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## Project Details

Project Name:	Customer Feedback System
Assigned To:	Farook Baba Patan
Due Date:	2025-04-01

### Description:

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The **Customer Feedback System** is a web-based platform that allows customers to **submit feedback, rate services, and share their experiences** with a business or product. The system helps businesses **analyze customer opinions** and improve their services based on feedback. This project will be developed using **PHP, Bootstrap, and MySQL** for a dynamic and user-friendly experience.

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### Features to Implement

1.

#### User Feedback Submission

- Customers can submit **feedback along with ratings** (e.g., 1–5 stars).
- Form fields: **Name, Email, Rating, Comments**.

2.

#### Feedback Display Section

- Display submitted feedback with **ratings and user comments**.
- Sort feedback by **latest or highest-rated reviews**.

3.

#### Admin Panel (Feedback Management)

- Admin can **view, approve, or delete feedback**.
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- Filter feedback by **ratings or keywords**.

4.

### **Database Management**

- Store **customer feedback, ratings, and timestamps** in MySQL.

5.

### **Security Measures**

- Prevent **spam submissions** using CAPTCHA.
- Secure database queries to prevent **SQL injection**.