City

## **Call Center Analysis Dashboard**

**Total Calls** 

32.94K

Total call duration(hrs)

13.74K

Total Call Duration (min)

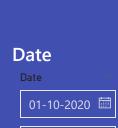
824K

Avg call duration (min)

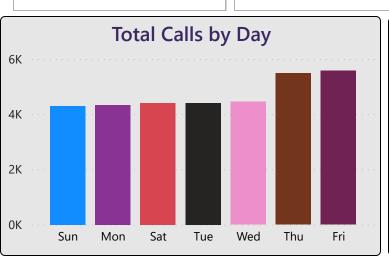
25.02

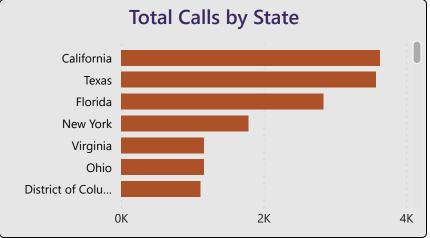
Response time %

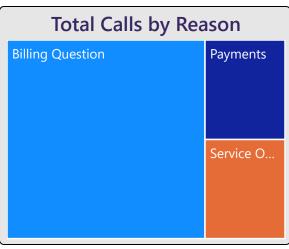
75.26%

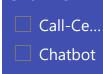


31-10-2020









**Email** 

Web

Channel

