

Stakeholder group	Interest/ impact	Engagement level	Potential actions
Bank executives	Strategic alignment, ROI, operational efficiency	High	Regular strategy meetings, process reports
It department	Implementation system integration security	High	Technical workshops, ongoing training
Employees	User experience, job roles, training needs	High	Training sessions, feedback mechanisms
Customers	Improved services, security, accessibility	High	Customer service, groups
Regulatory bodies	Compliance, data protection, security standards	High	Complaints reports, regular audits
Share holders	Financial problems market competitiveness	Medium	Investor updates, performance reports
Vendors/ partners	Collaboration opportunities, technology support	Medium	Partnership meetings, product Demos
Cyber security experts	Risk management, system integrity	Medium	Risk assessments security training
Industry analysts	Trades, benchmarks, and performance evaluation	Low to medium	Participation in industry conferences
Community stakeholders	Social responsibility, economic impact	Low	Community engagement initiatives