

## Questions for Follow Up Survey for Business Health Check

Stephanie and team.

Thank you so much for what you are doing on this project. I hope you are all getting a lot out of the discovery and planning process. As promised, I have developed a few questions for the follow up survey for users.

1. Did you have difficulty answering any of the questions while taking the assessment?
  1. Yes, there were many terms that I did not recognize.
  2. Yes, I felt many of the questions did not pertain to my business.
  3. No, it was straightforward and easy.
2. Did the assessment program run smoothly?
  1. Yes
  2. No
  3. If no, what issues did you encounter?

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3. Were there any surprises encountered while taking the assessment?
  1. Yes, some of the questions addressed areas I did not even think about in my business
  2. Yes, I started to realize how many gaps I had in my business infrastructure
  3. No
4. What was your overall feedback on the scoring you received?
  1. Surprised
  2. Disappointed
  3. I don't agree with it
5. What did you think of the solutions provided in the final scoring report?
  1. Good
  2. Could be more specific
  3. I didn't understand what to do next
6. Would you be willing to sit down for a 1-on-1 consult to review the scoring in each of the 20 different Key Performance Indicator Sections?
  1. Yes
  2. No