Chapter 28: Messaging

Subscriber Management

With System Manager, you can perform messaging system administration activities, such as add, view, edit, and delete subscribers. You can also administer mailboxes, and modify mailbox settings for a messaging system.

System Manager supports:

- · Communication Manager 5.0 and later and
- Avaya Aura[®] Messaging 6.0 and later

Adding a subscriber

Procedure

- 1. On the System Manager web console, click **Elements > Messaging**.
- 2. Click **Subscriber** in the left navigation pane.
- 3. Select one or more messaging systems from the list of Messaging Systems.
- 4. Click Show List.
- 5. Click New.
- 6. Complete the Basic Information, Subscriber Directory, Mailbox Features, Secondary Extensions, and Miscellaneous sections.
- 7. Complete the **Add Subscriber** page and click **Commit** to add the subscriber.



If you select more than one Messaging or Modular Messaging from the list of messaging systems, and then click **New**, the system displays the Add Subscriber page with the first Messaging or Modular Messaging in context.

Related links

Subscribers (Avaya Aura Messaging) field descriptions on page 441

Editing a subscriber

Procedure

- 1. On the System Manager web console, click **Elements > Messaging**.
- 2. Click Subscriber in the left navigation pane.
- 3. Select a messaging system from the list of Messaging Systems.
- 4. Click Show List.
- 5. From the Subscriber List, choose the subscriber you want to edit.
- 6. Click Edit or View > Edit.
- 7. Edit the required fields in the **Edit Subscriber** page.
- 8. Click **Commit** to save the changes.

Related links

Subscribers (Avaya Aura Messaging) field descriptions on page 441

Viewing a subscriber

Procedure

- 1. On the System Manager web console, click **Elements > Messaging**.
- 2. Click **Subscriber** in the left navigation pane.
- 3. Select a messaging system from the list of Messaging Systems.
- 4. Click Show List.
- 5. Select the subscriber you want to view from the Subscriber List.
- 6. Click View.



Note:

You cannot edit any field on the View Subscriber page.

Related links

Subscribers (Avaya Aura Messaging) field descriptions on page 441

Deleting a subscriber

Procedure

1. On the System Manager web console, click **Elements > Messaging**.

- 2. Click **Subscriber** in the left navigation pane.
- 3. Select a messaging system from the list of Messaging Systems.
- 4. Click Show List.
- 5. Select the subscriber you want to delete from the Subscriber List.
- 6. Click Delete.

The system displays a confirmation page for deleting the subscriber.

7. Confirm to delete the subscriber or subscribers.



Note:

You cannot delete a subscriber associated with a user through mailbox management. You can delete the user associated subscribers only through User Profile Management.

Subscriber list

The subscriber list displays all subscribers in a messaging version, such as Messaging, Communication Manager Messaging, or Modular Messaging. You can apply filter to each column in the subscriber list. You can also sort subscribers according to each of the column in the subscriber list. You must refresh the page to view the information that is updated after the last synchronization.

Name	Description
Name	The name of the subscriber.
Mailbox Number	The mailbox number of the subscriber.
Email Handle	The email handle of the subscriber.
Telephone Number	The telephone number of the mailbox.
Last Modified	The time and date when the subscriber details were last modified.
User	The name of the user to which the subscriber is associated.
System	The messaging system of the subscriber.

Filtering subscribers

Procedure

- 1. On the System Manager web console, click **Elements > Messaging**.
- 2. Click **Subscriber** in the left navigation pane.
- 3. Select a messaging system from the list of Messaging Systems.