

Andrija Stanković

Software Engineering Student

Work Experience

Customer Support Representative @ Sitel Group

August 2019 – Present // Belgrade, Serbia

Working as a support representative for various platforms in different languages. Relevant skills:

- ~ Regular communication with management, reporting problems, and forwarding feedback.
- ~ Managing databases of customer information.
- ~ Tutoring newly hired colleagues.

Network Support Agent @ Hyperoptic Ltd.

April 2020 – May 2020 // Belgrade, Serbia

Introduction to networking, internet protocols, and network infrastructure.

Relevant tasks:

- ~ Assisting on-site engineers in establishing an internet connection.
- ~ Assisting customers with the troubleshooting of lost service.

Graphic Designer / Video Editor @ Fondacija '1%

July 2020 – July 2022 // Belgrade, Serbia

Worked on many different projects for the Foundation, including the post-production of Podcasts, marketing materials, and other Social Media related projects. Relevant skills:

- ~ Experience leading the Content/Marketing department.

Academic Background

Software and Data Engineering @ Singidunum University

August 2020 – (2024) // Belgrade, Serbia

Currently pursuing a Bachelor's Degree in Software and Data Engineering.

Relevant accolades:

- ~ Current GPA: 10.0
- ~ Received IBM Certification for Software Specification and Modeling.

Print & Graphic Design Programme @ IT Academy

November 2019 – January 2021 // Remote

The programme covers all the elements of graphical design, color theory and the use of Adobe Suite products.

International Baccalaureate DP @ Gimnazija 'Crnjanski'

September 2017 – June 2019 // Belgrade, Serbia

Academically challenging secondary education diploma programme offered by the IB Organization. Relevant accolades:

- ~ Graduated with 34 points and was awarded 'Student of the year 2019'.
- ~ Relevant subjects: English Lang & Lit, Business Management and Economics.

Cambridge IGCSE @ Gimnazija 'Crnjanski'

September 2015 – June 2017 // Belgrade, Serbia

Internationally recognized secondary education certification accredited by Cambridge University. Relevant accolades:

- ~ Completed with 7 different IGCSE subjects.

Skills

Programming Languages

JavaScript (ES6), TypeScript, HTML, CSS, SQL, Java, C++

Libraries & Frameworks

Angular, Vue, NodeJS, Tailwind, Express, Mongoose

Tools & Platforms

Git, Insomnia, Slack, Teams, Trello

Design

Photoshop, Illustrator, Figma, XD

Other

Soft skills, Organizational and Time management skills, Googling

Projects

North Star Theme

Minimal, cyan-ish dark theme for VS Code. It is published and available on the Visual Studio Marketplace.

Travel Agency

Web app for creating, managing and booking destinations for a Travel Agency.

Frontend: Angular, TypeScript, NodeJS

Backend: MongoDB, Express, Mongoose

Management Systems

Library MS: Facilitates the library with maintaining inventory, managing users & books, and keeping track of reservations. Built in C++.

University MS: Facilitates students and professors with managing tuition, salary, student information, and other primary functions. Built in Java.

Connect Four Game

Terminal based, Connect Four game built using C.

Other

Interests & Hobbies

Mixed Martial Arts, Graphic Design, Gaming, Travel, Fitness

Languages

Serbian | Native

English | Fluent

Spanish | Fluent

French | Elementary