



# Kiosk Mode - How to reset kiosk screen password?

Hello and Welcome to WeGuard Enterprise Visual Knowledge-base Series.  
In this KB article, We will explain how to reset kiosk screen passcodes on the WeGuard Enterprise Console.

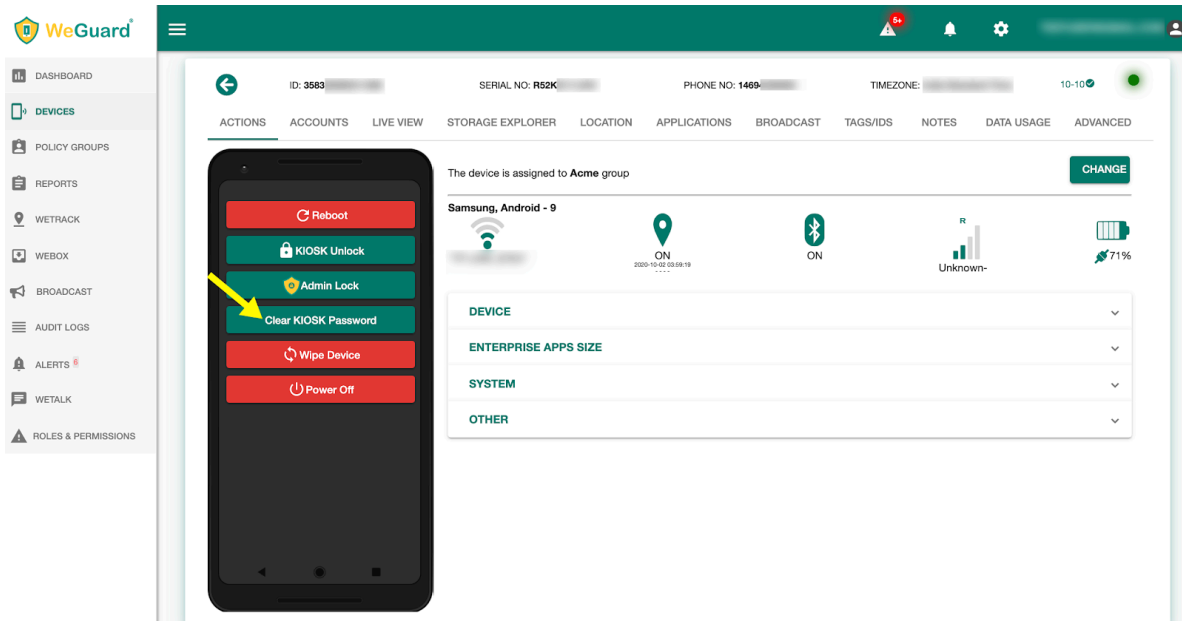
Well, human general tendency is to forget certain things! Forgetting bitter past or experience can help everyone to lead happy & healthy lives but forgetting crucial & sensitive information may land us in trouble. One of the most important things to not forget is "Device Screen Password".

❗ Assumption: Kiosk screen password is already set.

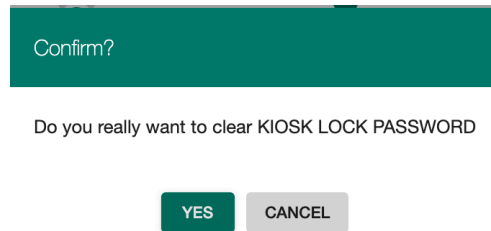
- Login to [WeGuard Console](#) with your credentials.
- From the left navigation menu, click on Devices.
- Notice the list of devices in your account. Search for the desired device to reset the Kiosk password.

The screenshot displays the WeGuard Enterprise Console interface. On the left, a navigation sidebar lists various sections: DASHBOARD, DEVICES (highlighted with a red box), POLICY GROUPS, REPORTS, WETRACK, WEBBOX, BROADCAST, AUDIT LOGS, ALERTS (207), WETALK, BULK ACTIONS, and ROLES & PERMISSIONS. The main content area is titled 'DEVICES (24)' and features a table of managed devices. The table includes columns for Device ID, Status, Last Contact Time, Phone Number, OS, Group Name, Manufacturer, and Actions. The first few devices listed are 'Nithin Kiosk' (Google, Android 13), 'TMD-WM' (Samsung, Android 7.0), 'FL-Test' (Samsung, Android 9), 'DemoK4' (Samsung, Android 12), 'ABHA-Kiosk' (Samsung, Android 11), 'Linde Kiosk' (Motorola, Android 12), 'Nexicent' (Samsung, Android 7.1.1), 'Demo-Work Profile' (Acier, Android 10), and 'Bhupal Govit' (Samsung, Android 7.1.1). The status of each device is indicated by a colored pill (green for Active, orange for Inactive). At the bottom of the table, there are pagination controls showing 'Items per page: 10' and '1 - 10 of 24'.

- Click on the selected device.
- You will be redirected to the device details page. The landing page would be "Actions".
- Notice the "Clear KIOSK Password" option, click on it.



- In confirmation pop-up click on "Yes".



- On the device, the user will be asked to set a new password (reset the password).
- After setting the password, click on "SAVE" to reflect the changes.
- Post that, the user can proceed to unlock the device with a new password.

We hope this article was useful. Thank you for reading.

For more WeGuard insights, please explore the [Visual Knowledge-base Series](#)

For more details, please do visit <https://www.weguard.com>

If you need any help on this, do call up WeGuard Support +1 833-936-2253 or contact [WeGuard Support Email](#)

<https://support.weguard.com/portal/en/kb/articles/kiosk-mode-how-to-reset-kiosk-screen-password>