



The power to make it work  
PO BOX 121, PORT OF SPAIN, TRINIDAD  
TAX INVOICE  
VAT REG. NO. 100474

MELISSA REID-CHRISTOPHER  
27 EIGHT STREET  
BARATARIA  
TRINIDAD

AMOUNT DUE  
\$952.05

PAYMENT DUE BY 01-JAN-2025

**ACCOUNT INFORMATION**

Account Number - 756897-749333-1  
Name - MELISSA REID-CHRISTOPHER  
  
Service Address - LP 52 SUNSET DRIVE  
LOPINOT ROAD  
AROUCA  
  
Bill Date - 17-DEC-2024  
Rate - Residential A  
Billing Cycle - 77E Actual  
Next Scheduled Read - 11-FEB-2025



| Meter<br>Number | Previous    |         | Present     |         | Difference |       | Meter<br>Multiplier | kWh **<br>Consumption |
|-----------------|-------------|---------|-------------|---------|------------|-------|---------------------|-----------------------|
|                 | Date        | Reading | Date        | Reading | Days       | Units |                     |                       |
| 1088932         | 10-OCT-2024 | 81398   | 11-DEC-2024 | 83869   | 62         | 2471  | 1.0                 | 2471                  |

**IMPORTANT TO NOTE**

**PREVIOUS BILLING (Including Payments)**

|                                 |           |
|---------------------------------|-----------|
| Previous Statement Balance      | \$ 913.76 |
| Less Payments up to 01-NOV-2024 | 913.76    |
| Net Arrears                     | 0.00      |

**CURRENT BILLING**

| <u>kWh Consumption Charge</u>          | UNITS    | RATE \$ | COST \$ |
|--|----------|---------|---------|
|  | 400.00   | 0.2600  | 104.00  |
|  | 600.00   | 0.3200  | 192.00  |
|  | 1,471.00 | 0.3700  | 544.27  |
| Total KWh Consumption                  | 2,471.00 |         | 840.27  |
| Customer Charge                        |          |         | 6.00    |
| <u>Other Charges &amp; Adjustments</u> |          |         |         |
| Total Other Charges & Adjustments      |          |         | 0.00    |
| Sub-Total                              |          |         | 846.27  |
| VAT @ 12.5%                            |          |         | 105.78  |

Total Current Billing 952.05

Please Pay This Amount  
PAYMENT DUE BY 01-JAN-2025 952.05

756897-749333-1 QF 7.5.1-1.14, Rev. # 2, Rev. Date: June 2024 756897-749333-1

# TRINIDAD AND TOBAGO ELECTRICITY COMMISSION

PO BOX 121, PORT OF SPAIN, TRINIDAD

## Payment Methods

Payments can be made at any of the Payment Centres listed below; as well as at any branch of the local commercial banks, at any Bill Express and Sure Pay payment outlets or through our IVR system. You can also mail in cheques, money orders and postal orders. Please insert your account number on such remittances. Linx and Credit Card Payments are accepted at all T&TEC payment centres.

## Automated Bill Payment via Credit Card

You can now pay your bills hassle free when you sign up for one of our three (3) Automated Payment options:

- 1) Pay your bill online at [www.ttec.co.tt](http://www.ttec.co.tt) or via telephone at 625-TTEC (8832) at any time 24/7.
- 2) Allow T&TEC to deduct the full amount of your bill.
- 3) Allow T&TEC to deduct a fixed amount monthly.

For more information on this payment facility, send an e-mail to [billingenquiries@ttec.co.tt](mailto:billingenquiries@ttec.co.tt) with the subject line 'Request to pay by Credit Card' or call or visit us at any of the locations listed below.

## T&TEC Payment Centres

Office hours: Monday - Friday 8:00 a.m. To 3:45 p.m.

|   |               |
|---|---------------|
| 63 Frederick Street, Port of Spain***         | 623-2611/6291 |
| Broadway Service Centre, Port of Spain*       | 624-0720      |
| 18 Western Main Road, St. James***            | 628-1705      |
| 75-77 Gooding Village, San Fernando***        | 657-7281/4    |
| Pamela's Mall, Gopaul Lands, Marabella**      | 658-7594/5    |
| Naparima Mayaro Road, Rio Claro               | 644-2475      |
| 1326 Siparia Erin Road, Penal**               | 647-1223      |
| Egypt Village, Point Fortin***                | 648-2792      |
| 52 Main Road, Chaguanas**                     | 672-0955/6    |
| Couva Shopping Complex, Couva***              | 679-0378/0757 |
| 18 Sorzano Street, Arima***                   | 643-2433      |
| Cor. Brierley & Henderson Sts., Sangre Grande | 668-6428/9    |
| 4 Eastern Main Road, Curepe***                | 662-9289      |
| Darrell Spring Road, Scarborough              | 639-2541      |

\*Extended payment hours only: Monday to Friday: 7:00 a.m. to 6:00 p.m.

\*\* Open on Saturdays: 8:00 a.m. to 12:00 noon.

\*\*\* There is a 24 Hour drop-box facility for cheques and money orders only at each of these locations.

## Customer Web Access (CWA) System

Manage your account; go to [www.ttec.co.tt](http://www.ttec.co.tt) to sign up today, so you can:

- ✓ Pay your Bills via credit card
- ✓ Update your personal information
- ✓ Request Services
- ✓ Get real-time billing, consumption and payment details

## Interactive Voice Response (IVR) System

You can use the IVR System (call 625-TTEC (8832)) to check your account balance, update your telephone numbers and pay your bill via the automated bill payment facility. The IVR can also be used to access information relating to the opening, transferring and closing of accounts.

## Your E-mail address

In order to help us provide a better service to you, we would appreciate if you can send us your e-mail address. Simply send us an e-mail to [billingenquiries@ttec.co.tt](mailto:billingenquiries@ttec.co.tt) with the subject line 'Account e-mail address' and simply include your e-mail address, main telephone contact and account number in the body of the e-mail.

## Street Lighting Trouble Call

Need street lighting?

Want to report broken or defective street lights?

Call Toll Free (24 hours)

800-BULB (2852)

E-mail Address: [streetlightservice@ttec.co.tt](mailto:streetlightservice@ttec.co.tt)

## Are You Moving?

Please give us 14 days notice in writing or visit any of our Service Centres with your ID.

## Billing Adjustments (including transferred balances)

Details of billing adjustments and transferred balances are normally mailed to customers before they appear on the bill. However, if correspondence has not been received, customers are invited to call at any of the listed offices for details.

## Late Payment Charge

This is a 1.5 percent charge on your outstanding balance and is applicable 30 days after the bill date and every 30 days thereafter.

## Inaccessible Meters

The T&TEC Act Chapter: 54:70:58 Section (2) mandates that the Commission must at all reasonable times have access to, and be at liberty to remove, test, inspect and replace any meter.

## Customer Charge

This charge is a fixed amount billed, regardless of how much electricity is used, to cover the administrative cost associated with reading your meter and billing your account.

## Units Consumed - Kilowatt Hour (kWh)

### Residential Rate A - Charges

This rate applies to all domestic and household electricity supplies for one family living in one residence supplied from one meter.

|                 |   |               |            |
|-----------------|---|---------------|------------|
| Unit Charge     | - | First 400 kWh | @ 26 cents |
|                 |   | Next 600 kWh  | @ 32 cents |
|                 |   | Over 1000 kWh | @ 37 cents |
| Customer Charge | - | \$6.00        |            |

### Commercial Rate B - Charges

For purposes other than domestic and household electricity in a single installation supplied from one meter.

|                 |   |                     |
|-----------------|---|---------------------|
| Unit Charge     | - | 41.50 cents per kWh |
| Customer Charge | - | \$25.00             |

## Miscellaneous Charges

| DESCRIPTION                                      | (\$)    |
|--|---------|
| Meter checked at customer's request:             |         |
| If found in working order                        | 194.00  |
| If found not working properly                    | No Chg. |
| Disconnection for Non-Payment                    | 118.00  |
| Reconnection after Disconnection for Non-payment | 118.00  |
| Visit for Non-Payment of Account                 | 234.00  |
| Install Meter & Reconnect Secondaries            | 194.00  |
| Reconnect, Disconnect and / or Change Meter      | 194.00  |
| Reposition Secondaries                           | 194.00  |
| Change and Reposition Meter                      | 194.00  |
| All Charges Subject to VAT                       |         |

## Trouble Report? Call toll free.....

If you have a report on an interruption of your supply or any other emergency relating to T&TEC and our installations including the overhead lines, call

800-TTEC (8832)

Our Trouble Report Telecom Operators are available 24 hrs, 7 days a week.

Internet Address: <http://www.ttec.co.tt>