

## CALL CENTERE PERFORMANCE ANALYSIS

**Total Calls** 

5000

**Total Calls Answered** 

4054

**Total Calls Rejected** 

946

% Calls Answered

81.1%

% Calls Rejected

18.9%



**Count Of Agents** 

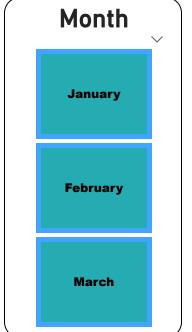
8

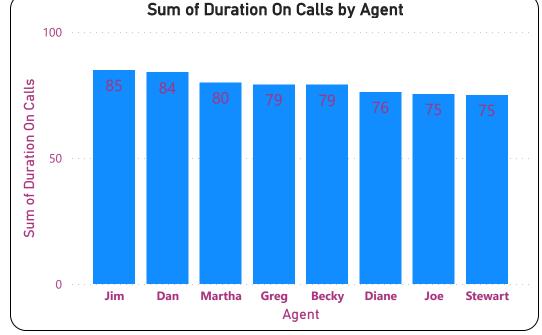
**Satisfaction Rate** 

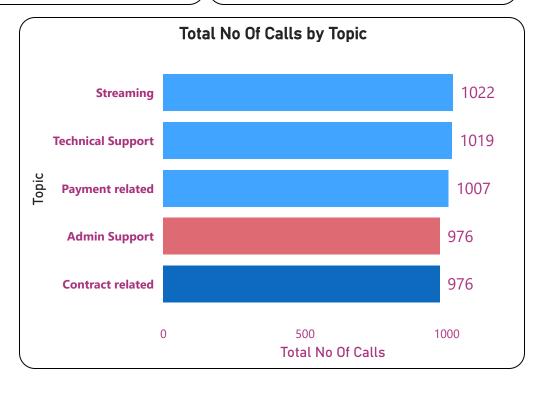
Dan

**Highest Calls Answered** 

Jim







## Date 01-01-2021 31-03-2021

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