



# Call Center Analysis Dashboard

City

All

Date

Date

01-10-2020

31-10-2020

Channel

☐ Call-Ce...

☐ Chatbot

☐ Email

☐ Web

Total Calls	Total call duration(hrs)	Total Call Duration (min)	Avg call duration (min)	Response time %
32.94K	13.74K	824K	25.02	75.26%

