Stéphane Akoki

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Education

Brigham Young University	**Provo, Utah**
B.S. Information Systems, overall GPA: 3.96	April 2018

Ballard Center: Founded "Life Elevate," a social innovation program that trains entrepreneurs in the Ivory Coast

LDS Business College	**Salt Lake City, Utah**
A.S. in Business	April 2016

Computer Skills

- Programming languages: PHP, SQL, VISUAL BASIC, JAVA, JAVASCRIPT
- Business analytics tools: Tableau, VisMiner, Salesforce
- Microsoft Excel 2013 Specialist Certification

Experience

MyEducator, LLC	**Orem, Utah**
Team Lead	April 2016 - Present

- Created a VBA Macro to import data saving over 50 hours of manual work
- Use XML, CSS, HTML to maintain and adjust appearance of MyEducator
- Lead a team of four interns to successfully accomplish all projects before the deadlines

American Express	**Salt Lake City, Utah**
Business Analyst	July 2016 – September 2016

- Made recommendations to the technical team that could cut down 20% of the inbound calls and increase customer satisfaction
- Closed over 500+ outstanding customer cases
- Acknowledged by department manager for bringing great positivity boost into the team

Nankai University	**Tianjin, China**
Teaching Assistant	October 2013 - October 2014

- Created a computer application that automatically calculated student grades and generated final reports
- Utilized HTML and CSS to create the application layout and design
- Ran queries utilizing PHP and SQL

Skills and Achievements

- Gathered 30 volunteers for "Life Elevate" and lead them into finance, marketing, strategy, and fund-raising teams
- Won the "Gibson Entrepreneurship Award"
- Lead initiative as student body president to fund a computer lab and create the school's first website
- Native French speaker, proficient with Mandarin Chinese, and skilled with Spanish
- Accounting Certificate

Microsoft
Office Specialist
Excel 2013

HSK
Chinese Proficiency Test
汉语水平考试