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DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING



SMARTINTERNZ VIRTUAL INTERNSHIP PROGRAM-2025



TITLE:DocSpot:Seamless Appointment Booking for Health

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CERTIFICATE

This is to certify that the project report titled “Docspot:Seamless appointment booking for health” is a bona fide work carried out by the following students:

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of **RISEKRISHNASAIGANDHIGROUPOFINSTITUTIONS**, in partial fulfillment of the requirements for the SmartInternz Virtual Internship Program-2025, during the period from **01-06-2025 to 30-06-2025**.

The work embodied in this project report has not been submitted to any other institution for the award of any degree or diploma.

Endorsements:

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Introduction:

DocSpot: Seamless Appointment Booking for Health

Booking a doctor's appointment has never been easier. With our convenient online platform, you can quickly and effortlessly schedule your appointments from the comfort of your own home. No more waiting on hold or playing phone tag with busy receptionists. Our user-friendly interface allows you to browse through a wide range of doctors and healthcare providers, making it simple to find the perfect match for your needs. With our advanced booking system, you can say goodbye to the hassle of traditional appointment booking. Our platform offers real-time availability, allowing you to choose from a range of open slots that fit your schedule. Whether you prefer early morning, evening, or weekend appointments, we have options to accommodate your needs.

Scenario-based Case Study:

Scenario: Booking an Appointment with a Doctor

User Registration:

John, who needs to see a doctor for a routine check-up, visits the Book a Doctor app and signs up as a Customer. He provides his email and creates a password.

Browsing Doctors:

Upon logging in, John is presented with a dashboard displaying a list of available doctors and healthcare providers.

He filters the list based on his preferences, such as specialty, location, or availability.

Booking an Appointment:

John finds a suitable doctor and clicks on "Book Now." A form appears where he selects the desired appointment date and uploads any necessary documents, such as medical records or insurance information.

Appointment Confirmation:

The doctor reviews John's appointment request and availability. Once confirmed, the appointment status changes to "scheduled."

Appointment Management:

As the appointment approaches, John can view and manage his upcoming appointments in the booking history section of his dashboard.

Admin Approval (Background Process):

In the background, the admin reviews new doctor registrations and approves legitimate applicants.

Approved doctors are then registered in the app and can start managing their appointments.

Platform Governance:

The admin oversees the overall operation of the appointment booking system and ensures compliance with platform policies, terms of service, and privacy regulations.

The admin addresses any issues or disputes to maintain a smooth user experience.

Doctor's Appointment Management: Dr. Smith, an approved doctor on the platform, logs into his account and manages his appointments.

Appointment Consultation:

On the day of the appointment, John visits the doctor's office for his check-up.

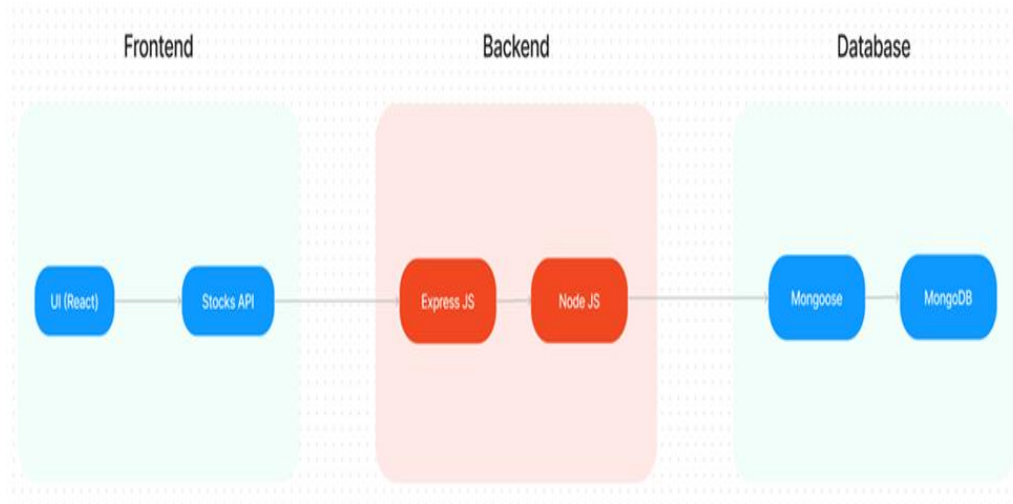
Dr. Smith provides medical care and advice during the consultation, fulfilling John's healthcare needs.

Post-Appointment Follow-up:

After the appointment, Dr. Smith updates John's medical records and may prescribe medication or recommend further treatment if necessary.

John receives a visit summary and any follow-up instructions through the app.

TECHNICAL ARCHITECTURE:



The technical architecture of our Book a Doctor app follows a client-server model, where the front end serves as the client and the back end acts as the server. The front end encompasses not only the user interface and presentation but also incorporates the Axios library to connect with the backend easily by using RESTful Apis.

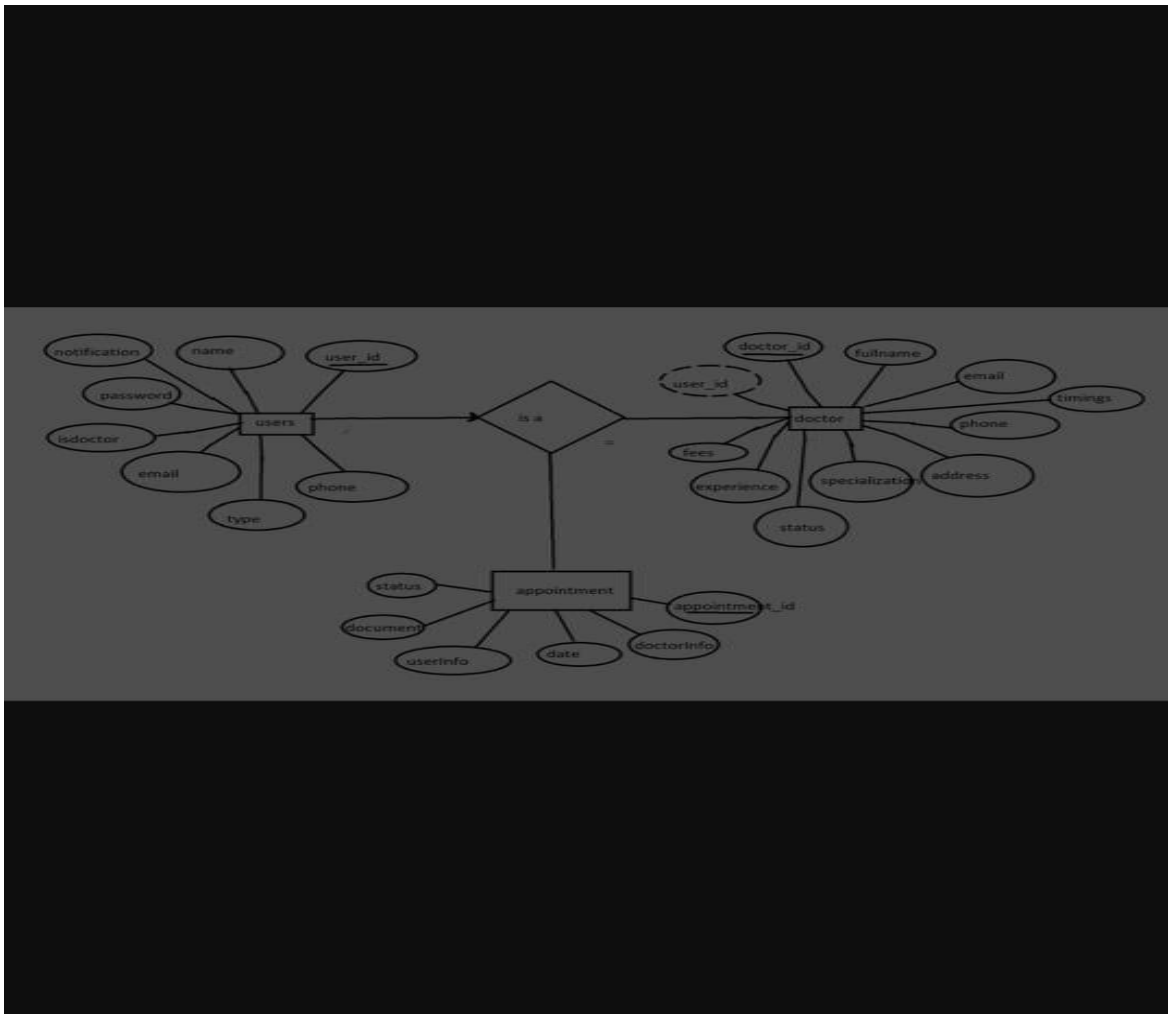
The front end utilizes the bootstrap and material UI library to establish a real-time and better UI experience for any user whether it is an admin, doctor, or ordinary user working on it.

On the backend side, we employ Express.js frameworks to handle the server-side logic and communication.

For data storage and retrieval, our backend relies on MongoDB. MongoDB allows for efficient and scalable storage of user data, including user profiles, for booking rooms, adding rooms, etc. It ensures reliable and quick access to the necessary information.

Together, the frontend and backend components, along with Moment, Express.js, and MongoDB, form a comprehensive technical architecture for our Book a Doctor app. This architecture enables real-time communication, efficient data exchange, and seamless integration, ensuring a smooth and immersive booking of an appointment and many more experiences for all users.

1. ER-Diagram:



Here there is 3 collections namely users, doctors, and appointments which have their own fields in

Users:

1. _id: (MongoDB creates by unique default)
2. name
3. email
4. notification
5. password
6. isdoctor
7. type
8. phone

Doctor:

1. userID: (can be act as foreign key)
2. _id: (MongoDB creates by unique default)
3. fullname
4. email
5. timings
6. phone
7. address
8. specialization
9. status experience fees

Appointment:

1. _id: (MongoDB creates by unique default)
2. doctorInfo
3. date
4. userInfo
5. document

PRE-REQUISITES:

Here are the key prerequisites for developing a full-stack application using Node.js, Express.js, MongoDB, and React.js:

- **Node.js and npm:**

Node.js is a powerful JavaScript runtime environment that allows you to run JavaScript code on the server side. It provides a scalable and efficient platform for building network applications.

Install Node.js and npm on your development machine, as they are required to run JavaScript on the server side.

Download: <https://nodejs.org/en/download/>

Installation instructions: <https://nodejs.org/en/download/package-manager/>

```
npm init
```

- **Express.js:**

Express.js is a fast and minimalist web application framework for Node.js. It simplifies the process of creating robust APIs and web applications, offering features like routing, middleware support, and modular architecture.

Install Express.js, a web application framework for Node.js, which handles server-side routing, middleware, and API development.

Installation: Open your command prompt or terminal and run the following command:

```
npm install express
```

- **MongoDB:**

MongoDB is a flexible and scalable NoSQL database that stores data in a JSON-like format. It provides high performance, horizontal scalability, and seamless integration with Node.js, making it ideal for handling large amounts of structured and unstructured data.

Set up a MongoDB database to store your application's data.

Download: <https://www.mongodb.com/try/download/community>

Installation instructions: <https://docs.mongodb.com/manual/installation/>

- **Moment.js:**

Momentjs is a JavaScript package that makes it simple to parse, validate, manipulate, and display date/time in JavaScript. Moment.js allows you to display dates in a human-readable format based on your location. Install React.js, a JavaScript library for building user interfaces.

Follow the installation guide: <https://momentjs.com/>

- **React.js:**

React.js is a popular JavaScript library for building user interfaces. It enables developers to create interactive and reusable UI components, making it easier to build dynamic and responsive web applications.

Install React.js, a JavaScript library for building user interfaces.

Follow the installation guide: <https://reactjs.org/docs/create-a-new-react-app.html>

- **Antd:**

Ant Design is a React.js UI library that contains easy-to-use components that are useful for building interactive user interfaces. It is very easy to use as well as integrate. It is one of the smart options to design web applications using react.

Follow the installation guide: <https://ant.design/docs/react/introduce>

- **HTML, CSS, and JavaScript:** Basic knowledge of HTML for creating the structure of your app, CSS for styling, and JavaScript for client-side interactivity is essential.
- **Database Connectivity:** Use a MongoDB driver or an Object-Document Mapping (ODM) library like Mongoose to connect your Node.js server with the MongoDB database and perform CRUD (Create, Read, Update, Delete) operations. To Connect the Database with Node JS go through the below provided link:

<https://www.section.io/engineering-education/nodejs-mongoosejs-mongodb/>

- **Front-end Framework:** Utilize Reactjs to build the user-facing part of the application, including entering booking room, status of the booking, and user interfaces for the admin dashboard.

For making better UI we have also used some libraries like material UI and bootstrap.

Install Dependencies:

- Navigate into the cloned repository directory:

```
cd book-a-doctor
```

- Install the required dependencies by running the following commands:

```
cd frontend
```

```
npm install
```

```
cd ../backend
```

```
npm install
```

Start the Development Server:

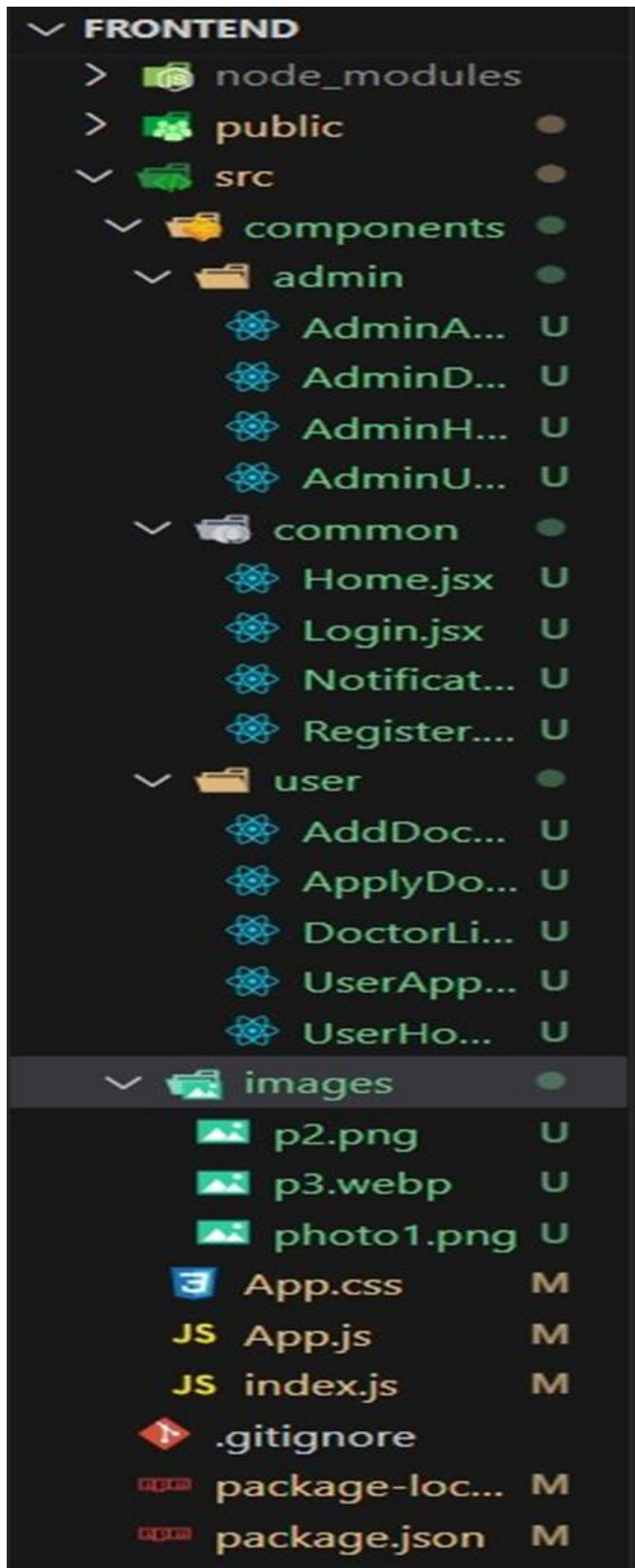
- To start the development server, execute the following command:

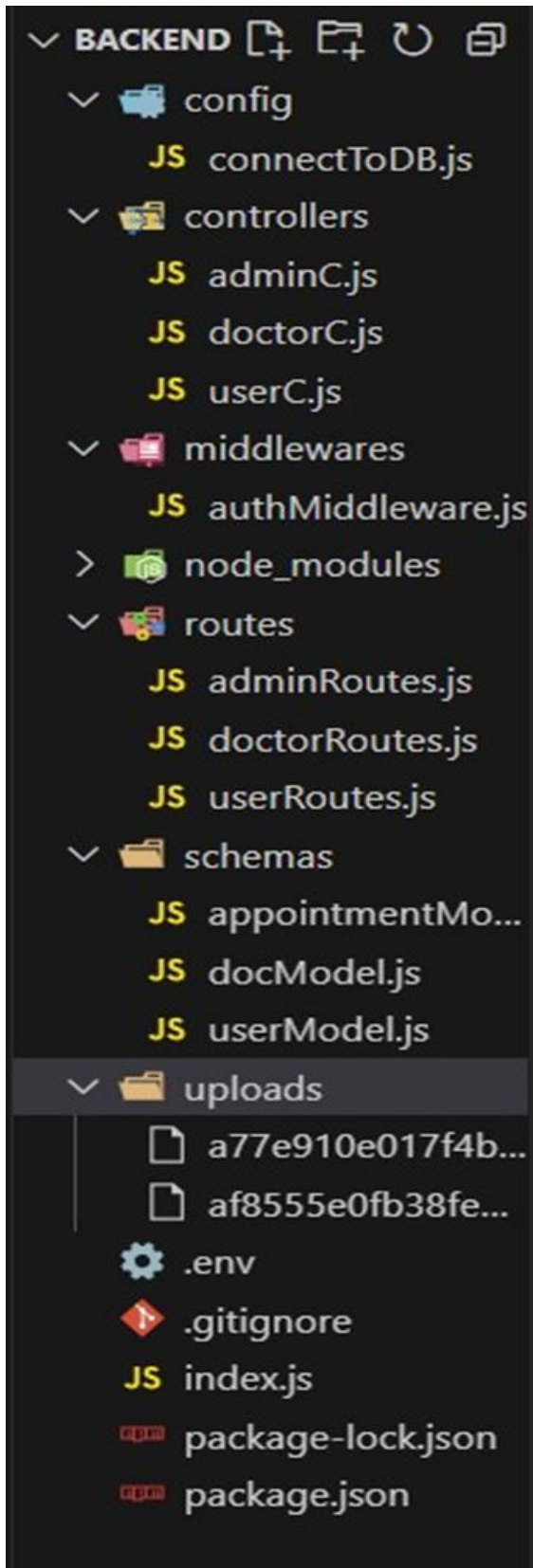
```
npm start
```

- The book a doctor app will be accessible at <http://localhost:3000>

You have successfully installed and set up the online complaint registration and management app on your local machine. You can now proceed with further customization, development, and testing.

PROJECT STRUCTURE





The first image is of frontend part which is showing all the files and folders that have been used in UI development

The second image is of Backend part which is showing all the files and folders that have been used in backend development

Application Flow: The project has 2 type of user – Customer and Doctor and other will be Admin which takes care to all the user. The roles and responsibilities of these two types of users can be inferred from the API endpoints defined in the code. Here is a summary:

Customer/Ordinary:

- 1.Create an account and log in to the system using their email and password.
- 2.They will be shown automatically all the doctors in their dashboard.
- 3.After clicking on the Book Now, a form will generate in which date of appointment and documents need to send.
- 4.They can sees the status of their appointment and can get a notification if the appointment is schedule or not.
- 5.The user can also cancel it`s booking in booking history page and can change the status of booking.

Admin:

- 1.Manage and monitor the overall operation of the appointment and the type of users and doctors to the application.
- 2.He monitors the applicant of all doctors and approve them and then doctors are registered in the app.
- 3.Implement and enforce platform policies, terms of service, and privacy regulations.

Doctor:

- 1.Gets the approval from the admin for his doctor account.
- 2.Manages all the appointments that are getting from the users

Setup & configuration:

Let's start with the project development with the help of the given activities

Folder setup:

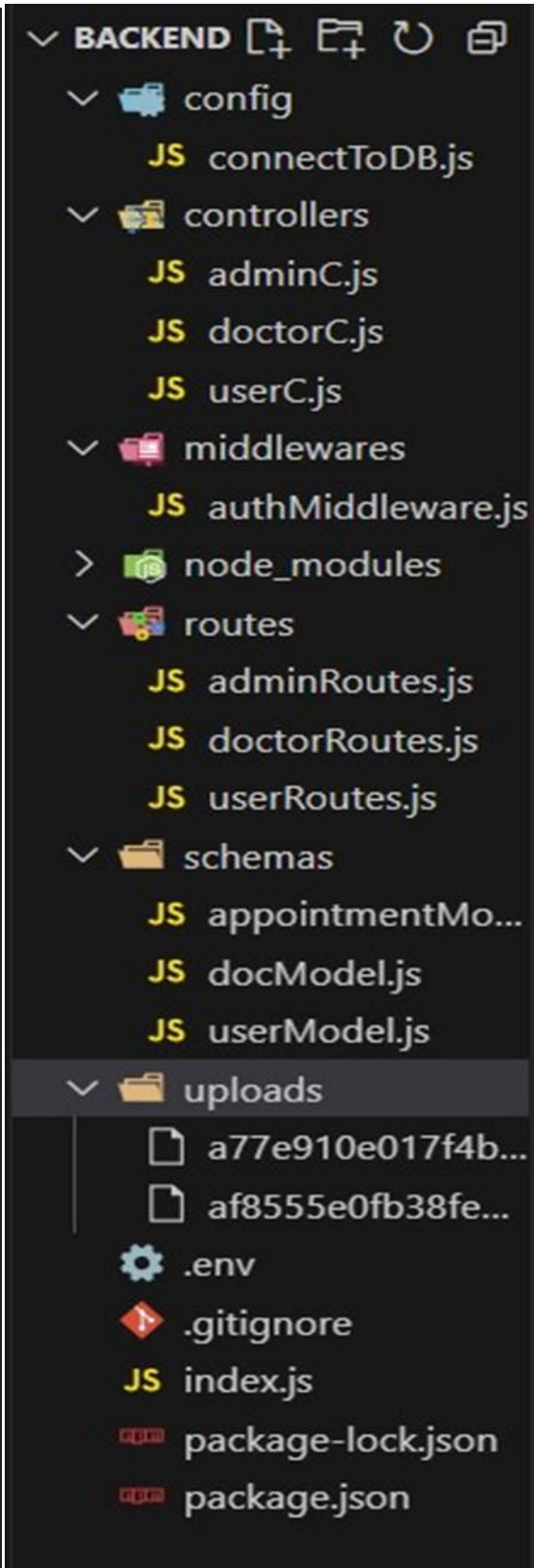
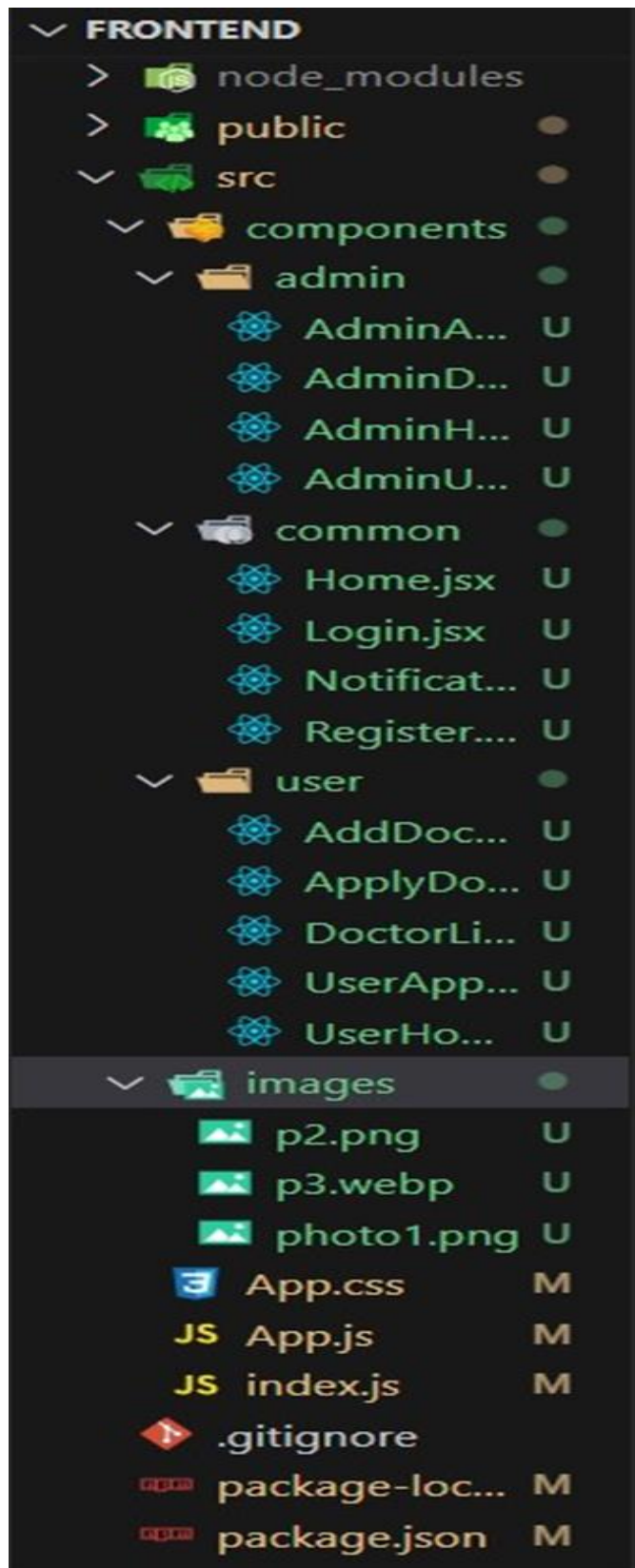
Folder setup:

Create frontend and
Backend folders

- Open the backend folder to install necessary tools

For backend, we use:

- cors
- bcryptjs
- express
- dotenv
- mongoose
- Multer
- Nodemon
- jsonwebtoken



Backend Development:

In this milestone explains about Backend Development

Setup express server

1. Create index.js file in the server (backend folder).
2. define port number, mongodb connection string and JWT key in env file to access it.
3. Configure the server by adding cors, body-parser.

Add authentication:

for this,

You need to make a middleware folder and in that make an authMiddleware.js file for the authentication of the projects and can use in.

Ref: [link](#)

Database:

In This Milestone Explains about Database

Configure MongoDB :

Import mongoose.

1. Add database connection from config.js file present in config folder
2. Create a model folder to store all the DB schemas like renter, owner and booking, properties schemas.

ref: [link](#)

Frontend Development:

In this milestone explains about Frontend Development

Installation of required tools:

For frontend, we use:

1. React
2. Bootstrap
3. Material UI
4. Axios
5. Antd
6. mdb-react-ui-kit
7. react-bootstrap

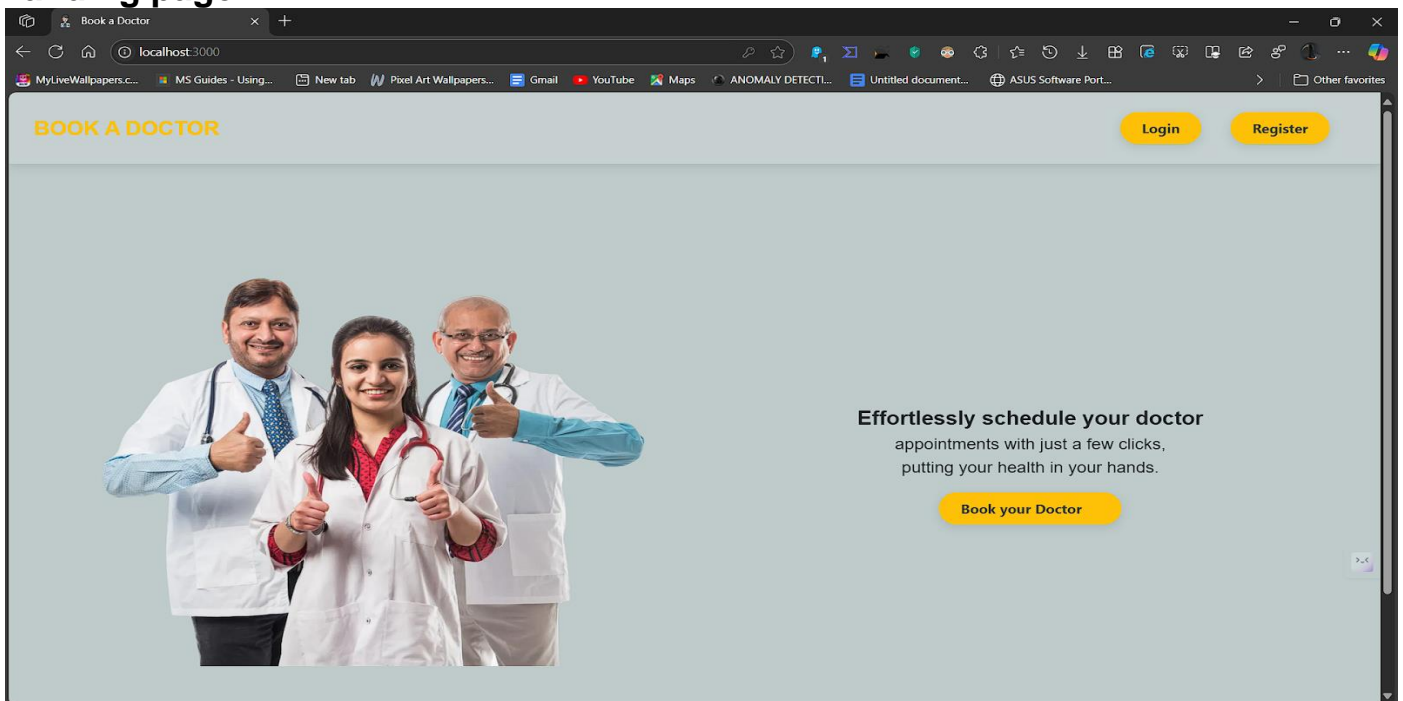
Project Implementation:

L

Landing page

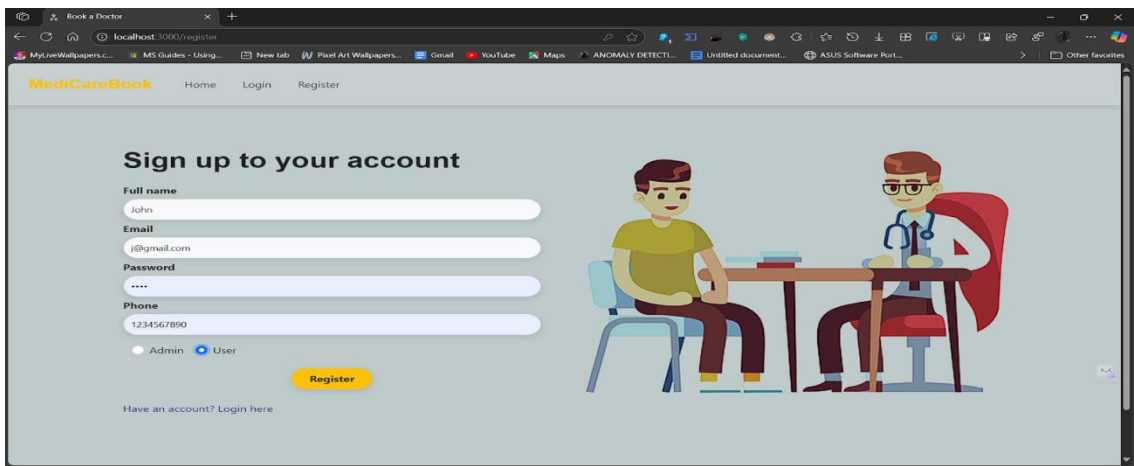
On completing the development part, we then run the application one last time to verify all the functionalities and look for any bugs in it. The application's user interface looks a bit like the one provided below.

Landing page

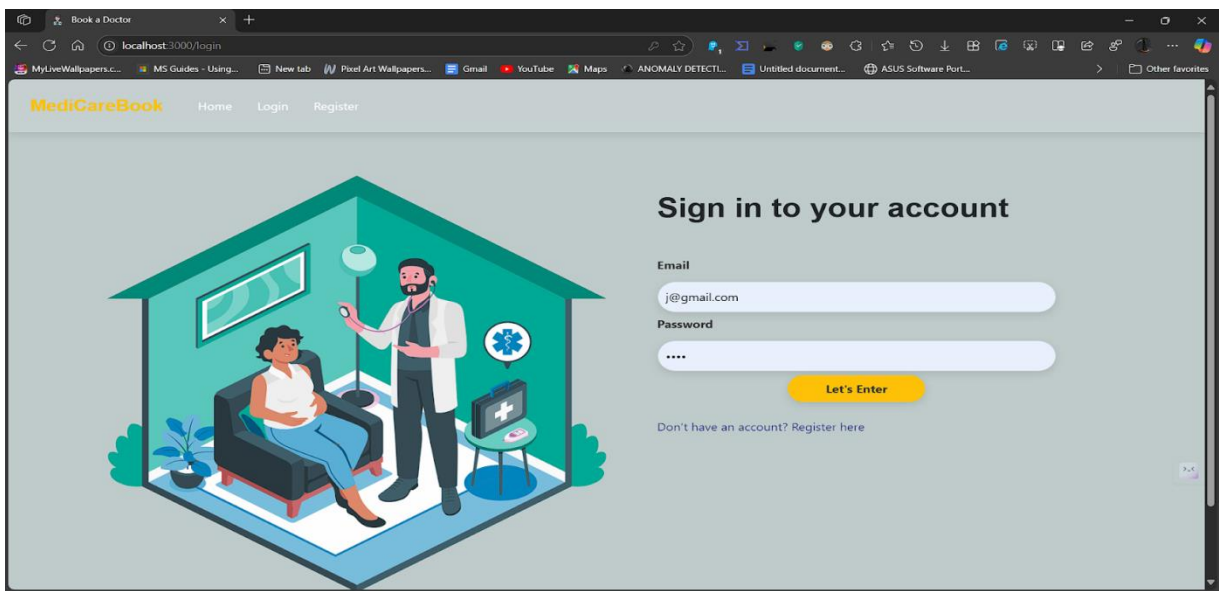


Register page

Register page:



Login page:



Admin Dashboard:

MediCareBook

- Users
- Doctor
- Logout

Hi..Admin

All Appointments for Admin Panel

Appointment ID	User Name	Doctor Name	Date	Status
672f7a9b4c8952b18190cb7b	User	Koushick	2024-11-09 20:36	approved
672f7ce54c8952b18190cba5	User	Koushick	2024-11-09 20:46	approved
67303fb33ae507476ffb12d7	User	Koushick	2024-11-10 10:37	approved
6730423aaa10078f304cce6e	User	Koushick	Sun Nov 10 2024 10:48:00 GMT+0530 (India Standard Time)	approved
6730a3e26adc4e5cc1d89d4e	User	Koushick	Sun Nov 10 2024 17:45:00 GMT+0530 (India Standard Time)	approved
6730a3e36adc4e5cc1d89d52	User	Koushick	Sun Nov 10 2024 17:45:00 GMT+0530 (India Standard Time)	approved
6730a73a6adc4e5cc1d89db3	User	Koushick	Sun Nov 10 2024 17:59:00 GMT+0530 (India Standard Time)	approved

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Doctor dashboard:

The screenshot shows the 'Apply for Doctor' form in the 'User' dashboard. The form is divided into two sections: 'Personal Details' and 'Professional Details'. The 'Personal Details' section includes fields for Full Name (SHIVA), Phone (91755584121), Email (user@gmail.com), and Address (chennai). The 'Professional Details' section includes fields for Specialization (Blood), Experience (2), Fees (5001), and Timings (06:00 - 12:00). A 'Submit' button is located at the bottom right of the form. A notification banner at the top right states 'Doctor Registration request sent successfully'. The left sidebar contains links for 'Appointments', 'Apply doctor', and 'Logout'. The footer indicates '© 2023 Copyright: MediCareBook'.

Admin approve doctor:

User dashboard:

The screenshot shows the 'Home' page of the 'User' dashboard. The page displays two doctor profiles: Dr. Koushick and Dr. Karthick. Dr. Koushick's profile includes Phone: 09176478438, Address: chennai, Specialization: ENT, Experience: 5 Yrs, Fees: 1000, and Timing: 07:00 : 12:00. Dr. Karthick's profile includes Phone: 09176478438, Address: Kerala, Specialization: Bone, Experience: 10 Yrs, Fees: 500, and Timing: . Both profiles have a 'Book Now' button. The left sidebar contains links for 'Appointments', 'Apply doctor', and 'Logout'. The footer indicates '© 2023 Copyright: MediCareBook'.

Note: For code drive, click on [link](#) and demo link, click on [link](#)

Project FlowDemo Video and reference code link:

reference video link:

- <https://drive.google.com/drive/folders/1pteT8STdObONWwELNDHRK9biItLuiJ-1?usp=sharing>

reference code link:

[Doctor Appointment Booking Using MERN Source Code](#)

Conclusion:

Docspot, or similar online appointment booking systems, are essential tools for modern healthcare, streamlining the appointment process, improving patient satisfaction, and enhancing the overall efficiency of healthcare delivery. The integration of features like automated reminders, secure data storage, and telemedicine capabilities further strengthens the value of these platforms in the evolving healthcare landscape.