

# AURION // MEDICAL TRIAGE REPORT

Report Generated: 2025-12-06 12:22

**Session Date:** 2025-12-06

**Time (HST):** 12:07 PM - 12:07 PM

**Patient:** John

**CHW Name:** Akhil

## CLINICAL ASSESSMENT SUMMARY

The patient, John, reports experiencing severe chest pain. The Community Health Worker (CHW), Akhil, suggests immediate contact with emergency services. The conversation indicates potential health care concerns but lacks further detailed exploration of other social determinants.

## COMMUNICATION QUALITY ANALYSIS

Open-Ended Questions: 1

Closed-Ended Questions: 0

Open-Ended Ratio: 100.0%

**Quality Assessment: EXCELLENT. High use of open-ended questions promotes patient narrative.**

## DETECTED ISSUES & GUIDED SOLUTIONS

### ISSUE CATEGORY: Health Care, Masked Distress

*Patient Statement: "I'm not good, I'm not doing good today Mr. Akhil. I have a very bad chest pain."*

**Recommended Action:** As a Medical Assistant, I'm here to provide some basic advice that may help you. However, please note that this guidance is generated by an AI model and is not a substitute for professional medical advice.

For chest pain, it is important to take this symptom seriously, as it can indicate a range of health issues. Here are some steps you can follow:

- \*\*Seek Immediate Medical Help\*\*:** If the chest pain is severe, persistent, or accompanied by symptoms such as shortness of breath, sweating, nausea, or pain radiating to the arm or jaw, it is crucial to seek emergency medical care immediately.
- \*\*Rest and Avoid Stress\*\*:** Try to rest in a comfortable position and avoid any activities or stressors that could exacerbate the pain.
- \*\*Monitor Symptoms\*\*:** Keep track of your symptoms, noting any changes in the intensity or location of the pain, and any additional symptoms that develop.
- \*\*Medication\*\*:** If you have medications that have been prescribed for chest pain, such as nitroglycerin, use them as directed by your healthcare provider.
- \*\*Avoid Triggers\*\*:** If certain activities or foods trigger your chest pain, try to avoid them until you can be evaluated by

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a healthcare professional.

Remember, this recommendation is meant for basic guidance only. It is essential to contact a healthcare professional for a thorough evaluation and individualized care.

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## FULL TRANSCRIPT

**CHW:** Hello Mr. John, this is Akhil speaking. Just calling to check about your health. How are you doing today?

**Patient:** I'm not good, I'm not doing good today Mr. Akhil. I have a very bad chest pain.

**CHW:** Oh sorry, you should call 9-1-1.