

PROJECT PLAN DOCUMENT

Project number	20
Project Title	Multi-Tenant Helpdesk App
Document	DASS Project Plan Document
Creation date	February 13, 2023
Created By	Harsh Bansal , Akhil Gupta , Akshit Sinha , Ananth Muppidi
Client	Mr. Suresh Kumar Neti, CEO of NetiSoft Consultants Pvt. Ltd.

Brief problem statement

The Project involves the Development of a Helpdesk Mobile App and Web Interface. The Mobile App being developed is used for resolving the Issues faced by the Consumers. The Consumers raise various Tickets for the Issues that are being faced by them and there are various Service Provides who will be solving the Issues of the Consumers. The App is being Developed for Small Organizations and their Internal Usage to Improve their operations.

Team Members

Harsh Bansal , Akhil Gupta , Akshit Sinha , Ananth Muppidi

Team Communication

The team meeting with the client will happen on 24-02-2023 ,the meeting will happen on Google Meet : <https://meet.google.com/cmw-qptm-mpb>

Development Environment

Development environment : Microsoft Visual Studio

Programming languages : React Native, Python Flask, MySQL

Collaboration tools : MySQL Workbench , MockPlus

Milestone Schedule

Milestone	Due Date	Release	Deliverable?
Create Design Document	03-03-2023	R1	YES
Python and Flask middle ware	10-03-2023	R1	YES
Final Database Design	27-02-2023	R1	YES
React Native Frontend	20-03-2023	R1	YES

Final Integration	30-03-2023	R1	YES
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