

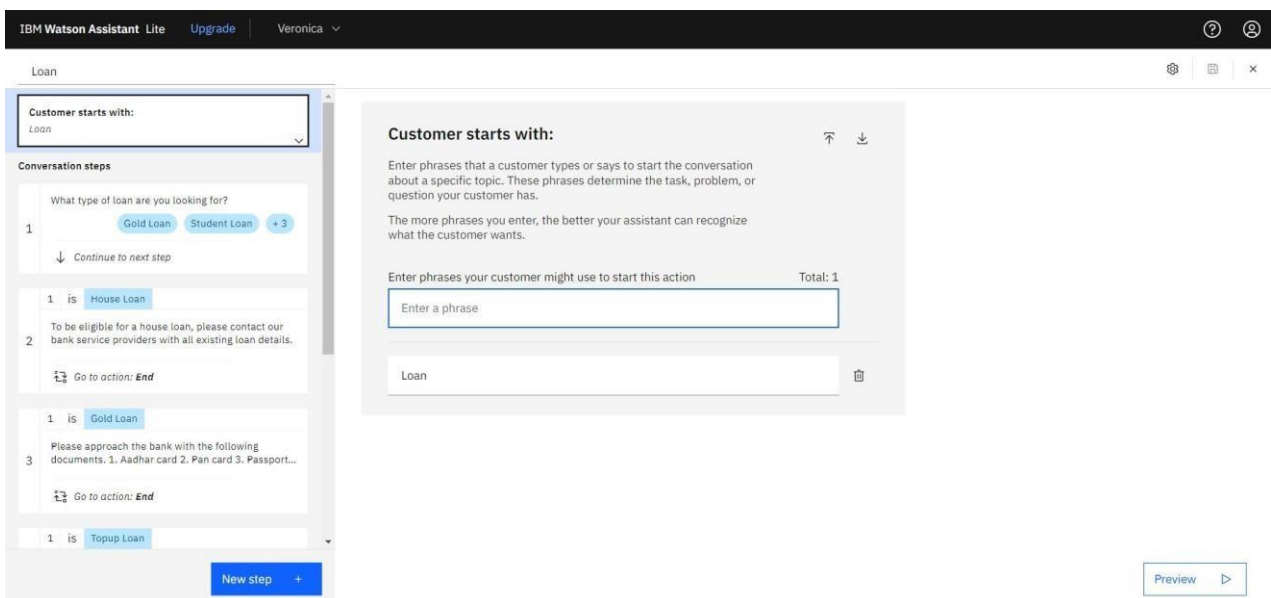
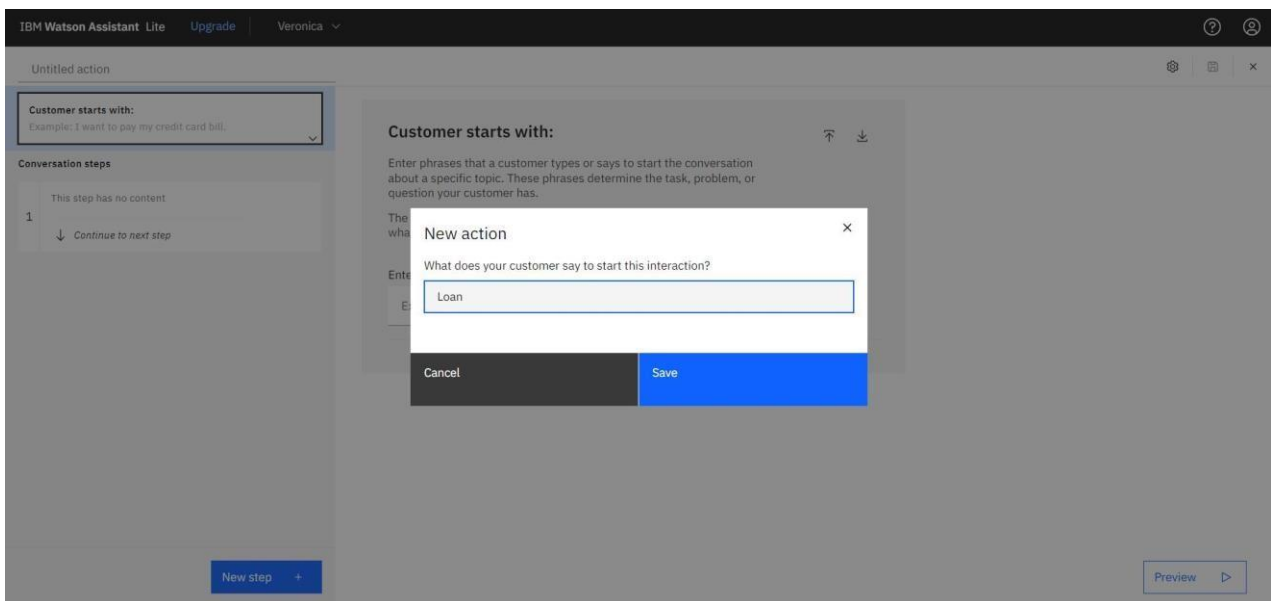
Project Development Phase

Delivery of Sprint - 2

| | |
|--------------|---|
| Date | 29 October 2022 |
| Team ID | PNT2022TMID02087 |
| Project Name | AI based discourse for Banking Industry |

Creating LoanAction

Create a new Loan Action Skill

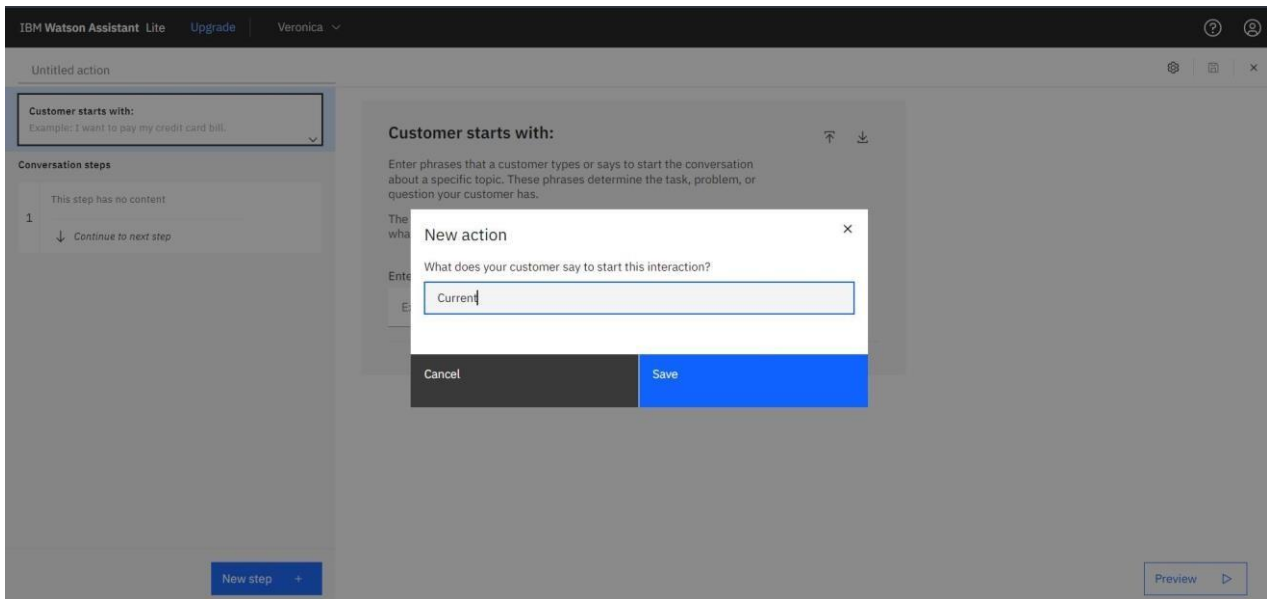


Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.

The screenshot displays the IBM Watson Assistant configuration interface. At the top, the header shows 'IBM Watson Assistant Lite', an 'Upgrade' button, and a user profile 'Veronica'. The main workspace is titled 'Loan' and contains a list of steps for a 'Loan' action. The steps are numbered 3, 4, 5, and 6, each with a 'Go to action: End' button. Step 3 is for 'Topup Loan', step 4 for 'Vehicle Loan', step 5 for 'Student Loan', and step 6 for 'Student Loan'. A 'New step +' button is at the bottom of the list. To the right, a 'Customer starts with:' panel provides instructions on how to enter phrases for the action. It includes a text input field labeled 'Enter a phrase' and a 'Total: 1' indicator. Below this, a 'Loan' button is visible. A 'Preview' button with a play icon is located at the bottom right of the interface.

Creating Current Account Action

Create a new action skill Current, for the current account action.



Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

