WeGuard® Support

Kiosk Mode - How to Kiosk your device with specific apps?

Hello and Welcome to WeGuard Enterprise Visual Knowledge-base Series.
In this KB article, We will explain how to kiosk your device with certain apps to minimize misuse of the device by the user.

Setting up your device with a specific WeGuard policy (or in this case a Kiosk policy) involves 2 parts – Install WeGuard application and Provision/Activation of the device with the specific policy.

Installation of WeGuard:

Assuming that you have already signed up with WeGuard Enterprise Edition and you want to opt for Kiosk policy (Default Android Kiosk Policy appears as one of the default policies created for you), you can proceed installation of WeGuard on your devices either by using,

- Zero Touch Install – It is explained in this video https://youtu.be/FzUCQ6d_q00
  - Note that this video also demonstrates the mechanism of setting up the policy.
- Keyword Install – Devices are provisioned through afw#weguard keyword. Please refer below.
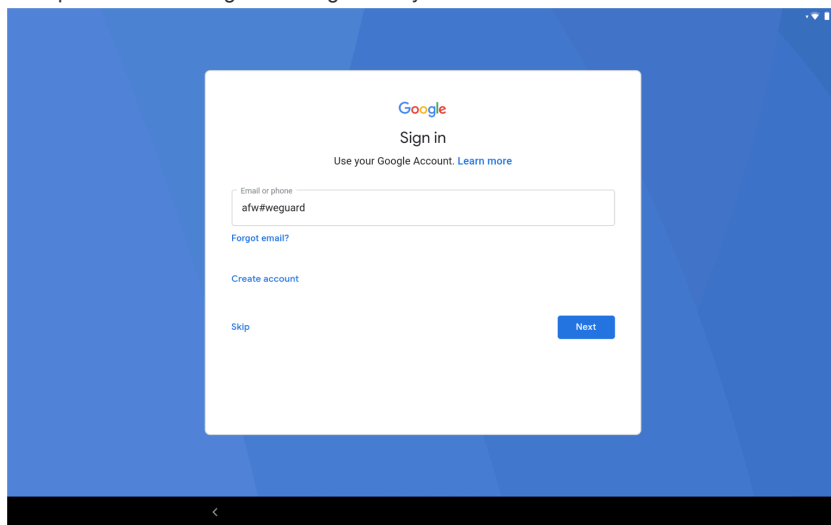
Instead of using your gmail or google account, you need to type in "afw#weguard" and need to follow the steps mentioned in the application(s) to set up your device with WeGuard. You may have to Approve/Click Ok and come across similar relevant buttons to proceed with the installation. If you see nothing happening on your device (it varies from OEM to OEM), please find and open the WeGuard app and follow the instructions provided on the screen.
Once you have WeGuard installed in your device (either through Zero touch Install or manual Keyword Install), you can provision your devices in one of the following ways.

Provision/Activation of the device:

**Device Activation by Updating IMEIs from Portal:**

You can automate device activation by uploading device IMEIs to Kiosk policy. For that you will have to click on the policy name and in the devices tab click on the upload icon. As shown below.
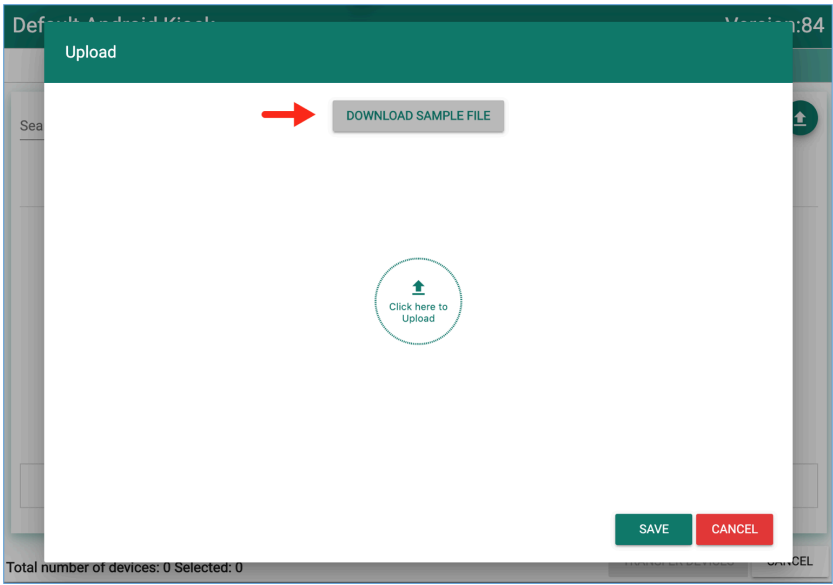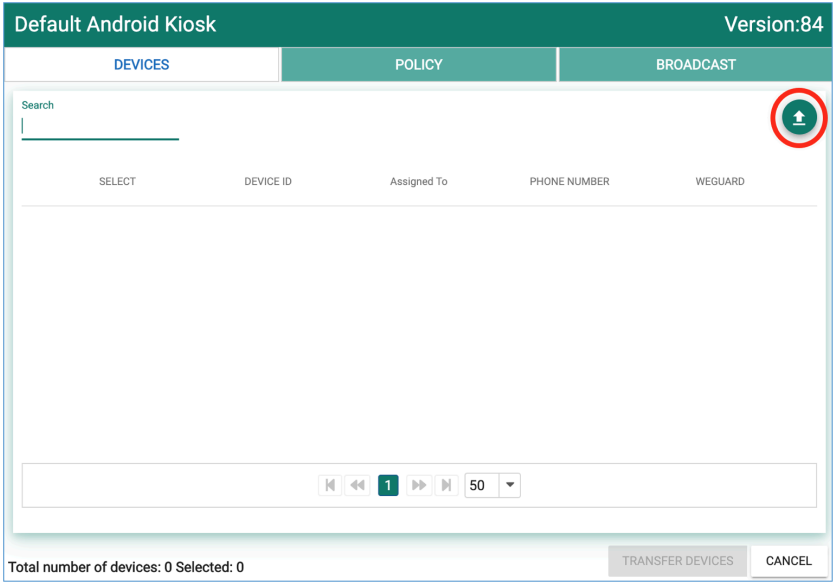
📄 Note that, if you have set up WeGuard on the device with Manual Keyword Install, and only then have uploaded the device IMEIs onto the portal, you may need to restart the device for the policy to be activated on the device. If you have uploaded the IMEIs before Manual Keyword Install, then the device will directly load the policy and there is no need to scan the QR code.

Device Activation by scanning QR code:

If you choose not to upload IMEIs, you can proceed to activate the device manually by scanning the QR at the following page on the device as shown. At this page on the device, please click on the button adjacent to "Scan using" to open the QR code reader.
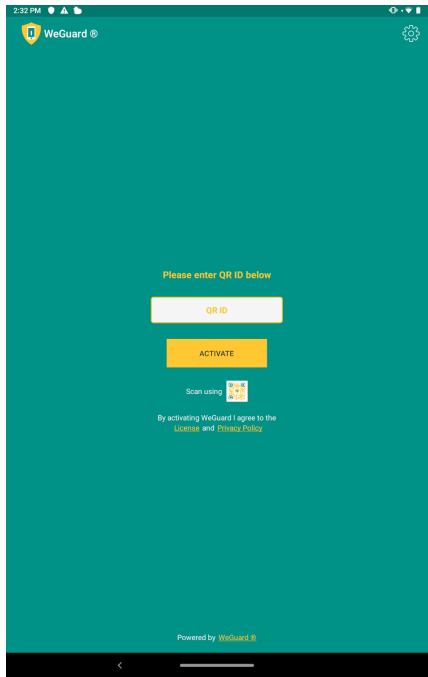
On the portal click on the Enroll button of the Kiosk policy to open up the QR code and scan the code by the QR code reader on the device.
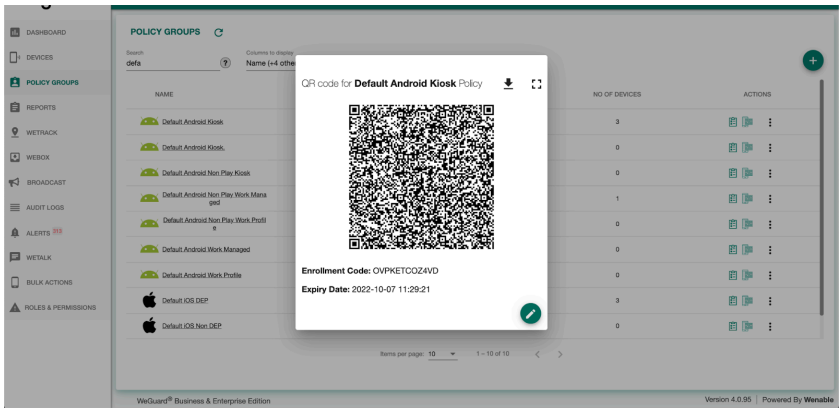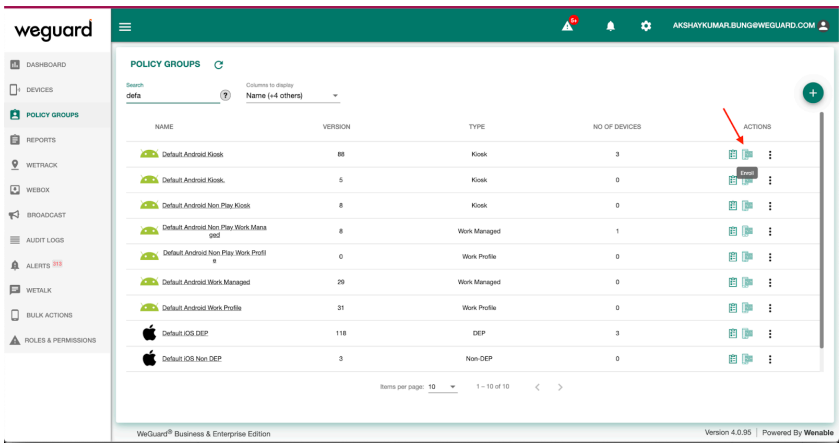
- Now that you are all set up with your device in Kiosk mode with default policy, you will see WeBox and WeTalk applications as well being installed.
- For the next steps, you can refer to the following articles to add other applications to policy.

Upload Custom/3rd party applications – https://weguard.kayako.com/article/72-remotely-install-custom-application
Push Play Store applications - https://weguard.kayako.com/article/135-remotely-install-application-from-playstore

Your user will no longer have access to device settings, which means he cannot do anything on the device except using your applications available to him on the Kiosked screen.

We hope this article was useful. Thank you for reading.
For more WeGuard insights, please explore the Visual Knowledge-base Series
For more details, please do visit https://www.weguard.com
If you need any help on this, do call up WeGuard Support +1 833-936-2253 or contact WeGuard Support Email

https://support.weguard.com/portal/en/kb/articles/kiosk-mode-kiosk-your-device-with-specific-apps