

# Customer Experience Feedback Q3 '25

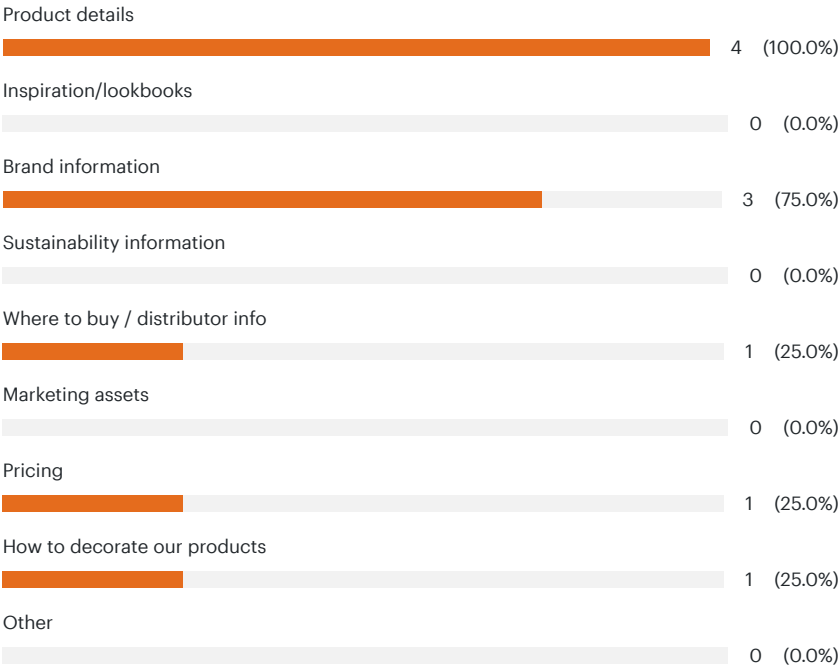
## has collected 4 responses

- All responses
- Question 1: What brought you to our website today?
- Question 2: How easy is it to find the information you need on our website?
- Question 3: Have you experienced any issues?
- Question 4: What

Question 1 has 4 answers (Checkboxes)



### "What brought you to our website today?"



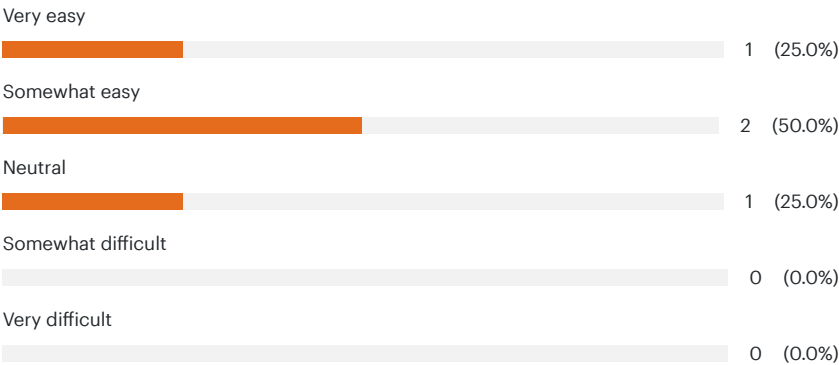
### Open text responses to "Other":

No responses yet

Question 2 has 4 answers (Radio buttons)



### "How easy is it to find the information you need on our website?"



Question 3 has 4 answers (Open text)

## "Have you experienced any frustrations when using our website?"

Unknown contact said:

"No, I haven't."

Unknown contact said:

"I wanted to know where my bought Gymbag W110 was made, but this Information doesnt exist on the Etiquette inside the product and not on this Site."

Unknown contact said:

"no."

Unknown contact said:

"No"

Question 4 has 4 answers (Open text)

## "What additional tools or resources would enhance your experience on our website?"

Unknown contact said:

"At the moment I don't know."

Unknown contact said:

"More Information and Transparency."

Unknown contact said:

"none"

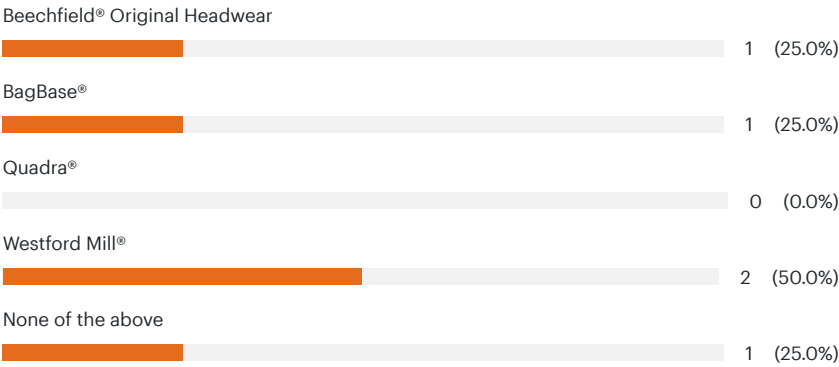
Unknown contact said:

"If there was more photo options for items, like bags from different angle. Just now, I needed WM101 photo to prepare visualisation for a client, and there is only 1 photo per colour"

Question 5 has 4 answers (Checkboxes)

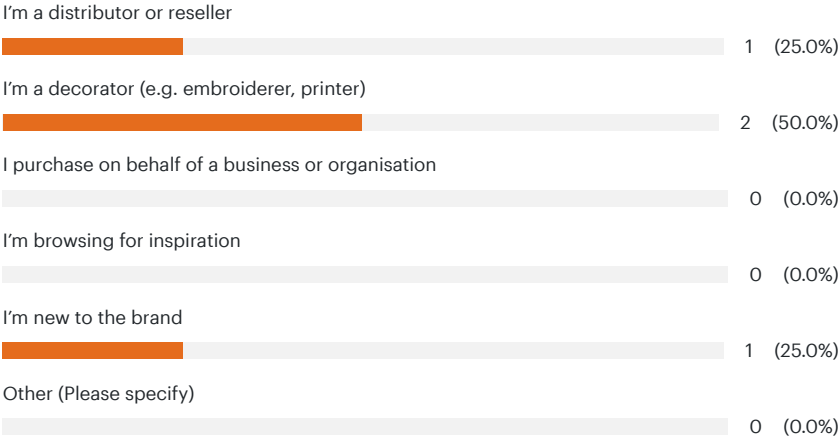


# "Which of our brands are you most familiar with?"



Question 6 has 4 answers (Radio buttons) Download Calendar

# "What best describes your relationship with Beechfield Brands?"

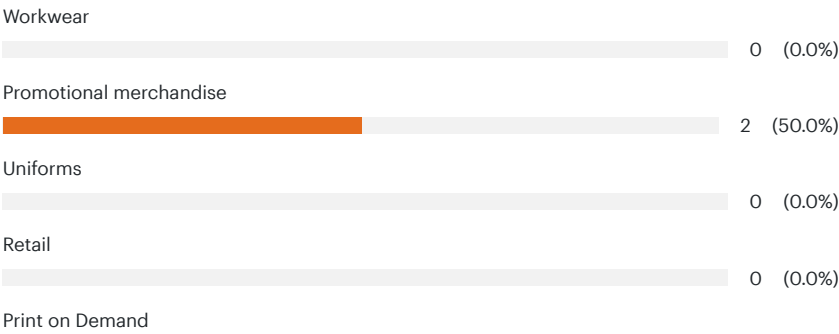


## Open text responses to "Other":

No responses yet

Question 7 has 4 answers (Checkboxes) Download Calendar

# "What industries do you operate in?"





Other (Please Specify)



## Open text responses to "Other":

Unknown contact said:  
"Digital Marketing Consutant"

Unknown contact said:  
"None"

Question 8 has 4 answers (Radio buttons)



## "Roughly how many people work in your business?"

