**WeGuard® Support**

# Device Enrollment - What happens when the devices are registered on zero-touch and Samsung Knox Mobile portal?

Hello and Welcome to WeGuard Enterprise Knowledge-base Series.

In this KB article, We will explain what happens when the devices are registered in Google Zero-touch and Samsung Knox Mobile portal.

If a device is registered and configured in both Knox Mobile Enrollment and zero-touch, the device will enroll using Knox Mobile Enrollment and apply the configuration defined in that service. To ensure that a Samsung device enrolls using zero-touch, remove any configuration assigned to the device in the Knox Mobile Enrollment portal.

We hope this article was useful. Thank you for reading.

For more WeGuard insights, please explore the Visual Knowledge-base Series
For more details, please do visit https://www.weguard.com
If you need any help on this, do call up WeGuard Support +1 833-936-2253 or contact WeGuard Support Email.

https://support.weguard.com/portal/en/kb/articles/device-enrollment-what-happens-when-the-devices-are-registered-on-zero-touch-and-samsung-knox-mobile-portal