

Project Design Phase-I
Proposed Solution Template

| | |
|---------------|---|
| Date | 24 September 2022 |
| Team ID | PNT2022TMID39548 |
| Project Name | AI based discourse for Banking Industry |
| Maximum Marks | 2 Marks |

Proposed Solution Template:

Project team shall fill the following information in proposed solution template.

| S.No. | Parameter | Description |
|-------|--|---|
| 1. | Problem Statement (Problem to be solved) | In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan quires, able to answer general banking quires, and also able to answer quires regarding net banking. |
| 2. | Idea / Solution description | To avoid the language barriers, we can create a Chatbot that can response according to the user/customers languages all over the world. |
| 3. | Novelty / Uniqueness | create a virtual keyboard with popular and continental languages. |
| 4. | Social Impact / Customer Satisfaction | -can easily communicate with banking industry. -provide 24/7 support. -analyse customer data and improve services. |
| 5. | Business Model (Revenue Model) | Most of the chatbot can response only for English and hindi but we can added the continental languages. |
| 6. | Scalability of the Solution | -Consume time. -able to communicate. -it can use by the customers all over the world. |