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| --- | --- |
| Test Script 01 |  |
| All Service charges are reported as 0.00 when checking out | Date: 13/10/2018 |

**Test Script 01**

|  |  |
| --- | --- |
| Test Name | All Service charges are reported as 0.00 when checking out |
| Use Case Tested | User check out |
| Test Description | When user checks out there should be value for the service charges |
| Pre-condition | User should book a room  User should check-in to booked room  User can add room service for the booking |
| Post-condition | There should be value for the service charges |
| Notes |  |

Result

(Pass/Fail/Warning/Incomplete)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| # | Test Step | Expected Test Results | P | F |
| 1 | Select ‘Book a Room’ from main menu and  Enter the following data as asked;  Enter phone number: 245123  Enter guest name: Ishara  Enter guest address: Glaston Park  Name: Ishara, Address: Glaston Park, Phone: 245123  S: Single room, 1  D: Double room, 2  T: Twin share, 3  Enter room type selection: S  Enter number of occupants: 1  Enter arrival date  Enter day (dd): 25  Enter month (mm): 3  Enter year (): 2019  Arrival Date: 25-03-2019  Enter length of stay: 2  The cost of booking a Single room from 25-03-2019 for 2 nights is $200.00  Enter credit card details  V: Visa  M: MasterCard  Enter credit card type selection: m  Enter credit card number: 2  Enter CCV: 2 | Single room 101 is booked from 25-03-2019 for 2 nights by Ishara.  MasterCard Credit card number 2 has been debited $200.00  Confirmation Number : 2522019101  Hit <enter> to continue  Booking completed |  |  |
| 2 | Select ‘Check In’ from main menu and  Enter confirmation number: 2522019101 | Single room 101 is booked from 25-03-2019 for 1 nights by Ishara.  MasterCard Credit card number: 2  Confirmation Number : 2522019101  Confirm checkin? (Y/N) : y  Check in confirmed  Hit <enter> to continue  Checking in completed |  |  |
| 3 | Select ‘Check Out’ from main menu and Enter room number: 101 | Charges for room: 101, booking: 2522019101  Arrival date: 25-03-2019, Staylength: 1  Guest: Ishara, Address: Glaston Park, Phone: 245123  Charges:  Total: $200.00 | Yes |  |
| 5 | Accept charges(Y/N) : y  Charges accepted  Enter credit card details  V: Visa  M: MasterCard  Enter credit card type selection: m  Enter credit card number: 4  Enter CCV: 3 | MasterCard credit card number 4 was debited $200.00  Hit <enter> to continue  Checking out completed | Yes |  |

Test Data Table

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Test Data Table** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| phone number | - | 0426601165 | 0426601166 | 0426601167 |  |
| Name |  |  |  |  |  |
| Room type | - | S | D | T |  |
| arrival date | - | 2018-11-01 | 2018-11-02 | 2018-11-03 |  |
| credit card type | - | - | Master card | Visa card |  |
| number of occupants | - | 1 | 2 | 3 | 3 |
| arrival month | - | 12 | 10 | 01 | 20 |
| arrival year | - | 18 | 19 | 10 | 25 |
| length of stay | - | 1 | 2 | 03 | 22 |
| credit card number | - | 1 | 2 | 3 | 4 |
| credit card CVV | - | - | 1 | 3 | 2 |
| check out | - | D | D | D | D |
| room number | - | 301 | 101 | 201 | - |

**Test Script 02**

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| Test Script 02 |  |
| It is possible to charge a room for service after the guest has checked out | Date: 13/10/2018 |

|  |  |
| --- | --- |
| Test Name | It is possible to charge a room for service after the guest has checked out |
| Use Case Tested | Charging after checking out |
| Test Description | It is possible to charge a room for service after the guest has checked out. But it should not be |
| Pre-condition | User should book a room  User should be checked in to booked room  User should be checked out |
| Post-condition | Cant charge from user after checked out |
| Notes |  |

Result

(Pass/Fail/Warning/Incomplete)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| # | Test Step | Expected Test Results | P | F |
| 1 | Select ‘Book a Room’ from main menu and  Enter the following data as asked;  Enter phone number: 023455  Enter guest name: Kanishka  Enter guest address: Sunshine  Name: Kanishka, Address: Sunshine, Phone: 23455  S: Single room, 1  D: Double room, 2  T: Twin share, 3  Enter room type selection: S  Enter number of occupants: 1  Enter arrival date  Enter day (dd): 29  Enter month (mm): 11  Enter year (): 2018  Arrival Date: 29-11-2018  Enter length of stay: 1  The cost of booking a Single room from 29-11-2018 for 1 nights is $100.00  Enter credit card details  V: Visa  M: MasterCard  Enter credit card type selection: m  Enter credit card number: 2  Enter CCV: 2 | Single room 101 is booked from 29-11-2018 for 1 nights by Kanishka.  MasterCard Credit card number 2 has been debited $100.00  Confirmation Number : 29102018101  Hit <enter> to continue  Booking completed | Yes |  |
| 2 | Select ‘Check In’ from main menu and  Enter confirmation number: 29102018101 | Single room 101 is booked from 29-11-2018 for 1 nights by Kanishka.  MasterCard Credit card number: 2  Confirmation Number : 29102018101  Check in confirmed  Hit <enter> to continue  Checking in completed | Yes |  |
| 3 | Select ‘Record Service’ from main menu and enter the following data as asked;  Enter Room Id: 101  B: Bar Fridge  R: Restaurant  S: Room Service  Enter service type: S  Enter cost: 200 | Room 101 charged $200.00 for Room Service  Hit <enter> to continue  Pay for service completed | Yes |  |
| 4 | Select ‘Check Out’ from main menu and Enter room number: 101 | Charges for room: 101, booking: 29102018101  Arrival date: 29-11-2018, Staylength: 1  Guest: Kanishka, Address: Sunshine, Phone: 23455  Charges:  Room Service: $200.00  Total: $200.00 | Yes |  |
| 5 | Accept charges(Y/N) : y  Charges accepted  Enter credit card details  V: Visa  M: MasterCard  Enter credit card type selection: m  Enter credit card number: 3  Enter CCV: 3 | MasterCard credit card number 3 was debited $200.00  Hit <enter> to continue  Checking out completed | Yes |  |
| 6 | Select ‘Check Out’ from main menu and Enter room number: 101 | No active booking found for room id 101  Enter room number: | Yes |  |

Test Data Table

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Test Data Table** | | | | | |
|  | **1** | **2** | **3** | **4** | **5** |
| phone number | - | 0713727927 | 0449776211 | 0446975356 |  |
| Name |  | Akila | Kanishka | Maleesh |  |
| Room type | - | D | T | S |  |
| arrival date | - | 2018-11-21 | 2018-11-22 | 2018-11-23 |  |
| credit card type | - | - | Master card | Visa card |  |
| number of occupants | - | 1 | 2 | 3 | 3 |
| arrival month | - | 12 | 10 | 01 | 20 |
| arrival year | - | 18 | 19 | 10 | 25 |
| length of stay | - | 1 | 2 | 03 | 22 |
| credit card number | - | 1 | 2 | 3 | 4 |
| credit card CVV | - | - | 1 | 3 | 2 |
| check out | D | D | D | D | D |
| room number | 301 | 201 | 301 | 201 | - |