

Minutes of Meeting

- **Tasks (T)** - has an Owner and a deadline
- **Decisions (D)**
- **Information (I)** - everything else of interest
- Date: 06-02-23
- Time: 19:30
- Topic: Third Client Meet
- Goal: Discussed Basic UI Template and Database Design
- Attendees: Harsh Bansal, Akhil Gupta, Akshit Sinha, Ananth Muppidi, Suresh Kumar Neti

Type	Description	Owner	Deadline
T	Complete the Database Design in the Schema in MySQL Workbench	IIIT Team 20	10-02-23
T	Project Requirements Document	IIIT Team 20	10-02-23
T	Decide on the UI Template.	IIIT Team 20	10-02-23
D	Store the State Transition for each of the Ticket. This will be Implemented by Adding another Table in the Database Schema which will store the Time Stamp and the State of the Tickets.		
I	The Ticket State can be one of the following: - <ul style="list-style-type: none">• Open• Assigned• Work in Progress• Resolved• Closed		
D	Images particular to a ticket need to be stored. This will be Implemented using making another Table in the Schema.		
D	Only App Interface is needed for all the 4 Types of Users. The Web Interfaces have been scrapped off.		

- Next meeting: 10-01-23