227M	\$321
E-mail	92,210	\$173M	\$306
Consumer Initiated Contact	43,322	\$87M	\$216
Mail	30,577	\$55M	\$1,000
Other	17,069	\$133M	\$1,245

Reported Frauds and Losses by Age



Percentages are based on the total number of 2018 fraud reports in which consumers provided their age: 661,938.

Percentage Reporting a Fraud Loss and Median Loss by Age

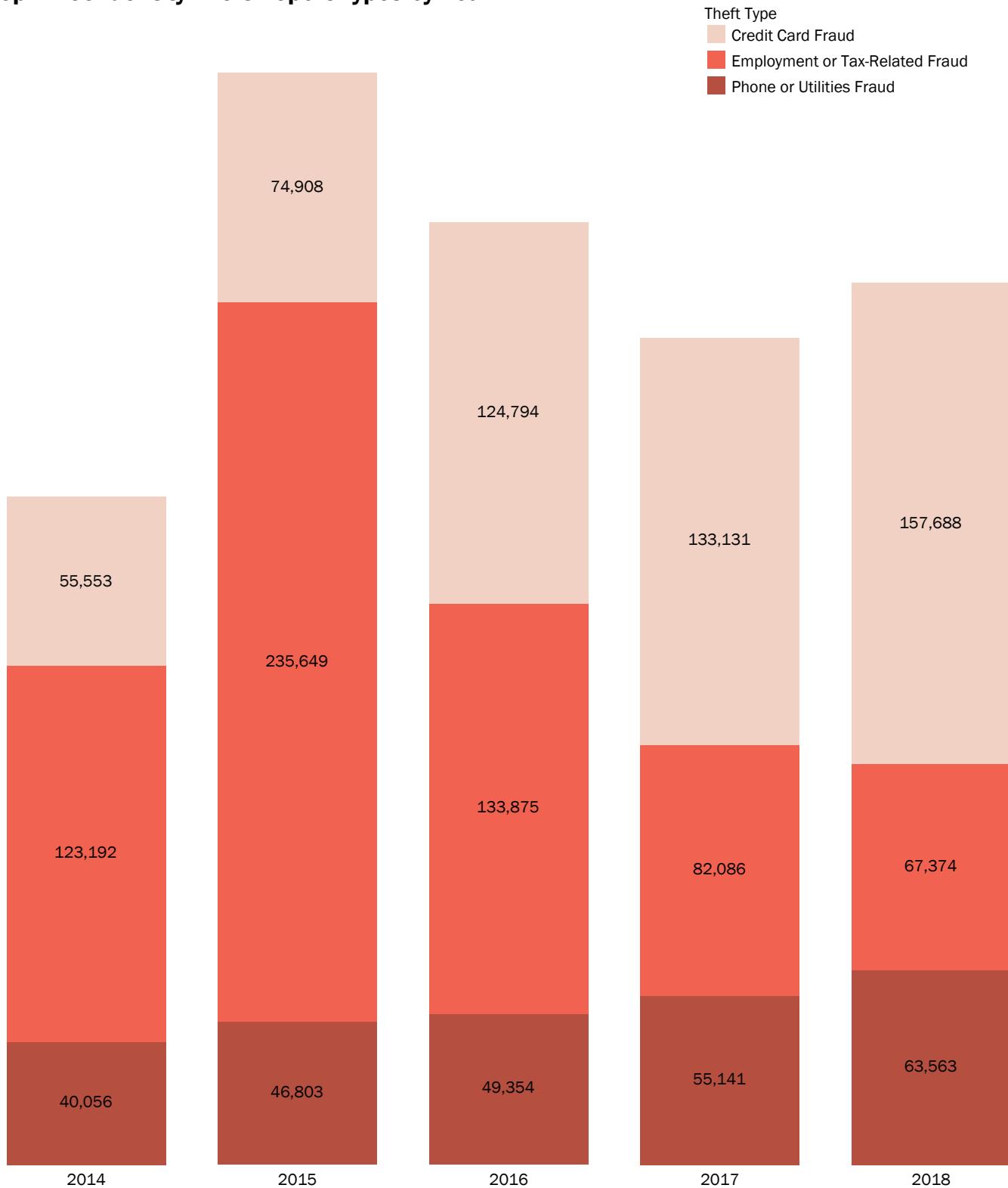


Of the 1,427,563 total fraud reports in 2018, 46% included consumer age information.

Identity Theft Reports by Type

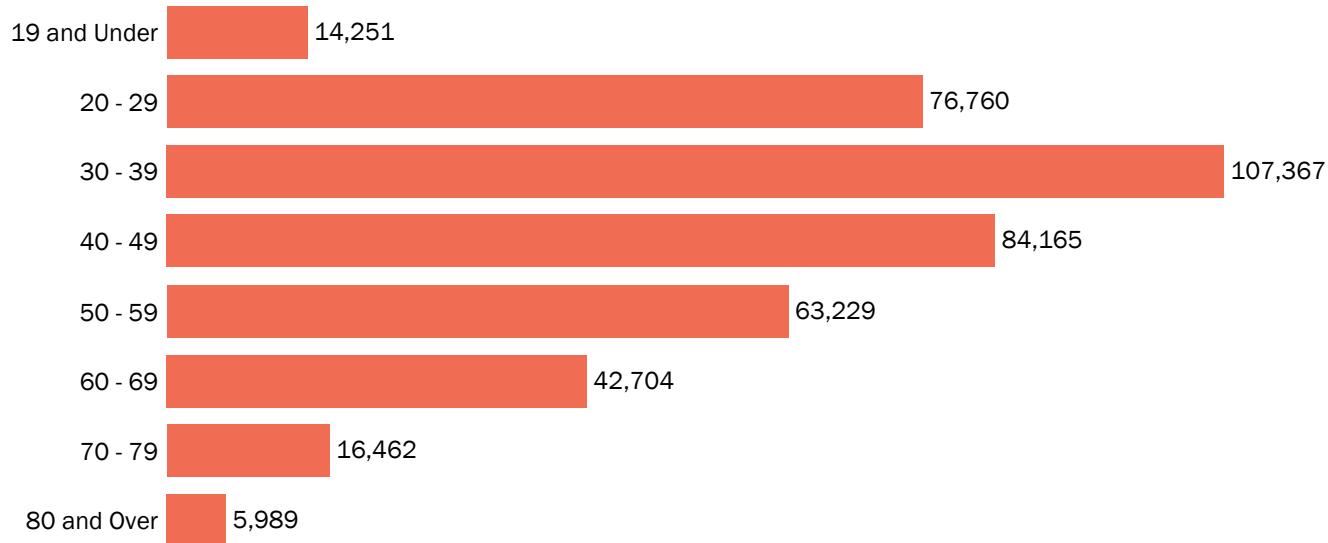
Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Credit Card Fraud	New Accounts	130,928	+24%
	Existing Accounts	32,329	-6%
Employment or Tax-Related Fraud	Tax Fraud	38,967	-38%
	Employment or Wage-Related Fraud	30,592	+44%
Phone or Utilities Fraud	Mobile Telephone – New Accounts	33,466	+28%
	Utilities – New Accounts	21,994	+0%
	Landline Telephone – New Accounts	7,738	+28%
	Mobile Telephone – Existing Accounts	4,983	+6%
	Landline Telephone – Existing Accounts	1,453	+25%
	Utilities – Existing Accounts	1,322	+20%
Bank Fraud	Debit Cards, Electronic Funds Transfer, or ACH	23,219	+0%
	New Accounts	19,639	+12%
	Existing Accounts	12,990	+2%
Loan or Lease Fraud	Business\Personal Loan	20,328	+82%
	Auto Loan\Lease	18,815	+89%
	Non-Federal Student Loan	6,327	+78%
	Apartment or House Rented	5,439	+50%
	Real Estate Loan	5,178	+17%
	Federal Student Loan	5,082	+119%
Government Documents or Benefits Fraud	Government Benefits Applied For\Received	16,021	-10%
	Other Government Documents Issued\Forged	5,645	+5%
	Driver's License Issued\Forged	4,493	+19%
	Passport Issued\Forged	703	+35%
Other Identity Theft	Other	87,765	+121%
	Medical Services	13,833	+103%
	Online Shopping or Payment Account	10,294	+18%
	Email or Social Media	9,439	+23%
	Evading the Law	4,439	+7%
	Insurance	3,675	+24%
	Securities Accounts	1,877	+15%

Consumers can report multiple types of identity theft. In 2018, 17% of identity theft reports included more than one type of identity theft.

Top Three Identity Theft Report Types by Year

The top identity theft types can vary by year. This graph depicts the top three types of identity theft reported in 2018 and how those types changed over five years.

Identity Theft Reports by Age



Identity Theft Types by Age

Theft Type	19 and Under	20 - 29	30 - 39	40 - 49	50 - 59	60 - 69	70 - 79	80 and Over
Bank Fraud	1,405	9,055	11,508	9,575	8,444	6,531	2,852	1,053
Credit Card Fraud	1,565	24,863	40,182	32,048	24,095	16,214	6,363	1,980
Employment or Tax-Related Fraud	7,860	13,747	13,803	10,585	9,051	6,203	2,455	1,186
Government Documents or Benefits Fraud	1,071	3,326	4,600	4,638	3,963	3,988	1,462	824
Loan or Lease Fraud	830	10,596	15,556	11,459	6,391	2,847	820	249
Other Identity Theft	2,118	20,448	31,878	23,461	14,876	8,524	3,164	988
Phone or Utilities Fraud	957	13,468	18,027	12,621	8,586	4,979	1,637	528

Of the 444,602 total identity theft reports in 2018, 92% included consumer age information.

Fraud, Identity Theft, and Other Reports by Military Consumers

Reports by Status

Status	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Active Duty Service Member	9,047	2,919	27%	\$6M	\$506
Dependent Child\Other - Service Member	2,206	750	29%	\$4M	\$500
Dependent Spouse - Service Member	13,280	9,057	13%	\$12M	\$700
Inactive Reserve\National Guard	5,895	2,328	18%	\$3M	\$555
Military Retiree\Veteran	84,216	38,620	14%	\$55M	\$900

Of the 122,519 total reports from military consumers in 2018, 94% provided military status information.

Reports by Branch

Branch	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
U.S. Air Force	17,084	10,051	15%	\$18M	\$800
U.S. Army	42,102	24,752	15%	\$31M	\$800
U.S. Coast Guard	1,595	926	14%	\$3M	\$500
U.S. Marines	9,036	4,775	16%	\$8M	\$869
U.S. Navy	42,338	11,514	14%	\$14M	\$800

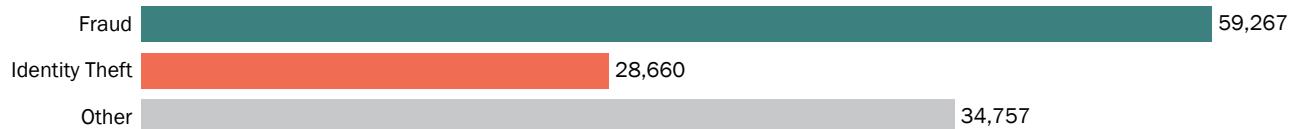
Of the 122,519 total reports from military consumers in 2018, 92% provided military branch information.

Reports by Rank

Rank	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Enlisted	40,843	9,160	26%	\$16M	\$599
Officer	8,979	2,625	22%	\$11M	\$500

Of the 122,519 total reports from military consumers in 2018, 41% provided information about rank.

Reports by Military Consumers



Top 10 Fraud Categories

Rank	Category	# of Reports	% Reporting \$ Loss	Total \$ Loss	Median \$ Loss
1	Imposter Scams	36,090	11%	\$34.0M	\$900
2	Telephone and Mobile Services	3,786	10%	\$2.2M	\$234
3	Shop-at-Home and Catalog Sales	2,665	70%	\$2.1M	\$154
4	Prizes, Sweepstakes and Lotteries	1,660	24%	\$10.4M	\$3,150
5	Foreign Money Offers and Counterfeit Check Scams	1,450	25%	\$3.7M	\$2,000
6	Internet Services	1,326	20%	\$1.8M	\$200
7	Business and Job Opportunities	714	41%	\$6.7M	\$6,150
8	Mortgage Foreclosure Relief and Debt Management	501	46%	\$0.9M	\$1,766
9	Advance Payments for Credit Services	435	39%	\$0.9M	\$777
10	Grants	419	19%	\$0.6M	\$1,000

Identity Theft Types

Rank	Theft Type	# of Reports
1	Credit Card Fraud	10,139
2	Other Identity Theft	5,988
3	Bank Fraud	5,380
4	Phone or Utilities Fraud	4,535
5	Employment or Tax-Related Fraud	4,022
6	Loan or Lease Fraud	2,816
7	Government Documents or Benefits Fraud	2,432

59,267
of Fraud Reports

9,784 (17%)
of Reports with \$ Loss

Other Categories

Rank	Category	# of Reports
1	Credit Bureaus, Information Furnishers and Report Users	9,662
2	Debt Collection	6,474
3	Banks and Lenders	6,436
4	Credit Cards	2,330
5	Auto Related	1,919
6	Education	1,165
7	Home Repair, Improvement and Products	559
8	Television and Electronic Media	365
9	Computer Equipment and Software	85
10	Funeral Services	13

\$96M
Total \$ Loss

\$798
Median \$ Loss

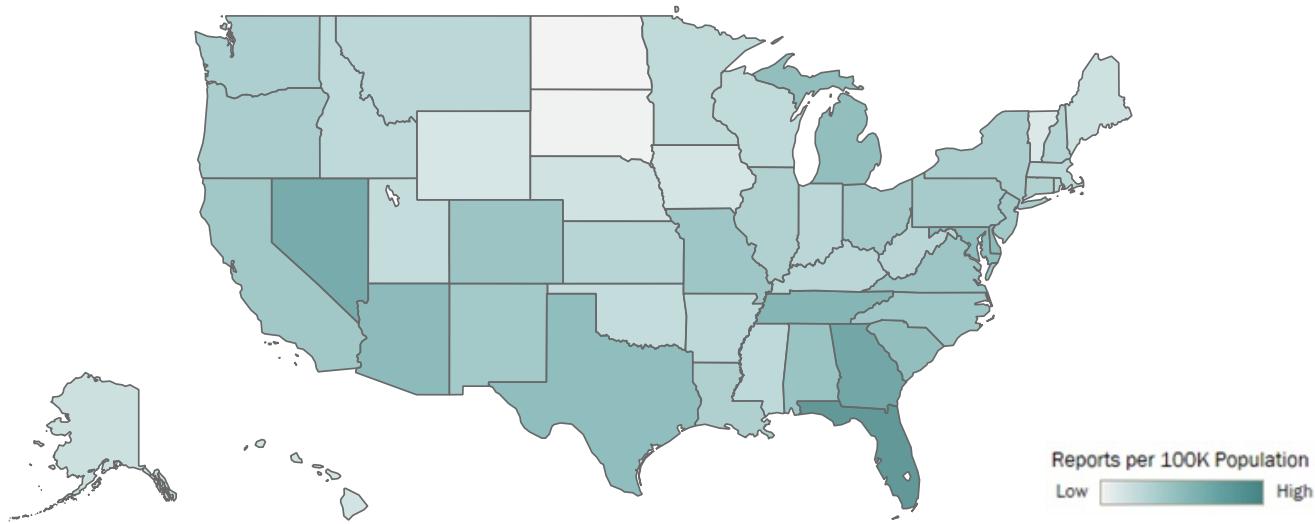
Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud.

Military Consumer Identity Theft Reports by Type

Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Credit Card Fraud	New Accounts	7,638	-11%
	Existing Accounts	2,952	-12%
Bank Fraud	Debit Cards, Electronic Funds Transfer, or ACH	2,678	-15%
	New Accounts	1,679	+2%
	Existing Accounts	1,366	-6%
Phone or Utilities Fraud	Mobile Telephone – New Accounts	2,402	+17%
	Utilities – New Accounts	1,454	-16%
	Landline Telephone – New Accounts	488	-1%
	Mobile Telephone – Existing Accounts	475	-3%
	Landline Telephone – Existing Accounts	165	+11%
	Utilities – Existing Accounts	95	+6%
	Tax Fraud	2,221	-44%
Employment or Tax-Related Fraud	Employment or Wage-Related Fraud	1,916	+85%
	Business\Personal Loan	1,168	+19%
Loan or Lease Fraud	Auto Loan\Lease	832	+40%
	Real Estate Loan	385	+36%
	Apartment or House Rented	380	+79%
	Non-Federal Student Loan	257	+18%
	Federal Student Loan	192	+22%
	Government Benefits Applied For\Received	1,650	-1%
Government Documents or Benefits Fraud	Other Government Documents Issued\Forged	579	+5%
	Driver's License Issued\Forged	366	+38%
	Passport Issued\Forged	44	+29%
	Other	3,519	+25%
Other Identity Theft	Online Shopping or Payment Account	870	+11%
	Email or Social Media	852	+21%
	Medical Services	544	+22%
	Evading the Law	377	+7%
	Insurance	253	+10%
	Securities Accounts	211	+17%

Consumers can report multiple types of identity theft. In 2018, 18% of Military identity theft reports included more than one type of identity theft.

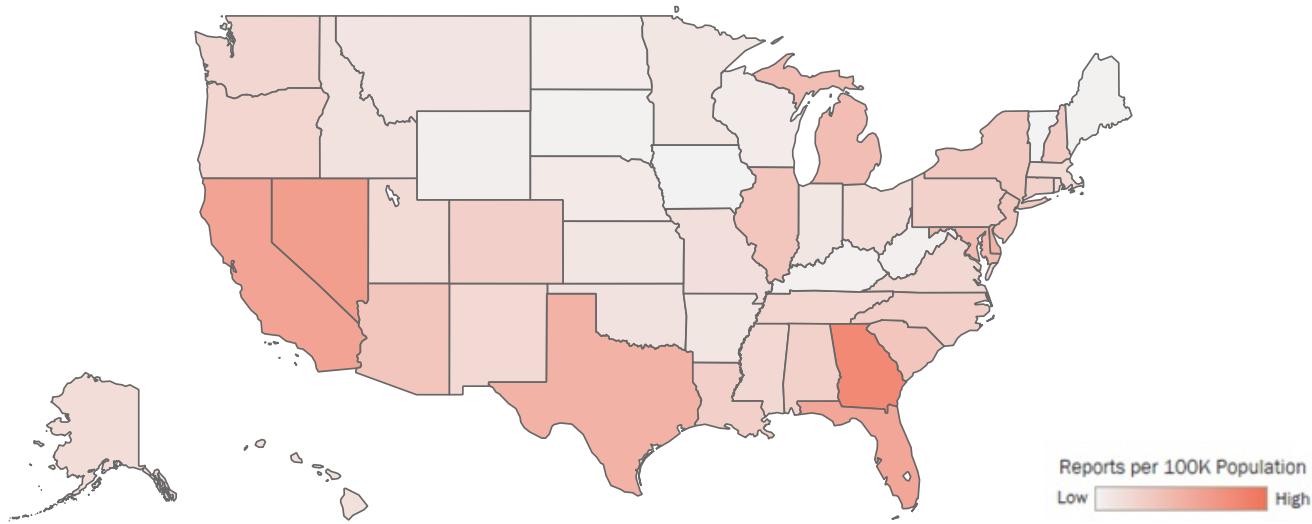
State Rankings: Fraud and Other Reports



Rank	State	Reports per 100K Population	# of Reports	Rank	State	Reports per 100K Population	# of Reports
1	Florida	1,002	210,174	27	Illinois	570	73,000
2	Georgia	894	93,249	28	New Hampshire	569	7,642
3	Nevada	870	26,088	29	Montana	566	5,943
4	Delaware	805	7,743	30	West Virginia	558	10,134
5	Tennessee	789	53,014	31	Idaho	557	9,560
6	Maryland	748	45,298	32	Kansas	549	15,999
7	Arizona	739	51,816	33	Kentucky	532	23,707
8	Texas	723	204,531	34	Indiana	530	35,366
9	South Carolina	718	36,062	35	Mississippi	529	15,790
10	Michigan	716	71,339	36	Massachusetts	523	35,869
11	Alabama	688	33,539	37	Arkansas	522	15,692
12	Colorado	672	37,686	38	Minnesota	511	28,471
13	Virginia	663	56,135	39	Wisconsin	500	28,952
14	Missouri	657	40,165	40	Utah	495	15,356
15	New Mexico	650	13,573	41	Oklahoma	492	19,347
16	North Carolina	647	66,486	42	Alaska	477	3,531
17	California	634	250,509	43	Maine	475	6,340
18	Ohio	628	73,212	44	Wyoming	457	2,647
19	New Jersey	627	56,438	45	Hawaii	456	6,516
20	Pennsylvania	607	77,714	46	Nebraska	438	8,416
21	Oregon	606	25,120	47	Vermont	431	2,690
22	New York	592	117,567	48	Iowa	424	13,329
23	Rhode Island	586	6,210	49	South Dakota	353	3,074
24	Connecticut	586	21,022	50	North Dakota	337	2,549
25	Washington	582	43,113	District of Columbia		1,179	8,182
26	Louisiana	581	27,236	Puerto Rico		91	3,037

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 populations. Population estimates are based on 2017 U.S. Census population estimates. Ranking excludes state-specific data contributor reports.

State Rankings: Identity Theft Reports

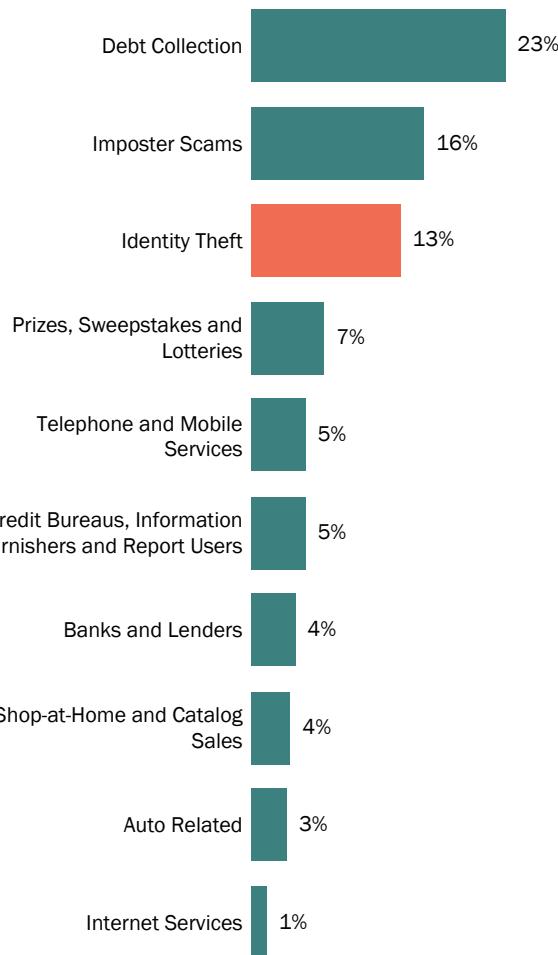


Rank	State	Reports per 100K Population	# of Reports	Rank	State	Reports per 100K Population	# of Reports
1	Georgia	229	23,871	27	Utah	94	2,915
2	Nevada	194	5,816	28	Rhode Island	93	990
3	California	186	73,668	29	Massachusetts	93	6,387
4	Florida	180	37,797	30	Ohio	88	10,268
5	Texas	159	45,030	31	Missouri	85	5,222
6	Delaware	158	1,517	32	Idaho	80	1,368
7	Maryland	145	8,747	33	Oklahoma	79	3,109
8	Michigan	140	13,952	34	Montana	76	799
9	Illinois	127	16,296	35	Indiana	74	4,918
10	Arizona	126	8,853	36	Kansas	74	2,142
11	South Carolina	126	6,339	37	Arkansas	73	2,197
12	New Jersey	125	11,273	38	Minnesota	73	4,070
13	New York	122	24,248	39	Hawaii	72	1,021
14	New Hampshire	117	1,565	40	Alaska	69	507
15	North Carolina	112	11,481	41	Nebraska	67	1,281
16	Louisiana	111	5,202	42	Wisconsin	64	3,731
17	Colorado	110	6,151	43	North Dakota	63	474
18	Connecticut	108	3,864	44	Wyoming	58	338
19	Alabama	108	5,241	45	West Virginia	58	1,051
20	Pennsylvania	107	13,725	46	Kentucky	57	2,522
21	Tennessee	101	6,808	47	South Dakota	56	486
22	Oregon	101	4,179	48	Maine	56	744
23	Washington	100	7,380	49	Iowa	53	1,654
24	Mississippi	97	2,894	50	Vermont	51	316
25	Virginia	97	8,196		District of Columbia	167	1,156
26	New Mexico	96	2,000		Puerto Rico	51	1,710

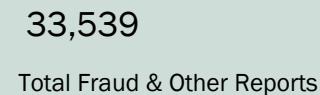
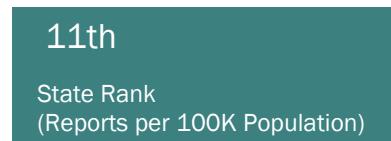
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 populations. Population estimates are based on 2017 U.S. Census population estimates.

Alabama

Top Ten Report Categories



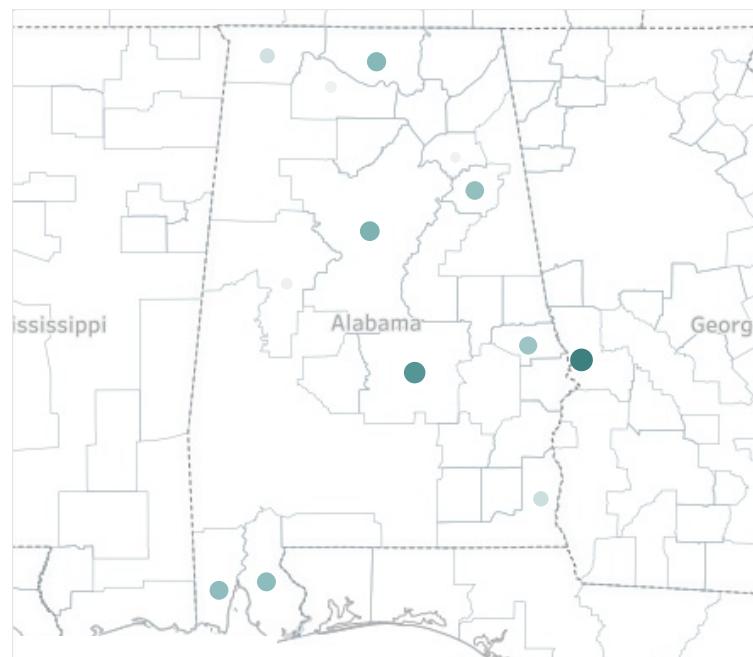
Fraud & Other Reports



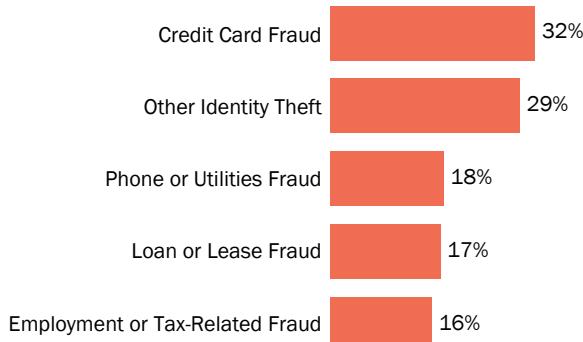
Fraud Losses



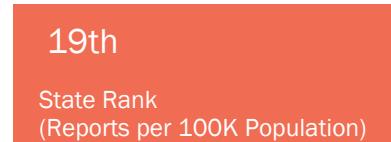
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



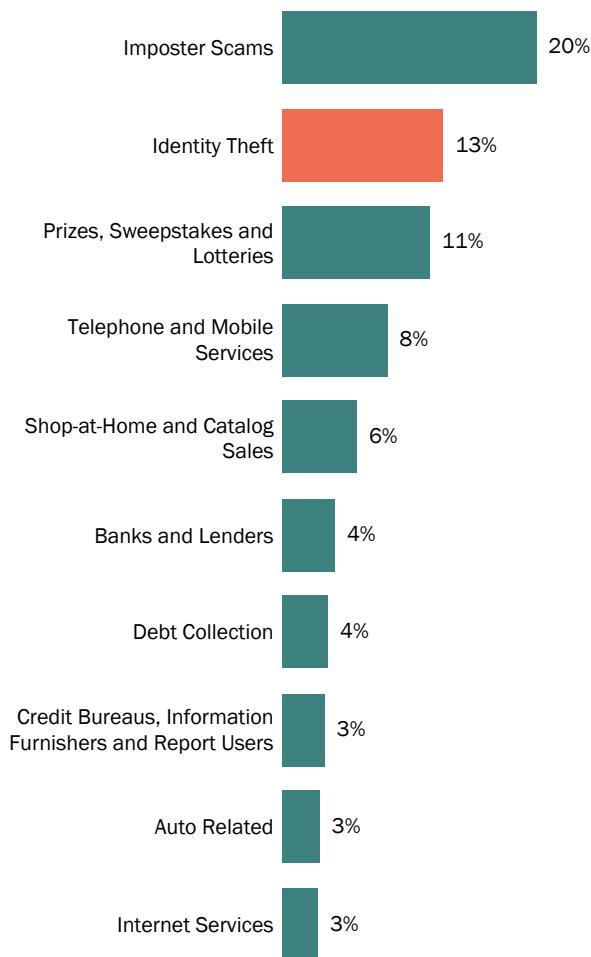
Identity Theft Reports



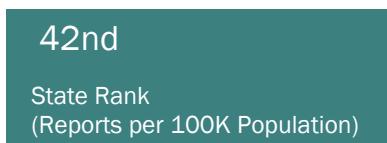
Percentages are based on the total number of relevant 2018 reports from Alabama consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Alaska

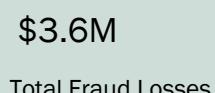
Top Ten Report Categories



Fraud & Other Reports



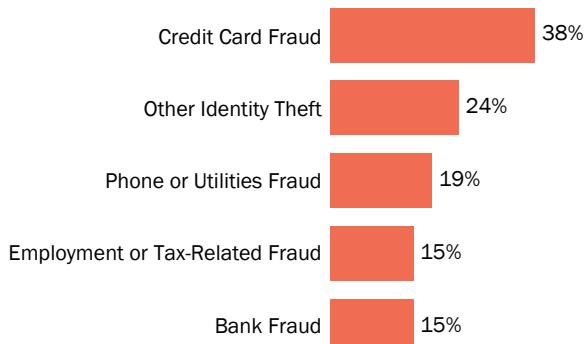
Fraud Losses



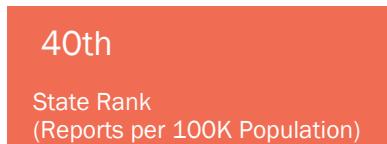
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



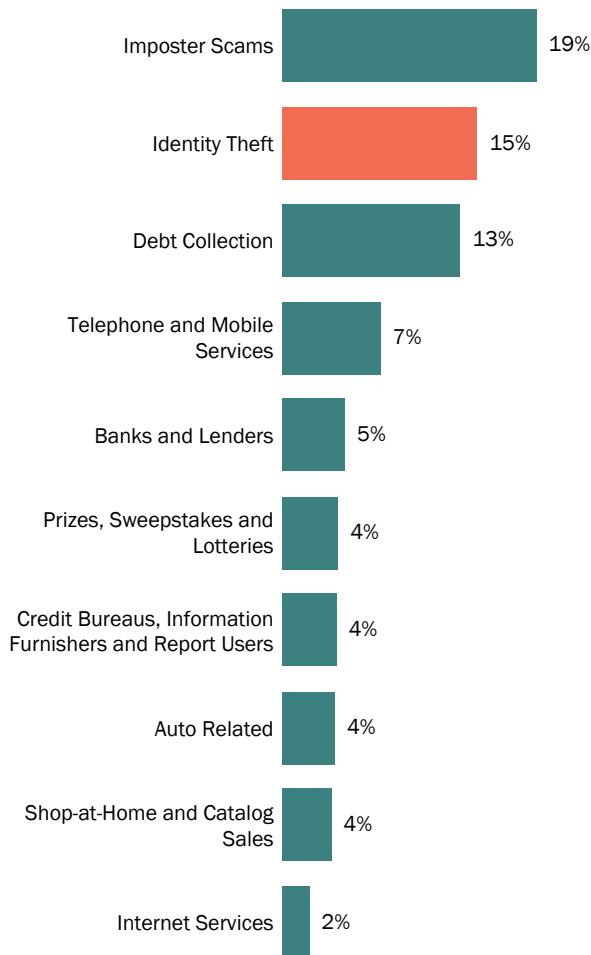
Identity Theft Reports



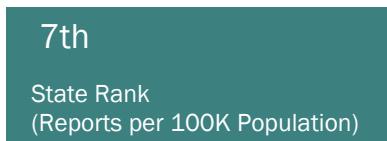
Percentages are based on the total number of relevant 2018 reports from Alaska consumers, as indicated in the chart title. This page excludes reports provided by the Alaska Attorney General. Consumers can report multiple types of identity theft.

Arizona

Top Ten Report Categories



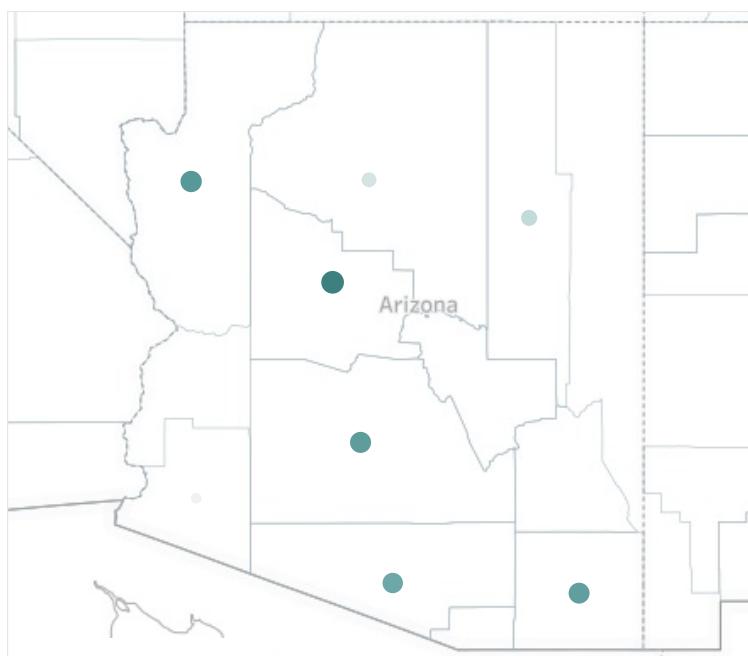
Fraud & Other Reports



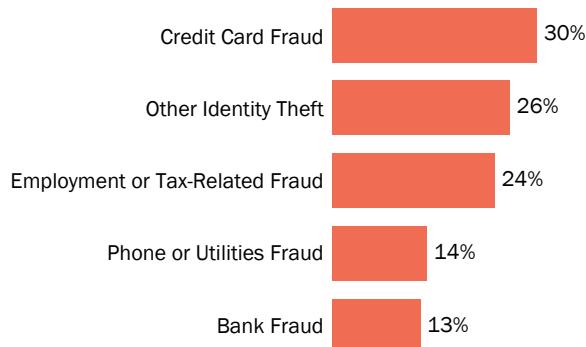
Fraud Losses



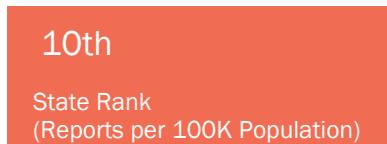
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



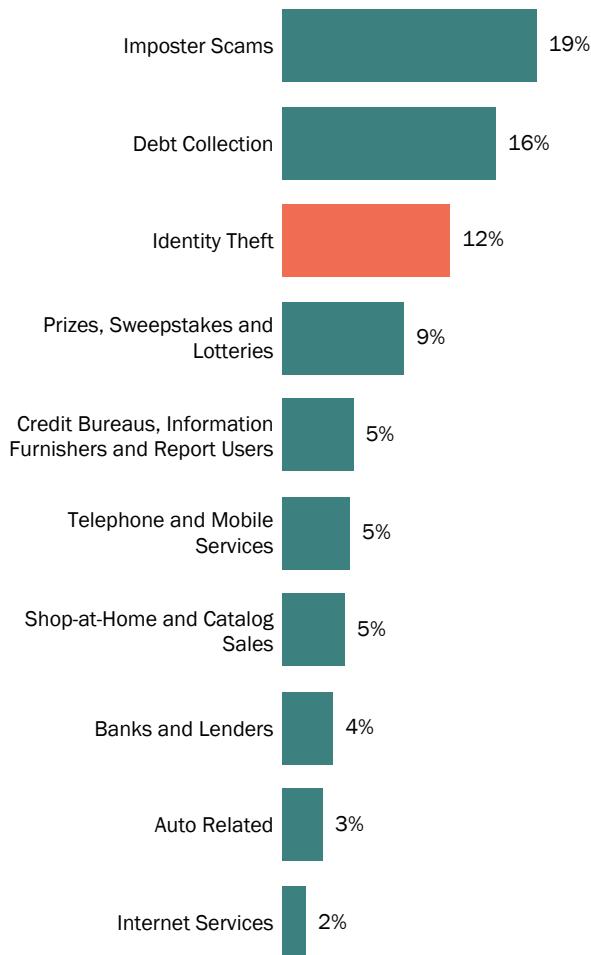
Identity Theft Reports



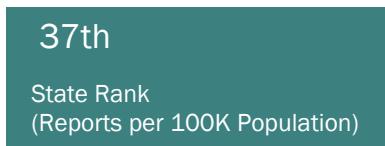
Percentages are based on the total number of relevant 2018 reports from Arizona consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Arkansas

Top Ten Report Categories



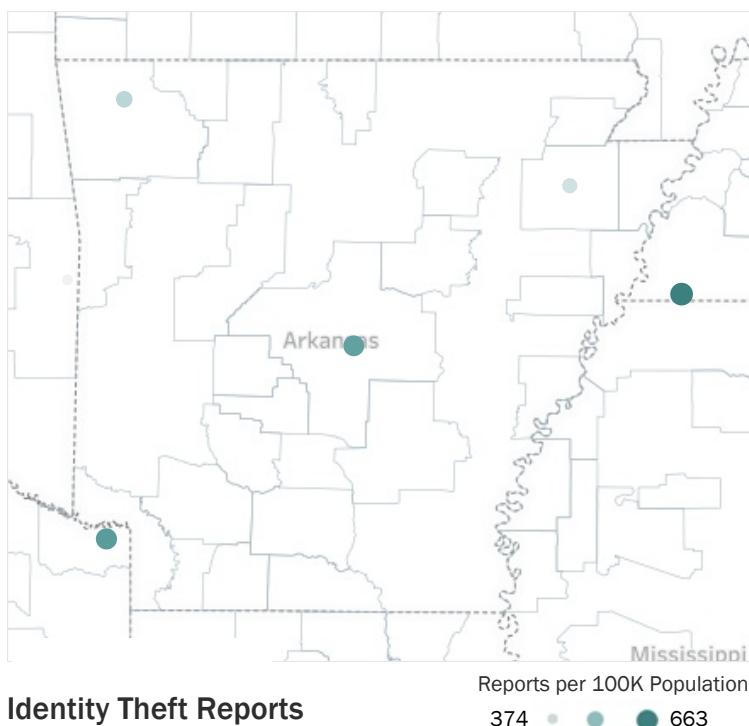
Fraud & Other Reports



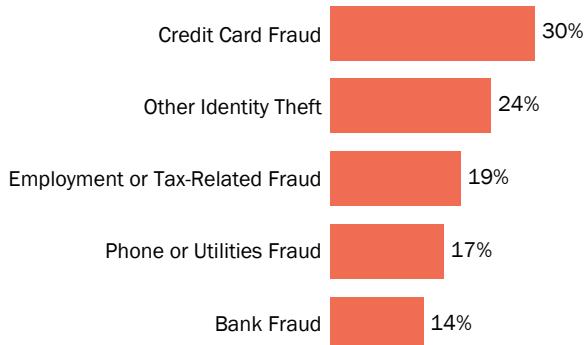
Fraud Losses



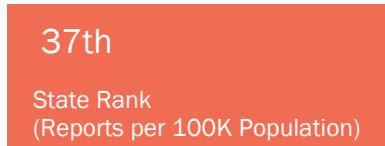
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



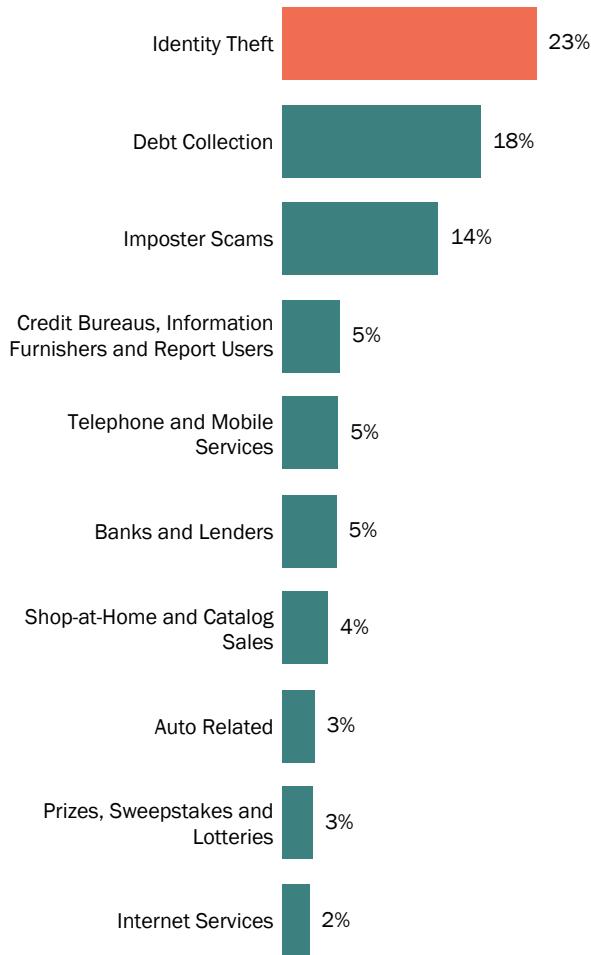
Identity Theft Reports



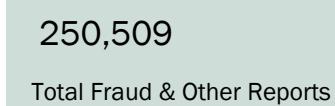
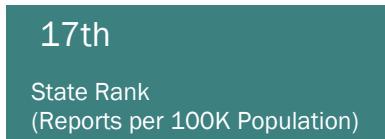
Percentages are based on the total number of relevant 2018 reports from Arkansas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

California

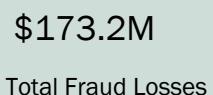
Top Ten Report Categories



Fraud & Other Reports



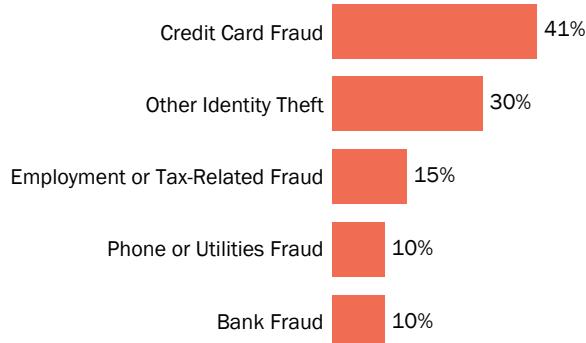
Fraud Losses



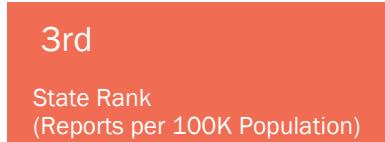
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



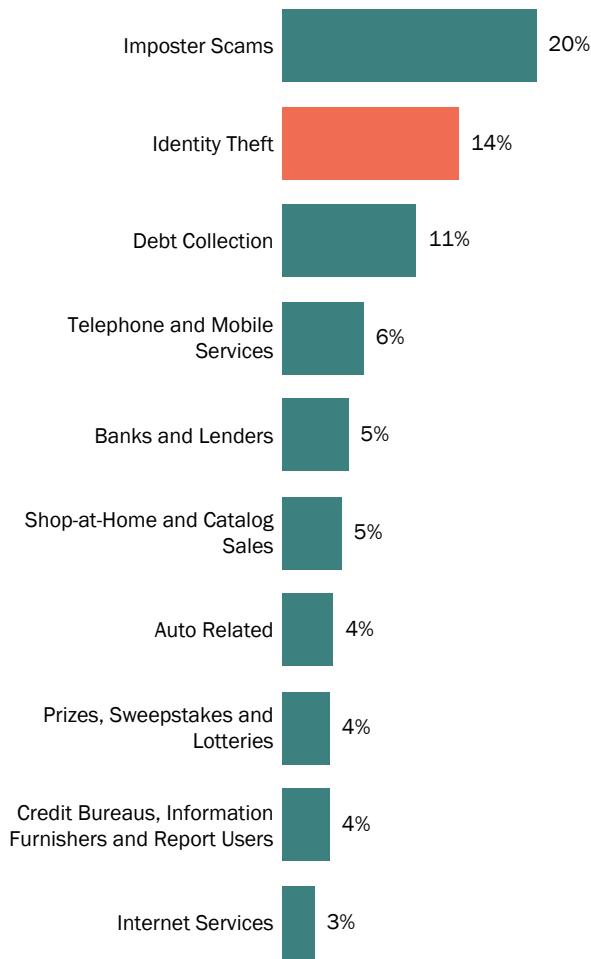
Identity Theft Reports



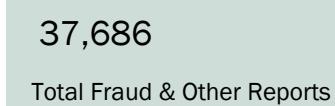
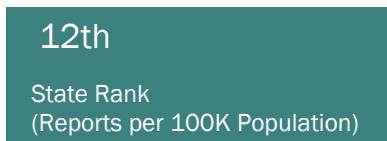
Percentages are based on the total number of relevant 2018 reports from California consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Colorado

Top Ten Report Categories



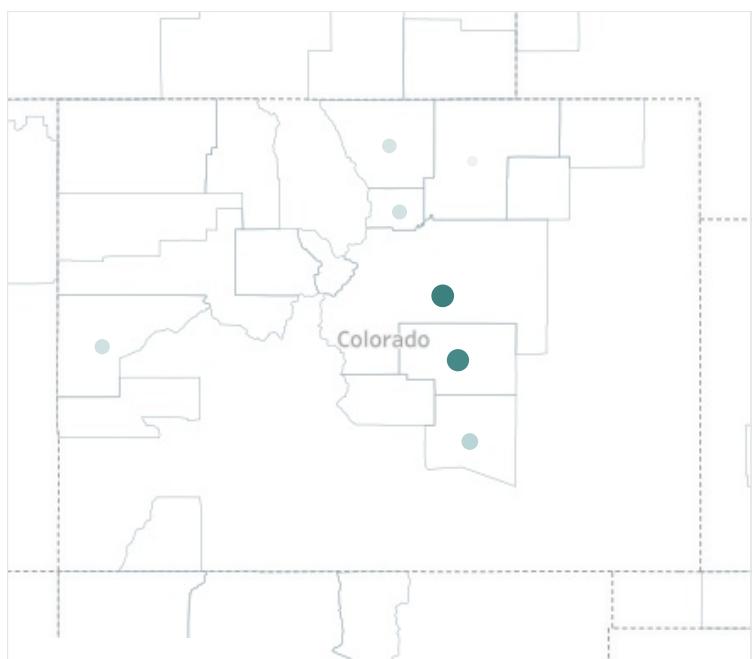
Fraud & Other Reports



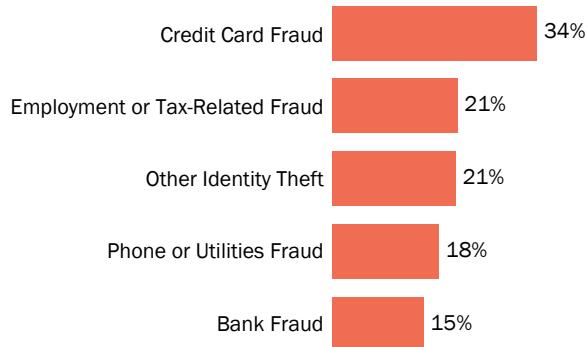
Fraud Losses



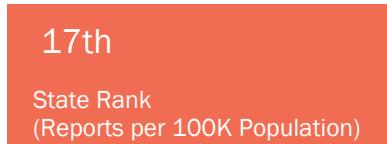
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



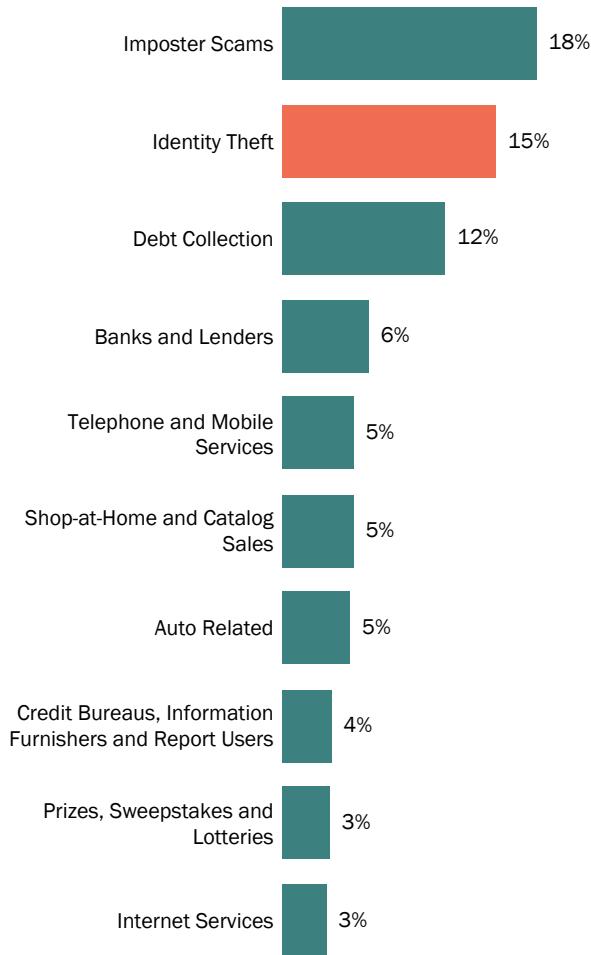
Identity Theft Reports



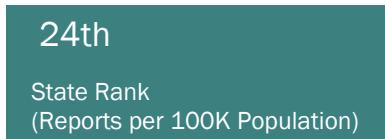
Percentages are based on the total number of relevant 2018 reports from Colorado consumers, as indicated in the chart title. This page excludes reports provided by the Colorado Attorney General. Consumers can report multiple types of identity theft.

Connecticut

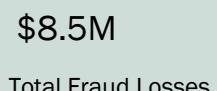
Top Ten Report Categories



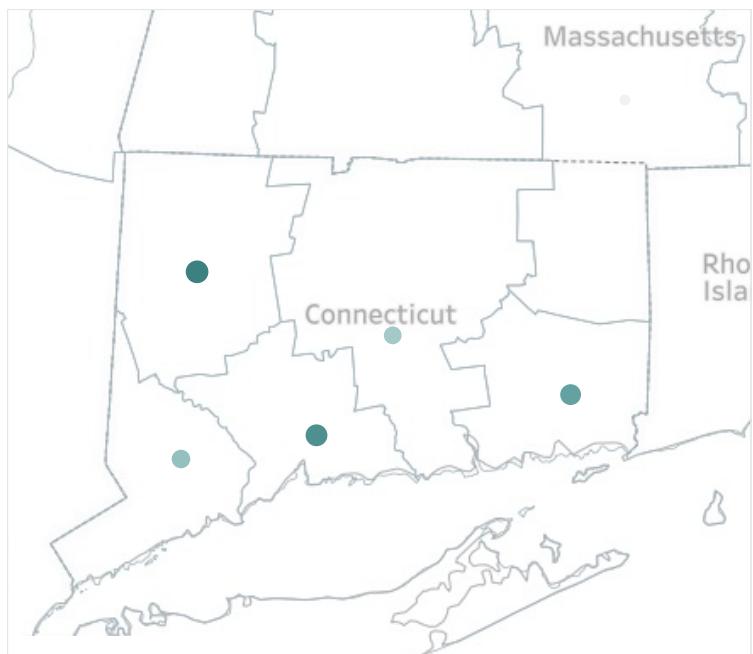
Fraud & Other Reports



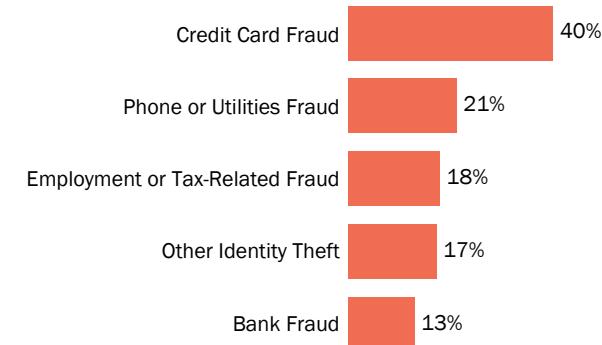
Fraud Losses



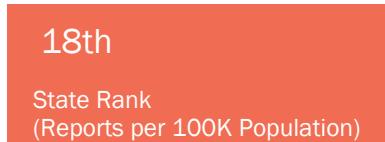
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



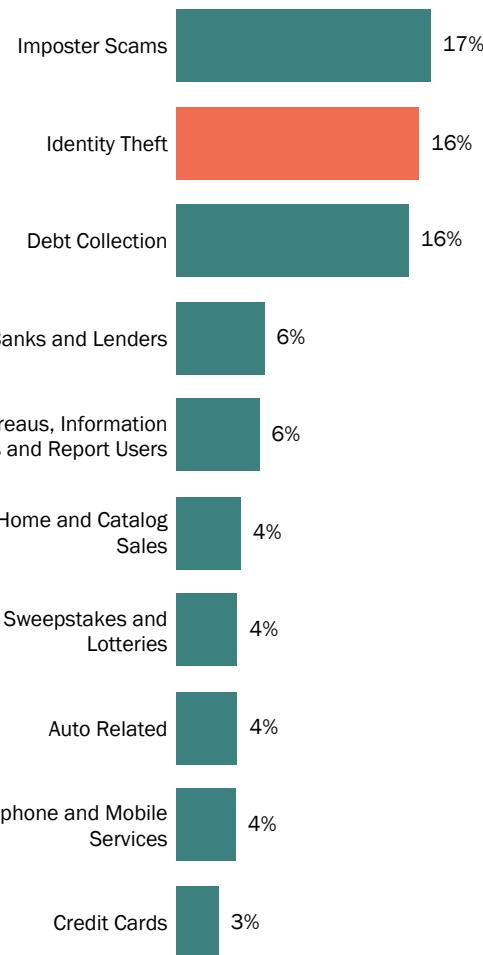
Identity Theft Reports



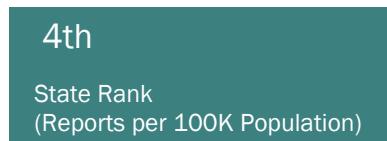
Percentages are based on the total number of relevant 2018 reports from Connecticut consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Delaware

Top Ten Report Categories



Fraud & Other Reports



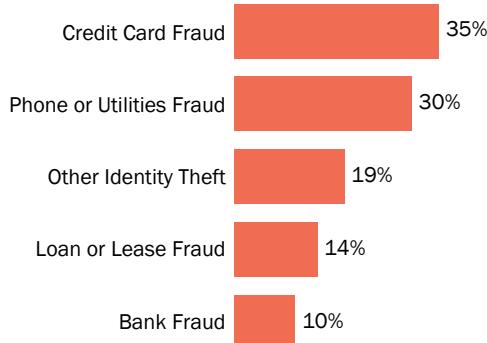
Fraud Losses



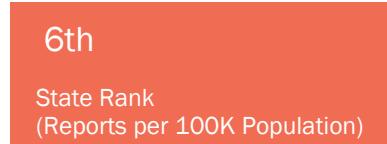
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



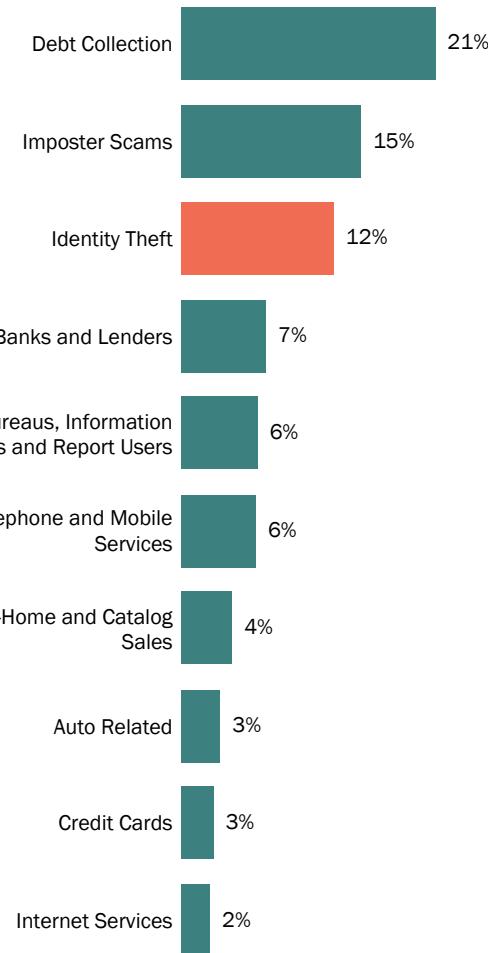
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Delaware consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

District of Columbia

Top Ten Report Categories



Fraud & Other Reports



Fraud Losses



Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



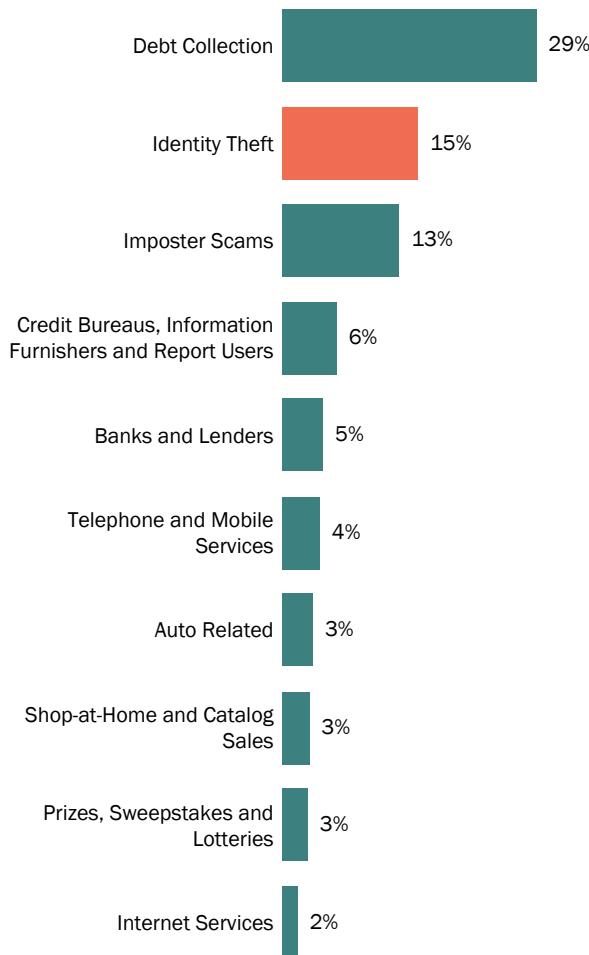
Identity Theft Reports



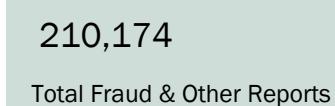
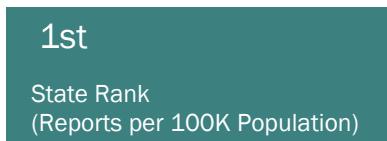
Percentages are based on the total number of relevant 2018 reports from District of Columbia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Florida

Top Ten Report Categories



Fraud & Other Reports

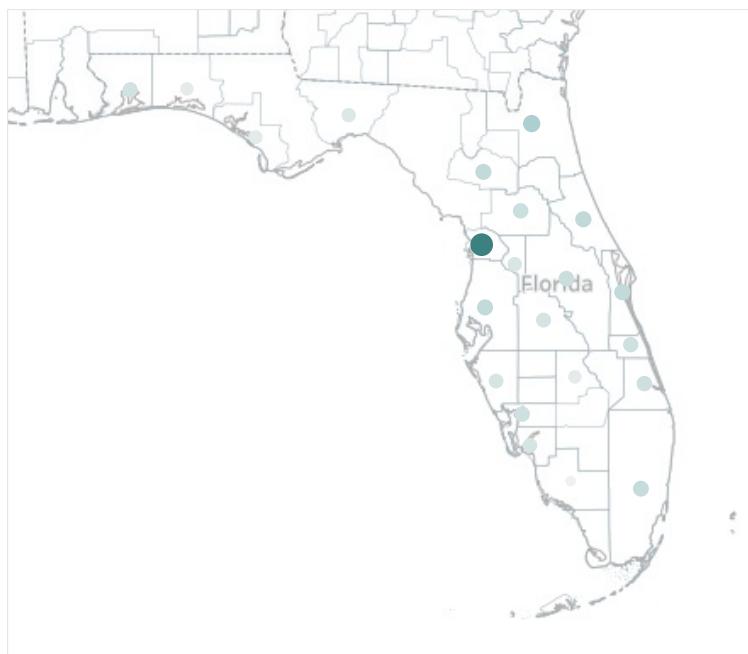


Fraud Losses

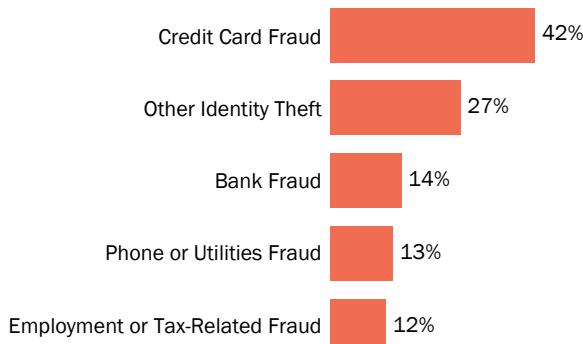
\$84.2M
Total Fraud Losses

\$400
Median Fraud Losses

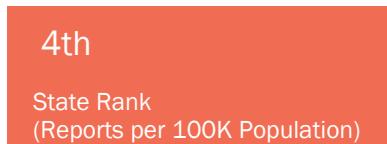
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



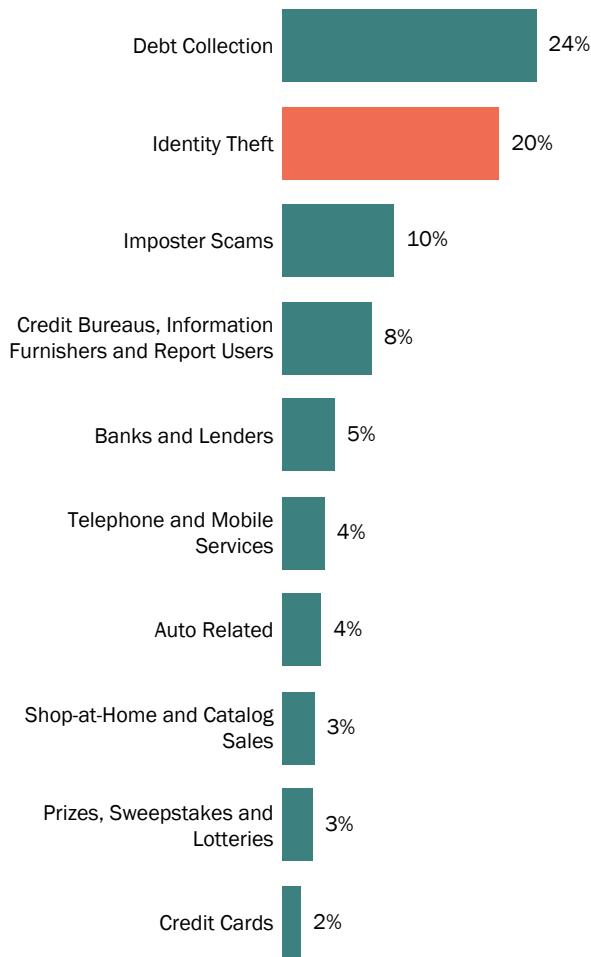
Identity Theft Reports



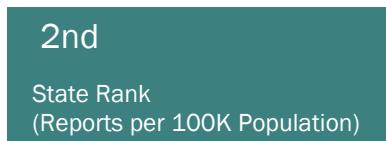
Percentages are based on the total number of relevant 2018 reports from Florida consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Georgia

Top Ten Report Categories



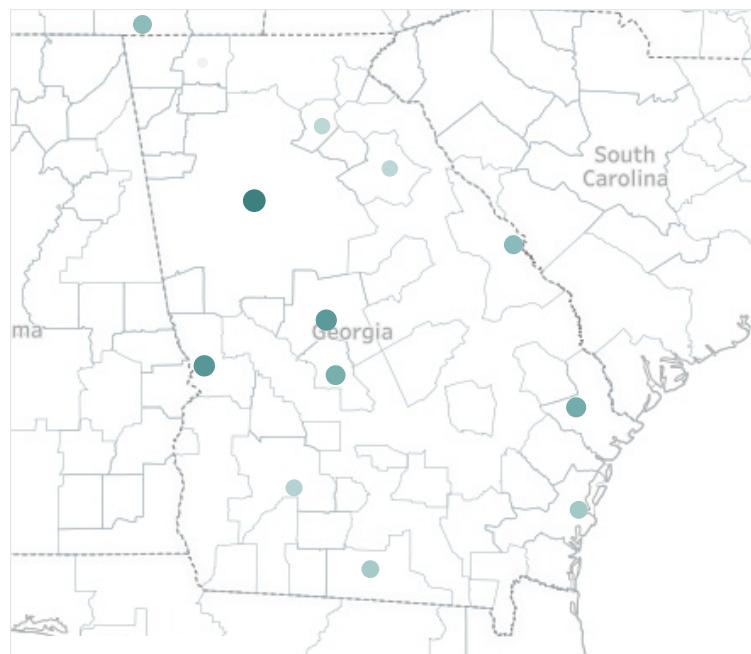
Fraud & Other Reports



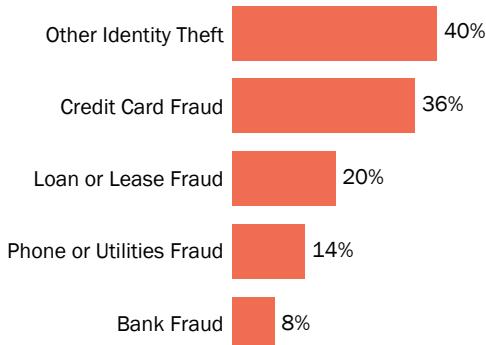
Fraud Losses



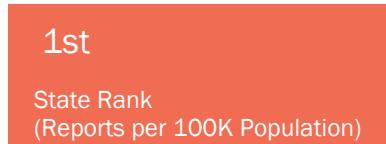
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



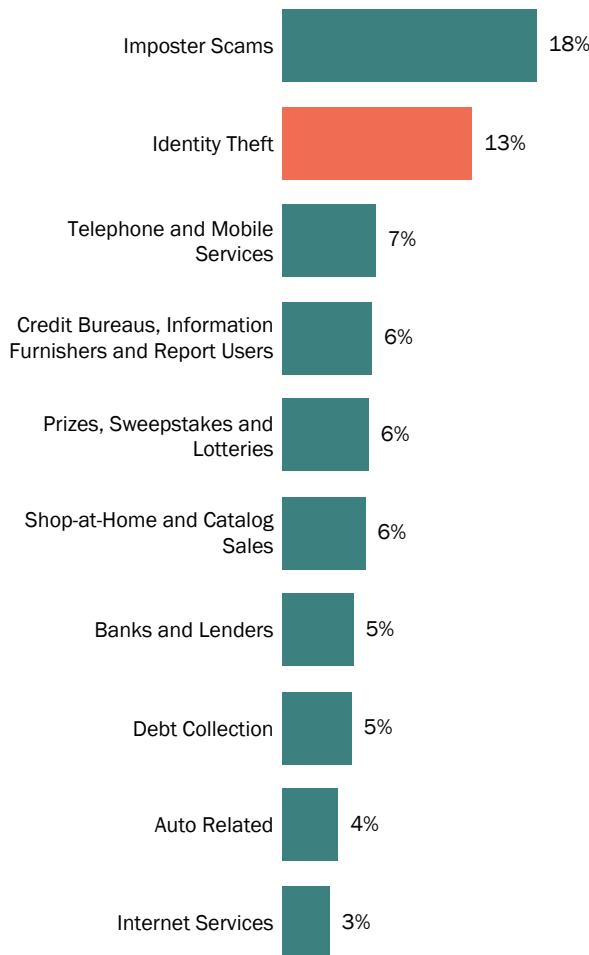
Identity Theft Reports



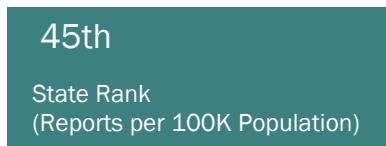
Percentages are based on the total number of relevant 2018 reports from Georgia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Hawaii

Top Ten Report Categories



Fraud & Other Reports



Fraud Losses

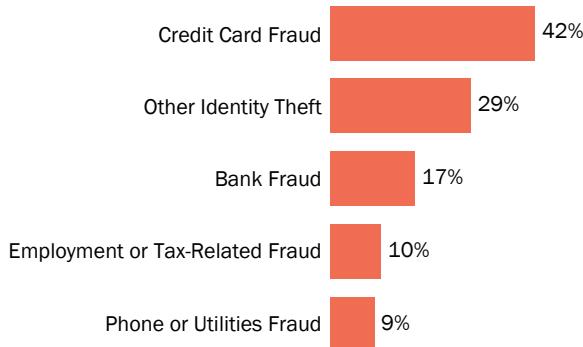


Fraud & Other Reports by Metropolitan Area

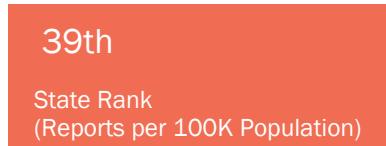


Reports per 100K Population
405 ● 505 ● 505

Top Identity Theft Types



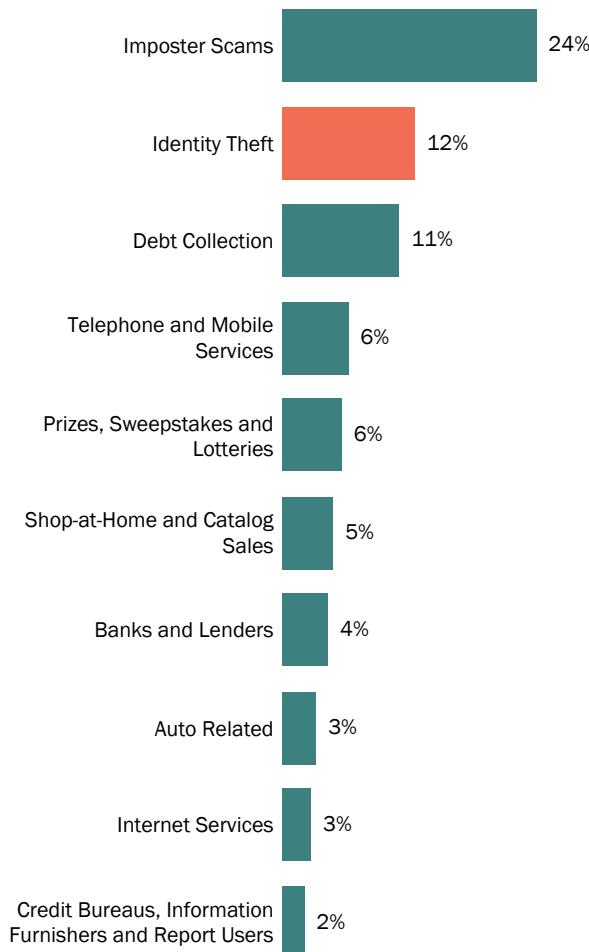
Identity Theft Reports



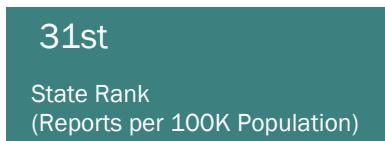
Percentages are based on the total number of relevant 2018 reports from Hawaii consumers, as indicated in the chart title. This page excludes reports provided by the Hawaii Office of Consumer Protection. Consumers can report multiple types of identity theft.

Idaho

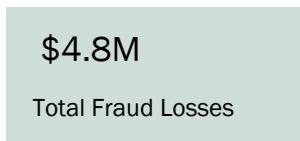
Top Ten Report Categories



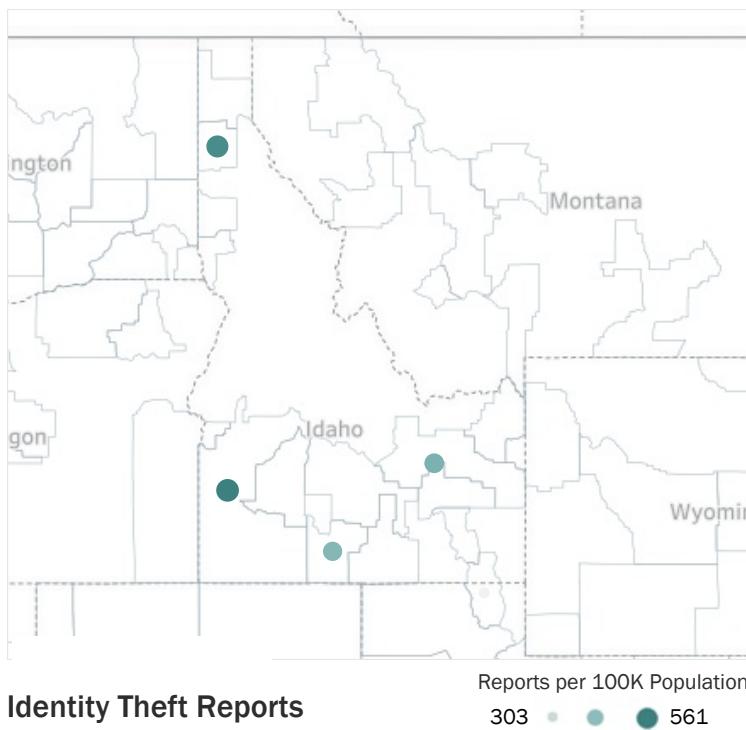
Fraud & Other Reports



Fraud Losses



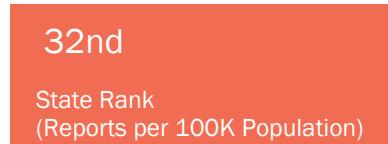
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



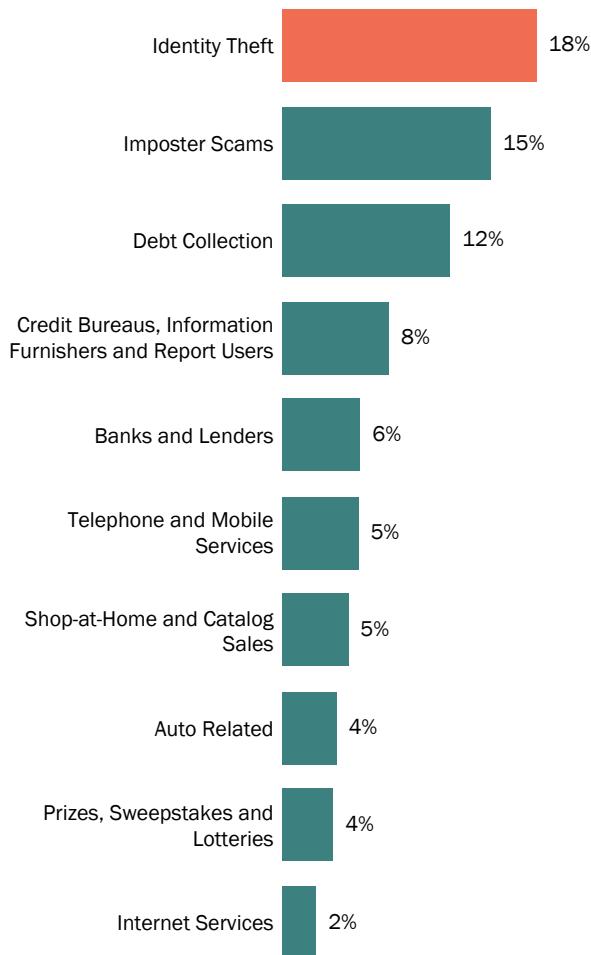
Identity Theft Reports



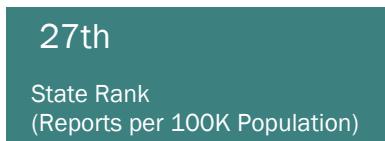
Percentages are based on the total number of relevant 2018 reports from Idaho consumers, as indicated in the chart title. This page excludes reports provided by the Idaho Attorney General. Consumers can report multiple types of identity theft.

Illinois

Top Ten Report Categories



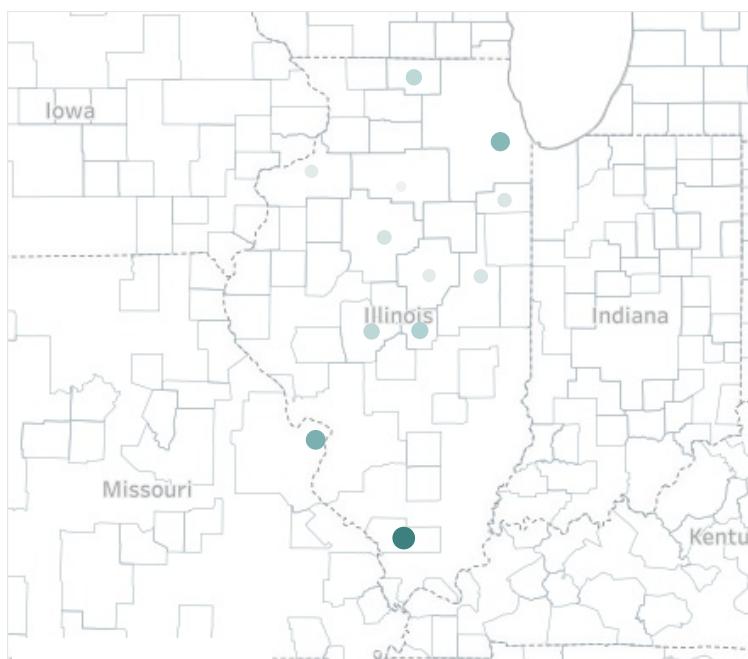
Fraud & Other Reports



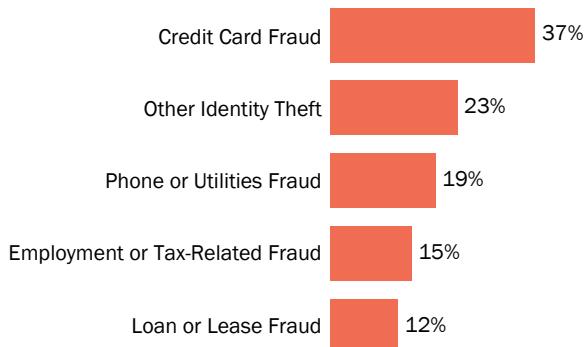
Fraud Losses



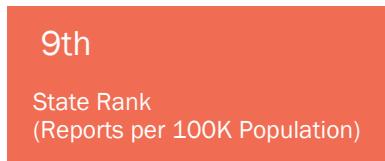
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



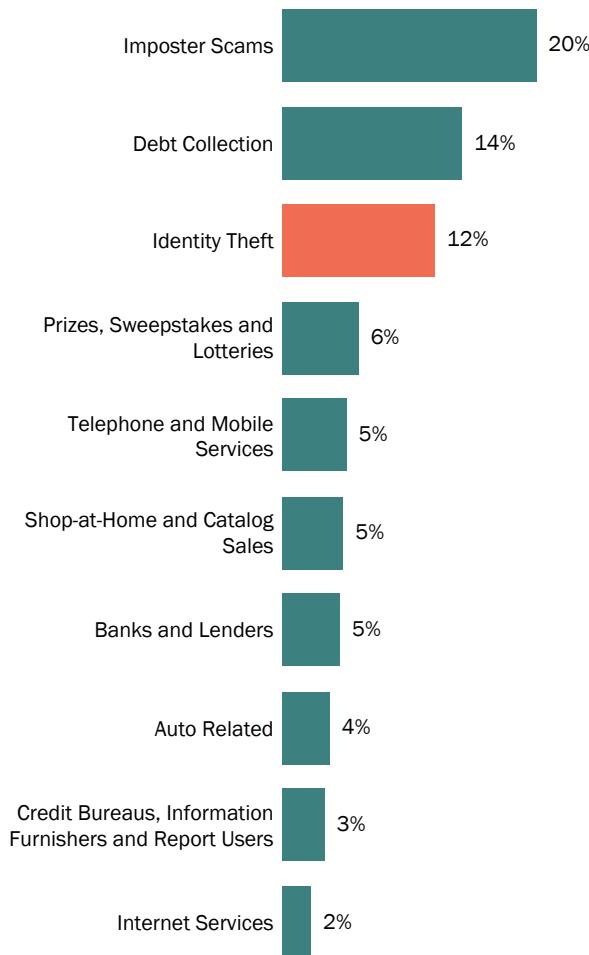
Identity Theft Reports



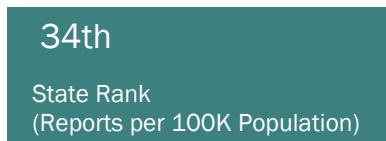
Percentages are based on the total number of relevant 2018 reports from Illinois consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Indiana

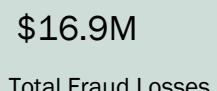
Top Ten Report Categories



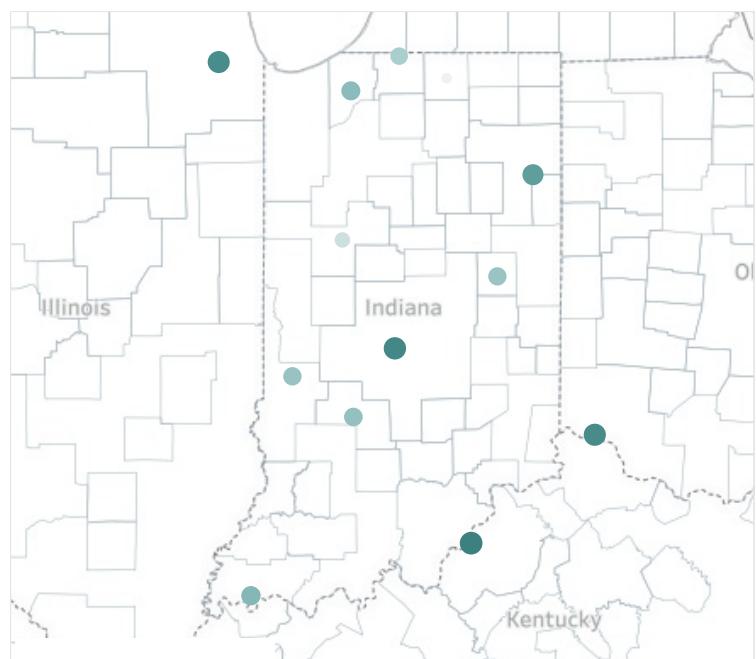
Fraud & Other Reports



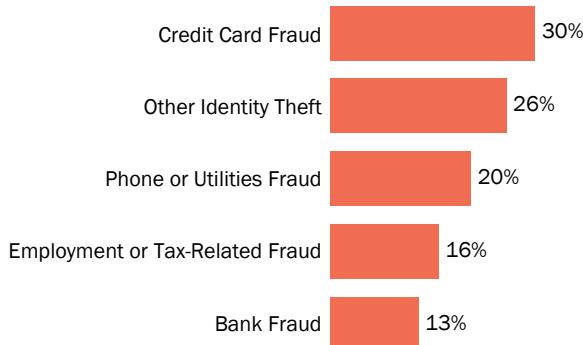
Fraud Losses



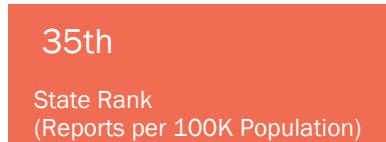
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



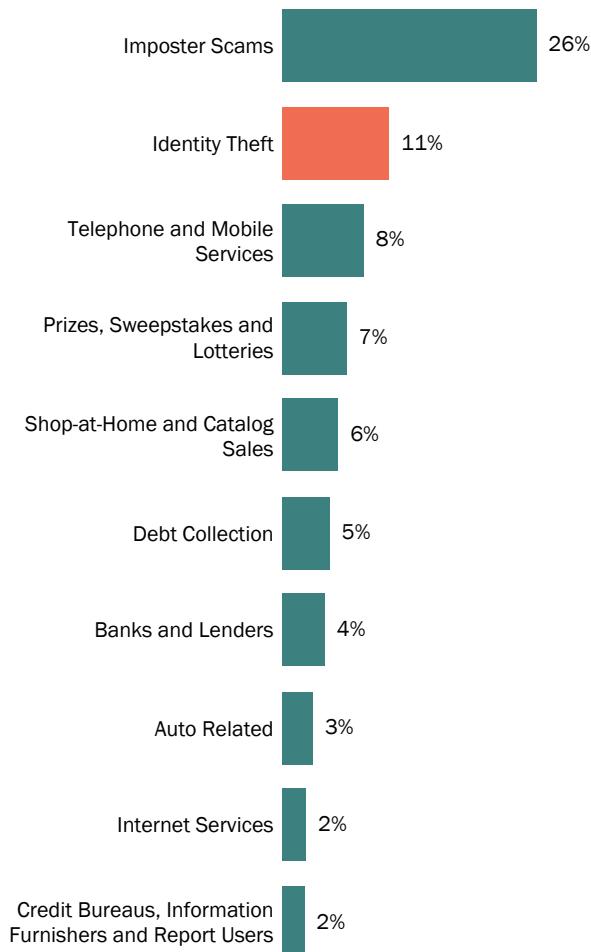
Identity Theft Reports



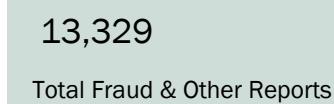
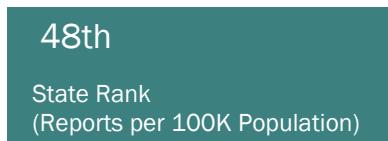
Percentages are based on the total number of relevant 2018 reports from Indiana consumers, as indicated in the chart title. This page excludes reports provided by the Indiana Attorney General. Consumers can report multiple types of identity theft.

Iowa

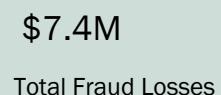
Top Ten Report Categories



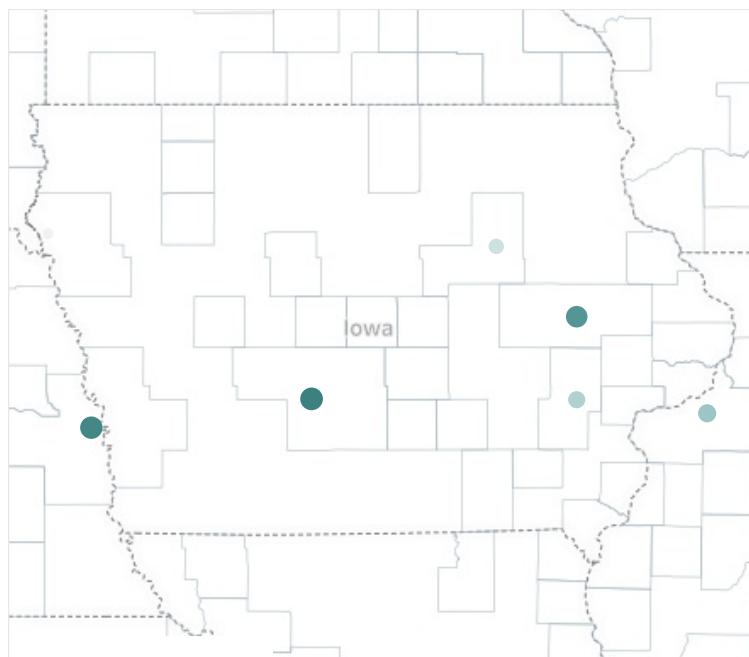
Fraud & Other Reports



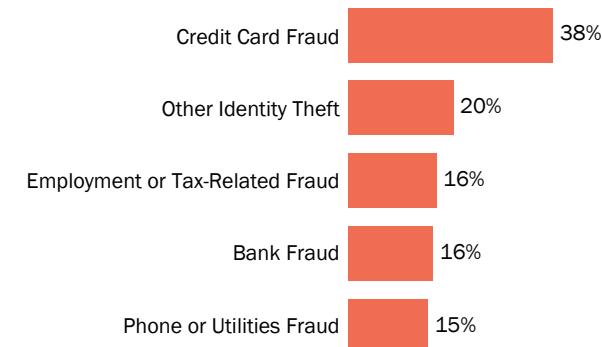
Fraud Losses



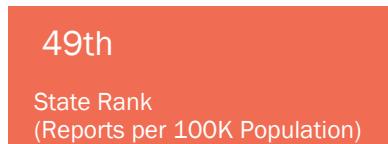
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



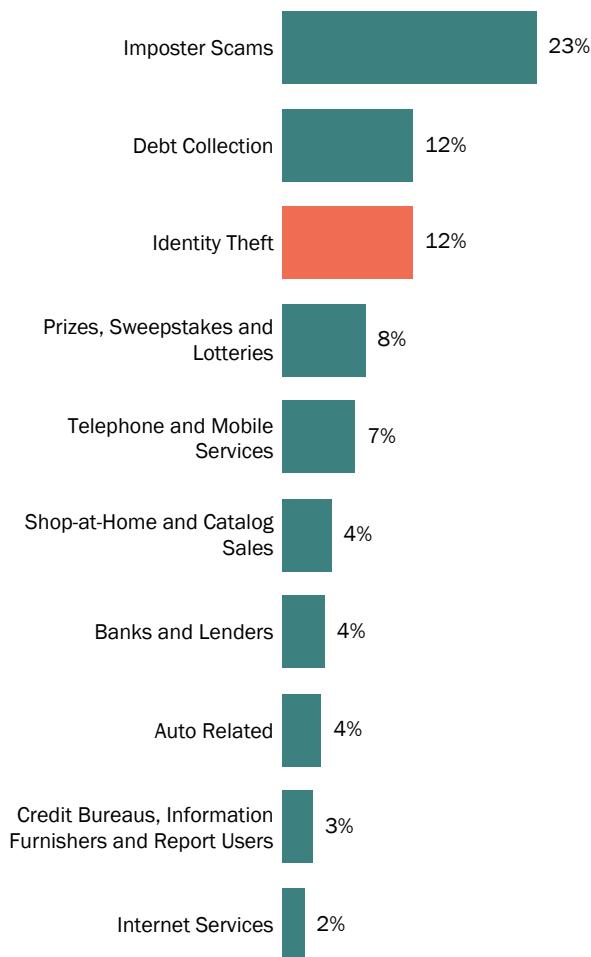
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Iowa consumers, as indicated in the chart title. This page excludes reports provided by the Iowa Attorney General. Consumers can report multiple types of identity theft.

Kansas

Top Ten Report Categories



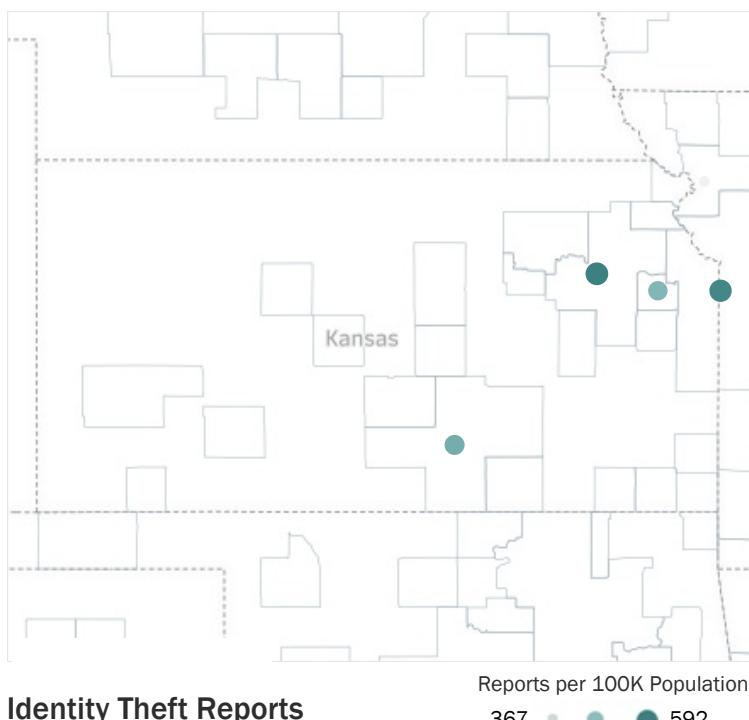
Fraud & Other Reports



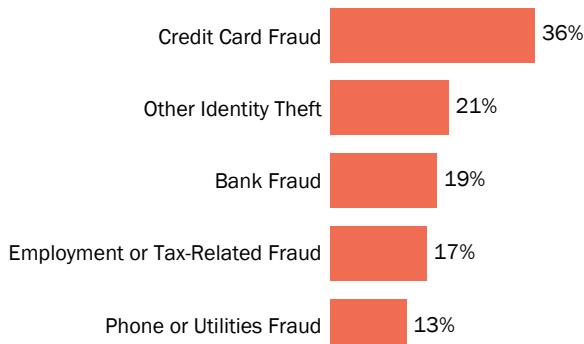
Fraud Losses



Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



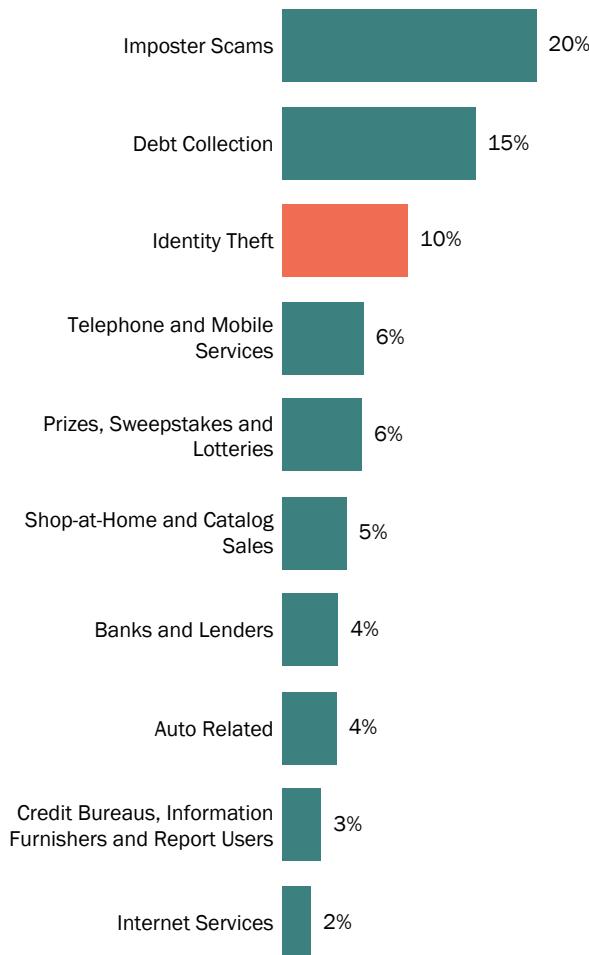
Identity Theft Reports



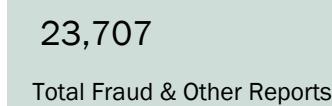
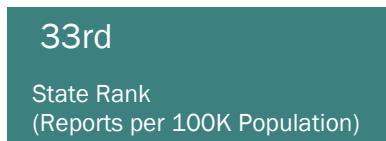
Percentages are based on the total number of relevant 2018 reports from Kansas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Kentucky

Top Ten Report Categories



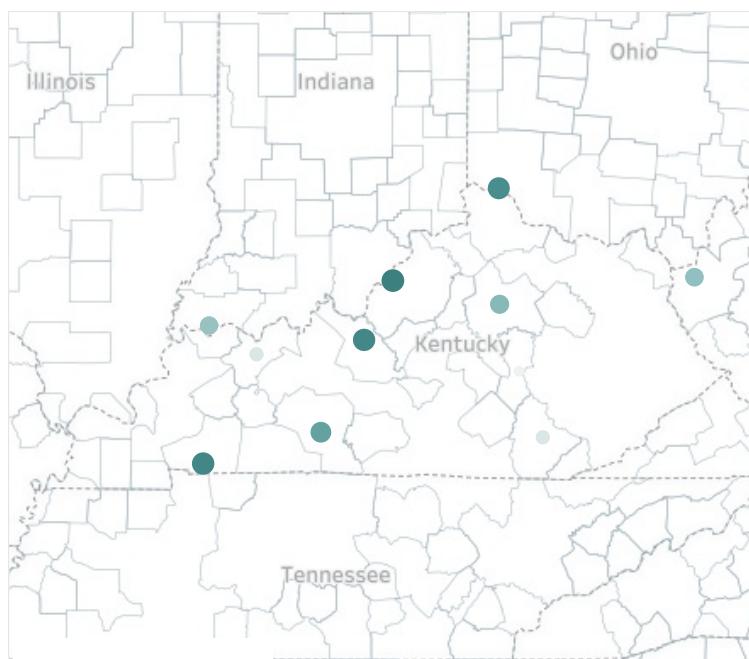
Fraud & Other Reports



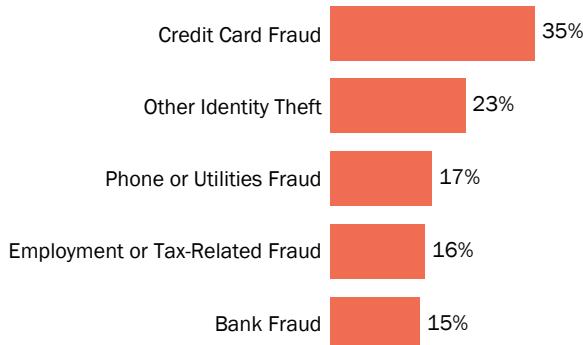
Fraud Losses



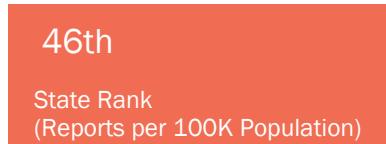
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



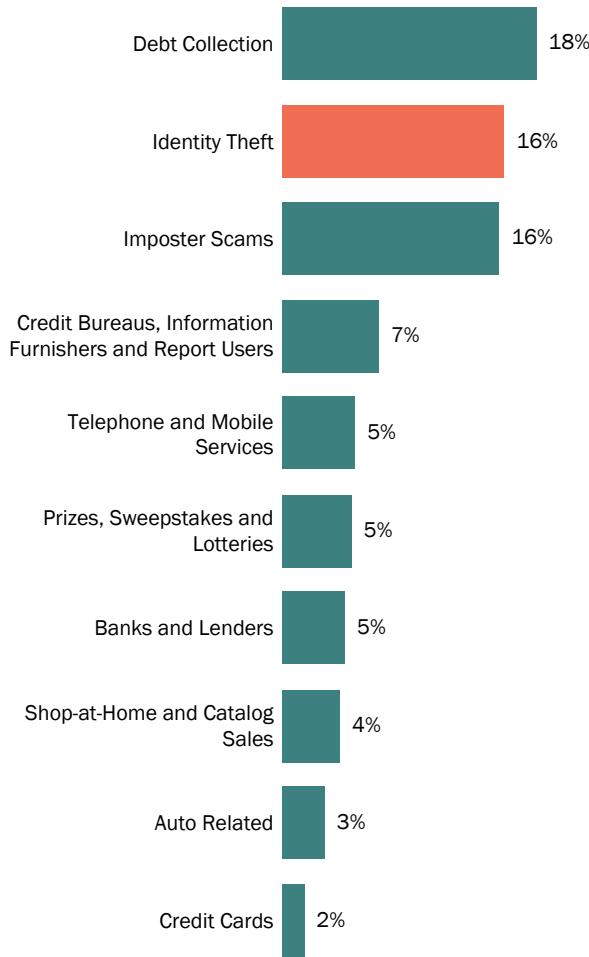
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Kentucky consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Louisiana

Top Ten Report Categories



Fraud & Other Reports

26th
State Rank
(Reports per 100K Population)

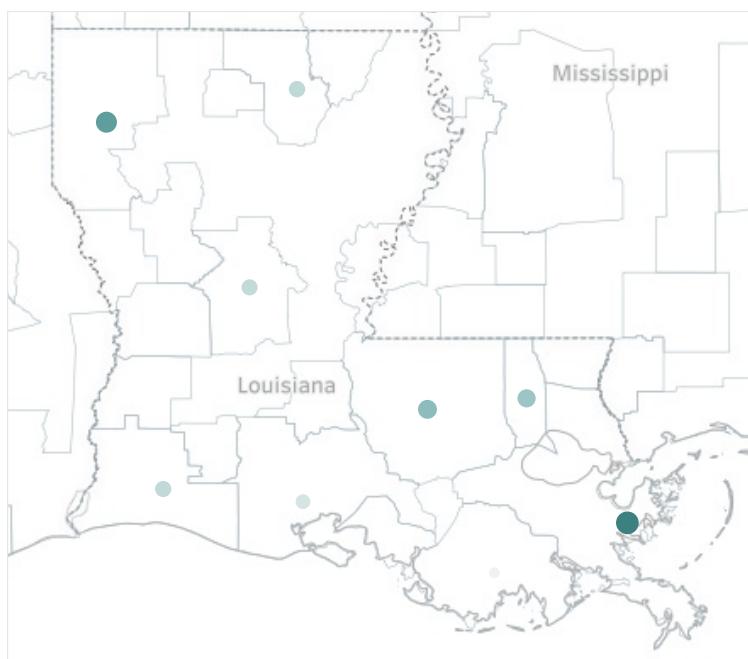
27,236
Total Fraud & Other Reports

Fraud Losses

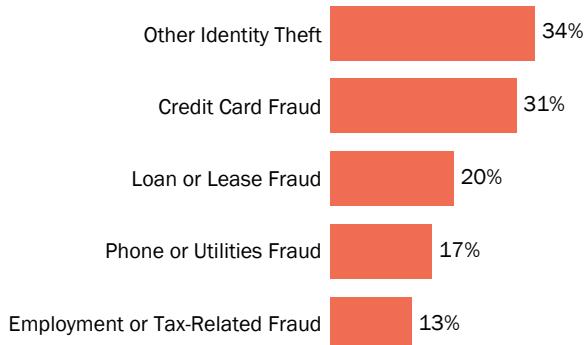
\$28.6M
Total Fraud Losses

\$391
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



Identity Theft Reports

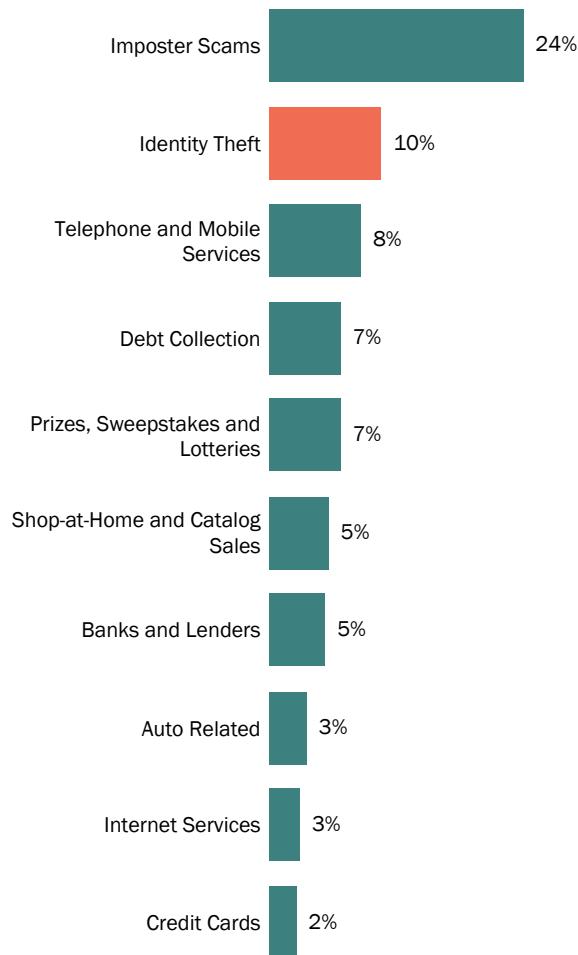
16th
State Rank
(Reports per 100K Population)

5,202
Identity Theft Reports

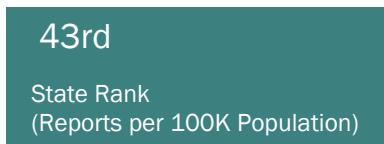
Percentages are based on the total number of relevant 2018 reports from Louisiana consumers, as indicated in the chart title. This page excludes reports provided by the Louisiana Attorney General. Consumers can report multiple types of identity theft.

Maine

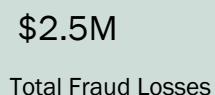
Top Ten Report Categories



Fraud & Other Reports



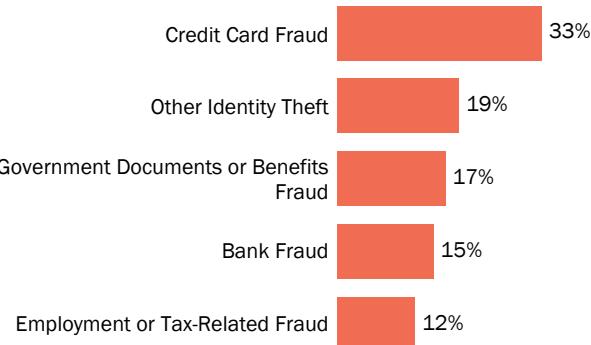
Fraud Losses



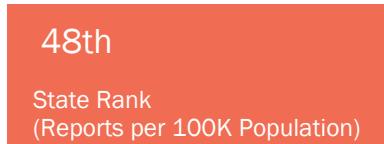
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



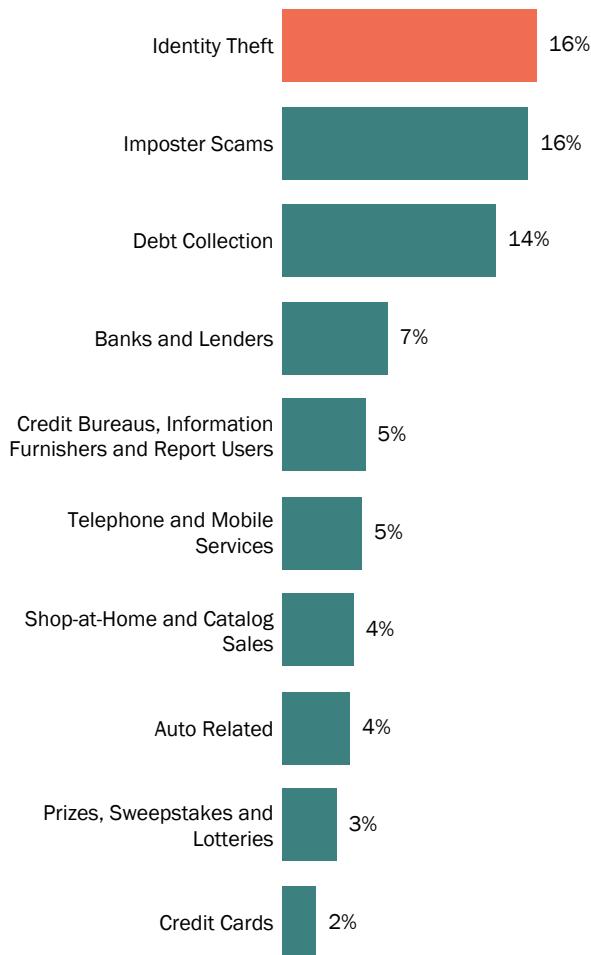
Identity Theft Reports



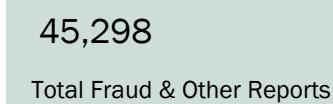
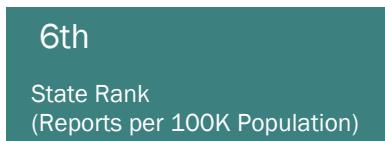
Percentages are based on the total number of relevant 2018 reports from Maine consumers, as indicated in the chart title. This page excludes reports provided by the Maine Attorney General. Consumers can report multiple types of identity theft.

Maryland

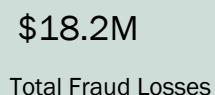
Top Ten Report Categories



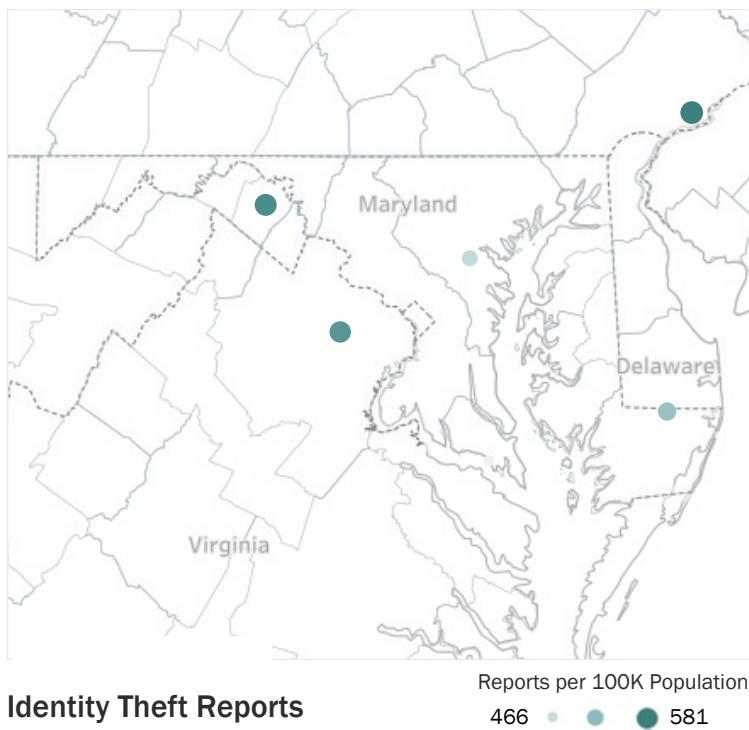
Fraud & Other Reports



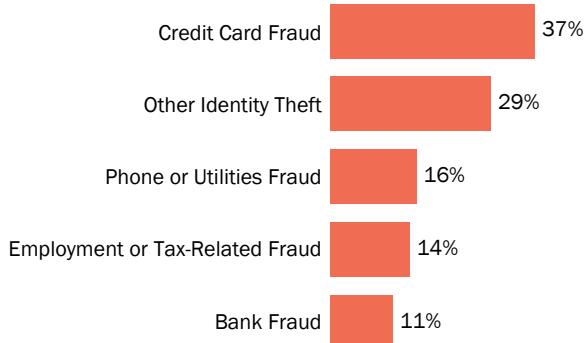
Fraud Losses



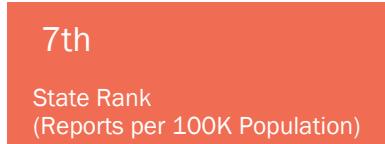
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



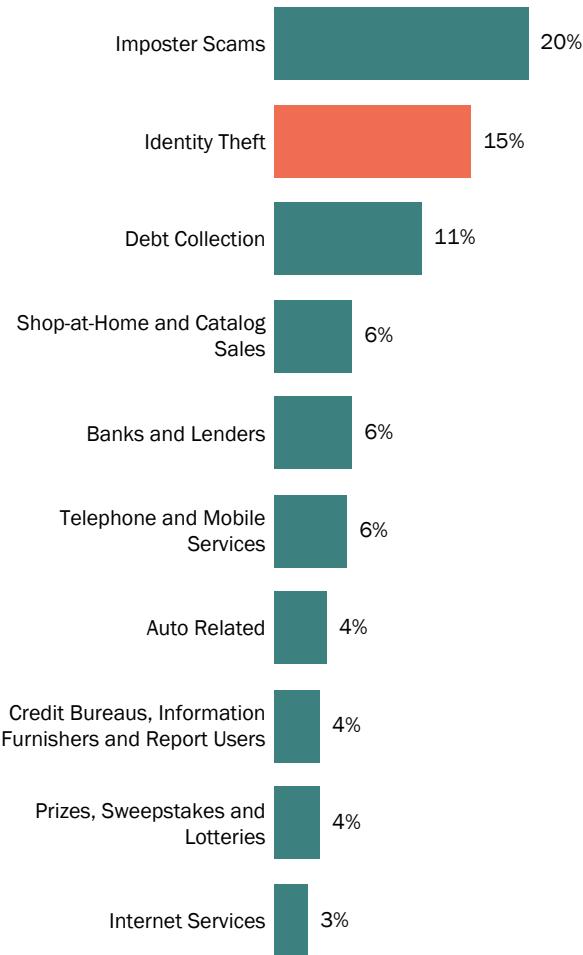
Identity Theft Reports



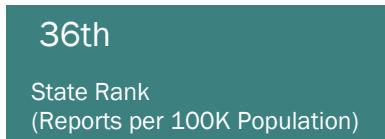
Percentages are based on the total number of relevant 2018 reports from Maryland consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Massachusetts

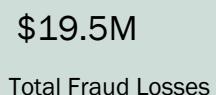
Top Ten Report Categories



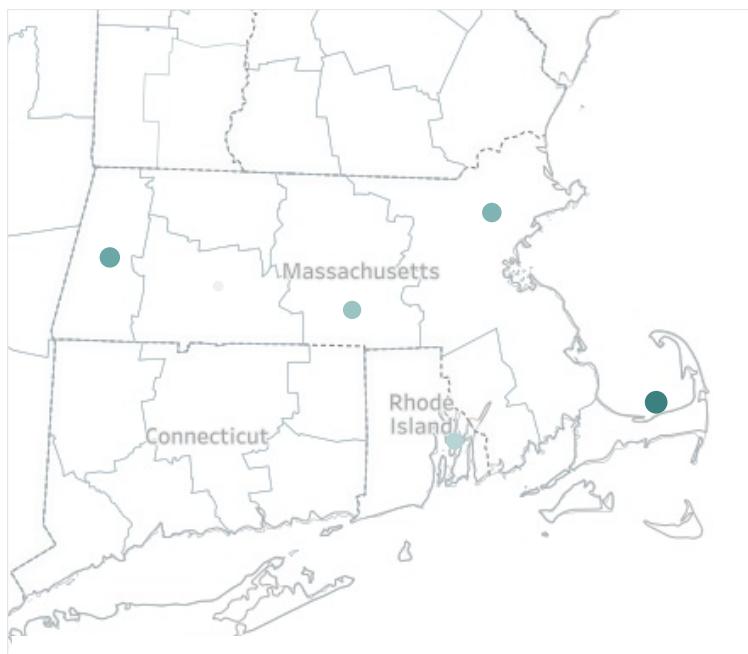
Fraud & Other Reports



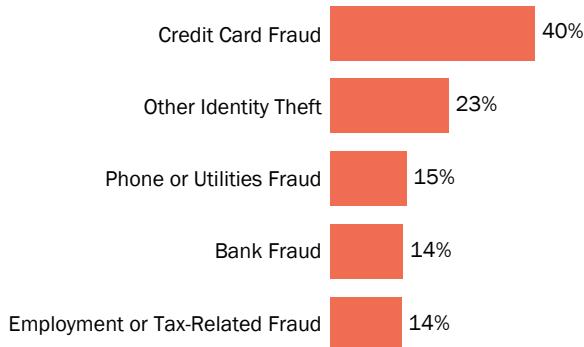
Fraud Losses



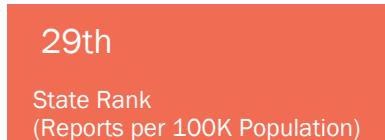
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



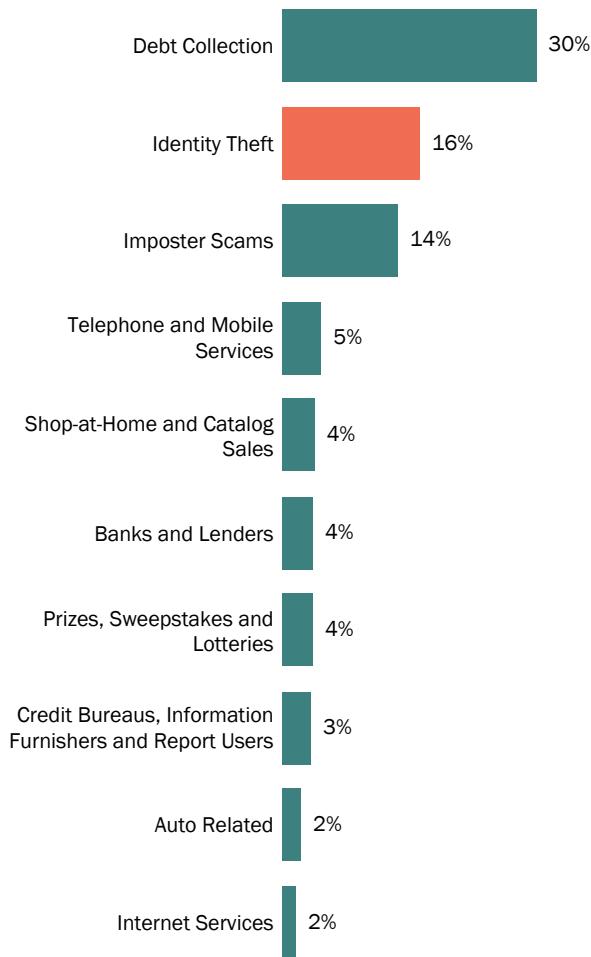
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Massachusetts consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Michigan

Top Ten Report Categories



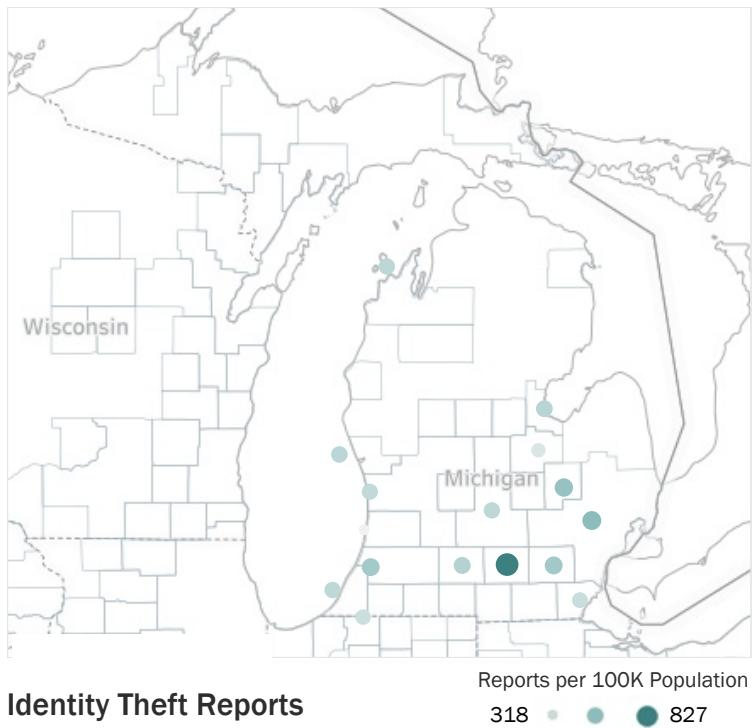
Fraud & Other Reports



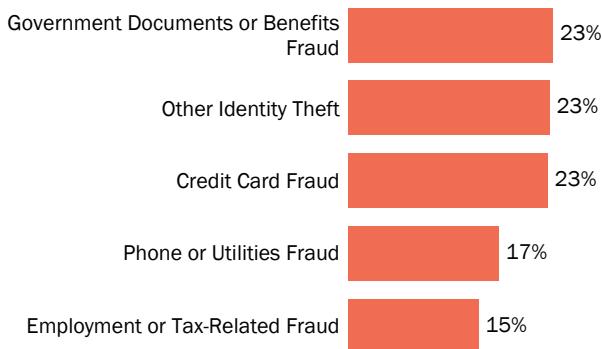
Fraud Losses



Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



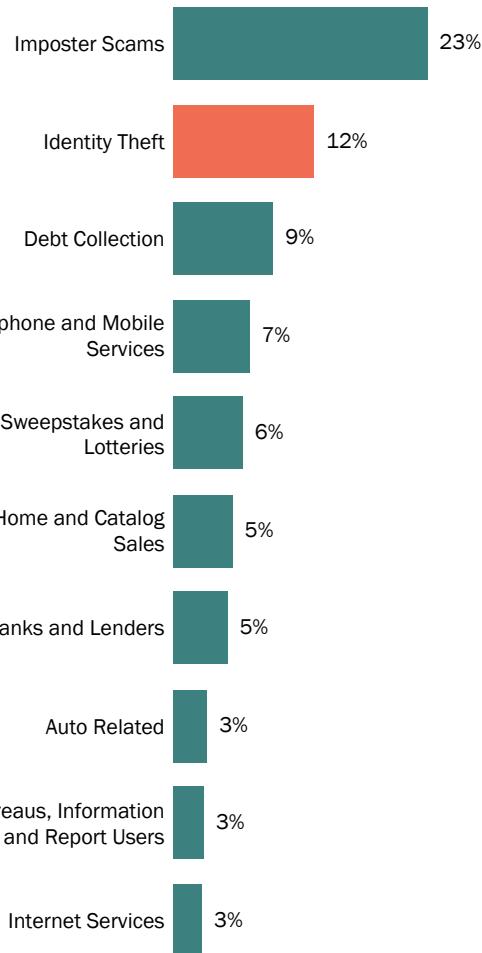
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Michigan consumers, as indicated in the chart title. This page excludes reports provided by the Michigan Attorney General. Consumers can report multiple types of identity theft.

Minnesota

Top Ten Report Categories



Fraud & Other Reports

38th

State Rank

(Reports per 100K Population)

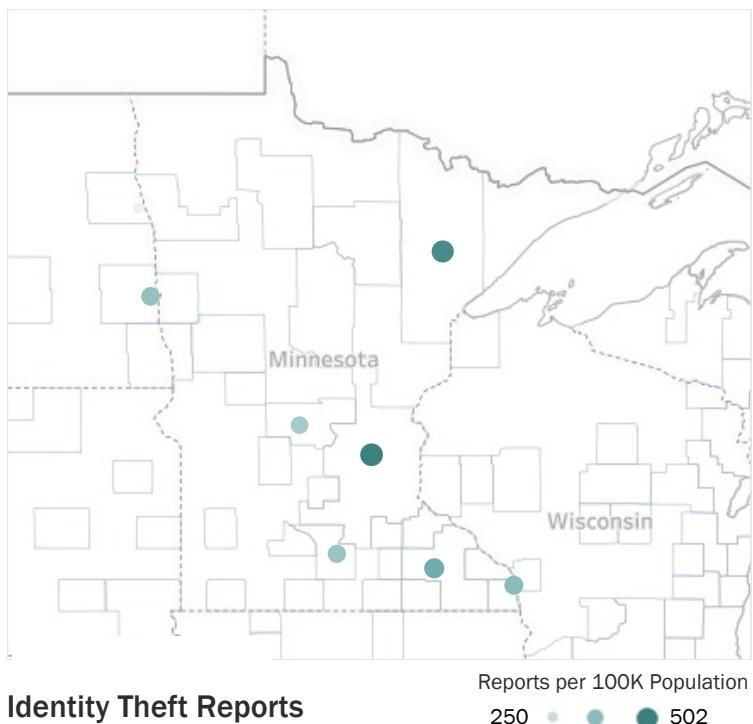
28,471
Total Fraud & Other Reports

Fraud Losses

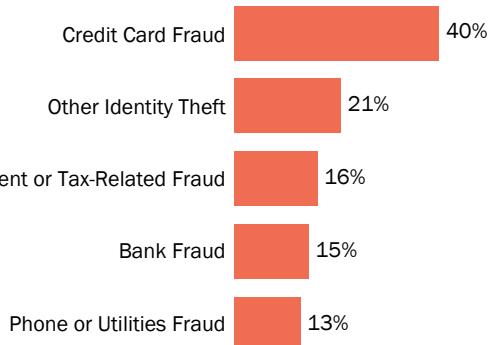
\$15.4M
Total Fraud Losses

\$387
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



Identity Theft Reports

38th

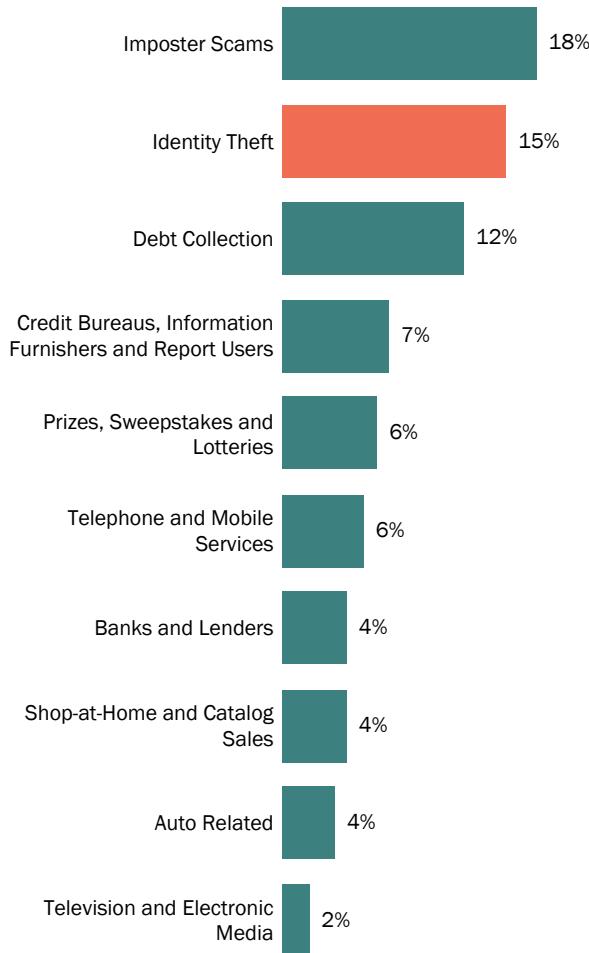
State Rank (Reports per 100K Population)

4,070
Identity Theft Reports

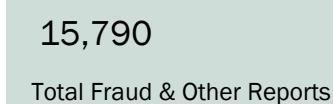
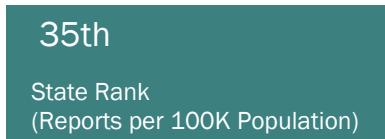
Percentages are based on the total number of relevant 2018 reports from Minnesota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Mississippi

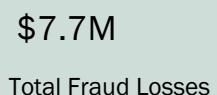
Top Ten Report Categories



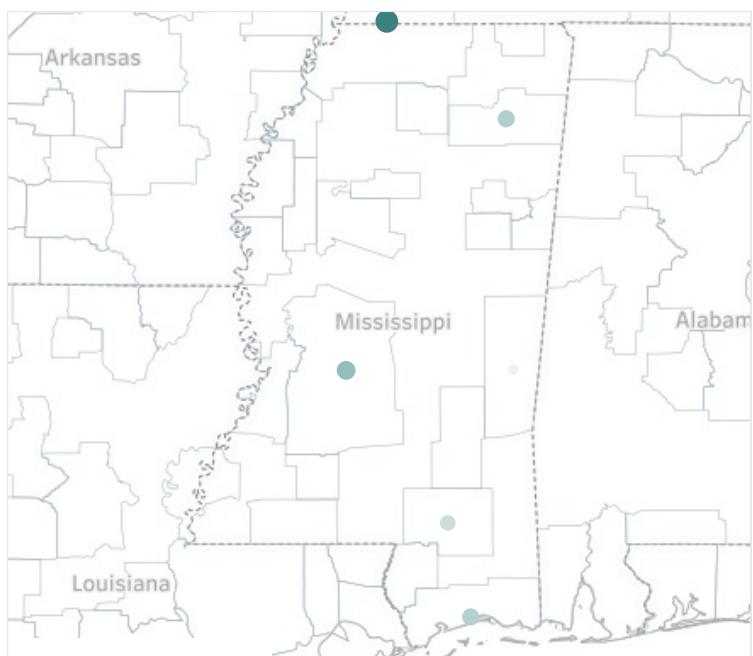
Fraud & Other Reports



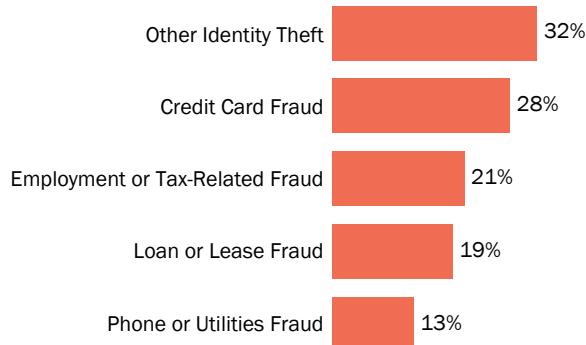
Fraud Losses



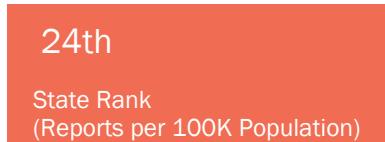
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



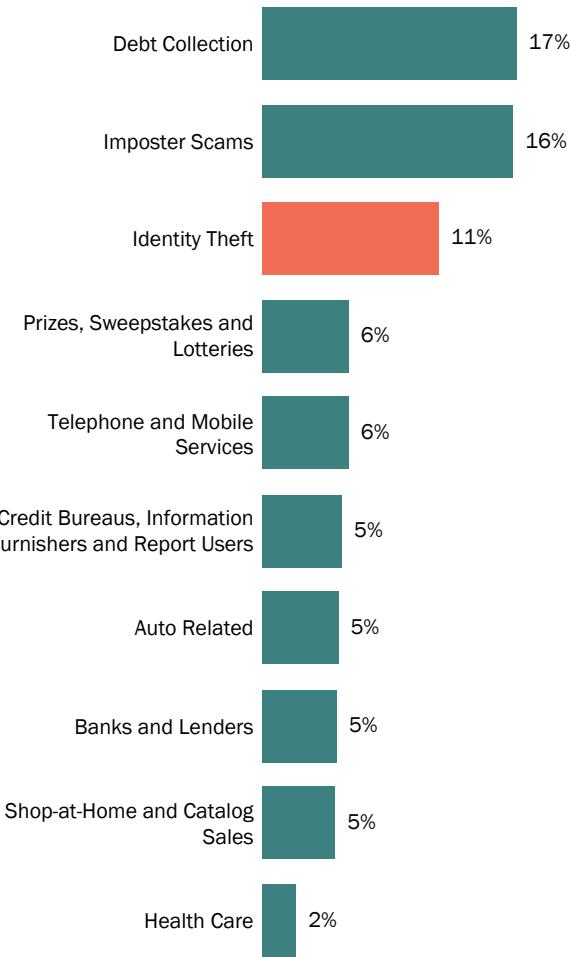
Identity Theft Reports



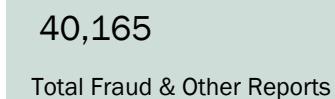
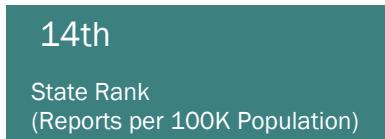
Percentages are based on the total number of relevant 2018 reports from Mississippi consumers, as indicated in the chart title. This page excludes reports provided by the Mississippi Attorney General. Consumers can report multiple types of identity theft.

Missouri

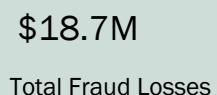
Top Ten Report Categories



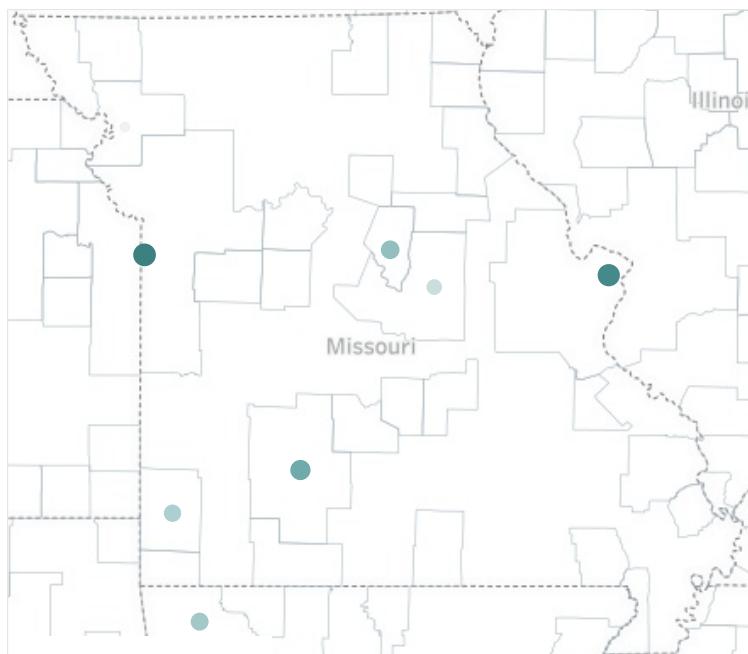
Fraud & Other Reports



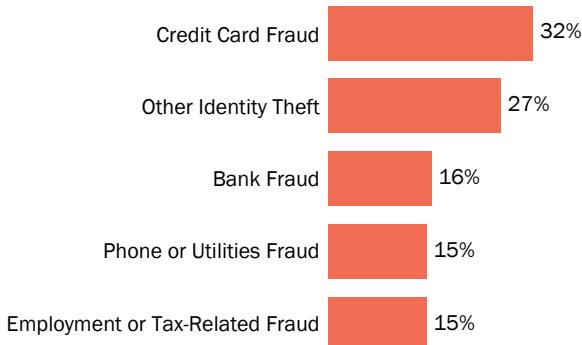
Fraud Losses



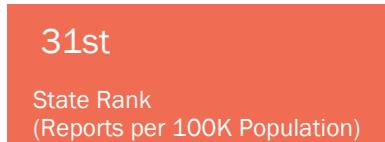
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



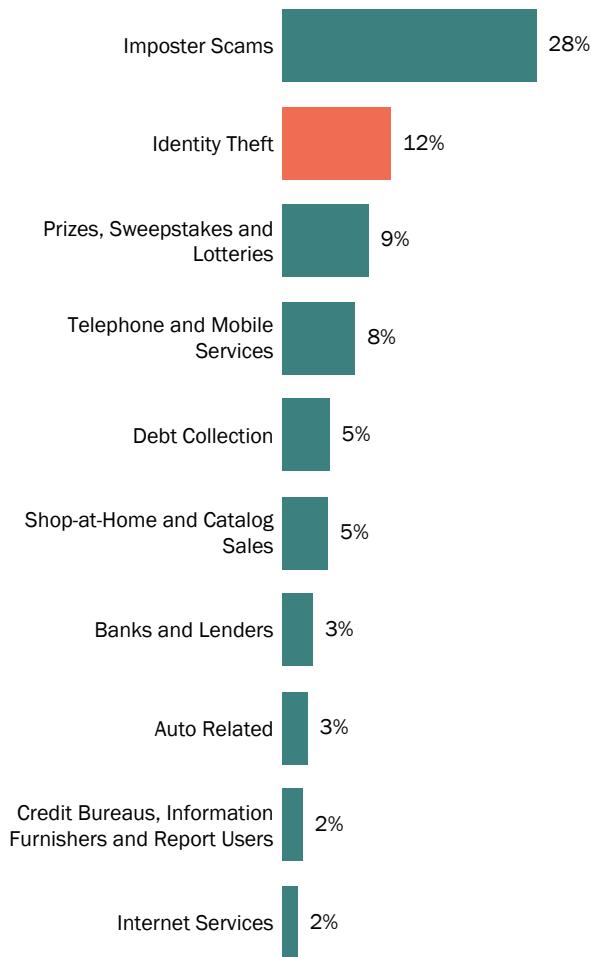
Identity Theft Reports



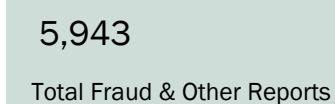
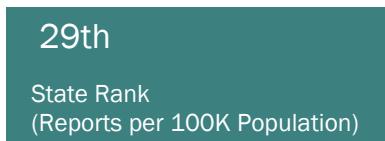
Percentages are based on the total number of relevant 2018 reports from Missouri consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Montana

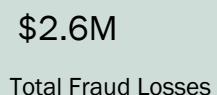
Top Ten Report Categories



Fraud & Other Reports



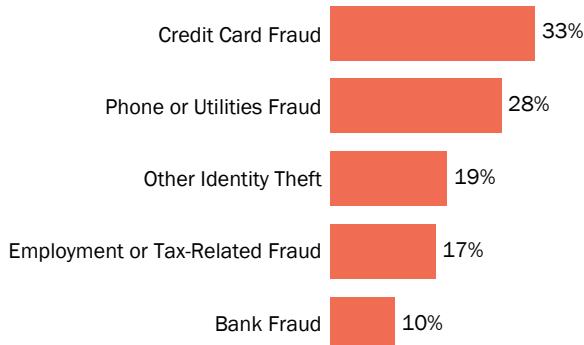
Fraud Losses



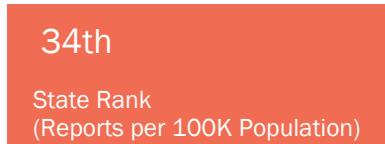
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



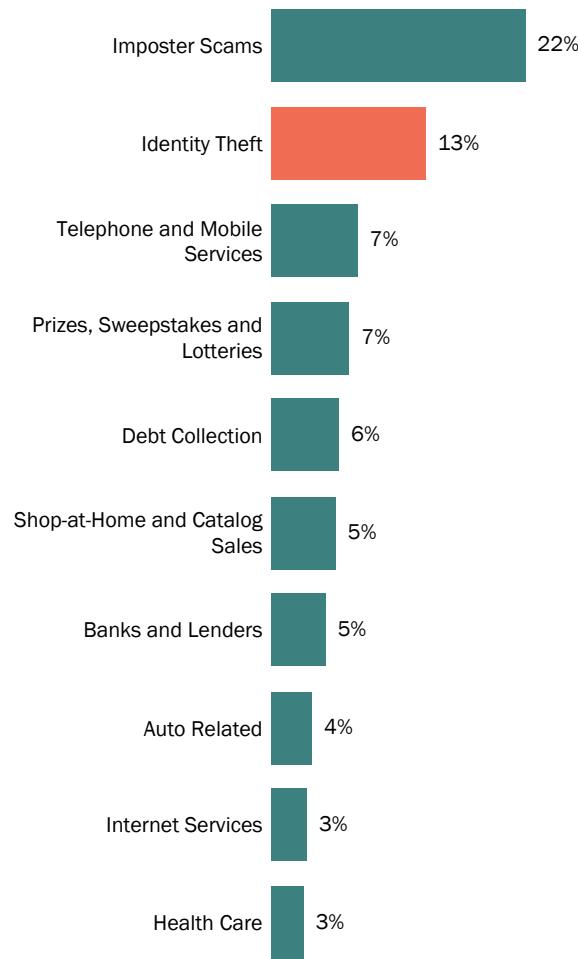
Identity Theft Reports



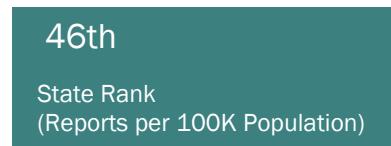
Percentages are based on the total number of relevant 2018 reports from Montana consumers, as indicated in the chart title. This page excludes reports provided by the Montana Attorney General. Consumers can report multiple types of identity theft.

Nebraska

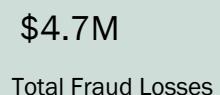
Top Ten Report Categories



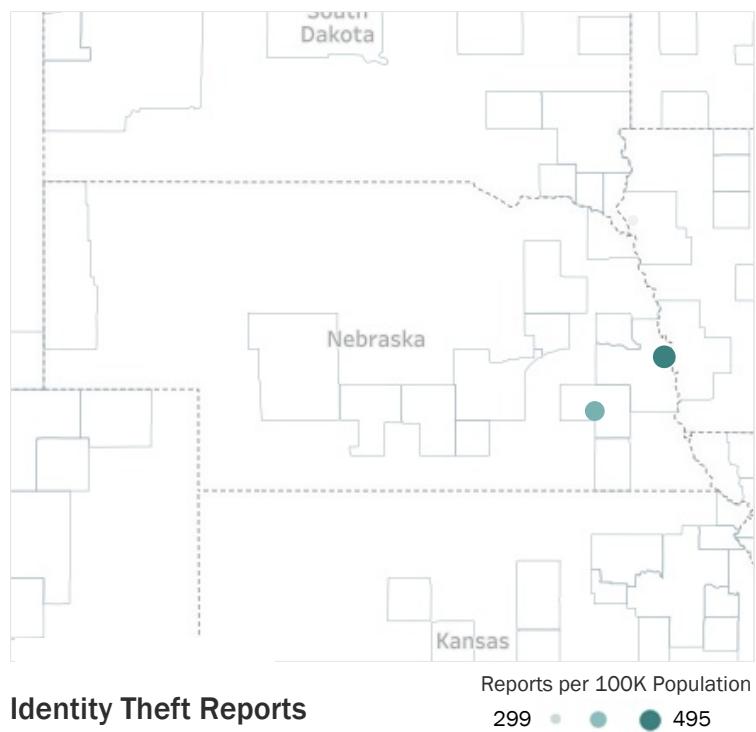
Fraud & Other Reports



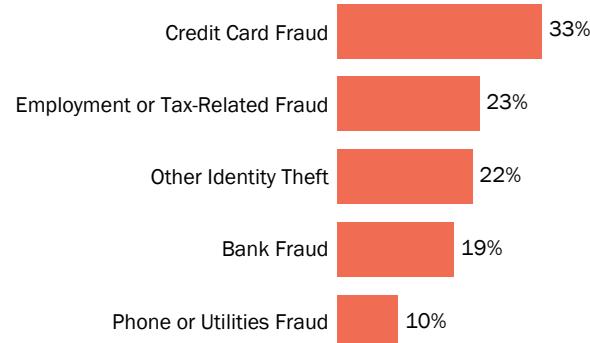
Fraud Losses



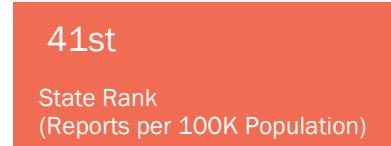
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



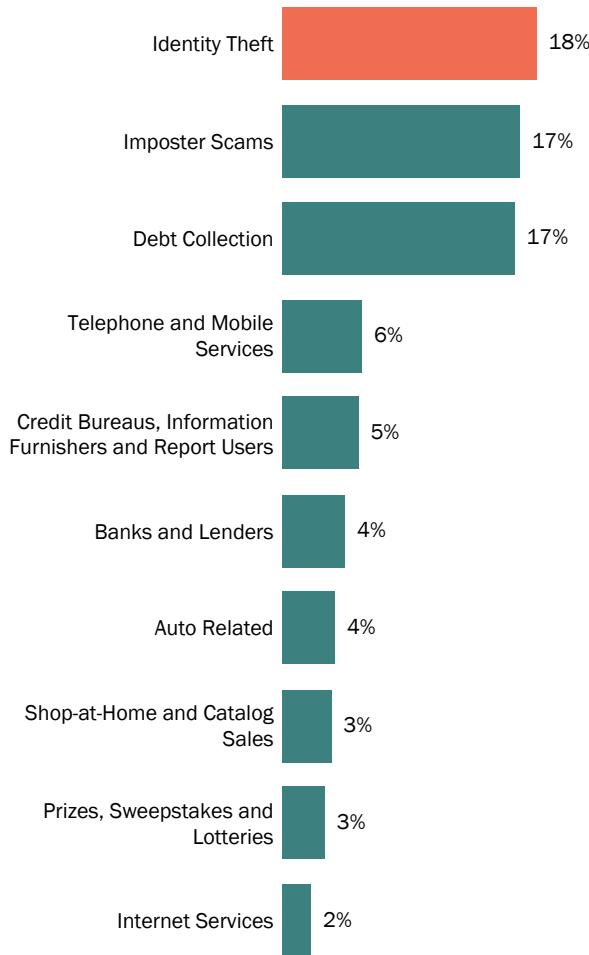
Identity Theft Reports



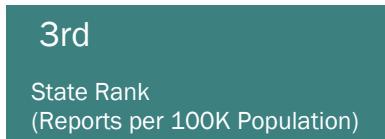
Percentages are based on the total number of relevant 2018 reports from Nebraska consumers, as indicated in the chart title. This page excludes reports provided by the Nebraska Attorney General. Consumers can report multiple types of identity theft.

Nevada

Top Ten Report Categories



Fraud & Other Reports



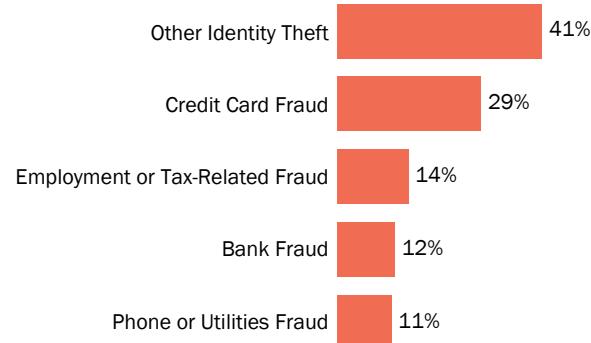
Fraud Losses



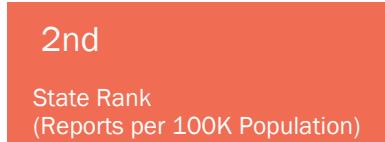
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



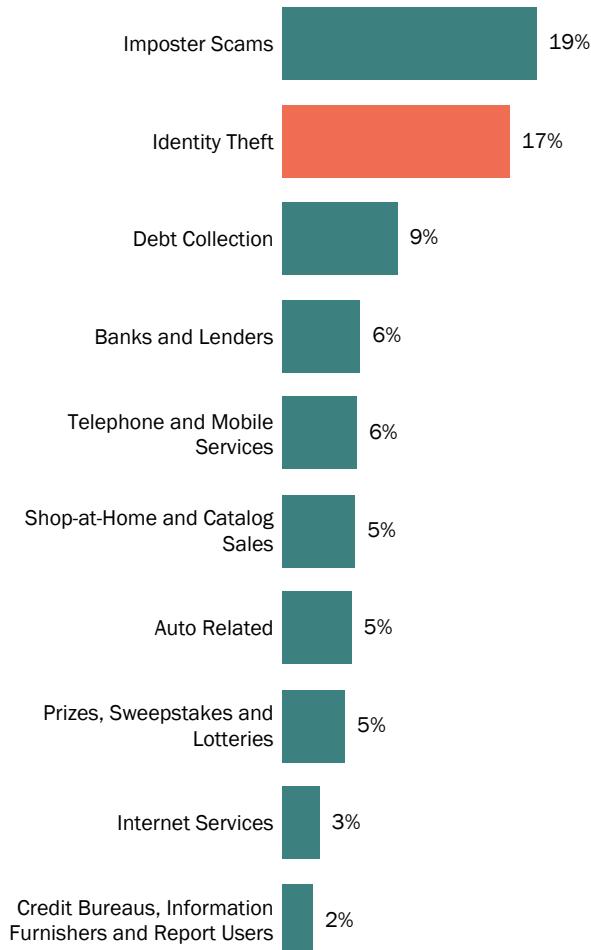
Identity Theft Reports



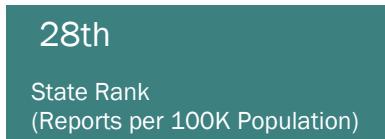
Percentages are based on the total number of relevant 2018 reports from Nevada consumers, as indicated in the chart title. This page excludes reports provided by the Nevada Attorney General. Consumers can report multiple types of identity theft.

New Hampshire

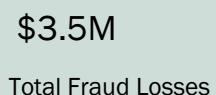
Top Ten Report Categories



Fraud & Other Reports



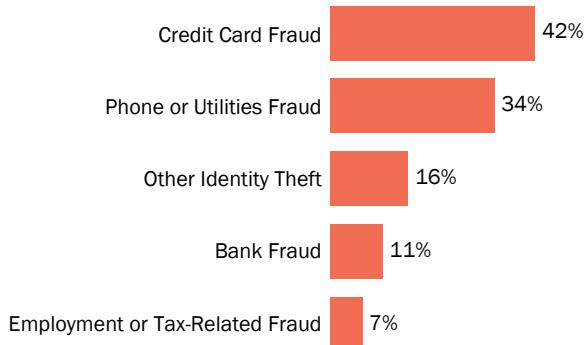
Fraud Losses



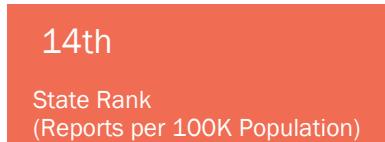
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



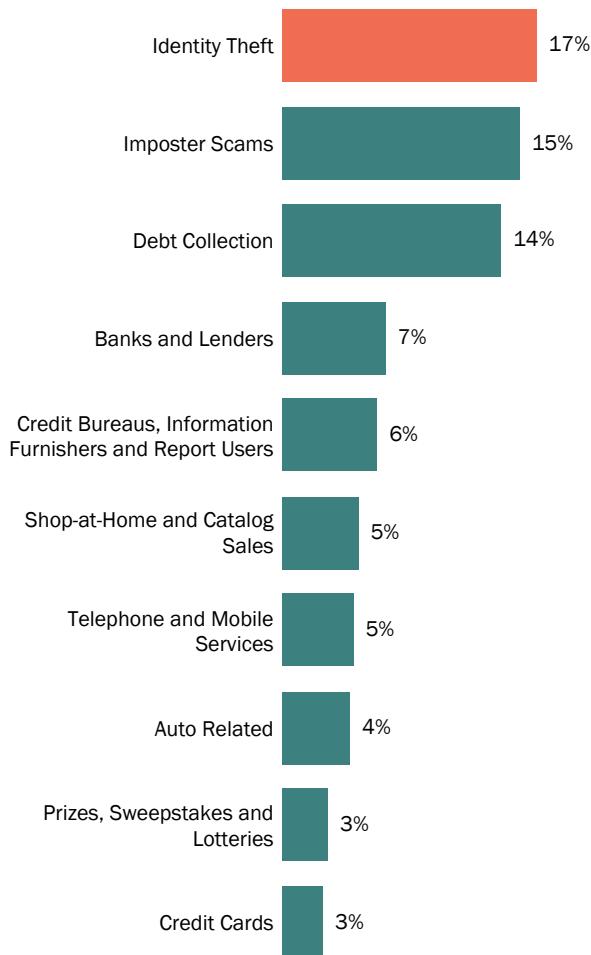
Identity Theft Reports



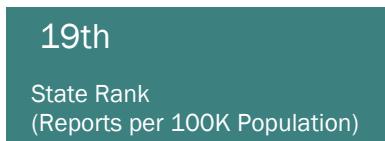
Percentages are based on the total number of relevant 2018 reports from New Hampshire consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New Jersey

Top Ten Report Categories



Fraud & Other Reports



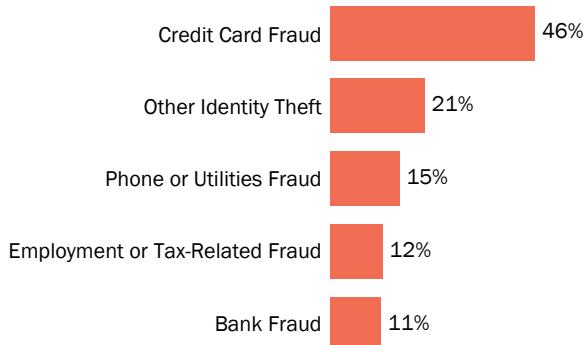
Fraud Losses



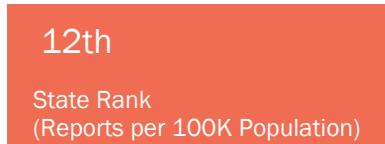
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



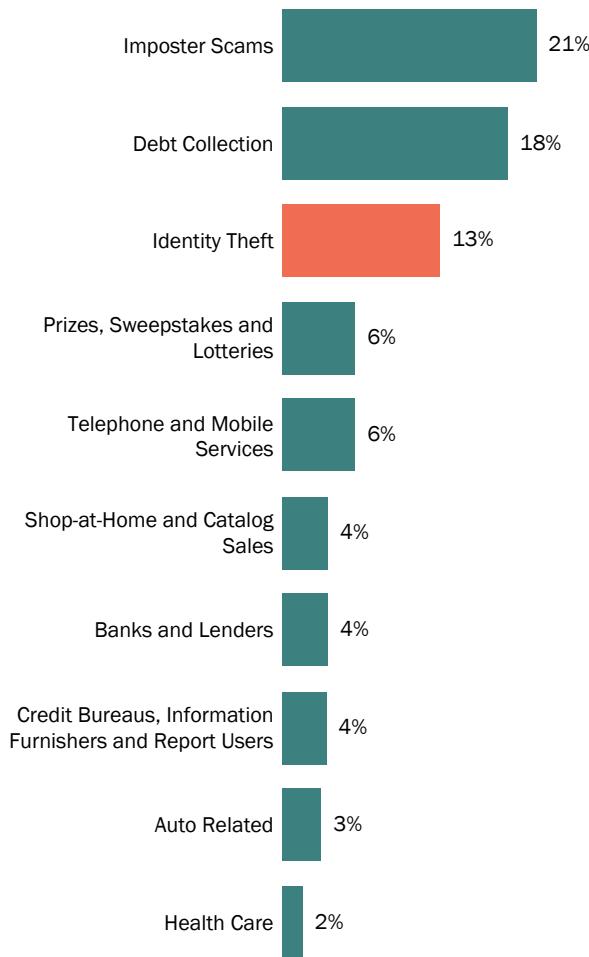
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from New Jersey consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New Mexico

Top Ten Report Categories



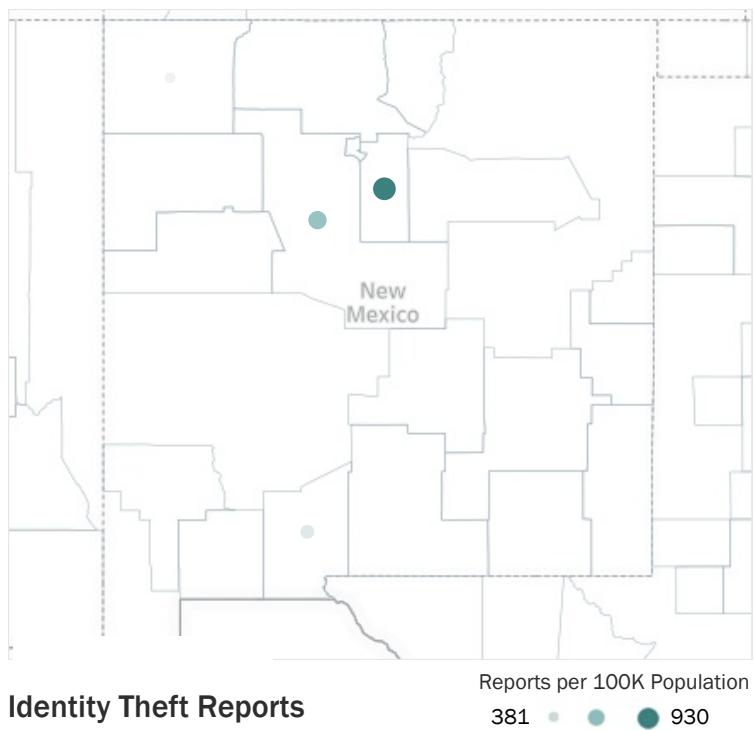
Fraud & Other Reports



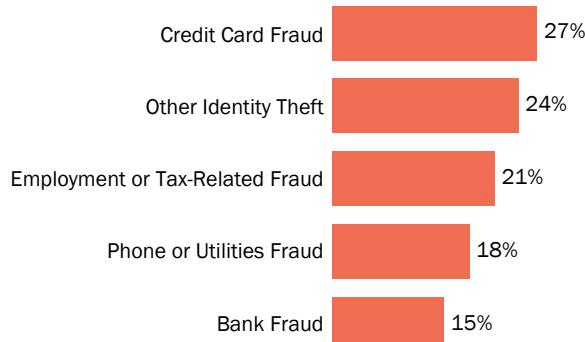
Fraud Losses



Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



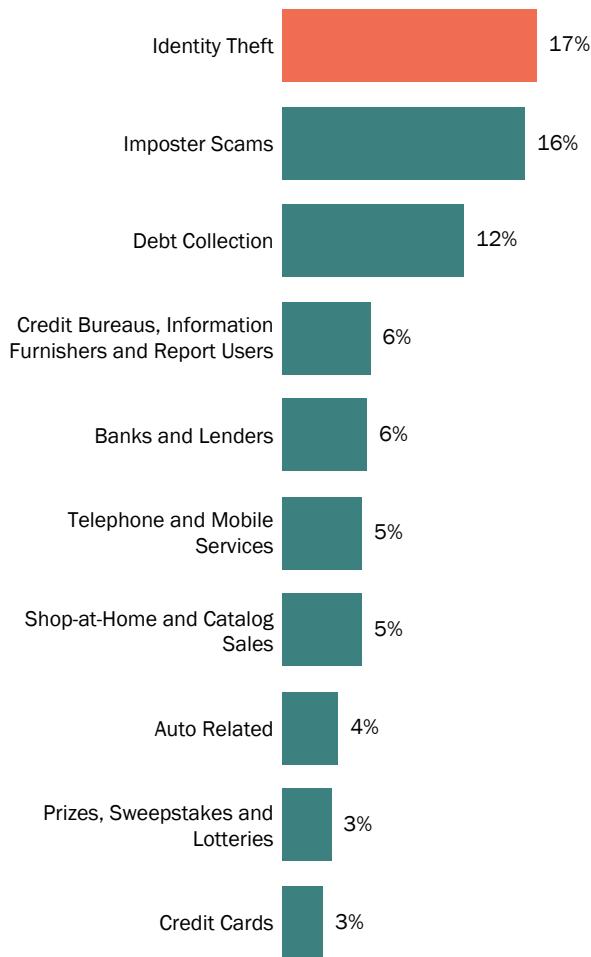
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from New Mexico consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New York

Top Ten Report Categories



Fraud & Other Reports

22nd
State Rank
(Reports per 100K Population)

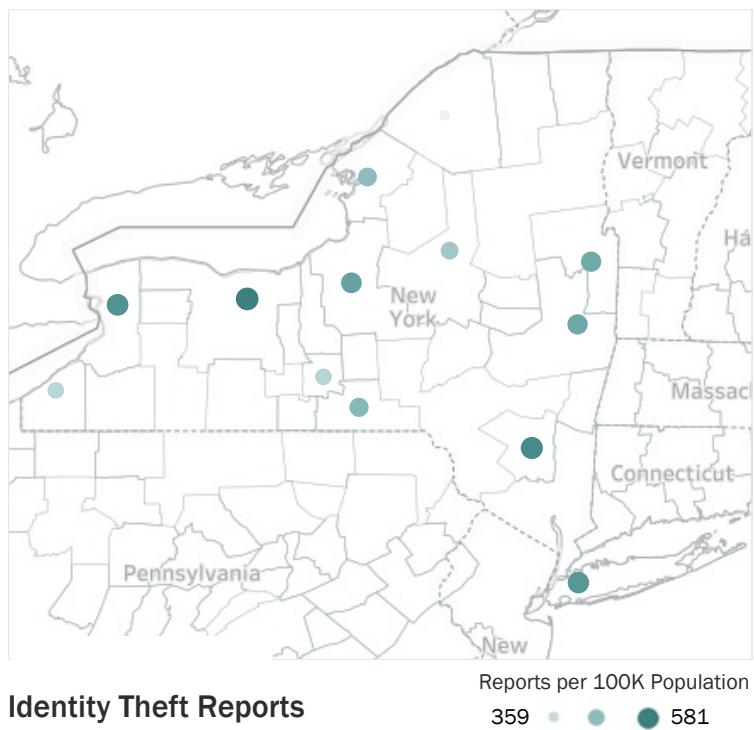
117,567
Total Fraud & Other Reports

Fraud Losses

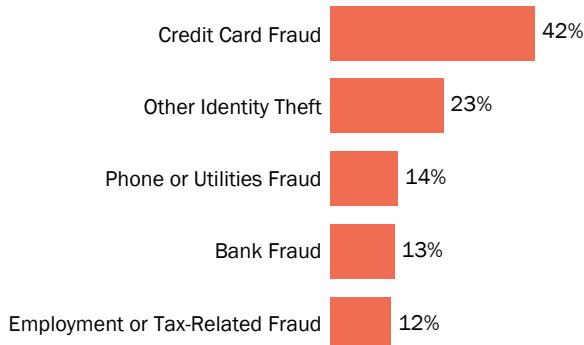
\$65.7M
Total Fraud Losses

\$324
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



Identity Theft Reports

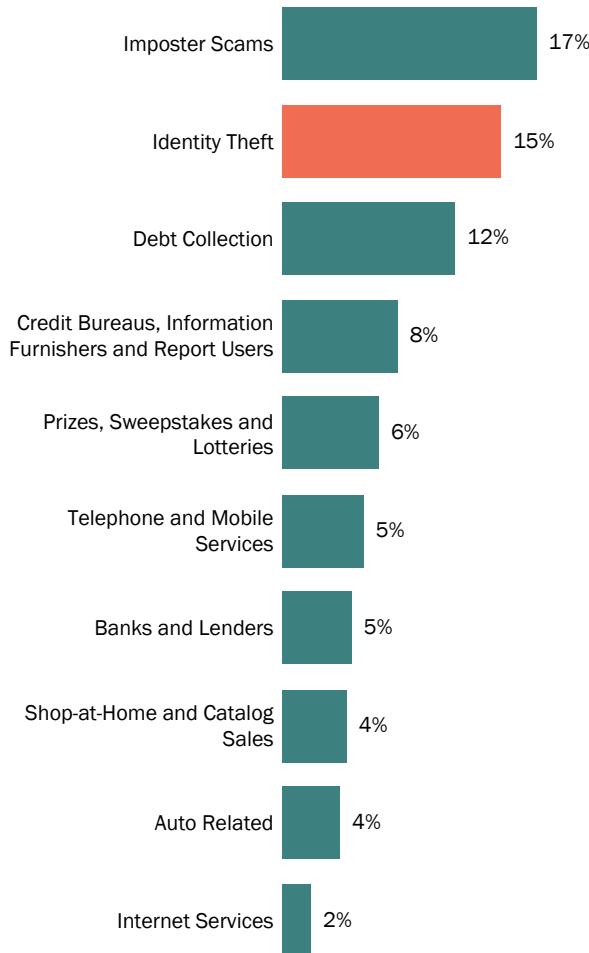
13th
State Rank
(Reports per 100K Population)

24,248
Identity Theft Reports

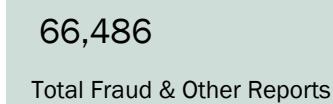
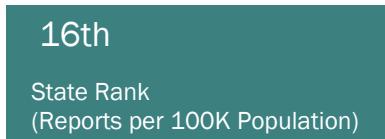
Percentages are based on the total number of relevant 2018 reports from New York consumers, as indicated in the chart title. This page excludes reports provided by the New York Attorney General. Consumers can report multiple types of identity theft.

North Carolina

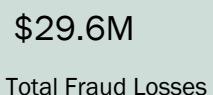
Top Ten Report Categories



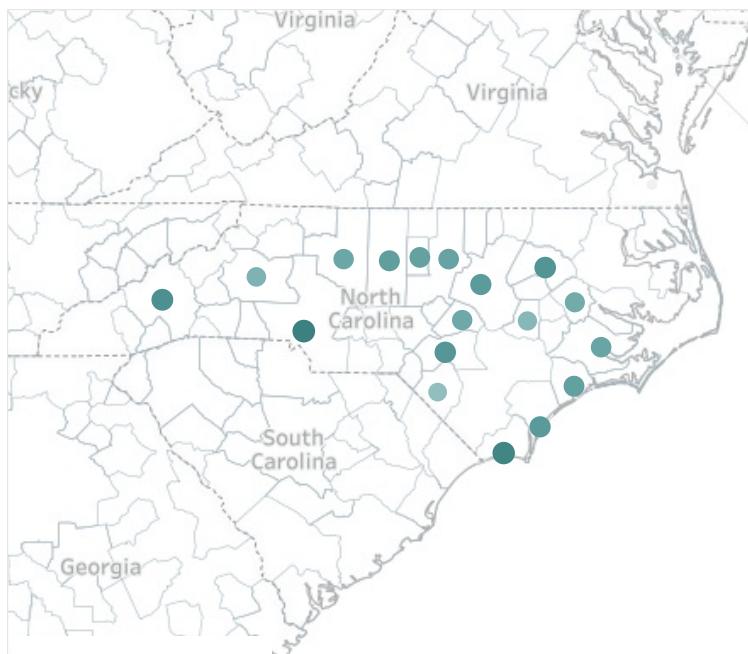
Fraud & Other Reports



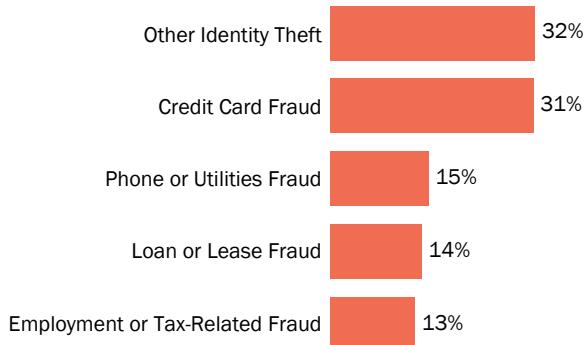
Fraud Losses



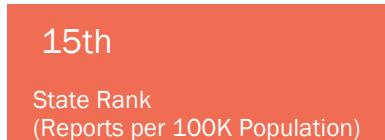
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



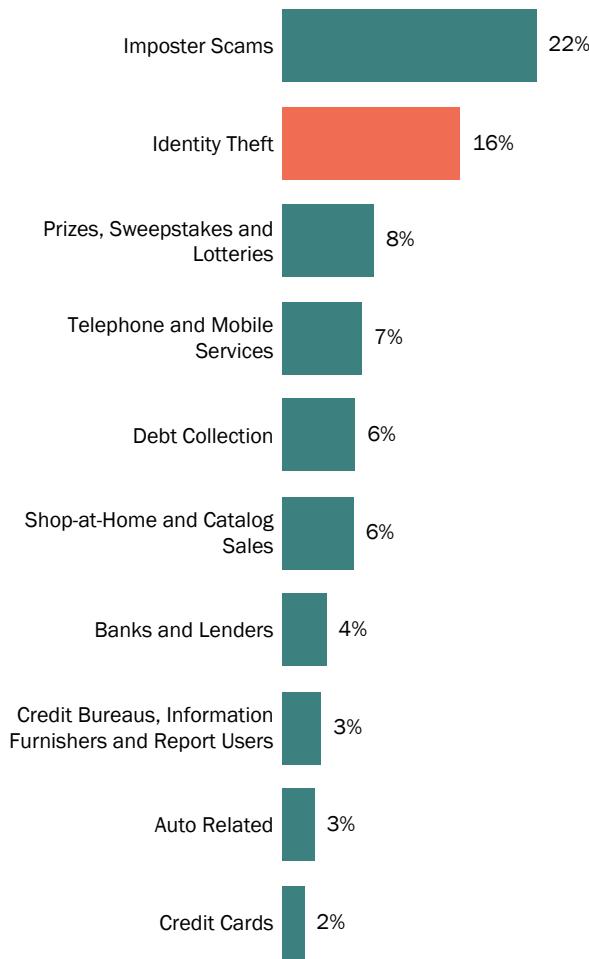
Identity Theft Reports



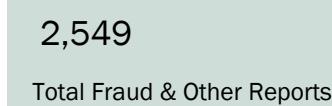
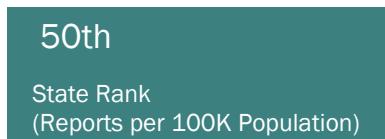
Percentages are based on the total number of relevant 2018 reports from North Carolina consumers, as indicated in the chart title. This page excludes reports provided by the North Carolina Department of Justice. Consumers can report multiple types of identity theft.

North Dakota

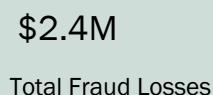
Top Ten Report Categories



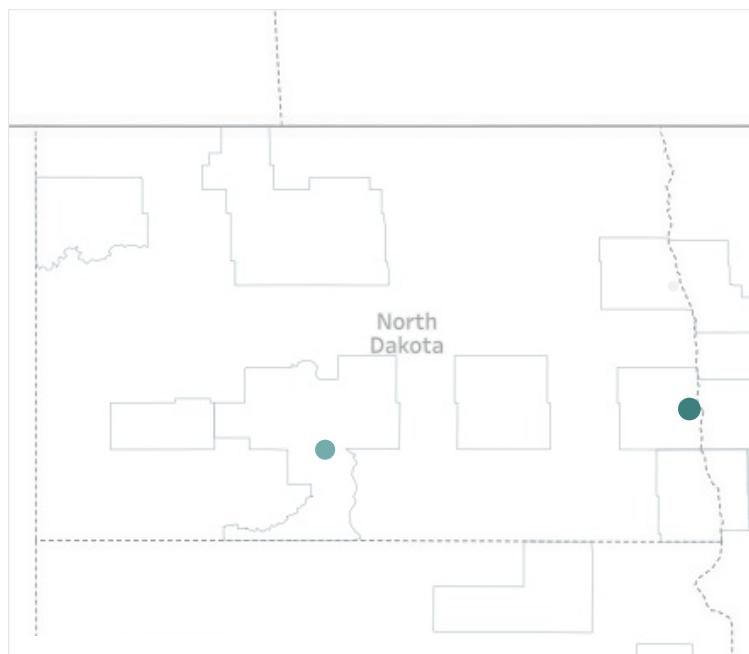
Fraud & Other Reports



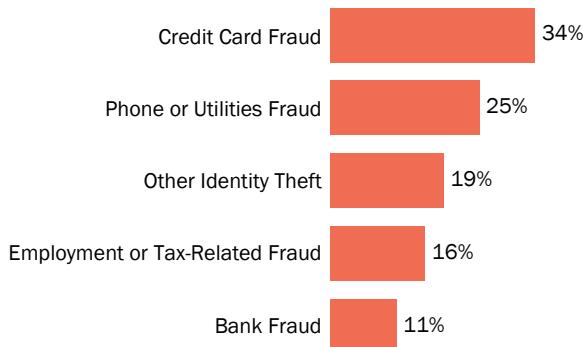
Fraud Losses



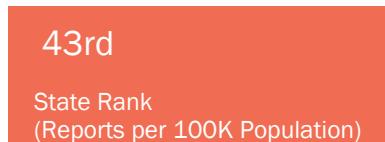
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



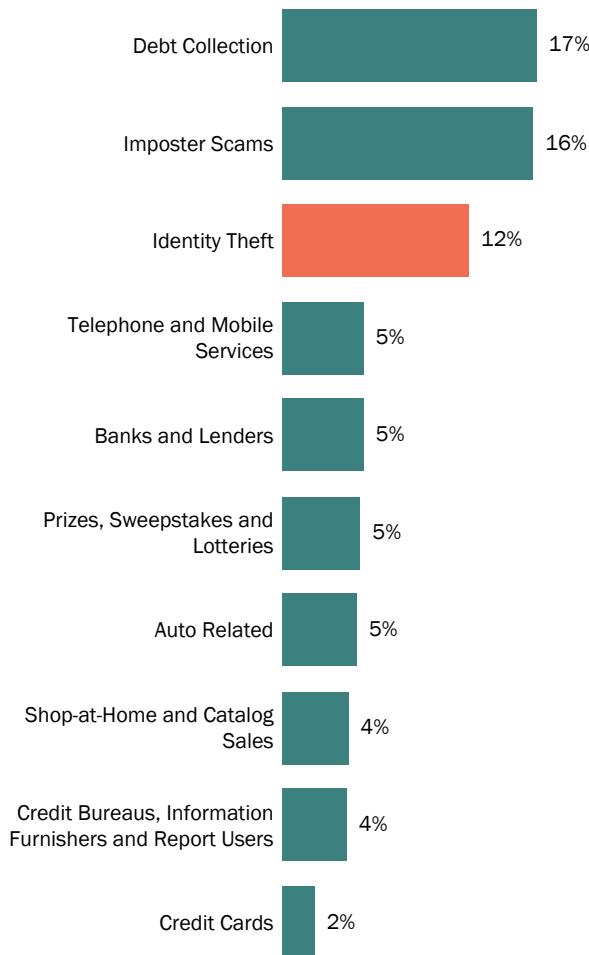
Identity Theft Reports



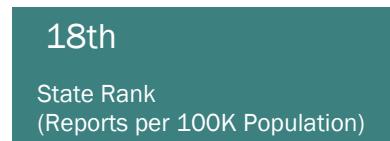
Percentages are based on the total number of relevant 2018 reports from North Dakota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Ohio

Top Ten Report Categories



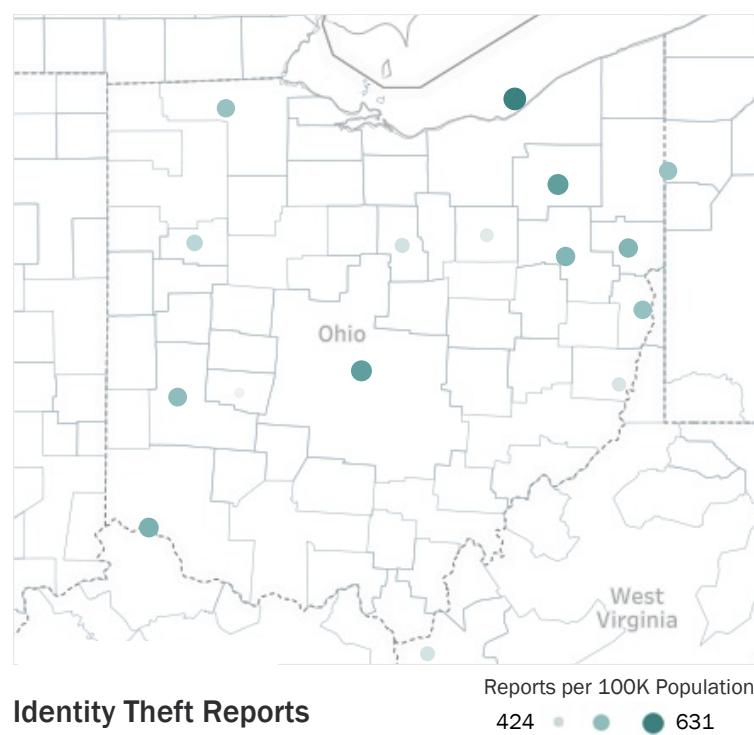
Fraud & Other Reports



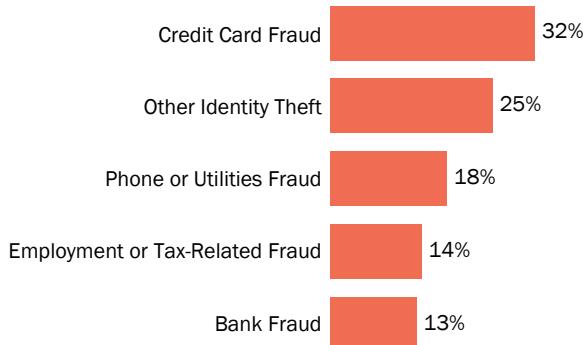
Fraud Losses



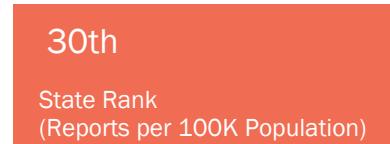
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



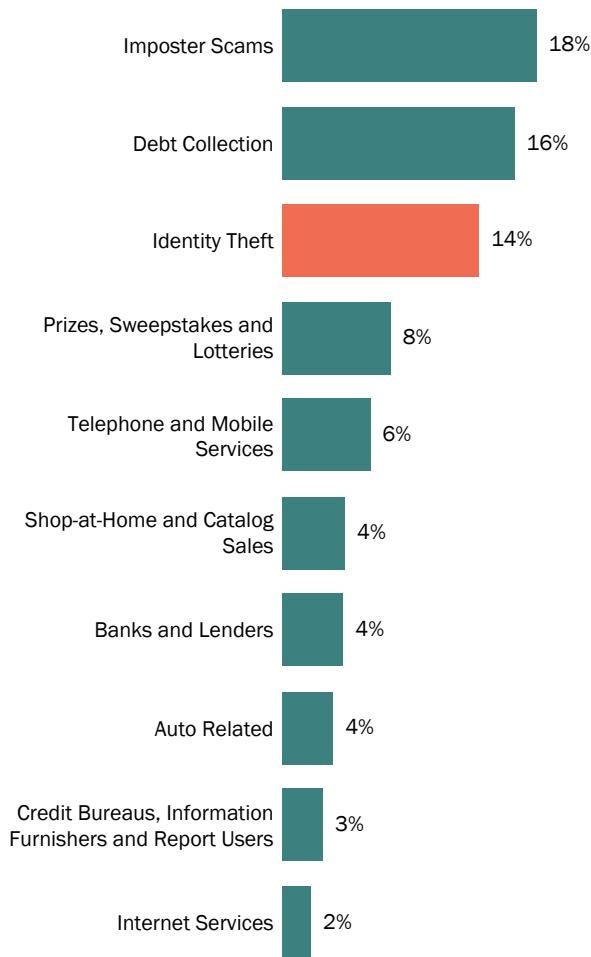
Identity Theft Reports



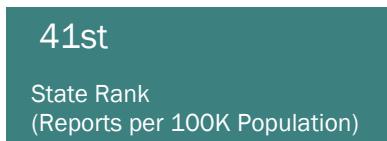
Percentages are based on the total number of relevant 2018 reports from Ohio consumers, as indicated in the chart title. This page excludes reports provided by the Ohio Attorney General. Consumers can report multiple types of identity theft.

Oklahoma

Top Ten Report Categories



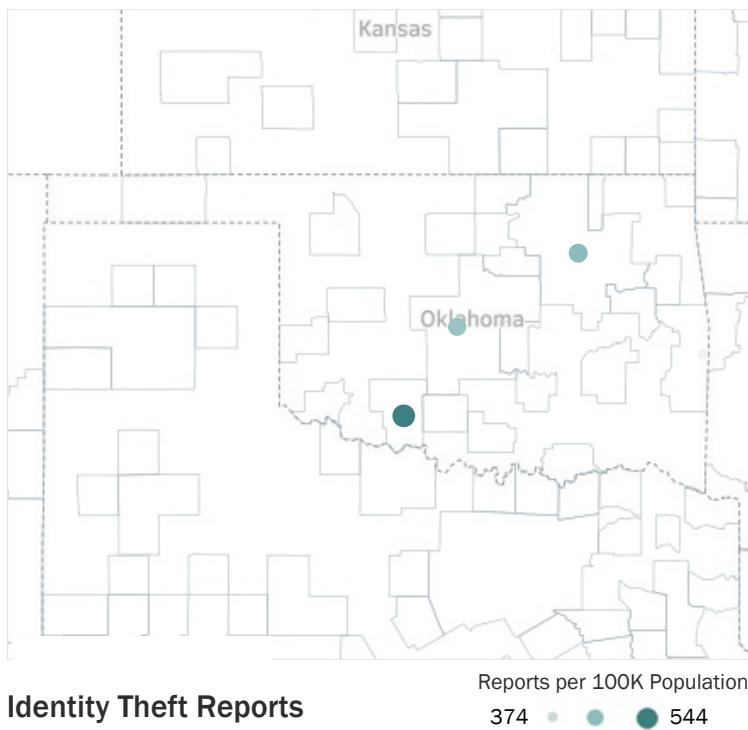
Fraud & Other Reports



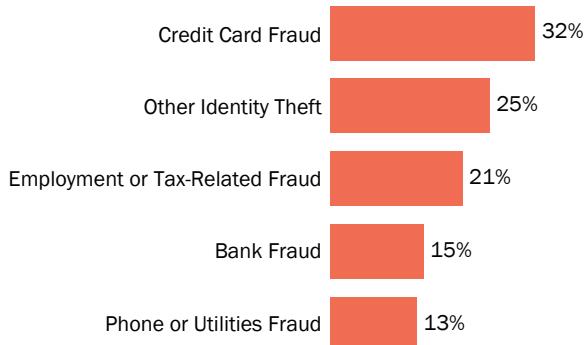
Fraud Losses



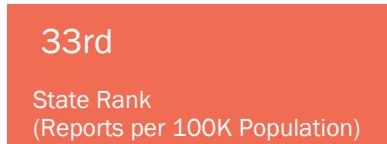
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



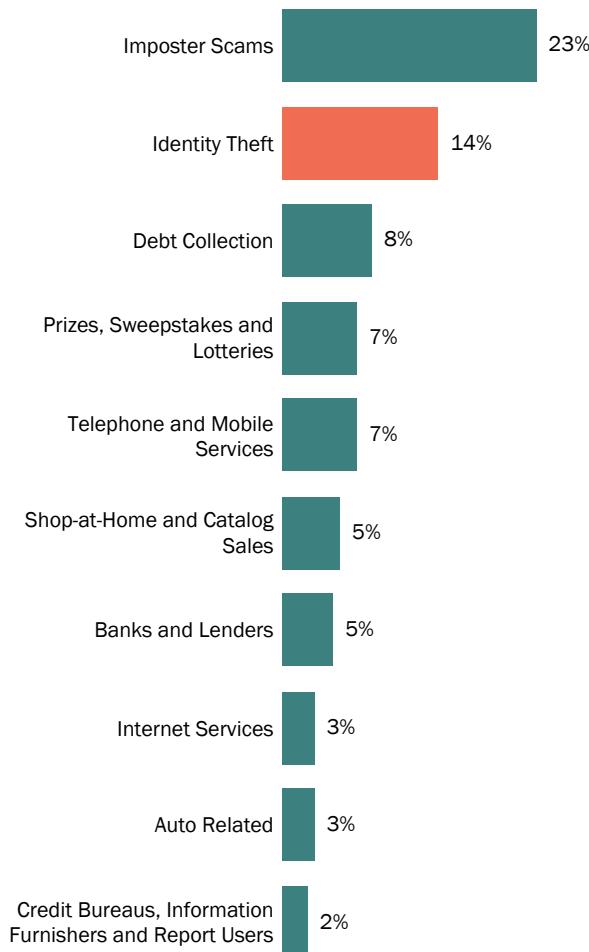
Identity Theft Reports



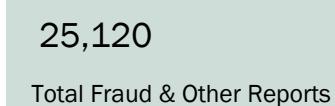
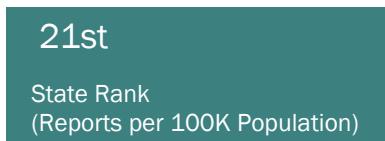
Percentages are based on the total number of relevant 2018 reports from Oklahoma consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Oregon

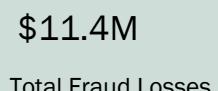
Top Ten Report Categories



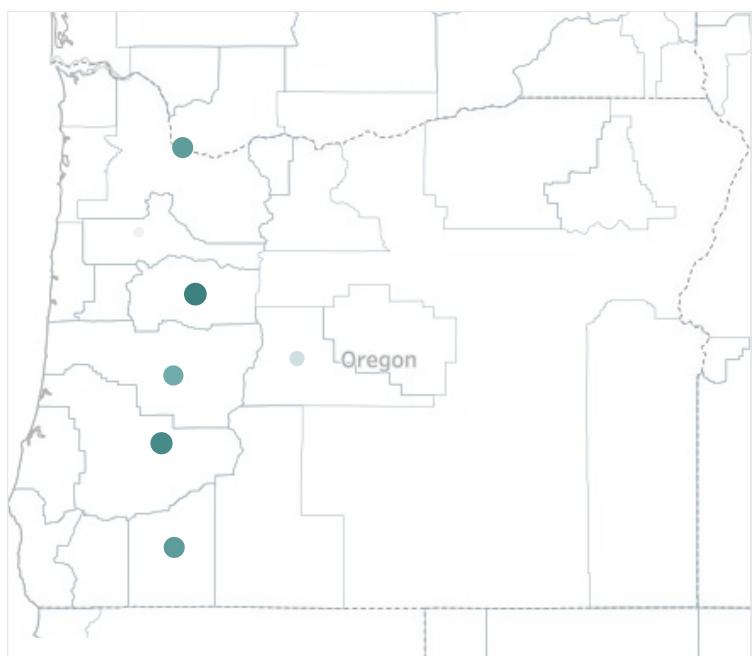
Fraud & Other Reports



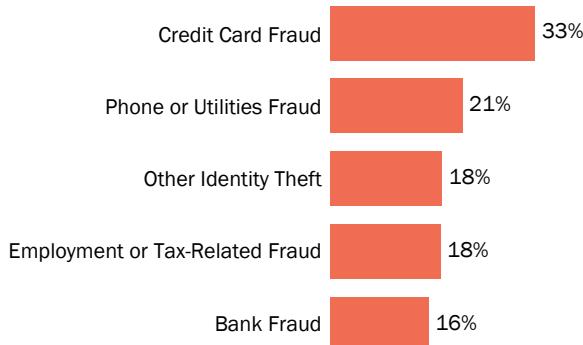
Fraud Losses



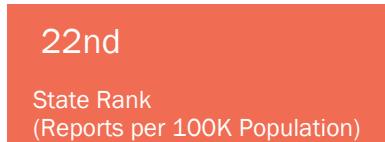
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



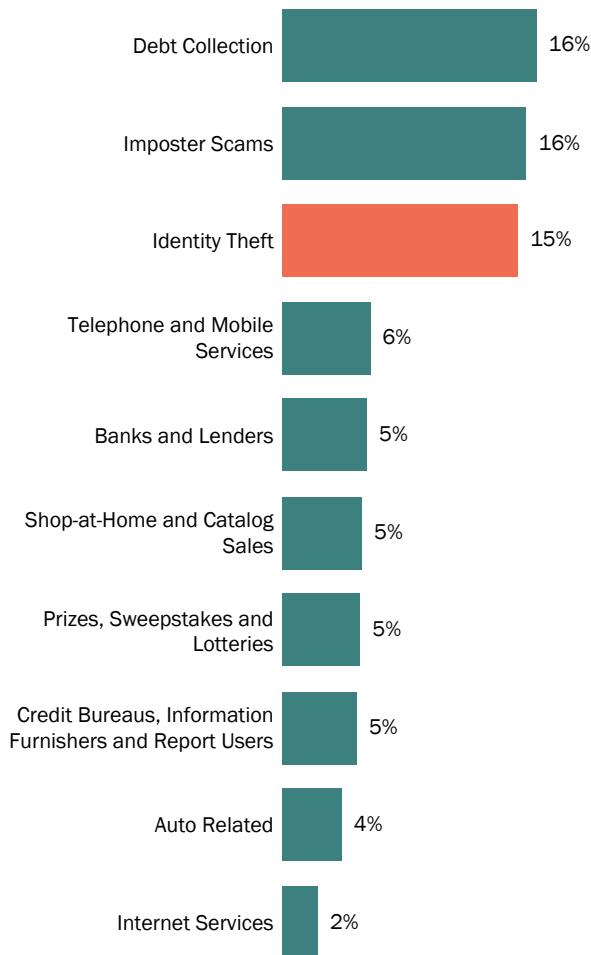
Identity Theft Reports



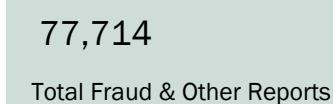
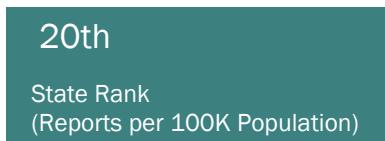
Percentages are based on the total number of relevant 2018 reports from Oregon consumers, as indicated in the chart title. This page excludes reports provided by the Oregon Department of Justice. Consumers can report multiple types of identity theft.

Pennsylvania

Top Ten Report Categories



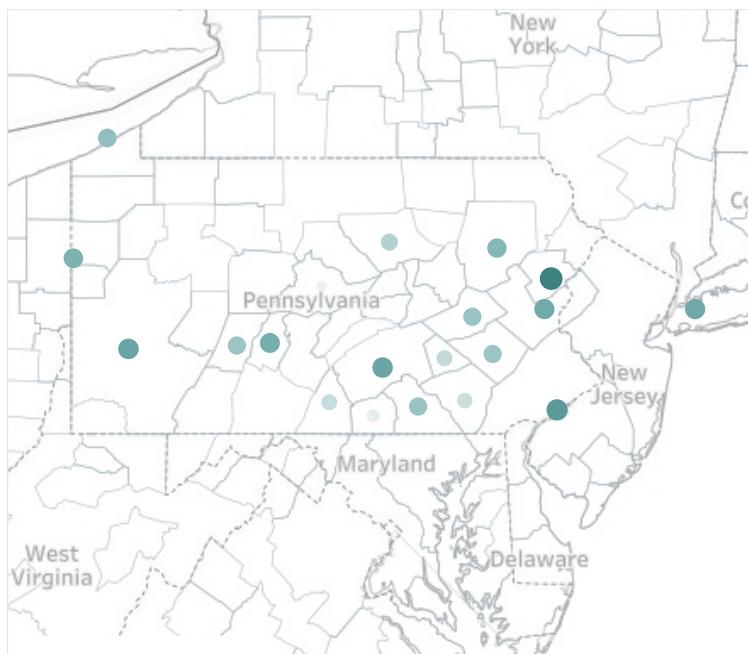
Fraud & Other Reports



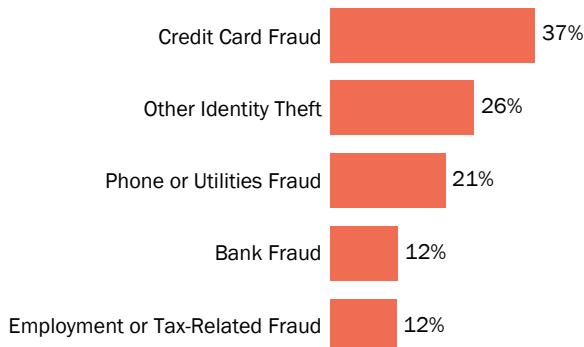
Fraud Losses



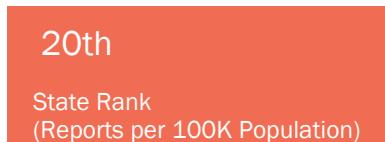
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



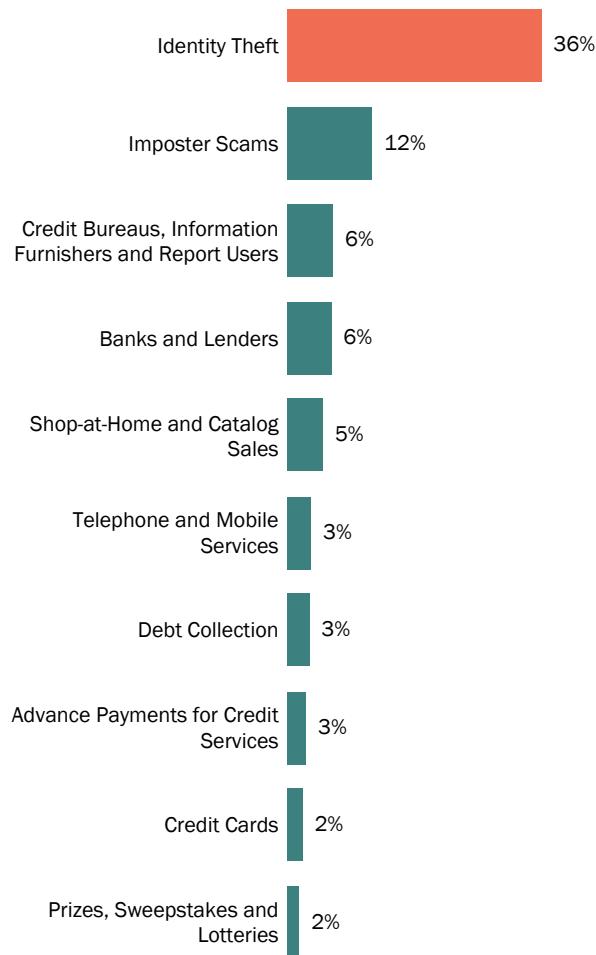
Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Pennsylvania consumers, as indicated in the chart title. This page excludes reports provided by the Pennsylvania Attorney General. Consumers can report multiple types of identity theft.

Puerto Rico

Top Ten Report Categories



Fraud & Other Reports



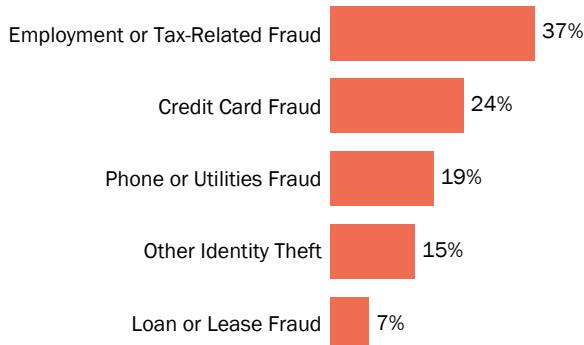
Fraud Losses



Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



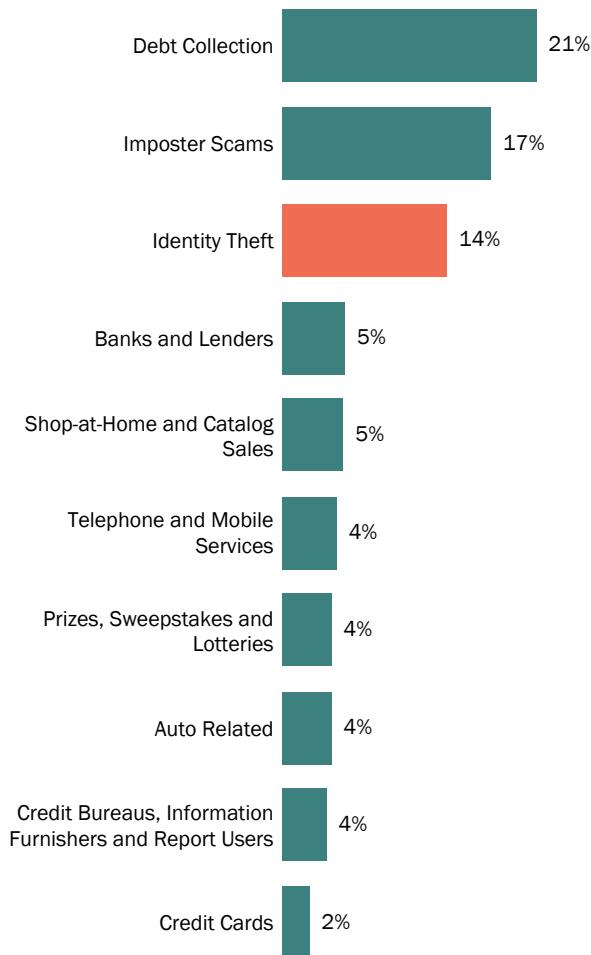
Identity Theft Reports



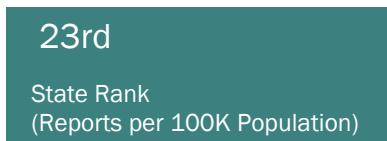
Percentages are based on the total number of relevant 2018 reports from Puerto Rico consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Rhode Island

Top Ten Report Categories



Fraud & Other Reports



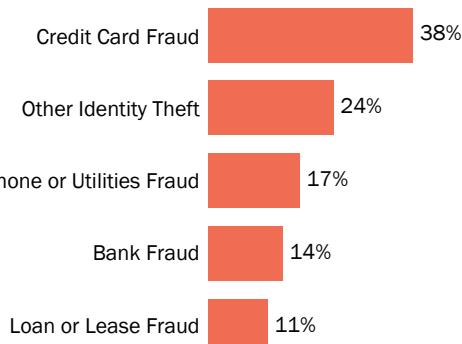
Fraud Losses



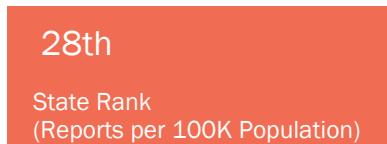
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



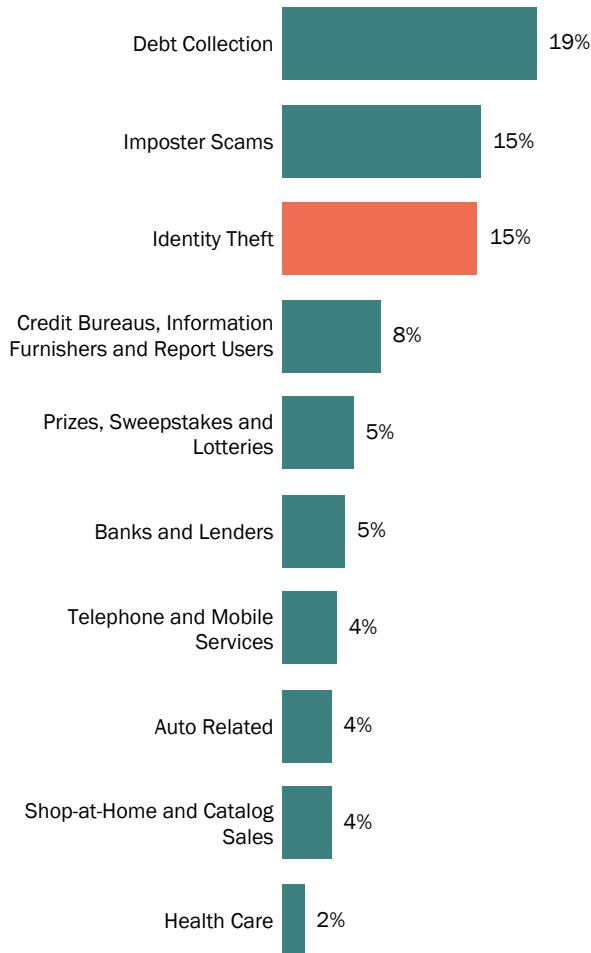
Identity Theft Reports



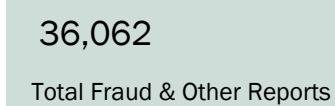
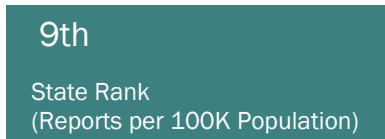
Percentages are based on the total number of relevant 2018 reports from Rhode Island consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

South Carolina

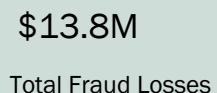
Top Ten Report Categories



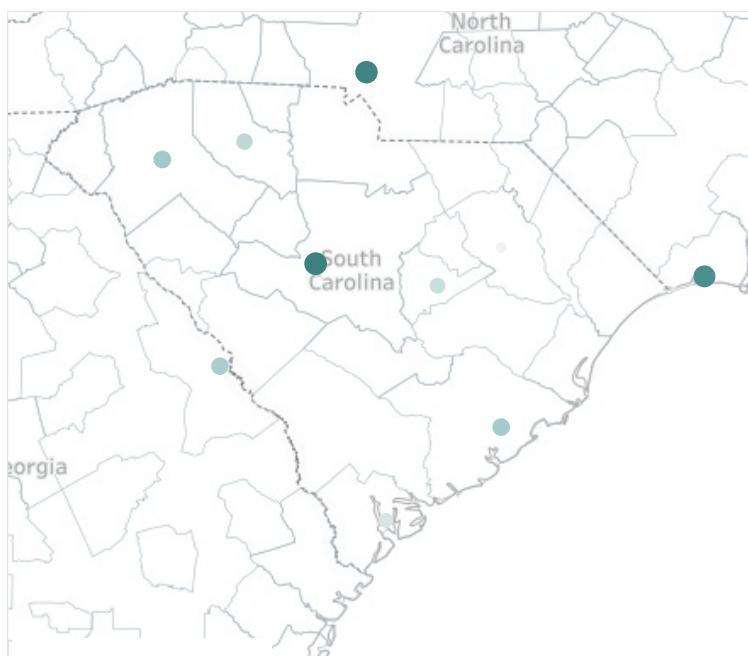
Fraud & Other Reports



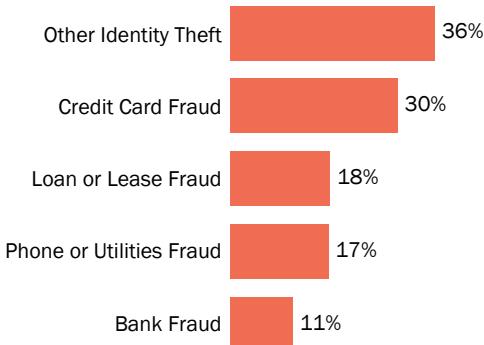
Fraud Losses



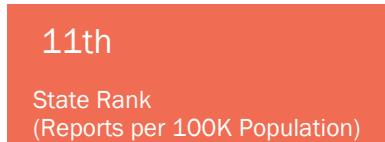
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



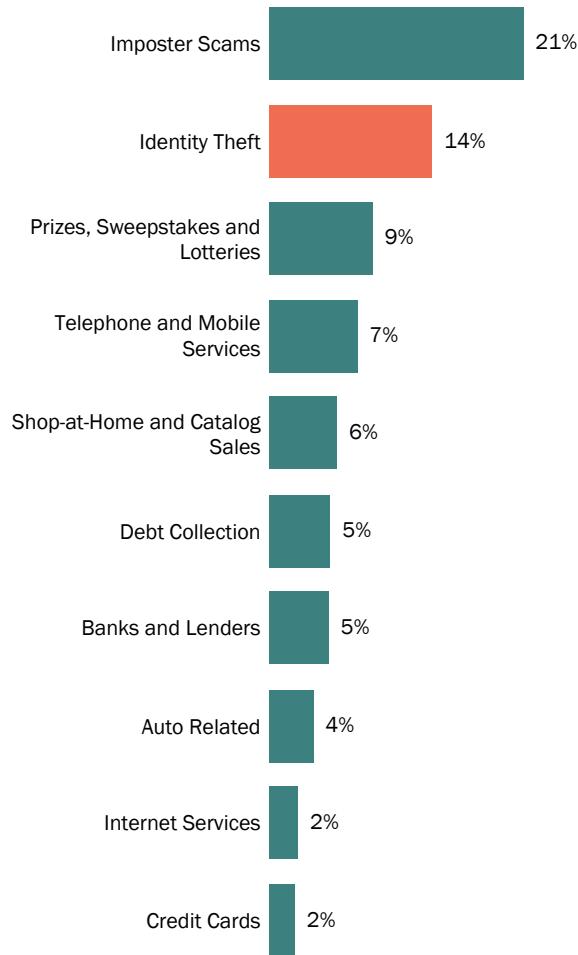
Identity Theft Reports



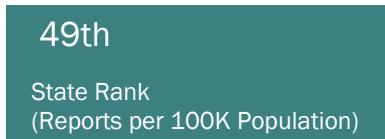
Percentages are based on the total number of relevant 2018 reports from South Carolina consumers, as indicated in the chart title. This page excludes reports provided by the South Carolina Department of Consumer Affairs. Consumers can report multiple types of identity theft.

South Dakota

Top Ten Report Categories



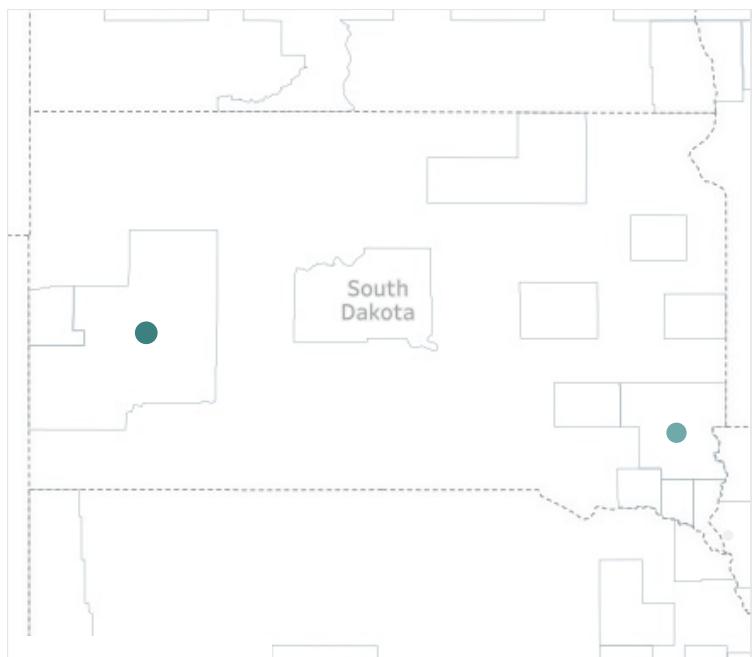
Fraud & Other Reports



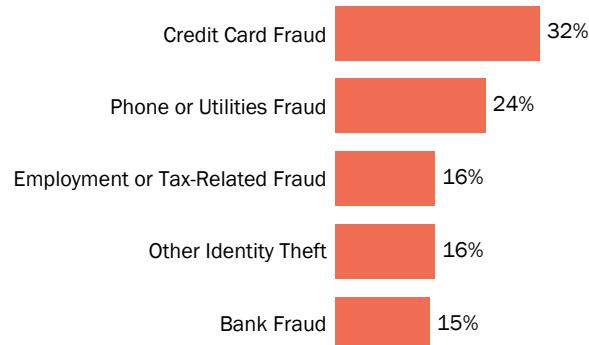
Fraud Losses



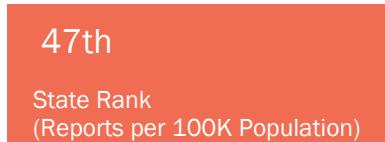
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



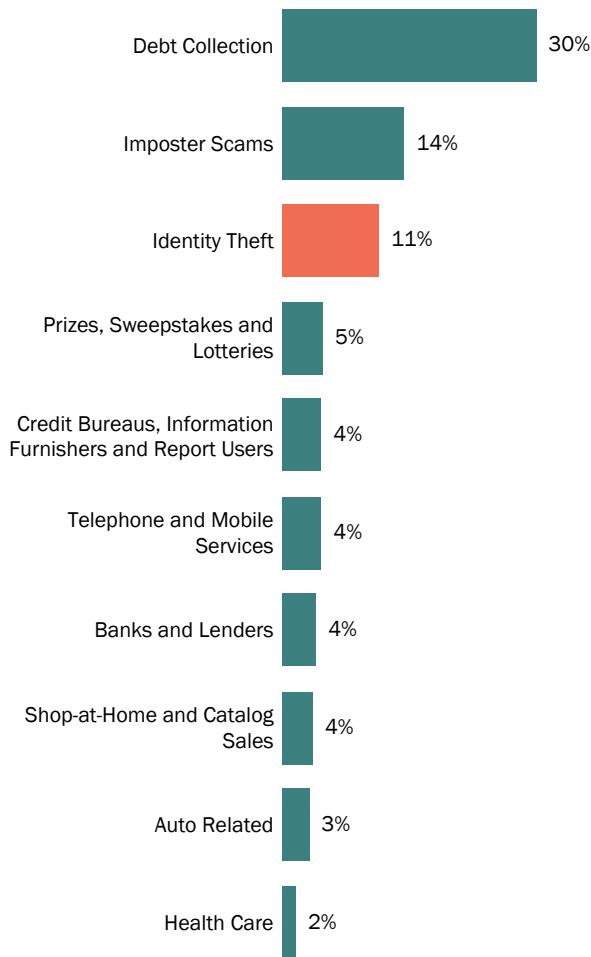
Identity Theft Reports



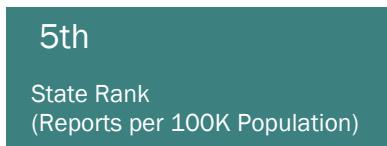
Percentages are based on the total number of relevant 2018 reports from South Dakota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Tennessee

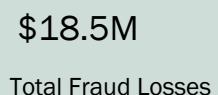
Top Ten Report Categories



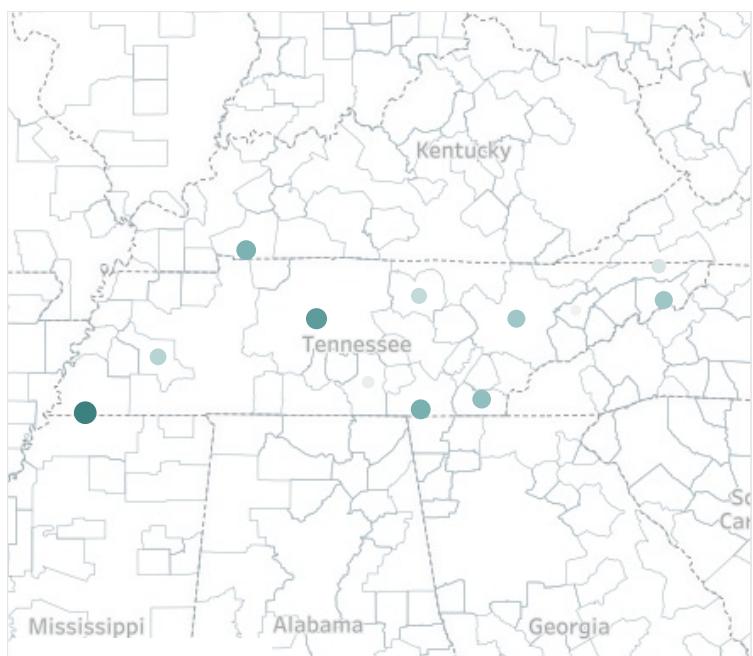
Fraud & Other Reports



Fraud Losses



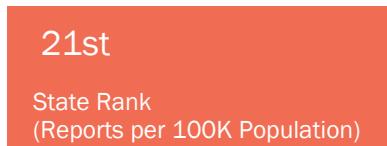
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



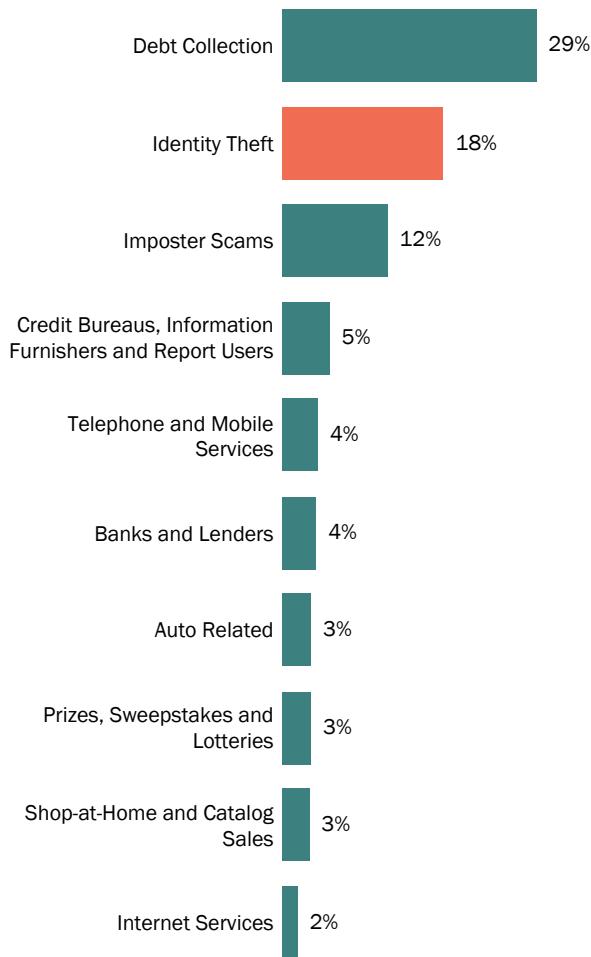
Identity Theft Reports



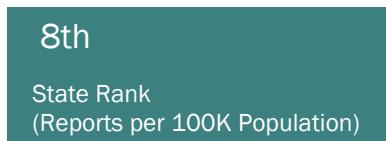
Percentages are based on the total number of relevant 2018 reports from Tennessee consumers, as indicated in the chart title. This page excludes reports provided by the Tennessee Department of Commerce and Insurance, Consumer Affairs Division. Consumers can report multiple types of identity theft.

Texas

Top Ten Report Categories



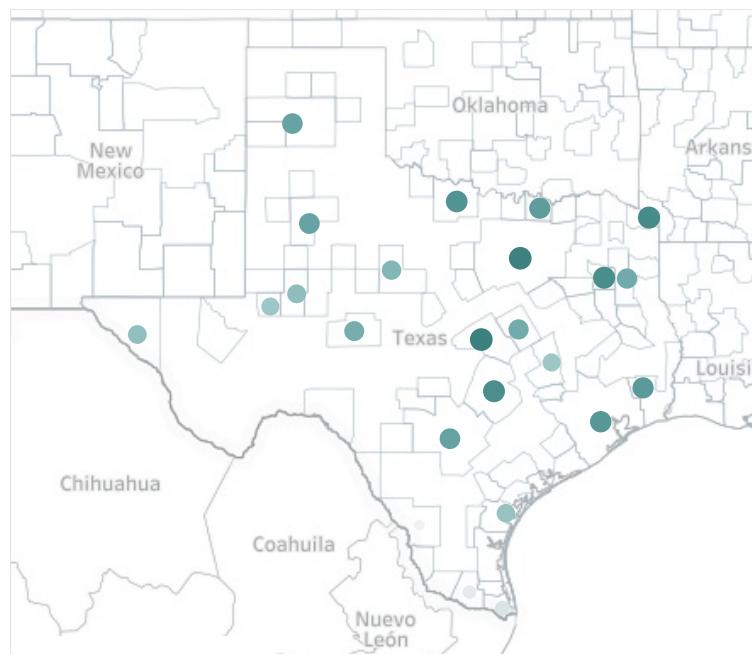
Fraud & Other Reports



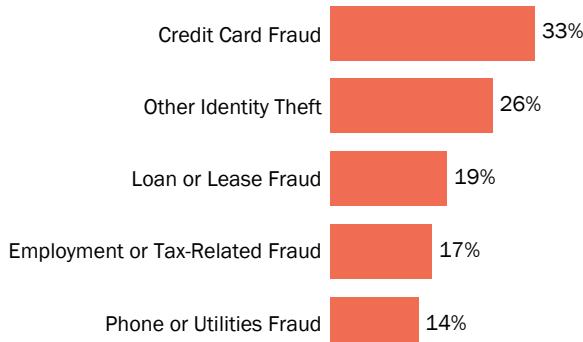
Fraud Losses



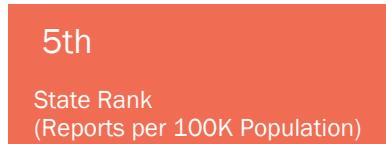
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



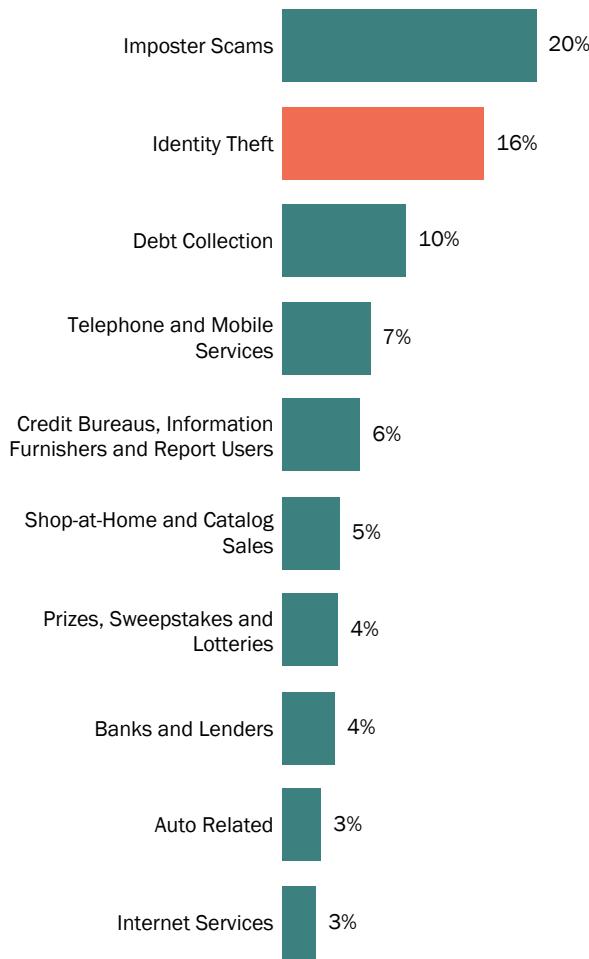
Identity Theft Reports



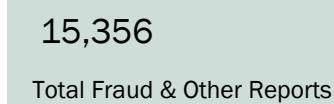
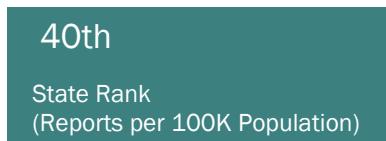
Percentages are based on the total number of relevant 2018 reports from Texas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Utah

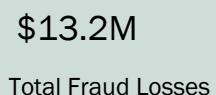
Top Ten Report Categories



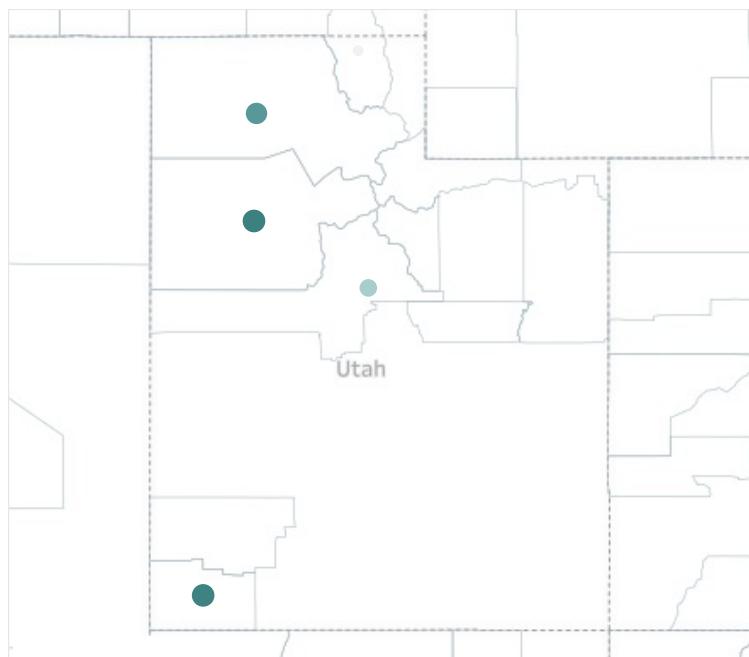
Fraud & Other Reports



Fraud Losses



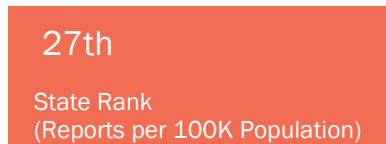
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



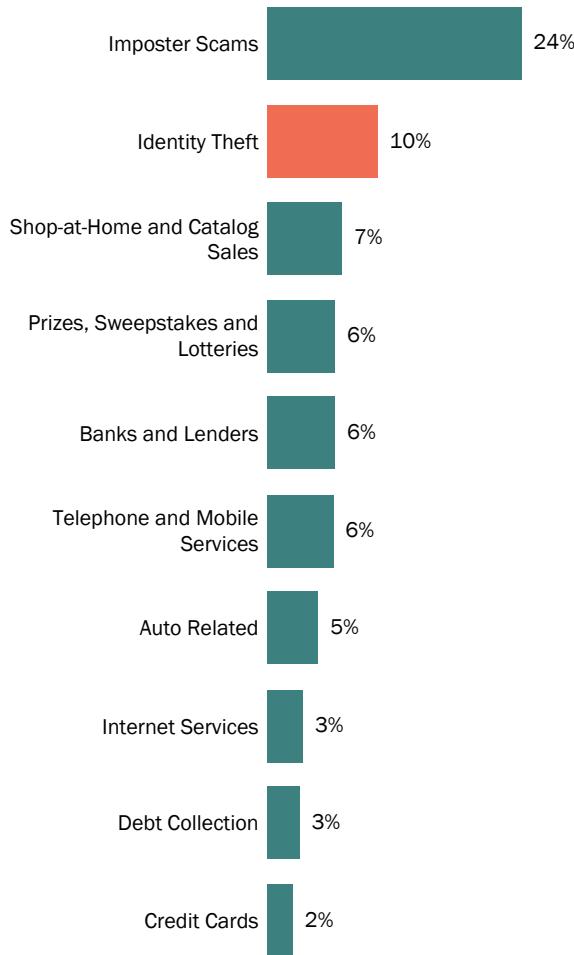
Identity Theft Reports



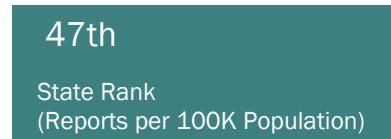
Percentages are based on the total number of relevant 2018 reports from Utah consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Vermont

Top Ten Report Categories



Fraud & Other Reports



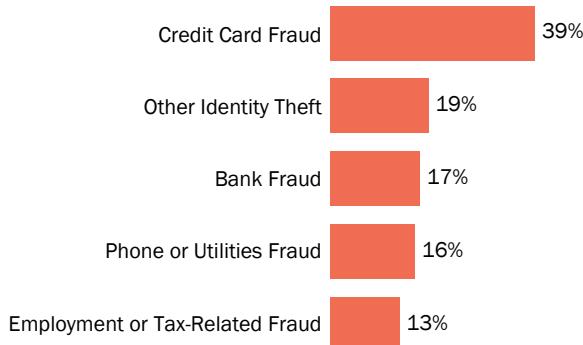
Fraud Losses



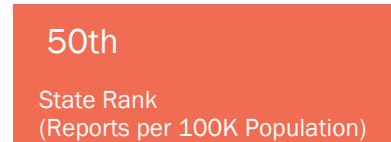
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



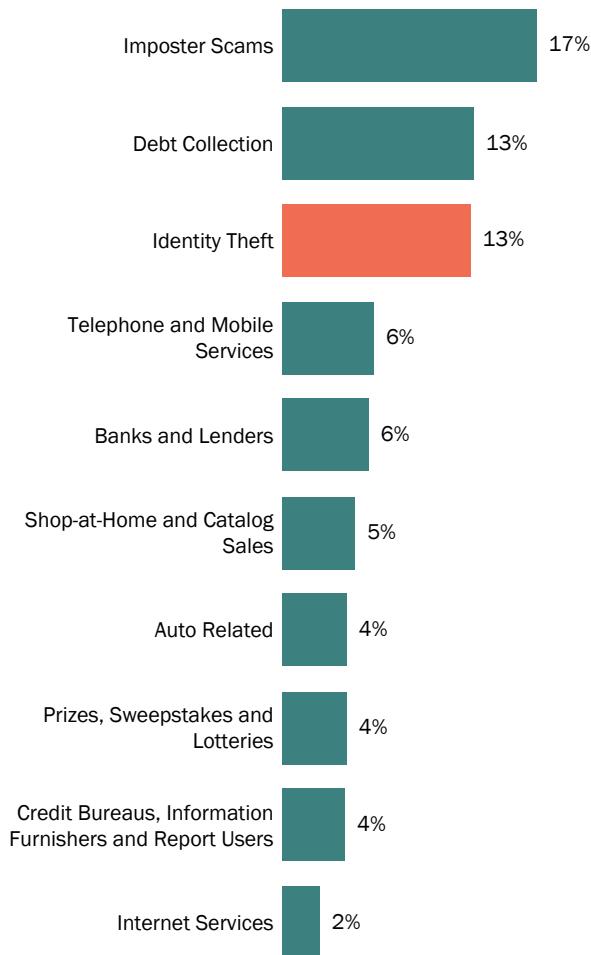
Identity Theft Reports



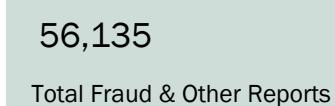
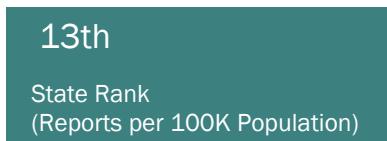
Percentages are based on the total number of relevant 2018 reports from Vermont consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Virginia

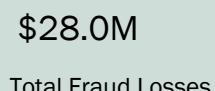
Top Ten Report Categories



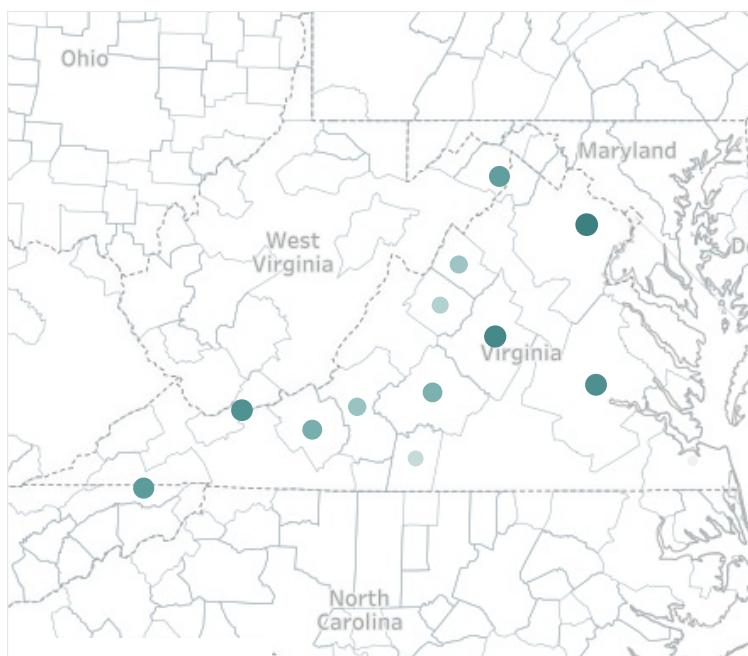
Fraud & Other Reports



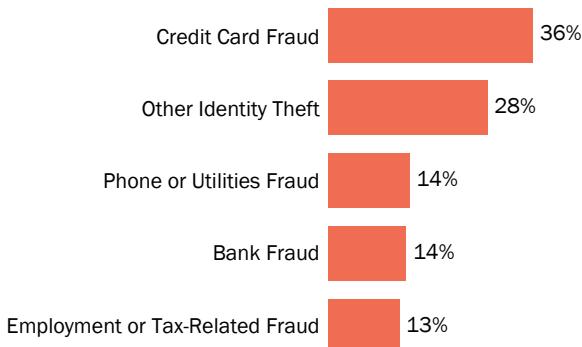
Fraud Losses



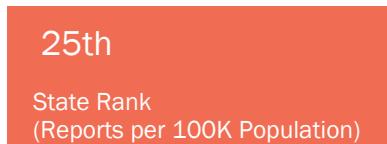
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



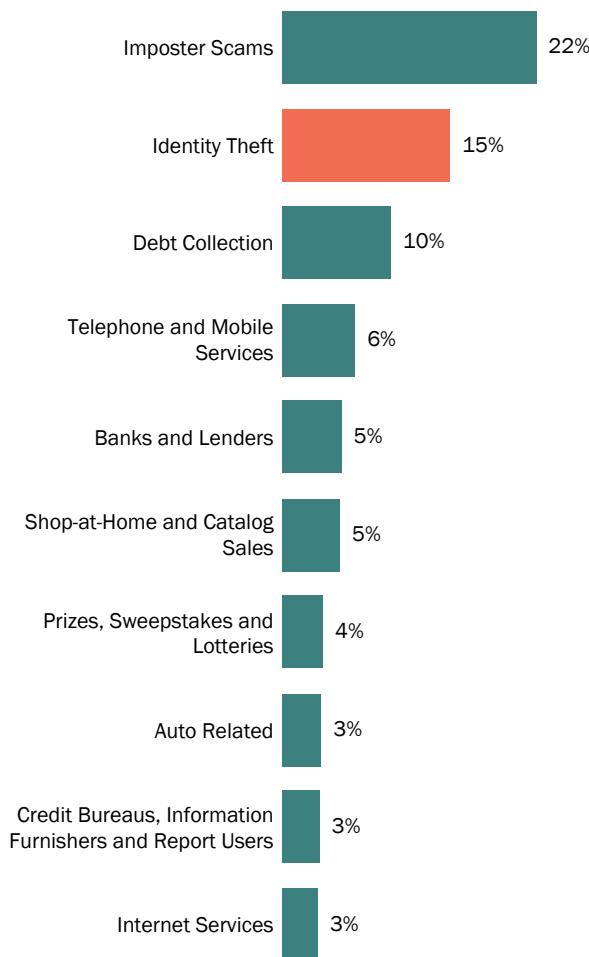
Identity Theft Reports



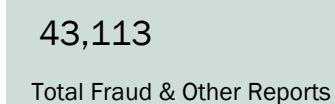
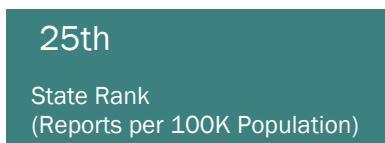
Percentages are based on the total number of relevant 2018 reports from Virginia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Washington

Top Ten Report Categories



Fraud & Other Reports



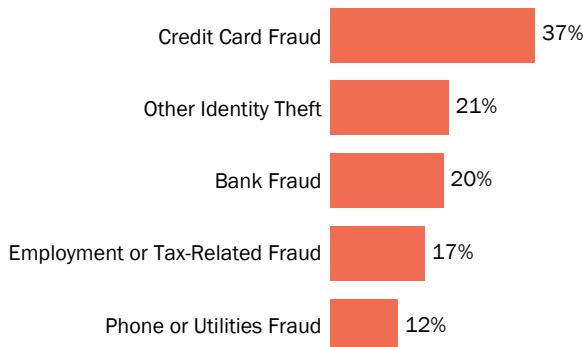
Fraud Losses



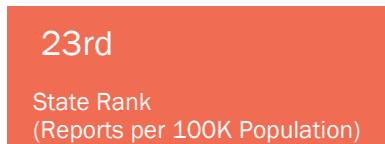
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



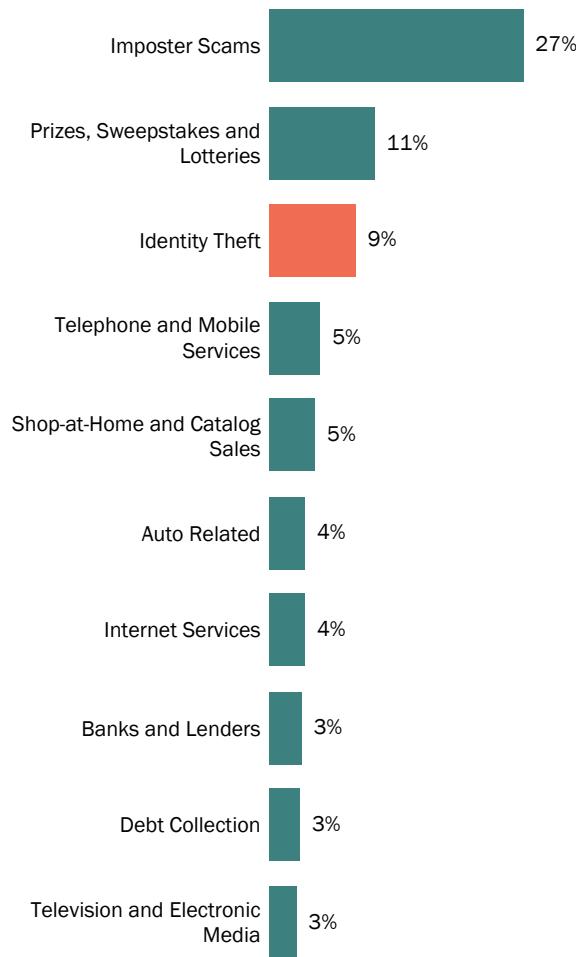
Identity Theft Reports



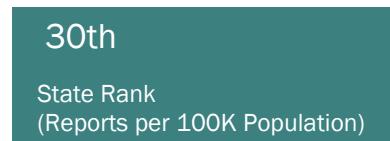
Percentages are based on the total number of relevant 2018 reports from Washington consumers, as indicated in the chart title. This page excludes reports provided by the Washington Attorney General. Consumers can report multiple types of identity theft.

West Virginia

Top Ten Report Categories



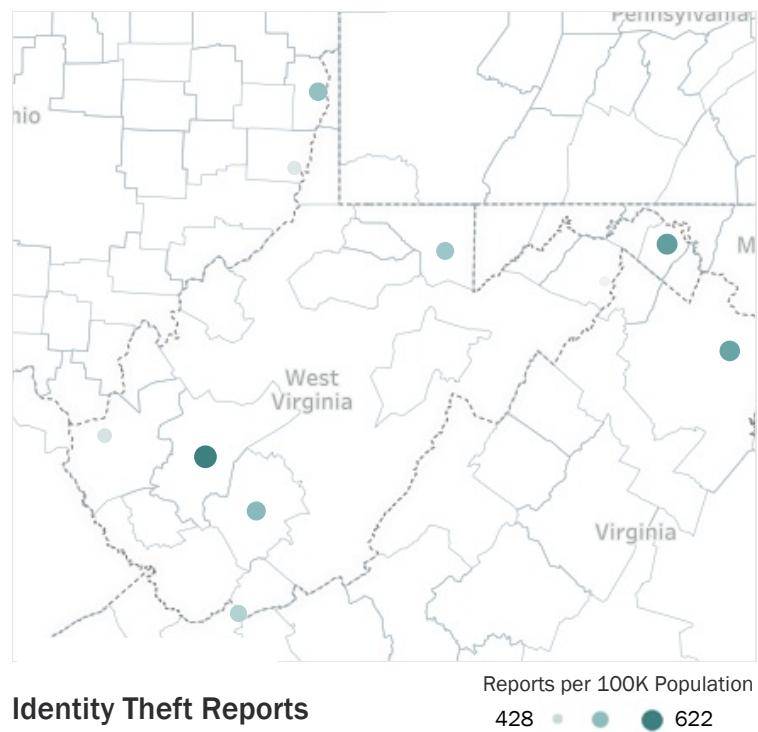
Fraud & Other Reports



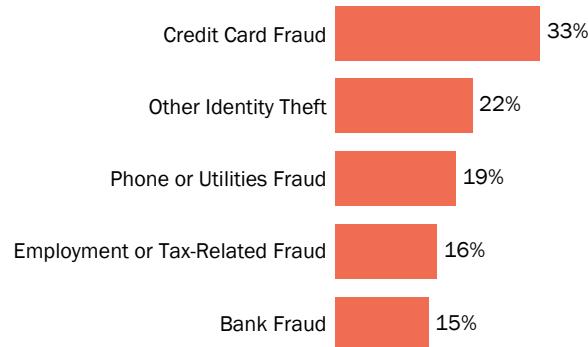
Fraud Losses



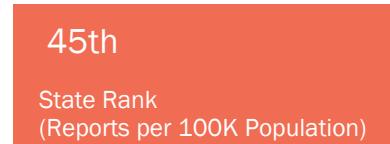
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



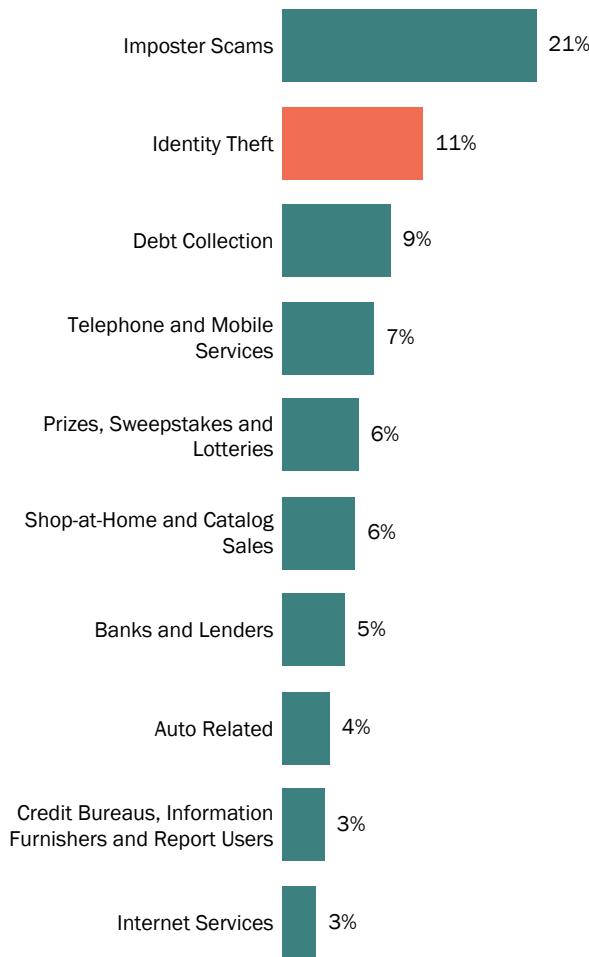
Identity Theft Reports



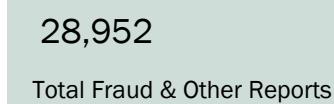
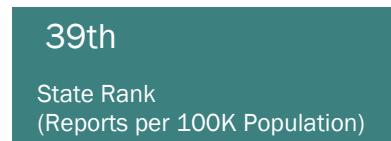
Percentages are based on the total number of relevant 2018 reports from West Virginia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Wisconsin

Top Ten Report Categories



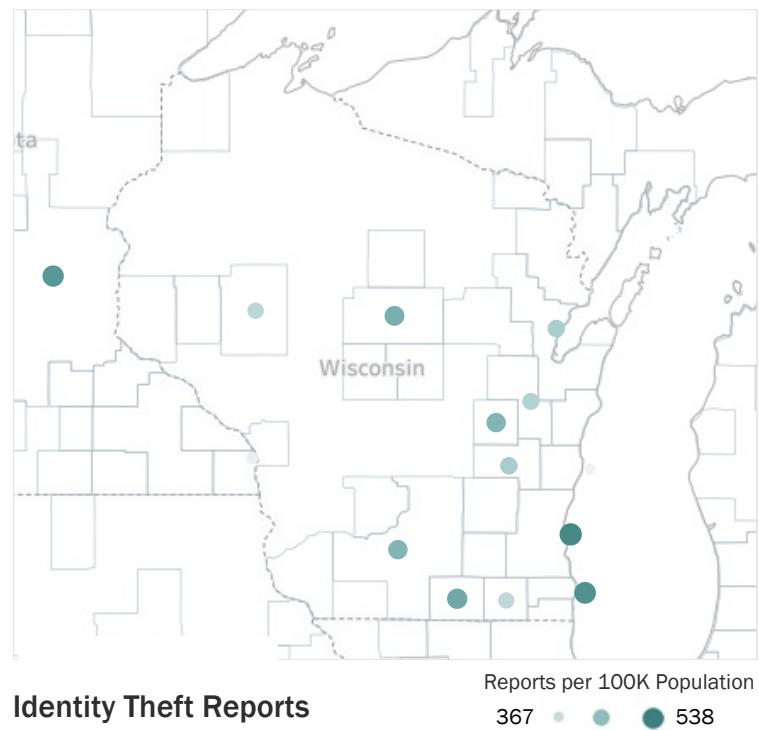
Fraud & Other Reports



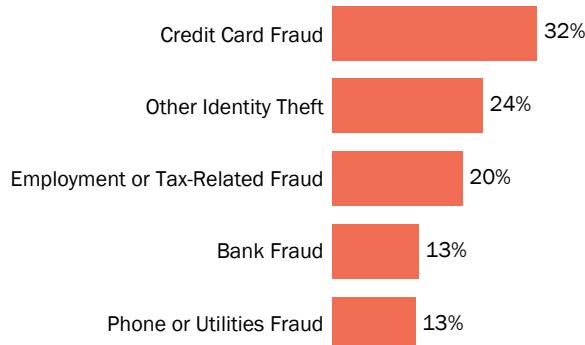
Fraud Losses



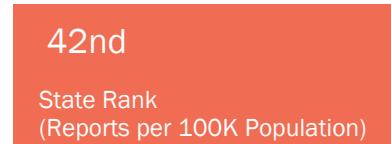
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



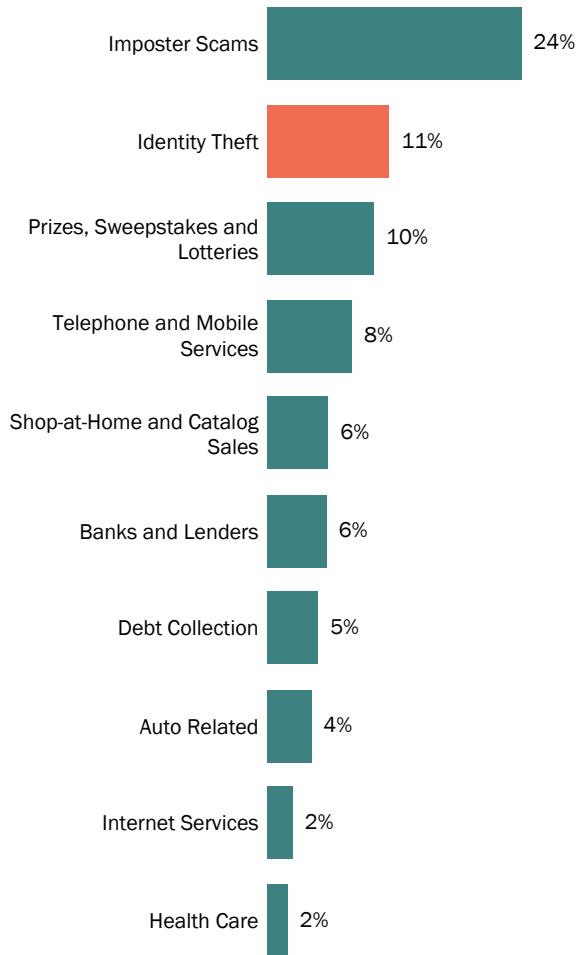
Identity Theft Reports



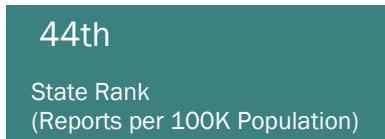
Percentages are based on the total number of relevant 2018 reports from Wisconsin consumers, as indicated in the chart title. This page excludes reports provided by the Wisconsin Department of Agriculture, Trade, and Consumer Protection. Consumers can report multiple types of identity theft.

Wyoming

Top Ten Report Categories



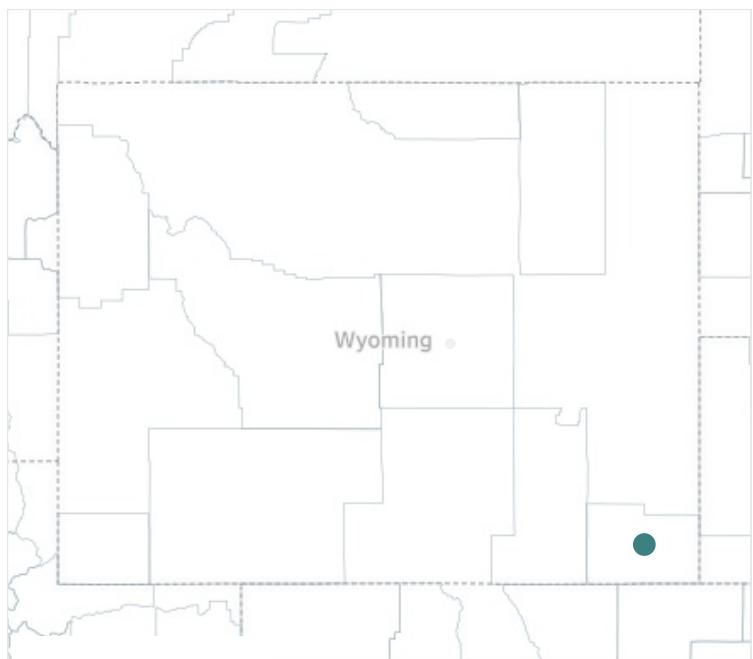
Fraud & Other Reports



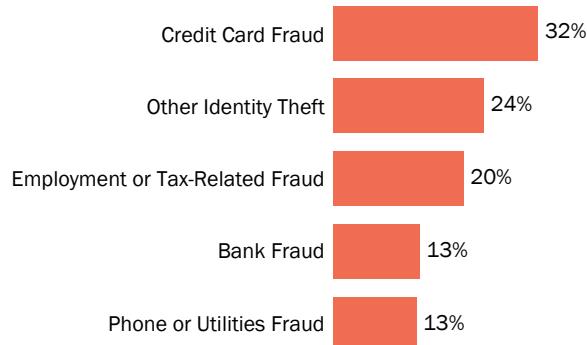
Fraud Losses



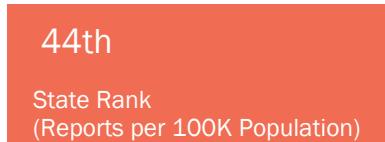
Fraud & Other Reports by Metropolitan Area



Top Identity Theft Types



Identity Theft Reports



Percentages are based on the total number of relevant 2018 reports from Wyoming consumers, as indicated in the chart title. Consumers can report multiple types of identity theft. The identified Metropolitan Areas in Wyoming have a population of 81,000 or more.

Top 50 Metropolitan Areas: Fraud and Other Reports

Rank	Metropolitan Area	Reports per 100K Population	# of Reports
1	Homosassa Springs, FL Metropolitan Statistical Area	1,525	2,190
2	Santa Fe, NM Metropolitan Statistical Area	930	1,382
3	Jacksonville, FL Metropolitan Statistical Area	846	12,502
4	Jackson, MI Metropolitan Statistical Area	827	1,311
5	Atlanta-Sandy Springs-Roswell, GA Metropolitan Statistical Area	824	47,707
6	Prescott, AZ Metropolitan Statistical Area	809	1,825
7	Las Vegas-Henderson-Paradise, NV Metropolitan Statistical Area	786	16,937
8	Columbia, SC Metropolitan Statistical Area	765	6,255
9	Missoula, MT Metropolitan Statistical Area	763	886
10	Deltona-Daytona Beach-Ormond Beach, FL Metropolitan Statistical Area	756	4,823
11	Charlotte-Concord-Gastonia, NC-SC Metropolitan Statistical Area	756	18,695
12	Palm Bay-Melbourne-Titusville, FL Metropolitan Statistical Area	752	4,356
13	Gainesville, FL Metropolitan Statistical Area	748	2,101
14	Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area	748	22,683
15	Miami-Fort Lauderdale-West Palm Beach, FL Metropolitan Statistical Area	734	44,555
16	Myrtle Beach-Conway-North Myrtle Beach, SC-NC Metropolitan Statistical Area	728	3,269
17	Columbus, GA-AL Metropolitan Statistical Area	722	2,228
18	Carbondale-Marion, IL Metropolitan Statistical Area	716	905
19	Orlando-Kissimmee-Sanford, FL Metropolitan Statistical Area	713	17,403
20	Macon-Bibb County, GA Metropolitan Statistical Area	709	1,625
21	Ocala, FL Metropolitan Statistical Area	707	2,469
22	Port St. Lucie, FL Metropolitan Statistical Area	703	3,271
23	Lake Havasu City-Kingman, AZ Metropolitan Statistical Area	700	1,436
24	Sebastian-Vero Beach, FL Metropolitan Statistical Area	697	1,056
25	Dover, DE Metropolitan Statistical Area	696	1,216
26	Punta Gorda, FL Metropolitan Statistical Area	694	1,238
27	Pensacola-Ferry Pass-Brent, FL Metropolitan Statistical Area	682	3,312
28	Phoenix-Mesa-Scottsdale, AZ Metropolitan Statistical Area	681	31,744
29	Lakeland-Winter Haven, FL Metropolitan Statistical Area	673	4,482
30	Sierra Vista-Douglas, AZ Metropolitan Statistical Area	671	844
31	Montgomery, AL Metropolitan Statistical Area	669	2,501
32	Memphis, TN-MS-AR Metropolitan Statistical Area	663	8,903
33	Asheville, NC Metropolitan Statistical Area	661	2,991
34	North Port-Sarasota-Bradenton, FL Metropolitan Statistical Area	661	5,208
35	Cape Coral-Fort Myers, FL Metropolitan Statistical Area	660	4,768
36	East Stroudsburg, PA Metropolitan Statistical Area	658	1,093
37	The Villages, FL Metropolitan Statistical Area	648	803
38	Denver-Aurora-Lakewood, CO Metropolitan Statistical Area	643	18,352
39	Tallahassee, FL Metropolitan Statistical Area	640	2,428
40	Killeen-Temple, TX Metropolitan Statistical Area	638	2,781
41	Rocky Mount, NC Metropolitan Statistical Area	637	939
42	Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area	635	45,901
43	Tucson, AZ Metropolitan Statistical Area	634	6,440
44	Colorado Springs, CO Metropolitan Statistical Area	632	4,504
45	Savannah, GA Metropolitan Statistical Area	631	2,424
46	Cleveland-Elyria, OH Metropolitan Statistical Area	631	12,963
47	Sacramento-Roseville-Arden-Arcade, CA Metropolitan Statistical Area	628	14,414
48	Spokane-Spokane Valley, WA Metropolitan Statistical Area	626	3,487
49	Charleston, WV Metropolitan Statistical Area	622	1,355
50	Fayetteville, NC Metropolitan Statistical Area	620	2,359

Metropolitan Areas are defined by the Office of Management and Budget, and population estimates are based on 2016 U.S. Census figures. Metropolitan Areas are ranked based on the number of reports per 100,000 population. Reports exclude state-specific data contributor reports.

Top 50 Metropolitan Areas: Identity Theft Reports

Rank	Metropolitan Area	Reports per 100K Population	# of Reports
1	Macon-Bibb County, GA Metropolitan Statistical Area	321	736
2	Columbus, GA-AL Metropolitan Statistical Area	308	950
3	Atlanta-Sandy Springs-Roswell, GA Metropolitan Statistical Area	292	16,902
4	Warner Robins, GA Metropolitan Statistical Area	280	532
5	Miami-Fort Lauderdale-West Palm Beach, FL Metropolitan Statistical Area	274	16,617
6	Los Angeles-Long Beach-Anaheim, CA Metropolitan Statistical Area	258	34,334
7	Las Vegas-Henderson-Paradise, NV Metropolitan Statistical Area	232	5,005
8	Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area	226	16,342
9	Memphis, TN-MS-AR Metropolitan Statistical Area	218	2,929
10	Bakersfield, CA Metropolitan Statistical Area	208	1,841
11	Houston-The Woodlands-Sugar Land, TX Metropolitan Statistical Area	196	13,300
12	Detroit-Warren-Dearborn, MI Metropolitan Statistical Area	195	8,395
13	Orlando-Kissimmee-Sanford, FL Metropolitan Statistical Area	193	4,707
14	Brownsville-Harlingen, TX Metropolitan Statistical Area	188	793
15	Fresno, CA Metropolitan Statistical Area	186	1,823
16	Sumter, SC Metropolitan Statistical Area	185	199
17	Columbia, SC Metropolitan Statistical Area	183	1,497
18	Ann Arbor, MI Metropolitan Statistical Area	178	650
19	Wichita Falls, TX Metropolitan Statistical Area	178	268
20	Stockton-Lodi, CA Metropolitan Statistical Area	177	1,297
21	San Jose-Sunnyvale-Santa Clara, CA Metropolitan Statistical Area	176	3,484
22	San Francisco-Oakland-Hayward, CA Metropolitan Statistical Area	168	7,863
23	Vallejo-Fairfield, CA Metropolitan Statistical Area	167	737
24	Riverside-San Bernardino-Ontario, CA Metropolitan Statistical Area	161	7,307
25	Lakeland-Winter Haven, FL Metropolitan Statistical Area	158	1,055
26	Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area	157	4,770
27	New Orleans-Metairie, LA Metropolitan Statistical Area	155	1,962
28	Sebastian-Vero Beach, FL Metropolitan Statistical Area	154	233
29	Montgomery, AL Metropolitan Statistical Area	152	569
30	Savannah, GA Metropolitan Statistical Area	152	582
31	Tallahassee, FL Metropolitan Statistical Area	150	570
32	Sacramento-Roseville-Arden-Arcade, CA Metropolitan Statistical Area	149	3,430
33	Charlotte-Concord-Gastonia, NC-SC Metropolitan Statistical Area	149	3,691
34	Jacksonville, FL Metropolitan Statistical Area	149	2,204
35	Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area	149	9,033
36	Killeen-Temple, TX Metropolitan Statistical Area	149	648
37	San Diego-Carlsbad, CA Metropolitan Statistical Area	148	4,911
38	Chicago-Naperville-Elgin, IL-IN-WI Metropolitan Statistical Area	147	13,949
39	Fayetteville, NC Metropolitan Statistical Area	145	551
40	New York-Newark-Jersey City, NY-NJ-PA Metropolitan Statistical Area	144	29,086
41	Waco, TX Metropolitan Statistical Area	144	381
42	Port St. Lucie, FL Metropolitan Statistical Area	143	664
43	Dover, DE Metropolitan Statistical Area	141	247
44	Hilton Head Island-Bluffton-Beaufort, SC Metropolitan Statistical Area	140	297
45	Modesto, CA Metropolitan Statistical Area	140	760
46	Phoenix-Mesa-Scottsdale, AZ Metropolitan Statistical Area	140	6,509
47	Raleigh, NC Metropolitan Statistical Area	138	1,802
48	Austin-Round Rock, TX Metropolitan Statistical Area	137	2,827
49	Charleston-North Charleston, SC Metropolitan Statistical Area	136	1,038
50	Naples-Immokalee-Marco Island, FL Metropolitan Statistical Area	136	496

Metropolitan Areas are defined by the Office of Management and Budget, and population estimates are based on 2016 U.S. Census figures. Metropolitan Areas are ranked based on the number of reports per 100,000 population.

Appendix A1: The Consumer Sentinel Network

Consumer Sentinel Network

The Consumer Sentinel Network is a free, online database of consumer reports available only to law enforcement. It includes reports about identity theft, fraud, financial transactions, debt collection, and credit reports, among other subjects. The Consumer Sentinel Network is based on the premise that sharing information can make law enforcement even more effective. To that end, the Consumer Sentinel Network provides law enforcement members with access to consumer reports provided directly to the FTC, as well as to reports shared by other data contributors.

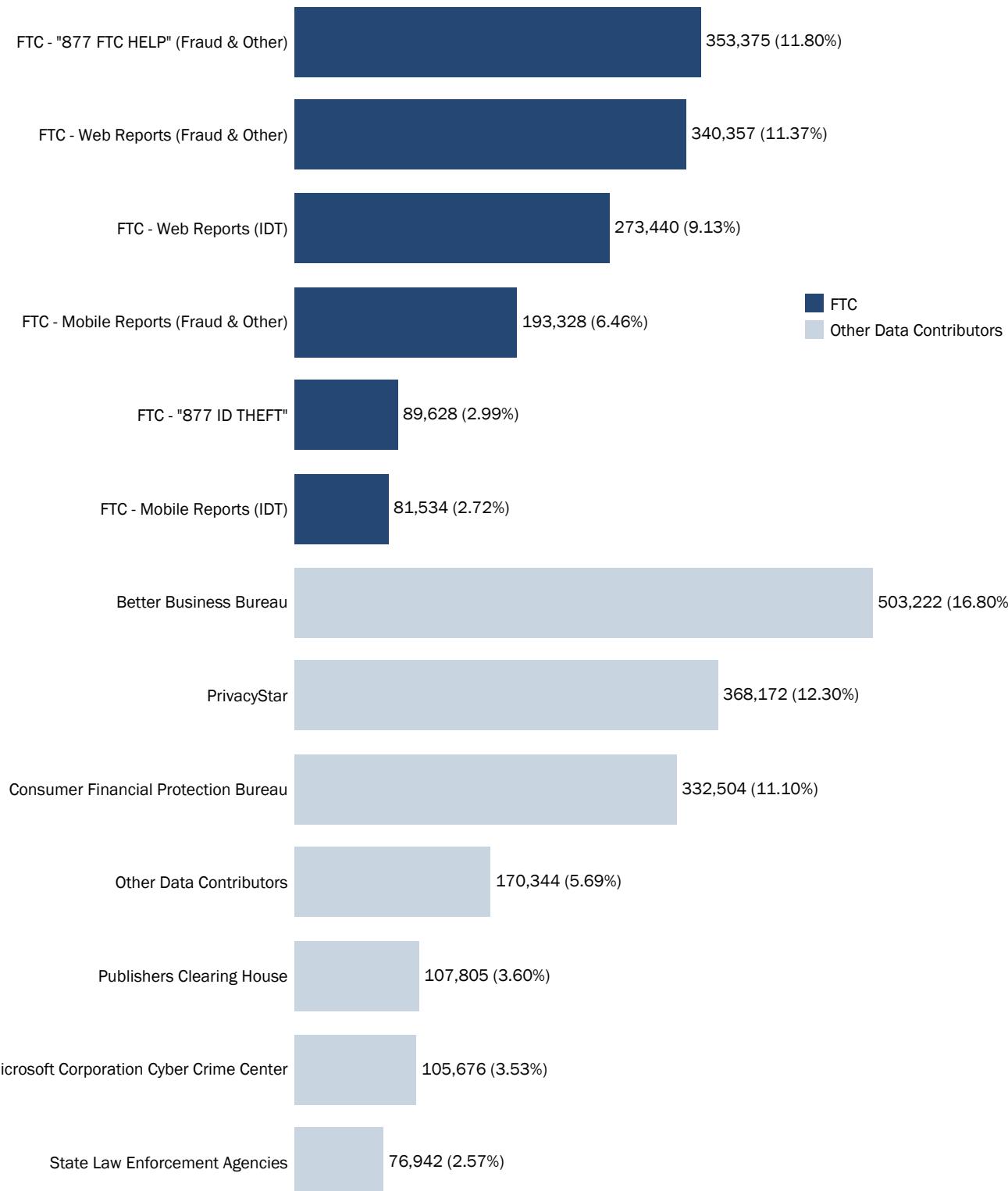
IdentityTheft.gov

[IdentityTheft.gov](#) is the federal government's one-stop resource for identity theft victims. People can use IdentityTheft.gov to report identity theft to the Federal Trade Commission and get a step-by-step personal recovery plan. The site will also create an Identity Theft Report victims can use to clear their credit files of fraudulent information resulting from the identity theft. IdentityTheft.gov has detailed advice for more than 30 types of identity theft, and also is available in Spanish at [Robodelidentidad.gov](#). When people use IdentityTheft.gov, their report becomes part of the Consumer Sentinel Network database and is available to the Network's law enforcement members.

Econsumer.gov

[Econsumer.gov](#) was created in April 2001 to gather and share cross-border e-commerce reports, to respond to the challenges of multinational internet fraud, and to improve consumer confidence in e-commerce. Today, consumer protection agencies in 36 countries participate in econsumer.gov. Through econsumer.gov, consumers can file cross-border consumer reports online and learn other steps to take to combat fraud. The website is available in English, French, German, Japanese, Korean, Polish, Spanish, and Turkish. The reports into econsumer.gov are accessible to Consumer Sentinel members and certified foreign law enforcement agencies.

Appendix A2: Major Data Contributors



Percentages are based on the total number of 2018 Sentinel reports (2,994,483). Where appropriate, the type of report provided by the organization is indicated in parenthesis.

Appendix A3: Data Contributors

FTC

Data Contributor	2016		2017		2018	
	# of Reports	%	# of Reports	%	# of Reports	%
FTC - "877 FTC HELP" (Fraud & Other)	287,363	9.43%	301,091	10.47%	353,375	11.80%
FTC - Web Reports (Fraud & Other)	325,256	10.67%	305,616	10.63%	340,357	11.37%
FTC - Web Reports (IDT)	234,596	7.70%	206,347	7.18%	273,440	9.13%
FTC - Mobile Reports (Fraud & Other)	115,845	3.80%	132,043	4.59%	193,328	6.46%
FTC - "877 ID THEFT"	119,179	3.91%	103,200	3.59%	89,628	2.99%
FTC - Mobile Reports (IDT)	44,892	1.47%	61,487	2.14%	81,534	2.72%

Top Data Contributors

Data Contributor	2016		2017		2018	
	# of Reports	%	# of Reports	%	# of Reports	%
Better Business Bureau	470,434	15.44%	452,261	15.73%	503,222	16.80%
PrivacyStar	756,382	24.82%	518,481	18.03%	368,172	12.30%
Consumer Financial Protection Bureau	244,873	8.04%	300,779	10.46%	332,504	11.10%
Publishers Clearing House	126,080	4.14%	117,729	4.09%	107,805	3.60%
Microsoft Corporation Cyber Crime Center			111,610	3.88%	105,676	3.53%

Other Data Contributors

Data Contributor	2016		2017		2018	
	# of Reports	%	# of Reports	%	# of Reports	%
MoneyGram International & Western Union Money Transfer	110,189	3.62%	84,970	2.96%	76,403	2.55%
U.S. Department of Education	7,804	0.26%	21,747	0.76%	27,683	0.92%
U.S. Department of the Treasury, Internal Revenue Service	47,480	1.56%	22,435	0.78%	24,585	0.82%
U.S. Postal Inspection Service	31,442	1.03%	29,880	1.04%	16,930	0.57%
Green Dot	1,943	0.06%	5,645	0.20%	6,486	0.22%
AARP Fraud Watch Network					5,638	0.19%
National Consumer League	6,632	0.22%	3,634	0.13%	4,203	0.14%
Others	5,543	0.18%	4,478	0.16%	3,458	0.12%
Scam Detector	3,288	0.11%	4,556	0.16%	3,364	0.11%
Canada, Competition Bureau	350	0.01%	269	0.01%	1,594	0.05%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483).

Appendix A3: Data Contributors

State Law Enforcement Agencies

Data Contributor	2016		2017		2018	
	# of Reports	%	# of Reports	%	# of Reports	%
Ohio, Attorney General	16,230	0.53%	12,995	0.45%	19,387	0.65%
Pennsylvania, Attorney General	6,516	0.21%	9,284	0.32%	9,953	0.33%
North Carolina, Department of Justice	12,773	0.42%	8,533	0.30%	9,917	0.33%
Washington, Attorney General	10,220	0.34%	10,485	0.36%	8,549	0.29%
Maine, Attorney General	7,385	0.24%	5,936	0.21%	4,519	0.15%
Wisconsin, Department of Agriculture, Trade, and Consumer Protection	5,737	0.19%	6,098	0.21%	3,855	0.13%
Indiana, Attorney General	4,800	0.16%	3,552	0.12%	3,413	0.11%
Nebraska, Attorney General	4,128	0.14%	4,229	0.15%	3,130	0.10%
New York, Attorney General	9,847	0.32%	11,142	0.39%	2,803	0.09%
South Carolina, Department of Consumer Affairs	1,762	0.06%	1,808	0.06%	2,550	0.09%
Michigan, Attorney General	3,271	0.11%	3,201	0.11%	2,282	0.08%
Louisiana, Attorney General	2,037	0.07%	1,554	0.05%	1,471	0.05%
Oregon, Department of Justice	2,767	0.09%	1,979	0.07%	1,426	0.05%
Tennessee, Department of Commerce and Insurance, Consumer Affairs Division	1,585	0.05%	1,553	0.05%	1,411	0.05%
Colorado, Attorney General	868	0.03%	700	0.02%	676	0.02%
Idaho, Attorney General	429	0.01%	602	0.02%	497	0.02%
Alaska, Attorney General	329	0.01%	299	0.01%	306	0.01%
Hawaii, Office of Consumer Protection	225	0.01%	169	0.01%	223	0.01%
Iowa, Attorney General	2,030	0.07%	1,025	0.04%	196	0.01%
Montana, Attorney General	312	0.01%	429	0.01%	184	0.01%
Nevada, Attorney General	343	0.01%	386	0.01%	148	0.00%
Mississippi, Attorney General	122	0.00%	90	0.00%	46	0.00%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483).

Appendix A4: Better Business Bureau Data Contributors

United States

BBB serving... Akron	BBB serving... Northeast & Central Louisiana & the Ark-La-Tex
Abilene	Northeast California
Amarillo	Northeast Florida and the Southeast Atlantic
Arkansas	Northern Colorado and Wyoming
Acadiana	Northern Indiana
Canton Region & Greater West Virginia	Northern Nevada and Utah
Central & Eastern Kentucky	Northwest + Pacific
Central & South Alabama	Northwest Florida
Central and Western MA and Northeastern CT	Northwest and West Central Ohio and SE Michigan
Central California and Inland Empire Counties	Pacific Southwest
Central East Texas	San Francisco Bay Area and Northern Coastal California
Central Florida	South Central Louisiana
Central Illinois	South Plains
Central Indiana	Southeast Florida & the Caribbean
Central and Northwest North Carolina	Southeast Tennessee & Northwest Georgia
Central Ohio	Southeast Texas
Central Oklahoma	Southern Arizona
Central South Carolina & Charleston	Southern Colorado
Central Virginia	Southern Nevada
Chicago & Northern Illinois	Southern Piedmont and Western North Carolina
Cincinnati Area, Southern Ohio, Northern Kentucky, SE Indiana	Southwest Louisiana
Coastal Carolina	Tri-Counties
Concho Valley	Tri-State
Connecticut	Upstate New York
Dayton and Miami Valley	Upstate South Carolina
Delaware	West Florida
Denver and Boulder	Western Michigan
Detroit & Eastern Michigan	Western Pennsylvania
E. & SW Missouri & S. Illinois	Western Virginia
Eastern MA, ME, RI & VT	Wisconsin
Eastern North Carolina	
Eastern Oklahoma	
El Paso	
Fall Line Corridor	
Greater Cleveland	
Greater East Tennessee	
Greater Hampton Roads	
Greater Houston and South Texas	
Greater Iowa, Quad Cities and Siouxland Region	
Greater Kansas City	
Greater Maryland	
Greater New Orleans Area	
Heart of Texas	
Los Angeles and Silicon Valley	
Louisville, Southern Indiana & Western Kentucky	
Mahoning Valley	
Metro Atlanta, Athens & NE Georgia	
Metro Washington DC & Eastern Pennsylvania	
Metropolitan New York	
Middle Tennessee	
Mid-South	
Minnesota and North Dakota	
Mississippi	
Nebraska, South Dakota, Kansas Plains & SW Iowa	
New Hampshire	
New Jersey	
New Mexico and Southwest Colorado	
North Alabama	
North Central Texas	

Canada

Atlantic Provinces
Central & Northern Alberta
Central Ontario
Eastern & Northern Ontario & the Outaouais
Mainland B.C.
Manitoba & N.W. Ontario
Saskatchewan
Southern Alberta and East Kootenay
Vancouver Island
Western Ontario

Mexico

BBB Mexico

Appendix B1: Descriptions of Report Categories

Fraud Report Categories

Advance Payments for Credit Services:

The promise of a loan or credit card that requires you to pay a fee first; worthless credit card loss protection and insurance programs; the promise that accurate negative information can be removed from your credit file for a fee; services offering to recover government refunds or unclaimed funds; etc.

Books and Magazines:

Pitches for "free," "pre-paid," or "special" magazine or book subscription deals; etc.

Business and Job Opportunities:

Franchise or business opportunities (e.g., offers to start a new business); work-at-home plans, (e.g., stuffing envelopes or processing medical claims); multi-level marketing schemes, employment agencies or job counseling, overseas work, inventions or idea promotions.

Charitable Solicitations:

Misleading pitches for donations to benefit a charity; solicitations for bogus charity or relief organizations; etc.

Foreign Money Offers and Counterfeit Check Scams:

Letters or e-mails promising a percentage of millions of dollars that from a foreign country in return for money, bank account numbers or other identifying information from the victim; fraudulent schemes involving foreign lotteries, mystery shoppers or internet purchases\classified ads in which someone is overpaid with a counterfeit check and asked to wire back the difference immediately after check deposit, leaving the victim responsible for the funds withdrawn; etc.

Grants:

Businesses or individuals marketing either government grant opportunities or financial aid assistance services; problems with student loan processors, debt collectors collecting on defaulted student loans, diploma mills and other unaccredited educational institutions; etc.

Health Care:

Fraudulent, misleading or deceptive claims for: vision correction procedures; dietary supplements; weight loss products or services; impotency treatments; health spas and equipments; infertility services; sunscreens; HIV test kits; medical discount plans; as well as complaints about over-the-counter or prescription drugs; other medical products, supplies or treatments; fitness monitors and devices that can connect to the internet and use a processor or sensors to collect consumer information; etc.

Imposter Scams:

Someone pretends to be a trusted person to get consumers to send money or give personal information. Examples include scammers claiming to work for or be affiliated with a government agency; scammers posing as a friend or relative with an emergency need for money; scammers posing as a romantic interest; scammers claiming to be a computer technician offering technical support; and scammers claiming to be affiliated with a private entity (e.g., a charity or company).

Internet Auction:

Non-delivery or late delivery of goods; delivery of goods that are less valuable than advertised; failure to disclose all the relevant information about the product or terms of the sale; etc.

Internet Services:

Problems with websites that offer content for a fee or advertise products and services; difficulty canceling an ISP or online account; malware and computer exploits; issues with online payment services, social networking services, internet gaming, and virtual reality; undisclosed charges; website design and promotion services; and problems with broadband internet services and content, including the truthfulness of cost, access, and speed disclosures.

Investment Related:

Investment opportunities in day trading; gold and gems; art; rare coins; other investment products; reports about companies that offer advice or seminars on investments; etc.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud.

Appendix B1: Descriptions of Report Categories

Mortgage Foreclosure Relief and Debt Management:

Mortgage lenders, brokers and other entities making false promises to save consumers' homes from foreclosure; mortgage refinancing, mortgage term modifications and debt management issues; credit organizations charging excessive fees, making false promises to provide free services, pay creditors or reduce interest rates.

Office Supplies and Services:

Fraudulent or deceptive offers for toner, copier paper, maintenance supplies, equipment maintenance contracts; classified advertising and yellow page invoice scams; website cramming schemes; etc.

Prizes, Sweepstakes, and Lotteries:

Promotions for "free" prizes for a fee; foreign lotteries and sweepstakes offered through the phone, fax, e-mail or mail; etc.

Shop-at-Home and Catalog Sales:

Undisclosed costs, failure to deliver on time, non-delivery and refusal to honor a guarantee, purchases made online (not including auction sales), telephone or mail.

Tax Preparers:

Companies that engage in "skimming" consumer tax refunds or charging inflated fees while promising substantial refunds; companies aiding consumers in willfully and intentionally falsifying information on a tax return to limit the amount of tax liability; entities pretending to be tax preparers or the IRS to obtain funds or information from consumers.

Telephone and Mobile Services:

Advertising related to mobile plans, rates or coverage areas; unsolicited mobile text messages; problems with mobile applications or downloads; other mobile device problems; charges for calls to "toll-free" numbers; unauthorized charges, such as charges for calls consumers did not make; unauthorized switching of consumers' phone service provider; misleading pre-paid phone card offers; VoIP service problems; unsolicited faxes; electronic consumer products such as smart watches and connected-home devices that can connect to the internet and use a processor or sensors to collect consumer information; etc.

Travel, Vacations and Timeshare Plans:

Deceptive offers for "free" or low-cost vacations; cut-rate student travel packages; misleading timeshare offers; etc.

Identity Theft

Identity Theft:

Someone appropriates your personal identifying information (like your Social Security number or credit card account number) to commit fraud or theft.

Other Report Categories

Auto Related:

Misleading or deceptive claims regarding auto prices, financing, leasing or warranties; repair\maintenance issues with newly purchased used or new cars, including dissatisfaction with service provided by auto mechanics; price fixing and price gouging concerns against gas stations and oil companies; etc.

Banks and Lenders:

Deceptive or predatory mortgage lending practices; problems with modification of mortgage terms; miscellaneous customer service and account issues with bank or credit union products, including payday loans, student loans, auto title loans, fees and overdraft charges; other finance company lending products, services and practices; etc.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud.

Appendix B1: Descriptions of Report Categories

Computer Equipment and Software:

Problems with computer software, hardware and computer equipment purchases; unwanted or unauthorized software installations and downloads; etc.

Credit Bureaus, Information Furnishers and Report Users:

Credit Reporting Agency (CRA) or furnisher provides inaccurate information or fails to reinvestigate disputed information; CRA provides inadequate phone help; difficulties ordering free annual credit reports; impermissible access to\inquiry on credit reports; etc.

Credit Cards:

Account or billing issues, including interest rate changes, late fees, credit disputes and overcharges; fraudulent credit card offers\phishing attempts; etc.

Debt Collection:

Debt collector calls repeatedly or continuously, falsely represents the amount or status of debt, fails to send written notice of debt, falsely threatens suit, uses profane language, fails to identify self as debt collector and\or violates other provisions of the Fair Debt Collection Practices Act.

Education:

Problems with trade or vocational school services, including issues related to accreditation, billing and collection, or institutional advertising claims related to usefulness of the degree or job prospects after graduation. Also, reports about traditional colleges and universities.

Funeral Services:

Quality, services, price, or price disclosures of funeral service providers.

Home Repair, Improvement and Products:

Defective furniture or appliances; service or warranty-related issues; furniture or appliance delivery problems, including receiving wrong or incomplete products; problems with home repair services and contractors; issues with home protection devices or services; reports about general housing-related issues; etc.

Television and Electronic Media:

Reports about television programming and advertisements; miscellaneous problems with digital entertainment, including DVDs, CDs, MP3s, satellite music services, online streaming, and video on demand; issues with TV reception, installation, billing, and promotions of satellite and cable television providers.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud.

Appendix B2: Report Categories over Three Years

Category	2016		2017		2018	
	# Reports	%	# Reports	%	# Reports	%
Advance Payments for Credit Services	19,620	0.64%	17,975	0.63%	19,575	0.65%
Auto Related	104,567	3.43%	92,478	3.22%	104,604	3.49%
Banks and Lenders	151,197	4.96%	152,909	5.32%	138,134	4.61%
Business and Job Opportunities	19,543	0.64%	20,114	0.70%	25,068	0.84%
Charitable Solicitations	3,588	0.12%	3,864	0.13%	4,350	0.15%
Computer Equipment and Software	20,206	0.66%	19,426	0.68%	18,350	0.61%
Credit Bureaus, Information Furnishers and Report Users	52,241	1.71%	109,498	3.81%	136,748	4.57%
Credit Cards	44,629	1.46%	47,058	1.64%	51,129	1.71%
Debt Collection	866,465	28.44%	625,136	21.74%	475,517	15.88%
Education	9,367	0.31%	8,126	0.28%	14,242	0.48%
Foreign Money Offers and Counterfeit Check Scams	31,864	1.05%	32,136	1.12%	27,443	0.92%
Funeral Services	1,302	0.04%	1,144	0.04%	964	0.03%
Grants	6,197	0.20%	5,917	0.21%	6,274	0.21%
Health Care	32,661	1.07%	32,866	1.14%	47,410	1.58%
Home Repair, Improvement and Products	6,692	0.22%	6,458	0.22%	11,331	0.38%
Identity Theft	398,952	13.09%	371,034	12.91%	444,602	14.85%
Imposter Scams	414,061	13.59%	461,305	16.05%	535,417	17.88%
Internet Auction	2,445	0.08%	2,309	0.08%	1,699	0.06%
Internet Services	46,592	1.53%	49,622	1.73%	62,942	2.10%
Investment Related	22,938	0.75%	15,923	0.55%	14,884	0.50%
Magazines and Books	8,228	0.27%	5,809	0.20%	6,309	0.21%
Miscellaneous Reports	12,073	0.40%	12,708	0.44%	26,552	0.89%
Mortgage Foreclosure Relief and Debt Management	10,120	0.33%	9,755	0.34%	10,039	0.34%
Office Supplies and Services	9,572	0.31%	7,357	0.26%	5,350	0.18%
Prizes, Sweepstakes and Lotteries	159,111	5.22%	143,121	4.98%	132,470	4.42%
Shop-at-Home and Catalog Sales	120,079	3.94%	132,709	4.62%	143,072	4.78%
Tax Preparers	4,432	0.15%	3,629	0.13%	4,103	0.14%
Telephone and Mobile Services	116,604	3.83%	150,948	5.25%	164,876	5.51%
Television and Electronic Media	55,293	1.81%	46,427	1.61%	38,336	1.28%
Travel, Vacations and Timeshare Plans	21,052	0.69%	24,003	0.83%	28,353	0.95%
Unspecified Reports	285,712	9.38%	274,258	9.54%	304,948	10.18%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483). Consumers can report more than one category or subcategory.

Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2016		2017		2018	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Advance Payments for Credit Services	Advance-Fee Loans, Credit Arrangers	15,614	0.51%	14,877	0.52%	16,027	0.54%
	Credit Card Loss Protection	238	0.01%	189	0.01%	73	0.00%
	Credit Repair	2,214	0.07%	2,384	0.08%	2,928	0.10%
	Recovery\Refund Companies	1,556	0.05%	525	0.02%	547	0.02%
Auto Related	Auto: Financing	8,233	0.27%	8,919	0.31%	9,839	0.33%
	Auto: Gas	165	0.01%	138	0.00%	152	0.01%
	Auto: Parts & Repairs	6,585	0.22%	5,808	0.20%	18,338	0.61%
	Auto: Renting & Leasing	13,632	0.45%	10,986	0.38%	9,199	0.31%
	Auto: Sales – New	41,270	1.35%	35,968	1.25%	34,323	1.15%
	Auto: Sales – Used	30,545	1.00%	27,087	0.94%	27,357	0.91%
	Auto: Warranty Plans & Services	5,832	0.19%	5,331	0.19%	6,946	0.23%
Banks and Lenders	Banks, Savings & Loans, and Credit Unions	48,585	1.59%	45,113	1.57%	47,469	1.59%
	Lending: Auto Title Loans	711	0.02%	841	0.03%	959	0.03%
	Lending: Banks & Credit Unions	677	0.02%	268	0.01%	255	0.01%
	Lending: Finance Company	9,333	0.31%	7,445	0.26%	7,198	0.24%
	Lending: Mortgage	55,405	1.82%	42,804	1.49%	37,149	1.24%
	Lending: Other Institutions	12,734	0.42%	9,709	0.34%	8,409	0.28%
	Lending: Payday Loans	7,117	0.23%	7,023	0.24%	7,441	0.25%
Business and Job Opportunities	Lending: Student Loans	16,729	0.55%	39,786	1.38%	29,346	0.98%
	Business Opportunities\Work-At-Home Plans	9,702	0.32%	9,176	0.32%	12,657	0.42%
	Employ Agencies\Job Counsel\Overseas Work	7,387	0.24%	8,165	0.28%	9,765	0.33%
	Franchises\Distributorships*	451	0.01%	389	0.01%	450	0.02%
	Inventions\Idea Promotions	595	0.02%	981	0.03%	740	0.02%
Charitable Solicitations	Multi-Level Mktg\Pyramids\Chain Letters	1,693	0.06%	1,563	0.05%	1,568	0.05%
	Charitable Solicitations	3,588	0.12%	3,864	0.13%	4,350	0.15%
Computer Equipment and Software	Computers: Equipment\Software	20,206	0.66%	19,426	0.68%	18,350	0.61%
Credit Bureaus, Information Furnishers and Report Users	Credit Bureaus	51,689	1.70%	109,067	3.79%	136,147	4.55%
	Credit Information Furnishers	979	0.03%	728	0.03%	717	0.02%
	Credit Report Users	206	0.01%	160	0.01%	272	0.01%
Credit Cards	Credit Cards	44,629	1.46%	47,058	1.64%	51,129	1.71%
Debt Collection	Creditor Debt Collection	2,400	0.08%	26,322	0.92%	38,197	1.28%
	Third Party Debt Collection	864,230	28.36%	599,427	20.85%	437,456	14.61%
Education	Education: Colleges and Universities	6,612	0.22%	5,794	0.20%	12,087	0.40%
	Education: Trade\Vocational Schools	2,873	0.09%	2,451	0.09%	2,241	0.07%
Foreign Money Offers and Counterfeit Check Scams	Counterfeit Check Scams	20,940	0.69%	24,565	0.85%	22,388	0.75%
	Nigerian\Other Foreign Money Offers (not prizes)	10,935	0.36%	7,578	0.26%	5,100	0.17%
Funeral Services	Funeral Services	1,302	0.04%	1,144	0.04%	964	0.03%
Grants	Grants: Non-Educational	5,226	0.17%	5,157	0.18%	5,569	0.19%
	Scholarships\Educational Grants	972	0.03%	770	0.03%	725	0.02%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483). Consumers can report more than one category or subcategory.

*These subcategories are counted as Other report types even though the broader category assigned is Fraud.

Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2016		2017		2018	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Health Care	Connected Consumer Devices: Activity\Healthcare Trackers*	8	0.00%	11	0.00%	44	0.00%
	Health Care: Diet Products\Centers\Plans	10,837	0.36%	9,670	0.34%	12,909	0.43%
	Health Care: Dietary Supplements\Herbal Remedies	2,751	0.09%	2,889	0.10%	2,305	0.08%
	Health Care: Drugs-OTC\Prescription	915	0.03%	794	0.03%	1,860	0.06%
	Health Care: Eye Care*	2,696	0.09%	3,394	0.12%	4,053	0.14%
	Health Care: Medical Discount Plans\Cards\Insurance	3,895	0.13%	3,671	0.13%	5,186	0.17%
	Health Care: Other Medical Treatments*	3,914	0.13%	4,221	0.15%	10,414	0.35%
	Health Care: Other Products\Supplies*	7,934	0.26%	8,550	0.30%	10,966	0.37%
Home Repair, Improvement and Products	Home Appliances	1,545	0.05%	1,508	0.05%	2,059	0.07%
	Home Furnishings	842	0.03%	849	0.03%	1,044	0.03%
	Home Protection Devices	688	0.02%	590	0.02%	738	0.02%
	Home Repair	1,887	0.06%	1,867	0.06%	3,026	0.10%
	Housing	1,738	0.06%	1,646	0.06%	4,469	0.15%
Identity Theft	Identity Theft	398,952	13.09%	371,034	12.91%	444,602	14.85%
Imposter Scams	Imposter: Business	67,090	2.20%	83,179	2.89%	97,505	3.26%
	Imposter: Family\Friend	15,077	0.49%	18,930	0.66%	21,286	0.71%
	Imposter: Government	277,811	9.12%	190,205	6.62%	254,626	8.50%
	Romance Scams	11,242	0.37%	16,913	0.59%	21,538	0.72%
	Tech Support Scams	46,343	1.52%	154,732	5.38%	142,904	4.77%
Internet Auction	Internet Auction	2,445	0.08%	2,309	0.08%	1,699	0.06%
Internet Services	Broadband Internet Services and Content: Cost*					824	0.03%
	Broadband Internet Services and Content: Internet Access*			1	0.00%	397	0.01%
	Broadband Internet Services and Content: Internet Speed*			1	0.00%	419	0.01%
	Internet Access Services	7,346	0.24%	6,276	0.22%	4,169	0.14%
	Internet Information Services	24,513	0.80%	22,980	0.80%	31,826	1.06%
	Internet Web Site Design\Promotion	3,508	0.12%	3,375	0.12%	3,347	0.11%
	Malware and Computer Exploits	1,691	0.06%	1,843	0.06%	2,444	0.08%
	Online Payment Services			3,975	0.14%	7,826	0.26%
	Social Networking Service	4,042	0.13%	7,026	0.24%	8,308	0.28%
	Video and Internet Gaming\Virtual Reality*	5,509	0.18%	4,161	0.14%	3,736	0.12%
Investment Related	Invest: Advice, Seminars	7,846	0.26%	6,982	0.24%	7,151	0.24%
	Invest: Art\Gems\Rare Coins	578	0.02%	597	0.02%	480	0.02%
	Invest: Other (note in comments)	13,490	0.44%	7,028	0.24%	6,087	0.20%
	Invest: Stocks\Commodity Futures Trading	1,024	0.03%	1,319	0.05%	1,166	0.04%
Magazines and Books	Books and Magazines	8,228	0.27%	5,809	0.20%	6,309	0.21%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483). Consumers can report more than one category or subcategory.

*These subcategories are counted as Other report types even though the broader category assigned is Fraud.

Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2016		2017		2018	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Miscellaneous Reports	Children's Products	1,227	0.04%	1,201	0.04%	1,736	0.06%
	Food	566	0.02%	633	0.02%	2,057	0.07%
	Garments, Wool, Leather Goods & Textiles	540	0.02%	339	0.01%	507	0.02%
	Health Care Provider Billing	1,225	0.04%	1,012	0.04%	1,089	0.04%
	Immigration Services	1,165	0.04%	1,308	0.05%	1,292	0.04%
	Insurance (Other than Medical)	1,703	0.06%	1,331	0.05%	3,031	0.10%
	Jewelry\Watches	818	0.03%	1,331	0.05%	3,407	0.11%
	Leasing: Business	308	0.01%	280	0.01%	264	0.01%
	Modeling Agencies\Services	348	0.01%	232	0.01%	192	0.01%
	Personal Care Products	633	0.02%	824	0.03%	1,452	0.05%
	Property\Inheritance Tracers	93	0.00%	176	0.01%	285	0.01%
	Real Estate (not Timeshares)	1,716	0.06%	2,538	0.09%	8,411	0.28%
	Tobacco Products	424	0.01%	499	0.02%	559	0.02%
	Utilities	1,309	0.04%	1,007	0.04%	2,274	0.08%
Mortgage Foreclosure Relief and Debt Management	Debt Management\Credit Counseling	6,720	0.22%	7,479	0.26%	8,830	0.29%
	Mortgage Modification\Foreclosure Relief	3,400	0.11%	2,283	0.08%	1,209	0.04%
Office Supplies and Services	Office Supplies and Services	3,362	0.11%	2,305	0.08%	2,084	0.07%
	Office: Ad Space\Directory Listings	6,211	0.20%	5,052	0.18%	3,266	0.11%
Prizes, Sweepstakes and Lotteries	Prizes\Sweepstakes\Lotteries	159,111	5.22%	143,121	4.98%	132,470	4.42%
Shop-at-Home and Catalog Sales	Negative Online Reviews*					228	0.01%
	Shop-at-Home\Catalog Sales	120,079	3.94%	132,709	4.62%	142,929	4.77%
Tax Preparers	Tax Preparers	4,432	0.15%	3,629	0.13%	4,103	0.14%
Telephone and Mobile Services	Connected Consumer Devices: General*					183	0.01%
	Mobile: Accessories, Devices, and Services	45,935	1.51%	50,443	1.75%	42,345	1.41%
	Mobile: Applications\Other Downloads	1,401	0.05%	1,606	0.06%	1,942	0.06%
	Mobile: Carrier Rates\Plans	5,087	0.17%	4,986	0.17%	4,955	0.17%
	Mobile: Text Messages	49,548	1.63%	71,776	2.50%	93,318	3.12%
	Mobile: Unauthorized Charges or Debits	1,235	0.04%	1,354	0.05%	1,304	0.04%
	Telephone: Carrier Switching	373	0.01%	400	0.01%	518	0.02%
	Telephone: Other	12,844	0.42%	21,386	0.74%	21,681	0.72%
	Telephone: Prepaid Phone Cards	1,785	0.06%	1,441	0.05%	1,122	0.04%
	Telephone: Rates\Advertising	59	0.00%	48	0.00%	32	0.00%
	Telephone: Unauthorized Charges or Debits	642	0.02%	462	0.02%	363	0.01%
	Telephone: VoIP Services	799	0.03%	669	0.02%	568	0.02%
Television and Electronic Media	Digital Media\Streaming	341	0.01%	259	0.01%	847	0.03%
	Television (Programming and Advertisements)	1,516	0.05%	1,753	0.06%	1,671	0.06%
	Television: Satellite & Cable	53,480	1.76%	44,459	1.55%	35,860	1.20%
Travel, Vacations and Timeshare Plans	Timeshare Resales	2,521	0.08%	2,448	0.09%	2,325	0.08%
	Timeshare Sales	7,107	0.23%	6,514	0.23%	6,396	0.21%
	Travel\Vacations	11,719	0.38%	15,265	0.53%	19,806	0.66%
Unspecified Reports	Other (Note in Comments)	194,526	6.38%	175,388	6.10%	193,417	6.46%
	Telemarketing Practices	75,101	2.46%	81,558	2.84%	87,905	2.94%
	Unauthorized Debits or Charges for Unknown Products	1,258	0.04%	1,170	0.04%	1,253	0.04%
	Unsolicited Email	15,033	0.49%	16,318	0.57%	22,577	0.75%

Percentages are based on the total number of Sentinel reports in 2016 (3,046,915), 2017 (2,875,016), and 2018 (2,994,483). Consumers can report more than one category or subcategory.

*These subcategories are counted as Other report types even though the broader category assigned is Fraud.

Appendix C: Fraud Reports and Reported Amount Lost by State

State	# of Reports	% Reporting Loss	Total \$ Loss	Median \$ Loss
Alabama	16,772	21%	\$9,853,808	\$319
Alaska	2,584	26%	\$3,573,123	\$471
Arizona	30,366	20%	\$28,926,411	\$400
Arkansas	9,124	22%	\$5,011,181	\$385
California	124,167	26%	\$173,230,257	\$400
Colorado	22,982	23%	\$23,159,205	\$365
Connecticut	11,663	25%	\$8,468,955	\$311
Delaware	3,941	25%	\$2,560,453	\$313
District of Columbia	3,805	25%	\$3,980,486	\$379
Florida	83,991	23%	\$84,209,310	\$400
Georgia	35,989	25%	\$31,118,503	\$326
Hawaii	4,157	26%	\$5,948,547	\$400
Idaho	6,344	21%	\$4,756,931	\$400
Illinois	37,819	24%	\$30,492,718	\$300
Indiana	20,882	23%	\$16,908,429	\$358
Iowa	9,569	22%	\$7,385,680	\$400
Kansas	10,355	20%	\$9,812,165	\$397
Kentucky	14,067	22%	\$10,166,539	\$318
Louisiana	13,721	24%	\$28,584,969	\$391
Maine	4,325	21%	\$2,500,849	\$350
Maryland	23,471	25%	\$18,153,947	\$350
Massachusetts	21,402	25%	\$19,506,144	\$351
Michigan	31,155	22%	\$23,555,806	\$300
Minnesota	18,871	21%	\$15,385,167	\$387
Mississippi	8,758	23%	\$7,693,983	\$338
Missouri	21,246	23%	\$18,706,847	\$308
Montana	4,442	19%	\$2,647,236	\$400
Nebraska	5,887	21%	\$4,726,547	\$347
Nevada	13,787	22%	\$11,518,640	\$462
New Hampshire	4,673	21%	\$3,535,216	\$300
New Jersey	28,524	26%	\$32,924,822	\$362
New Mexico	7,754	21%	\$9,966,816	\$412
New York	63,631	27%	\$65,734,997	\$324
North Carolina	37,100	22%	\$29,594,579	\$324
North Dakota	1,788	28%	\$2,385,602	\$490
Ohio	38,454	22%	\$27,148,926	\$300
Oklahoma	11,183	21%	\$10,992,175	\$318
Oregon	17,069	21%	\$11,419,407	\$349
Pennsylvania	41,577	25%	\$32,747,037	\$300
Puerto Rico	1,751	48%	\$1,832,930	\$361
Rhode Island	3,164	23%	\$3,250,855	\$350
South Carolina	17,306	23%	\$13,753,905	\$342
South Dakota	2,160	24%	\$2,714,068	\$445
Tennessee	23,484	22%	\$18,457,932	\$345
Texas	83,882	26%	\$95,628,956	\$400
Utah	9,563	22%	\$13,229,585	\$399
Vermont	1,858	25%	\$2,192,566	\$350
Virginia	31,978	23%	\$28,023,182	\$368
Washington	27,391	22%	\$28,304,428	\$350
West Virginia	7,517	19%	\$4,324,644	\$300
Wisconsin	18,459	22%	\$12,965,435	\$300
Wyoming	1,890	21%	\$1,786,041	\$400

The amount lost refers to reports with a loss of \$1 – \$999,999. The number of reports for each state excludes state-specific data contributor reports.

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