AKRAM HUSSAIN

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<u>SunkedIn</u>

⊗Github

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PROFESSIONAL SUMMARY

Data-driven professional with hands-on experience in healthcare analytics and product reliability engineering. Skilled in SQL, Power BI, Tableau, and statistical modeling to drive data-informed decisions. Adept at improving product performance, enhancing operational efficiency, and delivering impactful insights. Passionate about leveraging data to optimize reliability, financial outcomes, and healthcare quality.

SKILLS

- Data Management & Analysis: SQL, Pandas, Power Query, Excel
- Visualization & Reporting: Power BI, Tableau, Python (matplotlib, seaborn) ,Fabric (Learning)
- Healthcare Analytics: Revenue Cycle Management, Claim Analysis, HIPAA Compliance
- Reliability Engineering: Failure Analysis, MTBF, Warranty Analysis, Weibull Analysis
- Automation & Optimization: Power Automate, VBA
- Tools: Oracle SQL, RPA, Git, Jira, Notion

EXPERIENCE

Product Reliability Engineer

Cylent Ltd (Client: Honeywell) — 2023 – Present

- Collected and analyzed aftermarket product reliability data from global repair shops and field service reports.
- Conducted life data analysis (Weibull), Pareto, MTBF, MTTR, and warranty applicability insights using Power BI.
- Built dashboards to monitor top failure categories, causes of damage, and cost of repairs.
- Worked with engineering teams to suggest design and material modifications to improve durability.
- Supported continuous improvement efforts by addressing high-cost failures and initiating preventive actions.
- Received top rating (7/7) from Honeywell for analysis quality and actionable recommendations.

WNS Global Services — 2022 – 2023

- Analyzed healthcare claim and financial data across multiple US states for Envision Healthcare.
- Used SQL and Excel to clean and normalize large claim datasets (PDFs converted via RPA).
- Built Tableau dashboards for claim collection trends, denials, copay/co-insurance patterns, and aged claims.
- Presented insights to improve billing compliance, reduce write-offs, and enhance payment cycle efficiency.
- Ensured HIPAA compliance and supported quality improvement across patient care and finance.

PROJECTS

Insurance Claim Management – Envision Healthcare

- Processed, cleaned, and visualized multi-state hospital claim data.
- Created dashboards: Billing vs Collection, Rejection Reasons, Claim Aging, Insurance Type Analysis.
- Delivered insights to billing teams to reduce losses and improve compliance coding.

Field Failure Analysis - Honeywell OEM

- Analyzed field-reported product failure data (HAVREL + repair reports).
- Developed Power BI dashboards showing damage types, cost breakdown, warranty impact, predictive failures.
- Presented findings to engineering teams to implement product improvements and material changes.

EDUCATION

Bachelor of Science 2022

Singhania University — 8.4 CGPA

Masters in Data Analytics / Data Science Program

Top Mentors E-Learning Platform 2025

CERTIFICATIONS

Data Analytics using Pandas - Udemy, SQL - Youtube Learning, Power BI - Alison Learning

Lean Six Sigma(Yellow Belt) from Alison Learning