

# AURION // MEDICAL TRIAGE REPORT

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Session Summary: The patient presents with a chief complaint of severe headache and some chest pain. Psychosocial stressors include potential masked emotional distress and hesitations when discussing their feelings. Given the low audio energy level, there is a concern for underlying depression or lethargy. Immediate risk factors include the need to assess the severity of the chest pain and headache.

## BIOMETRIC ANALYSIS

Stress Score: 2.1/10

Energy Score: 10/10

Max Volume: 100 dB

## DETECTED ISSUES & GUIDED SOLUTIONS

### ISSUE CATEGORY: Masked Distress

*Patient Statement: "I have severe headache and I also have some chest pain."*

Recommended Action: Given the patient's complaint of severe headache and chest pain, it is important to advise them to seek immediate medical attention. These symptoms could be indicative of serious conditions that require professional evaluation and treatment, such as a heart attack, stroke, or other cardiovascular issues.

#### **\*\*Best-Practice Recommendation:\*\***

1. **\*\*Seek Emergency Care:\*\*** Advise the patient to call 911 or go to the nearest emergency room immediately. The combination of severe headache and chest pain could be signs of a medical emergency.
2. **\*\*Do Not Delay:\*\*** Emphasize the importance of not waiting to see if symptoms improve on their own, as prompt medical evaluation is crucial.
3. **\*\*Provide Accurate Information:\*\*** Encourage the patient to provide detailed information about their symptoms to the healthcare providers, such as the duration, intensity, and any other accompanying symptoms.
4. **\*\*Avoid Physical Exertion:\*\*** Until medical evaluation and guidance are provided, advise the patient to rest and avoid any physical activity that could exacerbate their symptoms.
5. **\*\*Stay Calm:\*\*** Advise the patient to stay as calm as possible while awaiting medical help, as stress and anxiety can worsen symptoms.

Tailoring the urgency and importance of professional medical assessment is key in ensuring the patient receives the appropriate care.

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## FULL TRANSCRIPT

**CHW:** Can you help me with that?

**Patient:** I have severe headache and I also have some chest pain.