DataBase Design

Organisations
- 🔑 Id INT
- ◇ OrgId INT
- ◇ OrgName VARCHAR(45)
- ◇ CreatedTime DATETIME
- ◇ CreatedBy INT

Indexes
- PRIMARY
- FKOrganisations1_idx

Users
- 🔑 Id INT
- ◇ FirstName VARCHAR(30)
- ◇ LastName VARCHAR(30)
- ◇ Email VARCHAR(255)
- ◇ PhoneNumber VARCH...
- ◇ Password VARCHAR(32)
- ◇ OrgId INT
- ◇ UserType VARCHAR(20)
- ◇ CreatedOn DATETIME
- ◇ CreatedBy INT
- ◇ Status TINYINT

Indexes
- PRIMARY
- OrganisationID_idx
- FKUsers2_idx

TicketImages
- 🔑 Id INT
- ◆ TicketId INT
- ◇ ImagePath VARCHAR(60)
- ◆ UploadedBy INT
- ◇ UploadedOn TIMESTAMP

Indexes
- PRIMARY
- TicketID_idx
- UpdatedBy_idx

Tickets
- 🔑 Id INT
- ◇ TicketId VARCHAR(12)
- ◇ Summary VARCHAR(60)
- ◇ Description VARCHAR(250)
- ◆ CreatedBy INT
- ◇ CreatedOn DATETIME
- ◇ AssignedTo INT
- ◇ ClosedBy INT
- ◇ ClosedOn DATETIME
- ◇ Status VARCHAR(45)
- ◇ Archived INT

Indexes
- PRIMARY
- CreatedBy_idx

TicketNotes
- 🔑 Id INT
- ◆ TicketId INT
- ◇ Notes VARCHAR(120)
- ◆ UploadedBy INT
- ◇ UploadedOn DATETI...

Indexes
- PRIMARY
- TicketID_idx
- UploadedBy_idx

TicketHistory
- 🔑 Id INT
- ◆ TicketId INT
- ◇ Update VARCHAR(120)
- ◇ UpdatedBy INT
- ◇ UpdatedOn DATETIME

Indexes
- PRIMARY
- UpdatedBy_idx

Gitlab Issues

Open 4 · Closed 15 · All 19

Edit issues · New issue

Search or filter results...

Created date

create-apk
#19 · created 36 minutes ago by Akshit Sinha · ⏱ sprint_7
confirmed

💬 0

frontend;add-ticket-comments
#18 · created 37 minutes ago by Akshit Sinha · ⏱ sprint_7
complete

Closed 💬 0
closed 36 minutes ago

frontend;integrate-api-calls
#17 · created 51 minutes ago by Ananth Muppidi · ⏱ sprint_7
complete

Closed 💬 0
closed 51 minutes ago

frontend;admin_screens
#16 · created 53 minutes ago by Ananth Muppidi · ⏱ sprint_6
complete

Closed 💬 0
closed 53 minutes ago

frontend;service_provider_screens
#15 · created 53 minutes ago by Ananth Muppidi · ⏱ sprint_6
complete

Closed 💬 0
closed 53 minutes ago

frontend;user-ticket-screens
#14 · created 56 minutes ago by Ananth Muppidi · ⏱ sprint_5
complete

Closed 💬 0
closed 56 minutes ago

api;client_connection
#13 · created 9 hours ago by Ananth Muppidi · ⏱ sprint_7
future

💬 0

DASS2k23-Team-20

- D **DASS2k23-Team-20**
- Project information
- Repository
- **Issues** 4
  - List
  - Boards
  - Service Desk
  - Milestones
- Merge requests 0
- CI/CD
- Security and Compliance
- Deployments
- Packages and registries
- Infrastructure
- Monitor
- Analytics
- Wiki
- Snippets
- Settings

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---

api;authorized_ticket_state 🗩 0
#12 · created 9 hours ago by Ananth Muppidi ⏱ sprint_7
enhancement

api;tickets Closed 🗩 0
#11 · created 9 hours ago by Ananth Muppidi ⏱ sprint_6 closed 9 hours ago
confirmed

api;_organizations Closed 🗩 0
#10 · created 9 hours ago by Ananth Muppidi ⏱ sprint_6 closed 9 hours ago
confirmed

api;create_superadmin_workflow Closed 🗩 0
#9 · created 9 hours ago by Ananth Muppidi ⏱ sprint_5 closed 9 hours ago
complete

api;create_admin_workflow Closed 🗩 0
#8 · created 9 hours ago by Ananth Muppidi ⏱ sprint_5 closed 9 hours ago
complete

apiTesting;integrate_app 🗩 0
#7 · created 1 month ago by Ananth Muppidi ⏱ sprint_7
future

frontend;react_native Closed 🗩 0
#6 · created 1 month ago by Ananth Muppidi ⏱ sprint_6 closed 1 week ago
complete   previous

api;final_database Closed 🗩 0
#5 · created 1 month ago by Ananth Muppidi ⏱ sprint_5 closed 1 week ago
complete   previous

api;python_flask_middleware Closed 🗩 0
#4 · created 1 month ago by Ananth Muppidi ⏱ sprint_4 closed 1 month ago
complete   previous

D DASS2k23-Team-20

Project information

Repository

Issues · 4

    List

    Boards

    Service Desk

    Milestones

Merge requests · 0

CI/CD

Security and Compliance

Deployments

Packages and registries

Infrastructure

Monitor

Analytics

Wiki

Snippets

Settings

#7 · created 1 month ago by Ananth Muppidi · ⏱ sprint_7

`future`

frontend;react_native

Closed · 💬 0

#6 · created 1 month ago by Ananth Muppidi · ⏱ sprint_6

closed 1 week ago

`complete` `previous`

api;final_database

Closed · 💬 0

#5 · created 1 month ago by Ananth Muppidi · ⏱ sprint_5

closed 1 week ago

`complete` `previous`

api;python_flask_middleware

Closed · 💬 0

#4 · created 1 month ago by Ananth Muppidi · ⏱ sprint_4

closed 1 month ago

`complete` `previous`

frontend;basic_dashboard

Closed · 💬 0

#3 · created 1 month ago by Ananth Muppidi · ⏱ sprint_3

closed 1 month ago

`complete` `previous`

api;test_database

Closed · 💬 0

#2 · created 1 month ago by Ananth Muppidi · ⏱ sprint_3

closed 1 month ago

`complete` `previous`

Upload project plan

Closed · 💬 0

#1 · created 1 month ago by Ananth Muppidi · ⏱ sprint_3 · 📅 Feb 23, 2023

closed 1 month ago

`complete` `docs` `previous`

Email a new issue to this project

Gitlab Milestones

D DASS2k23-Team-20

- Project information
- Repository
- Issues **4**
  - List
  - Boards
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  - **Milestones**
- Merge requests **0**
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Open **3**   Closed **2**   All **5**

Filter by milestone name   Due later ⌄   New milestone

sprint_7
Apr 10, 2023–Apr 24, 2023
Open   DASS 2k23 / DASS2k23-Team-20

6 Issues · 0 Merge requests   33% complete   Close Milestone

sprint_6
Mar 27, 2023–Apr 10, 2023
Expired   DASS 2k23 / DASS2k23-Team-20

5 Issues · 0 Merge requests   100% complete   Close Milestone

sprint_5
Mar 13, 2023–Mar 27, 2023
Expired   DASS 2k23 / DASS2k23-Team-20

4 Issues · 0 Merge requests   100% complete   Close Milestone

sprint_4
Feb 27, 2023–Mar 13, 2023
Closed   DASS 2k23 / DASS2k23-Team-20

1 Issue · 0 Merge requests   100% complete   Reopen Milestone

sprint_3
Feb 13, 2023–Feb 27, 2023
Closed   DASS 2k23 / DASS2k23-Team-20

3 Issues · 0 Merge requests   100% complete   Reopen Milestone