```
In [1]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns

In [2]: import warnings
    # Ignore all warnings
    warnings.filterwarnings("ignore")

In [3]: df = pd.read_csv("Credit_score.csv", low_memory = False)

In [4]: data = df.copy()
```

## **Basic Analyis:-**

In [5]: data.head()

Out[5]:

	ID	Customer_ID	Month	Name	Age	SSN	Occupation	Annual_Income	Monthly_Inhand_Salary	Num_Bank_Accounts	 Num_Credit
0	0x1602	CUS_0xd40	January	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	1824.843333	3	
1	0x1603	CUS_0xd40	February	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	NaN	3	
2	0x1604	CUS_0xd40	March	Aaron Maashoh	-500	821- 00- 0265	Scientist	19114.12	NaN	3	
3	0x1605	CUS_0xd40	April	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	NaN	3	
4	0x1606	CUS_0xd40	May	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	1824.843333	3	

5 rows × 27 columns

```
In [6]: data.shape
```

Out[6]: (100000, 27)

In [7]: data.size

Out[7]: 2700000

In [8]: # Checking count of null values in each columns.
data.isna().sum()

Out[8]: ID 0 Customer\_ID 0 Month 0 9985 Name Age 0 SSN 0 Occupation 0 Annual\_Income 0 Monthly\_Inhand\_Salary 15002 Num\_Bank\_Accounts 0 Num\_Credit\_Card 0 Interest\_Rate 0 Num\_of\_Loan Type\_of\_Loan 0 11408 Delay\_from\_due\_date Num\_of\_Delayed\_Payment 0 7002 Changed\_Credit\_Limit 0 Num\_Credit\_Inquiries 1965 Credit\_Mix Outstanding\_Debt 0 Credit\_Utilization\_Ratio 0 9030 Credit\_History\_Age Payment\_of\_Min\_Amount 0 Total\_EMI\_per\_month 0 Amount\_invested\_monthly 4479 Payment\_Behaviour Monthly\_Balance dtype: int64 1200

#### In [9]: data.info()

RangeIndex: 100000 entries, 0 to 99999 Data columns (total 27 columns): Column Non-Null Count Dtype # 0 TD 100000 non-null object Customer\_ID 100000 non-null 1 object 100000 non-null 2 Month object 3 90015 non-null Name object 4 Age 100000 non-null object 5 SSN 100000 non-null object 6 Occupation 100000 non-null object 100000 non-null Annual Income object Monthly\_Inhand\_Salary Num\_Bank\_Accounts 8 84998 non-null float64 100000 non-null 9 int64 100000 non-null 10 Num\_Credit\_Card int64 11 Interest\_Rate 100000 non-null int64 12 Num\_of\_Loan 100000 non-null object 13 Type\_of\_Loan 88592 non-null object 14 Delay\_from\_due\_date 100000 non-null int64 Num\_of\_Delayed\_Payment 92998 non-null 15 object 100000 non-null Changed\_Credit\_Limit 16 object 98035 non-null 17 Num\_Credit\_Inquiries float64 18 Credit\_Mix 100000 non-null object Outstanding\_Debt 100000 non-null object Credit\_Utilization\_Ratio 100000 non-null float64 Credit\_History\_Age 21 90970 non-null object Payment\_of\_Min\_Amount 100000 non-null object 22 100000 non-null Total\_EMI\_per\_month 23 float64 24 Amount\_invested\_monthly 95521 non-null object 25 Payment\_Behaviour 100000 non-null object 26 Monthly\_Balance 98800 non-null object dtypes: float64(4), int64(4), object(19) memory usage: 20.6+ MB

<class 'pandas.core.frame.DataFrame'>

From this data info we can we see many columns does not correct data types & many null values also. So in the further analysis we'll try to change the data types of column for better analysis.

### In [10]: data.head()

#### Out[10]:

	ID	Customer_ID	Month	Name	Age	SSN	Occupation	Annual_Income	Monthly_Inhand_Salary	Num_Bank_Accounts	 Num_Credit
0	0x1602	CUS_0xd40	January	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	1824.843333	3	
1	0x1603	CUS_0xd40	February	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	NaN	3	
2	0x1604	CUS_0xd40	March	Aaron Maashoh	-500	821- 00- 0265	Scientist	19114.12	NaN	3	
3	0x1605	CUS_0xd40	April	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	NaN	3	
4	0x1606	CUS_0xd40	May	Aaron Maashoh	23	821- 00- 0265	Scientist	19114.12	1824.843333	3	

5 rows × 27 columns

```
In [11]: # Code to fill the null values present in Name column:
    #sort the dataframe by customer_id & name
    data.sort_values(['Customer_ID', 'Name'], inplace = True)

#forward fill the customer name within each customer id
    data['Name'] = data.groupby('Customer_ID')['Name'].fillna(method = 'ffill')

#backward fill the customer name within each customer id
    data['Name'] = data.groupby('Customer_ID')['Name'].fillna(method = 'bfill')

#if there are still null values then replacing them with unknown name
    data['Customer_ID'].fillna('Unknown Name', inplace = True)
```

```
In [12]: # Checking is there any null values in Name column left:
    data['Name'].isnull().sum()
```

Out[12]: 0

```
In [13]: # Handeling the absurd values in Age Column:
           data['Age'] = data['Age'].str.replace('_', '')
data['Age'] = data['Age'].str.replace('_', '')
            data['Age'] = data['Age'].astype('int')
            # Replacing age with NA if age is not in the range of 0 to 100
            data['Age'] = data['Age'] .where((data['Age'] > 0) & (data['Age'] <= 100), pd.NA)</pre>
            # Filling NA with the mode age of that particular Customer.
            data['Age'] = data.groupby('Customer_ID')['Age'].transform(lambda x: x.fillna(x.mode().iloc[0]))
           # Replacing min & max age of cutomer with mode age, indirectly handeling outliers.
data['Age'] = data.groupby('Customer_ID')['Age'].transform(lambda x: x.replace(x.max(),x.mode().iloc[0]))
            data['Age'] = data.groupby('Customer_ID')['Age'].transform(lambda x: x.replace(x.min(),x.mode().iloc[0]))
           # Changing data type to int again
data['Age']=data['Age'].astype(int)
In [14]: # Checking if the data of Age column got corrected.
data['Age'].unique()
Out[14]: array([17, 26, 18, 44, 27, 15, 51, 30, 40, 37, 50, 20, 41, 46, 24, 54, 32, 38, 14, 43, 22, 55, 45, 29, 48, 35, 39, 25, 19, 36, 21, 31, 42, 23, 28, 33, 49, 34, 53, 52, 47, 16, 56])
In [15]: data['Age'].value_counts()
Out[15]: 31
                   3112
            28
                   3096
            38
                   3032
            26
                   3032
            25
                   3016
            27
                   2952
            36
                   2952
            35
                   2944
            39
                   2936
            34
                   2896
            32
                   2888
            44
                   2888
            37
                   2888
            22
                   2880
            19
                   2840
            41
                   2840
            20
                   2816
            29
                   2808
            21
                   2776
In [16]: data['Month'].value_counts()
Out[16]: January
                          12500
            March
                          12500
            April
                          12500
                          12500
            Mav
                          12500
            June
            July
                          12500
            August
                          12500
            February
                          12500
            Name: Month, dtype: int64
            From above value count for 'Months', we can see only 8 months are present in our data.
In [17]: data['SSN'].value_counts().sort_values(ascending = False)
Out[17]: #F%$D@*&8
                              5572
            425-36-5909
                                  8
            754-40-2219
                                  8
            511-20-0282
                                  8
            228-53-9703
                                  8
                                  4
            604-62-6133
            286-44-9634
            838-33-4811
                                  4
            331-28-1921
                                  4
            753-72-2651
           Name: SSN, Length: 12501, dtype: int64
```

```
In [18]: # Code to correct the absurd value in SSN column:
          #Function to return valid SSN
          def replace_wrong_SSN(group):
    correct_ssn = group.loc[group['SSN'] != '#F%$D@*&8', 'SSN'].iloc[0]
    group_ssn = group.loc[group['SSN'] == '#F%$D@*&8', 'SSN'] = correct_ssn
              return group
          data = data.groupby('Customer_ID', group_keys = False).apply(replace_wrong_SSN).reset_index(drop = True)
In [19]: data['SSN'].value_counts().sort_values(ascending =True)
Out[19]: 913-74-1218
          066-65-6008
                           8
          230-22-9583
                           8
          238-62-0395
                           8
          793-05-8223
                           8
          075-63-9119
                          8
          138-97-1797
                           8
          731-85-6329
                           8
          115-56-7254
                           8
          832-88-8320
                          8
          Name: SSN, Length: 12500, dtype: int64
In [20]: data['Occupation'].value_counts()
Out[20]:
                             7062
          Lawyer
                             6575
          Architect
                             6355
          Engineer
                             6350
          Scientist
                             6299
          Mechanic
                             6291
          Accountant
                             6271
          Developer
                             6235
          Media_Manager
                             6232
          Teacher
                             6215
          Entrepreneur
                             6174
                             6087
          Doctor
          Journalist
                             6085
          Manager
                             5973
                             5911
          Musician
          Writer
                             5885
          Name: Occupation, dtype: int64
In [21]: # Code to handle "_____" in Occupation column:
          def replace_underscore(group):
              mode_occupation = group['Occupation'].mode().iloc[0]
              if mode_occupation != "
                   group['Occupation'] = group['Occupation'].replace("_____", mode_occupation)
                   underscore_modes = group['Occupation'][group['Occupation'] != "_
                                                                                                 _"].mode().iloc[0]
                   group['Occupation'] = group['Occupation'] replace("_____", underscore_modes)
              return group
          data = data.groupby("Customer_ID", group_keys = False).apply(replace_underscore).reset_index(drop = True)
In [22]: data['Occupation'].value_counts()
Out[22]: Lawyer
                             7096
          Engineer
                             6864
          Architect
                             6824
          Mechanic
                             6776
          Accountant
                             6744
          Scientist
                             6744
          Media_Manager
                             6720
          Developer
                             6720
          Teacher
                             6672
          Entrepreneur
                             6648
                             6568
          Doctor
          Journalist
                             6536
          Manager
                             6432
          Musician
                             6352
                             6304
          Writer
          Name: Occupation, dtype: int64
In [23]: # Cleaning in Annual Income Column:
          data['Annual_Income'] = data['Annual_Income'].str.replace('_','')
data['Annual_Income'] = data['Annual_Income'].astype(float)
```

```
In [24]: | nan_count_by_customer = data.groupby('Customer_ID')['Monthly_Inhand_Salary'].apply(lambda x: x.isna().sum()
          nan_count_by_customer.value_counts()
Out[24]: 1
                4862
                3401
          2
                2904
          3
                1048
                 240
          5
                  42
          6
                   3
          Name: Monthly_Inhand_Salary, dtype: int64
In [25]: data.sort_values(by=['Customer_ID', 'Month'], inplace=True)
    data['Monthly_Inhand_Salary'] = data.groupby('Customer_ID')['Monthly_Inhand_Salary'].fillna(method='ffill')
    data.groupby('Customer_ID')['Monthly_Inhand_Salary'].fillna(method='ffill')
          data['Monthly_Inhand_Salary'] = data.groupby('Customer_ID')['Monthly_Inhand_Salary'].fillna(method='bfill')
In [26]: data['Monthly_Inhand_Salary'].isna().sum()
Out[26]: 0
In [27]: # Checking for any data anomality in Num_Bank_Accounts Column.
          data['Num_Bank_Accounts'].value_counts().sort_values(ascending = False).head(60)
Out[27]:
                     13001
            7
                     12823
            8
                     12765
            4
                     12186
            5
3
                     12118
                     11950
            9
                      5443
           10
                      5247
            1
                      4490
            0
                      4328
            2
                      4304
           -1
                        21
                         9
            11
                         7
            803
                         5
            1668
            105
                         5
            791
            1257
            312
                         4
          As we can see their are many annomality in this column, so in further steps we'll try to correct it.
In [28]: # Replacing the outliers value with the mode or 0 whichever is high, for each group.
          data['Num_Bank_Accounts'] = data.groupby('Customer_ID')['Num_Bank_Accounts'].transform(lambda x: max(0, x.md
In [29]: # Checking if the data cleaning is done properly or not.
          data['Num_Bank_Accounts'].value_counts().sort_values(ascending = False).head(60)
Out[29]: 6
                 13184
                 12976
                 12936
          8
          4
                 12392
          5
3
9
                 12272
                 12096
                  5512
          10
                  5328
          1
                  4552
          0
                  4400
                  4352
          Name: Num_Bank_Accounts, dtype: int64
```

```
In [30]: # Checking for anaomality in 'Num_Credit_card' column.
         data['Num_Credit_Card'].value_counts().sort_values(ascending = True).head(50)
Out[30]: 1108
         592
                 1
         1198
                 1
         1376
                 1
                  1
         475
         1103
                  1
         1219
                  1
         601
                  1
         1435
                  1
         1035
                  1
         1331
                  1
         168
                  1
         518
                  1
         1494
                  1
         432
                  1
         1028
                  1
         499
                  1
         591
                  1
         1199
                  1
         445
                  1
                  1
         313
         606
                  1
         1332
                 1
         1270
                  1
         718
                  1
         1256
                  1
         122
                  1
         1412
                 1
         1050
                  1
         525
                  1
         1464
                  1
         752
                 1
         1337
                  1
         527
                  1
         916
                  1
         1225
                  1
         1133
                 1
         727
                  1
         960
                  1
         600
                  1
         1450
                  1
         1195
                 1
         702
                  1
         1148
                  1
         759
                  1
         1430
                  1
         930
                  1
         1098
                  1
         818
                  1
         1319
         Name: Num_Credit_Card, dtype: int64
         As we can see few values are very high , so let's make take appropriate steps to correct it.
In [31]: # Group by customer id & replace the Num_Credit_Card value with mode of that particular group.
         data['Num_Credit_Card'] = data.groupby('Customer_ID')['Num_Credit_Card'].transform(lambda x: x.mode().iloc[(
In [32]: # Checking if data cleaing is dome properly for 'Num_Credit_Card' column or not.
         data['Num_Credit_Card'].value_counts().sort_values(ascending = True).head(50)
Out[32]: 0
                   16
         11
                   40
                2184
         1
         2
                 2208
         9
                4736
         10
                4960
         8
                5096
         3
                13576
         4
                14336
         6
                16960
                16984
                18904
         Name: Num_Credit_Card, dtype: int64
```

```
In [33]: # Data cleaning for 'Interest_Rate' column:
         data['Interest_Rate'].value_counts().sort_values(ascending = False).head(60)
Out[33]: 8
                  5012
         5
                  4979
         6
                  4721
                  4540
         12
         10
                  4540
         7
                  4494
         9
                  4494
         11
                  4428
         18
                  4102
         15
                  3992
         20
                  3929
         17
                  3813
         16
                  3730
         19
                  3630
         3
                  2765
         1
                  2683
         4
                  2589
         2
                  2465
         13
                  2384
In [34]: # Function to replace values greater than 40 with the mode within each customer group
         def replace_high_interest_rate(group):
             mode_group = group.mode().iloc[0]
group[group > 40] = mode_group
             return group
         data['Interest_Rate'] = data.groupby('Customer_ID')['Interest_Rate'].transform(replace_high_interest_rate)
In [35]: # Checking the results:
         data['Interest_Rate'].value_counts().sort_values(ascending = False).head(60)
Out[35]: 8
               5096
         6
               4832
         12
               4648
         10
7
               4616
               4584
         9
               4576
         11
               4512
         18
               4192
         15
               4072
         20
               4008
         17
               3888
         16
               3800
         19
               3704
         3
               2824
         1
               2744
         4
               2640
         2
               2520
         13
               2432
In [36]: data['Num_of_Loan'].value_counts()
Out[36]: 3
                  14386
         2
                  14250
         4
                  14016
         0
                  10380
                  10083
         1
         449
                     1
         1135
                      1
         147
         515
                     1
         472
         Name: Num_of_Loan, Length: 434, dtype: int64
In [37]: # Replacing the '_' in 'Num_of_Loan' column.
data['Num_of_Loan'] = data['Num_of_Loan'].str.replace('_','')
         # Changing the dtype to int
         data['Num_of_Loan'] = data['Num_of_Loan'].astype('int')
         # Replacing the outliers with mode for each customer
```

```
In [38]: # Checking the results:
         data['Num_of_Loan'].value_counts()
Out[38]: 3
               15752
         2
               15712
         4
               15456
         0
               11408
               11128
         1
         6
                8144
         7
                7680
         5
                7528
         9
                3856
         8
                3336
         Name: Num_of_Loan, dtype: int64
In [39]: # Replacing the null values in 'Type_of_Loan' with 'Not Specified'.
         data['Type_of_Loan'] = data['Type_of_Loan'].fillna('Not Specified')
In [40]: # Cleaning in 'Num_of_Delayed_Payment'.
         data['Num_of_Delayed_Payment'].value_counts()
Out[40]: 19
                  5327
                  5261
         17
                  5173
         16
                  5153
         10
                  5083
         18
         3037
                     1
         848_
                     1
         813
         2413
                     1
         1087
         Name: Num_of_Delayed_Payment, Length: 749, dtype: int64
In [41]: # Replacing the '_' in 'Num_of_Delayed_Payment' column.
         data['Num_of_Delayed_Payment'] = data['Num_of_Delayed_Payment'].str.replace('_','')
         data['Num_of_Delayed_Payment'] = data['Num_of_Delayed_Payment'].str.replace('-','')
         data['Num_of_Delayed_Payment'] = data['Num_of_Delayed_Payment'].fillna(0)
         # Changing the dtype to int
         data['Num_of_Delayed_Payment'] = data['Num_of_Delayed_Payment'].astype('int')
         # Replacing the outliers with mode for each customer
         data['Num_of_Delayed_Payment'] = data.groupby('Customer_ID')['Num_of_Delayed_Payment'].transform(lambda x: r
In [42]: # Checking the results:
         data['Num_of_Delayed_Payment'].value_counts().sort_values(ascending = False).head(60)
Out[42]:
         19
                6264
         20
                6096
         10
                6088
         16
                6008
         15
                5880
         8
                5816
         17
                5656
         18
                5632
         9
                5624
         12
                5504
         11
                5208
         0
                4192
         14
13
                3920
                3712
         25
                2160
         5
                2128
         6
                2120
         1
                2112
         21
                2104
```

```
In [43]: data['Num_Credit_Inquiries'].value_counts()
Out[43]: 4.0
                   11271
                    8890
         3.0
         6.0
                    8111
         7.0
                    8058
         2.0
                    8028
         253.0
         2352.0
                        1
         2261.0
                        1
         519.0
                        1
         1801.0
         Name: Num_Credit_Inquiries, Length: 1223, dtype: int64
In [44]: Replacing the extreme values with mode value of each customer data
        ta['Num_Credit_Inquiries'] = data.groupby('Customer_ID')['Num_Credit_Inquiries'].transform(lambda x: x.mode(
        Changing the data type from float to int
        ta['Num_Credit_Inquiries'] = data['Num_Credit_Inquiries'].astype('int')
In [45]: data['Num_Credit_Inquiries'].value_counts()
Out[45]: 4
               11936
         3
                9416
                8568
         2
         7
                8416
         6
                8264
         8
                8152
         1
                8104
         0
                7504
         5
                5728
         9
                5304
         11
                5280
                5016
         10
         12
                4592
         13
                1344
         14
                 960
         15
                 728
         16
                 416
         17
                 272
         Name: Num_Credit_Inquiries, dtype: int64
In [46]: data['Credit_Mix'].value_counts()
Out[46]: Standard
                     36479
         Good
                     24337
                     20195
         Bad
                     18989
         Name: Credit_Mix, dtype: int64
In [47]: # Cleaning the Credit Mix column by giving same credit mix to each customer.
         # Convert the column to string type
         data['Credit_Mix'] = data['Credit_Mix'].astype(str)
         # Replace underscores with NaN
         data['Credit_Mix'] = data['Credit_Mix'].replace('_', np.nan)
         # Fill NaN values with the mode within each customer group
         data['Credit_Mix'] = data.groupby('Customer_ID')['Credit_Mix'].transform(lambda x: x.fillna(x.mode().iloc[0])
In [48]: # Changing the data type of Outstanding_Debt column:
         data['Outstanding_Debt'] = data['Outstanding_Debt'].str.replace('_','')
         data['Outstanding_Debt'] = data['Outstanding_Debt'].astype('float')
In [49]: # Replacing the values in Credit_History_Age with mode of that particular customer.
         data['Credit History Age'] = data.groupby('Customer ID')['Credit History Age'].transform(lambda x: x.mode()
In [50]: data['Payment_of_Min_Amount'].value_counts()
Out[50]: Yes
                52326
         No
                35667
                12007
         NM
         Name: Payment_of_Min_Amount, dtype: int64
```

```
In [51]: data['Amount_invested_monthly'] = data['Amount_invested_monthly'].str.replace('_','')
         data['Amount_invested_monthly'] = data['Amount_invested_monthly'].astype('float')
         data['Amount_invested_monthly'] = data.groupby('Customer_ID')['Amount_invested_monthly'].transform(lambda x
In [52]:
         def replace_payment_behaviour(group):
             mode_value = group.mode().iloc[0]
             group[group == '!@9#%8'] = mode_value
              return group
         data['Payment_Behaviour'] = data.groupby('Customer_ID')['Payment_Behaviour'].transform(replace_payment_behaviour']
         data['Payment_Behaviour'] = data['Payment_Behaviour'].str.replace('!@9#%8', 'Not mentioned')
         data['Payment_Behaviour'].value_counts()
Out[52]: Low_spent_Small_value_payments
         High_spent_Medium_value_payments
High_spent_Large_value_payments
                                               18911
                                               14911
         Low_spent_Medium_value_payments
                                               14414
         High_spent_Small_value_payments
                                               11771
         Low_spent_Large_value_payments
                                               10768
         Not mentioned
                                                1736
         Name: Payment_Behaviour, dtype: int64
In [53]: data.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 100000 entries, 2 to 99996
         Data columns (total 27 columns):
          #
              Column
                                          Non-Null Count
                                                            Dtype
          0
              ID
                                          100000 non-null
                                                            object
               Customer_ID
                                          100000 non-null
          1
                                                           object
          2
              Month
                                          100000 non-null
                                                            object
          3
              Name
                                          100000 non-null
                                                            object
          4
                                          100000 non-null
               Age
                                                           int64
                                          100000 non-null
          5
               SSN
                                                           object
          6
               Occupation
                                          100000 non-null
                                                           obiect
               Annual_Income
                                          100000 non-null
                                                            float64
               {\tt Monthly\_Inhand\_Salary}
          8
                                          100000 non-null
                                                            float64
          9
              Num_Bank_Accounts
                                          100000 non-null
                                                            int64
          10
              Num_Credit_Card
                                          100000 non-null
                                                            int64
              Interest_Rate
                                          100000 non-null
          11
                                                            int64
              Num_of_Loan
Type_of_Loan
                                          100000 non-null
                                                            int64
          12
                                          100000 non-null
                                                           object
          13
              Delay_from_due_date
                                          100000 non-null
          14
                                                            int64
              Num_of_Delayed_Payment
                                          100000 non-null
          15
                                                            int64
          16
              Changed_Credit_Limit
                                          100000 non-null
                                                            object
          17
              Num_Credit_Inquiries
                                          100000 non-null
                                                            int64
              Credit_Mix
                                          100000 non-null
          18
                                                           object
          19
              Outstanding Debt
                                          100000 non-null
                                                            float64
              Credit_Utilization_Ratio
                                          100000 non-null
          20
                                                            float64
                                          100000 non-null
              Credit_History_Age
          21
                                                            object
          22
              Payment_of_Min_Amount
                                          100000 non-null
                                                            object
          23
              Total_EMI_per_month
                                          100000 non-null
                                                            float64
          24
              Amount_invested_monthly
                                          100000 non-null
                                                            float64
              Payment_Behaviour
                                          100000 non-null
                                                           object
          26
             Monthly_Balance
                                          98800 non-null
                                                            object
         dtypes: float64(6), int64(8), object(13)
         memory usage: 21.4+ MB
In [54]: data['Monthly_Balance'].value_counts()
Out[54]:
           _-333333333333333333333333333333__
         350.0148691
                                               2
                                               2
         695.0571561
         419.7651674
                                               1
                                               1
         615.6677195
         259.3760946
         343.7619864
                                               1
         288.6680278
                                               1
         468.4784226
         337.380877
         Name: Monthly_Balance, Length: 98790, dtype: int64
```

```
In [55]: # Cleaning process of Monthly Balance Column:
    data['Monthly_Balance'] = data['Monthly_Balance'].str.replace('__', '')
    data['Monthly_Balance'] = data['Monthly_Balance'].str.replace('-', '')

# Changing the data type to float
    data['Monthly_Balance'] = data['Monthly_Balance'].astype('float')

# Handelling the null values by replacing them with mean Monthly_Balance of that group.

# Step 1: Calculating the mean monthly baalance for each customer id.
    mean_monthly_balance = data.groupby('Customer_ID')['Monthly_Balance'].transform('mean')

# Step 2: Replacing the null by mean.
    data['Monthly_Balance'] = data['Monthly_Balance'].fillna(mean_monthly_balance)

In [56]: data['Monthly_Balance'].isnull().sum()

Out[56]: 0

In [57]: data.info()

<class 'pandas.core.frame.DataFrame'>
```

<class 'pandas.core.frame.DataFrame'>
Int64Index: 100000 entries, 2 to 99996
Data columns (total 27 columns):

```
Non-Null Count
#
    Column
                                               Dtype
0
    ID
                              100000 non-null object
    Customer_ID
                              100000 non-null
 1
                                               object
 2
    Month
                              100000 non-null
                                               object
 3
    Name
                              100000 non-null
                                               object
 4
                               100000 non-null int64
    Age
    SSN
                              100000 non-null
                                               object
                              100000 non-null
    Occupation
                                               object
    Annual_Income
                              100000 non-null
                                               float64
    Monthly_Inhand_Salary
                              100000 non-null
 8
                                               float64
                              100000 non-null
    Num_Bank_Accounts
                                               int64
 10
   Num_Credit_Card
                              100000 non-null
                                               int64
    Interest_Rate
                               100000 non-null
                                               int64
 11
                               100000 non-null
 12
    Num_of_Loan
                                               int64
    Type_of_Loan
 13
                              100000 non-null
                                               obiect
    Delay_from_due_date
                              100000 non-null
 14
                                               int64
                              100000 non-null
 15 Num_of_Delayed_Payment
                                               int64
 16
    Changed_Credit_Limit
                              100000 non-null object
 17
    Num_Credit_Inquiries
                               100000 non-null
                                               int64
   Credit_Mix
                               100000 non-null object
 19
    Outstanding_Debt
                               100000 non-null
                                               float64
   Credit_Utilization_Ratio
                              100000 non-null float64
 20
                              100000 non-null object
 21 Credit_History_Age
                              100000 non-null object
 22 Payment_of_Min_Amount
 23 Total_EMI_per_month
                              100000 non-null
                                               float64
 24
    Amount_invested_monthly
                              100000 non-null
                                               float64
    Payment_Behaviour
                              100000 non-null
                                               object
 26
   Monthly Balance
                              100000 non-null float64
dtypes: float64(7), int64(8), object(12)
memory usage: 21.4+ MB
```

So till now we have done all the kind of basic data cleaning stuff, handeling the null values and changing the data types of the columns if required, etc. We can see there are two columns which if are of no use for our visualization, i.e SSN, ID. LEt's drop them also.

```
In [58]: # Deleting the not regired columns.
data.drop(columns = ['SSN', 'ID'], inplace = True)
```

In [59]: data.describe().T

Out[59]:

	count	mean	std	min	25%	50%	75%	max
Age	100000.0	3.327456e+01	1.076444e+01	14.000000	24.000000	33.000000	42.000000	5.600000e+01
Annual_Income	100000.0	1.764157e+05	1.429618e+06	7005.930000	19457.500000	37578.610000	72790.920000	2.419806e+07
Monthly_Inhand_Salary	100000.0	4.198262e+03	3.187363e+03	303.645417	1626.594167	3096.066250	5957.715000	1.520463e+04
Num_Bank_Accounts	100000.0	5.367840e+00	2.592597e+00	0.000000	3.000000	5.000000	7.000000	1.000000e+01
Num_Credit_Card	100000.0	5.532720e+00	2.067504e+00	0.000000	4.000000	5.000000	7.000000	1.100000e+01
Interest_Rate	100000.0	1.453208e+01	8.741330e+00	1.000000	7.000000	13.000000	20.000000	3.400000e+01
Num_of_Loan	100000.0	3.532880e+00	2.446356e+00	0.000000	2.000000	3.000000	5.000000	9.000000e+00
Delay_from_due_date	100000.0	2.106878e+01	1.486010e+01	-5.000000	10.000000	18.000000	28.000000	6.700000e+01
Num_of_Delayed_Payment	100000.0	1.300576e+01	6.416920e+00	0.000000	9.000000	13.000000	18.000000	2.800000e+01
Num_Credit_Inquiries	100000.0	5.677760e+00	3.827248e+00	0.000000	3.000000	5.000000	8.000000	1.700000e+01
Outstanding_Debt	100000.0	1.426220e+03	1.155129e+03	0.230000	566.072500	1166.155000	1945.962500	4.998070e+03
Credit_Utilization_Ratio	100000.0	3.228517e+01	5.116875e+00	20.000000	28.052567	32.305784	36.496663	5.000000e+01
Total_EMI_per_month	100000.0	1.403118e+03	8.306041e+03	0.000000	30.306660	69.249473	161.224249	8.233100e+04
Amount_invested_monthly	100000.0	1.823009e+02	1.682554e+02	10.659493	91.356856	139.054802	227.239727	1.000000e+04
Monthly_Balance	100000.0	3.000000e+22	3.162151e+24	0.007760	270.190370	337.126271	471.628361	3.333333e+26

In [60]: data.describe(exclude = np.number).T

## Out[60]:

	count	unique	top	freq
Customer_ID	100000	12500	CUS_0x1000	8
Month	100000	8	April	12500
Name	100000	10139	Jessicad	48
Occupation	100000	15	Lawyer	7096
Type_of_Loan	100000	6260	Not Specified	12816
Changed_Credit_Limit	100000	3635	-	2091
Credit_Mix	100000	3	Standard	45848
Credit_History_Age	100000	249	15 Years and 10 Months	3488
Payment_of_Min_Amount	100000	3	Yes	52326
Payment_Behaviour	100000	7	Low_spent_Small_value_payments	27489

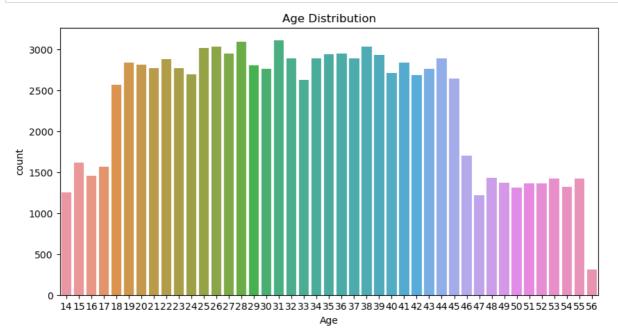
Some insights:-

<sup>1)</sup> Totla 12500 unique customer data is present.
2) Total 8 month data is available, with april occuring the most.
3) Unique 15 occupation is present with Lawyer being the most frequent.

## **Univariete Analysis:**

```
In [61]: # Visualization to see the Age distribution

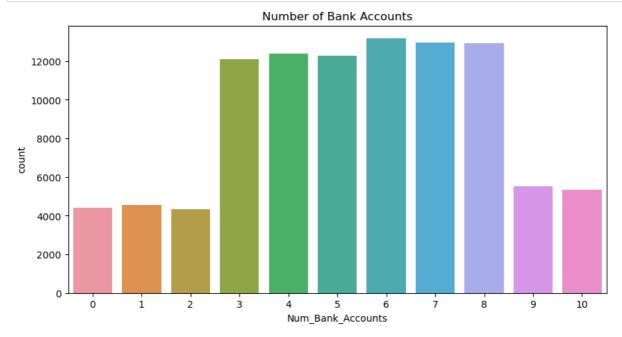
plt.figure(figsize=(10, 5))
sns.countplot(data=data, x='Age')
plt.title("Age Distribution")
plt.show()
```



From the above graph we can say maximum people has age between 18 to 45 in our data set.

```
In [62]: # Visualization to see the Number of bank accounts distribution

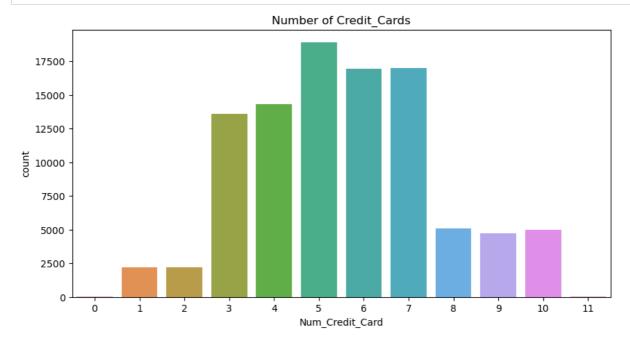
plt.figure(figsize=(10, 5))
    sns.countplot(data=data, x = 'Num_Bank_Accounts')
    plt.title("Number of Bank Accounts")
    plt.show()
```



From above graph we can see maximum customer has 3 to 8 Bank Accounts.

```
In [63]: # Visualization to see the Number of Credit Card distribution

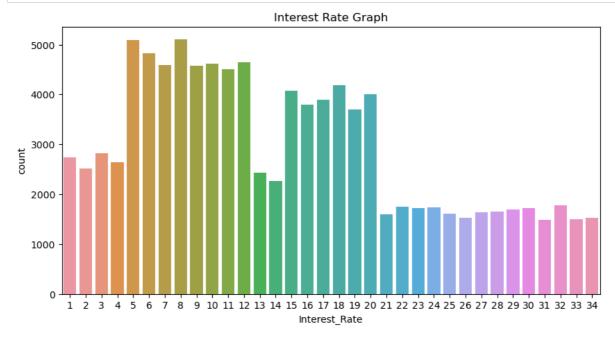
plt.figure(figsize=(10, 5))
sns.countplot(data=data, x = 'Num_Credit_Card')
plt.title("Number of Credit_Cards")
plt.show()
```



From above graph we can see maximum customer has 3 to 7 Credit Cards

```
In [64]: # Visualization to see the Interest Rate distribution

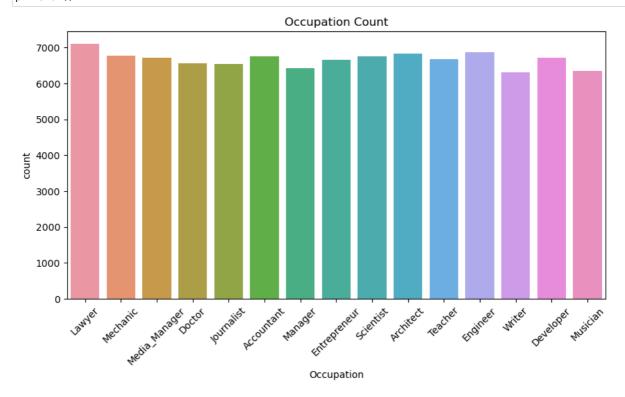
plt.figure(figsize=(10, 5))
sns.countplot(data=data, x = 'Interest_Rate')
plt.title("Interest Rate Graph")
plt.show()
```



Maximum interest rate are between 5 to 12 or 15 to 20. Overall the range is 1 to 34.

```
In [65]: # Visualization to see the Occupation distribution

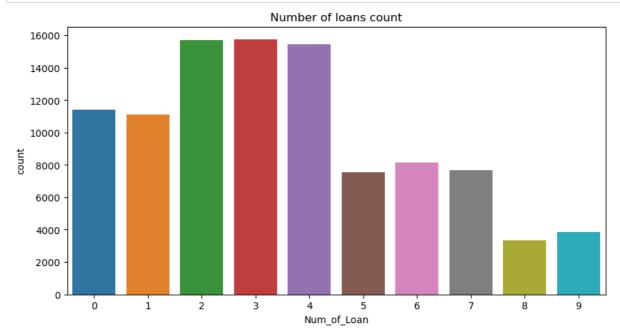
plt.figure(figsize=(10, 5))
    sns.countplot(data=data, x = 'Occupation')
    plt.xticks(rotation = 45)
    plt.title("Occupation Count")
    plt.show()
```



From above graph we can say all Occupation are near to equally distributed.

```
In [66]: # Visualization to see the Number of Loans distribution

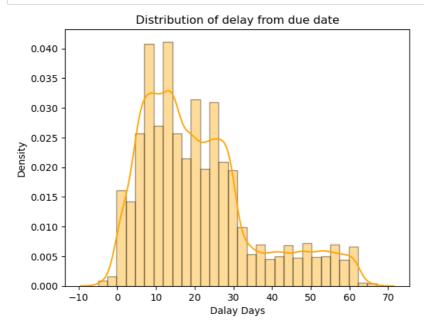
plt.figure(figsize=(10, 5))
sns.countplot(data=data, x = 'Num_of_Loan')
plt.title("Number of loans count")
plt.show()
```



From aboe graph it's clear maximum customer has 2 to 4 loan.

```
In [67]: # Distribution of Delay from due date column

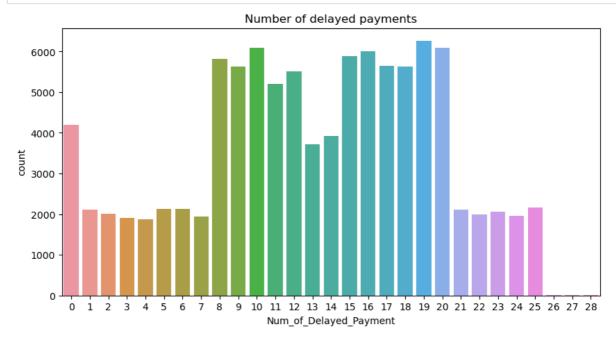
sns.distplot(data['Delay_from_due_date'], bins=30, color='orange', hist_kws={'edgecolor': 'black'})
plt.xlabel('Dalay Days')
plt.ylabel('Density')
plt.title('Distribution of delay from due date')
plt.show()
```



From above graph we can say majorly the delay from due date ranges from 0 to 30 days, out of that also 8 to 12 days are most common.

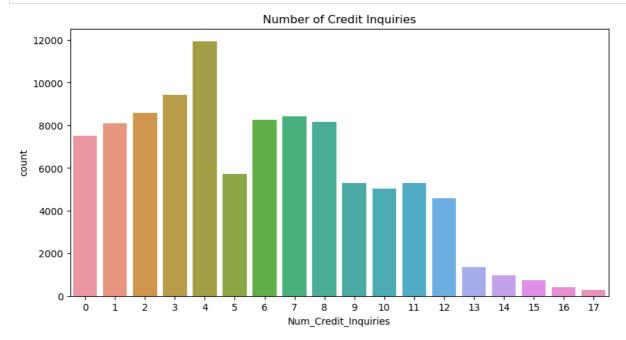
```
In [68]: # Visualization to see the Number of delayed payment.

plt.figure(figsize=(10, 5))
sns.countplot(data=data, x = 'Num_of_Delayed_Payment')
plt.title("Number of delayed payments")
plt.show()
```



```
In [69]: # Visualization to see the Number of credit inquiries.

plt.figure(figsize=(10, 5))
sns.countplot(data=data, x = 'Num_Credit_Inquiries')
plt.title("Number of Credit Inquiries")
plt.show()
```



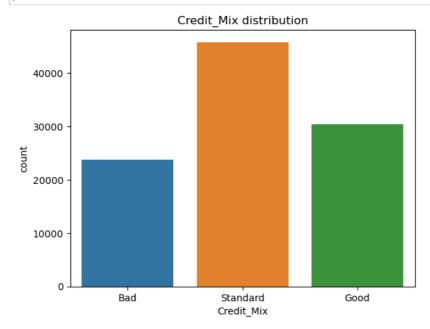
Credit enqiry ranges from 0 to 17 counts, out of which also 0 to 4 count is most. 4 being the most occured value.

In [70]: data['Credit\_Mix'].value\_counts()

Out[70]: Standard 45848 Good 30384 Bad 23768

Name: Credit\_Mix, dtype: int64

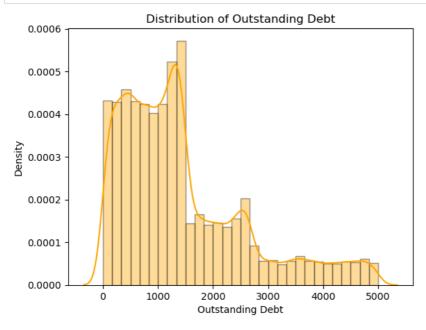
In [71]: # Visualization to see the Credit Mix Distribution.
sns.countplot(data=data, x = 'Credit\_Mix')
plt.title("Credit\_Mix distribution")
plt.show()



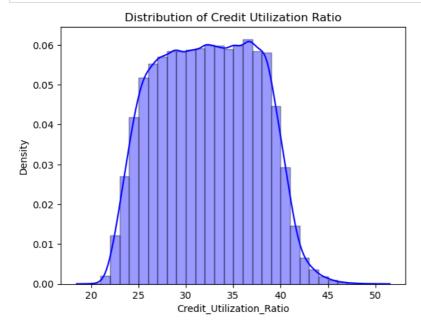
From the above graph it's clear maximum Customer has Standard Credit Mix.

```
In [72]: # Distribution of Outstanding Debt.

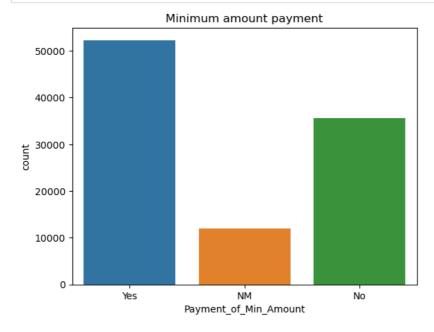
sns.distplot(data['Outstanding_Debt'], bins=30, color='orange', hist_kws={'edgecolor': 'black'})
plt.xlabel('Outstanding Debt')
plt.ylabel('Density')
plt.title('Distribution of Outstanding Debt')
plt.show()
```



```
In [73]: # Distribution of Credit Utilization Ratio.
sns.distplot(data['Credit_Utilization_Ratio'], bins=30, color='blue', hist_kws={'edgecolor': 'black'})
plt.xlabel('Credit_Utilization_Ratio')
plt.ylabel('Density')
plt.title('Distribution of Credit Utilization Ratio')
plt.show()
```

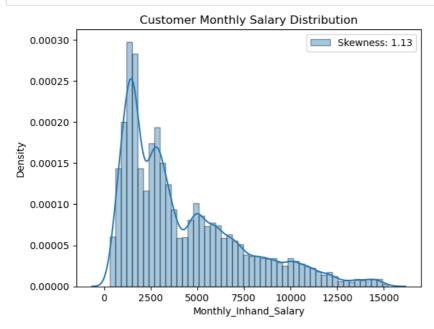


```
In [74]: # Visualization to see the Payment of min amount Distribution.
sns.countplot(data=data, x = 'Payment_of_Min_Amount')
plt.title("Minimum amount payment")
plt.show()
```



From the above graph we can say maximum people has paid the minimum amount payable but their is significant number of people who has not paid.

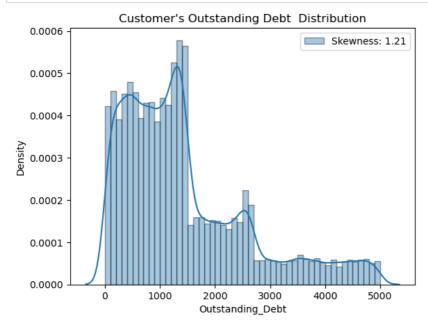
```
In [75]: # Customer Monthly Salary Distribution
sns.distplot(data['Monthly_Inhand_Salary'],hist_kws={'edgecolor': 'black'}, label = 'Skewness: %.2f'%(data[
plt.legend(loc = 'best')
plt.title('Customer Monthly Salary Distribution')
plt.show()
```



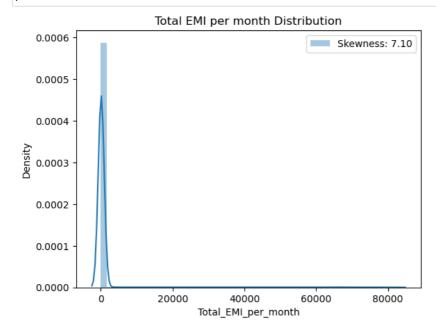
From the above graph we can say it is right skewed & maximum customer has salary on lower side.

```
In [76]: # Customer's Outstanding Debt Distribution

sns.distplot(data['Outstanding_Debt'], hist_kws={'edgecolor': 'black'}, label = 'Skewness: %.2f'%(data['Outstanding_Debt'])
plt.legend(loc = 'best')
plt.title("Customer's Outstanding Debt Distribution")
plt.show()
```



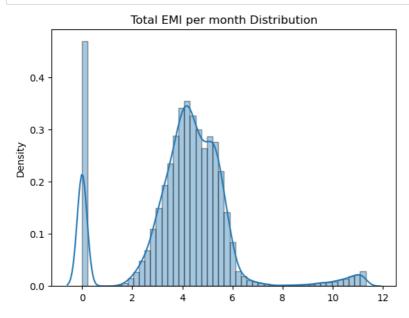
From above graph we can say maximum customer has debt from 0 to 10,000.



```
In [78]: ### Understanding the distribution of the data log(Total_EMI_per_month)

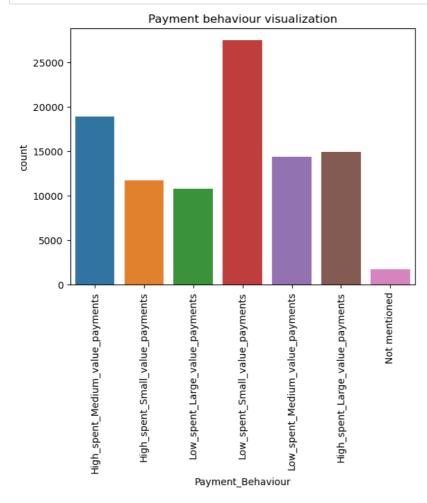
modified_emi = [np.log(emi) if emi > 0 else 0 for emi in data['Total_EMI_per_month']]

sns.distplot(modified_emi, hist_kws={'edgecolor': 'black'})
plt.title('Total_EMI_per_month_Distribution')
plt.show()
```



```
In [79]: # Visualization to see the Payment Behaviour Distribution.

sns.countplot(data=data, x = 'Payment_Behaviour')
plt.title("Payment behaviour visualization")
plt.xticks(rotation = 90)
plt.show()
```

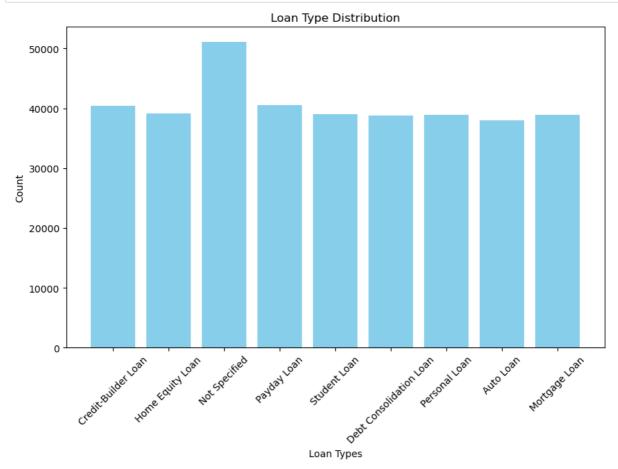


From above graph we can say , maximum we have Low Spend Small value payments.

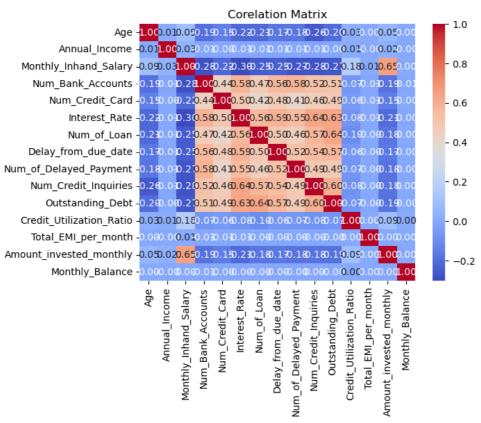
```
In [80]: # Analysing the type of Loan Column :
          # Fetching the not null data of the column - Type of Data
          index_values = ~data['Type_of_Loan'].isnull().values
          # making a list of all the kind of loan type
          loan_type_data = list(data['Type_of_Loan'][index_values])
          loan_type_data
'Credit-Builder Loan, and Home Equity Loan',
            'Credit-Builder Loan, and Home Equity Loan',
            'Credit-Builder Loan, and Home Equity Loan', 'Credit-Builder Loan, and Home Equity Loan',
            'Credit-Builder Loan, and Home Equity Loan',
'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan', 'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified, Home Equity Loan, Credit-Builder Loan, and Payday Loan',
            'Not Specified',
            'Not Specified',
            'Not Specified',
In [81]: # Creating a dictionary to store the counts of all the various loan types
          loan_type_dict = dict()
          for value in loan_type_data:
               values = value.split(',')
               for each_value in values:
                   loan_type = each_value.strip(' ')
                   if 'and' in loan_type:
                        loan_type = loan_type[4 : ]
                   if loan_type in loan_type_dict:
                       loan_type_dict[loan_type] += 1
                   else:
                        loan_type_dict[loan_type] = 1
          loan_type_dict
Out[81]: {'Credit-Builder Loan': 40440,
            'Home Equity Loan': 39104,
            'Not Specified': 51024,
            'Payday Loan': 40568,
'Student Loan': 38968,
            'Debt Consolidation Loan': 38776.
            'Personal Loan': 38888,
            'Auto Loan': 37992,
            'Mortgage Loan': 38936}
```

```
In [82]: # Extract loan types and counts from the dictionary
loan_types = list(loan_type_dict.keys())
loan_counts = list(loan_type_dict.values())

# Create a bar plot
plt.figure(figsize=(10, 6))
plt.bar(loan_types, loan_counts, color='skyblue')
plt.xlabel('Loan Types')
plt.ylabel('Count')
plt.title('Loan Type Distribution')
plt.xticks(rotation = 45)
plt.show()
```

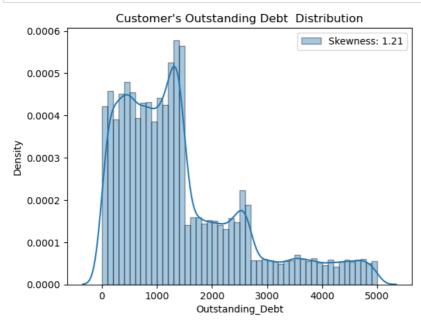


From above graph we can say Payday Loan & Credit-Builder Loan is most famous.

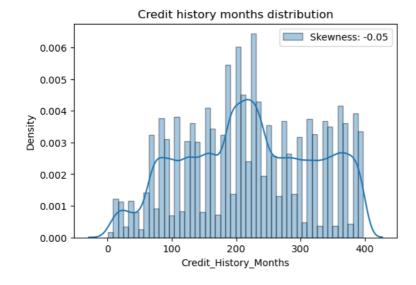


From this above corelation analysis we can find many hidden corelations in our data.

```
In [84]: data.columns
dtype='object')
In [85]: # Converting the Credit history in months
         def convert month(value):
            if pd.notnull(value):
                years = int(value.split(' ')[0])
months = int(value.split(' ')[3])
                return (years*12)+months
                return value
        data['Credit_History_Months'] = data['Credit_History_Age'].apply(lambda x: convert_month(x)).astype(int)
In [86]: data['Credit_History_Months'].value_counts()
Out[86]: 190
               3488
               3480
         214
         226
               3264
         238
               3224
               3088
         202
         297
                  8
         388
                  8
         208
                  8
         225
         352
                  8
         Name: Credit_History_Months, Length: 249, dtype: int64
```



```
In [88]: plt.figure(figsize = (6,4))
    sns.distplot(data['Credit_History_Months'], hist_kws = {'edgecolor': 'black'}, label = 'Skewness: %.2f'%(dare plt.legend(loc = 'best')
    plt.title("Credit history months distribution")
    plt.show()
```



```
In [89]: # Atlast checking again if there is any null value left behind in the data.
         data.isnull().sum()
Out[89]: Customer_ID
                                       0
         Month
                                       0
         Name
                                       0
                                       0
         Aae
         Occupation
                                       0
         Annual_Income
                                       0
         Monthly_Inhand_Salary
                                       0
         Num_Bank_Accounts
                                       0
         Num_Credit_Card
         Interest_Rate
         Num of Loan
                                       0
         Type_of_Loan
                                       0
         Delay_from_due_date
                                       0
         Num_of_Delayed_Payment
                                       0
         Changed_Credit_Limit
                                       0
         Num_Credit_Inquiries
                                       0
         Credit_Mix
                                       0
         Outstanding_Debt
                                       0
         Credit_Utilization_Ratio
                                       0
         Credit_History_Age
                                       a
         Payment_of_Min_Amount
                                       0
         Total_EMI_per_month
                                       0
         Amount_invested_monthly
         Payment_Behaviour
         Monthly_Balance
                                       0
         {\tt Credit\_History\_Months}
                                       0
         dtype: int64
```

## **Label Encoding to features**

From now on we will be working on to give credit score for each customer.

```
In [90]: data['Payment_of_Min_Amount'].value_counts()
Out[90]: Yes
                52326
                35667
         No
         NM
                12007
         Name: Payment_of_Min_Amount, dtype: int64
In [91]: data["Payment_of_Min_Amount"] = data["Payment_of_Min_Amount"].replace({"Yes": 1, "No": 0, "NM": 0})
In [92]: data["Credit_Mix"].value_counts()
Out[92]: Standard
                     45848
                     30384
         Good
         Bad
                     23768
         Name: Credit_Mix, dtype: int64
In [93]: data["Credit_Mix"] = data["Credit_Mix"].replace({"Standard": 1, "Good": 2, "Bad": 0})
In [94]: data["Payment_Behaviour"] = data["Payment_Behaviour"].replace({
               "Low_spent_Small_value_payments": 1,
               "High spent Medium value payments": 2,
               "Low_spent_Medium_value_payments": 3,
               "High_spent_Large_value_payments": 4,
               "High_spent_Small_value_payments": 5,
               "Low_spent_Large_value_payments": 6,
               "Not mentioned": 0
           })
In [95]: data['Payment_Behaviour'] = data['Payment_Behaviour'].astype('int')
In [96]: data['Payment_Behaviour'].value_counts()
Out[96]: 1
              27489
              18911
         2
         4
              14911
         3
              14414
         5
              11771
              10768
               1736
         Name: Payment_Behaviour, dtype: int64
```

#### Debt to income ratio calculation

#### **Credit Score Calculation**

```
In [99]: def calculate_credit_score(data):
                           # Group by Customer ID, handling month-level data and calculating scores
                           grouped_data = data.groupby("Customer_ID").agg(
                                     Credit_History_Months = ("Credit_History_Months", "max"), # Use maximum history age,
Outstanding_Debt = ("Outstanding_Debt", "mean"),
                                      Credit_Mix = ("Credit_Mix", "mean"),
                                      Monthly_Debt_to_Income_Ratio=("Monthly_Debt_to_Income_Ratio", "mean"),
                                      Credit_Utilization_Ratio=("Credit_Utilization_Ratio", "mean"),
                                     Monthly_Debt_Repayment_Capacity=("Monthly_Debt_Repayment_Capacity", 'mean'),
Payment_Behaviour=("Payment_Behaviour", "mean"), # Use average payment behaviour encoding
                           )
                           # Standardize values for numerical features
                           grouped_data = (grouped_data - grouped_data.mean()) / grouped_data.std()
                           # Calculate weighted scores
                           grouped_data["credit_score"] = (
                                   0.20 * grouped_data["Credit_History_Months"]
                                     + 0.15 * (1-grouped_data["Monthly_Debt_to_Income_Ratio"]) # Inverse relation as lower the value bette
                                     + 0.10 * (1-grouped_data["Credit_Utilization_Ratio"]) # Inverse relation lower the better
                                     + 0.10 * grouped_data["Monthly_Debt_Repayment_Capacity"]
                                     + 0.25 * grouped_data["Outstanding_Debt"]
                                      + 0.10 * grouped_data['Credit_Mix']
                                      + 0.10 * grouped_data["Payment_Behaviour"]
                           # Normalize scores to a range of 0 to 100
                           grouped_data["credit_score"] = (grouped_data["credit_score"] - grouped_data["credit_score"].min()) / (grouped_data["credit_score"].min()) / (grouped_data["credit_score"]
                           return grouped_data.reset_index()
                       # Calculate scores for all customers
                       credit_scores_data = calculate_credit_score(data)
                       credit_scores_data[["Customer_ID","credit_score"]]
```

Out[99]:

```
Customer ID credit score
    0 CUS_0x1000
                      54.839167
    1 CUS 0x1009
                      72.220024
    2 CUS_0x100b
                      72.063897
    3 CUS_0x1011
                      64.958104
    4 CUS_0x1013
                      67.549429
    ...
12495
          CUS 0xff3
                      58.909807
          CUS_0xff4
12496
                      58.218064
12497
          CUS_0xff6
                       75.324737
12498
          CUS_0xffc
                      55.225046
12499
          CUS_0xffd
                      68.622082
12500 rows × 2 columns
```

Out[100]: 100.0

Out[101]: 0.0

# Insights:-

- 1. 12500 unique customer data is present.
- 2. Data contains months from January to August.
- 3. Total 27 columns were present , out of which we deleted 2 columns named SSN, ID . As they were of no use for our EDA
- 4. Total 8 types of loans are present in the data.
- 5. Maximum customer has 3 to 8 bank accounts.
- 6. Maximum Customer has 3 to 7 credit cards, 5 being the top.
- 7. Age is distributed from 14 to 56, 18 to 46 being the most customers belongs to.
- 8. Interest Rates ranging from 1 to 34, maximum custoomer belong from 5 to 12% slab.
- 9. All occupation are near to equally distributed. LAwyer being the most occured.
- 10. Maximum customer has 2 to 4 loans.
- 11. We can say majorly the delay from due date ranges from 0 to 30 days, out of that also 8 to 12 days are most common.
- 12. Maximum customer belongs from 8 to 20 counts for delayed payemtns.
- 13. Number of Credit inquiry ranges from 1 to 17, 4 being the top , followed by 3.
- 14. Maximum customer are having standard credit mix type.
- 15. Maximum customer are having debt from 0 to 13,000.
- 16. Monthly salary is also right skewed, i.e. customer has less salary.
- 17. "Low spend small value paymetn" most customer belong from this category.

### For Credit score we have utilized following features.

- 1. Credit history months 20%
- 2. Monthly debt to income ratio 15%
- 3. Credit utilization ratio 10%
- 4. Monthly\_Debt\_Repayment\_Capacity 10%
- 5. Outstanding\_Debt 25%
- 6. Credit\_Mix 10%
- 7. Payment\_Behaviour 10%

## Recommendations

- 1. We can completely automate this credit scoring process of customers using Machine learning models. Which can be more effecient and can provide more optimized scores.
- 2. We have given different weighting for our credit score, different banks etc can have different conditions and weightage. Results may vary according to that.