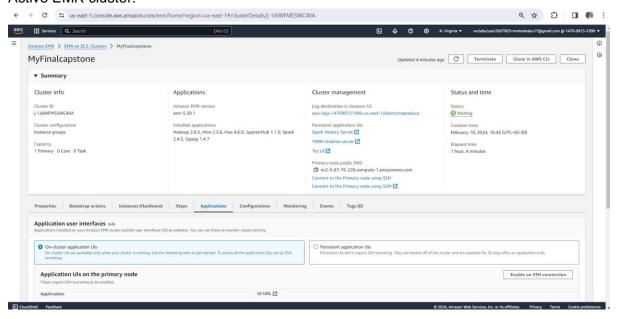


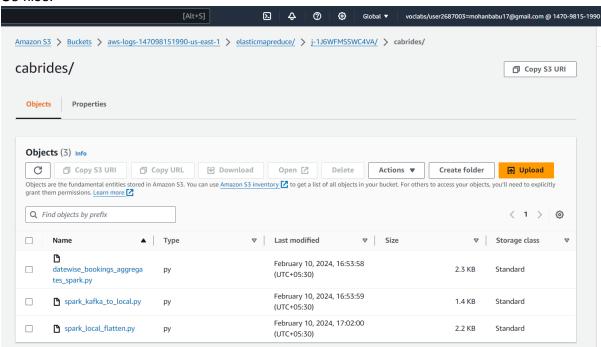


# Logic For Final Submission

# Active EMR cluster:



#### S3 files:







Validation already completed for task 1 to task 4 in LogicFirstSubmission.pdf

# Capstone Project - Validation Document

Note: Please note that records retrieved from the Kafka topic and related metrics given below can vary a bit.

Data Ingestion with Sqoop

Please check the number of records that are imported after the Sqoop Job

Number of records retrieved - 1000

**Bookings Table Count** 

Please check the number of records in the bookings table

Number of records - 1000

Clickstream Table Count

Please check the number of records in the clickstream table

Number of records - 2984

**Bookings Aggregates Table Count** 

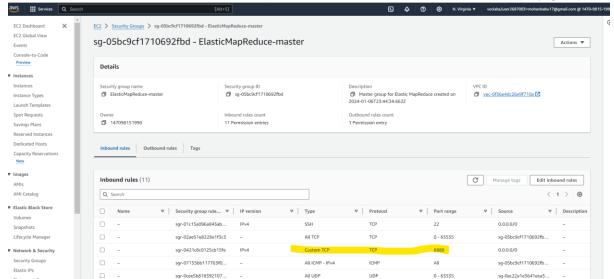
Please check the number of records in the bookings aggregates table

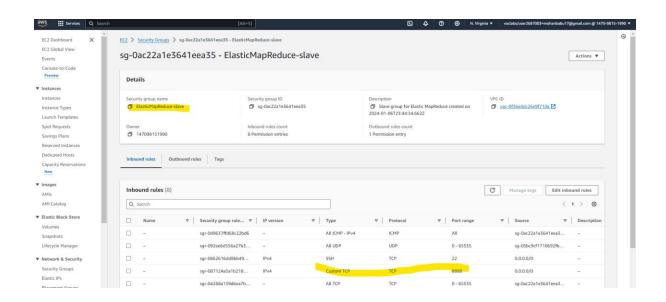
Number of records - 289





# Enable HUE UI for Hive execution: add port 8888 in both master and slave security group

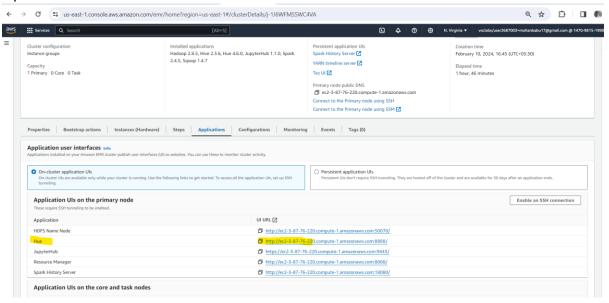




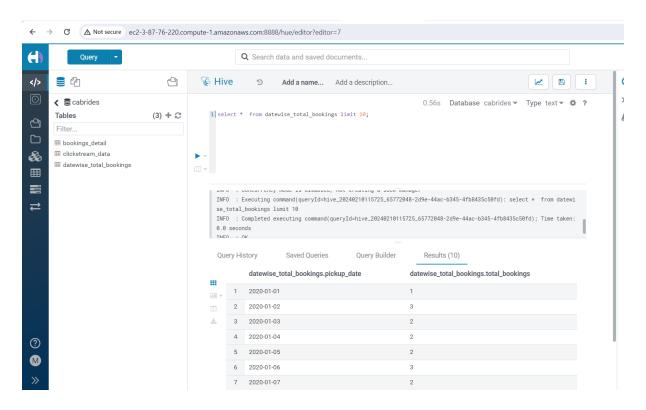




# Open HUE link:



# HUE: query check in UI, select cabrides database and execute table query







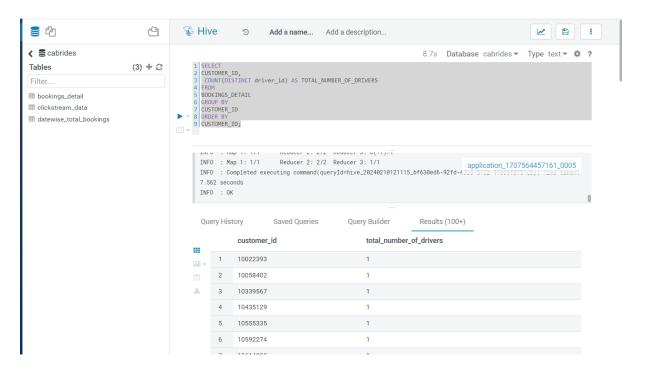
**Task 5**: Calculate the total number of different drivers for each customer **QUERY**:

SELECT CUSTOMER\_ID, COUNT(DISTINCT driver\_id) AS TOTAL\_NUMBER\_OF\_DRIVERS FROM BOOKINGS\_DETAIL GROUP BY CUSTOMER\_ID ORDER BY CUSTOMER ID:

# **EXPLANATION:**

Check multiple drivers for each customer by grouping customer and count total individual drivers for each and sort by customer id

OUTPUT: each customer is having only one driver, so total number of drivers is "1"







# **VALIDATION:** Exact Match

1. When you run the query to calculate the total number of different drivers for each customer, you would get an output as shown below:

```
Radoop job information for Stage-1: number of mappers: 1: number of reducers: 1
2020-11-17 12:23:105,034 Stage-1 map = 04, reduce = 04, Cumulative CPU 3.27 sec
2020-11-17 12:23:12.394 Stage-1 map = 1004, reduce = 08, Cumulative CPU 3.27 sec
2020-11-17 12:23:20,727 Stage-1 map = 1004, reduce = 1004, Cumulative CPU 7.69 sec
MapReduce Crustive CPU time: 7 seconds 690 msec
Ended Job = job_1605615116654_0005
MapReduce Dobs Launched:
Stage-Stage-1: Map: 1 Reduce: 1 Cumulative CPU: 7.69 sec HDFS Read: 43007 HDFS Write: 11000 SUCCESS
TOTAL MapReduce CPU Time Spent: 7 seconds 690 msec

OK
10022393 1
10039402 1
100339567 1
100339567 1
10053335 1
10592274 1
10614890 1
10614890 1
11645497 1
11353346 1
11434377 1
1143985 1
1143985 1
115890321 1
11596512 1
11608791 1
11608791 1
11605678 1
11757536 1
11764909 1
11860278 1
11981042 1
1221603 1
1221603 1
1221603 1
1221607  1
122856708 1
122856708 1
122856708 1
122856708 1
12286570 1
12296690 1
120165577 1
12296690 1
122916509 1
122916509 1
122916509 1
122916509 1
122916509 1
```

# • Task 6:

Calculate the total rides taken by each customer.

# QUERY:

SELECT CUSTOMER\_ID, COUNT(BOOKING\_ID) AS TOTAL\_RIDES FROM BOOKINGS DETAIL

**GROUP BY CUSTOMER\_ID** 

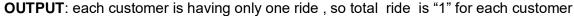
ORDER BY CUSTOMER\_ID;

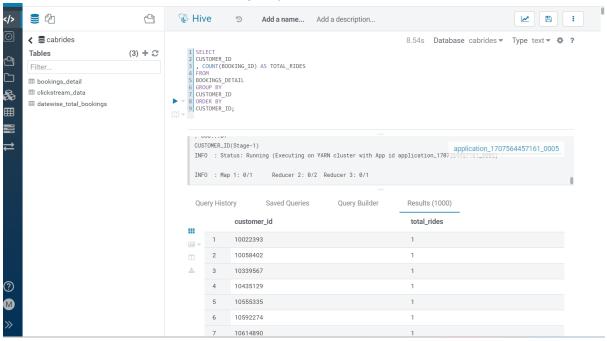
# **EXPLANATION:**

Check total rides for each customer by grouping customer, count total rides and sort by customer id









# **VALIDATION:** Exact Match





# • Task 7:

Find the total visits made by each customer on the booking page and the total 'Book Now' button presses. This can show the conversion ratio.

The booking page id is 'e7bc5fb2-1231-11eb-adc1-0242ac120002'.

The Book Now button id is 'fcba68aa-1231-11eb-adc1-0242ac120002'. You also need to calculate the conversion ratio as part of this task. Conversion ratio can be calculated as Total 'Book Now' Button Press/Total Visits made by customer on the booking page.

## **QUERY:**

**SELECT** 

SUM(CASE WHEN PAGE\_ID = 'e7bc5fb2-1231-11eb-adc1-0242ac120002' THEN 1 ELSE 0 END) AS

TOTAL\_PAGE\_VISITS,

SUM(CASE WHEN BUTTON\_ID = 'fcba68aa-1231-11eb-adc1-0242ac120002' THEN 1 ELSE 0 END) AS

TOTAL\_BUTTON\_PRESSED,

ROUND(CAST(SUM(CASE WHEN BUTTON\_ID = 'fcba68aa-1231-11eb-adc1-0242ac120002'
THEN 1 ELSE 0 END) AS FLOAT) /

CAST(SUM(CASE WHEN PAGE\_ID = 'e7bc5fb2-1231-11eb-adc1-0242ac120002' THEN 1 ELSE

0 END) AS FLOAT), 4) AS CONVERSION\_RATIO

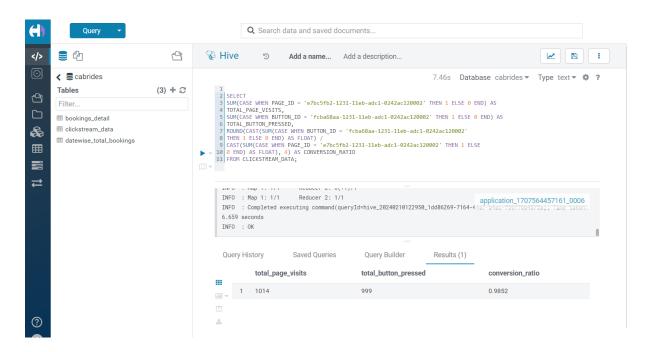
FROM CLICKSTREAM\_DATA;

- This analysis is useful for understanding customer behavior, such as how often they book a ride after visiting the booking page.
- Tracking the number of times the booking page is visited (PAGE\_ID = 'e7bc5fb2-1231-11eb-adc1-0242ac120002') provides the total count of page visits.
- Recording the number of times the booking button is clicked (BUTTON\_ID = 'fc6ba68a-1231-11eb-adc1-0242ac120002') indicates the total number of rides that have been booked.
- The conversion ratio is simply the number of total bookings divided by the number of total page visits.
- The conversion ratio is an essential Key Performance Indicator (KPI) for the company, showing a high likelihood of booking when a customer visits the booking page, which is approximately 98% in this instance.





#### **OUTPUT:**



**VALIDATION:** close to Match (0.9852), since Kafka had extra 16 records compare to validation it should get the conversion ratio as 0.9688.

Task 8: Calculate the count of all trips done on black cabs.

#### QUERY:

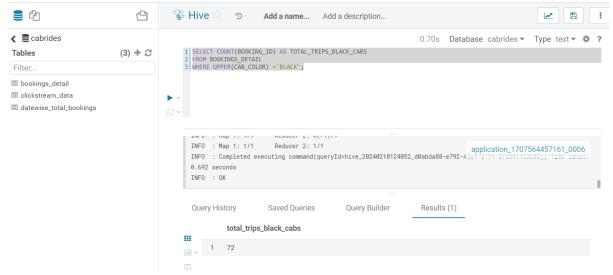
SELECT COUNT(BOOKING\_ID) AS TOTAL\_TRIPS\_BLACK\_CABS FROM BOOKINGS\_DETAIL WHERE UPPER(CAB\_COLOR) ='BLACK';

- This assessment aids in determining the overall number of journeys made using Black taxis.
- Categorizing by CAB\_COLOR can reveal the total count or proportion of trips completed by taxis of a particular color.
- This might reveal any obscure trends in booking related to the color of the taxis, such as a customer's preference for booking taxis of a certain color.





# **OUTPUT:** since case sensitive, handles upper from cab colour



**VALIDATION:** Exact Match

Count of all trips done on black cabs -72.

• **Task 9**: Calculate the total amount of tips given date wise to all drivers by customers.

# QUERY:

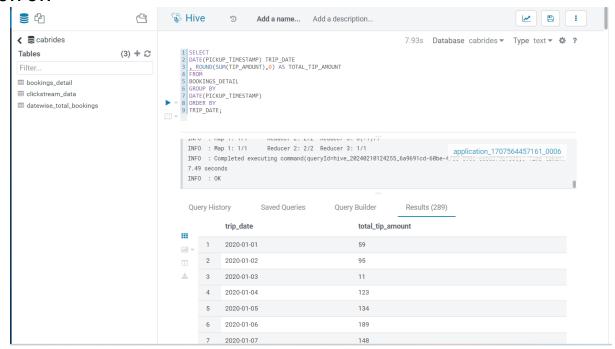
SELECT DATE(PICKUP\_TIMESTAMP) TRIP\_DATE
, ROUND(SUM(TIP\_AMOUNT),0) AS TOTAL\_TIP\_AMOUNT
FROM BOOKINGS\_DETAIL
GROUP BY DATE(PICKUP\_TIMESTAMP)
ORDER BY TRIP\_DATE;

- The date function isolates the date from the datetime\_stamp value and labels it as Pickup\_Date.
- The SUM function, in conjunction with GROUP BY Pickup Date, calculates the aggregate tip amount for each Pickup date.
- The ORDER BY clause, applied to the Pickup Date alias, arranges the results in chronological order based on the date of pickup.
- Analyzing this data can provide insights into whether customers tend to tip more on certain occasions or specific days.
- Based on these insights, management can introduce promotions for customers or drivers, inferring that a higher tip amount correlates with greater customer satisfaction on particular days.





# **OUTPUT:**



# **VALIDATION: Exact Match**

```
2020-01-01
                 59
                 95
2020-01-02
2020-01-03
                 11
2020-01-04
                 123
2020-01-05
                 134
2020-01-06
                 189
2020-01-07
                 148
2020-01-08
                 111
2020-01-09
                 48
2020-01-10
                 77
2020-01-11
                 81
2020-01-12
                 109
2020-01-14
                 142
2020-01-15
                 338
2020-01-16
                 155
                 296
2020-01-17
2020-01-18
                 240
                 210
2020-01-20
2020-01-21
2020-01-23
                 148
2020-01-24
                 472
2020-01-25
                 98
2020-01-26
                 209
2020-01-27
                 231
2020-01-28
                 567
```





# • Task 10:

Calculate the total count of all the bookings with ratings lower than 2 as given by customers in a particular month.

#### QUERY:

SELECT DATE\_FORMAT(PICKUP\_TIMESTAMP, 'yyyy-MM') TRIP\_MONTH, COUNT(BOOKING\_ID) AS NO\_OF\_BOOKINGS
FROM BOOKINGS\_DETAIL

WHERE RATING\_BY\_CUSTOMER < 2

GROUP BY DATE\_FORMAT(PICKUP\_TIMESTAMP, 'yyyy-MM')

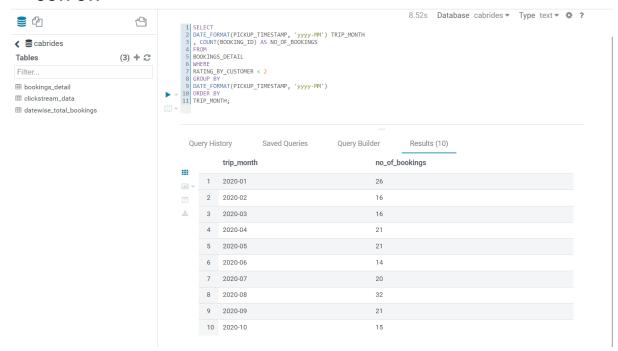
ORDER BY TRIP MONTH;

- DATE\_FORMAT function formats datetimestamp value in the specified format like yyyy-MM in this case which results like 2023-06.
- WHERE clause is used to filter bookings where rating given by customers is less than 2 which indicates customers dissatisfaction.
- ORDER BY clause with Trip month alias is used to show output in ascending order of pickup month.
- This analysis could help to understand number of trips by month where customers were not happy.
- Also could give insight or a hidden pattern in dissatisfactory rides in a specific month or
  period which could be n number of factors like low rating because of AC was not on
  during summery time, cab reached late on pickup point due to traffic on a rainy
  day/season etc.
- Based on this analysis, instructions can be given to driver to make customers happy and take care of things which could lead to low customer rating.





# **OUTPUT:**



# **VALIDATION: Exact Match**

```
Total MapReduce CPU Time Spent: 7 seconds 970 msec
OK
2020-01 26
2020-02 16
2020-03 16
2020-04 21
2020-05 21
2020-06 14
2020-07 20
2020-08 32
2020-09 21
2020-10 15
```

• Task 11: Calculate the count of total iOS users.

#### QUERY:

SELECT COUNT(CUSTOMER\_ID) TOTAL\_IOS\_USERS FROM CLICKSTREAM\_DATA WHERE OS\_VERSION = 'iOS'; GROUP BY CUSTOMER\_ID;

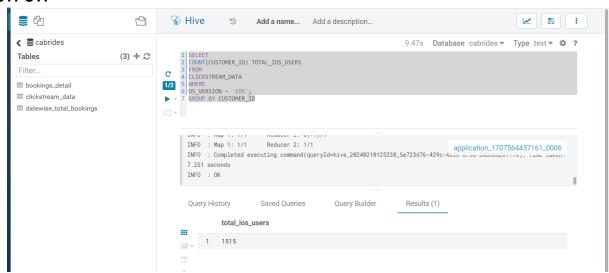




#### **EXPLANATION:**

- The DISTINCT option within the COUNT function is utilized to tally the distinct number of customers using iOS devices.
- The WHERE clause filters for events originating from iOS devices.
- The ORDER BY clause organizes the data in chronological order by the pickup month, using Trip month as an alias.
- This analysis offers a broad overview of the quantity or proportion of customers who use a particular type of device or operating system.
- For instance, should the company roll out updates to the iOS and Android mobile applications, this data could estimate the customer base that would be affected.

#### **OUTPUT:**



**VALIDATION:** close to Match(1515), since Kafka had extra 16 records compare to validation You should get the count of all iOS users as 1503.