



EMERGENCY RELIEF SUPPLIES LTD.

"For all your Relief and Development needs"

CAPITOL HILL TOWERS

5th Floor Cathedral Road

P. O. Box 770, 00600 Nairobi

Telephone: 2730598 Fax: 2737634

Cell: 0737 193980 / 0721 980457

Email: info@emergencyreliefs.com

COMPANY PROFILE

EMERGENCY RELIEF SUPPLIES LIMITED,
5TH FLOOR CAPITOL HILL TOWERS,
CATHEDRAL ROAD,

TELEPHONE :0722 873 462.

SAFARICOM :0721- 980457

P.O.BOX 770 – 00600, **NAIROBI.**

Email : cw@emergencyreliefs.com, j.okeyo@emergencyreliefs.com.

Website : www.emergencyreliefs.com

MISSION STATEMENT

Our fundamental objective is to be regionally recognized by our clients as a leading partner in their development initiatives. To achieve this, we are committed to:

- Working with our clients to attain their economic and social potential
- Delivering effective results through high quality product and service delivery
- Meeting financial targets and investing in the continued development of our services
- Engagement, training and retention of high quality and multi-disciplined staff which has proved to be our key success factors.

VISION

Our vision is to exceed the expectation of our clients by providing quality services and products that empower them to respond more effectively to their needs.

BACKGROUND PROFILE

Emergency Relief Supplies Ltd was established in 2004 to offer services in procurement, relief supplies and logistical support in East and Central Africa. Over the years the company has gained a reputation for supplying quality products and good customer service. This reflects the broad character of Emergency Relief's activities to promote high quality, good services and competitive prices. Our clients include government, nongovernmental organizations and other development agencies.

Since 2004 we have been able to establish business relationship with the following organization;

- Shelter Afrique.
- French Embassy .(Kenya).
- Canadian Embassy (Kenya).
- Embassy of Sweden (Kenya).
- European Commission (ECHO).
- TDB.
- American Embassy (Kenya).
- Embassy of Finland (Kenya).
- German Embassy (Kenya).
- BPST.
- CIAT.
- EASF.
- Austrian Embassy.
- Saudi Arabian Embassy (Kenya).
-

These are just but a few of organizations we have established relationship and conducted business with.

OUR SERVICES AND DIVISIONS.

One definition of Logistics is the science of planning and supporting business operations of procurement, purchasing, inventory, warehousing, distribution and transportation from point of origin to point of consumption for purpose of meeting customer requirements. A Logistics Company therefore is a full service delivery option for any needs nationally and globally.

Through commitment to our mission, Emergency Relief Supplies Ltd has been known as a company that is dedicated to service and quality. We specialize in

- HUMANITARIAN RELIEF SUPPLIES
- GOODS TRANSPORTATION
- CLEARING & FORWARDING
- WAREHOUSING SERVICES
- IMPORT & EXPORT
- CLEANING SERVICES

Humanitarian Relief Supplies:

It's a good thing when companies pitch in after natural disasters or other calamities. It would be a far better thing if they partnered with aid agencies to make plans before disaster struck. We recognize the urgency of immediate needs in the aftermath of destruction or conflict. Few things are as a result of violent conflict. Understanding that survivors of such emergencies have a wide range of immediate and long term needs, Emergency Relief Supplies Ltd is proudly one of the most trusted and reliable suppliers of Tents, Sleeping Mats, Mosquito Nets, Blankets, Jerry cans, Kitchen Sets and Agricultural tools among other items to various Relief & Aid Agencies who provide emergency goods and medicines to affected communities. Today, we pride ourselves in our ability to provide quality Relief Supplies within a short period of time. We have served various Relief Agencies in meeting their requirements in times of crisis and disaster and this has been imperative to the success of our work.

Emergency Relief Supplies Ltd is also serving a quality conscious market. Today, the company has not only clients in Kenya but also in Juba – South Sudan, Uganda, Rwanda, Burundi and DRC. This tremendous growth has been strengthened at every stage by our vision – to exceed the expectation of our clients by providing quality services and products that empower them effectively to their needs.

Goods Transportation:

In recent years, Our Transport Division has established efficient road transport services by acquiring its own fleet of trucks and acting agents for various trucking companies which cover much of our country and beyond. We have trucks of all sizes which are well maintained ferrying goods by road through the whole of East Africa, South Sudan and The Great Lakes Region. We take to understand our client's needs in transport and advice on budget regarding their consignment, taking into consideration risk and efficiency of goods. Professional and personalized service is our main objective in this Division.

Clearing & Forwarding

With the current emphasis on complex free trade agreements, customs issues have assumed an increasingly important role in the supply chain. Our services therefore focus on the compliance, release and needs of the marketplace. By understanding our customer's needs, we can customize specific and flexible supply chain solutions for every customer. We have a Customs Agent license under registry by the Customs Service Department of the Kenya Revenue Authority (K.R.A) and also operate under standardized process which are continually validated, measured, analyzed and reviewed by the same entity. Whether your customs activities are in port entry Mombasa, Namanga, Busia, Malaba or any other border point, we've mapped out and verified a standard process flow. Our extensive experience and acquired skill in this field has made us understand its complexities allowing us to provide you and serve you with maximum efficiency.

Purchasing Services:

The mission of the purchasing Services Division is to provide consistent, cost effective and timely procurement support, encouraging an environment of equal opportunity, fairness, honesty and integrity with our customers and suppliers. Here, we employ effective and innovative methods to acquire goods and services for our clients at appropriate cost. We source the highest quality of products at the least total cost and pursue suppliers that deliver the best overall value. We also prepare and issue Requests for Quotations (RFQS). Our foremost goal is to respond to the needs of our customers in an efficient and timely manner, providing the most effective delivery.

Warehousing Services:

Warehouses are a crucial part of the supply chain. Managing the effective and timely movement of your goods to market requires an efficient, distribution network. Our warehouse Management System ensures the smooth flow of goods and help maintain and control the movement and storage of materials. These include shipping, receiving, put-away, picking and distributing. On and off the road, in and out of the warehouse, we develop the solutions to meet your needs. Our company is a registered member of the Kenya International Freight & Warehousing Association (KIFWA) and adequate warehousing facilities are available in Mombasa and Nairobi.

We also specialize in packaging all types of goods. Our trained staff ensures proper packaging materials are used, where special packing is required. Put simply, we have the expertise, the networking, the technology, the commitment, and the creativity it takes to make things move and move smoothly for your business, wherever it may take you. We maximize on the efficiency of receipt and shipment of goods, optimizing warehouse space utilization and knowing where exactly the goods are in the warehouse at all times. Talk to us about how we can make light work of your load today. Our management system allows us to tailor warehousing and distribution solutions for our customers to ensure that they receive the service that they need for the products that they have.

Services Epilogue:

Through its five business divisions, Emergency Relief Supplies Ltd. caters to almost every logistics related needs of customers. As an acknowledged leader in the logistics industry, we have constantly pursued a mission to innovate and bring excellent services to our clients in Kenya and over the border within the domain of logistics services.

ENVIRONMENTAL POLICY

Responsible and effective environmental management could never be more important than it is today. Tackling climate change means that everyone has to take responsibility for their environmental impacts. While maintaining complete compliance with the principles underlying both the development of the company mission and the framing of the environmental policies, Emergency Relief Supplies Ltd has been able to achieve a series of improvements, largely as a result of a proven ability to apply increasingly responsible, ethical approaches to the management of its processes. We actively strive to be a good steward for the environment by adhering to sound environmental principles and business practices. Purchasing decisions can have a profound effect on the environment. Manufactured products use valuable resources and pollute our land, air and water. Goods consume energy and water during their manufacture and may consume further energy and water when in use. The goods themselves, their by-products and their packaging eventually have to be disposed of as waste.

It is the objective of Emergency Relief Supplies Ltd. to:

- Source and supply products that meet environmental guidelines.
- Conduct business operations in compliance with all applicable environmental regulations
- Instill in all ERS personnel and suppliers of our goods, environmental protection awareness.
- Ensure that an organized and systematic approach is used to identify environmentally hazardous substances and eliminate their use.
- Ensure that an organized approach is used to identify concerns and that adequate support and resources are provided to implement prompt corrective action.
- Review and evaluate all products for their material content and its compliance to required environmental objectives

We continuously examine our activities on the basis of environmental policy and relevant legislation. Every employee is responsible for his / her part in the practical implementation of our environmental work. Training and tools are provided in order to support environmental endeavors. Our Policy helps us to fulfill our environmental responsibilities which in turn help to influence our clients, so that we can justifiably claim that we are ``greening our supply chain''. We encourage our customers to respect the environment and to avoid activities which exploit it.

OFFICES

We have offices in Nairobi, Mombasa, and agents in Loitoktok ,Malaba, Namanga, Kampala, Lokichoggio and in Juba South Sudan. Why Not Give Us a Try? Contact us now & get more than just good services. Get the best advice and support regarding vital information in Logistics and Supply Chain Management. Kindly contact:

1. CLIFFORD WAHONYA
MANAGING DIRECTOR

BANKERS:

CO-OPERATIVE BANK KENYA LTD.
UKULIMA BRANCH
TELEPHONE: 020-2774400,
P.O BOX 20976-00202,
NAIROBI.

LAWYERS:

RACHUONYO & RACHUONYO ADVOCATES,
TELEPHONE 2721538/9,
P.O.BOX 42932 00100,
NAIROBI.

AUDITORS:

BRIJORN & CO LTD.
P O BOX 44031-00100.
0700177182.
NAIROBI.