WeGuard® Support

Kiosk Mode - How to reset kiosk screen password?

Hello and Welcome to WeGuard Enterprise Visual Knowledge-base Series.
In this KB article, We will explain how to reset kiosk screen passcodes on the WeGuard Enterprise Console.

Well, human general tendency is to forget certain things! Forgetting bitter past or experience can help everyone to lead happy & healthy lives but forgetting crucial & sensitive information may land us in trouble. One of the most important things to not forget is "Device Screen Password".

ⓘ Assumption: Kiosk screen password is already set.

- Login to WeGuard Console with your credentials.
- From the left navigation menu, click on Devices.
- Notice the list of devices in your account. Search for the desired device to reset the Kiosk password.

- Click on the selected device.
- You will be redirected to the device details page. The landing page would be "Actions".
- Notice the "Clear KIOSK Password" option, click on it.
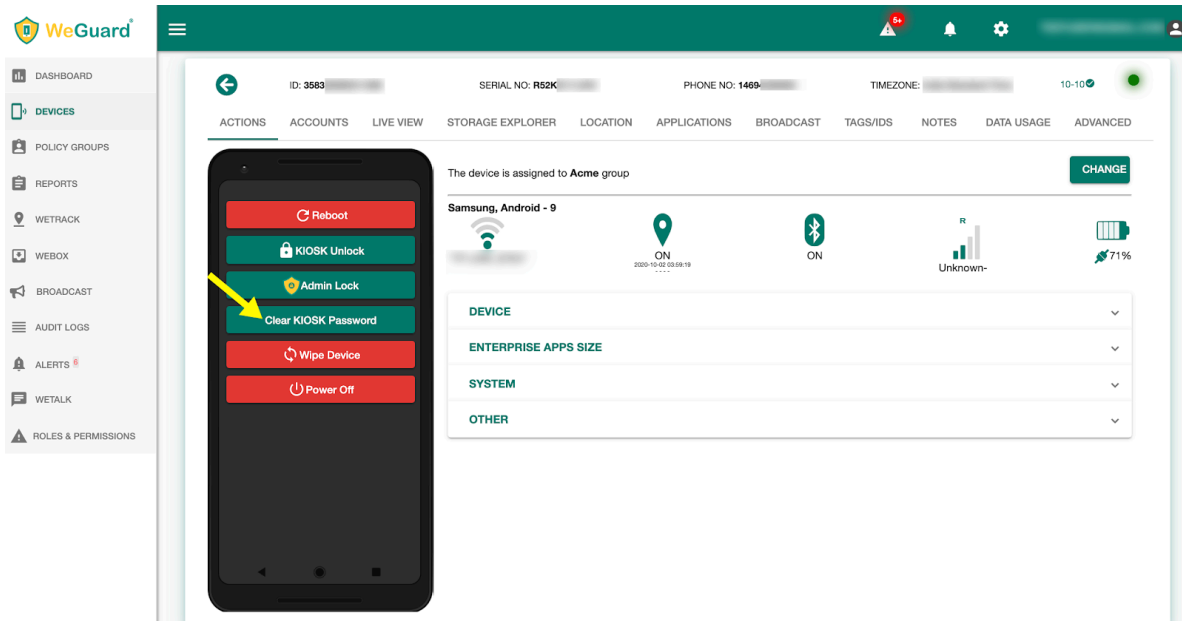
- In confirmation pop-up click on "Yes".
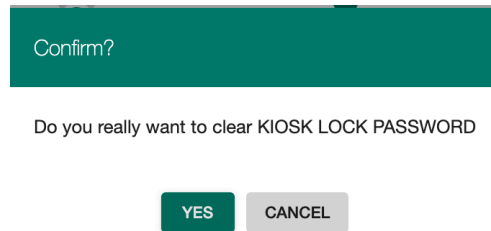
- On the device, the user will be asked to set a new password (reset the password).
- After setting the password, click on "SAVE" to reflect the changes.
- Post that, the user can proceed to unlock the device with a new password.

We hope this article was useful. Thank you for reading.
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For more details, please do visit https://www.weguard.com
If you need any help on this, do call up WeGuard Support +1 833-936-2253 or contact WeGuard Support Email

https://support.weguard.com/portal/en/kb/articles/kiosk-mode-how-to-reset-kiosk-screen-password