## **AKRAM HUSSAIN**

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**⊗** LinkedIn **⊗** Github **⊗** Kaggle

## **Professional Summary**

Results-driven Data Analyst with 2+ years of experience in healthcare analytics and product reliability for clients like Honeywell and Envision Healthcare. Skilled in Python, SQL, Power BI, and Tableau for automation, predictive modeling, and dashboarding. Strong in reliability metrics, RCM optimization, and delivering data-driven insights that drive business outcomes.

- Python (Pandas, NumPy, Matplotlib, Seaborn) ,SQL (Advanced Querying, ETL, Data Cleaning)
- Power BI (Interactive Dashboards, DAX, KPI Reporting)
- Tableau (Claims Dashboards, Visual Storytelling)
- Healthcare Analytics (RCM, Claim Denials, HIPAA Compliance)
- Reliability Engineering (MTBF, Weibull, Warranty Analysis)
- Machine Learning (Regression, Forecasting, Failure Prediction)
- Data Automation (Python Scripts, SQL Pipelines, RPA, Power Query)
- Cross-functional Collaboration (Engineering, Billing, QA, Clinical Teams)
- Root Cause & Risk Analysis (Failure Modes, Revenue Leakage)

### **EXPERIENCE**

Note: Product Reliability Engineer

Cyient Ltd (Client: Honeywell) — 2023 – Present

- Utilized Python (Pandas, NumPy, matplotlib) and SQL to automate data extraction, preprocessing, and analysis of large-scale product reliability datasets from global repair centers.
- Performed advanced reliability analysis including MTBF, Weibull distribution modeling, and Pareto analysis using both Python and Power BI to identify failure patterns and cost drivers.
- Designed and deployed interactive dashboards in Power BI and Python (matplotlib/seaborn) for real-time monitoring of top failure categories, repair turnaround, and lifecycle performance.

- Applied machine learning algorithms such as regression and time series forecasting to predict component failures, optimize maintenance cycles, and reduce warranty costs.
- Collaborated with cross-functional teams including engineering, quality assurance, and manufacturing to translate data insights into actionable product design improvements.
- Contributed to data reliability modeling, predictive maintenance, and failure risk scoring, supporting decision-making across product lifecycle management.
- Achieved a **7/7 customer satisfaction rating** from Honeywell for delivering impactful analytics, automation, and continuous improvement strategies.

# Associate - Data Analyst

WNS Global Services (Client: Envision Healthcare) — 2022 – 2023

- Extracted and transformed large-scale **healthcare claims and financial data** across multiple US states using advanced **SQL queries**, **Excel**, and **Python scripts**, supporting data integrity and compliance.
- Utilized **Tableau** to design interactive dashboards for tracking **claim denials**, **copay/co-insurance trends**, **reimbursement patterns**, and **aging reports**, enhancing transparency and stakeholder reporting.
- Developed SQL-based data pipelines and scheduled automation processes to streamline monthly reporting cycles and reduce manual work by 40%.
- Conducted in-depth data analysis to identify revenue leakage, billing errors, and claim rejection causes, contributing to cost optimization and revenue cycle improvements.
- Collaborated with RPA teams to convert bulk claim files (PDF to structured formats), and cleaned data using SQL and Excel Power Query.
- Delivered insights that improved billing compliance, reduced claim rejections, and enhanced payer-provider alignment, while ensuring HIPAA data security standards were met.
- Supported continuous improvement efforts by tracking performance KPIs and communicating findings to clinical and financial teams for decision-making.

- - Designed and implemented an end-to-end healthcare claim analytics solution using Python, SQL, and Tableau. Processed and transformed multi-state claim data, automated ETL workflows, and built interactive dashboards to track key RCM metrics such as Billing vs Collection, Claim Aging, Denial Trends, and Insurance Type Performance. Delivered actionable insights that reduced rejections, enhanced coding compliance, and supported strategic decision-making for billing and operations teams.
- Project: Field Failure Analysis Honeywell OEM

**Solution** Case Study Link

Executed a comprehensive field failure analytics initiative using Python
(Pandas, Seaborn) and Power BI to identify root causes of component
breakdowns in global aftermarket operations. Built dynamic dashboards to track
failure modes, repair cost trends, warranty impact, and predictive failure
patterns across product categories. Insights from the analysis enabled the
engineering and manufacturing teams to drive data-backed design
improvements, implement preventive maintenance, and reduce
warranty-related costs.

Healthcare Analytics Dashboard – Power Bl

**⊗** <u>View Dashboard Demo</u>

#### **EDUCATION**

Bachelor of Science 2022

Singhania University — 8.4 CGPA

Masters in Data Analytics / Data Science Program

Top Mentors E-Learning Platform 2025

### **CERTIFICATIONS**

Data Analytics using Pandas – **Udemy** , SQL - **Youtube Learning**, Power BI - **Alison Learning** 

Lean Six Sigma(Yellow Belt ) from Alison Learning